

# ***Installation and Servicing Instructions***

## **Alpha CD25C/28C/35C**

**Range of Wall Mounted, Fan Assisted, Room Sealed,  
Gas Fired, High Efficiency Condensing Combination Boilers**

For Technical help or for Service call ...

**ALPHA HELPLINE**

**Tel: 0870 3001964**

***Alpha***  
HEATING INNOVATION

Nepicar House, London Road,  
Wrotham Heath, Sevenoaks,  
Kent TN15 7RS

***British Gas***  
Service Listed



Alpha CD25C	G.C. No. 47 532 31
Alpha CD28C	G.C. No. 47 532 33
Alpha CD35C	G.C. No. 47 532 35



**For use with Natural Gas only**

**Leave these instructions with the User**

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## 1 INTRODUCTION

The Alpha CD range of high efficiency condensing boilers are wall mounted, fan assisted room-sealed combination boilers. The burner is lit electronically and the heat output is controlled by a modulating fan and gas valve.

The CD25C, CD28C and CD35C are combination boilers providing both central heating and domestic hot water at mains pressure.

The boilers are supplied with a pump, pressure relief valve, expansion vessel and pressure gauge fully assembled and tested. They are designed for use with a fully pumped, sealed and pressurised central heating system using only Natural gas.

The CD25C boiler is suitable for central heating loads of between 5.5 and 19.5 kW (18 766 and 66 550 Btu/h).

The CD28C boiler is suitable for central heating loads of between 6.3 and 25.9 kW (21 496 and 88 400 Btu/h).

The CD35C boiler is suitable for central heating loads of between 7.8 and 30.3 kW (26 614 and 103 400 Btu/h).

The maximum output available for domestic hot water is 24.3 kW (84 800 Btu/h), capable of providing 9.6 litres/min for the Alpha CD25C boiler, 28.7 kW (97 900 Btu/h), providing 11.4 litres/min for the Alpha CD28C boiler and 34.6 kW (118 100 Btu/h), providing 14.2 litres/min for the Alpha CD35C boiler, all with a temperature rise of 35°C.

### IMPORTANT

It is the law that all gas appliances are installed by a competent person, ie CORGI registered personnel, in accordance with the following recommendations:-

Current Gas Safety (Installation and Use) Regulations

All current Building Regulations issued by the Department of the Environment, i.e. Approved Document L1.

Building Standards (Scotland) (Consolidation) Regulations issued by the Scottish Development Department

UK Water Regulations/Byelaws (Scotland)

Health & Safety Document No. 635 (The Electricity At Work Regulations 1989)

The installation should also be in accordance with the following British Standard Codes of Practice:-

BS 5440:1:2000 Flues

BS 5449:1990 Forced circulation hot water systems

BS 5546:2000 Installation of hot water supplies for domestic purposes

BS 6700:1997 Design, installation, testing and maintenance of services supplying water

BS 6798:2000 Installation of gas fired hot water boilers

BS 6891:1998 Gas installation

BS 7593:1992 Code of Practice for treatment of water in heating systems

BS 7671:2001 Requirements for electrical installations, IEE Wiring Regulations

Reference should be made to DEFRA document 'Guide to condensing boiler installation assessment procedures for dwellings'.

If installation is in a timber framed building, refer to the Institute of Gas Engineers document IGE/UP/7.

This appliance meets the requirements of IPX4D, ie degree of protection against moisture.

Failure to install this appliance correctly could lead to prosecution. It is in your own interest and that of safety to ensure that the law is complied with.

Manufacturer's instructions must **NOT** be taken in anyway as over-riding statutory obligations.

- Notes:**
1. Ensure that the Benchmark Checklist has been completed after the boiler has been installed and commissioned.
  2. It is the law that all boiler installations are registered by the installer through the CORGI Gas Work Notification Scheme.
  3. The boiler must only be used with Alpha CD condensing flue components.

## 2 TECHNICAL DATA

### 2.1 PERFORMANCE - NATURAL GAS (CAT: I2H 2H - G20 - 20 mbar)

#### Alpha CD25C

Central Heating			MAX.	MIN.
Heat Input (H <sub>s</sub> ) (Gross)	kW	Btu/h	20.4	6.4
			69 600	21 960
Heat Input (H <sub>i</sub> ) (Net)	kW	Btu/h	18.4	5.8
			62 780	19 780
Heat Output (H <sub>s</sub> condensing) (50°C/30°C)	kW	Btu/h	19.5	6.1
			66 550	20 820
Heat Output (H <sub>i</sub> non-condensing) (80°C/60°C)	kW	Btu/h	18.0	5.5
			61 420	18 780
Differential Burner Pressure	Room sealed chamber panel fitted	mbar in wg	2.82	0.40
			1.13	0.16
Gas Rate	m³/h	ft³/h	1.94	0.61
			68.5	21.5

#### Alpha CD25C

Domestic Hot Water			MAX.	MIN.
Heat Input (H <sub>s</sub> ) (Gross)	kW	Btu/h	26.7	6.4
			91 100	21 960
Heat Input (H <sub>i</sub> ) (Net)	kW	Btu/h	24.1	5.8
			82 200	19 780
Output to Water (H <sub>s</sub> ) (modulating)	kW	Btu/h	24.3	5.5
			84 800	18 780
Differential Burner Pressure	Room sealed chamber panel fitted	mbar in wg	5.49	0.40
			2.20	0.16
Gas Rate	m³/h	ft³/h	2.55	0.61
			90.0	21.5
Flow Rate at 35°C Rise	L/min	gal/min	9.6	
			2.2	
Specific Flow Rate (D) at 30°C Rise (Flow rate @ 30K to EN625)	L/min	gal/min	11.2	
			2.5	

#### Alpha CD28C

Central Heating			MAX.	MIN.
Heat Input (H <sub>s</sub> ) (Gross)	kW	Btu/h	27.1	7.3
			92 400	24 900
Heat Input (H <sub>i</sub> ) (Net)	kW	Btu/h	24.4	6.6
			83 250	21 500
Heat Output (H <sub>s</sub> condensing) (50°C/30°C)	kW	Btu/h	25.9	6.9
			88 400	23 500
Heat Output (H <sub>i</sub> non-condensing) (80°C/60°C)	kW	Btu/h	24.0	6.3
			81 900	21 500
Differential Burner Pressure	Room sealed chamber panel fitted	mbar in wg	5.73	0.52
			2.29	0.21
Gas Rate	m³/h	ft³/h	2.59	0.70
			91.4	24.7

#### Alpha CD28C

Domestic Hot Water			MAX.	MIN.
Heat Input (H <sub>s</sub> ) (Gross)	kW	Btu/h	31.6	7.3
			107 900	24 900
Heat Input (H <sub>i</sub> ) (Net)	kW	Btu/h	28.5	6.6
			97 200	22 500
Output to Water (H <sub>s</sub> ) (modulating)	kW	Btu/h	28.7	6.3
			97 900	21 500
Differential Burner Pressure	Room sealed chamber panel fitted	mbar in wg	7.47	0.52
			2.98	0.21
Gas Rate	m³/h	ft³/h	3.02	0.70
			106.6	24.7
Flow Rate at 35°C Rise	L/min	gal/min	11.4	
			2.5	
Specific Flow Rate (D) at 30°C Rise (Flow rate @ 30K to EN625)	L/min	gal/min	13.3	
			2.9	

#### Alpha CD35C

Central Heating			MAX.	MIN.
Heat Input (H <sub>s</sub> ) (Gross)	kW	Btu/h	31.6	8.9
			107 800	30 600
Heat Input (H <sub>i</sub> ) (Net)	kW	Btu/h	28.5	8.1
			97 200	27 600
Heat Output (H <sub>s</sub> condensing) (50°C/30°C)	kW	Btu/h	30.3	8.5
			103 400	29 000
Heat Output (H <sub>i</sub> non-condensing) (80°C/60°C)	kW	Btu/h	28.0	7.8
			95 550	26 600
Differential Burner Pressure	Room sealed chamber panel fitted	mbar in wg	2.01	0.25
			0.80	0.10
Gas Rate	m³/h	ft³/h	3.02	0.86
			106.6	30.4

#### Alpha CD35C

Domestic Hot Water			MAX.	MIN.
Heat Input (H <sub>s</sub> ) (Gross)	kW	Btu/h	38.0	8.9
			129 600	30 600
Heat Input (H <sub>i</sub> ) (Net)	kW	Btu/h	34.3	8.1
			117 000	27 600
Output to Water (H <sub>s</sub> ) (modulating)	kW	Btu/h	34.6	8.0
			118 100	27 300
Differential Burner Pressure	Room sealed chamber panel fitted	mbar in wg	3.07	0.25
			1.23	0.10
Gas Rate	m³/h	ft³/h	3.64	0.86
			128.5	30.4
Flow Rate at 35°C Rise	L/min	gal/min	14.2	
			3.13	
Specific Flow Rate (D) at 30°C Rise (Flow rate @ 30K to EN625)	L/min	gal/min	15.6	
			3.44	

**Note:** The above appliances are fully modulating and are **not** range rated.

## 2.2 SYSTEM

Central Heating (Sealed System)	
Max. Working System Pressure	2.5 bar
Min. System Pressure	0.5 bar
Max. System temperature	82°C
Pressure Relief Valve Setting	3 bar (44 PSI)
Expansion Vessel Size (pre-charge press.)	8 L at 0.8 bar
Flow Connection	22 mm
Return Connection	22 mm
Relief Valve Connection	15 mm
Recommended System Pressure (cold)	1.0 bar
CH Water Temp. (Approx. max.)	82°C (180°F)

Domestic Hot Water	
Max. Mains Inlet Water Pressure	8 bar
Min. Mains Water Pressure	0.2 bar
Min. DHW Flow Rate	2.5 l/min
Mains Inlet Connection	15 mm
DHW Outlet Connection	15 mm
DHW Water Content	CD25C 0.2 L
	CD28C 0.26 L
	CD35C 0.32 L
Outlet Water Temp. (Approx. max.)	62°C (144°F)

## 2.3 COMPONENTS

Burner	Stainless steel
Main Heat exchanger	Stainless steel
DHW Heat Exchanger	Stainless Steel
Main Burner Injector	CD25C 5.2 mm
	CD28C 5.4 mm
	CD35C 8.5 mm
Flue - Outer Duct	White
Flue - Inner Duct	Plastic

## 2.4 ELECTRICAL

Supply	230/240 V ~ 50 Hz
External Fuse	3 A
Power Consumption	130 W
Internal Fuse	F2 A
Electrode Spark Gap	3 - 4 mm
Electrical Enclosure Degree of Moisture Protection	IPX4D

## 2.5 INSTALLATION

Min. Clearances for Servicing (from casing)	Top	235 mm
	Bottom	250 mm
	Sides	5 mm
	Front	450 mm
Flue Terminal Size		100 mm Dia.
Flue Terminal Protruding		100 mm
Hole Size Required For Flue Assy.		110 mm Dia.
Lift Weight	CD25C	43 kg
	CD28C	44 kg
	CD35C	45 kg

## 2.6 GENERAL

Case Dimensions	Height	720 mm
	Width	440 mm
	Depth	300 mm
	Depth (with Jig)	340 mm
Gas Connection		22 mm
Primary Water Content	CD25C	2.5 L
	CD28C	2.8 L
	CD35C	3.2 L
Air Duct Diameter		100 mm
Flue Duct Diameter		60 mm

## 2.7 PERFORMANCE

SEDBUK Rating	Band 'A'
NOx Classification	5

Boiler Model	%CO <sub>2</sub> content (± 0.2%)		
	Natural Gas		
	Min.	CH Max.	DHW Max.
CD25C	9.0	9.4	9.4
CD28C	9.1	9.3	9.3
CD35C	9.0	9.3	9.3

## 2.8 FLUE LENGTHS

CD Easy-Flue 500 mm with terminal and 90° bend. A CD Easy-Flue 1000 mm with terminal and 90° bend is also available. CD 750 mm and 1000 mm flue extensions are available.

Length of Flue Required:-

Rear Flue = wall thickness + 140 mm (includes terminal). This is without back frame, add 40 mm if the wall jig is used.

Side Flue = wall thickness + distance between wall and side of boiler + 225 mm (includes terminal)

Vertical Flue = distance from top of boiler side panel to required roof position minus 1 m for vertical terminal assembly

Maximum horizontal flue length = 12 m.

Maximum vertical flue length including terminal is 15 m.

Each additional CD 90° Bend is equivalent to 1.3 m of flue length.

Each CD 45° Bend is equivalent to 0.9 m of flue length.

The CD Vertical Flue terminal assembly is equivalent to 1 m of flue length.

## 2.9 AVAILABLE PUMP HEAD FOR CENTRAL HEATING

Output (50/30°C)		Available pump head		Flow rate	
kW	Btu/h	20°C		20°C	
		metres	feet	litre/min	gal/min
25.40	86 700	2.3	7.6	16.6	3.7
18.70	64 000	3.5	11.6	12.6	2.8
15.60	53 000	3.8	12.6	10.5	2.3
12.35	42 200	4.0	13.2	8.3	1.8
5.30	18 100	4.6	15.2	3.2	0.7

This information is based on 20°C system design temperature difference.

**Note:** For outputs upto 28 kW refer to Section 3.7.

## 2.10 ELECTRICAL CONNECTIONS

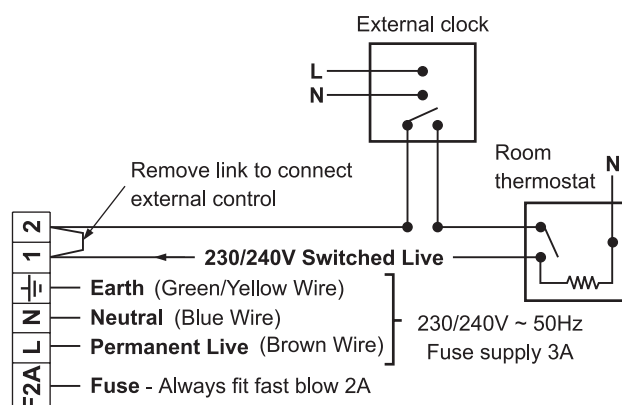
**Note: This Appliance Must Be Earthed**

An optional integral single channel Clock kit is available if required.

**Note:** Only use the Alpha single channel clock. **Do not fit any two channel clocks.**

Not Used	Red Wire	Red Wire	Brown Wire	Blue Wire
5	4	3	2	1
Internal Clock Terminals				
<b>WARNING</b>				
1. Ensure wires are connected correctly				
2. Only fit the Alpha recommended single channel clock. Other clocks could cause damage.				

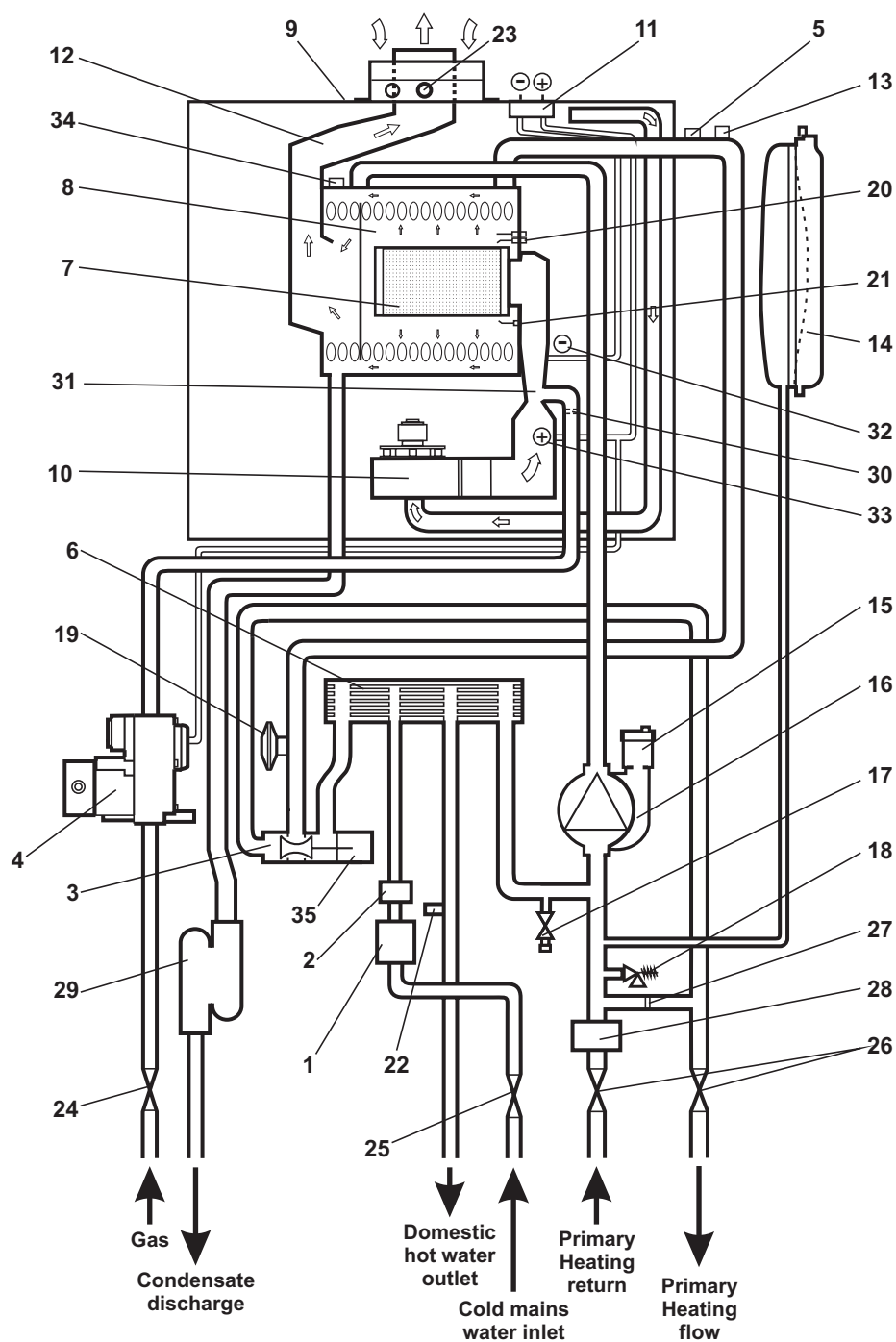
**Clock connections**



**Boiler terminal block**

**Fig. 1**

## 2.11 BOILER SCHEMATIC



- |  |                              |  |
|--|------------------------------|--|
| 1 - Seasonality valve                  | 13 - Overheat thermostat     | 25 - Mains inlet on/off valve          |
| 2 - DHW flow switch and filter         | 14 - Expansion vessel        | 26 - On/off valve (2 off)              |
| 3 - Diverter valve                     | 15 - Automatic air vent      | 27 - Automatic by-pass                 |
| 4 - Gas valve                          | 16 - Pump                    | 28 - Cyclone separator (if applicable) |
| 5 - Primary temperature sensor         | 17 - Drain point             | 29 - Condensate trap                   |
| 6 - DHW heat exchanger                 | 18 - Pressure relief valve   | 30 - Injector                          |
| 7 - Main burner                        | 19 - Primary pressure switch | 31 - Venturi                           |
| 8 - Primary/condensing heat exchanger  | 20 - Ignition electrodes     | 32 - Venturi negative point            |
| 9 - Room sealed chamber                | 21 - Flame sensing electrode | 33 - Venturi positive point            |
| 10 - Fan                               | 22 - DHW temperature sensor  | 34 - Flue thermostat                   |
| 11 - Pressure differential test points | 23 - Flue sampling point     | 35 - Diverter valve motor              |
| 12 - Flue hood                         | 24 - Gas service cock        |  |

Fig. 2

## 3 GENERAL BOILER INFORMATION

### 3.1 GAS SUPPLY

The Alpha CD25C boiler requires a gas rate of 2.55 m<sup>3</sup>/h (90.1 ft<sup>3</sup>/h).

The Alpha CD28C boiler requires a gas rate of 3.02 m<sup>3</sup>/h (106.7 ft<sup>3</sup>/h).

The Alpha CD35C boiler requires a gas rate of 3.64 m<sup>3</sup>/h (128.5 ft<sup>3</sup>/h).

The meter and supply pipes must be capable of delivering this quantity of gas in addition to the demand from any other appliances in the house. The boiler requires at least a 22 mm gas supply pipe.

The complete installation, including the meter, must be tested for gas soundness and purged as described in BS 6891.

### 3.2 ELECTRICAL SUPPLY

The boiler requires a 230/240 V ~ 50 Hz mains supply, fused at 3 A

**The boiler must be earthed.**

There must only be one common isolator, providing complete electrical isolation, for the boiler and any external controls.

This boiler has been fitted with a supply cable, however, if it is necessary to fit a cable use PVC insulated cable not less than 0.75 mm<sup>2</sup> (24 x 0.2 mm) to BS 6500 Table 16. The boiler should be connected to a fused three pin plug and unswitched shuttered socket outlet (both complying with BS 1363), or a fused double pole switch with a contact separation of at least 3 mm in both poles.

Wiring external to the boiler must be in accordance with the current IEE Wiring Regulations (BS 7671).

**Note:** If a room thermostat is fitted, it must be suitable for 230/240 V switching.

### 3.3 AIR SUPPLY

The boiler does not require any air vents for cooling in the room in which it is installed or when installed in a cupboard or compartment. The minimum clearances for servicing must always be maintained.

**Note:** A cupboard or compartment used to enclose the boiler must be designed and constructed specifically for the purpose, i.e. comply with the Building Regulations.

### 3.4 FLUE SYSTEM - Fig. 3

The flue system must be installed in accordance with BS 5440:1.

For horizontal flues ensure the Easy Flue assembly is horizontal and the inner duct is sloping downwards towards the boiler.

When additional flue extensions are used, ensure the flue slopes downwards towards the boiler by a minimum of 25 - 30 mm per metre of flue.

Flue components are available as follows:-

CD Easy-Flue 500 mm (includes 90° bend and terminal) - Part No. 6.2000500.

CD Easy-Flue 1000 mm (includes 90° bend and terminal) - Part No. 6.2001000.

CD 750 mm flue extension - Part No. 6.2000750.

CD 1000 mm flue extension - Part No. 6.2001050

CD 90° bend - Part No. 6.2000590.

CD 45° bend - Part No. 6.2000545.

CD Vertical flue terminal assembly. Refer to the separate installation instructions supplied with the assembly.

The following methods determine the correct length of flue required.

For rear exit flue (including terminal)  $L = B + 140 \text{ mm}$  (180 mm if wall jig is used)

For side exit flue (including terminal)  $L = B + C + 225 \text{ mm}$  (min. side clearance required is 5 mm)

For vertical flue  $L = H \text{ minus } 1000 \text{ mm}$  for vertical terminal assembly

Where  $L$  = Required flue length

$B$  = Finished wall thickness

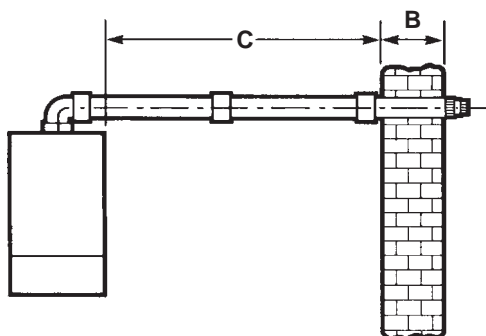
$C$  = Distance from the inside wall to the side of the boiler

$H$  = Distance from top of boiler side panel to roof position

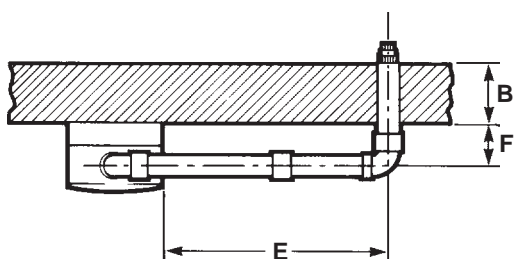
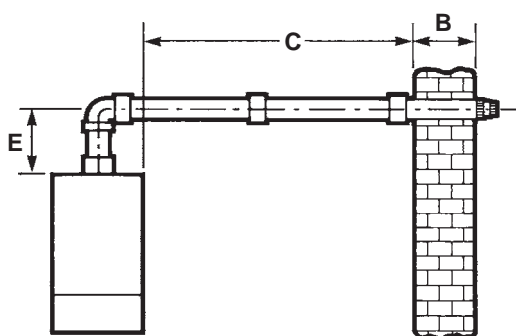
- Note:**
1. If an extra 90° bend is used, this reduces the maximum flue length by 1.3 m. Each 45° bend used reduces the maximum flue length by 0.9 m.
  2. Under no circumstances must the flue length (including allowances for extra bends) exceed 12 metres horizontally and only 15 metres vertically.
  3. Failure to use Alpha CD flue components with the boiler will invalidate the boilers CE approval, guarantee and may be unsafe.

## HORIZONTAL FLUE OPTIONS - L<sub>max</sub> = 12 metres

$$L = B + C + 225 \text{ mm}$$

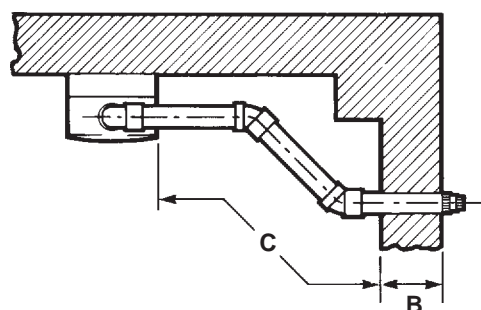


$$L = B + C + E + 225 \text{ mm}$$



$$L = B + E + F + 225 \text{ mm} + (90^\circ \text{ bend} = 1.3 \text{ metre})$$

(add 40 mm to 'F' if a jig is used)



$$L = B + C + 225 \text{ mm} + (2 \times 45^\circ \text{ bends} = 1.8 \text{ metre})$$

## VERTICAL FLUE OPTIONS

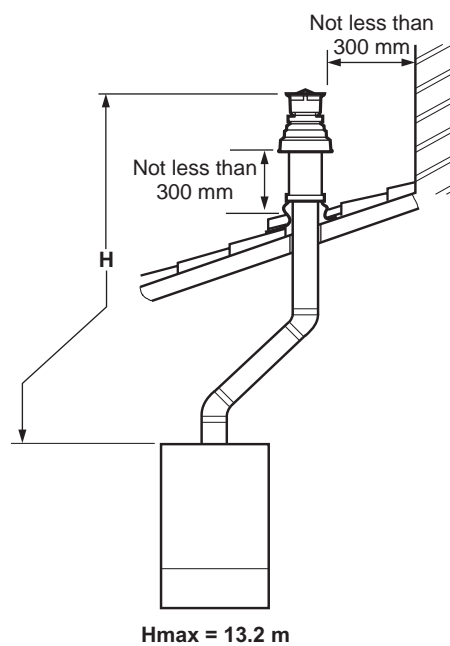
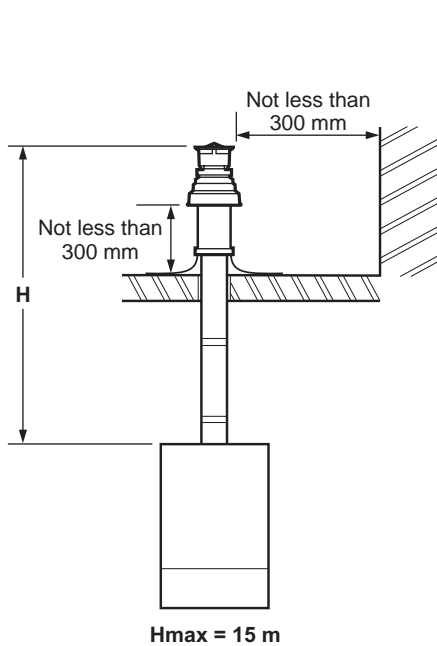


Fig. 3



### 3.5 FLUE TERMINAL LOCATION - Fig. 4

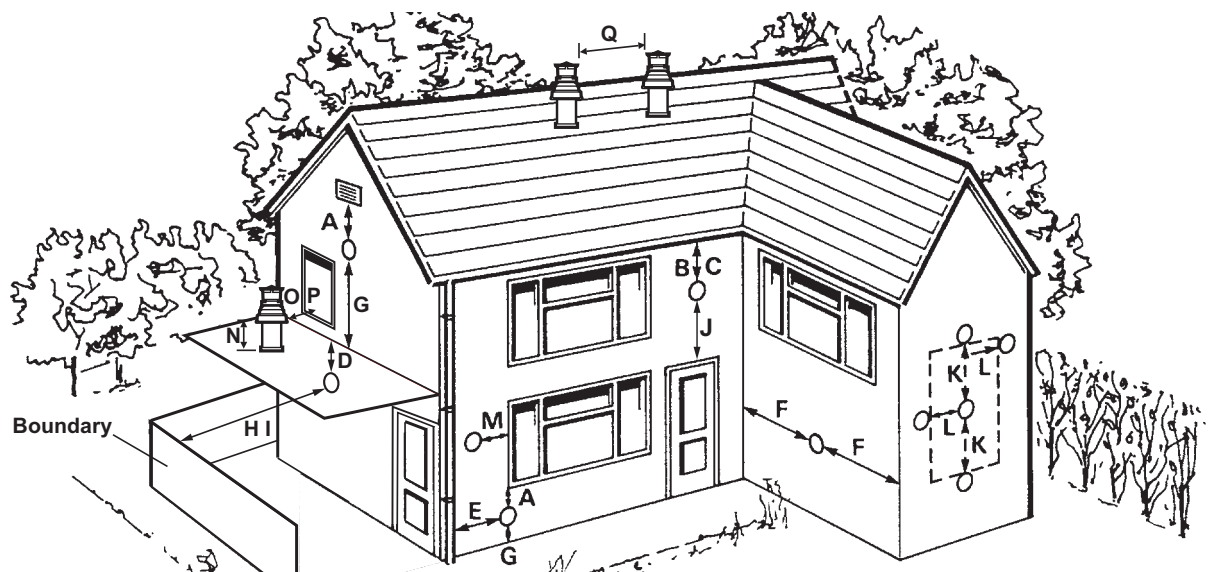


Fig. 4

Terminal position	Min. distance (mm)
A Directly below an opening, air brick, windows, etc.	300 (See Note 1)
B Below gutters, soil pipes or drain pipes	75 (See Note 3)
C Below eaves	200 (See Note 3)
D Below balconies	200 (See Note 3)
E From a vertical drain pipe or soil pipe	150 (See Note 3)
F From an internal or external corner	300 (See Note 2)
G Above ground, roof or balcony level	300
H From a surface or boundary facing the terminal	600 (See Note 4)
I From a terminal facing the terminal	1200 mm
J Above an opening, air brick, window etc.	300 (See Note 1)
K Vertically from a terminal on the same wall	1500 mm
L Horizontally from a terminal on the same wall	300 mm
M Horizontally from an opening, air brick, window etc.	300 mm (See Note 1)
N Minimum protrusion through a roof	300 mm
O From a vertical obstruction	300 mm
P From an openable window	600 mm
Q From an adjacent vertical terminal	600 mm

- Notes:**
1. In addition, the terminal should not be nearer than 150 mm to the framework of an opening into the building, i.e. a window surround or door surround.
  2. This clearance may be reduced to 25 mm without effecting the performance of the boiler. However, to ensure the condensate plume does not affect adjacent surfaces a clearance of 300 mm is preferable.
  3. These clearances may be reduced to 25 mm without effecting the performance of the boiler. However, to ensure the condensate plume does not affect adjacent surfaces the terminal can be extended beyond gutters, pipes, eaves, balconies etc. by up to 500 mm. If the flue is extended more than 500 mm outside, it should be boxed and insulated.
  4. To reduce the possibility of nuisance to neighbouring buildings etc. it is recommended the terminal should not be less than 2500 mm from car parking spaces, building boundary walls, fences etc.

**Note:** A terminal must not be sited under a car port roof

**Note:** In certain weather conditions the terminal will emit a plume of steam. If possible avoid positioning the terminal where this may cause a nuisance, i.e. positions A, D, G, H, J or M.

The flue terminal must be exposed to the external air and the position must allow the free passage of air across it at all times. A terminal must not be sited below 2.1 m where people have access to, such as public footpaths, access routes, patios etc. However, if the terminal is fitted less than 2.1 m above a surface where there is no public access, the terminal must be protected by a terminal guard. A suitable guard is available from Alpha Therm Ltd.

### 3.6 BOILER LOCATION

The boiler is not suitable for external installation unless it is installed within a purpose designed weatherproof building.

The boiler must be installed on a flat vertical wall which is capable of supporting the weight of the boiler. The boiler can be fitted to or adjacent to a wall comprising of a combustible material without the need for a special thermal insulation barrier.

If the boiler is to be fitted in a timber framed building, it should be fitted in accordance with the Institute of Gas Engineers 'Guide for Gas Installations in Timber Frame Housing', reference IGE/UP/7.

The boiler may be installed in any room or internal space, although particular attention is drawn to the requirements of the current IEE Wiring (BS7671) Regulations, and in Scotland, the electrical provisions of the Building Regulations applicable in Scotland, with respect to the installation of the boiler in a room or internal space containing a bath or shower. Where a room-sealed boiler is installed in a room containing a bath or shower, it must not be possible for a person using the bath or shower to touch any electrical switch or boiler control utilising mains electricity.

The boiler may be installed in a cupboard or compartment, provided it is correctly designed for that purpose, i.e. complies with the Building Regulations and the requirements of BS 6798.

### 3.7 CENTRAL HEATING SYSTEM - Fig. 5

The boiler is designed for use in a sealed central heating system in accordance with the requirements of BS 5449 and BS 6798. The system should be designed to operate with flow temperatures of up to 82°C. When designing the system, the pump head, expansion vessel size, mean radiator temperature, etc. must all be taken into account. Refer to the pump performance table for guidelines.

**System volume** - The expansion vessel incorporated into the boiler is suitable for a sealed heating system with a maximum water content of 80 litres (18 gal). Above 80 litres, consideration should be given to fitting an additional expansion vessel fitted in the position shown in Fig. 5. To check correct operation of the expansion vessel(s) the system pressure should not be more than 2.5 bar when the system is at maximum operating temperature (for further guidance refer to BS 7074:1).

The boiler is supplied with the following components built in:-

**Pressure relief valve** - complying with BS 6759 and set to operate at 3 bar. The discharge pipe must be routed clear of the boiler and terminated in such a manner that it can be seen, but cannot cause injury to persons or property.

**Pressure gauge** - To indicate the system pressure to be maintained.

**Expansion vessel** - Conforming to BS 4814 with a capacity of 8 litres and pre-charged to a pressure of 0.8 bar.

**By-pass** - The boiler incorporates an automatic by-pass, therefore an automatic by-pass is not required for the system.

**Cyclone** - This is a device fitted in the heating return within the optional wall jig to remove any foreign or solid matter etc. from the system.

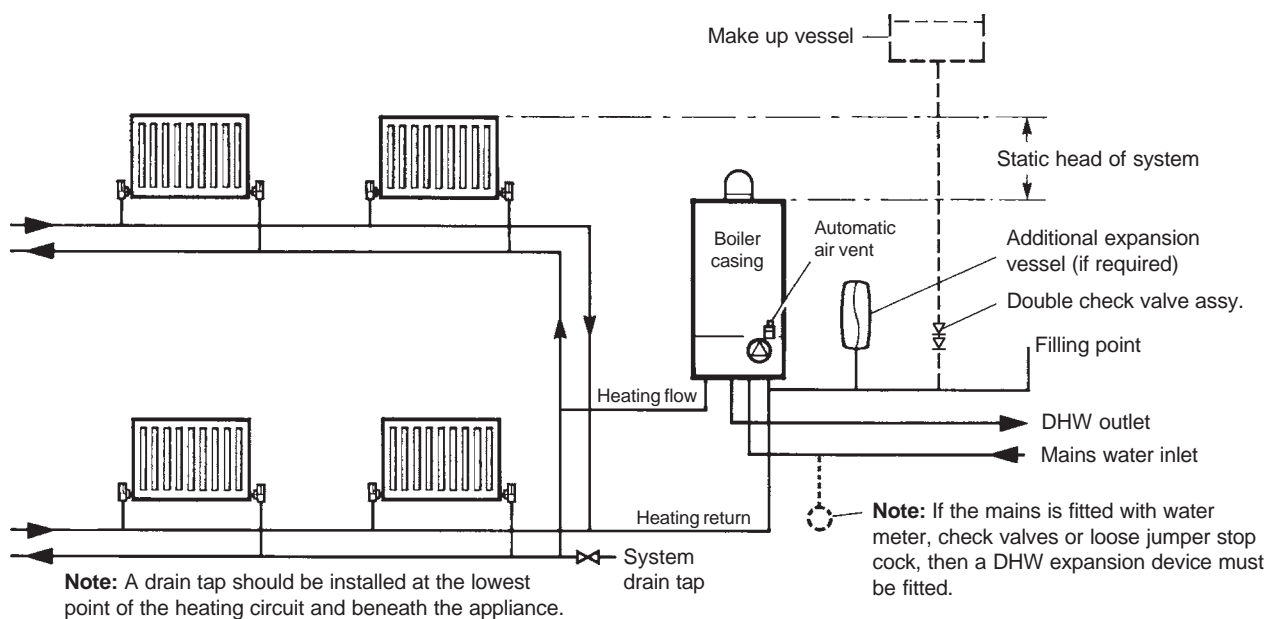


Fig. 5

### 3.8 FILLING THE CENTRAL HEATING SYSTEM - Figs. 6, 7

The system design pressure (cold) should be set to 1.0 bar. This pressure is equivalent to a static head (see Fig. 5) of 10.2 metres of water. Provision should be made to replace water lost from the system. This can be by manual or automatic means, as shown in Figs. 6 and 7. The position for connecting an automatic make-up vessel is indicated in Fig. 5. A double check valve assembly must be used, as shown in Fig. 7.

Filling of the system must be carried out in a manner approved by the local Water Undertaking. Where allowed, the system may be filled via a temporary connection as shown in Fig. 6. After filling, always disconnect the flexible hose of the filling loop. All fittings used in the system must be able to withstand pressures up to 3 bar.

Drain taps (to BS 2879) must be used to allow the system to be completely drained.

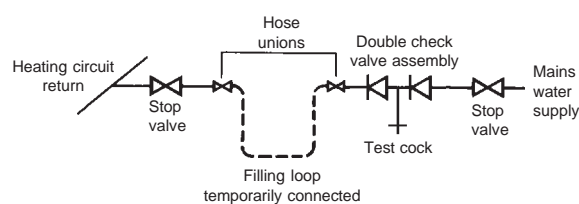


Fig. 6

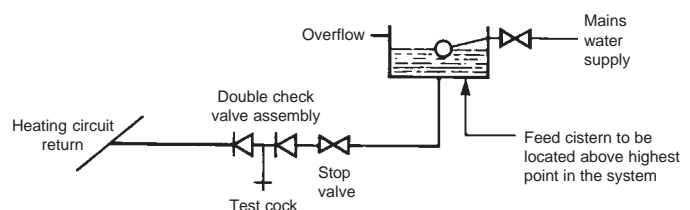


Fig. 7

### 3.9 FLUSHING THE HEATING SYSTEM

It is essential that the central heating system is thoroughly cleaned and flushed when fitting an Alpha CD boiler. Failure to do so will invalidate the warranty.

The primary condensing heat exchanger is constructed in stainless steel and therefore is compatible with most materials used in a heating system.

If a cleaning agent and inhibitor are used, they must be applied in accordance with their manufacturers instructions. Only products from Fernox and Sentinel are acceptable for use with the Alpha CD boilers. Further information can be obtained from Fernox (Tel: 0179 9521133) or Sentinel (Tel: 0151 4209563).

Although the Cyclone is fitted in the heating return on the boiler, the heating system should still be thoroughly flushed as detailed below. The Cyclone collection point should be emptied via the drain point (see Fig. 11) after flushing has been completed.

The system should be flushed in accordance with BS 7593 and BS 5449. The following procedures are recommended:

1. Installing onto a new system:-
  - a. Fill the system, vent at high points, at pump and radiators.
  - b. Check for leaks.
  - c. Rapidly drain the system.
  - d. If required, chemically clean the system as instructed by the recommended cleaner manufacturer.  
**Note:** Ensure that the system is flushed to remove any remains of the cleaner.
  - e. If chemical cleaner is not used to clean the system:-
    - i) Refill the system.
    - ii) Switch on the boiler and allow the system to heat up to the normal operating temperature.
    - iii) Rapidly drain the system while the water is still hot.
    - iv) Refill the system.
  - f. As required, add the recommended inhibitor to the system as instructed by the inhibitor manufacturer.
  - g. Recheck for leaks.
2. Installing onto an existing system, clean the system before fitting the new boiler:-
  - a. If the old boiler is still working:-
    - i) Switch on the boiler and allow the system to heat up to the normal operating temperature.
    - ii) Rapidly drain the system while the water is still hot.
    - iii) Refill and chemically clean the system as instructed by the recommended cleaner manufacturer.
    - iv) Ensure the system is flushed to remove any remains of the cleaner.
    - v) Fit the new boiler.
  - b. If the old boiler is not working:-
    - i) Rapidly drain the system.
    - ii) Remove the old boiler.
    - iii) Flush the system through.
    - iv) Fit the new boiler.
    - v) Refill and chemically clean the system as instructed by the recommended cleaner manufacturer.
    - vi) Ensure the system is flushed to remove any remains of the cleaner.
  - c. As required, add the recommended inhibitor to the system as instructed by the inhibitor manufacturer.
  - d. Check for leaks.

### 3.10 DISPOSAL OF CONDENSATE

Provision must be made for the safe disposal of condensate produced by the flue gases of the Alpha CD boilers and reference should be made to BS 6798: 2000 for the requirements on the disposal of condensate.

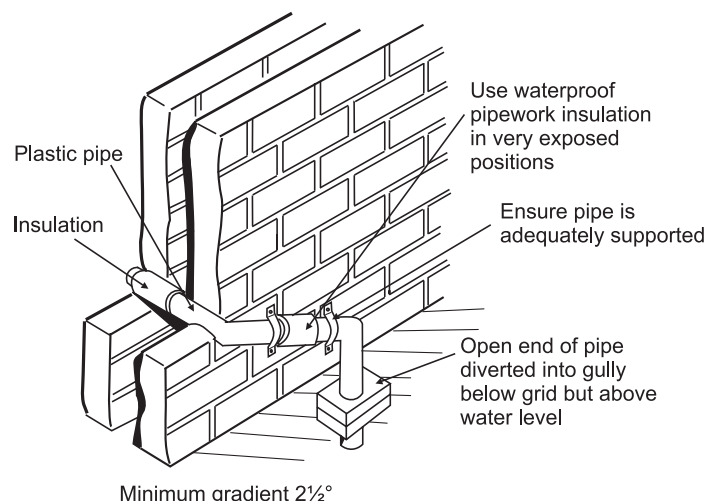
The boilers incorporate a condensate trap which has a seal of 75 mm, therefore no additional trap is required.

The condensate should ideally be discharged internally into an internal waste pipe (washing machine/sink waste) or soil pipe to avoid the possible risk of freezing. The pipework must be in 22 mm pipe.

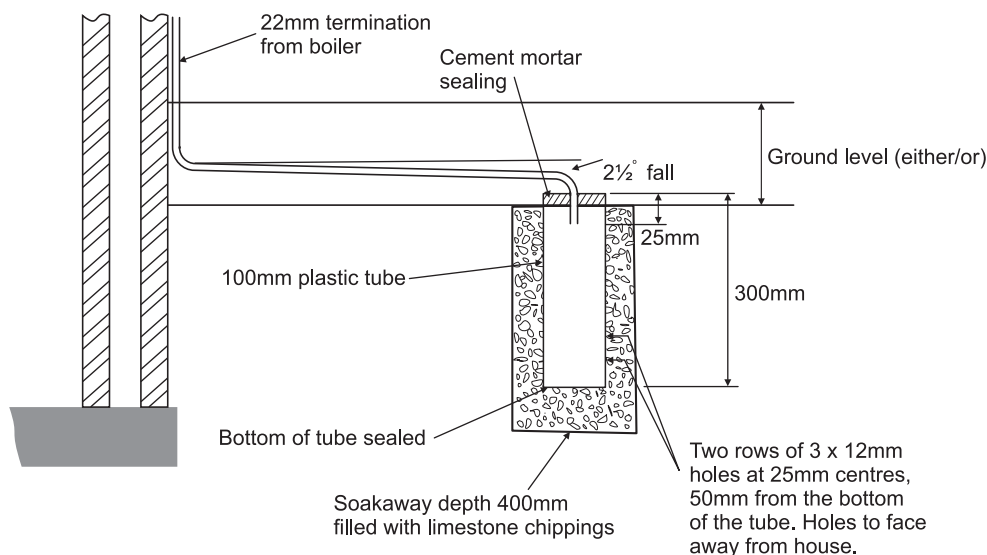
External pipe runs should be avoided, but if it is necessary, the pipework should be at least 32 mm and protected from the risk of freezing with a waterproof insulation and the length should be kept to a maximum of 3 m. Termination should be into an external gulley or soakaway as shown in Figs. 8 and 9.

**Note:** All pipework must have a continuous fall (see Figs. 8 and 9) from the boiler and must be of an acid resistant material such as plastic waste pipe. (copper or steel is not suitable).

It should be noted that the connection of a condensate pipe to a drain may be subject to local building control requirements.



**Fig. 8 - External gully**



**Fig. 9 - External soakaway**

### 3.11 DOMESTIC HOT WATER SYSTEM

The minimum flow rate needed for the flow switch and burner to operate is 2.5 litres/min.

The incoming mains water pressure should be between 0.2 and 8 bar to ensure efficient operation. If the pressure is above 7 bar a pressure reducing valve must be fitted.

To ensure economic use, the pipe runs between the boiler and taps should be in 15 mm copper pipe and be as short as possible. Where possible the pipework should be insulated to reduce heat loss.

All taps and mixing valves used with the hot water system must be suitable for operating at a mains pressure of up to 8 bar.

**Showers** - A shower may be used with the boiler if required.

If a loose or flexible head type shower is used it may require the fitting of a double check valve, to comply with Water Bye Law 17.

**Bidets** - No anti-siphonage arrangements are necessary, provided the outlets are shrouded and it is not possible to attach a temporary hand held spray. A supply of direct mains fed hot and cold water is permitted provided the appliance is of the over-rim flushing type.

Before the mains water supply pipe is connected to the boiler, it should be thoroughly flushed out to avoid the danger of dirt or foreign matter entering the boiler.

## 4 INSTALLATION

### 4.1 UNPACKING

- The boxes required when the boiler is installed with a horizontal flue are as follows:-

Box 1 ..... Cased boiler fitted with water and gas valves, filling loop, seasonality valve, union bends and washers  
 Mounting bracket plus screws and wall plugs  
 Condensate discharge pipe  
 Literature pack and Wall template

Box 2 ..... CD Easy-Flue 500 mm or CD Easy-Flue 1000 mm. Both include 90° bend and horizontal flue terminal  
**Note: NOT** required for vertical flue

**Notes:**  
 a. All flues must be suitable for CD condensing boilers.  
 b. CD 750 mm and 1000 mm flue extensions are available, if required.

Box 3 (if applicable) ..... Premier Pack includes: wall mounting jig with template, cyclone, bottom tray, earth bonding plate, spacers, pressure relief pipe terminal, split flow and return union bends, screw pack and fitting instructions.

- Unpack boiler and remove the loose items packs and mounting bracket.

**Note:** The boiler can be stood in an upright position, (to allow this, the union bends have been turned upwards so that they do not protrude beneath the bottom - check this before standing the boiler upright).

### 4.2 CLEARANCES REQUIRED - Fig. 10

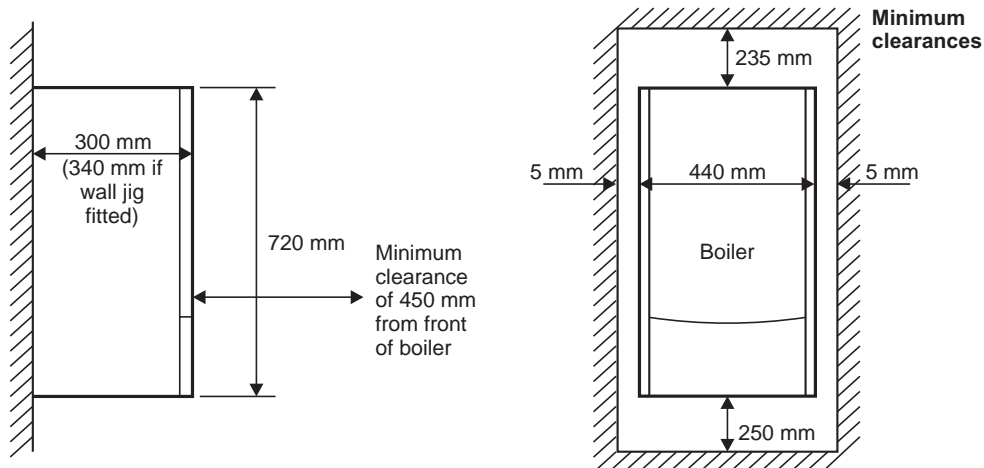


Fig. 10

### 4.3 PREPARE THE WALL - Figs. 11

If the optional wall jig is used refer to the instructions supplied with the kit.

- Decide upon the position of the boiler taking into account the clearances required for servicing and the flue terminal position.
- Tape the template to the wall (ensure it is level and the right way up) and mark the position of the holes for the boiler mounting bracket or, if applicable the wall jig fixings. If rear exit flue is used, mark the position of the hole for the flue.

The wall jig is supplied with a pressure relief valve discharge pipe for use when the boiler is mounted on an external wall where the outside is inaccessible, if you wish to use this pipe - mark its position.

- Side exit flue** - Continue the horizontal centre line of the flue across the wall to the side wall, then along the side wall 140 mm, 180 mm if the wall jig is used (ensure the lines are horizontal). This will give the position of the centre of the hole for the flue.

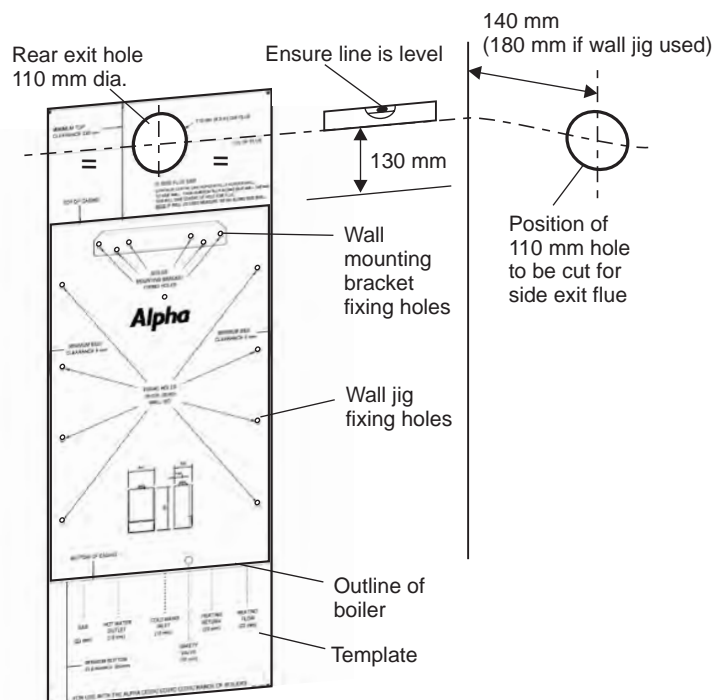


Fig. 11

- Cut the 110 mm diameter hole (or use a 107 mm core drill) in the wall for the flue.

**Notes:** 1. Ensure the hole is horizontal.

2. For internal fitting of the flue, using the flue sealing collar supplied, cut a 130 mm dia. flue hole using a 127 mm core drill.

- Drill the fixing holes (10 mm dia.) to accept the No.10 plugs supplied. Using the screws supplied, fit the mounting bracket or wall jig if used. If applicable drill a 22 mm dia. hole for the pressure relief valve discharge pipe terminal supplied with the jig.

**IMPORTANT:** If the wall jig is used, follow the instructions supplied with the Premier Pack to fit the jig, mount the boiler and connect the pipework.

#### 4.4 FIT THE BOILER - Refer to Fig. 11, 12

- Lift the boiler and locate it on the mounting bracket.

#### 4.5 CONNECT THE PIPEWORK - Fig. 13

- Thoroughly flush out all the water pipework. Refer to Section 3.9.

- The valves/fittings have been factory fitted, however, check that all the connections underneath the boiler have been tightened, especially the union bends.

**Note:** If applicable the heating union bends supplied with the wall jig have been designed to enable the heating pipes to be routed from above and/or below using the same fitting.

**Note:** When soldering to the boiler union bends, ensure the bends are not connected to the valves, otherwise the internal seals may be damaged.

- Connect the system pipework to the boiler.

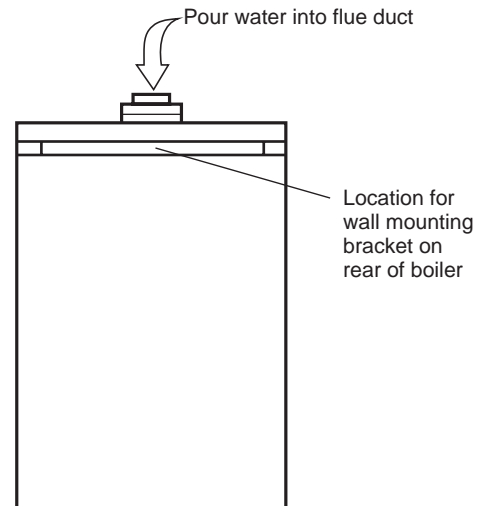
**Note:** Do not forget that the pressure relief valve discharge pipe must be routed clear of the boiler to a drain in such a manner that it may be seen, but cannot cause injury to persons or property.

- Connect the 22 mm condensate trap drain pipe to the condensate discharge pipe using the clip supplied.

Ensure that the condensate discharge pipe is as required in Section 3.10.

Pour at least 0.5 litre of water into the flue duct, as shown in Fig. 12, and check the condensate discharge pipe for soundness.

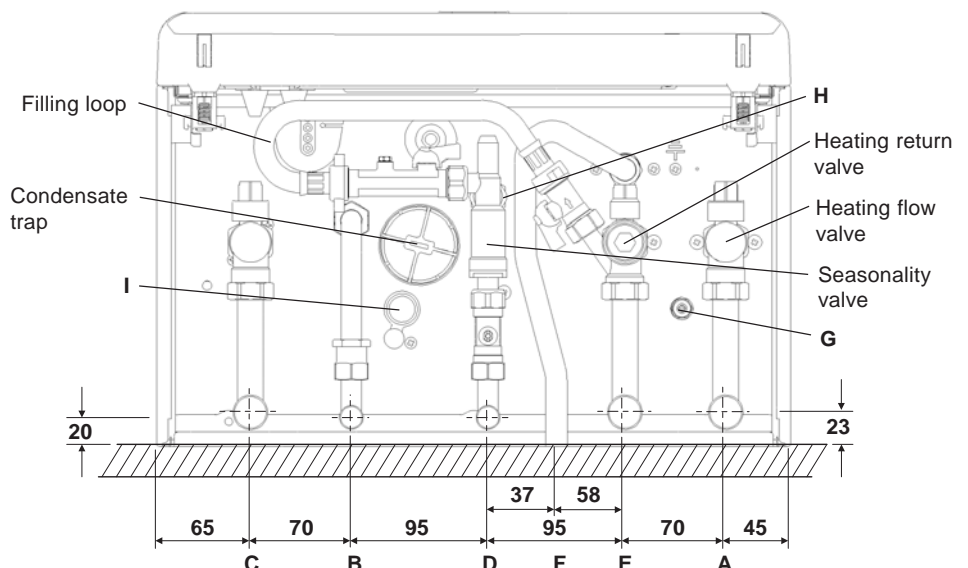
- Ensure that all the valves are closed (spindle flats at right angles to valve) and do not turn on the water or gas supplies at this stage.



**Fig. 12 - rear of boiler**

**Note:** Disconnect the filling loop after filling the central heating system.

- A - Heating flow (22 mm)
- B - Hot water outlet (15 mm)
- C - Gas inlet (22 mm)
- D - Cold water mains inlet (15 mm)
- E - Heating return (22 mm)
- F - Pressure relief valve (15 mm)
- G - Heating drain point
- H - Cold water inlet filter
- I - Condensate discharge pipe

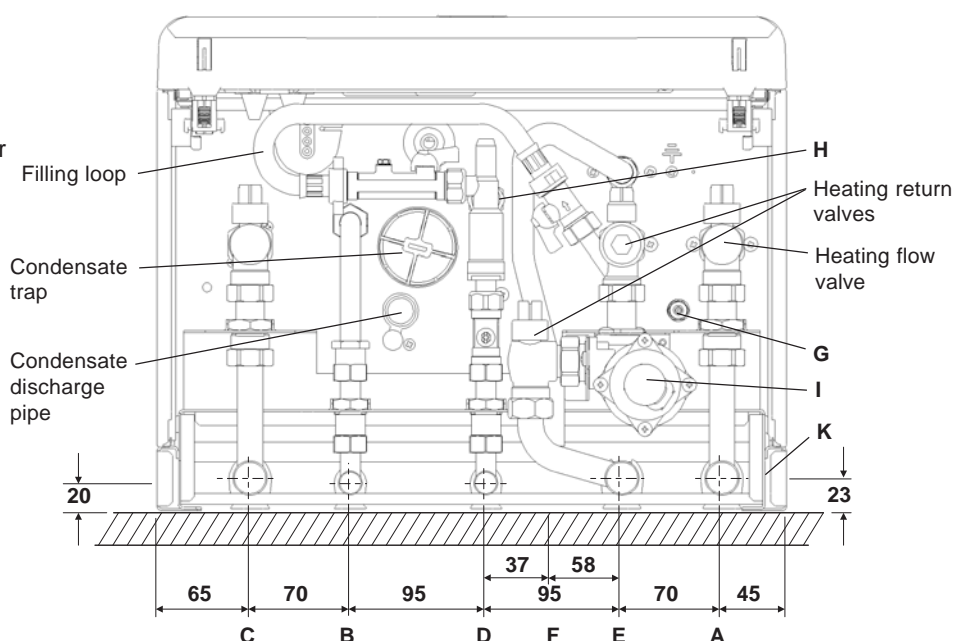


**Fig. 13a - Without wall jig**



**Note:** Disconnect the filling loop after filling the central heating system.

- A - Heating flow (22 mm)
- B - Hot water outlet (15 mm)
- C - Gas inlet (22 mm)
- D - Cold water mains inlet (15 mm)
- E - Heating return (22 mm)
- F - Pressure relief valve (15 mm)
- G - Heating drain point
- H - Cold water inlet filter
- I - Cyclone
- K - Wall jig



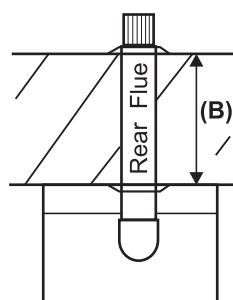
**Fig. 13b - With wall jig**

#### 4.6 FIT THE FLUE - Figs. 14, 15

The following procedure applies to fitting an Alpha CD Easy-Flue to both rear or side exit flue - horizontally only.

- The CD Easy-Flues are suitable for use in the flue length ranges shown in the tables below.

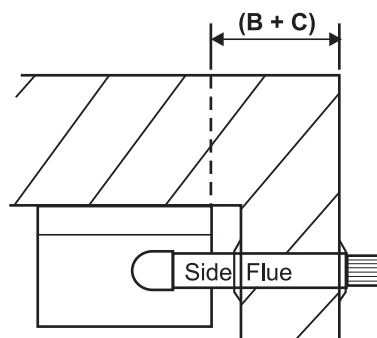
**Note:** Where the length is less than the minimum or more than the maximum, refer to Section 4.7.



CD Easy-Flue	B (mm)	
	Max	Min
500 mm	550	310
1000 mm	945	705

**Note:** Add 40 mm to dimension B if the wall jig is used.

**Fig. 14**



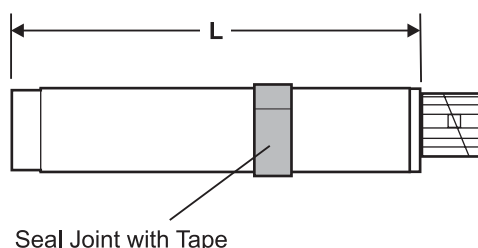
CD Easy-Flue	B + C (mm)	
	Max	Min
500 mm	465	225
1000 mm	860	620

**Fig. 15**

- Determine the overall length (L) of flue required, (see Fig. 16) as follows:-

Rear flue  $L = \text{wall thickness (B)} + 60 \text{ mm}$

Side flue  $L = \text{wall thickness (B)} + \text{distance between boiler and wall (C)} + 120 \text{ mm}$

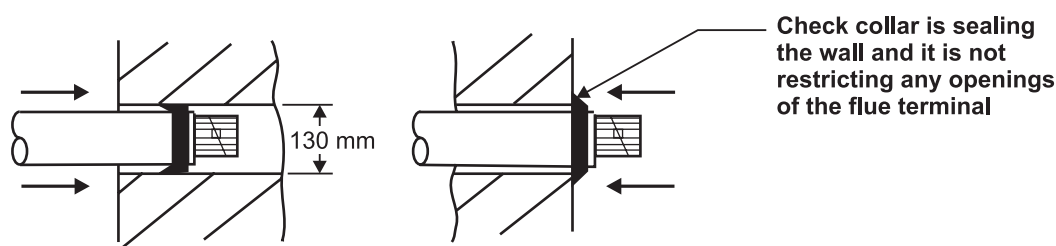


**Fig. 16**

- Adjust the telescopic section of the flue to the distance 'L', ensuring that the two labels marked 'TOP' are aligned, then seal and secure the joint between the ducts with the sealing tape supplied.

- Pass the flue assembly through the wall (from inside or outside).

**Note: Internal fitting** - If there is no access to make good the outside wall, locate the flue sealing collar onto the outer duct of the flue immediately before the terminal grille onto the location provided. Push the flue assembly through the 130 mm flue hole, so that the collar completely passes through the wall. Then pull the flue assembly back into the correct position. Visually check that the collar is sealing the outside wall and that it is not restricting any of the openings of the flue terminal.

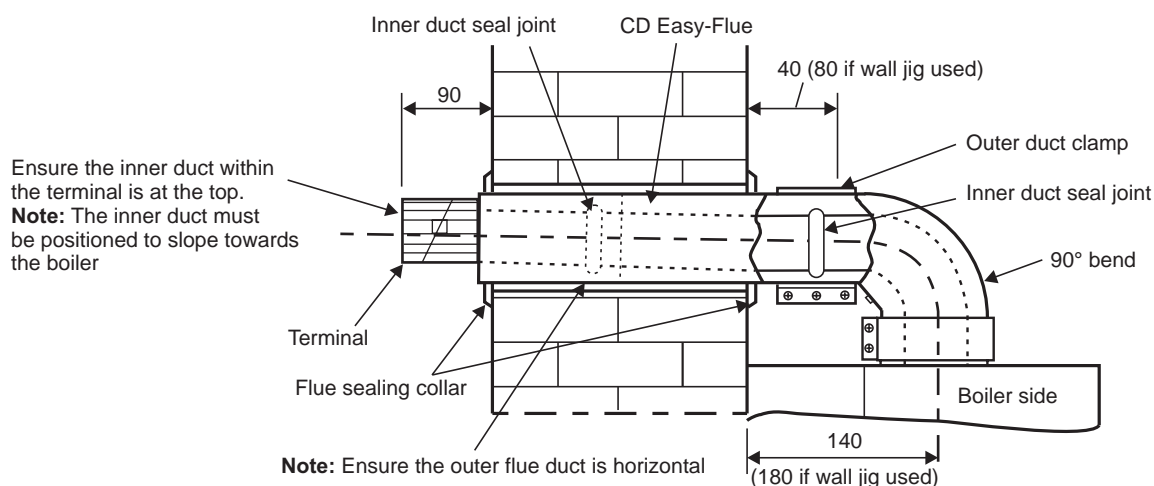


**Fig. 17 - Fitting the flue from inside**

5. Position the seal and clamp (two screws) supplied, over the bend. Fit the bend to the boiler and rotate to the correct position. Secure in position using the seal and clamp, ensuring the seal is located centrally over both the bend and boiler adaptor.
6. Fit the inside flue sealing collar over the Easy-Flue. Fit the outside flue sealing collar onto the flue immediately before the terminal grille onto the location provided.
7. Slide the clamp (three screws) over the outer duct and pull the flue assembly towards the bend, locating the inner duct into the seal joint on the bend. Ensure the labels marked 'TOP' are positioned at the top before securing the flue assembly to the bend with the clamp (three screws) located centrally over the joint.

**Note:** Check the flue terminal protrudes 100 mm out of the wall and the inner duct of the terminal is positioned correctly (see Fig. 18).

8. Make good the inside wall by pushing the inside flue sealing collar up to the wall.



**Fig. 18 - Rear flue**

#### 4.7 EXTENDING THE FLUE - Fig. 19

**Note:** The maximum horizontal flue assembly length must not exceed a length of 12 metres.

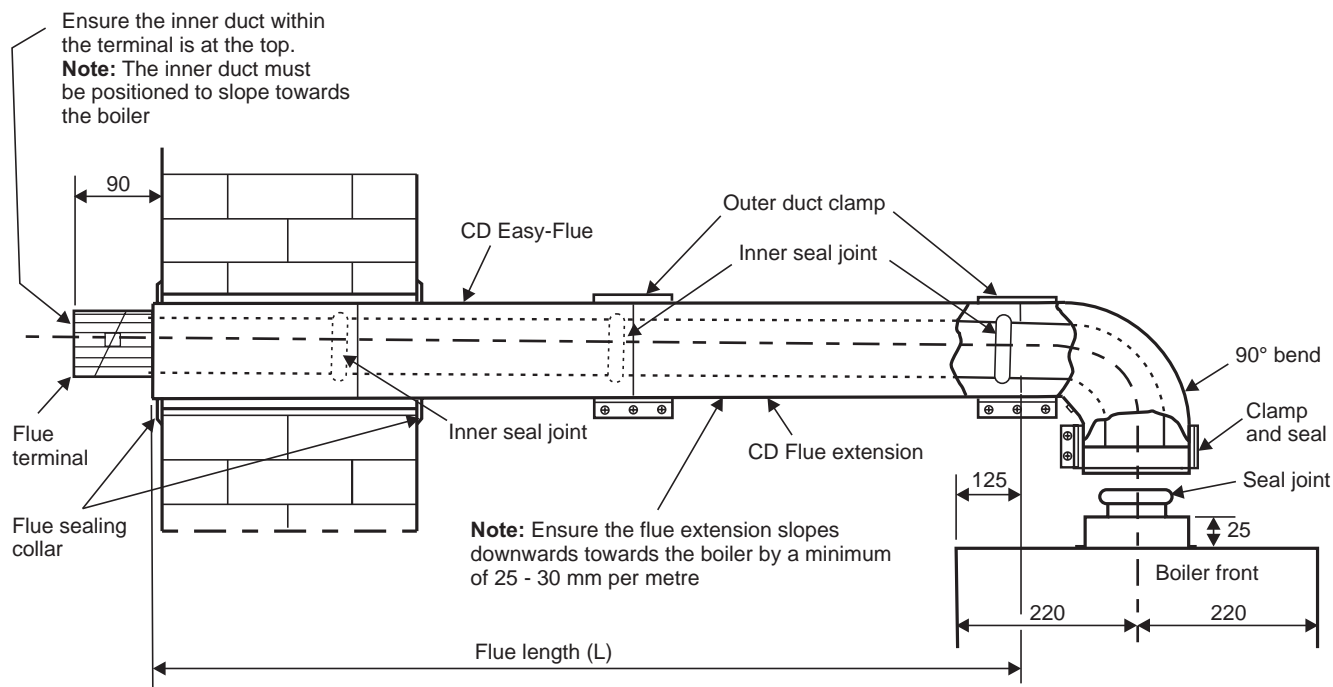
1. When the flue length required is more than the maximum or less than the minimum stated in Section 4.6, paragraph 1, refer to the table below.

Flue Length	Rear Flue (B)	Side Flue (B + C)	Comments
Up to maximum:-	11.86 m	11.775 m	Alpha CD 750 mm or 1000 mm flue extension (Part No. 6.2000750 or 6.2001050) is required to extend the range of telescopic flue. Refer to Section 4.7 paragraph 2 for instructions on how to extend the flue. <b>Note:</b> A 130 mm flue hole (127 mm core drill) is required in the wall.
Between:-	705 mm and 945 mm	620 mm and 860 mm	Within the standard Easy-Flue 1000 mm (Part No. 6.20001000) telescopic range.
Between:-	550 mm and 705 mm	465 mm and 620 mm	Use an Easy-Flue 1000 mm (Part No. 6.20001000) and the terminal may protrude somewhat from the outside wall.
Between:-	310 mm and 550 mm	225 mm and 465 mm	Within standard Easy-Flue 500 mm (Part No. 6.2000500) telescopic range.
Less than:-	310 mm	225 mm	Terminal may protrude somewhat from the outside wall.

**Note:** Subtract 40 mm to dimension B if the wall jig is used.



2. Use the template (supplied with the boiler) to mark the required flue position and cut a 130 mm diameter hole for the flue (use a 127 mm core drill). The size of the hole provides sufficient clearance for the clamps on the flue extension to pass through the hole.
3. Determine the overall flue length as described in Section 4.6, paragraph 2 to determine the number of Alpha CD 750/1000 mm flue extensions required.
4. Assemble the flue extensions together by locating the inner duct into the seal joint and secure each extension together with the clamps supplied (three screws). Ensure that the clamps are positioned centrally over the joints.  
**Note:** If it is required to cut an extension, **DO NOT** cut the end of the inner duct that incorporates the seal joint. Ensure the inner duct end without the seal joint is cut so that it is 15 mm longer than the outer duct.
5. Adjust the telescopic section of the Easy-Flue to the required length and secure the Easy-Flue with the sealing tape supplied. Fit the Easy-Flue to the extensions by locating the inner duct into the seal joint and secure with the clamp (three screws), ensuring it is located centrally over the joint.
6. Mark the end of the flue assembly 'TOP' where it is connected to the boiler, so that the 'TOP' of the flue terminal is aligned with the 'TOP' at the boiler end of the flue assembly.
7. Pass the complete flue assembly through the wall.
8. Position the seal and clamp (two screws) supplied, over the bend. Fit the bend to the boiler and rotate to the correct position and secure in position using the seal and clamp, ensuring that the seal is positioned centrally over both the bend and adaptor.
9. Slide the clamp (three screws) over the outer duct and pull the flue assembly towards the bend, locating the inner duct into the seal joint on the bend.
10. Secure the flue assembly to the bend with the clamp (three screws) ensuring it is positioned centrally over the joint, ensuring the 'TOP' marked on the outer duct is positioned at the top.  
**Note:** Check the flue terminal protrudes 100 mm out of the wall and that the inner duct of the terminal is positioned correctly, i.e. the inner duct within the terminal is at the top. See Fig. 19.
11. Make good the outside wall by fitting a flue sealing collar onto the location provided immediately behind the flue terminal grille. Make good the inside wall as required.  
**Note:** If flue sealing collars are being used to make good the inside wall, then they will need to be fitted before assembling the flue.



**Fig. 19 - Side flue**

#### 4.8 CONNECT THE MAINS SUPPLY - Fig. 20

1. Gain access to the boiler terminal block by releasing the two fixing screws (one each side) securing the control panel and lowering the panel. Refer to Technical Data, Section 2.9 for connection details.
2. **Note:** This boiler has been fitted with a mains supply cable. However, if it is necessary to fit an alternative supply cable, ensure the cable clamp that has been fitted is removed and connect as follows:- Remove the two screws securing the terminal block cover from the back of the control box (see Fig. 20). Pass the mains supply cable through the cable clamp and connect as follows:- Brown to L, Blue to N and Green/Yellow to  $\perp$ . Ensure correct polarity.  
**Note:** Ensure that the length of the earth wire is such that if the supply cable is pulled out of its clamp the live and neutral wires become taut before the earth wire.  
The main terminal block can be removed by pulling it off the pins to give easy access to the terminals.  
Do not switch on the electrical supply at this stage.
3. If an external control, i.e. room thermostat or external clock is to be fitted, remove the terminal block cover and remove the link between terminals 1 and 2. Pass the cable through the cable clamp and connect it to terminals 1 and 2. Replace the terminal block cover. (Refer to Section 2.9).
4. Replace the terminal block, ensuring it is located correctly on the plastic pins and replace the cover.
5. Ensure that there is sufficient free cable to allow the control panel to be raised and lowered then tighten the cable clamp screws.
6. Leave the control panel open until commissioning procedures have been completed.
7. Carry out electrical system checks - Short circuit, Polarity, Earth continuity and Resistance to earth with a suitable multimeter.

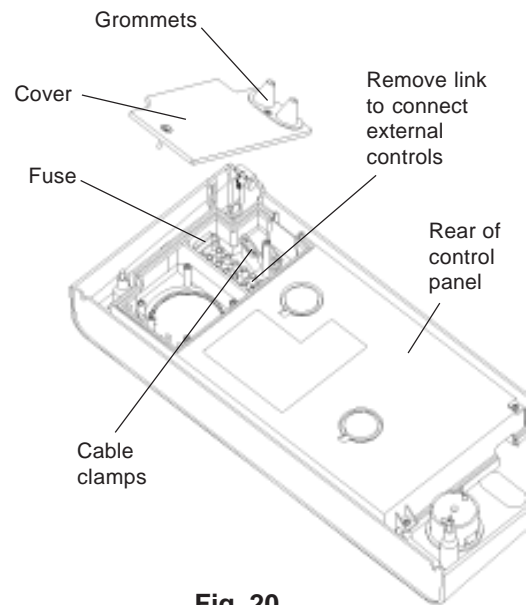


Fig. 20

#### 4.9 FIT THE CLOCK KIT - Fig. 21

Ensure the electrical supply to the boiler is isolated.

**Important:** Only use an Alpha single channel clock. **Do not** fit a two channel clock.

1. Remove the two screws securing the clock cover at the rear of the control panel.
2. Remove and discard the clock blanking panel.
3. Insert the clock into the opening and secure in place with the screws supplied.
4. Disconnect the clock wiring from the terminal block and connect it to the clock as follows:- Blue wire to terminal 1, Brown wire to terminal 2 and Red wires to terminals 3 and 4, (or as per the instructions supplied with the clock). Ensure wiring is correct.
5. Replace the clock cover. Do not overtighten the fixing screws.
6. Leave the control panel open until commissioning procedures have been completed.

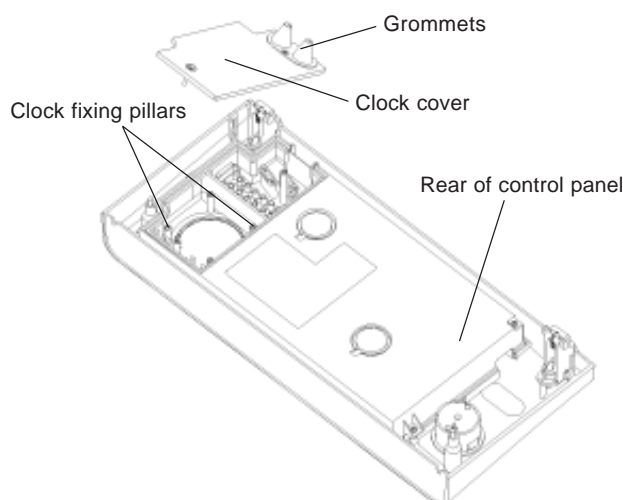


Fig. 21

## 5 COMMISSIONING

When commissioning the boiler, ensure the **Benchmark Checklist** is completed.

### 5.1 FILL THE SYSTEM

1. The boiler is fitted with an automatic air vent positioned on the pump (see Fig. 2), ensure that the vent is always open.
2. Open the central heating flow and return valves (slot in-line with valve) (see Fig. 13).
3. Open the fill point valve on the filling loop until water is heard to flow. To aid venting, the boiler drain point (see Fig. 2) may be opened until water flows out. Close the drain point as soon as water appears.
4. To remove the air - Vent each radiator in turn, starting with the lowest in the system.
5. It is important that the pump is properly vented to avoid it running dry and damaging its bearings. Unscrew and remove the cap from the centre of the pump. Using a suitable screwdriver rotate the exposed spindle about half a turn, then replace the cap.
6. Check the operation of the pressure relief valve (see Fig. 2) by turning the head anti-clockwise until it clicks. The click is the valve lifting off its seat allowing water to escape from the system - check that this is actually happening.
7. Continue to fill the system until the pressure gauge indicates 1.0 bar. Close the fill point valve and check the system for water soundness, rectifying where necessary. Disconnect the filling loop from the mains supply. Water may be released from the system by manually operating the drain point (see Fig. 2) until the system design pressure is obtained. The system design pressure (cold) should be between 0.75 and 1.25 bar.  
**Refer to Sections 3.7 and 3.8. System volume, Flushing and Filling the system.**
8. Open the mains water inlet valve (see Fig. 13). Turn on all hot water taps and allow water to flow until no air is present. Turn off taps.
9. Ensure that the condensate trap has been filled with water. Refer to Section 4.5, paragraph 4.

### 5.2 BOILER CONTROLS - Fig. 22

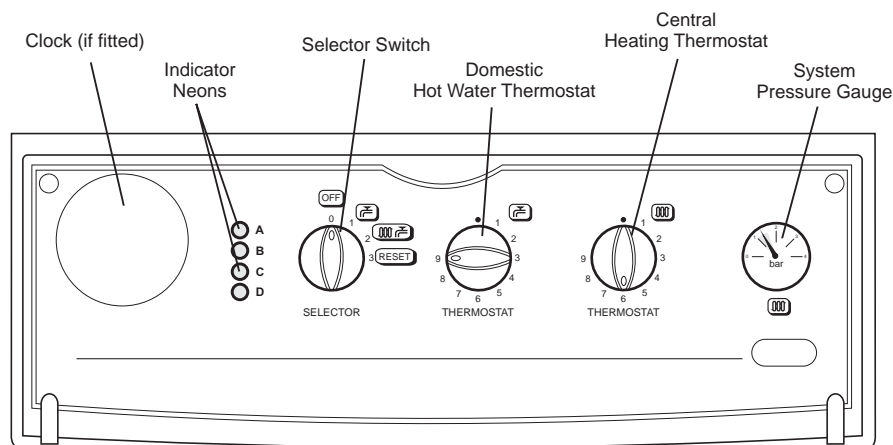




Fig. 22

### 5.3 TEST FOR GAS SOUNDNESS AND PURGE THE SUPPLY

1. With the boiler gas service cock closed (slot at right angles to valve). Pressure test the gas supply and inlet pipework connection to the boiler gas service cock for soundness in accordance with BS 6891.
2. Loosen the gas inlet pressure test point screw on the gas valve (see Fig. 23). Ensure the gas supply is on and open the boiler service cock to purge in accordance with BS 6891.
3. Retighten the test point screw and test for gas soundness. Close the boiler gas service cock.


#### 5.4 INITIAL LIGHTING - Refer to Fig. 22

1. Ensure that the gas and electrical supplies to the boiler are off and that the mains water inlet valve and the central heating flow and return valves are open.
2. Turn on the gas and electrical supplies to the boiler.
3. Ensure all external controls are calling for heat.  
If the optional Clock is fitted, refer to the User's instructions, set the time and ensure the Clock is in an 'on' mode.
4. Set the hot water and central heating thermostats to maximum.
5. Set the selector switch to  (DHW only). Open a hot water tap, the main burner will light and the boiler will provide hot water. Close the tap and the burner will go out.
6. Set the selector switch to  (CH and DHW). The boiler will now run in the central heating mode. The pump will start, the fan will start and the main gas valve solenoid will open allowing the main burner to light.

#### 5.5 CHECK THE BURNER PRESSURES - Figs. 23, 24


Turn the boiler off. Remove the two pressure test point screws at the top of the boiler and connect a differential pressure gauge to P1 and P2 as shown in Fig 24. Allow the boiler to run for 10 minutes and check the differential burner pressures.

##### Hot water mode

1. Set the selector switch to  (DHW only) and fully open a hot water tap.
2. The burner will light at the ignition rate and the burner pressure will increase to maximum.
3. Gradually close the hot tap and check that the burner pressure decreases to its minimum. Fully open the tap and check that the burner pressure increases. Close the tap and check that the burner goes off.

**Note: The burner pressure settings have been factory set and do not require adjusting.** If incorrect, check that the inlet gas pressure is 20 mbar. If the inlet gas pressure is not 20 mbar, either the pipework is too small or the gas supply to the house is insufficient, in which case contact your gas supplier.

##### Central heating mode

1. Set the selector switch to  (DHW and CH).
2. The burner will light at the ignition rate and will increase to the factory pre-set maximum output after 1 minute.
3. Turn off the boiler. Disconnect the pressure gauge and tighten the test point screws.

Test for gas soundness using suitable leak detection fluid.

**Note: Refer to Technical Data, Section 2.1 for the required differential burner pressures.**

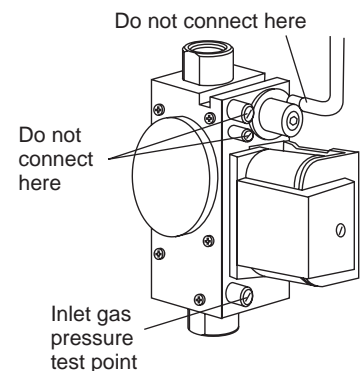


Fig. 23

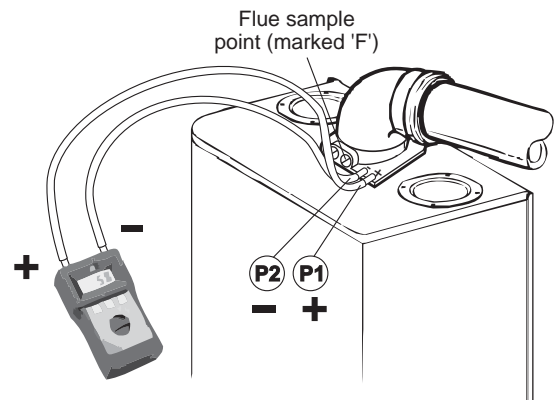


Fig. 24

#### 5.6 FINAL COMMISSIONING

1. Allow the heating system to heat up, then balance the system to achieve the necessary temperature difference across the heating flow and return pipes at the boiler and check the system volume and pressure. (Refer to Technical Data, Sections 2.2 and 2.8).
2. Turn off the boiler.
3. Thoroughly flush out the water pipework (refer to Section 3.9) and with no pressure in the boiler heating circuit, empty the cyclone (if applicable) at its drain point (see Fig. 13) of any debris. Clean the mains water inlet filter (see Fig. 13).
4. Re-pressurise the system as described in Section 5.1.

## 5.7 FINAL ASSEMBLY

1. Raise the control panel and secure in position with the screws provided.  
**Note:** If the wall jig is used, fit the bottom tray over the base of the boiler.
2. If the boiler is to be left in service with the User, set the controls, clock (if fitted, see User's Operating manual) and room thermostat (if fitted) to the User's requirements.
3. If the boiler is not to be handed over immediately, close the boiler gas service cock and switch off the electrical supply.
4. If there is any possibility of the boiler being left during frost conditions, then the boiler and system should be drained (refer to Section 8.2). It is recommended that a label is attached to the boiler drawing attention to the fact that the system has been drained.
5. Complete the details of the installation in the Benchmark Checklist on page 38.



## 5.8 USER INFORMATION

The User must be advised (and demonstrated if necessary) of the following important points:-

1. How to light and turn off the boiler and how to operate the system controls.
2. The importance of annual servicing of the boiler to ensure safe and efficient operation.
3. That any servicing or replacement of parts must only be carried out by CORGI registered personnel.
4. Ensure that the boiler controls and room thermostat (if fitted) are set to the User's requirements.
5. Tell the User about the sealed system pressure.
6. Tell the User that if the electrical supply is on and the boiler has not operated for 24 hours for heating or hot water, the pump will automatically operate for 5 minutes.
7. Explain to the User that an internal frost thermostat is fitted in the boiler, and that the electrical supply to the boiler must be left on for the thermostat to operate.
8. Explain to the User that in certain weather conditions the terminal will emit a plume of steam, i.e. water vapour. This is safe and quite normal.
9. Show the User the position of the pressure relief valve and condensate discharge pipes.
10. Hand the User's instructions to the User.
11. Ensure the Benchmark Checklist in Section 12 on page 38 has been completed after the boiler has been installed and commissioned.  
**Note:** It is a requirement that the installation is registered by the installer through the CORGI Gas Work Notification Scheme.
12. Leave these Installation and Servicing instructions with the User for use on future calls.

## 6 BOILER OPERATION

The boiler operating mode is controlled by the selector switch on the fascia panel.

When set to , the boiler will only operate in the Domestic Hot Water mode. When set to , it will operate in the Domestic Hot Water and Central Heating mode.

**Note:** The clock (if fitted) only controls the operating times of the central heating, not domestic hot water - DHW is available continuously.

Domestic hot water supply always takes priority over central heating. If a demand for hot water is required during a central heating period, the boiler will automatically switch to the hot water mode until the demand is satisfied. This interruption in the central heating is only when the demand for hot water is present and should not be noticed by the User.

### 6.1 CENTRAL HEATING MODE

If there is a call for heat, the pump will start to circulate the central heating water. The fan will run and the pre-mix burner will light. The burner output then automatically adjusts to suit the system demand; as the temperature of the water in the boiler approaches that set by the adjustable temperature thermostat, the burner output is reduced. When the set temperature is reached, the burner is turned off. The fan continues to run for 50 seconds and the pump continues to run until the temperature within the boiler reduces to the set temperature before allowing the burner to relight. If the primary sensor has not registered the pre-set temperature but the room thermostat is satisfied the burner is turned off. The fan continues to run for 50 seconds and the pump continues to run for 60 seconds. In this instance there is no delay before the burner will relight.

If there is a demand for DHW during the burner delay, the boiler will operate to provide DHW until the tap is closed; the boiler will then immediately revert to provide CH if there is a demand.

**Note:** If the system pressure is very low, the primary pressure switch will prevent the boiler from operating.



### 6.2 DOMESTIC HOT WATER MODE

When a demand for hot water (by opening a hot tap, etc.) is sensed by the flow switch, the pump starts and the burner lights, increasing immediately to its maximum output. Water in the boiler is then diverted from the central heating system to the domestic hot water heat exchanger, heating the incoming mains water. The burner output is varied to maintain the temperature of the hot water as that set by the adjustable temperature selector. When the flow switch senses that hot water is no longer required the burner is turned off and the boiler immediately returns to the central heating mode.

When the burner is turned off, the fan will continue to run for 50 seconds and the pump will stop immediately if the selector is set for hot water only.

In both modes the fan modulates according to the output required.

### 6.3 FROST THERMOSTAT

The boiler incorporates a built in frost thermostat which automatically turns on the boiler and pump if the water in the boiler falls below 8°C, providing the electrical supply is on and the selector switch is set to position 1 () or position 2 (). The boiler will operate until the water temperature in the system reaches approximately 40°C.

### 6.4 PUMP

If the electrical supply is on and the boiler has not operated for 24 hours for heating or hot water, the pump will operate automatically for five minutes every 24 hours.

### 6.5 INDICATOR NEONS

When neons A (red), B (red), C (yellow), D (green) are illuminated, the following conditions apply:-

#### Neon

**D** Illuminated continuously - Electricity supply to the boiler is on.

**C** Illuminated continuously - Burner is alight.

**A** Flashing on and off - Temperature sensor fault.

**B** Flashing on and off - Overheat thermostat has operated. Rotate selector switch to the reset position (3) to reset.

**B** Illuminated continuously - Burner has failed to light. Rotate selector switch to the reset position (3) and the ignition sequence will restart after a delay of about 30 seconds.

**A** and **B** Flashing on and off at the same time - Blocked flue or fan fault.

**A** and **B** Flashing on and off alternatively - System pressure is very low and re-pressurisation is required.

**A** Flashing and **B** Illuminated continuously - Pump fault or restricted flow.

**Note:** Do not hold the selector switch in the reset position (3) for more than 2 to 3 seconds.

## 7 ROUTINE SERVICING

To ensure efficient operation of the boiler it is recommended that it is checked and serviced as necessary at regular intervals. The frequency of servicing will depend upon the particular installation conditions and usage, but in general once per year should be adequate.

It is the law that any service work must be carried out by a competent person, i.e. CORGI registered personnel.

**Warning:** Before servicing the boiler, isolate the electrical supply and close the boiler gas service cock. Allow the boiler to cool. The data label is positioned on the inside of the left hand side panel.

Always test for gas soundness after servicing any gas carrying components.

Always carry out electrical system checks i.e. Eart Continuity, Resistance to Earth, Short Circuit and Polarity with a suitable meter after servicing.

**Notes:** 1. Prior to servicing, it is recommended that a flue gas analyser is used to measure the performance of the boiler (refer to Fig. 2 for the position of the flue sampling point). If the CO/CO<sub>2</sub> ratio measured is greater than 0.002 **or** when other checks and comments from the customer have indicated that there may be problems, cleaning of the heat exchanger will be necessary. All Sections 7.1, 7.2, 7.3 and 7.4 **must** be carried out. Repeat the flue gas analyser test after reassembling the boiler and check that the CO/CO<sub>2</sub> ratio is less than 0.002.

2. If the CO/CO<sub>2</sub> ratio measured is less than 0.002 and other checks and comments from the customer suggest there are no problems then only Section 7.1 and Section 7.2 paragraphs 1, 2 and 3 need to be carried out to allow a visual check of the components within the room sealed chamber.

3. If a flue gas analyser is not available, then all Sections 7.1, 7.2, 7.3 and 7.4 **must** be carried out.

### 7.1 IMPORTANT NOTES PRIOR TO SERVICING

1. Check the flue terminal outside and ensure it is not blocked.
2. Run the boiler and check the operation of its controls.
3. Refer to Fig. 2 for location of flue sampling point.
4. Ensure that all system connections and fittings are sound. Remake any joints and check the tightness of any fittings that may be leaking.
5. It is recommended that the operation of the safety valve is checked by turning the head anti-clockwise until it clicks. The click is the safety valve lifting off its seat allowing water to escape from the system - check that this is actually happening.
6. Refill, vent and re-pressurise the system as necessary. (Refer to Commissioning, Section 5.1).  
If the system pressure exceeds 2.5 bar when operating at maximum temperature, the heating expansion vessel should be checked and re-pressurised, if necessary.

**Notes:** 1. Check the expansion vessel charge only when the system pressure is zero.

2. The expansion vessel pressure test point is accessible from inside the boiler at the top.

7. Check that the condensate trap drain pipe is connected and all joints are sound.
8. Record details of the service in the Service Record Section on page 39.

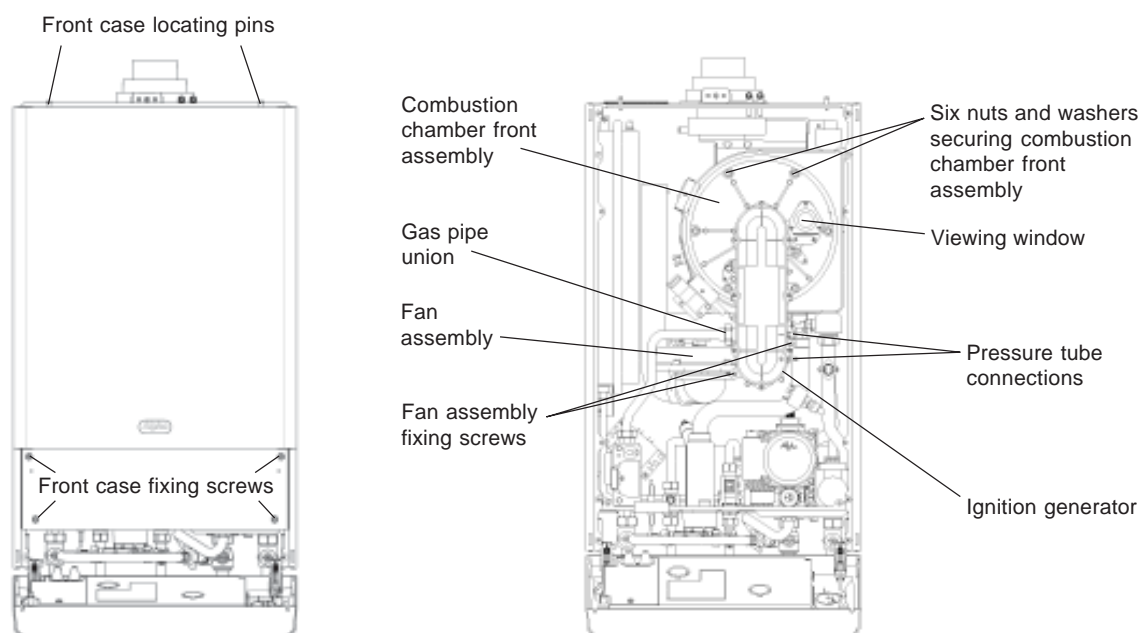


Fig. 26



## 7.2 PREPARE FOR SERVICING - Fig. 26

1. Ensure the electrical supply is isolated and the gas supply is off.
2. Unscrew the two screws securing the control panel and lower the panel.
3. Remove the four screws securing the front case. Lift the case up and forwards to remove.
4. Disconnect the gas supply pipe union.
5. Remove the two screws securing the fan assembly to the combustion chamber front.
6. Remove the two pressure tubes, noting their positions.
7. Disconnect the electrode lead from the ignition generator and the in-line connector to the flame sensing electrode.
8. Remove the six nuts and washers securing the combustion chamber front assembly and remove the assembly.

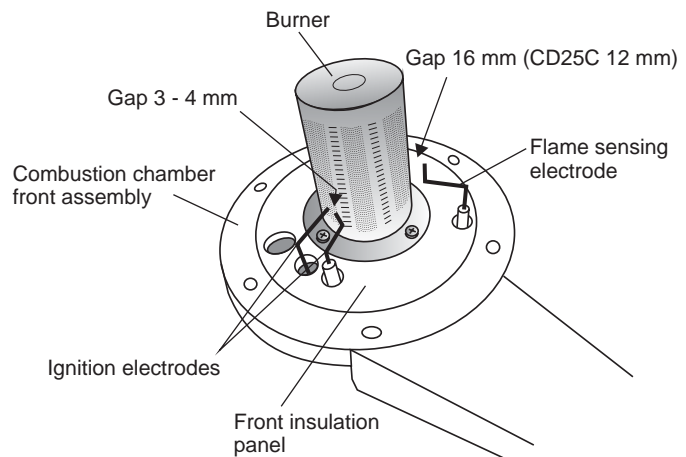


Fig. 27

## 7.3 CLEANING THE BOILER

1. Remove any deposits from heat exchanger using a suitable soft brush. Do not use a brush with metallic bristles.
2. Check the condition of the combustion chamber insulation panels. Any damaged panels must be replaced. (Refer to Component Replacement, Section 8.18).
3. Check the condition of the burner injector on the combustion chamber front assembly, carefully clean them with a soft brush if necessary.  
Do not use a brush with metallic bristles as this might damage the injector.
4. Remove any deposits from the heat exchanger coils. This can be done by suction or water sprayed onto the coils. Ensure all electrical components are protected from water. Any water used to clean the heat exchanger will drain to the condensate trap.
5. Unscrew and replace the injector should it appear damaged.
6. Remove the four screws securing the burner (see Fig. 27) and remove the burner. Clean the burner with a soft brush and check that the flame ports are clear. Blockages may be removed with a stiffer brush. Tap the burner, open end down, to remove any deposits from inside.
7. Check the condition of the electrodes.
9. Check the spark gap, positioning and height of the electrodes. See Fig. 27.
10. Unscrew the condensate trap drain cap to remove any deposits.  
**Note:** Before removing the cap, ensure that the water released from the trap can be contained to avoid spillage. The trap will contain no more than 200 cc of condensate water. Replace the drain cap.

## 7.4 RE-ASSEMBLE THE BOILER

1. Replace the burner, ensuring it is located correctly and secure it in position using the four screws previously removed.  
**Important:** Before replacing the combustion chamber front assembly, pour at least 200 cc of water into the coils of the heat exchanger. This is to ensure the condensate trap is full of water before operating the boiler.
2. Replace the combustion chamber front assembly, ensuring it is correctly located.
3. Ensure the electrode lead is connected and the seal is in position in the bottom of the room sealed chamber.
4. Test the connections for gas soundness and re-commission, Sections 5.4 and 5.5.
5. Place the front case panel in position and secure in position with the four screws previously removed, see Fig. 26.
6. Raise the control panel and secure in position with the two screws provided.
7. Check the operation of the boiler. (Refer to Boiler Operation, Section 6).
8. Return all controls to their original settings.



## 8 COMPONENT REPLACEMENT

It is the law that any service work must be carried out by a competent person, i.e. CORGI registered personnel.

**Warning:** Before replacing any boiler components, isolate the electrical supply and close the boiler gas service cock. Allow the boiler to cool.

Always test for gas soundness after replacing any gas carrying components or disturbing any gas connections.

Always carry out electrical system checks i.e. Earth Continuity, Resistance to Earth, Short Circuit and Polarity with a suitable meter after servicing.

Check the operation of the boiler. (Refer to Boiler Operation, Section 6).

Ensure that all the controls are returned to their original settings.

The replacement of components in Sections 8.3 to 8.15 does not require draining of the boiler.

### 8.1 GENERAL ACCESS - Fig. 26

Ensure the electrical supply is isolated and the gas supply is off.

1. **If access is required behind the control panel** - Lower the control cover flap and remove the two control panel fixing screws (one each side) and lower the panel.
2. **To gain access behind the casing** - When the control panel is lowered, it exposes four fixing screws that secure the front cover. Remove these screws and lift the front cover off its locating pins at the top of the boiler.
3. **To gain access to the control panel components/PCB** - Remove the four screws securing the rear cover and carefully raise the cover. When replacing the cover, ensure no wires are trapped and all wiring is secured. Secure with four screws - do not overtighten.

### 8.2 DRAINING THE BOILER - Refer to Figs. 2, 13

Isolate the electricity supply and close the boiler gas service cock (see Fig. 13). Allow the boiler to cool.

1. **Heating circuit**  
Close the central heating flow and return valves (see Fig. 13).  
Connect a suitable pipe to the drain point (see Fig.2) and route it to a suitable container. Open the drain point.
2. **Hot water circuit**  
Close the mains water inlet valve (see Fig. 13).  
Open any hot tap below the level of the boiler to allow as much draining as possible.

**Note:** Some water will remain in the components and care must be taken when removing them.

### 8.3 ELECTRODES - See Fig. 27

Gain access behind the room sealed chamber panel as in Section 8.1.

1. **Ignition electrode and lead**  
Disconnect the lead from the ignition generator, noting its position.  
Remove the two screws securing the electrode to the front of the combustion chamber and carefully withdraw the electrode.
2. **Flame sensing electrode and lead**  
Disconnect the flame sensing electrode in-line connector.  
Remove the two screws securing the electrode to the front of the combustion chamber and carefully withdraw the electrode.
3. **Ignition electrode**  
Remove the two screws securing the electrode to the front of the combustion chamber and carefully withdraw the electrode.

**Re-assemble in reverse order**

### 8.4 MAIN BURNER - Fig. 27

1. Remove the burner assembly as described in Routine Servicing, Section 7.2.
2. Remove the four screws securing the burner to the combustion chamber front assembly.
3. Re-assemble with a new burner as described in Routine Servicing, Section 7.4.

### 8.5 BURNER INJECTOR - Fig. 26

1. Gain access to the room sealed chamber as described in Section 8.1.
2. Undo the gas inlet union to the combustion chamber front to gain access.
3. Unscrew the damaged injector and screw in a replacement.
4. Re-assemble in reverse order.

### 8.6 FAN - Fig. 28

1. Gain access behind the room sealed chamber as described in Section 8.1.
2. Remove the screw securing the air inlet pipe and remove the pipe.
3. Disconnect the fan wiring and remove the two screws securing the fan. Withdraw the fan.
4. Remove the inlet and outlet flanges from the fan. Fit them to the new fan and re-assemble in reverse order. Ensure that the pressure tubes are connected correctly.
5. Re-assemble and test the boiler as described in Routine Servicing, Section 7.4 paragraphs 5 to 9.

### 8.7 IGNITION GENERATOR - Fig. 28

1. Gain access behind the front panel as described in Section 8.1.
2. Disconnect all the wiring from the ignition generator.
3. Remove the screw securing the generator and remove.
4. Secure the new generator in position and re-connect the wiring.
5. Re-assemble in reverse order.

### 8.8 TRANSFORMER - Fig. 28

1. Gain access behind the front panel as described in Section 8.1.
2. Remove the two screws securing the transformer and remove the transformer.
3. Disconnect all of the wiring noting their position.
4. Fit the new transformer and re-assemble in reverse order.

### 8.9 OVERHEAT THERMOSTAT - Fig. 28

1. Gain access behind the front panel as described in Section 8.1.
2. Disconnect the wiring from the overheat thermostat.
3. Remove the two screws securing the overheat thermostat and remove it from the flow pipe.
4. Fit the new overheat thermostat and re-assemble in reverse order.

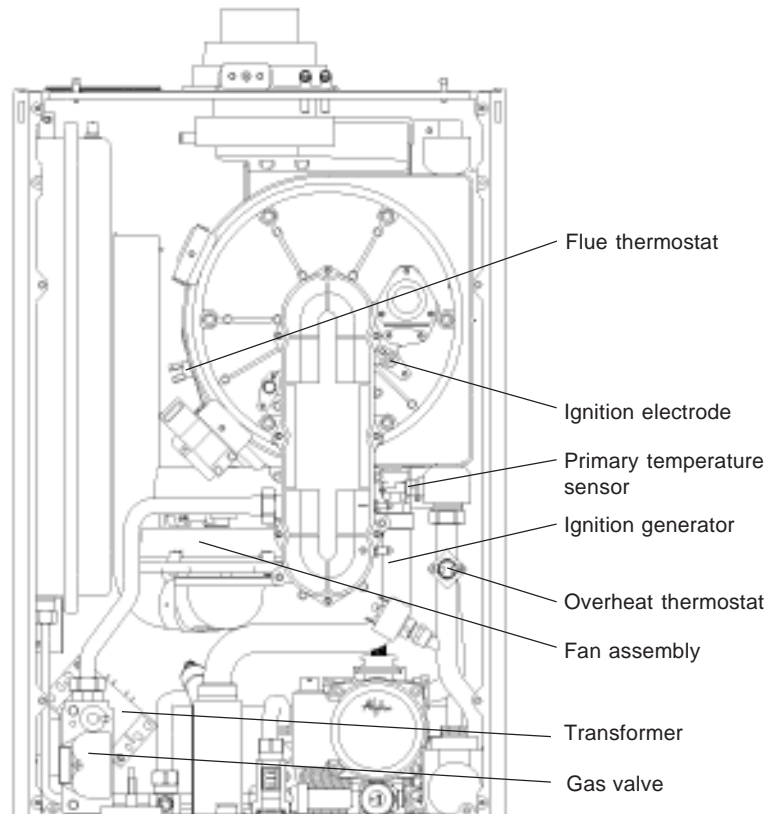


Fig. 28

### 8.10 FLUE THERMOSTAT - Fig. 28

1. Gain access behind the front panel as described in Section 8.1.
2. Position a suitable screwdriver under the thermostat retaining clip and use it to release the tension on the thermostat, then slide the thermostat out from under the clip.
3. Disconnect the wiring.
4. Fit the new thermostat and re-assemble in reverse order.

### 8.11 GAS VALVE - Fig. 28

1. Gain access behind the front casing as in Section 8.1.
2. Disconnect the positive pressure tube from the gas valve.
3. Loosen the one screw securing the electrical plug and disconnect the plug.
4. Disconnect the burner manifold pipe union and the gas inlet pipe union.
5. Remove the two manifold screws from beneath the boiler and lift out the valve assembly.
6. Lift out the gas valve.
7. Fit the new assembly and re-assemble in reverse order and test for gas soundness.
8. Light the boiler. (Refer to Commissioning, Section 5.4) and the instructions supplied with the replacement valve for adjustment of the valve.
9. Complete re-assembly as described in Routine Servicing, Section 7.4 paragraphs 5 to 9.

### 8.12 TERMINAL BLOCK FUSE - Refer to Fig. 20

The fuse is located in the boiler terminal block.

1. Gain access as described in Installation, Section 4.8.
2. Lift out the fuse holder and remove the fuse. Fit a fast blow 2 A fuse as a replacement, ensuring that the holder snaps into position.  
**Note:** A spare fuse is supplied in the terminal compartment.
3. Re-assemble in reverse order, ensuring the terminal block is located correctly on the plastic pins.

### 8.13 PCB - Fig. 29

1. Gain access behind the control panel as described in Section 8.1.
2. Disconnect all the wiring connectors from the PCB.
3. Remove the four fixing screws and carefully withdraw the board from the switch spindles.
4. Re-assemble in reverse order. Refer to the wiring diagram in Section 9.1 for connections.
5. Light the boiler and adjust the PCB as described in the instructions supplied with the replacement PCB.

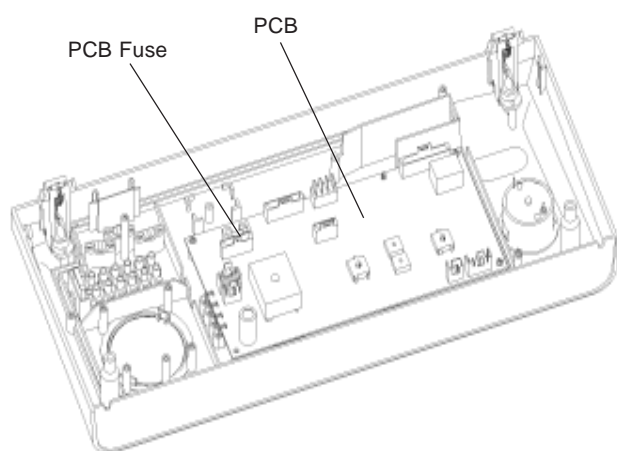


Fig. 29

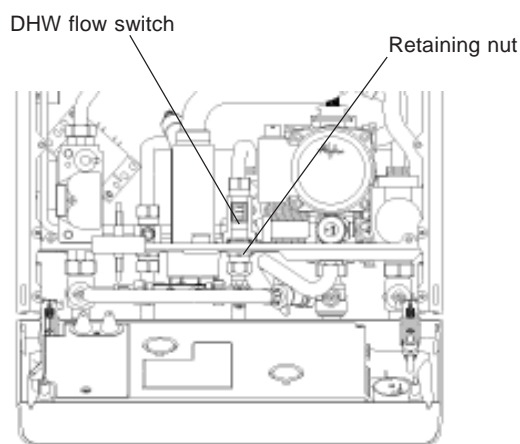


Fig. 30

### 8.14 DIVERTER VALVE MOTOR ASSEMBLY - Fig. 33

1. Gain access behind the front casing as described in Section 8.1.
2. Remove the diverter valve motor head by unplugging its electrical connection and removing the retaining clip from the back of the motor.
3. Withdraw the motor forwards from the valve body.
4. Re-assemble in reverse order with a new motor.

### 8.15 CLOCK (if fitted) - Refer to Fig. 21

**Note:** For replacement only use an Alpha single channel clock. **Do not** fit a two channel clock.

1. Gain access behind the control panel as described in Section 8.1.
2. Remove the two screws securing the clock cover at the rear of the control panel.
3. Disconnect the wiring from the clock.
4. Remove the clock retaining screws and withdraw the clock from the control panel.
5. Fit the new clock, and connect the wires as follows:-  
Blue to terminal 1, Brown to terminal 2 and Red wires to terminals 3 and 4, (or as per the instructions supplied with the clock).
6. Re-assemble in reverse order. Refer to the User's instructions and the boiler's control cover to set the clock.

### 8.16 DHW FLOW SWITCH - Fig. 30

1. Gain access behind the front casing as described in Section 8.1.
2. Isolate the mains water supply and open all hot taps to drain any water from the boiler.
3. Disconnect the wires from the switch.
4. Undo the nuts at the inlet and outlet of the switch and undo the retaining nut at the bottom. Lift out the switch.
5. Fit the new switch and re-assemble in reverse order.

### 8.17 PRIMARY HEAT EXCHANGER - See Fig. 31

1. Gain access behind the room sealed chamber panel as described in Section 8.1 and drain the boiler heating circuit as described in Section 8.2.
2. Disconnect the gas inlet union from the combustion chamber front.
3. Remove the two screws and six nuts and washers securing the combustion chamber front burner assembly and remove.
4. Remove the overheat thermostat (Section 8.9), flue thermostat (Section 8.10) and the primary temperature sensor (Section 8.20).
5. Disconnect the condensate drain union by pulling out the clip.
6. Undo the two nuts from the heat exchanger flow and return pipes.
7. Remove the four screws securing the heat exchanger retaining brackets. Two on the front left and two at the rear to the right.
8. Lift up the heat exchanger off the pipes and remove it by carefully withdrawing it out of the boiler.
9. Re-assemble in reverse order, ensuring that new seals are used. Lubricating the seals with the grease supplied will aid assembly.
10. Refill and pressurise the system. (Refer to Commissioning, Section 5.1).

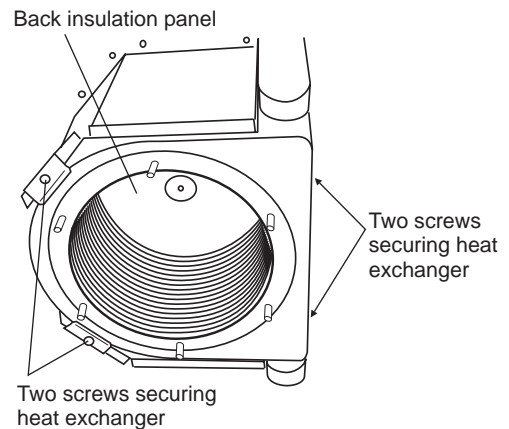


Fig. 31

### 8.18 COMBUSTION CHAMBER INSULATION

Gain access to the combustion chamber as described in Section 8.1.

#### Front insulation - see Fig. 27

1. Remove the electrodes from the combustion chamber front as described in Section 8.3.
2. Remove the four screws securing the burner.
3. Carefully remove the insulation.

#### Back insulation - see Fig. 31

1. Remove the combustion chamber front/burner assembly.
2. Remove the centre screw retaining the insulation.
3. Carefully remove the insulation, suction applied to the centre of the insulation will aid this.

Fit a new panel and re-assemble in reverse order.

Refill and pressurise the system. (Refer to Commissioning, Section 5.1).

### 8.19 PRESSURE GAUGE - Fig. 32

1. Gain access behind the casing and drain the boiler heating circuit as described in Sections 8.1 and 8.2.
2. Remove the circlip securing the pressure gauge sensor and withdraw the sensor.
3. Remove the main cable grommet in the bottom panel and remove the sensor tube.
4. Depress the two lugs on the pressure gauge and push it out of the control panel.
5. Fit the new gauge using a new 'O' ring on the manifold connection if necessary.
6. Refill and pressurise the system. (Refer to Commissioning, Section 5.1).

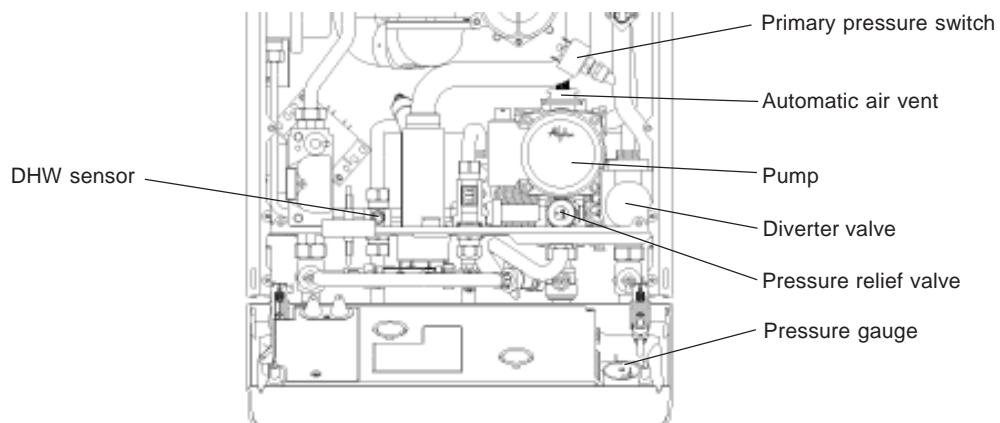


Fig. 32

## **8.20 TEMPERATURE SENSORS - Refer to Fig. 28 and 32**

Note that both sensors are the same.

1. Gain access as described in Section 8.1 and drain (heating circuit for primary sensor or hot water circuit for DHW sensor) as described in Section 8.2.
2. **Primary Sensor** - The primary sensor is positioned on the bottom right hand side of the heat exchanger, see Fig. 28. Disconnect the wiring and unscrew the sensor. Re-assemble in reverse order with a new sensor and sealing washer.
- 2a. **DHW Sensor** - The DHW sensor is positioned in the hot water outlet pipe, see Fig. 32. Close the mains cold water inlet valve and open the lowest hot water tap to drain the DHW system. Disconnect the wiring and unscrew the sensor from the hot water outlet pipe. Re-assemble in reverse order with a new sensor, replacing the sealing washer if necessary.

## **8.21 AUTOMATIC AIR VENT - Fig. 32**

1. Gain access behind the front casing and drain the boiler heating circuit as described in Sections 8.1 and 8.2.
2. Remove the retaining clip from the manifold and lift out the automatic air vent. Fit a new one using a new 'O' ring.
3. Refill and pressurise the system. (Refer to Commissioning, Section 5.1).

## **8.22 PUMP - Refer to Fig. 32**

Gain access behind the front casing and drain the boiler heating circuit as described in Sections 8.1 and 8.2.

### **Pump head**

1. Using a 5 mm Allen key remove the four socket head screws securing the pump head to the body. Withdraw the head, remove the wiring cover and disconnect the plug.
2. Connect the plug to the new head. Ensure the pump is set to maximum (3) and re-assemble in reverse order.
3. Refill and pressurise the system. (Refer to Commissioning, Section 5.1).

## **8.23 PRIMARY PRESSURE SWITCH - Fig. 32**

1. Gain access behind the front casing and drain the boiler heating circuit as described in Sections 8.1 and 8.2.
2. Disconnect the wiring from the pressure switch.
3. Unscrew the switch from the primary flow pipe.
4. Using the new washer supplied, re-assemble in reverse order.

When connecting the wiring to the new switch the polarity of the wires is not important.

## **8.24 PRESSURE RELIEF VALVE - Fig. 32**

1. Gain access behind the front casing and drain the boiler heating circuit as described in Sections 8.1 and 8.2.
2. Disconnect the pressure relief valve outlet fitting.
3. Release the two screws and the retaining clip securing the pressure relief valve and pull out the valve.
4. Re-assemble in reverse order.
5. Refill and pressurise the system. (Refer to Commissioning, Section 5.1).

## **8.25 DHW HEAT EXCHANGER**

1. Gain access behind the front casing and drain the boiler heating and hot water circuits as described in Sections 8.1 and 8.2.
2. Release the nut securing the condensate pipe and remove the flexible condensate pipe from the condensate trap. Rotate the pipe to clear.
3. Remove the diverter valve motor as described in Section 8.14.
4. Using a 4 mm Allen key unscrew the two socket head capscrews securing the DHW heat exchanger and withdraw the heat exchanger from the boiler, lifting it upwards and tip it forwards to remove.  
**Note:** Be careful not to allow water to drip onto any electrical components.
5. Re-assemble in reverse order making sure that the words on the heat exchanger are at the top when fitted and that the seals are in position in the manifold.
6. Refill and pressurise the system. (Refer to Commissioning, Section 5.1).

### **8.26 MAINS WATER INLET FILTER**

1. The mains water inlet filter is located in the body of the DHW flow switch. Refer to Section 8.14 to remove the flow switch.
2. The filter can be removed using a small screwdriver.
3. Clean the filter and re-assemble in reverse order.

### **8.27 DIVERTER VALVE ASSEMBLY - Fig. 33**

1. Gain access behind the front casing and drain the boiler heating circuit as described in Sections 8.1 and 8.2.
2. Remove the diverter valve motor as described in Section 8.14.
3. Unplug the overheat thermostat connections.
4. Remove the heating flow pipe retaining clip from the diverter valve and undo the pipe connection at the heat exchanger. Rotate the pipe to the left and lift upward to remove it from the diverter valve.
5. Remove the heating return pipe retaining clip from the pump housing and undo the pipe connection at the heat exchanger. Pull the pipe from the pump housing and remove.
6. Remove the DHW outlet pipe retaining clip from the diverter valve and undo the nut connecting the other end to the DHW switch housing and remove the pipe.
7. Using a 4 mm Allen key, undo the two cap head bolts securing the DHW heat exchanger and remove the heat exchanger.
8. Remove the heating flow valve from the bottom of the boiler and undo the return valve from its boiler connection.
9. Remove the four screws at the bottom of the boiler, either side of the flow and return connections and the two screw either side of the expansion relief pipe.
10. Remove the securing screws at the front top and bottom corners of the right hand side panel. This will provide some sideways movement to allow more room to release the valve.
11. Lift the assembly up slightly and pull the diverter valve to the right and off the automatic by-pass.
12. Re-assemble in reverse order using new seals and washers.
13. Refill and pressurise the system. (Refer to Commissioning, Section 5.1).

### **8.28 EXPANSION VESSEL - Fig. 12**

1. Gain access behind the front casing and drain the boiler heating circuit as described in Sections 8.1 and 8.2.
2. Disconnect the pipe from the expansion vessel.
3. Remove the screw securing the top support bracket.
4. Lift the expansion vessel out of the boiler.
5. When replacing the vessel, ensure that the connection is towards the left of the boiler and re-assemble in reverse order using new seals as necessary.
6. Refill and pressurise the system. (Refer to Commissioning, Section 5.1).

### **8.29 CYCLONE (if wall jig is fitted) - Fig. 13**

1. Remove the bottom tray and close the isolating valves either side of the cyclone.
2. Disconnect the unions from the cyclone. Remove the two screws securing the support bracket and remove the cyclone. Re-assemble with a new cyclone.
3. Pressurise the system. (Refer to Commissioning, Section 5.1).

### **8.30 CONDENSATE TRAP - Fig. 13**

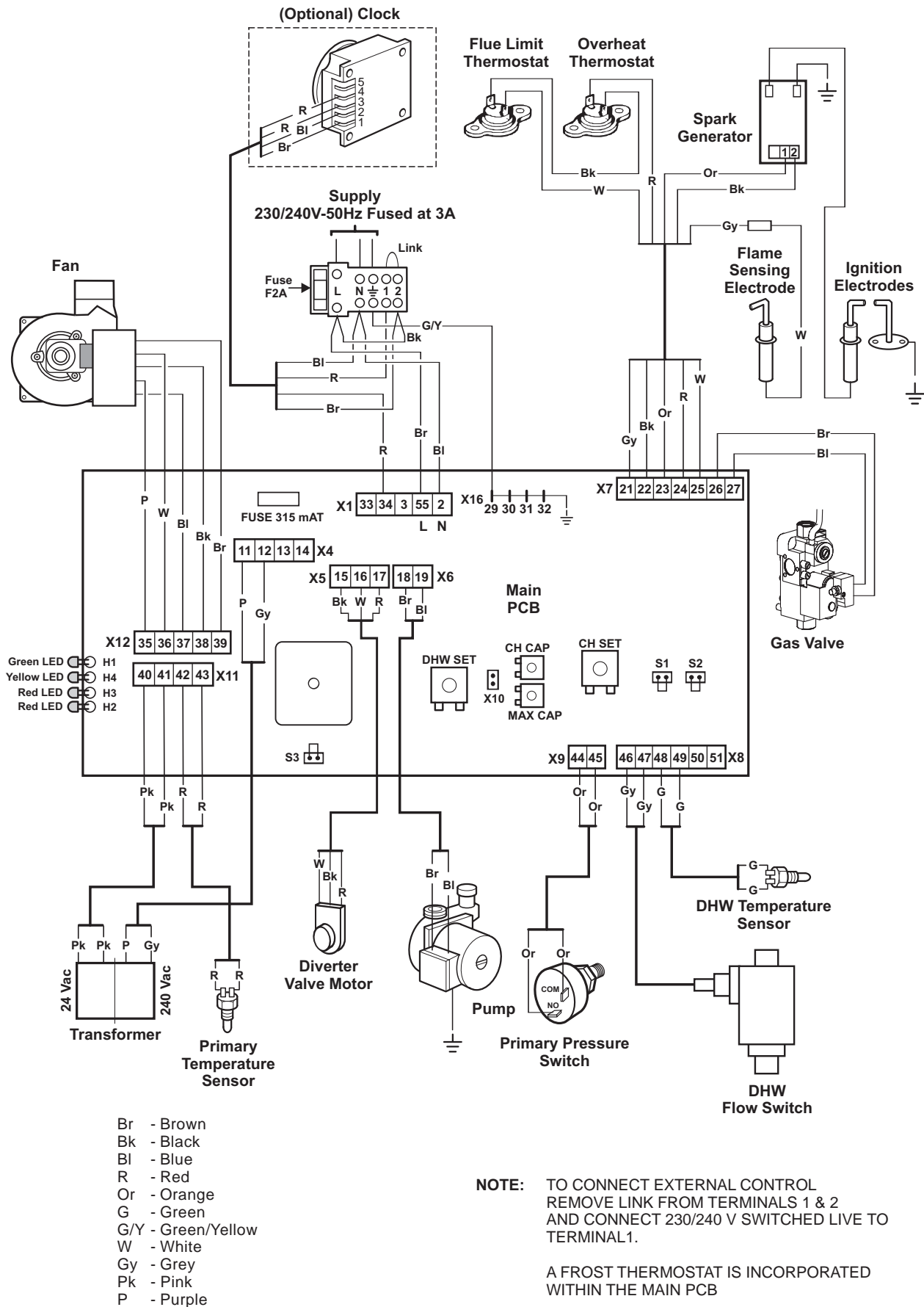
1. Gain access behind the front casing as described in Section 8.1.
2. Disconnect the top and drain connection of the condensate trap.
3. Place a container under the boiler and unscrew the bowl at the bottom of the trap, see Fig. 13. Some water will spill from the trap.
4. Remove the screw securing the trap to the bottom of the boiler casing and lift out the trap.
5. Fit the new trap in reverse order.

**Note:** Fill the new trap with water once installed.

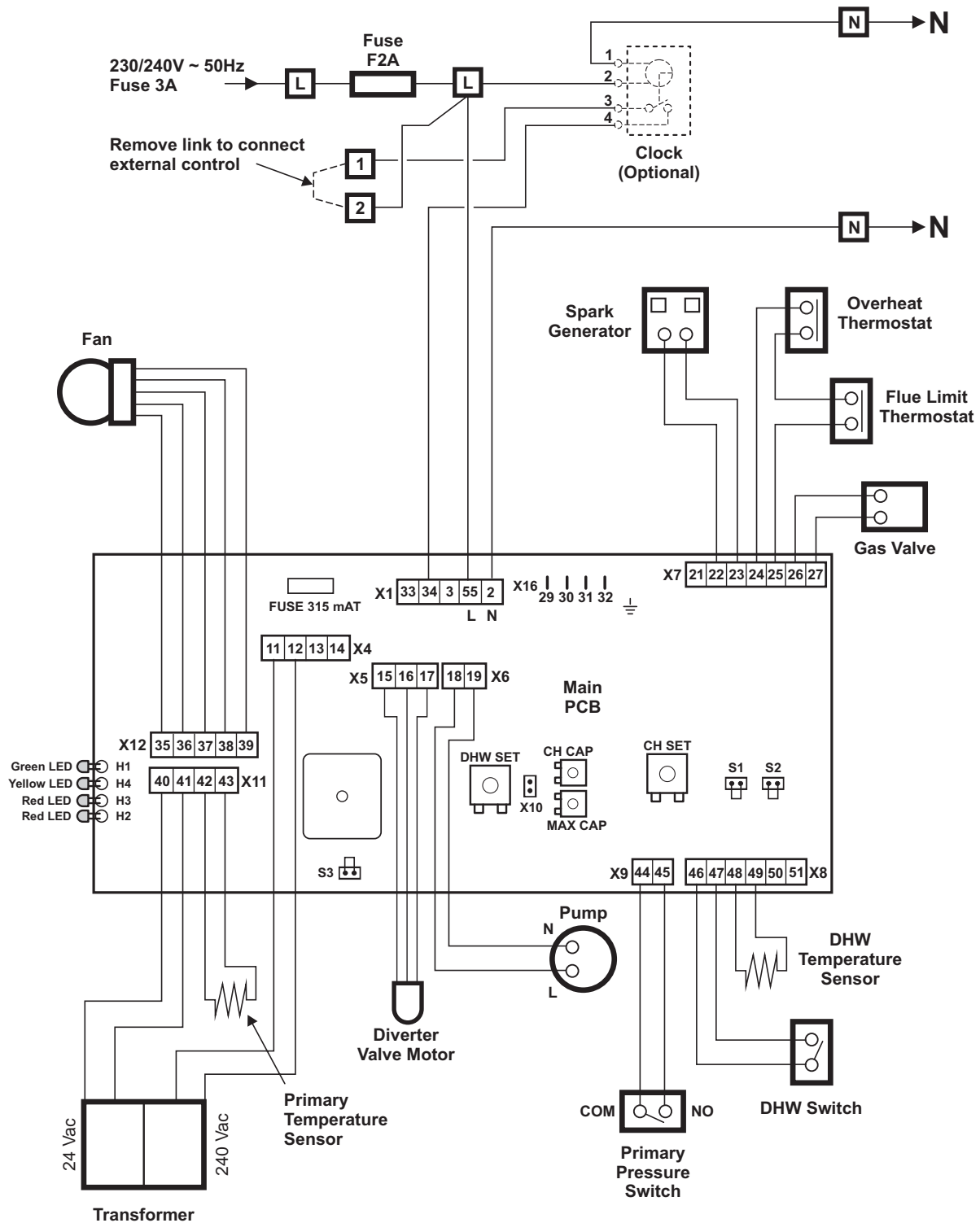



## 9 WIRING DIAGRAMS

### 9.1 ILLUSTRATED WIRING DIAGRAM



## 9.2 FUNCTIONAL FLOW WIRING DIAGRAM



**Note:**  Main Terminal Block

TO CONNECT EXTERNAL CONTROL REMOVE LINK FROM TERMINALS 1 AND 2 AND CONNECT 240 V SWITCHED LIVE TO TERMINAL 1.

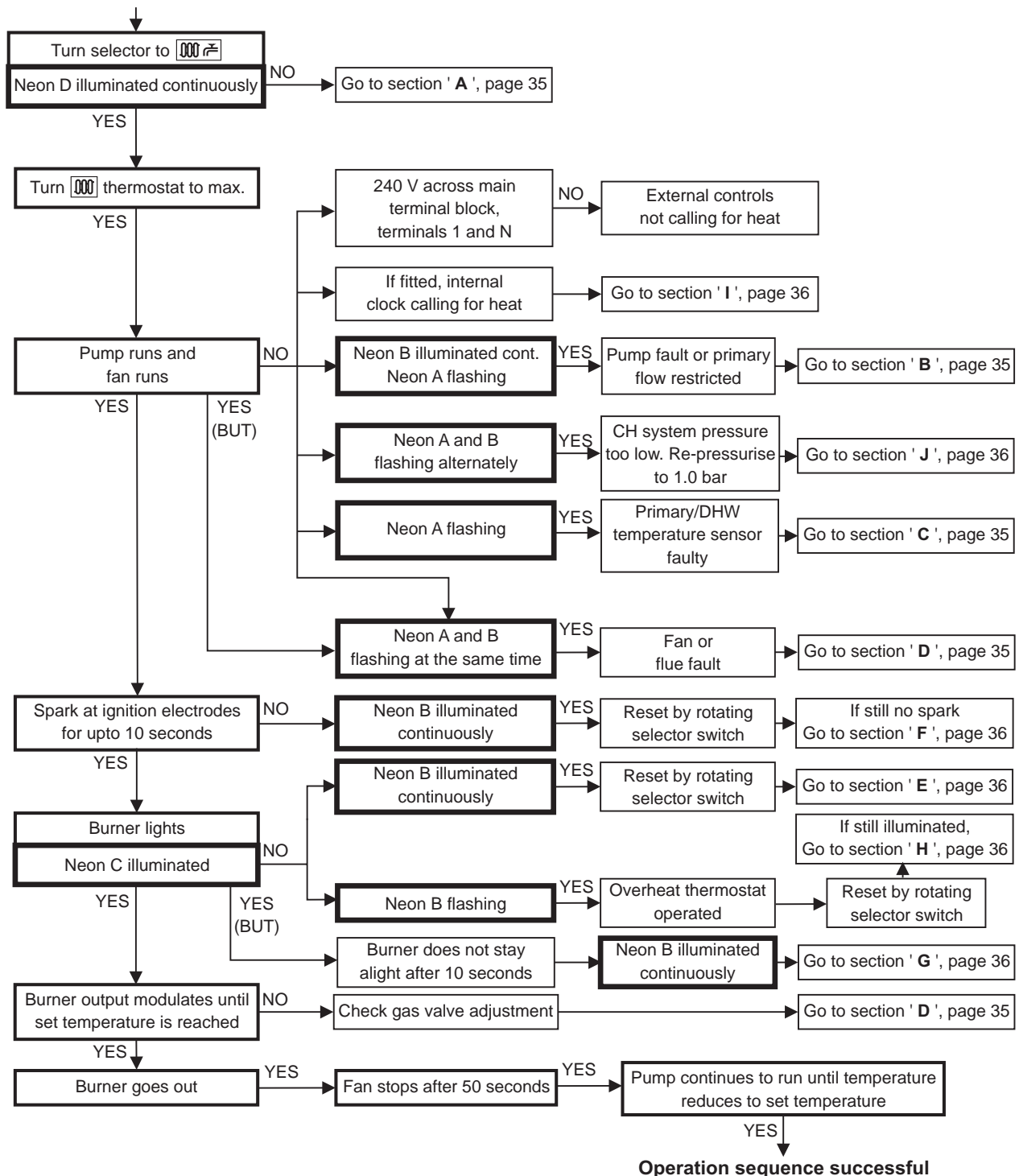


## 10 FAULT FINDING

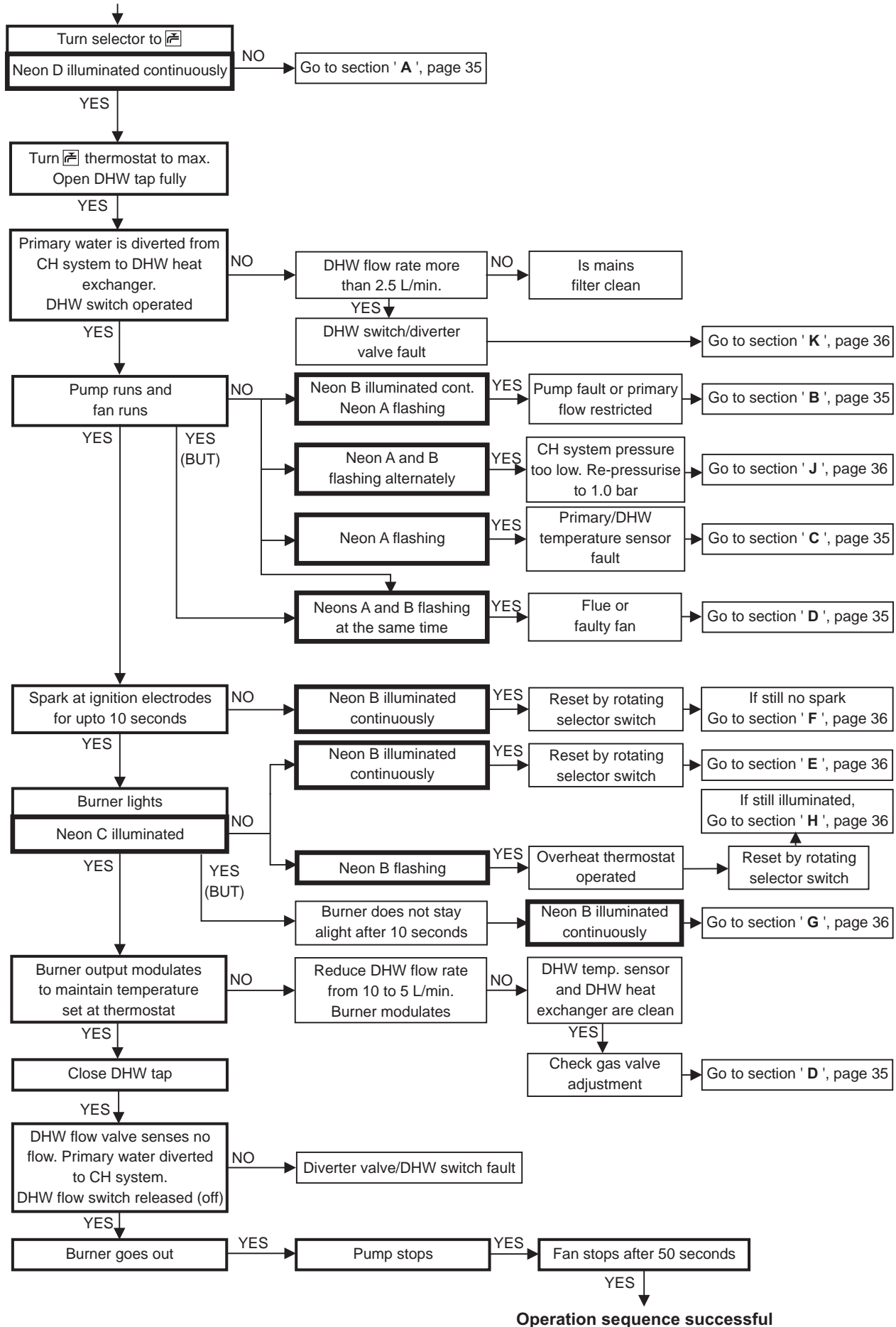
### 10.1 CARRY OUT INITIAL FAULT FINDING CHECKS

- Check that gas, water and electrical supplies are available at the boiler.  
i.e. Inlet gas pressure = 20 mbar  
Electrical supply = 230/240 V ~ 50 Hz  
CH water system pressurised to between 0.75 and 1.25 bar  
DHW flow rate is more than 2.5 litre/min
  - Carry out electrical system checks, i.e. Earth Continuity, Resistance to Earth, Short Circuit and Polarity with a suitable meter.  
**Note:** These checks must be repeated after any servicing or fault finding.
  - Ensure all external controls are calling for heat and check all external and internal fuses.
  - Check that the gas and water pipework has been connected to the correct connections on the boiler and all valves are open.
- However, before any servicing or replacement of parts ensure the gas and electrical supplies are isolated.

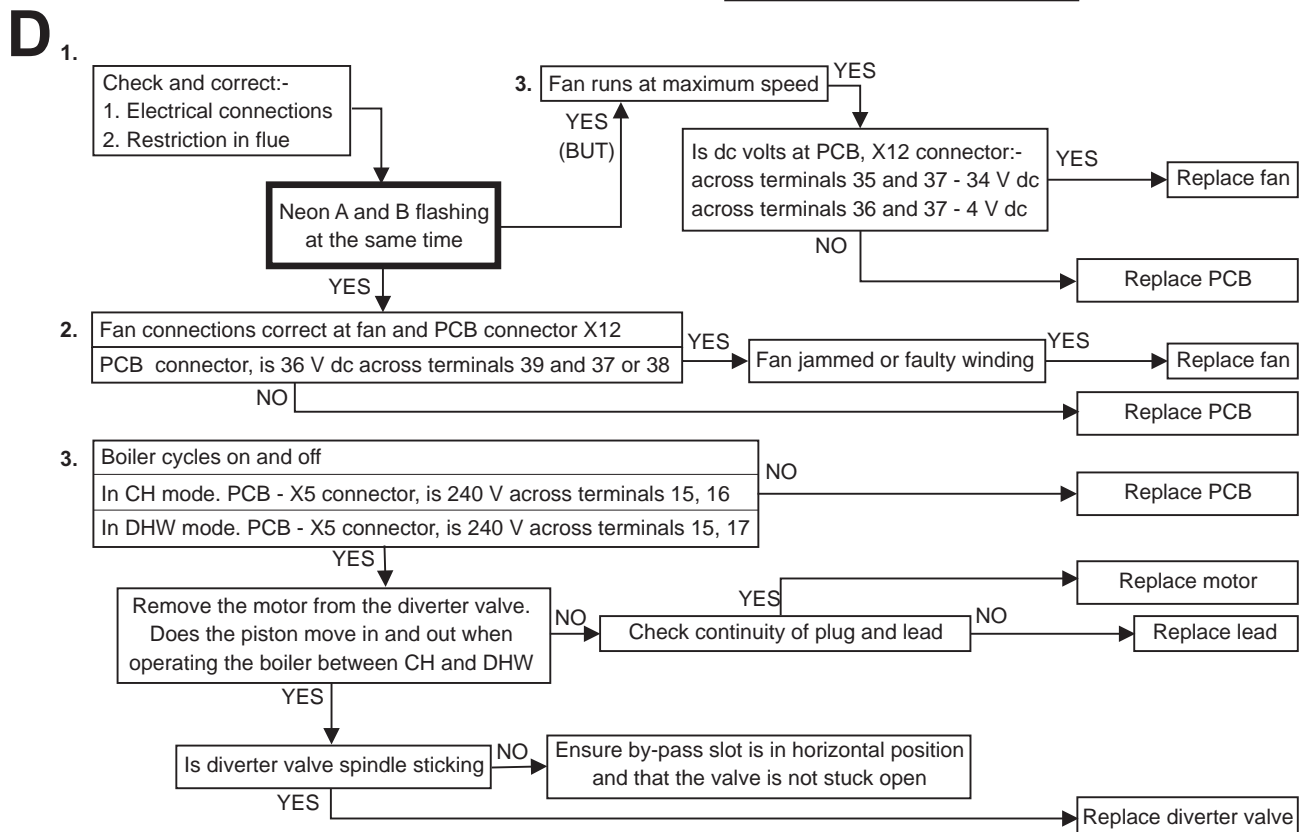
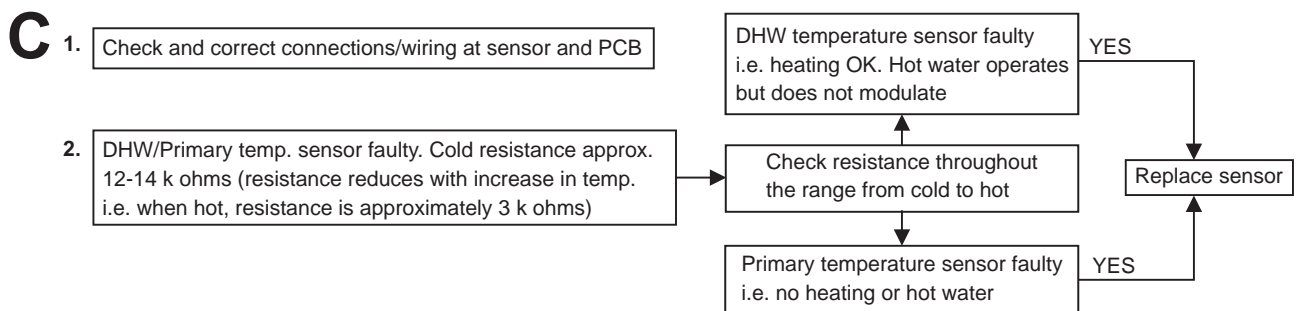
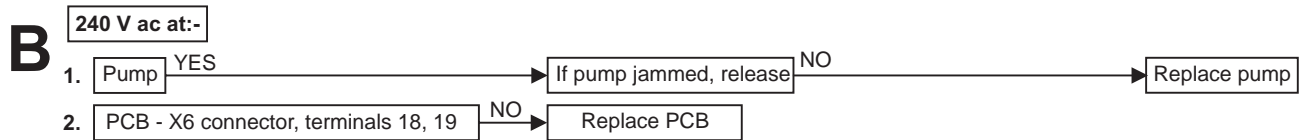
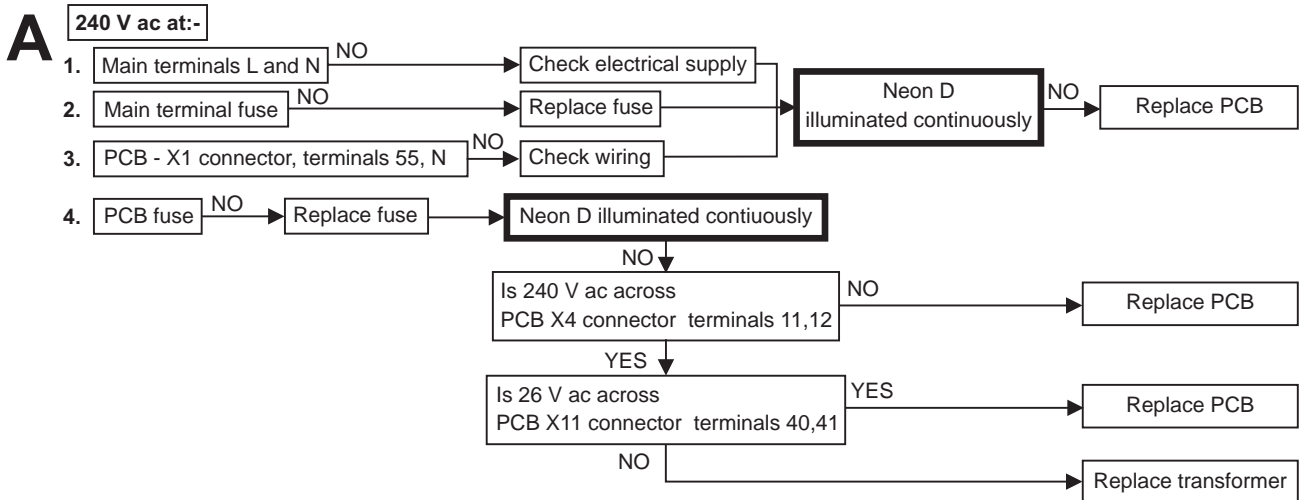
### 10.2 CENTRAL HEATING - Follow operational sequence



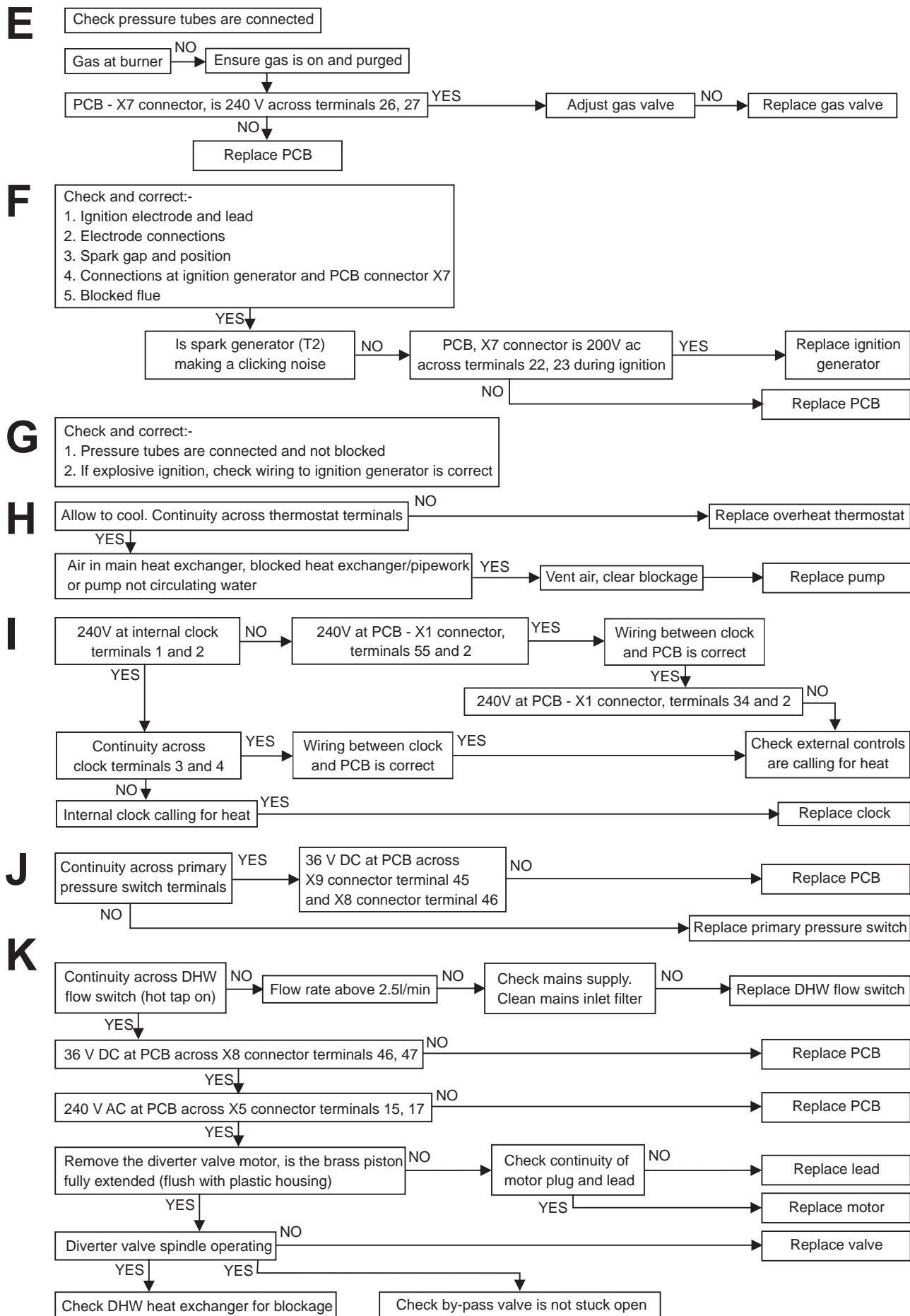
### 10.3 DOMESTIC HOT WATER- Follow operational sequence



## 10.4 FAULT FINDING SOLUTIONS A to D



## 10.5 FAULT FINDING SOLUTIONS E to K



## 11 SHORT PARTS LIST

Reference	Description	Qty.	Alpha Pt. No.	British Gas GC No.
Fig. 27	Burner - CD25	1	1.023999	E94-407
Fig. 27	Burner - CD28	1	1.019622	
Fig. 27	Burner - CD35	1	1.023979	E96-565
Fig. 2, item 30	Main injector 5.2 mm - CD25	1	1.024374	
Fig. 2, item 30	Main injector 5.4 mm - CD28	1	1.024388	
Fig. 2, item 30	Main injector 8.5 mm - CD35	1	1.024391	
Fig. 31	Primary heat exchanger - CD25	1	1.023638	
Fig. 31	Primary heat exchanger - CD28	1	1.023564	
Fig. 31	Primary heat exchanger - CD35	1	1.023674	
Fig. 2, item 6	DHW heat exchanger - CD25	1	1.022220	
Fig. 2, item 6	DHW heat exchanger - CD28	1	1.022221	
Fig. 2, item 6	DHW heat exchanger - CD35	1	1.022222	
Fig. 24	Gas valve	1	1.023673	H28-395
Fig. 32	Pump	1	1.024097	E57-666
Fig. 28	Fan assembly	1	1.021206	E96-569
Fig. 32	Primary pressure switch	1	1.021715	E76-320
Fig. 30	DHW flow switch	1	1.020831	
Fig. 29	PCB	1	1.024022	
Fig. 28	Flue thermostat 105°C	1	1.016870	
Fig. 28	Ignition generator	1	1.022297	E94-414
Fig. 28	Transformer	1	1.019189	E94-415
Figs. 28 and 33	Temperature sensor	2	1.021762	E76-317
Fig. 20	Fuse F2A	1	1.6098	E76-378
Fig. 29	PCB fuse F315mA	1	1.013931	E96-571
Fig. 28	Overheat thermostat 100°C	1	1.012067	
Fig. 2, item 14	Expansion vessel 8 Litre	1	1.023560	E57-702
Fig. 32	Pressure relief valve 3 bar	1	1.023565	
Fig. 32	Automatic air vent	1	1.022102	
Fig. 32	Pressure gauge	1	1.023551	E57-710
Fig. 28	Ignition electrode and lead	1	3.018304	E94-417
Fig. 28	Ignition electrode	1	1.016779	E94-418
Fig. 28	Flame sensing electrode and lead	1	1.019293	
Fig. 30	Diverter valve motor assembly	1	1.018064	
Fig. 30	Diverter valve assembly	1	3.015562	
Fig. 2, item 27	By-pass assembly	1	3.017174	
Fig. 27	Combustion chamber insulation panel front	1	1.014732	E94-420
Fig. 2, item 29	Condensate trap	1	3.017281	

**Ensure the following is completed after the boiler has been installed and commissioned:-**

**BOILER SERIAL No.** ..... **NOTIFICATION No.** .....

**CONTROLS** To comply with the Building Regulations, each section must have a tick in one or other of the boxes

Time & temperature control to heating	room t/stat & programmer/timer <input type="checkbox"/>	Programmable roomstat <input type="checkbox"/>
Time & temperature control to hot water	cylinder t/stat & programmer/timer <input type="checkbox"/>	Combi boiler <input type="checkbox"/>
Heating zone valves	Fitted <input type="checkbox"/>	Not required <input type="checkbox"/>
Hot water zone valves	Fitted <input type="checkbox"/>	Not required <input type="checkbox"/>
Thermostatic radiator valves	Fitted <input type="checkbox"/>	
Automatic by-pass to system	Fitted <input type="checkbox"/>	Not required <input type="checkbox"/>

**FOR ALL BOILERS CONFIRM THE FOLLOWING:**

The system has been flushed in accordance with the boiler manufacturer's instructions? ☐ Yes ☐ No

The system cleaner used .....

The inhibitor used .....

**FOR CENTRAL HEATING MODE, MEASURE AND RECORD THE FOLLOWING:**

Gas rate	<input type="text"/> m <sup>3</sup> /hr	<input type="text"/> ft <sup>3</sup> /hr
Burner operating pressure (if applicable)	<input type="checkbox"/> N/A	<input type="text"/> mbar
Central heating flow temperature		<input type="text"/> °C
Central heating return temperature		<input type="text"/> °C

**FOR COMBINATION BOILERS ONLY**

Has a water scale reducer been fitted? ☐ Yes ☐ No

What type of scale reducer has been fitted? .....

**FOR DOMESTIC HOT WATER MODE, MEASURE AND RECORD THE FOLLOWING:**

Gas rate	<input type="text"/> m <sup>3</sup> /hr	<input type="text"/> ft <sup>3</sup> /hr
Maximum burner operating pressure (if applicable)	<input type="checkbox"/> N/A	<input type="text"/> mbar
Cold water inlet temperature		<input type="text"/> °C
Hot water outlet temperature		<input type="text"/> °C
Water flow rate		<input type="text"/> lts/min

**FOR CONDENSING BOILERS ONLY CONFIRM THE FOLLOWING:**

The condensate drain has been installed in accordance with the manufacturer's instructions? ☐ Yes

**FOR ALL INSTALLATIONS CONFIRM THE FOLLOWING:**

The heating and hot water system complies with current Building Regulations ☐ Yes

The appliance and associated equipment has been installed and commissioned in accordance with the manufacturer's instructions ☐ Yes

If required by the manufacturer, have you recorded a CO/CO<sub>2</sub> ratio reading ☐ N/A ☐ Yes  CO/CO<sub>2</sub> ratio

The operation of the appliance and system controls have been demonstrated to the customer ☐ Yes

The manufacturer's literature has been left with the customer ☐ Yes

**COMMISSIONING ENG'S NAME:**

Print ..... CORGI ID No. ....

Sign ..... Date .....

## 13 SERVICE RECORD

It is recommended that your heating system is serviced regularly and that you complete the appropriate Service Interval Record below.

**Service Provider:** Before completing the appropriate Service Interval Record below, please ensure you have carried out the service as described in this instruction manual. Always use the manufacturer's specified spare parts when replacing all controls.

**SERVICE 1:** Date .....  
Engineers Name .....  
Company Name .....  
Telephone No. ....  
CORGI ID card serial No. ....  
Comments .....  
.....  
Signature .....

**SERVICE 3:** Date .....  
Engineers Name .....  
Company Name .....  
Telephone No. ....  
CORGI ID card serial No. ....  
Comments .....  
.....  
Signature .....

**SERVICE 5:** Date .....  
Engineers Name .....  
Company Name .....  
Telephone No. ....  
CORGI ID card serial No. ....  
Comments .....  
.....  
Signature .....

**SERVICE 7:** Date .....  
Engineers Name .....  
Company Name .....  
Telephone No. ....  
CORGI ID card serial No. ....  
Comments .....  
.....  
Signature .....

**SERVICE 9:** Date .....  
Engineers Name .....  
Company Name .....  
Telephone No. ....  
CORGI ID card serial No. ....  
Comments .....  
.....  
Signature .....

**SERVICE 2:** Date .....  
Engineers Name .....  
Company Name .....  
Telephone No. ....  
CORGI ID card serial No. ....  
Comments .....  
.....  
Signature .....

**SERVICE 4:** Date .....  
Engineers Name .....  
Company Name .....  
Telephone No. ....  
CORGI ID card serial No. ....  
Comments .....  
.....  
Signature .....

**SERVICE 6:** Date .....  
Engineers Name .....  
Company Name .....  
Telephone No. ....  
CORGI ID card serial No. ....  
Comments .....  
.....  
Signature .....

**SERVICE 8:** Date .....  
Engineers Name .....  
Company Name .....  
Telephone No. ....  
CORGI ID card serial No. ....  
Comments .....  
.....  
Signature .....

**SERVICE 10:** Date .....  
Engineers Name .....  
Company Name .....  
Telephone No. ....  
CORGI ID card serial No. ....  
Comments .....  
.....  
Signature .....



# ***Alpha***

HEATING INNOVATION

Alpha Therm Limited.  
Nepicar House, London Road, Wrotham Heath,  
Sevenoaks, Kent TN15 7RS  
Tel: 0870 3001964

email: [info@alphatherm.co.uk](mailto:info@alphatherm.co.uk)  
website: [www.alpha-boilers.com](http://www.alpha-boilers.com)

*These instructions have been carefully prepared but we reserve the right to alter the specification at any time in the interest of product improvement.  
© Alpha Therm Limited 2006.*

**Part No. 1.024380 Rev 15.023819/000**

# ***User's Instructions***

## **Alpha CD25C/28C/32C**

**Range of Wall Mounted, Fan Assisted, Room Sealed,  
Gas Fired, High Efficiency Condensing Combination Boilers**

For Technical help or for Service call ...

**ALPHA HELPLINE**

**Tel: 0870 3001964**

***Alpha***  
HEATING INNOVATION

Nepicar House, London Road,  
Wrotham Heath, Sevenoaks,  
Kent TN15 7RS

***British Gas***  
*Service Listed*



Alpha CD25C	G.C. No. 47 532 31
Alpha CD28C	G.C. No. 47 532 33
Alpha CD35C	G.C. No. 47 532 35



**For use with Natural Gas only**

**Leave these instructions with the User**

## 1 DESCRIPTION

The Alpha CD range of high efficiency condensing combination boilers are wall mounted, fan assisted room-sealed boilers. The CD25C, CD28C and CD35C are combination boilers providing both central heating and domestic hot water at mains pressure. The CD25C boiler is suitable for central heating loads of between 5.5 and 19.5 kW (18 766 and 66 550 Btu/h). The CD28C boiler is suitable for central heating loads of between 6.3 and 25.9 kW (21 496 and 88 400 Btu/h). The CD35C boiler is suitable for central heating loads of between 7.8 and 30.3 kW (26 614 and 103 400 Btu/h). The boilers will provide central heating (as required) during the 'on' times set on your clock (if fitted). Hot water is always available from the boilers whenever a hot tap is opened and takes priority over the central heating. The burner is lit electronically.

## 2 USER CONTROLS

Pull the controls panel cover forward and down to gain access to the controls.

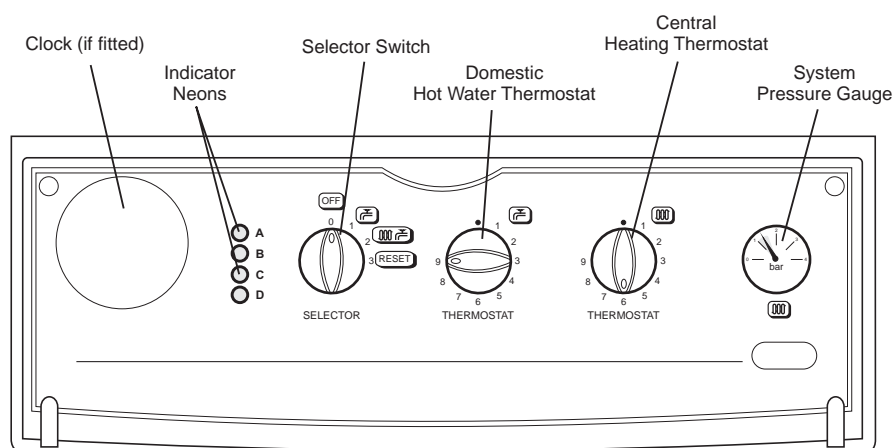


Fig. 1

## 3 BOILER CONTROLS

### 1. CENTRAL HEATING THERMOSTAT

This thermostat controls the temperature of the water leaving the boiler for the heating system. For maximum efficiency from the boiler the thermostat should be left at number 6 as shown in Fig. 1. If lower heating temperatures are required, turn the thermostat anti-clockwise. If higher temperatures are required, turn the thermostat clockwise.

### 2. DOMESTIC HOT WATER THERMOSTAT

This thermostat controls the temperature of the domestic hot water leaving the boiler. For maximum hot water temperatures the thermostat should be left at maximum i.e. fully clockwise. If lower temperatures are required, turn the thermostat anti-clockwise.

### 3. SELECTOR SWITCH

This control allows the boiler to provide central heating and hot water **or** hot water **only**.

**Note:** The internal clock and frost thermostat will not operate when the switch is in the vertical position, i.e. 'Off' position (0).

### 4. PRESSURE GAUGE

This indicates the central heating system pressure. It should always be within the green band when cold, increasing slightly when hot.

If the pressure falls below the green band, i.e. lower red area, refer to the label on the inside of the hinged control panel cover for guidance on re-pressurising the system. Or contact your Installer to have the system checked and pressurised.

## 5. INDICATOR NEONS

When neons A (red), B (red), C (yellow), D (green) are illuminated, the following conditions apply:-

### Neon

- D** Illuminated continuously - Electricity supply to the boiler is on.
- C** Illuminated continuously - Burner is alight.
- A** Flashing on and off - Temperature sensor fault, contact your Service Engineer.
- B** Flashing on and off - Overheat thermostat has operated. Rotate selector switch to the reset position (3) to reset. If this continues to happen, contact your Service Engineer.
- B** Illuminated continuously - Burner has failed to light. Rotate selector switch to the reset position (3) and the ignition sequence will restart after a delay of about 30 seconds.
- A and B** Flashing on and off at the same time - Blocked flue or fan fault, contact your Service Engineer.
- A and B** Flashing on and off alternatively - System pressure is very low and re-pressurisation is required.
- A** Flashing and **B** Illuminated continuously - Pump fault or restricted flow.

**Note:** Do not hold the selector switch in the reset position (3) for more than 2 or 3 seconds.

## 6. OVERHEAT THERMOSTAT

This thermostat automatically switches the boiler off in the unlikely event of the boiler overheating. When the thermostat operates, the red neon (B) flashes on and off. Rotate the selector switch to the reset position (3) and the boiler will relight. If this continually happens, contact your Service Engineer.

## 7. PRESSURE RELIEF VALVE



If the central heating system overheats and steam or water is discharged from the pipe connected to this valve, turn the boiler off and contact your Service Engineer. Your Installer should have shown you where this pipe terminates, usually outside your dwelling.

## 8. FROST THERMOSTAT

The boiler has a built-in frost thermostat, which automatically operates the boiler if the water temperature falls below 8°C, providing the electrical supply is on and the selector switch is set to position (1) or position (2).

# 4 LIGHTING INSTRUCTIONS

Refer to Fig. 1 for boiler controls.

1. Ensure the following:-
  - a. Electrical supply to the boiler is off.
  - b. All heating controls and thermostats are set to OFF or minimum position.
  - c. All isolation valves at the bottom of the boiler are in the open position (slot on the spindle in line with the valves i.e. ).
  - d. The gas and water supplies are on at the mains.
  - e. The heating system pressure is within the green band as shown by the pressure gauge.
2. Switch on the electrical supply to the boiler.
3. Set any room thermostats to maximum and ensure that any clock is in an 'on' position. Refer to section 8, if a clock is fitted in the boiler control panel.
4. Set the selector switch to  (hot water only).
5. Turn the hot water thermostat fully clockwise. Open a hot water tap, the main burner will light and the boiler will provide hot water. Close the tap and the burner will go out.
6. Set the selector switch to position (2) and turn the heating thermostat fully clockwise. The main burner will light and the boiler will provide central heating.
7. Set the boiler thermostats, clock, external controls i.e. room thermostat to your chosen settings and the boiler is ready to operate.

**To turn the central heating off i.e. in Summer:-** Set the selector switch to position (1).

**To turn the boiler off for short periods:-** Set the selector switch to position (1).

**Note:** In this position the pump will automatically operate for 5 minutes in every 24 hours. If the water temperature falls below 8°C the built-in frost thermostat will operate the boiler automatically until the temperature of the water in the heating system has been raised.

**To turn the boiler off for longer periods:-** Switch off the electrical supply to the boiler. If required, all supplies i.e. gas, water and electricity may be turned off at the mains. If there is any possibility of the boiler being left during frost conditions, then the boiler and system should be drained and a label attached to the boiler drawing attention that the system has been drained. If this is required, contact your Service Engineer.

## 5 BOILER OPERATION

The operating sequence of the boiler is controlled by the selector switch on the control panel. With the switch set to  $\overline{\text{H}}$  (hot water only) the boiler will only operate to provide domestic hot water, ideal for Summer use when central heating is not required.

Setting the selector switch to position (2) the boiler will operate to provide central heating and hot water.

If the boiler is operating to provide central heating and a hot water tap is opened, the boiler will automatically switch over to provide hot water. Such an interruption in the central heating should not generally be noticed by any reduction in room temperature.

If a clock is fitted to the boiler, it will only control the operating times of the central heating. Hot water will always be available when a tap is opened.

When the selector is set to central heating and hot water, it will respond to a demand for heat in the following sequence:-

- a. The pump will start, the fan will operate and the main burner will light.
- b. The output of the burner is automatically controlled to suit the system demand.
- c. When the temperature of the system water in the boiler reaches that set by the thermostat or the room thermostat is satisfied, the main burner is turned off and the fan stops after 50 seconds. The pump will continue to run to remove any residual heat from the boiler.
- d. When a hot tap is opened, the boiler automatically senses a flow of water. The pump will start, the fan will operate and the main burner will light.
- e. The boiler will continue to supply hot water at the temperature set by the thermostat until the tap is closed.

## 6 HOT WATER USE

The supply of hot water is almost instantaneous at the boiler, but the time taken to reach a tap and the temperature at which it leaves the tap will depend on the rate at which the water is drawn off and the length of the pipe between the tap and the boiler.

Fully opening a hot tap may not always provide the maximum temperature as the flow rate may be too high, try closing it slightly until the maximum temperature is achieved.

Depending on your mains water pressure, it may not be possible to operate several hot taps at the same time.

## 7 USING A SHOWER

**Thermostatic or pressure equalising type** - When using these types of shower set the boiler domestic hot water thermostat to maximum. The shower should then maintain a relatively constant temperature.

**Manual bath mixer type shower** - When using this type of shower set the boiler domestic hot water thermostat to setting 7, This should avoid excessive temperatures at the shower.

**Note:** If you get unacceptable temperature variations with this type of shower, then a thermostatic or pressure equalising type should be used.

## 8 IMPORTANT NOTES

### 1. BOILER LOCATION

Always ensure the following clearances are available around the casing of the boiler:-

Top: 235 mm, Bottom: 250 mm, Each side: 5 mm, Front: 450 mm

Do not store any other articles in the cupboard containing the boiler and never place any clothing or combustible material on or near the boiler or flue pipe.

### 2. FLUE TERMINAL

The terminal on the outside wall must not be allowed to be obstructed. If it is damaged, in any way, turn the boiler off and contact your Service Engineer.

**Note:** The Alpha CD boilers are high efficiency condensing boilers and when operating vapour will be emitted from the terminal. This is safe and quite normal.

### 3. MAINS FAILURE

In the event of an electrical supply failure the boiler will not operate. When the supply is restored, the boiler will return to normal operation. Remember to reset the clock, if fitted, when the supply is restored.

If the mains water supply fails, there will be no hot water from the taps. The boiler will continue to provide central heating.

### 4. ADDITIONAL BATHROOM FITTINGS

Any equipment such as mixing valves, showers, bidets etc. must be designed to operate at mains water pressure. Contact your plumbing merchant or installer for advice when considering purchasing such items.

### 5. CLEANING

Use only a damp cloth and mild detergent to clean the boiler outer casing. Do not use abrasive cleaners.

### 6. SERVICING

To maintain efficient and safe operation of your boiler, routine annual servicing is essential.

For advice on servicing contact:- The Alpha Helpline: 0870 3001964.

### 7. GAS LEAK


If a fault or gas leak is suspected, turn off the gas supply. Do not touch any electrical switches, do not smoke and extinguish all naked flames. Contact your local Gas Region immediately.

### 8. ELECTRICAL SUPPLY

The boiler requires a 230/240 V ~ 50 Hz supply, fused at 3 A if a 13 A 3-pin plug is used or a 5 A fuse if any other type of plug is used.

#### To connect a plug:-

The colour of the wires in the mains lead of the boiler may not correspond with the coloured markings identifying the terminals in your plug. In this case proceed as follows:-

The wire coloured green and yellow must be connected to the terminal in the plug that is marked with the letter **E**, or by the earth symbol , or coloured green or green and yellow.

The blue wire must be connected to the terminal which is marked with either the letter **N** or coloured black.

The brown wire must be connected to the terminal which is marked with the letter **L** or coloured red.

**THE APPLIANCE MUST BE EARTHED.**

## 9 GAS SAFETY REGULATIONS

Current Gas Safety (Installation and Use) Regulations:-

It is the law that all gas appliances are installed and serviced by a competent person, i.e. CORGI registered personnel. Failure to install or service appliances correctly could lead to prosecution. It is in your interest and that of safety to ensure compliance with the law. The manufacturer's instructions must not be taken in any way as over-riding statutory obligations.

The Benchmark Checklist must be fully completed by the installer on installation of the boiler. The Benchmark Checklist is shown in Section 12 of the Installation and Servicing instructions. All CORGI registered installers carry a CORGI ID card and have a registration number. Both should be recorded in the Checklist. You can check your installer is CORGI registered by calling CORGI on 01256 372300.

## 10 CLOCK (if fitted)

The clock allows you to set the times at which the boiler will operate to provide central heating. It does not affect the supply of domestic hot water, which is always available whatever the setting of the clock.

### 1. TO SET THE TIME

Turn the outer dial clockwise to set the clock hands to the correct time.

(Ensure the time indicator corresponds with the correct time on the 24hr dial as shown in Fig. 2, e.g. 3.00pm = 15 not 3).

**NOTE: Do not rotate the dial anti-clockwise**

### 2. TO SET THE ON/OFF PERIODS

Select the ON times by pushing the tappets out.

Select the OFF times by pushing the tappets in.

Fig. 2 shows the clock set as follows:-

ON	3.00pm	to	10.00pm (15 - 22)
OFF	10.00pm	to	5.00am (22 - 5)
ON	5.00am	to	8.00am (5 - 8)
OFF	8.00am	to	3.00pm (8 - 15)

### 3. MANUAL SWITCH

The clock has a manual On/Off switch which operates as follows:-

Mid position	Heating On/Off as set by the tappets
Position I (right)	Heating On continuously
Position 0 (left)	Heating Off continuously

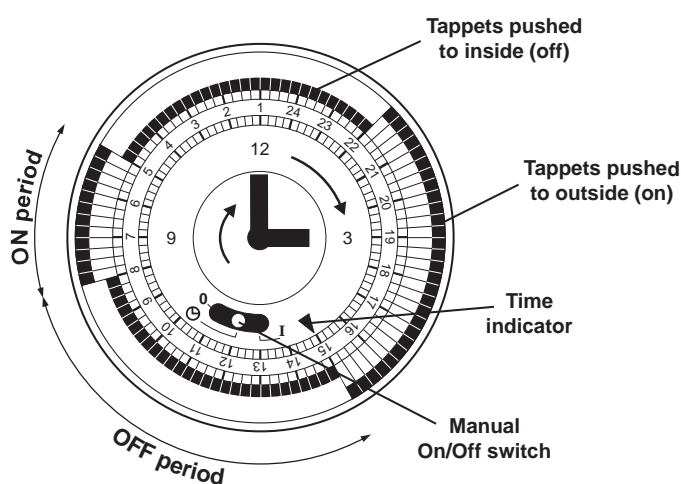


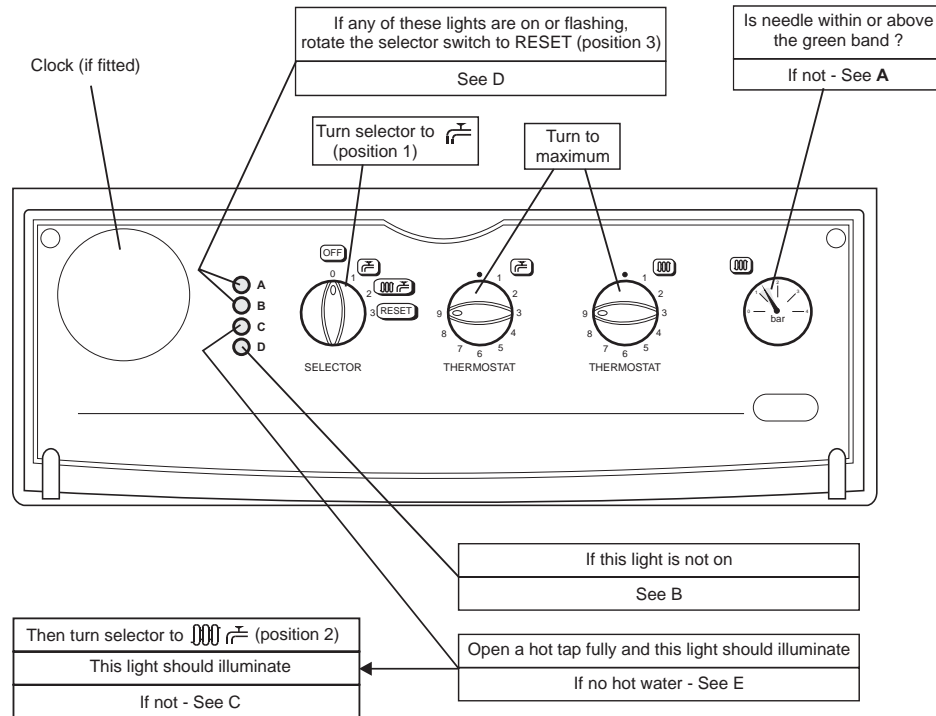
Fig. 2



## 11 FAULT FINDING FOR THE USER

If you experience a problem of no heating and, if applicable, no hot water, try to solve the problem by following the simple checks below before calling out a service engineer.

Pull the controls panel cover forward and down to gain access to the controls.



- A - Refer to the label on the inside of the hinged cover for guidance on repressurising the system. Or \_\_\_\_\_
- B - Check that the electrical supply to the boiler is on. If so \_\_\_\_\_
- C - Check that all controls are calling for heat, i.e. room thermostat, clock. If so \_\_\_\_\_
- D - Check that the gas supply is on. If the light continues to come on after resetting \_\_\_\_\_
- E - Contact the Alpha Helpline \_\_\_\_\_

**Ring the  
Alpha Helpline Service  
Tel: 0870 3001964**

You will be asked  
the Serial No. of your  
boiler when you ring.

The Serial No. of the  
boiler is on the inside  
of the hinged cover.

***Alpha***  
HEATING INNOVATION

Alpha Therm Limited.  
Nepicar House, London Road, Wrotham Heath,  
Sevenoaks, Kent TN15 7RS  
Tel: 0870 3001964

email: [info@alphatherm.co.uk](mailto:info@alphatherm.co.uk)  
website: [www.alpha-boilers.com](http://www.alpha-boilers.com)

*These instructions have been carefully prepared but we reserve the right to alter the specification at any time in the interest of product improvement.  
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**Part No. 1.024379**