Publication ZZ1183/4

Product Identification No: 87B 074



# Reno

## Combi Series

## High Efficiency Combination Boilers

**HE30C -** GC No: 47-416-01 **HE30CP -** GC No: 47-416-04

**HE37C -** GC No: 47-416-02 **HE37CP -** GC No: 47-416-03

Installation, Maintenance and Service Instructions









The Johnson & Starley Reno range has an energy rating A on a scale of A to G.

For more information see www.boilers.org.uk

This is a certification mark.

Tel: 01604 762 881

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#### **BENCHMARK LOG BOOK**

In order to comply with Building Regulations Part L (Part J in Scotland) the boiler MUST be fitted in accordance with the manufacturer's instructions. In order to demonstrate that the installation of this appliance complies with current Building Regulations, you should complete and sign the Benchmark log book.



Johnson & Starley Ltd, Rhosili Road, Brackmills, Northampton, NN4 7LZ Tel: 01604 762881 Fax: 01604 767408 Sales Fax: 01604 764879 Johnson & Starley reserves the right to change specification without prior notice.

#### 1. IMPORTANT INFORMATION

IT IS A STATUTORY REQUIREMENT THAT ALL GAS APPLIANCES ARE INSTALLED BY COMPETENT PERSONS, (i.e. CORGI REGISTERED INSTALLERS) IN ACCORDANCE WITH THE GAS SAFETY (INSTALLATION AND USE) REGULATIONS (CURRENT EDITION). FAILURE TO COMPLY WITH THESE REGULATIONS MAY LEAD TO PROSECUTION.

This appliance has been Tested and Certified in order to meet the necessary European Directives and comply with the latest Building Regulations, including the efficiency requirements of the SEDBUK scheme.

Efficiency of Hot Water Boilers Directive 92/42/EEC
Gas Appliance Directive 90/396/EEC
Low Voltage Directive 93/68/EEC
Electromagnetic Compatibility Directive 92/31/EEC

No modifications to this appliance should be done unless they are fully approved by the manufacturer.

The installation of this appliance must be carried out by a competent person and must be in accordance with the current rules in force at the time of installation, in the country of destination.

The manufacturers instructions supplied must not be taken as overriding any statutory requirements.

The weight of this appliance exceeds that recommended for a one-man lift. It will therefore be necessary to gain assistance at times during the installation procedure.

It should be noted that this appliance contains sharp edges. In order to prevent injury, care MUST be taken when handling the appliance!

GAS LEAKS. DO NOT OPERATE ANY ELECTRICAL SWITCHES, OR USE A NAKED FLAME. TURN OFF THE GAS SUPPLY. VENTILATE THE AREA BY OPENING DOORS AND WINDOWS. CALL OUT YOUR LOCAL GAS SUPPLIER.

#### 2. APPLIANCE DESCRIPTION

The appliance is a high efficiency combination boiler that is designed to provide the user with both central heating and domestic hot water on demand. Its design is such that it is room sealed, taking combustion air from outside and expelling the products of combustion to the outside again. The heat exchanger is constructed of stainless steel, which is corrosion free. Flueing options ensure that the appliance can be installed in many locations within a building and a schematic diagram (2-3) shows the water flow through the boiler.

The appliance is controlled by fully featured microprocessor based electronics that monitor each of the operational procedures. An LCD display indicates the operational state of the appliance which illuminates for a short period when the user control is operated. This starts with the full sequence automatic ignition and continues with monitoring the demand requirements of either the central heating or the domestic hot water.

Whilst the appliance is in pre-heat mode it maintains a limited temperature in the heat exchanger in order to quickly satisfy any domestic hot water demand. Should any fault occur the appliance will be shutdown to a safe condition with the fault code being displayed on the LCD panel.

#### 2.1 Appliance Safety Devices

#### **Heating System Pressure Relief Valve**

The appliance incorporates a pressure relief valve to protect the sealed water system from being over pressurised. The discharge from this must be piped away to a safe place in accordance with the building regulations. Should there be a discharge of water / steam from this device, the appliance should be switched off and a service engineer or the installer called.

#### **Frost Protection**

The microprocessor based controls within the appliance monitor the water temperature in order to protect from freezing. To ensure that this function is active the main switch on the appliance should be left on and the gas supply also left on.

This does not protect remote areas of the heating system, which should be protected by other means (e.g. an independent frost thermostat that is linked back to the appliance).

#### **Overheating Safety**

There are a number of overheat safety devices on the appliance. Should any of these operate (see the fault codes table in section 6.1) you should call a service engineer or the installer

#### **Electrical Supply Failure**

In the event of electrical voltage supply failure, the appliance will stop operating but remain in a safe condition. When the electrical supply is resumed, the appliance will start from its safe off condition and continue to operate in the normal manner under the control of the system components. Should the appliance fail to resume, press the RESET button to allow the safety control to be reset. Normal operation should then continue.

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#### 2.2 Technical Data

	HE30C	HE37C				
Maximum Lift Weight	34.45 kg	36.5 kg				
Gas Connection	15 m	m copper				
Domestic hot water	15 m	m copper				
Heating flow and return	22 m	m copper				
Safety valve discharge	15 m	m copper				
Condensate Drain	3/4 inch plas	stic overflow pipe				
Maximum heating system water content using fitted expansion vessel, pressurised at 1 bar.	73 litres					
Electrical supply	2	230V				
Electrical rating	145W					
IP classification	IP 40					
External fuse rating	3 A					
Expansion vessel capacity	8 litres					
Expansion vessel initial charge pressure	1.	.0 bar				
Heating system minimum pressure	0.	.7 bar				
DHW max. inlet pressure	1	0 bar				
Min. inlet pressure for max. DHW flow rate.	1.	.0 bar				
Min. inlet pressure for appliance to operate	0	.2bar				
Max. DHW flow rate at 35° rise	12.3 l/m	15.2 l/m				
Min. domestic hot water flow rate	2	.2 l/m				
Maximum flow temperature.	63°C					
DHW Specific Rate	14.3 l/min 17.7 l/m					
Ball valves are fitted i	n water and gas connections.					
For larger systems use	an additional expansion vesse	el				

Table 2-1 General Data

	Nat Gas G20				LPG G31				
		НЕ30С	HE37C	HE30C	HE37C	HE30C	HE37C	HE30C	HE37C
		Max	imum	Mini	mum	Max	imum	Minin	num
Range rating (kV	30.0	37.1	7.0	9.0	30.0	37.1	7.0	9.0	
Offset (Pascal)			-3.0 (Minus three)						
	Case off	9.3*	9.5*	8.4**	8.5**	10.2*	10.2*	9.4**	9.2**
Burner CO2 (%)	Case on	9.5*	9.8*	8.6**	8.8**	10.4*	10.5*	9.6**	9.5**
			* = +0.5				** = Ref	Only	
Max gas rate	m³/h	3.2	3.92	0.74	0.95	1.28	1.56	0.30	0.34

Table 2-2 Performance Data

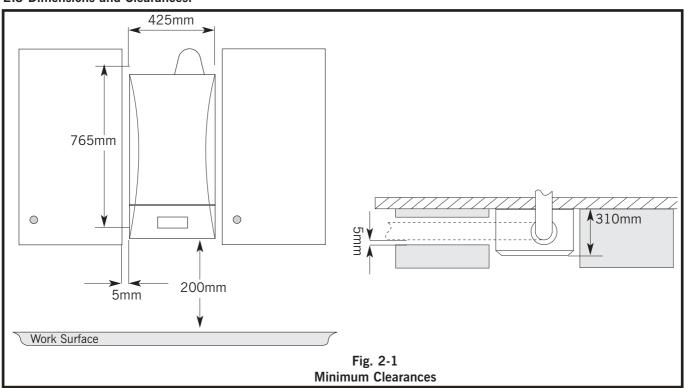
	Nat Gas G20				LPG G31					
Performance	Data (Central Hea	ating)	Max	imum	Mini	mum	mum Maximum			mum
			HE30C	HE37C	HE30C	HE37C	HE30C	HE37C	HE30C	HE37C
CH Input Q	Net	kW	25.5	30.7	7.14	9.18	26.06	30.7	7.29	9.18
	Gross	kW	28.3	34.0	7.92	10.1	28.3	33.3	7.92	9.97
Gas Consump	tion	m³/h	2.6	3.16	0.74	0.85	1.06	1.25	0.30	0.38
CH Output P	Non Condensing	kW	25.0	30.0	7.0	9.0	25.0	30.0	7.0	9.0
CH Output P	Condensing	kW	27.85	32.6	7.76	9.8	27.85	32.6	7.76	9.8
SEASONAL EFFICIENCY (SEDBUK)						'A'				
NOX CLASSIFICATION						Class 5				
CENTRAL H	EATING SETPOIN	T TEM	PERATUI	RE RANGI	Ē	20-82°c				

Table 2-4 Performance Data (Domestic Hot Water)				Nat Ga	as G20		LPG G31				
			Maximum		Minimum		Maximum		Minimum		
			HE30C	HE37C	HE30C	HE37C	HE30C	HE37C	HE30C	HE37C	
DHW Input Q	<b>Net</b> kW		30.6	38.0	7.14	9.18	31.3	38.0	7.29	9.18	
	Gross	kW	34.0	42.1	7.92	10.19	34.0	41.3	7.92	9.97	
Gas Consumption		m <sup>3</sup> /h	3.2	3.92	0.74	0.95	1.28	1.56	0.30	0.34	
DHW Output		Kw	30.0	37.1	7.0	9.0	30.0	37.1	7.0	9.0	

#### Please Note:

Natural Gas (G20) consumption is calculated using gross CV of 38.7 MJ/m³ or 34.9 MJ/m³ net. LPG (G31) consumption is calculated using gross CV of 95.6 MJ/m³ or 88.0 MJ/m³ net.

#### 2.3 Dimensions and Clearances:



It is recommended that where the appliance is located in a kitchen, or next to other combustible materials, a gap of 5mm be left on either side and where the flue run is through a void in kitchen units, again a minimum gap of 5mm should be left. For the purpose of servicing, it is also recommended that the appliance be located with a minimum gap of 200mm above any surface

#### 2.4 General Information

**Appliance Classification** 

The appliance is certified as a type C13 C33 C53. As such it can only be installed with the flue components specified within this document. The flue types are:

- Horizontal and vertical balanced flue using concentric ducts.
- Air entry and flue exit in zones of different pressure using twin (separate) flue and air ducts.

#### **Gas Categories:**

The appliance is certified as a CAT II 2H 3P appliance. This allows conversion between Natural gas (G20) and LPG (G31). Their supply pressures are 20 mbar and 37 mbar respectively.

For Natural gas to LPG conversion kit number: NG30 (complete with instructions) is available.

For LPG to natural gas conversion kit number LPG30 (complete with instructions) is available.

#### **Statutory Requirements:**

The appliance must be installed in accordance with the current editions of:

- Building Standards (Scotland)(Consolidation) Regulations.
- Building Regulations
- Gas Safety (Installation and Use) Regulations (as amended)
- BS 7671 Institute of Electrical Engineers (I.E.E) Wiring Regulations
- BS 6891 Installation of Low Pressure Gas Pipework of up to 28 mm (R1) in domestic premises (2nd family gases).
- BS 5440 Pt.1 (Flues for Gas Appliances)
- BS 5440 Pt.2 (Air Supply for Gas Appliances)
- Model and Local Authority Byelaws
- BS 5546 Installation of Domestic Hot Water Supplies.

#### Gas Supply:

The gas installation must be completed in accordance with the relevant standards (BS 6891).

The supply must be capable of providing a steady inlet working pressure to the appliance of 20 mbar at a rate of 3.2  $m^3/h$  (HE30C) or 3.92  $m^3/h$  (HE37C) (Calculated with a Gas CV of 38.7MJ/ $m^3$ )

The installation must be tested for gas soundness using suitable methods. The pipework should also be purged of air in accordance with the above standard.

#### Additional Plumbing Kit for Top Outlet CH Pipes:

Should the installation require the heating flow and return pipes to exit the appliance upwards, provision has been made to allow the installation of two pipes (flow & return) to pass up the rear left hand side. These pipes can be made on site or a pre-fabricated pipe kit (VPK30) is available direct from Johnson & Starley should it be required.

#### **Additional Control Options:**

A single channel electro/mechanical or digital timing device can be fitted to control the heating periods. Wiring terminals are provided that may be used to connect a room thermostat.

Should an outside temperature compensation system be required, Opentherm kits are available direct from Johnson & Starley. (Part No 1000-0019720)

#### 2.5 Appliance Location:

The appliance is not suitable for external installation unless it is protected from the elements by a suitable enclosure. The enclosure must provide the required clearances for installation, servicing and maintenance as well as the correct level of ventilation. The selected position should allow for a suitable flue system to be installed.

When installed in a timber frame building guidance should be taken from the gas industry publication IGE/UP-7 (Guide for Gas Installations in Timber Frame Housing).

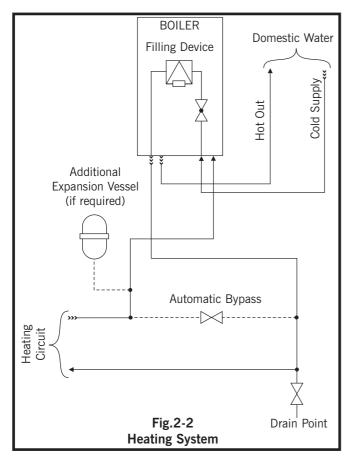
BS 6798 gives details of the essential features for a compartment or cupboard where a gas appliance is to be installed. An existing cupboard may require modification.

If the appliance is installed in a room containing a bath or shower it is important to locate the electrical switch in a position where it cannot be touched by anyone using the bath or shower. The current IEE Wiring Regulations (BS 7671) for England and the electrical provision of the Building Regulations for Scotland gives details.

Room ventilation for the appliance is not necessary as the appliance draws its combustion air from outside of the building and cupboard or compartment ventilation is not necessary providing that the minimum clearances are maintained. However, reference should be made to BS5440 Pt.2

#### 2.6 Heating System Requirements:

This appliance incorporates all the necessary components to allow it to be connected to a sealed central heating system. Fig 2-2 shows a typical system incorporating radiators, an automatic by-pass valve and a drain facility that must be provided at the lowest point in the system to allow complete drain down. The domestic cold inlet and hot outlet are also shown. Fig 2-3 shows the water flow through the boiler. The installation should be designed to operate with a flow temperature of up to 90 deg.C.



**Expansion Vessel:** The integral expansion vessel is precharged to a pressure of between 0.5 and 1.0 bar. This should be checked before the water system is filled. Details below show the water system volume that is acceptable for this vessel. If the system water volume is larger then an additional vessel must be fitted to the system. BS 5449 and BS 6798 give further details regarding expansion vessel sizing and sealed systems. See table 3-2.

**Pressure Gauge:** The appliance has two components that monitor pressure. Firstly there is a mechanical pressure gauge on the plumbing jig, this allows the heating system to be pre-plumbed and filled with a visual check on the pressure. The second is an electronic device used by the microprocessor control to monitor the system pressure and block the heat input, should there be a lack of pressure.

**LCD Display:** When the electrical supply is connected, the liquid crystal display indicates the system water pressure. This pressure is also monitored by the microprocessor controls.

**Pressure Relief Valve**: The pressure relief valve protects the system from over pressurisation. It is set to be fully open at 3 bar, however it will start to open at approximately 2.7 bar. It should not be used to flush the system.

**Filling Loop:** The plumbing jig incorporates a filling loop that temporarily connects the DHW supply to the CH system. This is used to fill the CH system on installation and whenever the water pressure has been removed for system modifications, etc. The filling loop complies with the water

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supply (water fittings) regulations 1999 Section G24.1 and G24.2. After filling the system the hose should be disconnected and stored in a safe place for future use. A blanking kit (part No: 1000-0020210) is available where it is necessary to remove the filling loop.

**Pipework Sizing:** In order to keep the noise of the system to a minimum, the velocity of water should be kept below 1.5 m/s and it should be noted that the appliance is designed to operate with a temperature differential of 20°C between flow and return. The maximum flow rates are 0.3 kg/s (HE30C) and 0.38 kg/s (HE37C) which, through a 22mm pipe, gives velocities of 1.00 m/s (HE30C) and 1.25 m/s (HE37C). Therefore, the recommended minimum pipe size for the main carcass is 22mm.

**Water Treatment:** It is important that the system is flushed thoroughly before the appliance is left to operate (as recommended in BS 7593) in order to maintain an efficiently operating heating system. For replacement installations, the system MUST be flushed with the old boiler in situ, in order to prevent the Reno becoming a trap for system debris. Once the system has been flushed, an inhibitor (suitable for stainless steel heat exchangers) should be added. Appropriate inhibitors are available, for example Sentinel and Fernox.

Failure to carry out the above procedure will invalidate the guarantee!

NOTE: Water supplied from a water softener MUST NOT be used unless a specially formulated corrosion inhibitor is added (see BS 6798)

**Controls:** As a minimum, a time clock and room thermostat must be installed to control the appliance. Thermostatic radiator valves may be fitted to the system, however they must not be fitted in the room where the room thermostat is fitted. There must be at least one radiator installed with lock shield valves that should not be closed. Further guidance can be obtained from the Domestic Heating and Hot Water Guide to the building regulations and GPG 302.

NOTE: a differential pressure bypass valve MUST be installed to maintain a minimum flow rate of 18 L/min (HE30C) or 23 L/min (HE37C) (20° differential at maximum heat input).

#### 2.7 Domestic Hot Water System Requirements:

Domestic hot water circuits and their components, must be in accordance with the relevant standards and water supply regulations. Further guidance/recommendations can be found in building regulations G17 to 24 and R17 to 24.

The maximum domestic cold water supply pressure allowable for this appliance is 10 bar. If the supply pressure exceeds this, a pressure-reducing valve must be installed in the supply to the appliance.

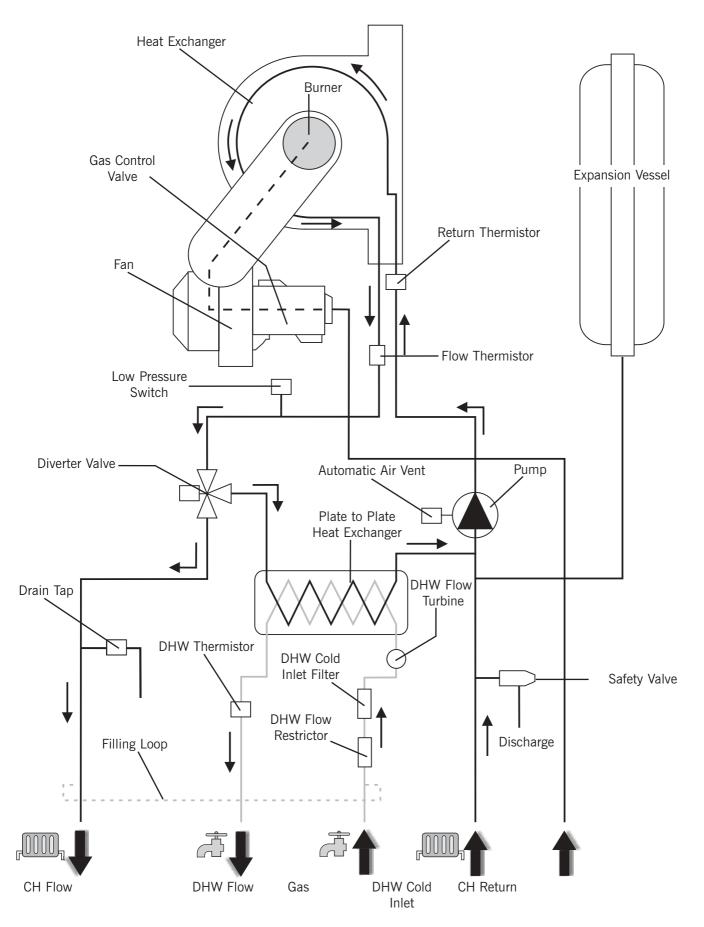


Fig 2-3 Schematic Diagram (Waterflow)

#### 3. FITTING

#### 3.1 Unpacking the Appliance:

The appliance is supplied packaged in two cartons which are strapped together and need separation prior to unpacking. The first carton contains the wall template and jig, the second contains the boiler and controls.

Caution: this appliance exceeds the recommended weight for a one-man lift as detailed in the Manual Handling Operations, 1992 Regulations.

#### Carton 1

With the carton upright, cut the tape securing the top of the carton and open so that the contents can be removed. Care should be taken not to damage the paper template which is packed in a plastic protective sleeve.

#### Carton 2

With the carton on its back, cut the tape securing the top of the carton and open so that the contents can be removed. Remove and unpack the Installation Instructions, the side & front panels and control module. The boiler can then be lifted from the carton.

NB: if the pipework is to run behind the boiler and into the ceiling, you will require J & S kit number SOK1 which will provide a void at the rear of the boiler.

#### 3.2 Preparing the Wall:

Ensuring the wall is flat, unpack the wall template from its protective sleeve and place it on the wall giving consideration to: the flue position; water/gas connection positions and clearances. Use the plumb line on the template to ensure it is square! Mark the positions on the wall of the flue and the fixing points. Using a 105 mm core drill make the hole through the wall in the correct place. Installations that are made from within the building only will require a 125 mm diameter hole in order to fit the flue system. Using a 7mm bit, drill a total of 8 fixing holes (four of which MUST be at the top of the iig) and insert the rawplugs. Remove the template.

#### 3.3 Wall Fixing/Plumbing Jig:

The fixing jig is supplied in three parts and requires assembly prior to fixing. Assemble the upper bracket; spine and lower bracket as shown and using a light hammer, tap the 8 tags over so that they form a secure assembly.

Lift the wall fixing/plumbing jig up to the wall, ensuring it is level and secure it with the screws provided. The gas and water connections can now be made to the appropriate positions on the jig. Should the heating pipes be required to exit from the top of the boiler, the boiler MUST be hung prior to the installation of the pipes. Kit (VPK-30 is available) It is acceptable to fit pipes vertically upwards without the kit, provided that the correct route is used. It is advisable to fit additional isolation valves at the top of the appliance to allow complete removal of the appliance and its wall plate. Once the heating system and the domestic water connections are complete the system can be filled, checked for soundness and flushed. See COMMISSIONING section.

#### 3.4 Fitting the Appliance:

It is important to note that this appliance exceeds the recommended weight for a one-man lift as detailed in the Manual Handling Operations, 1992 Regulations. Lift the appliance onto the wall jig and locate the unit on the two lugs on the top of the wall jig.

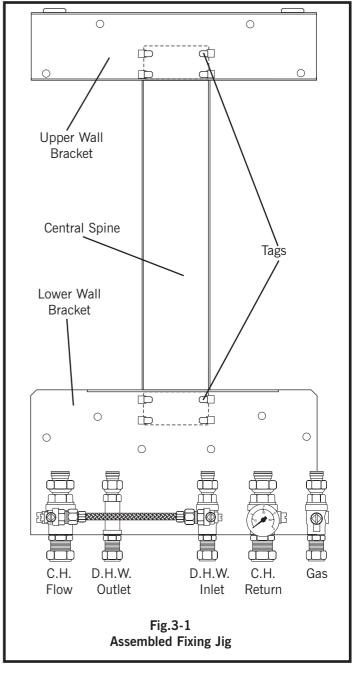
#### Contents of Carton 1

- Upper Wall Bracket
- Central Spine
- Boiler
- Side & Front Panels
- Lower Wall Bracket (Complete with Group Set)
  - - Control Module (including MMI, display and controls)

Contents of Carton 2

- Paper Template
- Installation Instructions (inc. Benchmark Logbook) & User Guide.
- Rawplug/Screw Pack
- Guarantee Card

Table.3-1



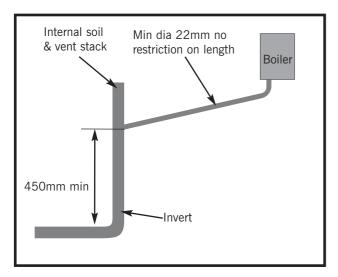
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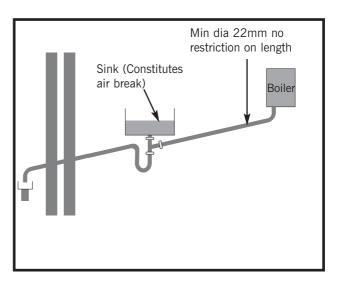
The boiler then drops into place and needs no further fixing, notwithstanding that there is the option to secure the boiler with a padlock should the need arise. Ensure the gas and water connections are in correct alignment. Connect the gas and water swivel nut joints (the seals are captive inside the joints). The two remaining connections must now be made. These are the condensate drain and the pressure relief outlet.

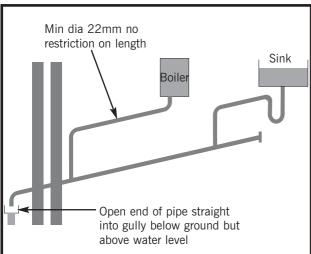
#### 3.5 Condensate Drain:

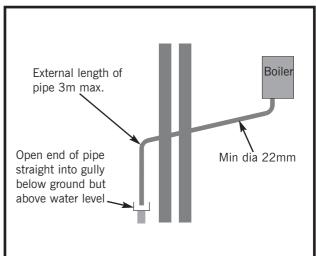
The condensate drain utilises plastic ¾ inch push fit or adhesive overflow pipes and fittings. It should be piped to drain, preferably within the building, maintaining a 2.5° fall away from the appliance. If the drain is routed to outside it should be to a drain or soak away. Protection from freezing in cold weather conditions is also advisable.

#### **Typical Condense Drain Arrangements:**









NB the siphon is already fitted within the appliance and it MUST be noted that fitting an additional trap to the configurations shown above, will have an edverse effect on the siphon within the boiler.

Expansion Vessel Requirements										
Vessel charge and initial system pressure	bar	0.5	0.75	1.0	1.5					
Total water content of system using 8 ltr (1.54 gal) capacity expansion vessel supplied with appliance.	ltr	95	84	73	50					
For systems having a larger capacity multiply the total system capacity in litres by the factor to obtain the total minimum expansion vessel capacity required litres.		0.0833	0.09	0.109	0.156					

Table 3-2

#### 3.6 Pressure Relief Outlet:

Using no less than 15 mm diameter copper pipe, the discharge pipe must be extended to a safe place outside the building. The discharge position must be visible, not onto a public access area or above any window or entrance. The pipe must have a continuous fall and discharge to a safe place. It is possible that boiling water and/or steam could be discharged if the safety valve operates.

#### 3.7 Preparing & Installing The Flue Components (100/60 Concentric):

With the appliance fitted to the wall and the gas and water connections complete

#### **Horizontal Flues:**

Fit the turret to the appliance with the outlet in the correct direction. Measure the distance between the turret centre line and the outside wall face where the terminal is to be fitted. Using fig. 3-2 assemble and if necessary cut the flue to the correct length and ensure any seals are made correctly. If fitting from outside the building assemble the outer wall-sealing disc onto the flue to its correct position. Insert the flue from outside. Fit the inner wall-sealing disc. Using the clamp arrangement join the flue to the turret, ensuring all the seals are made correctly. The terminal must be installed with the flue outlet at the top. Brackets are provided for extended flues to locate and fix the flue in position should they be necessary.

#### Vertical Flues.

Flat roof: Measure the distance between the appliance top and the outer surface of the flat roof.

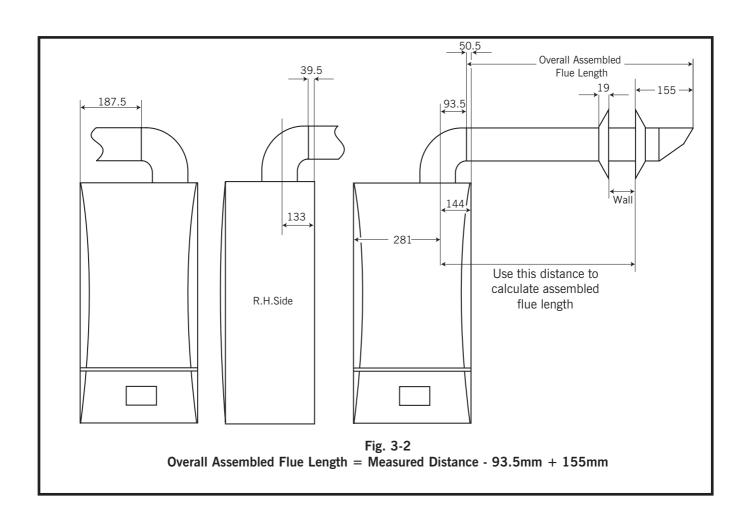
Pitched roof: Measure the distance between the appliance top and the outer surface of the pitched roof at a point

that is central to the flue. Where necessary cut the flue to the correct length, ensuring that seals are

made correctly.

It is advisable to assemble the roof flashing onto the vertical terminal and inset this from outside the building. Continue to assemble the remaining flue components and connect to the appliance using the vertical adaptor. Finally make a good seal between the roof and the flashing piece. Brackets are provided to locate and fix the flue in position should they be necessary

#### FOR FULL DETAILS OF FLUE COMPONENTS, PLEASE REFER TO ZZ1233



#### 3.8 Flue Terminal Location:

Both the horizontal and vertical terminals must be positioned on the outside of the building and the free passage of air must be available at all times. It is not recommended to position the terminal close to projections especially under a balcony or near to a drainpipe.

Ensure that combustion products cannot enter the building where the heater is installed or near to any other building where doors or windows may be open.

Recommended terminal positions for both horizontal and vertical flues are shown and flue components and installation options are also detailed.

For the installation of a vertical flue either a flat or pitched roof with an angle of between  $25^{\circ}$  and  $50^{\circ}$  should be used.

Gas industry publication: "Guide for Gas Installations in Timber Framed Housing DM2", or your local gas region, MUST be consulted when installing the appliance into a timber-framed building.

Where the lowest part of the flue terminal is located less than 2 metres above the ground, a balcony or above a flat roof across which there is access, the terminal MUST be fitted with a guard (part No:1000-0019710) which is available from Johnson & Starley. The distance between the guard and the nearest part of the terminal must not be less than 50 mm.

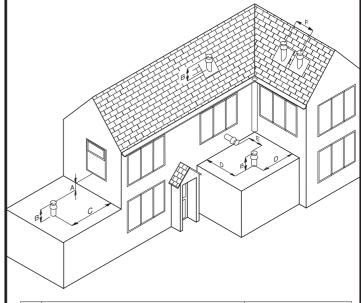
## 3.9 Flue Components & Fitting Options (60/100 Concentric Flue System):

The appliance can be purchased with a standard flue kit that includes: horizontal terminal; turret and fitting kit. Details of optional flue components are listed in table 3-5 along with their resistance in Pascals in order that flue length calculations can be made.

Horizontal and vertical concentric flues (60/100 diam-

eter) with balanced terminals and vertical and horizontal flues (twin 80 diameter) with the flue and air inlet terminals terminating at least 500 mm apart may be installed on this appliance.

**Note**: If a twin duct system is to be used (type C5) then the air inlet and flue outlet must not be on the opposite sides of the building.



	Location	Min Distance						
Α	Directly below (or above) a window or other opening.	300mm						
В	Above roof level (to base of terminal).	300mm						
С	From adjacent wall to flue	300mm						
D	From internal corner to flue	400mm						
Е	From facing terminal	1200mm						
F	Between terminals	300mm						
G	Below eaves or balcony	200mm (NOT RECOMMENDED)						

Fig. 3-3 Vertical Terminal Positions

		Location	Min Distance
	А	Directly above or below a window or other opening	300mm
	В	Below gutters, soil pipes or drain pipes.	75mm
	С	Below eaves	200mm
	D	Below balcony	200mm
	Е	From vertical drain/soil pipes	150mm
	F	From internal or external corners.	300mm
	G	Above ground or balcony level	300mm
	Н	From a surface facing terminal	600mm
	I	From a terminal facing a terminal	1200mm
Fig.3-4 Horizontal Terminal Positions	J	Vertically from a terminal on the same wall.	1500mm
	K	Horizontally from a terminal on the same wall.	300mm

If an extended horizontal flue is being used (any flue length longer than the standard kit) it must have a continuous fall back towards the appliance of 2.5°. This ensures that condensate runs back into the appliance from the flue system.Reference should be made to table 3.5 for relevant part numbers

The maximum length of flue permissible is calculated using the component pressure drop and examples are given in table 3-5 which include the maximum lengths at 95% of input.

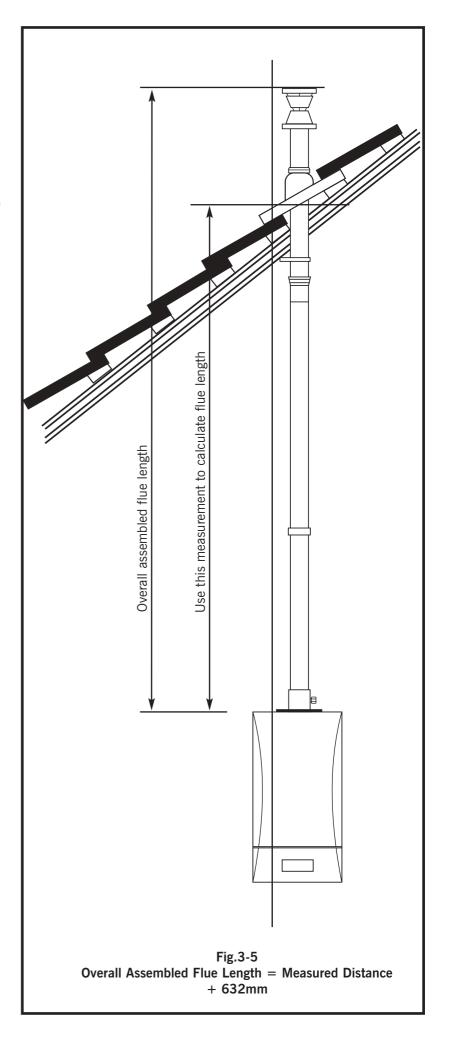
The minimum 60/100 concentric horizontal flue length measured from the centre line of the turret to the outside of the wall is 247mm.

The minimum vertical flue length is 0.7m from the top of the appliance case to the top of the terminal.

The minimum combined 80 twin flue length is 600mm.

Longer flues may be fitted, however the input of the appliance will be reduced accordingly.

Elbows may be fitted within the flue system with a corresponding reduction in overall flue length based on the component pressure drop.Reference should be made to tables 3-3 to 3-5)



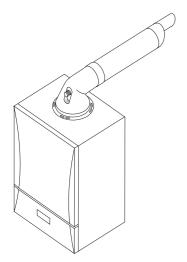
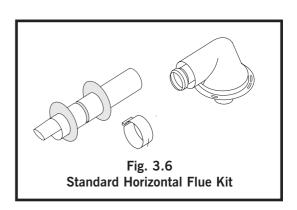


Fig.3-7 Horizontal Rear Flue (Standard Flue Kit)



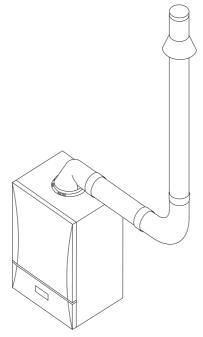


Fig.3-8
Offset Vertical Flue
(may be offset to the rear, left or right)

Turret 500 mm Extension 90° Elbow Vertical Terminal

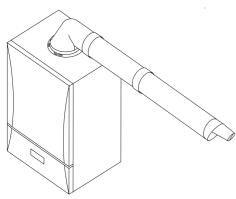


Fig.3-9 Horizontal Side Flue (Can be left or right)

Standard Flue Kit 500 mm Extension

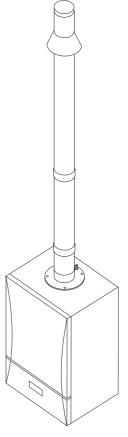
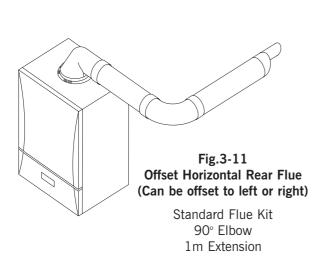


Fig.3-10 Vertical Flue

1m Extension 500 mm Extension Vertical Appliance Adaptor Vertical Terminal



#### Typical Twin to Concentric Flue Configurations

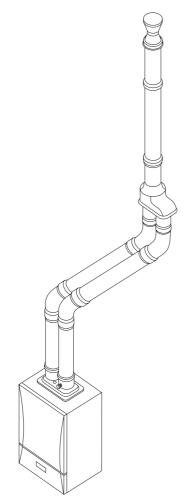


Fig.3-13
Offset Twin to Vertical Concentric Terminal

Twin pipe adaptor 80mm x 500mm extensions (2 off) 80mm x 45° elbows (4 off) 80mm x 1000mm extension (2 off) Twin to concentric adaptor 60/100mm vertical terminal

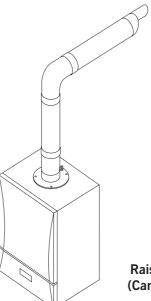


Fig.3-12 Raised Horizontal Flue (Can also be LH or RH)

Horizontal Terminal 90° Elbow 1m Extension Vertical Appliance Adaptor

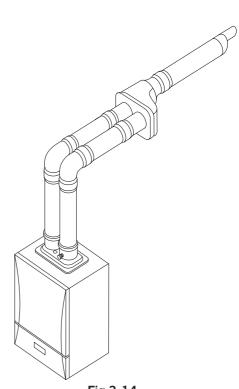


Fig.3-14
Offset Twin to Horizontal Concentric Terminal

15

Twin pipe adaptor 80mm x 500mm extensions (4 off) 80mm x 90° elbows (2 off) Twin to concentric adaptor 60/100mm horizontal terminal

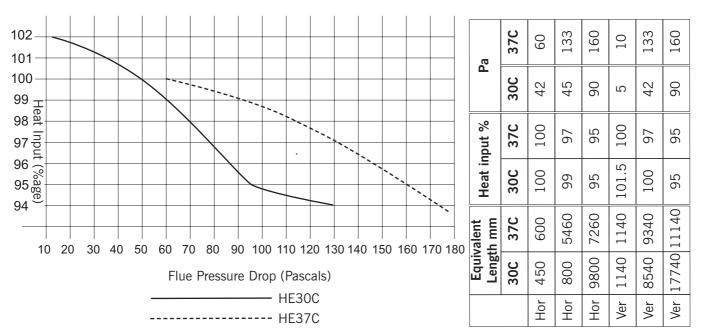


Table.3-3

Output in relation to flue resistance.

Table.3-4

Pascal Description Parts included **Application** Pt No 30C 37C 1 x Turret. 1 x Appliance seal. 1 x 60/80 adaptor. Std flue kit (horizontal Horizontal 1000-0020070 45 60 terminal) 2 x EPDM wall cover plate. 1 x 100 mm diameter clamp. 1 x 800 mm horizontal terminal. Turret 1 x Turret. Horizontal 1000-0020020 40 45 Horizontal Terminal 1 x 800 mm horizontal terminal. Horizontal 5 15 1000-0019830 1 x 1000 mm straight extension. Horizontal 1000 mm straight extension 1 x 100 mm diameter clamp. 1000-0018940 5 15 Vertical 2 x screws. 1 x 500 mm straight extension. Horizontal 1000-0018950 2.5 7.5 500 mm straight extension 1 x 100 mm diameter clamp. Vertical 2 x screws. 1 x 250 mm straight extension. Horizontal 4 250 mm straight extension 1 x 100 mm diameter clamp. 1000-0018960 1.25 Vertical 2 x screws. 1 x vertical terminal assembly. Vertical terminal 1140 mm 10 Vertical 1000-0018930 5 1 x support bracket Vertical Appliance Adaptor 1 x Adaptor Vertical 1000-0018990 0 0 Horizontal 25 90° elbow 1 x Elbow 1000-0018980 10 Vertical Horizontal 12.5 45° elbow 1 x Elbow 1000-0018970 5 Vertical Flat Roof Weather Collar 1 x Aluminium circular flat roof seal 1000-0020060 N/A N/A Vertical N/A Pitched Roof Collar (Black) Vertical N/A 1 x Plastic & lead pitched roof seal 1000-0020030 Pitched Roof Collar 1 x Plastic & lead pitched roof seal Vertical 1000-0020040 N/A N/A (Terracotta) Horizontal 1000-0020050 N/A N/A Fixing Bracket Clamp for 100 mm tube Vertical

Table.3-5 60/100 Flue Components

#### 3.10 Electrical Connections:

External wiring must be correctly earthed, polarised and in accordance with BS 7671 (current edition).

All system components must be an approved type and all electrical components should have been tested and meet the requirements of BEAB or equivalent. All the electrical connections to the heating system must be through a common double pole isolation switched spur that has a 3 mm separation on each pole and has a 3A rated fuse. It should be used for the heating system only and no other household components. A fused three pin plug and shuttered outlet may also be used provided they both comply with BS 1363.

**IMPORTANT:** This appliance must be earthed and it must be wired in accordance with these instructions. In addition, it must have a permanent electrical supply that is not interrupted by a timing device or thermostat.

Fit the electrical supply cable as shown using the connection plug provided. The cable must be at least 0.75 mm<sup>2</sup>, PVC insulated to BS 6500.

As a minimum, a room thermostat MUST be fitted and therefore the link between L2 & L1 should be removed and the thermostat connected between these two connections. If the thermostat has a neutral connection, this should be used in order to enhance the temperature control. Programmable thermostats are wired in a similar way!

If a frost 'stat is required to protect remote parts of the heating system, this should be fitted as shown.

## All cables entering/leaving the appliance MUST be restrained by use of the cable clamps!

A single channel external programmer can be fitted; in which case, reference should be made to the appropriate diagram.

**Optional System Controls:** Opentherm protocol controls are available for outside temperature compensation and room temperature sensing and can be used to improve the heating system control. They must be connected to the correct terminals as described in their own instructions. A room thermostat MUST NOT be used with these controls.

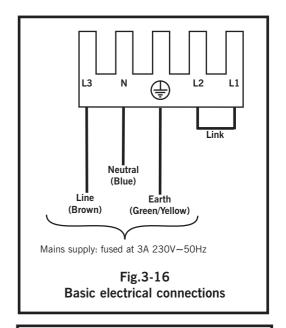
#### 3.11 Fitting The Case & Control Module:

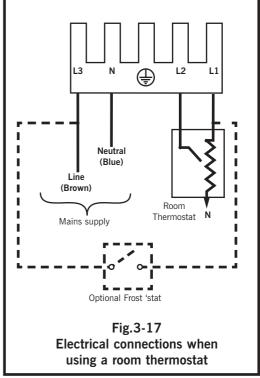
Remove the case components from their packaging and fit the LH and RH case panels to the appliance. Each panel hooks over the two lugs at the top of the appliance and screws to the base with the screws provided. Remove the controls door from the module panel and offer the controls module up to the side case panels. The two hinge pins drop into the two slots on the groupset support. Fit the support strap (green cord) to the appliance to support the controls in the horizontal position. Make the electrical harness connections to the rear of the module, ensuring that the harness connections are paired with their respective mates on the control module: X1; X2 etc. Swing the controls up into their vertical position and secure to the side case with the two screws provided. Refit the controls door, fit the front outer case and secure with the screw in the top of the boiler.

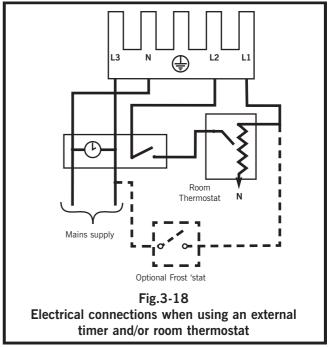
#### 3.12 Electrical Testing:

Carry out electrical checks:

- Earth continuity and short circuit of cables
- Polarity of the mains supply
- Insulation resistance to earth.







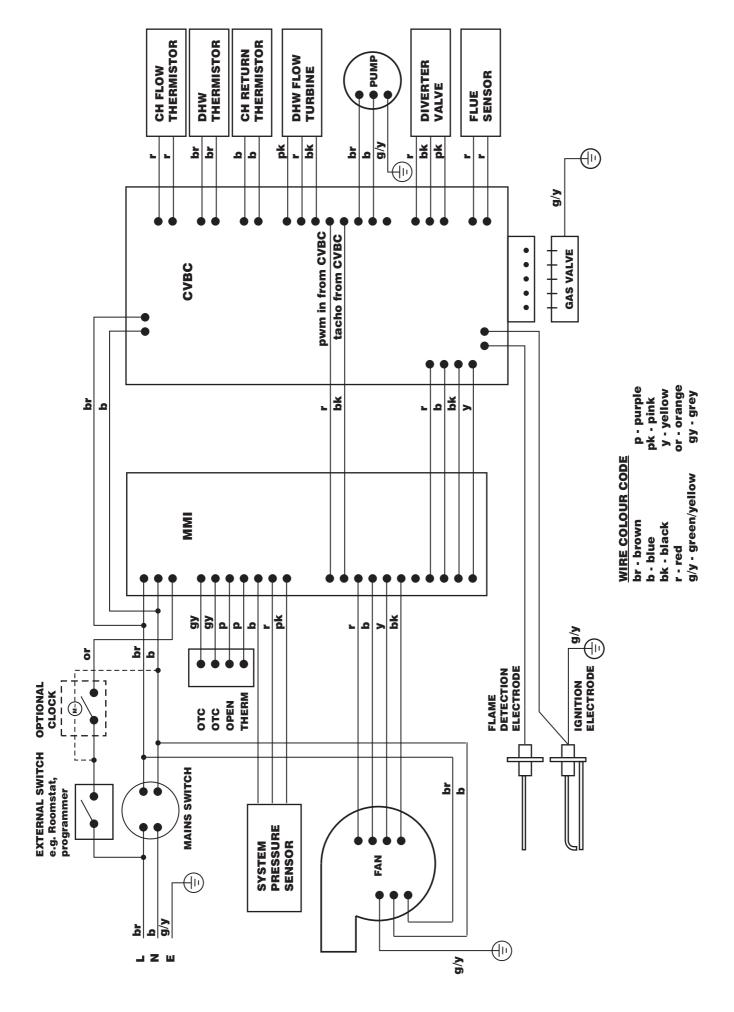
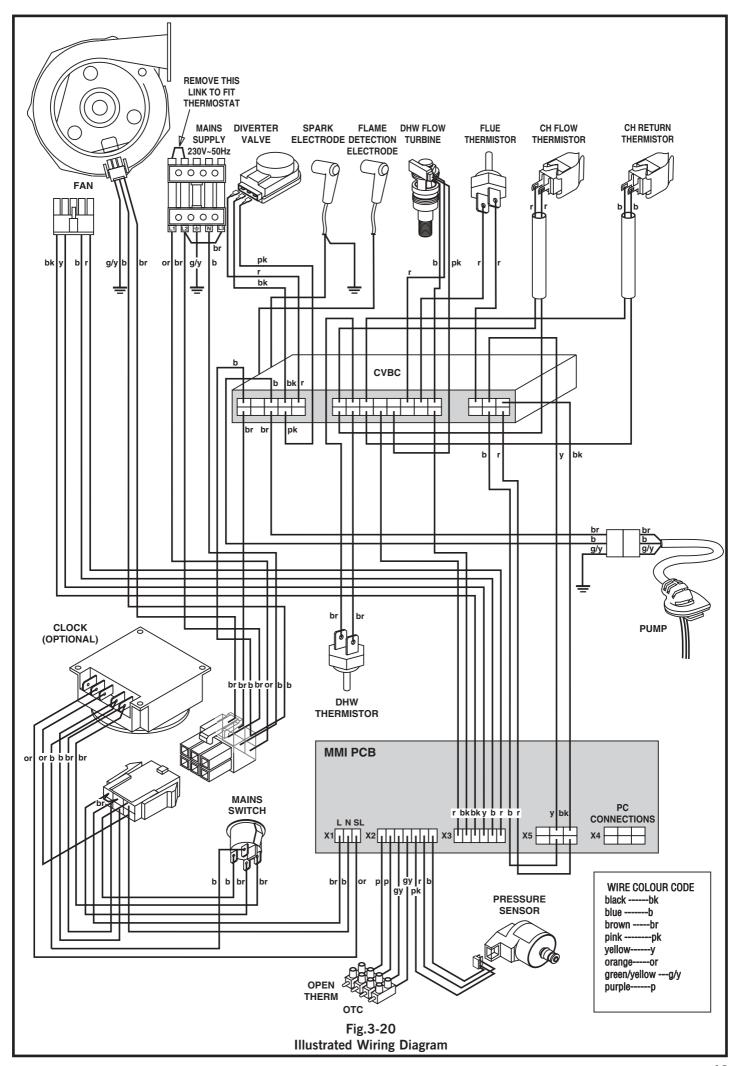


Fig.3-19 Functional Flow Diagram



#### 4 COMMISSIONING AND HANDOVER

#### 4.1 Commissioning the Appliance:

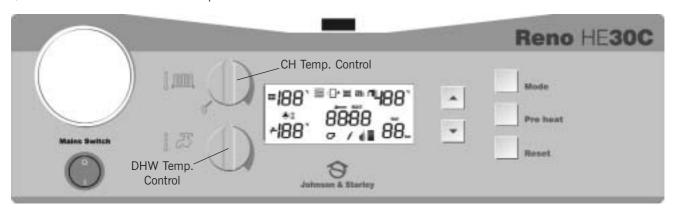
With all the pipe connections made, open the cold supply water valve and the CH flow and return valves at the base of the appliance. Open the manual vent at the top of the appliance and bleed, close the manual vent when all the air is removed and ensure that the autovent cap is open.

Ensure that all isolating valves are open and that the system is pressurised to the correct level.

Having tested for gas soundness, purge air from the gas supply and turn on the gas service cock.

Ensure the domestic cold water system, all system radiators and the boiler have been bled.

Turn the CH and DHW. controls to minimum, switch on the electricity supply to the appliance and turn ON the ON/OFF switch on the boiler control panel.



The LCD display will become active, whilst the microprocessor control completes a number of checks and sets the appliance to a standby position. When the boiler reaches its temp. set point, the anti-cycle feature introduces a 180 second delay between cycles, indicated by an hour glass symbol on the display. The display will indicate the system pressure in the lower RH corner of the LCD panel and a numerical display in the upper and lower LH side of the LCD panel.

Check that any external controls are calling for heat, switch the integral time clock (if fitted) to the ON position and turn the CH temperature knob clockwise. The set point temperature will be displayed on the LCD screen, set it to 60°. The fan will start and the ignition sequence will take place. The display will indicate the burner is on and a stylised flame will be displayed when the flame is established.

If ignition does not take place during the first ignition attempt, there will be a further 2 attempts. If the burner has still not lit, a fault code will be displayed and this may be due to air being present in the gas supply. Pressing the reset button will initiate a second sequence of ignition attempts.

When the boiler lights, allow the appliance to operate at low temperature and vent all the air from the boiler and system. If necessary, re-pressurise the system to between 1.1 and 1.5 bar.

Turn OFF the CH by turning the C.H control to the OFF position. Turn the DHW temperature control to maximum. Open a DHW tap and allow the water to flow. The appliance will start an ignition sequence and light the burner. After ignition, the control will monitor the water temperature and try to maintain the DHW set point.

When the above checks have been completed, a combustion performance test (as detailed in the SERVICING section) can be carried out if required.

#### 4.2 Handing over:

After commissioning, the installer should hand the appliance over to the occupier of the house by the following procedure:

- Hand the User Instructions (ZZ1184) to the occupier and explain their responsibilities in respect of current legislation and regulations, both national and local.
- Explain and demonstrate how to light and shut down the appliance.
- In order to gain the best possible fuel economy in relation to the heating and hot water requirements of the household, carefully explain the operation of the appliance and the use/adjustment of all the system controls.
- Advise on the precautions required to prevent damage to the appliance; the system and the building in the event of the appliance being shut down in very cold weather.
- Explain how to control the temperature of the radiators and domestic hot water by use of the controls on the appliance.
- Explain how, in the event of a fault, the appliance will display a fault code, emphasising that if a fault is indicated
  they should note the fault code, turn off the appliance and contact a "competent person" which in normal circumstances would be a CORGI registered engineer.

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- Explain and demonstrate the function/operation of time/temperature controls and thermostatic radiator valves, emphasising the economic use of the appliance.
- If a programmer has been fitted, hand the user instructions that were supplied with the programmer to the occupier.
- Point out the water pressure guage and explain what it indicates and that if the pressure falls over a period of time when the system is cold, a water leak should be suspected and that a "competent person" should be contacted.
- Emphasise the importance of a regular service and that servicing of the appliance MUST only be carried out by a "competent person" which in normal circumstances would be a CORGI registered engineer.
- As the installer you may wish to offer a service contract yourself, or alternatively you may wish to explain to the occupier that they can take advantage of an extended warranty scheme offered by Johnson & Starley Ltd.

Reminder: following commissioning, you MUST complete the Benchmark Log Book at the back of these instructions, prior to handing over the appliance to the occupier.

#### 5. SERVICING SCHEDULE

To ensure that the appliance gives continued operation that is both safe and efficient, it is necessary to carry out regular service checks and whilst the period between servicing will depend on the installation condition and the demands placed upon the appliance, it is recommended that the

NOTE: it is a statutory requirement that ALL work be carried out by a "competent person" which in normal circumstances would be a CORGI registered engineer.

#### 5.1 Servicing Sequence:

appliance be serviced annually.

- Light the boiler and carry out a pre-service check, noting any operational faults.
- Check the gas consumption.
- Put the appliance in test mode and connect a suitable gas analyser to the sampling point on the top of the boiler or into the flue terminal if access is possible (optional test).

For correct boiler operation, the ratio of CO to  $CO_2$  in the flue gas should not be greater than 0.004.

**Test Mode** 

To put the appliance in test mode, first press  $\nabla$  and whilst holding it, press the MODE button and hold both together until the display changes. If the display shows  $E\,H\,I\,5$  press RESET. and try again. The flow and return temperatures are displayed along with the flame current value and the fan speed. Whilst in test mode, the appliance overrides all temperature setting and defaults to maximum rate. Pressing the  $\triangle$  and  $\nabla$  buttons allows you to scroll between maximum and minimum rates, whilst still overriding all temperature settings\*. Press RESET to take the appliance out of test mode. If no changes are made, the appliance will stay in test mode for 30 minutes.

\* On smaller heating systems, running at maximum output MIGHT cause the boiler to go into lockout and display E3. Allow the heating system to cool and press RESET.

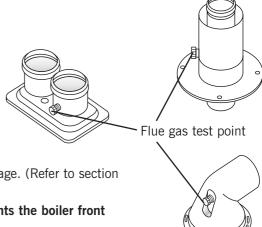
Check that the gas input is at least 90% of the nominal.

- Clean the main burner.
- Clean the heat exchanger.
- Check the condition of the combustion chamber insulation. Any cracked or damaged pieces should be replaced.
- Wherever possible, remove and clean the condensate 'S' trap (refer to section 6.16) and check the drain for blockage.
- Check that the flue terminal is unobstructed and that the flue system is sealed correctly.
- Check the DHW flow and if reduced, check the DHW filter for blockage. (Refer to section 5.2)

Note: In order to carry out either servicing or replacement of components the boiler front panel and sealing panel must be removed. (Refer to section 6.2)

WARNING. Always turn OFF the gas supply at the gas service cock and switch OFF and disconnect the electricity supply to the appliance before servicing.

- After completing the servicing or exchange of components, always test for gas soundness and carry out functional checks as described above.
- When work is complete, the sealing panel MUST be correctly refitted, ensuring that a good seal is made.
- Complete the service section in the Benchmark log book.



#### 5.2 Cold Water Inlet Filter

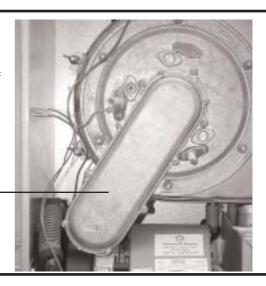
Close the mains inlet valve to the household, open a domestic hot water tap at the lowest point in the system, allow the pressure to dissipate and close this tap. Unclip the plastic electronic component from the top of the turbine, (the wires may be unplugged if necessary) and pull it off. Remove the grommet from the sealed chamber above the turbine and unscrew the complete turbine from the brass housing. The turbine can now be removed upwards. The complete assembly can now be flushed clean using water and re-assemble in reverse order, ensuring that all seals are replaced correctly.

This operation will be made easier by removing the gas manifold / fan assembly as described in section 6.23 to gain access to the cover

grommet. Unclip the plastic electronic component from the top of the turbine, the wires may be unplugged if necessary. Remove the grommet from the sealed chamber above the turbine. Unscrew the complete turbine from the brass housing and remove it upwards through the hole in the sealed chamber. Replace in reverse order ensuring the grommet is correctly seated.

#### 5.3 Gas/Air Duct and Internal Volume of the Burner

Remove the cover from the gas / air manifold (8 screws) and inspect the inside of the duct and burner for debris. Clean with a soft brush if necessary. Inspect the 'O' ring seal. Re-assemble the cover ensuring the seal is fitted correctly.



Gas/Air Duct

#### 5.4 Combustion Assembly Complete

Remove the CVBC (refer to section 6.21) and disconnect the gas pipe at the top of the isolation valve, which will already have been turned off. Unscrew the six retaining nuts from the studs that hold the assembly to the heat exchanger, supporting the assembly as the last one (bottom) is removed and slowly withdraw the complete assembly, including the gas inlet pipe and the case seal. As the assembly is withdrawn, disconnect the two electrical connections from the fan. Inspect and clean the spark ignition and flame sensing electrode, removing any debris and oxidization and check the spark gap and position of the spark electrode and the position of the flame-sensing electrode. Refer to illustrations 6.18 and 6.19 and adjust if necessary. Inspect the two seals and the ceramic pad on the inside of the mounting plate and clean or replace as necessary.



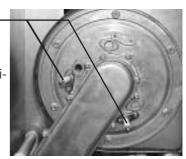
#### 5.5 Combustion Chamber/Heat Exchanger

Inspect the inside of the combustion chamber for debris. If necessary, brush clean the inside of the tubes with a soft brush. Do not brush the insulation at the rear, if this part is damaged it will require replacement.



#### 5.6 Ignition and Detection Electrodes -

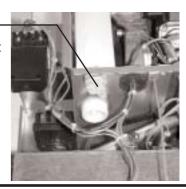
Remove the plug cap from the top and the earth wire from the base of the spark electrode. Unscrew the two screws that retain the electrode in the cover plate and remove the assembly. Inspect and clean the electrode, removing any debris and oxidation. If necessary use an abrasive paper or cloth. Inspect the gasket and replace if necessary during re-assembly. Repeat the sequence for the flame detection electrode with the exception of the earth lead.



#### 5.7 Condensate Cap -

The condensate siphon has a removable cap that allows the removal of debris that may be caught within it. Place a bowl under the cap to catch the condensate that is expelled and remove the cap. Any debris inside will be expelled at this point. Replace the cap ensuring a good seal is made. Discard the condensate and debris.

Note: The condensate is a weak acid with a pH value of between 4 and 6.



#### 6. FAULT FINDING AND REPAIR

#### **CAUTION:**

Before commencing any mechanical servicing the appliance should be isolated from the electrical supply and the gas service cock on the appliance closed. All parts that are removed during a service operation should be replaced in reverse order, ensuring correct seals are made and wires are connected correctly. During the service remove any debris from within the appliance. When gas-carrying components are serviced the appliance must be tested for gas soundness after re-assembly. On completion of a service carry out a full functional test of all appliance components and ensure system controls are operating correctly.

Remove the upper front case that is retained by a screw in the top of the appliance.

Remove the control fascia by removing the plastic door, unscrewing the two screws that hold the control pod in place, rotate downward. Unplug the wires, slide the hinge pins inwards and remove the fascia from the appliance.

Remove the sealed door by removing the three screws and lifting the door clear.

Should a fault occur, the boiler will shut down and the letter E followed by an error code will be displayed.

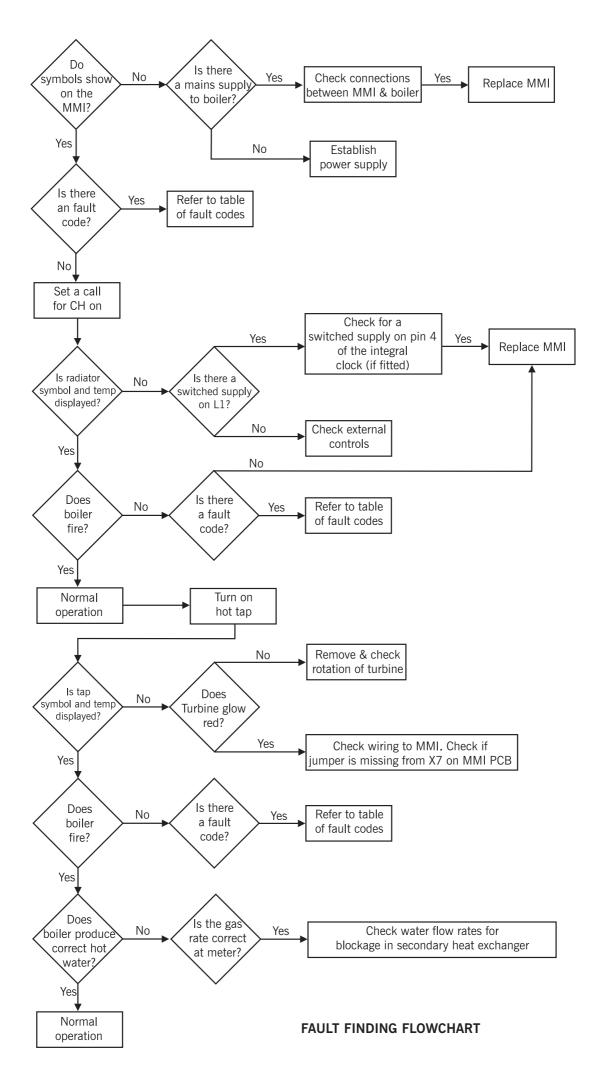
#### ATTENTION:

The flip door at the bottom of the boiler is held in the closed posision by a concealed latch that has a push and release mechanism and is located on the upper edge of the door in the centre. To gain access to the control panel, apply light pressure on the upper edge of the flip door at the centre, the latch will then release allowing the door to drop into the open position

#### 6.1 Fault Codes

Code	Fault	Reason	Action
N/A	Boiler will not run	No call for heat to boiler control board	Check all external controls (if fitted) Check settings on time clock Check settings of boiler controls
N/A	No DHW output	No call for DHW to boiler control board. No or reduced water flow.	Check water flow from the appliance is correct. Check cold water inlet filter. Check wiring to the flow sensor Check operation of flow turbine
1	Flame lockout after several attempts	Flame not detected	Check gas supply and gas cock If burner lights, check flame sensor and wiring to control board Check operation of gas valve
2	False flame	False flame sensed	Check wiring on CVBC

Code	Fault	Reason	Action			
3	High water temp limit	Air in boiler No water	Vent boiler Check automatic bypass setting Check that flow temp sensor is clipped to flow pipe Check pump Check secondary heat exchanger for blockage			
5	No tacho from fan	Fan not running or wiring fault	Check that fan runs Check wiring between MMI X7 and fan			
7	High flue gas temp	Reduced water flow	Check insulation at back of heat exchanger for dmage Check water content and pump operation.			
8	Flame circuit error	Flame sensing lead shorted to earth.	Check flame detection lead between sensing probe and ignition control board.			
9	Valve driver circuit error	Gas valve not detected	Check that CVBC is correctly fitted on gas valve Replace ignition control board or gas valve			
11	Flow/return sensor calibration error	Flow/return sensors not within 5° of each other, within calibration period.	Check that there is a bypass in the system Check that the flow/return sensors are fitted to the pipes			
10-25	Internal control board fault		Replace main control board			
26	Flame signal lost 5 times in 4 minutes	Flame sensing error. Falling gas pressure. Fan fault. Flue blockage.	Check flame detection lead between sensor and ignition control board. Check gas supply does pressure fall when boiler fires? Check that flue system is not blocked.			
30	Boiler flow temperature sensor short circuit	Temperature sensor shorted to earth or failed.	Check wiring and connections for shorting to earth Check sensor resistance			
31	Boiler flow temperature sensor open circuit	Temperature sensor not connected or failed	Check wiring and connections. Check sensor continuity			
32	DHW temperature sensor short circuit	Temperature sensor shorted to earth or failed	Check wiring and connections for shorting to earth Check sensor resistance			
33	DHW temperature sensor open circuit	Temperature sensor not connected or failed	Check wiring and connections. Check sensor continuity			
34	Low mains supply voltage	Electrical supply fault to property. Faulty wiring to appliance	Check incoming mains supply and wiring to appliance			
35/36	Power supply fault	No fault on boiler	Boiler power supply should be checked by a qualified electrician			
37	Low system water pressure	Water pressure low or sensor failed.	Check system pressure on dial gauge and if correct check pressure sensor and wiring. Re pressurize system.			
39	Opentherm sensor (if fitted) shorted to earth	Short circuit in wiring between sensor and control board	Check wiring to sensor. Check the electrical resistance of the sensor.			
40	High system water pressure	System water pressure too high. Pressure sensor failed.	Check cold system pressure. Check expansion tank charge pressure with system pressure released. Check pressure sensor			
43	Boiler return temperature sensor short circuit	Temperature sensor shorted to earth or failed	Check wiring and connections for shorting to earth Check sensor resistance			
44	Boiler return temperature sensor open circuit	Temperature sensor not connected or failed	Check wiring and connections Check sensor continuity			
45	Flue gas temperature sensor short circuit	Short circuit in wiring between sensor and control board	Check wiring to sensor Check the electrical resistance of the sensor			
46	Flue gas temperature sensor open circuit	Temperature sensor not connected or failed	Check wiring and connections. Check sensor continuity			
99	Communication MMI-CVBC lost	Connection between MMI & CVBC incorrectly made	Check wiring and connections			



#### **Error History Mode**

The MMI stores the last 8 error codes and these can be viewed by putting the appliance into error history mode.

To do this, press the MODE button and "EHIS" will be displayed on the LCD display. The number in the top right hand-corner is the error index (1 being the most recent) and the number in the bottom right hand corner is the error code that applies to that index number.

The appliance will stay in error history mode for a period of 30 seconds and pressing the ▼and ▲ buttons allows you to scroll through the error codes stored.

Press RESET to manually take the appliance out of error history

FHIS

NOTE: all new boilers are shipped with pre-set error codes stored in the memory.

#### Replacement of Parts

#### 6.2 Initial Disassembly

Remove the upper front case that is retained by a screw in the top of the appliance.

Remove the control facia by removing the plastic door, unscrewing the two screws that hold the control module in place, rotate downward. Unplug the wires, slide the hinge pins inwards and remove the fascia from the appliance.

Remove the sealed door by removing the three screws and easing it to the left to disengage it from the LH side of internal casing.





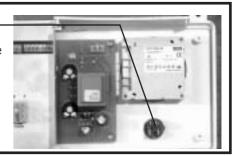
#### 6.3 Control Panel (Complete)

Because of the complexity and delicate nature of the control PCB, it is supplied as a complete kit with the plastic facia.

Remove the control panel as described at section 6.2.and fit the new assembly in reverse order.

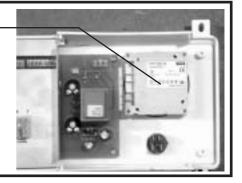
#### 6.4 Electrical Switch

Unscrew the metal cover plate from the rear of the control panel. Unplug the wires from the switch (NOTING THEIR POSITIONS) and remove the switch. Fit the the new switch and reconnect the wires ensuring that they are in the correct position.



#### 6.5 Mechanical/Electronic Timer

Unscrew the metal cover plate from the rear of the control panel. Unscrew the timer retaining screws and any electrical plug connections. Remove the timer. Replace with a new component in reverse order



#### 6.6 Pump (Complete)

Close the CH flow and return valves, ensuring the drain point on the flow valve is connected to the appliance side. Drain off the water from within the appliance using the drain valve. Unplug the electrical connector from the flying lead and unscrew the lower screw that retains the pump to the appliance. Withdraw the retaining clip securing the flexible expansion pipe and pull the pipe from the pump. Withdraw the retaining clip at the rear of the body and remove the pump complete. Replace with a new component in reverse order.

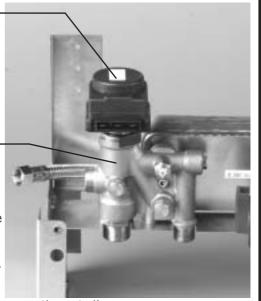


#### 6.7 Diverter Valve (Motorised Head)

Carefully pull the three connectors from the electrical connections on the motorised valve, **having made a note of their respective positions**. Remove the retaining clip and withdraw the motorised head upwards from the valve. Replace with a new component in reverse order.

#### 6.8 Diverter Valve (Body)

Remove the diverter head as descibed in section 6.7 and drain the CH and DHW circuits from the boiler. Disconnect the electrical supply to the DHW sensor, the CH flow pipe to the radiators and the CH flow pipe from the heat exchanger. Disconnect the DHW out pipe and remove the 2 x M5 clamp head screws from the valve body (1 from the centre of the body the second from below). Remove the complete valve body and unscrew (and retain) the DHW sensor. To replace, refit the DHW sensor in the new valve and refit the complete valve into the boiler following the above instructions but in reverse order.



NOTE: care MUST be taken to ensure that the replacement 'O' rings are correctly seated!

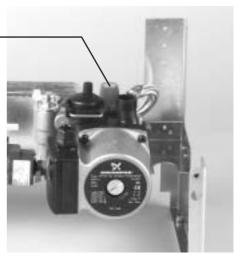
#### 6.9 Expansion Vessel

Close the CH flow and return valves, ensuring the drain point on the flow valve is connected to the appliance side. Drain off the water from within the appliance using the drain valve. Remove the LH painted case side. Unscrew the flexible hose connection from the expansion vessel. Unscrew the upper retaining bracket and remove the expansion vessel. Replace with a new component in reverse order



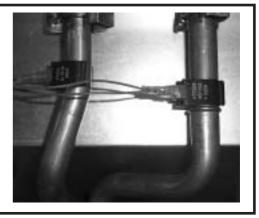
#### 6.10 Pressure Relief Valve

Close the CH flow and return valves, ensuring the drain point on the flow valve is connected to the appliance side. Drain off the water from within the appliance using the drain valve. Remove the pump as described in section 6.6. Unscrew the discharge connection and remove the pressure relief valve. Replace with a new component in reverse order



#### 6.11 Primary Water Temperature Sensors (2 off)

Unplug the two wires from the temperature sensor to be replaced and unclip the sensor from the pipe. Replace with a new component in reverse order. Ensure it is fitted in the same position.



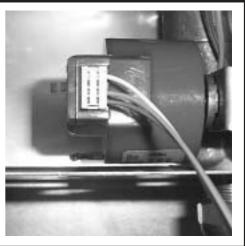
#### 6.12 Domestic Hot Water Temperature Sensor -

Close the mains inlet valve to the household, open a domestic hot water tap at the lowest point in the system and allow the pressure to dissipate. Close this tap again, carefully remove the two spade connectors from the sensor and unscrew the sensor from the brass body. Replace with a new component in reverse order, ensuring the copper washer is fitted correctly.



#### 6.13 Primary Water Pressure Sensor

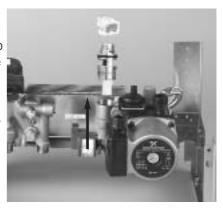
Close the CH flow and return valves, ensuring the drain point on the flow valve is connected to the appliance side. Drain off the water from within the appliance using the drain valve. Unplug the electrical plug connection. Withdraw the retaining clip forwards and remove the pressure sensor. Replace with a new component in reverse order.



#### 6.14 Domestic Cold Water Flow Sensor (Turbine)

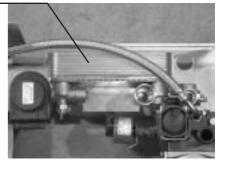
Close the mains inlet valve to the household, open a domestic hot water tap at the lowest point in the system and allow the pressure to dissipate. Close this tap again.

This operation will be made easier by removing the gas manifold / fan assembly as described in section 6.23 to gain access to the cover grommet. Unclip the plastic electronic component from the top of the turbine, the wires may be unplugged if necessary. Remove the grommet from the sealed chamber above the turbine. Unscrew the complete turbine from the brass housing and remove it upwards through the hole in the sealed chamber. Replace in reverse order ensuring the grommet is correctly seated.



#### 6.15 Plate Heat Exchanger

Close the mains inlet valve to the household, open a domestic hot water tap at the lowest point in the system and allow the pressure to dissipate. Close this tap again. Close the CH flow and return valves, ensuring the drain point on the flow valve is connected to the appliance side. Drain off the water from within the appliance using the drain valve. Unscrew the two retaining screws and remove the plate heat exchanger. Replace with a new component in reverse order.



#### 6.16 Condensate Drain

Referring to s.5.4, remove the complete combustion assembly including the burner arm. The flexible condensate pipe is a push fit and the black fitting connects to the siphon trap whilst the grey connects to the heat exchanger. The flexible MUST be routed through the two push fit retaining clips so that the pipe forms a "S" shaped trap. With the burner arm removed, pour water into the heat exchanger in order to fill the condensate drain pipe and check for leaks. Reassemble in reverse order

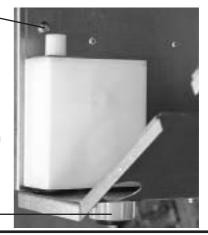


#### Fixing screw -

#### 6.17 Condensate Siphon

Place a bowl under the cap on the condensate siphon and remove the cap in order to drain the siphon. Replace the cap ensuring a good seal is made. Discard the condensate and debris.

Pull the condense pipe off the top of the siphon and remove the fixing screw retaining the support bracket. Unscrew the knurled ring underneath the siphon to free it from the sub assembly. Replace with a new component in reverse order.



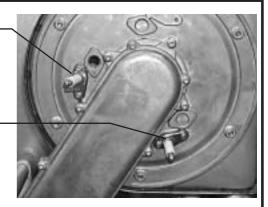
Knurled Ring-

#### 6.18 Ignition Electrode

Remove the plug cap and the earth wire from the electrode. Remove the two retaining screws and withdraw the electrode. Replace with a new unit, ensuring that the gasket is replaced with a new one, or that the existing gasket reused if it is in good condition

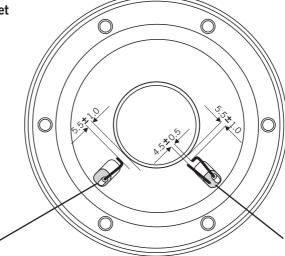
#### **6.19 Flame Detection Electrode**

Remove the plug cap from the electrode. Remove the two retaining screws and withdraw the electrode. Replace with a new unit, ensuring the gasket is replaced with a new one, or the existing gasket reused if it is in good condition.



#### **IMPORTANT:**

When either the ignition or flame detection electrodes have been serviced/replaced you MUST set the clearances as shown.



Flame Detection Electrode

Ignition Electrode

Clearances

#### 6.20 Burner

Unscrew the gas joint at the top of the gas cock. Unscrew the fan and gas/air manifold assembly (3 screws) from the heat exchanger. Unplug the multi pin plug connections from the top of the control and the fan. Remove the assembly.

Remove the assembly to allow the burner to be withdrawn from the heat exchanger assembly. Replace with a new component in reverse order. Ensure the rotational position of the burner is correct (indicated by a notch) Replace with a new component in reverse order ensuring that the grommet sealing the casing is correctly positioned.



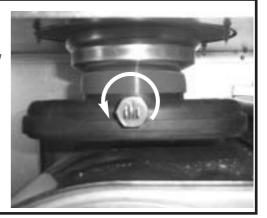
#### 6.21 Main Ignition/Control PCB (CVBC Grey/Red Housing on Gas Valve)

Unplug the multi pin plug connections from the top of the control and remove the spark detection wires. Unscrew the single retaining screw and slide the housing off the gas valve electrical connections. Replace with a new component in reverse order.



#### 6.22 Flue Temperature Sensor

Carefully remove the two spade connectors from the sensor and unscrew the sensor from the plastic flue hood. Replace with a new component in reverse order, taking care not to over tighten!



#### 6.23 Fan -

Unscrew the gas joint at the top of the gas cock and remove the CVBC (red box) from the gas valve. Unscrew the fan and gas/air manifold assembly (3 screws) from the heat exchanger. Unplug the multi pin plug connections from the top of the control and the fan. Remove the assembly. Replace with a new component in reverse order



#### 6.24 Gas Valve & Venturi Assembly

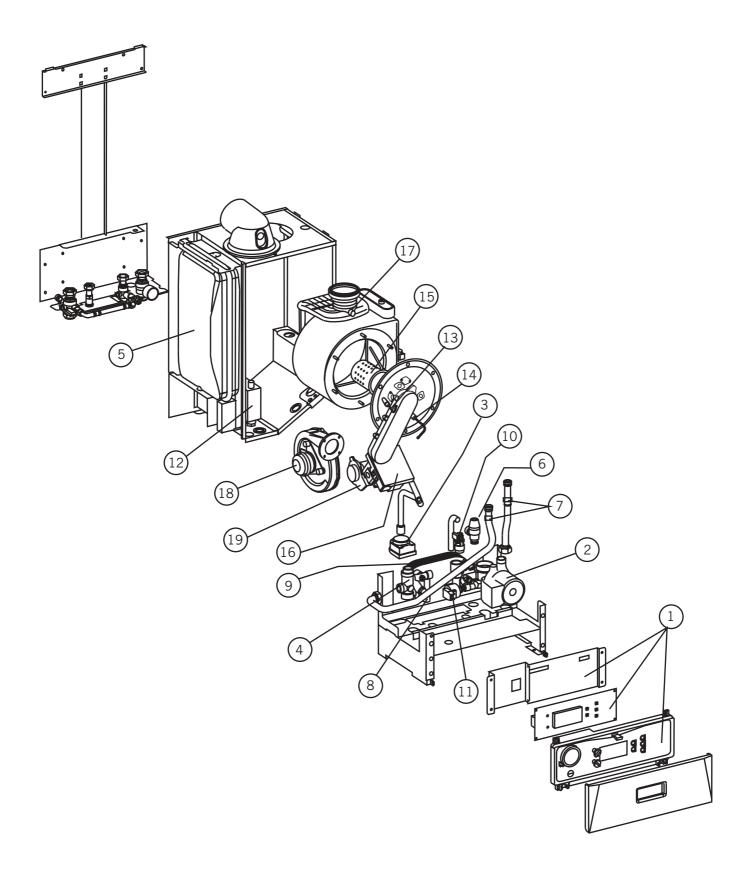
NOTE: the gas valve is factory preset and a replacement valve must only be supplied by Johnson & Starley Ltd.

Remove the complete fan assembly as shown at paragraph 6.23 and remove the 4 fixing screws holding the gas feed flange on the gas valve. Remove the 2 fixing screws securing the venturi (and gas valve) to the fan and remove the assembly from the fan carefully removing the gasket.

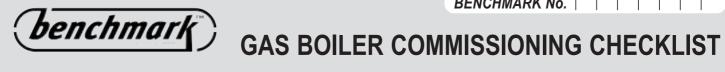
Replace with a new component in reverse order, ensuring that all seals are in good condition and correctly positioned. Check the gas rate and combustion as described in section 5 Servicing Instructions.



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	Par	t No	G	C No			
Item	HE30C	HE37C	HE30C	HE37C	Description		
1	R300-0500005	R380-0500005	H23-626		Control Panel (complete)		
2	1000-0	301485	H2	3-609	Pump		
3	1000-0	301615	H2	3-627	Diverter Valve (motorised head)		
4	1000-0	301595	H2	3-628	Diverter Valve (Complete)		
5	1000-0	019005	H2	3-610	Expansion Vessel (with Washer)		
6	1000-0	019015	H2	3-612	Pressure Relief Valve (with nut & olive)		
6	1000-0	019015	H2	3-612	Pressure Relief Valve (with fibre washer and pipe) from Serial No: 68000564		
7	1000-0	522595	H2	3-613	Water Temp Sensors		
8	1000-0	522605	H2	3-629	Domestic Hot Water Temp. Sensor		
9	1000-0301535	1000-0301645	H23-630		Plate Heat Exchanger (with O rings and fixing screws)		
10	1000-0	1000-0301625		3-631	Domestic Hot Water Flow Sensor (Turbine, flow resistor, filter & hall effect sensor		
11	1000-0	019045	H2	3-614	CH Pressure Sensor, clip & 'O' Ring		
11	1000-0	1000-0020325			CH Pressure Sensor, clip & 'O' Ring from Serial No: 68000755		
12	1000-0	019115	H2	3-617	Condensate siphon, O ring (2) & locknut		
13	1000-0	709655	H2	3-618	Ignition electrode, gasket & screws (2)		
14	1000-0	709665	H2	3-619	Detection electrode, gasket & screws (2)		
15	1000-0709675	1000-0709825	H23-620		Burner (inc small seal)		
16	1000-0522575	1000-0523405	H23-621		Main ignition/control PCB (CVBC)		
16	1000-0523395	N/A			Main ignition/control PCB (CVBC) from Serial No: 68000755		
17	1000-0	522645	H23-622		Flue temp. sensor		
18	1000-0	522635	H2	3-623	Fan, gaskets (3) & fixing screws		
19	1000-0709635	1000-0709875	H23-624	Gas valve & venturi assy (inc fan gaske gasket & screws (4)			



BENCHMARK No.							
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BOILER SERIAL No.	NOTIFICATION N	lo			
CONTROLS To comply with the Building Regulation	s, each section must have a tick in one or otl	ner of the boxes			
TIME & TEMPERATURE CONTROL TO HEATING	ROOM T/STAT & PROGRAMMER/TIMER	PRO	PROGRAMMABLE ROOMSTAT		
TIME & TEMPERATURE CONTROL TO HOT WATER	CYLINDER T/STAT & PROGRAMMER/TIMER		COMBI BOILER		
HEATING ZONE VALVES	FITTED		NOT REQUIRED		
HOT WATER ZONE VALVES	FITTED		NOT REQUIRED		
THERMOSTATIC RADIATOR VALVES	FITTED				
AUTOMATIC BYPASS TO SYSTEM	FITTED		NOT REQUIRED		
FOR ALL BOILERS CONFIRM THE FOLLO	WING				
THE SYSTEM HAS BEEN FLUSHED IN ACCORDA	ANCE WITH THE BOILER MANUFACTURE	R'S INSTRUCT	IONS?		
THE SYSTEM CLEANER USED					
THE INHIBITOR USED					
FOR THE CENTRAL HEATING MODE, MEA	CLIDE & DECODD				
·	NOURE & RECORD		2 //	50.0	
GAS RATE	-		m³/hr	ft³/hr	
BURNER OPERATING PRESSURE (IF APPLICABLE)				mbar	
CENTRAL HEATING FLOW TEMPERATURE				°C	
CENTRAL HEATING RETURN TEMPERATURE				°C	
FOR COMBINATION BOILERS ONLY					
HAS A WATER SCALE REDUCER BEEN FITTED?			,	YES NO	
WHAT TYPE OF SCALE REDUCER HAS BEEN FI	TTED?				
FOR THE DOMESTIC HOT WATER MODE,	MFASURF & RFCORD				
GAS RATE	MEAGONE & NEGOND		m³/hr	ft³/hr	
	ADDI ICADI E\		N/A		
mind the bottlet of Electrical Transfer (1741 Electrical Transfer (174					
COLD WATER INLET TEMPERATURE  HOT WATER OUTLET TEMPERATURE				°C	
WATER FLOW RATE				Its/min	
				103/11111	
FOR CONDENSING BOILERS ONLY CONF	IRM THE FOLLOWING				
THE CONDENSATE DRAIN HAS BEEN INSTALLE THE MANUFACTURER'S INSTRUCTIONS?	D IN ACCORDANCE WITH			YES 🗆	
	<b>-</b> 0.1.0.1			120	
FOR ALL INSTALLATIONS CONFIRM THE					
THE HEATING AND HOT WATER SYSTEM COMP WITH CURRENT BUILDING REGULATIONS	LIES				
THE APPLIANCE AND ASSOCIATED EQUIPMENT IN ACCORDANCE WITH THE MANUFACTURER'S		NED	Г		
IF REQUIRED BY THE MANUFACTURER, HAVE YOU	U RECORDED A CO/CO2 RATIO READING?	N/A 🗌 `	YES	CO/CO <sub>2</sub> RATIO	
THE OPERATION OF THE APPLIANCE AND SYST CONTROLS HAVE BEEN DEMONSTRATED TO THE					
THE MANUFACTURER'S LITERATURE HAS BEEN	LEFT WITH THE CUSTOMER				
COMMISSIONING ENG'S NAME PRINT	00	DOLID Na			
		RGI ID No			
SIGN	DΔ	I <b>-</b>			

### **SERVICE INTERVAL RECORD**

It is recommended that your heating system is serviced regularly and that you complete the appropriate Service Interval Record Below.

**Service Provider.** Before completing the appropriate Service Interval Record below, please ensure you have carried out the service as described in the boiler manufacturer's instructions. Always use the manufacturer's specified spare part when replacing all controls

SERVICE 1 DATE	SERVICE 2 DATE	
ENGINEER NAME	ENGINEER NAME	
COMPANY NAME	COMPANY NAME	
TEL No.	TEL No.	
CORGI ID CARD SERIAL No.	CORGI ID CARD SERIAL No.	
COMMENTS	COMMENTS	
SIGNATURE	SIGNATURE	
SERVICE 3 DATE	SERVICE 4 DATE	
ENGINEER NAME	ENGINEER NAME	
COMPANY NAME	COMPANY NAME	
TEL No.	TEL No.	
CORGI ID CARD SERIAL No.	CORGI ID CARD SERIAL No.	
COMMENTS	COMMENTS	
SIGNATURE	SIGNATURE	
SERVICE 5 DATE	SERVICE 6 DATE	
ENGINEER NAME	ENGINEER NAME	
COMPANY NAME	COMPANY NAME	
TEL No.	TEL No.	
CORGI ID CARD SERIAL No.	CORGI ID CARD SERIAL No.	
COMMENTS	COMMENTS	
SIGNATURE	SIGNATURE	
SERVICE 7 DATE	SERVICE 8 DATE	
ENGINEER NAME	ENGINEER NAME	
COMPANY NAME	COMPANY NAME	
TEL No.	TEL No.	
CORGI ID CARD SERIAL No.	CORGI ID CARD SERIAL No.	
COMMENTS	COMMENTS	
SIGNATURE	SIGNATURE	
SERVICE 9 DATE	SERVICE 10 DATE	
ENGINEER NAME	ENGINEER NAME	
COMPANY NAME	COMPANY NAME	
TEL No.	TEL No.	
CORGI ID CARD SERIAL No.	CORGI ID CARD SERIAL No.	
COMMENTS	COMMENTS	
SIGNATURE	SIGNATURE	



Tel: 01604 762 881