

Installation and service instructions

for heating engineers

VIESSMANN

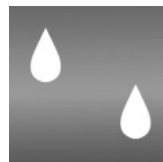
Vitodens 100

Type WB1A

Gas fired wall mounted condensing boiler

Natural gas version

For applicability, see the last page



VITODENS 100



Safety instructions



Please follow these safety instructions closely to prevent accidents and material losses.

Safety instructions explained



Danger

This symbol warns against the risk of injury.



Please note

This symbol warns against the risk of material losses and environmental pollution.

Note

Details identified by the word "Note" contain additional information.

Target group

These instructions are exclusively designed for qualified personnel.

- Work on gas equipment must only be carried out by a CORGI registered gas engineer.
- Electrical work must be compliant with Part P of the building regulations.
- The system must be commissioned by a CORGI registered gas engineer.

If you notice the smell of gas



Danger

Escaping gas can cause explosions which may lead to serious injury.

- Do not smoke. Prevent naked flames and sparks. Never operate light switches or those of electrical equipment.
- Open windows and doors.
- Close the gas shut-off valve.
- Remove all personnel from the danger zone.
- Observe the safety regulations of your local gas supplier.

If you smell flue gas



Danger

Flue gas may lead to life-threatening poisoning.

- Heating system shutdown
- Ventilate the area where the boiler is fitted.
- Close all doors leading to the living space.
- Do not operate electrical switches.

Safety instructions (cont.)

Working on the heating system

- Isolate the system from the mains electric power supply, e.g. by removing a separate fuse or by a localised isolator and check that it is no longer 'live' using a approved test instrument.
- Isolate the gas supply and safeguard against unauthorised reopening.

Repair work



Please note

Repairing components which fulfil a safety function can compromise the safe operation of your heating system. Replace faulty components only with original Viessmann spare parts.

Ancillary components, spare and wearing parts



Please note

Spare and wearing parts which have not been tested together with the heating system can compromise its function. Installing non-authorised components and non-approved modifications/conversion can compromise safety and may infringe our warranty conditions.

For replacements, use only original spare parts from Viessmann or those which are approved by Viessmann.

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Service Instructions

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Product information

Vitodens 100, Type WB1A

Set up for operation with natural gas.

General Information

Appliance description

The Vitodens 100 is a fully automatic, wall hung, fan assisted balanced flue condensing boiler for use with Natural Gas (G20) and is designed for use with fully pumped systems only. There are two models of the Vitodens 100 in the range which are fully modulating between 8.00kW (27,300 Btu/h) and 18kW (61,400 Btu/h)/24.0kW (84,300 Btu/h).

Internal frost protection and an electronic control unit is fitted as standard equipment. The boiler may be used with any suitable room thermostat and / or time clock in addition to the optional controls available from Viessmann.

Asbestos, mercury or CFC's have not and will not be used in this product.

Certification details

The Vitodens 100 is certified to comply with the requirements of pr EN 483 and EN 625 for use in GB and IE (Great Britain and Ireland) using gas category 2H (G20) with a governed gas supply at 20 mbar (8 in.wg) inlet pressure.

The appliance classification is either C13x, C33x, C63 or C63x depending upon whether horizontal or vertical flue termination is used.

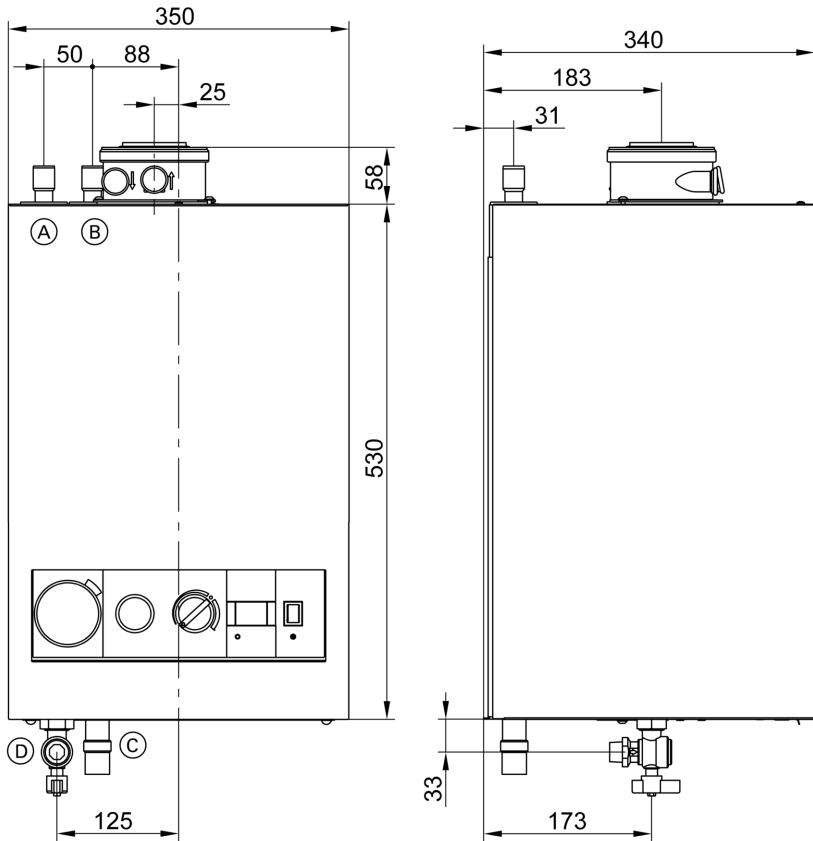
Technical Specification

General Specifications and Performance Data

Rated output range			
T_F/T_R 50/30 °C	kW	8 to 18	8 to 24
T_F/T_R 80/60 °C	kW	7.3 to 16.4	7.3 to 21.8
Rated heat load range	kW	7.4 to 16.7	7.4 to 22.3
Maximum gas rate	m ³ /h	1.77	2.36
Minimum CH system pressure (static head) – Cold	bar	0.2	0.2
Maximum CH system pressure (static head) – Hot	bar	1.0	1.0
Maximum CH flow temperature	°C	80	80
Lift weight	kg	37	37
Total weight inc. packaging	kg	39	39
Electrical supply		230 V, 50Hz	230 V, 50Hz
Internal fuse	A	4	4
Maximum power consumption	W	55	55
Flue outlet (clearance Ø):	mm	60	60
Ventilation pipe (outside Ø)	mm	100	100
Product ID		CE-0085 BQ 0017	
Gas Council Number		41-819-12	41-819-10

Technical Specification (cont.)

Overall Appliance Dimensions



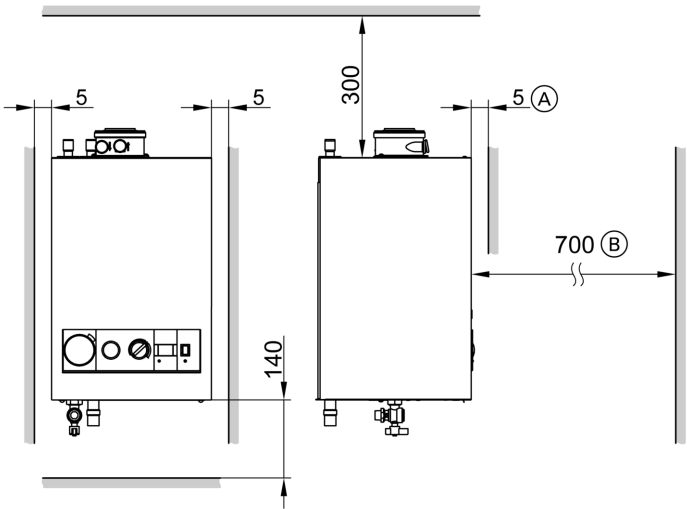
- Ⓐ Heating return: $\varnothing 22$ mm
- Ⓑ Heating flow: $\varnothing 22$ mm

- Ⓒ Condensate drain: Plastic pipe $\varnothing 22$ mm
- Ⓓ Gas connection: R $\frac{1}{2}$ FBSP

Minimum installation clearances

The following minimum clearances (mm) must be maintained for installing and servicing the appliance.

Technical Specification (cont.)



Ⓐ Front (behind removable panel)

Ⓑ Front (for service)

Flue System Specifications

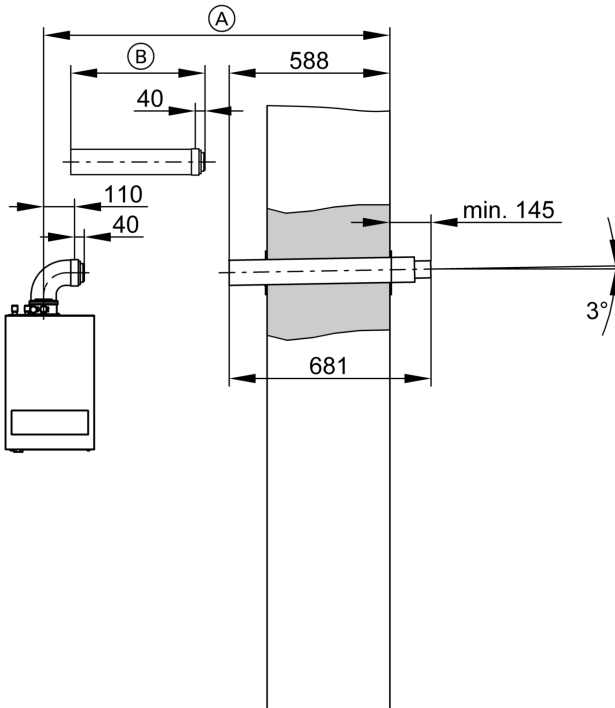
Concentric Horizontal Flue System

Standard horizontal flue kit: The appliance is supplied complete with a standard concentric horizontal balanced flue terminal assembly, suitable for flue lengths of up to 620 mm from the centre of the flue outlet, which equates to wall thicknesses of up to 480 mm for rear flues and 463 mm for side flues, including minimum clearances.

Extension ducts can be used to increase the straight flue length up to 6 m and include one 87° elbow.

Technical Specification (cont.)

An extra 87° elbow can be used but this reduces the maximum permissible length by 1 m . An extra 45° elbow can be used but this reduces the maximum permissible length by 0.5 m .



(A) Combined length of flue outlet/ventilation pipe max 6m.

(B) Flue outlet/ventilation pipe (can be shortened as necessary)

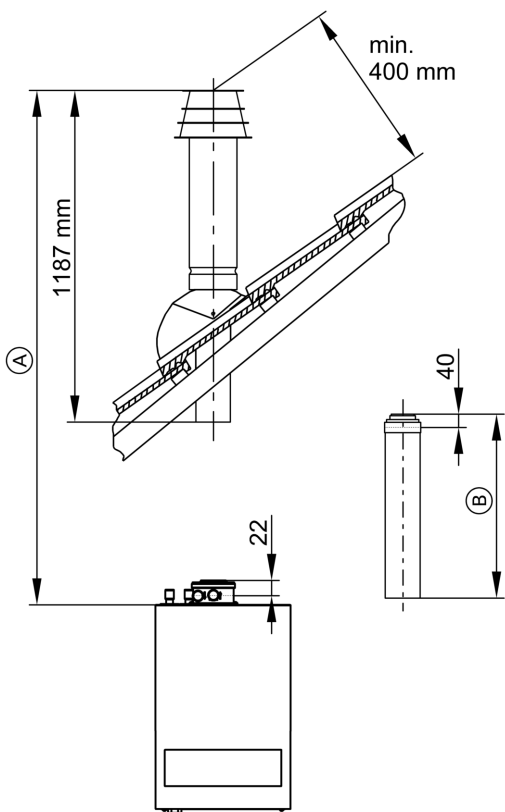
Concentric Vertical Flue System

The vertical flue kit (optional extra) with extensions may be used for up to 10 m applications.

An extra 87° elbow can be used but this reduces the maximum permissible length by 1 m . An extra 45° elbow can be used but this reduces the maximum permissible length by 0.5 m .

Technical Specification (cont.)

Before commencing the installation refer to diagram below to determine which optional extension kits are required, if any.

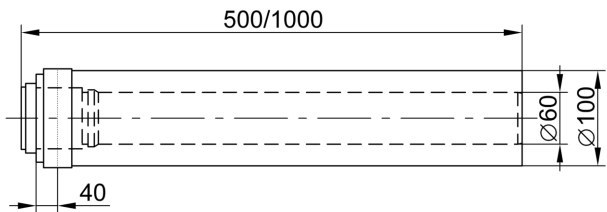


(A) Combined length of flue outlet/ventilation pipe max. 10 m.

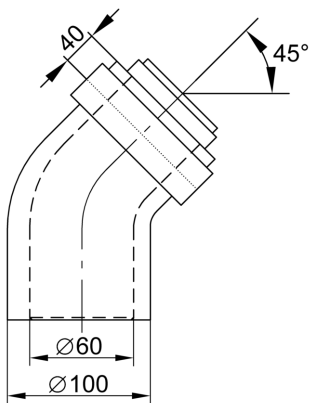
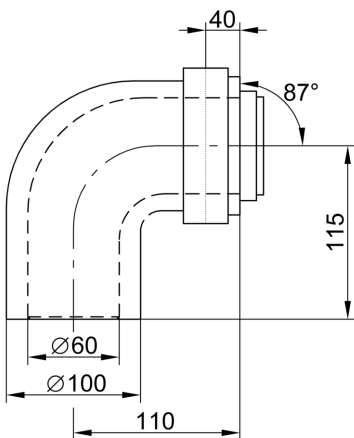
(B) Flue outlet/ventilation pipe (can be shortened as necessary)

Technical Specification (cont.)

Elbows and extensions



Extension



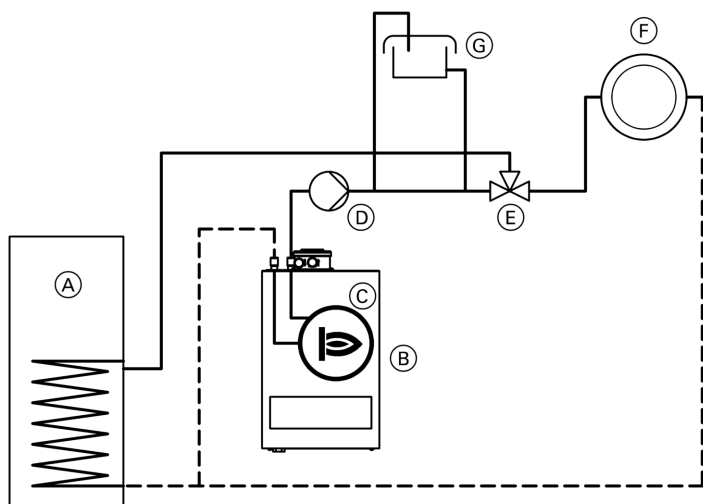
Elbow 45°

Elbow 87°

Technical Specification (cont.)

Hydraulic circuit

Y-Plan System

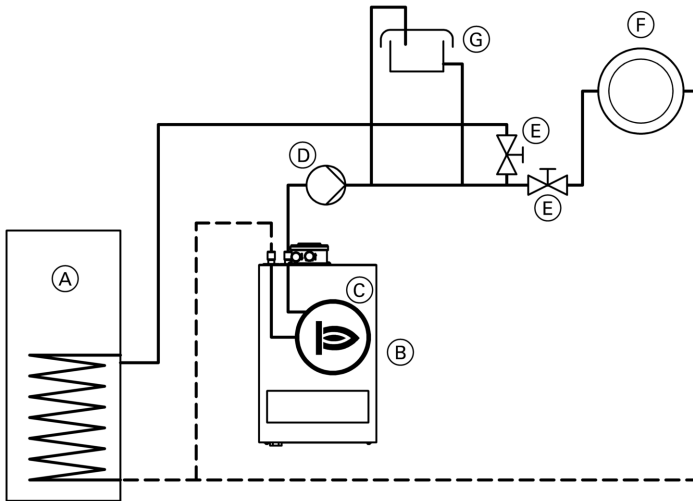


- Ⓐ DHW cylinder
- Ⓑ Boiler
- Ⓒ heat exchanger
- Ⓓ circulation pump

- Ⓔ Three-way diverter valve
- Ⓕ Heating circuit
- Ⓖ Feed & expansion tank

Technical Specification (cont.)

S-Plan System



- (A) DHW cylinder
 (B) Boiler
 (C) heat exchanger
 (D) circulation pump
 (E) Zone 2 Port Valve
 (F) Heating circuit
 (G) Feed & expansion tank

Technical Specification (cont.)

Sectional Diagram



Installation Requirements

Statutory Requirements

Gas safety (installation and use) regulations (current issue)

This appliance must be installed in accordance with the gas safety regulations.

Installation Requirements (cont.)

In addition to the above regulations, this appliance must be installed in accordance with the current IEE Wiring Regulations for electrical installation (BS 7671), local building regulation, the Building Standards (Scotland) (Consolidation) Regulations, bye laws of the local water undertaking and Health and Safety Document No. 635 'The Electricity at Work regulations 1989'.

It should also be in accordance with the relevant recommendations in the current editions of the following British Standards and Codes of Practice: BS 5449, BS 5546, BS 5440:1, BS 5440:2, BS 6798, BS 7593, BS 6891. From 1 April 2005, all CORGI Registered Installers will be required to notify CORGI when they have installed or exchanged a gas appliance in a residential dwelling.

CORGI will then issue either a Building Compliance Certificate (for England and Wales) or a Declaration of Safety (for Scotland, Northern Ireland, Isle of Man or appliances out of the scope of Building Regulations) to the homeowner, which will confirm that the work has been carried out by a competent CORGI Registered Installer. This document will be used to form part of the Home Information Pack (HIP) that becomes a requirement from January 2007 in order to sell your house.



Please note

Manufacturers instructions must not be taken in any way as overriding statutory obligations.

Boiler Position

The following limitations must be observed when siting the boiler:

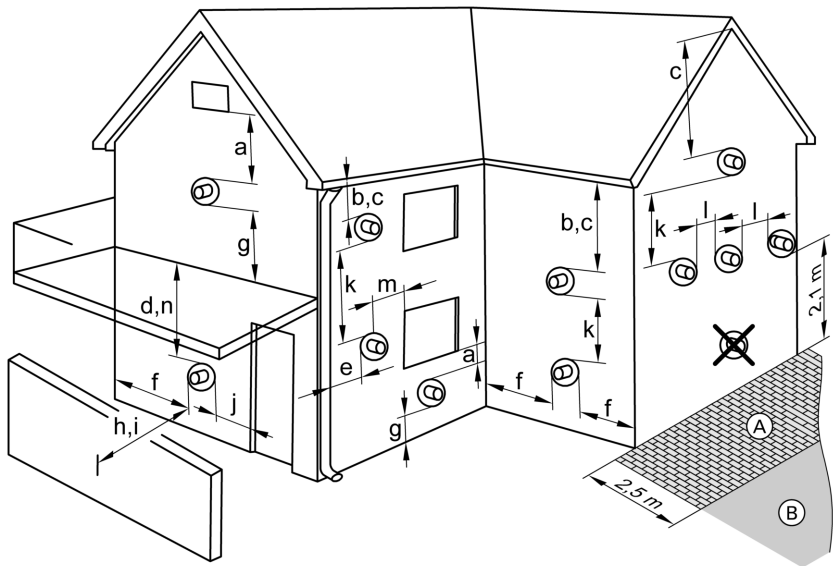
- The boiler is not suitable for external installation. The position selected for installation should be within the building, unless otherwise protected by a suitable enclosure and must allow adequate space for installation, servicing and operation of the appliance and for air circulation around it.
- This position must allow for a suitable flue system and terminal position. The boiler must be installed on a flat vertical wall capable of supporting the weight of the appliance and any ancillary equipment when full.

Installation Requirements (cont.)

- Due consideration should be given to the routing of the condensate drain from the chosen position.
- If the boiler is to be fitted in a timber framed building it should be fitted in accordance with IGE/UP/7. If in doubt advice must be sought from the institute of gas engineers.
- If the appliance is to be installed in a room containing a bath or shower, any electrical switch or control utilising mains electricity, it must be so situated, that it cannot be touched by a person using the bath or shower. Attention is drawn to the requirements of BS 7671 (the current I.E.E Wiring Regulations) and in Scotland the electrical provisions of the Building Regulations applicable in Scotland.
- A compartment used to enclose the appliance must be designed and constructed specifically for this purpose. An existing cupboard or compartment may be used provided it is modified accordingly. BS 5376:2 gives details of the essential features of cupboard / compartment design, including airing cupboards
- Where installation will be in an unusual location, special procedures may be necessary. BS 6798 gives detailed guidance on this aspect.

Installation Requirements (cont.)

Flue terminal position



Horizontal flue systems

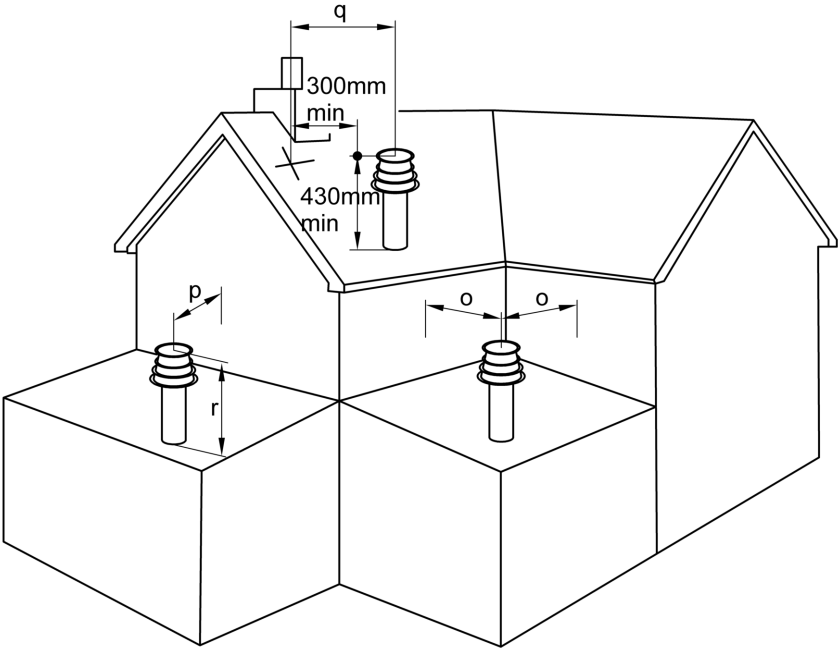
Ⓑ Car space

Ⓐ Walkway or patio

Position		Minimum spacing mm
a	Directly below an window that can be opened, air vent or any other ventilation opening	300
b	Below gutter drain or soil pipe	75
c	Below eaves	200
d	Below a balcony	200
e	From vertical drain or soil pipes	150
f	From internal and external corners	300
g	Above adjacent ground or balcony level/roof	300
h	From a surface facing the terminal	2500
i	Facing terminals	1200
j	From opening door/window in carport into dwelling	1200

Installation Requirements (cont.)

Position		Minimum spacing mm
k	Vertically from a terminal on same wall	1500
l	Horizontally from a terminal on same wall	300
m	Adjacent to opening	300



Vertical flue systems

Position		Minimum spacing mm
o	From adjacent wall	300
p	From adjacent opening window	1000
q	From another terminal	600
r	Minimum height	300

Installation Requirements (cont.)

Flue Terminal Location

Detailed recommendations for flue installation are given in BS 5440:1. The following notes are for general guidance.

- The boiler must be installed so that the terminal is exposed to external air.
- It is important that the position of the terminal allows free passage of air across it at all times.
- It is essential to ensure that products of combustion discharging from the terminal cannot re-enter the building or any other adjacent building, through ventilators, windows, doors, other sources of natural air infiltration or forced ventilation / air conditioning.
- The minimum acceptable dimensions from the terminal to obstructions and ventilation openings are specified in on page 15 and also in BS 5440 Part 1.
- If the terminal discharges into a pathway or passageway check that combustion products will not cause nuisance and that the terminal will not obstruct the passageway.
- Where the lowest part of the terminal is fitted less than 2 m above ground, above a balcony or above a flat roof to which people have access, the terminal must be protected by a purpose designed guard. (Available as an optional extra).
- Where the terminal is fitted within 850 mm of a plastic or painted gutter, or 450 mm of painted eaves, an aluminium shield, at least 750 mm long, must be fitted to the underside of the painted surface.
- The air inlet / flue outlet duct must not be closer than 25 mm to combustible material.
- Due to the high efficiency of the boiler the terminal may emit a plume of vapour. This is normal but positions where this would cause a nuisance should be avoided.

Ventilation Requirements

Detailed recommendations for air supply are given in BS 5440:2. The following notes are for general guidance.

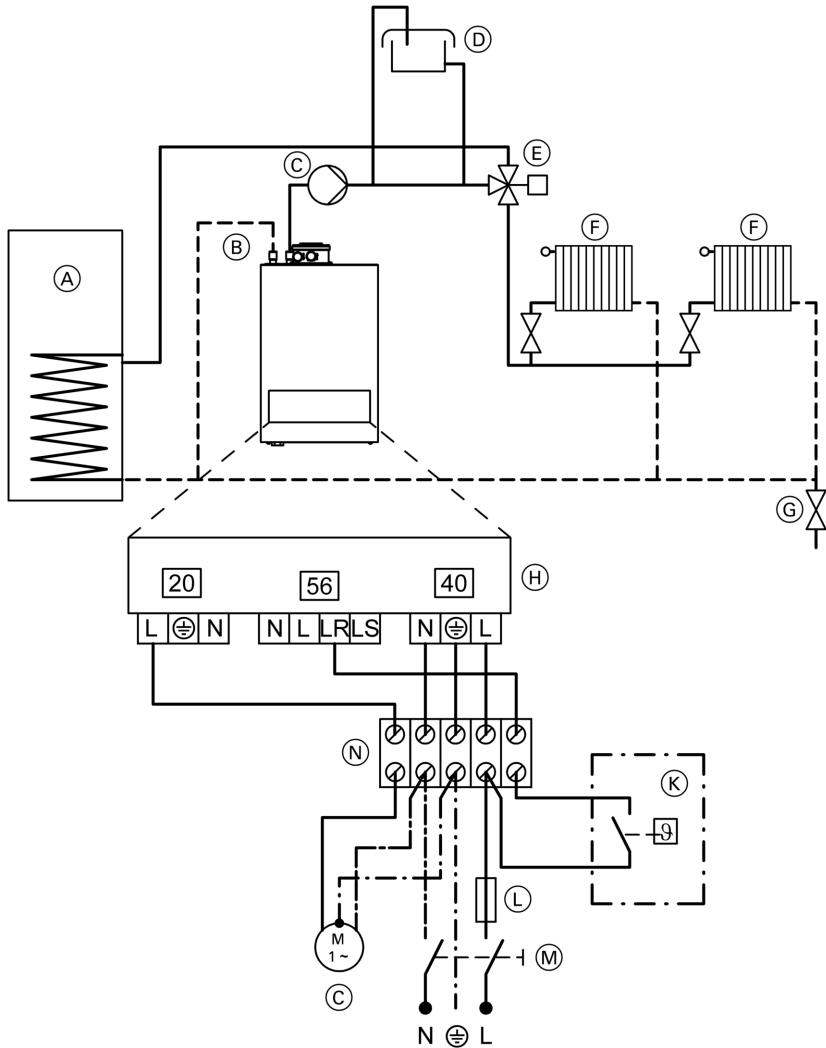
Installation Requirements (cont.)

- It is not necessary to have a purpose provided air vent in the room or internal space in which the appliance is installed.
- If the boiler is to be installed in a cupboard or compartment, no permanent air vents are required for cooling purposes in the cupboard or compartment, however, it is essential to ensure that the minimum clearances stated in page 7 are maintained.
See also "Boiler position" on page 15.

Installation Requirements (cont.)

Central Heating System

Y-Plan System

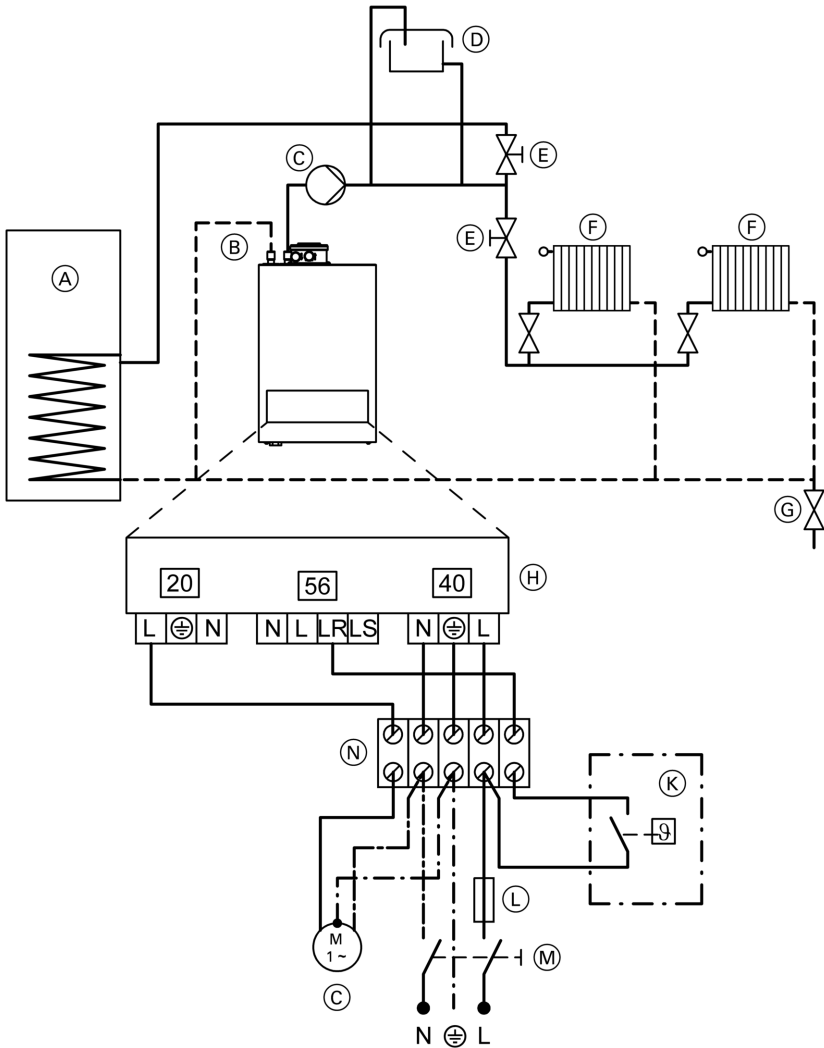


Installation Requirements (cont.)

- | | | | |
|---|---|----|---|
| Ⓒ | Circulation pump | Ⓕ | Fuse 3 A |
| Ⓓ | Feed & expansion tank | Ⓜ | Mains ON/OFF switch |
| Ⓔ | Three way diverter valve | Ⓝ | Connection box (not supplied) |
| Ⓕ | Radiators | 20 | Circulation pump |
| Ⓖ | Drain cock at lowest point in the system | 40 | Power supply |
| Ⓗ | Control unit | 56 | Mains connection accessories/
room temperature control |
| Ⓚ | Room temperature control (on site) | LR | Connection of room temperature control |
| | Connection of Viessmann
Vitotrol 100 see page 38 | | |

Installation Requirements (cont.)

S-Plan System



5862 757 GB
 (A) DHW-Cylinder
 (B) Boiler
 (C) Circulation pump

(D) Feed & expansion tank
 (E) Zone 2 Port Valve
 (F) Radiators

Installation Requirements (cont.)

- | | |
|--|---|
| Ⓒ Drain cock at lowest point in the system | Ⓜ Mains ON/OFF switch |
| Ⓓ Control unit | Ⓝ Connection box (not supplied) |
| Ⓚ Room temperature control (on site) | 20 Circulation pump |
| Connection of Viessmann Vitotrol 100 see page 38 | 40 Power supply |
| Ⓛ Fuse 3 A | 56 Mains connection accessories/ room temperature control |
| | LR Connection of room temperature control |

Gas Supply

- The Gas Supplier should be consulted at the installation planning stage in order to establish the availability and supply of an adequate supply of gas.
- A gas meter can only be connected by the gas supplier or by their contractor.
- An existing meter and / or pipework should be of sufficient size to carry the maximum boiler input plus the demand of any other installed appliance. (BS 6891: 1988). A minimum of 22 mm dia. pipework is required to within 1 metre of the appliance gas cock.
- The governor at the meter must give a constant outlet pressure of 21 mbar +/- 1mbar. when the appliance is running.
- The gas supply line should be purged prior to commissioning.
Warning: Before purging open all doors and windows, also extinguish any cigarettes, pipes and any other naked lights.
- The installation must be tested for gas soundness on completion of the work.

Electricity Supply

- Wiring external to the appliance must be in accordance with BS 7671 (the current I.E.E Wiring Regulations) for electrical installation and any local regulations which apply.
- The mains cable must be at least 0.75 mm²(24/0.2 mm) PVC insulated to BS 6500 table 16.

Installation Requirements (cont.)

- **Warning:** This Appliance must be earthed. (Failure to provide a satisfactory earth connection would be a safety hazard and may also result in appliance malfunction).
- The method of connection to the mains supply must facilitate complete electrical isolation of the appliance. Either a 3A fused three pin plug and unswitched shuttered socket outlet, both complying with BS 1363, or a 3A fused double pole switch having a 3 mm contact separation in both poles and serving only the boiler (and its external controls) may be used.

External Controls

To ensure optimum performance, Viessmann offer a range of external controls however the appliance may be used with any certified room thermostat or time clock room thermostat.

Preparations for boiler installation

Unpacking the appliance

The appliance is supplied in 2 packages. Boiler Pack and Flue Pack (vertical or horizontal) additional optional flue items are supplied individually. Check the availability and contents of each package before commencing the installation.

Boiler package

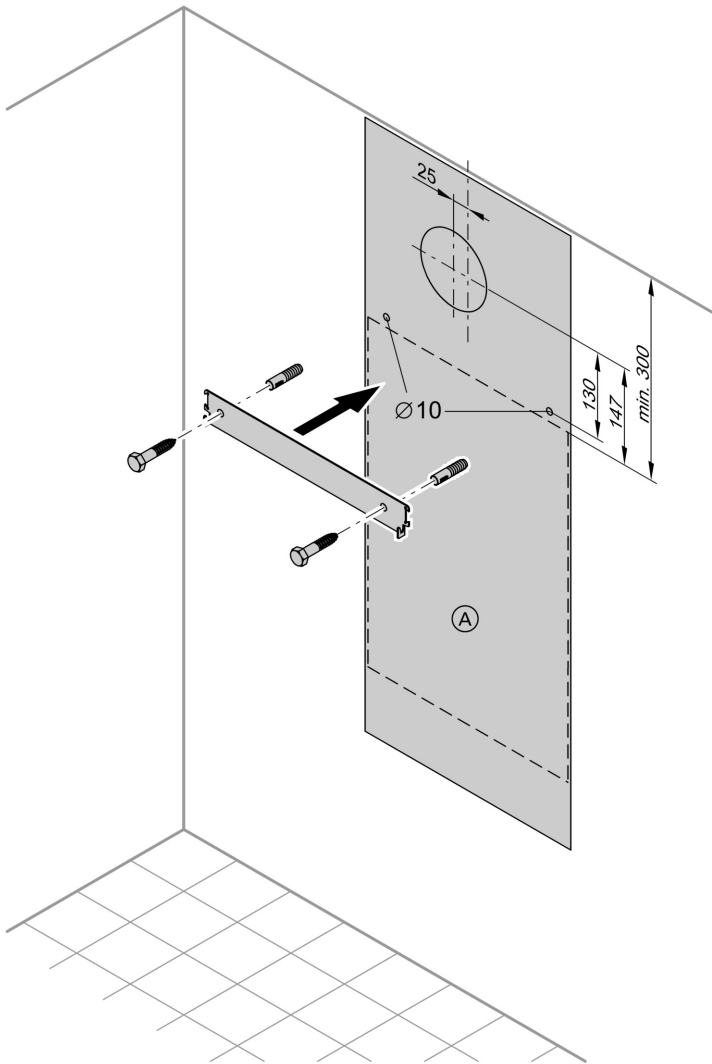
- Boiler (assembled)
- 1 gas cock
- Wall mounting bracket
- 2 wall plugs and 2 screws
- Installation template

Preparations for boiler installation (cont.)

Wall mounting bracket installation

Important: Before installing the appliance, check that the chosen position is suitable, adequate installation clearances are available and that the requirements for flue terminal position are satisfied.

Preparations for boiler installation (cont.)



Ⓐ Installation template

1. Position the installation template on the wall.
2. Mark wall plug holes and balanced flue pipe opening.



Preparations for boiler installation (cont.)

3. Drill $\varnothing 10$ mm holes and insert the rawl plugs.
4. Cut flue pipe opening.
5. Fit wall mounting bracket with enclosed screws.

Preparing the connections

Note

For dimensions for on-site preparations of the gas and water side connections see "Overall Appliance Dimensions" on page 7.

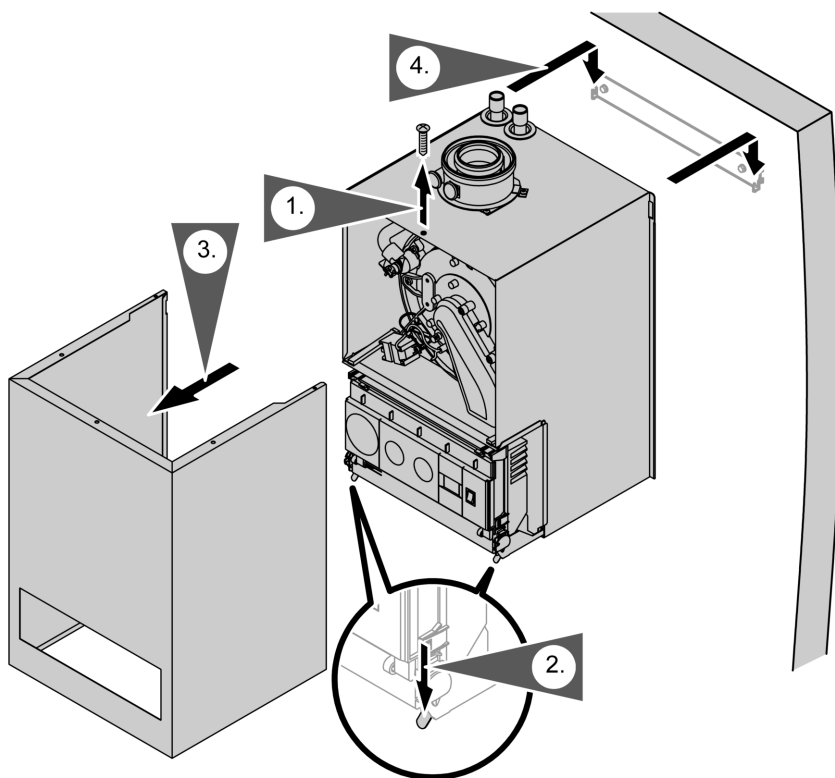
1. Prepare the water connections.
2. Clean and flush the heating system.
Use only the following cleansers:
 - Cleanser (Ferrox)
 - Sentinel X300...
3. Prepare gas connection to BS 6891.
4. Prepare the electrical connections.
 - Mains cable: H05V2V2-F 3 G 1,0 mm², 230 V~, 50 Hz.
A 1.5m power cable is part of the standard delivery.
 - Accessory cables: H05V2V2-F 3 G 1.0 mm² for connection of room temperature control.

Installing the boiler and making all connections

Remove front panel and mount boiler

Note

The front panel must be removed before mounting the boiler.



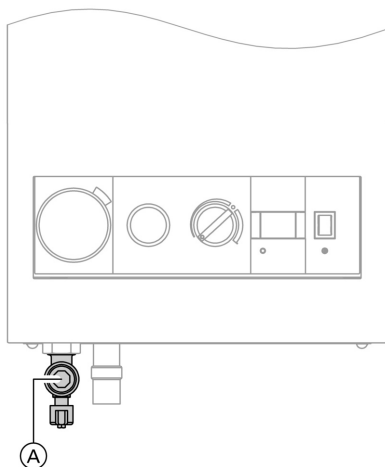
1. Remove the screw at the top of the boiler.
2. Press down the springs on the underside of the boiler.
3. Remove the front panel.
4. Hook the boiler on to the wall mounting bracket.

Gas connection

1. Purge the gas supply pipe.



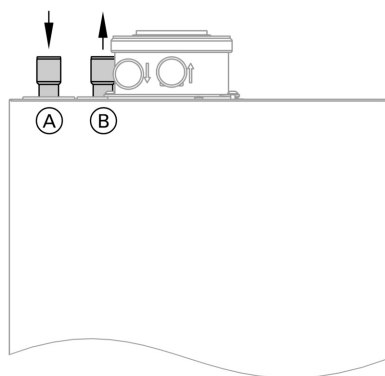
Installing the boiler and making all connections (cont.)



2. Connect the gas supply to the gas inlet connection on the gas cock (A). Upon completion, tighten the union connection.
3. Carry out a gas soundness test.

(A) Gas connection: R ½ FBSP

Heating connection



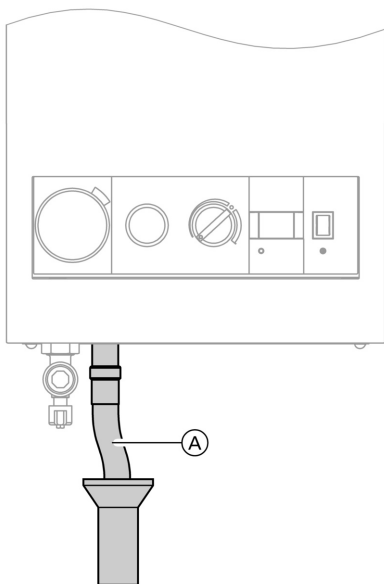
(A) Heating return: Ø22 mm

(B) Heating flow: Ø22 mm

Installing the boiler and making all connections (cont.)

Condensate connection

Vitodens 100 has an internal syphonic condensate trap.



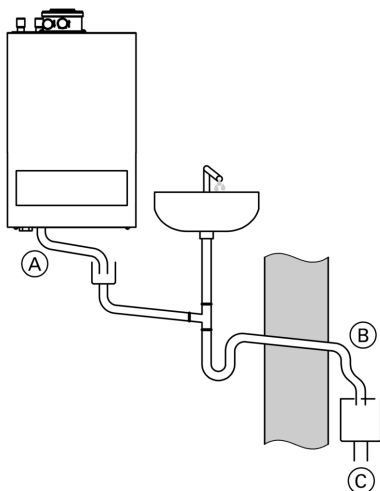
(A) Ø22 mm plastic condensate pipe

Routing

The condensate pipe can terminate into any one of the following areas. It is always the best practice to terminate the condensate pipe via an internal waste system.

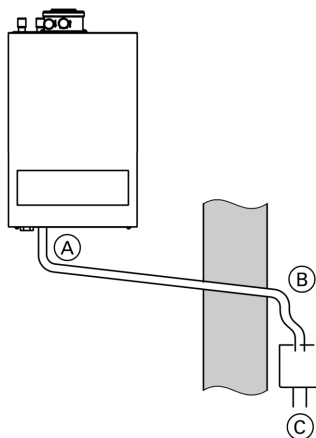
- The pipe run should take the shortest practical route with a downward slope of at least 2.5 ° (45 mm/m)
- The external pipework should be insulated to prevent freezing
- The pipework should terminate as close as possible to the ground or drain, whilst still allowing the condensate to safely disperse.
- The condensate pipe must be of non corrosive material, preferably plastic. Note: ferrous materials or copper must not be used.

Installing the boiler and making all connections (cont.)



Terminating into an internal waste system

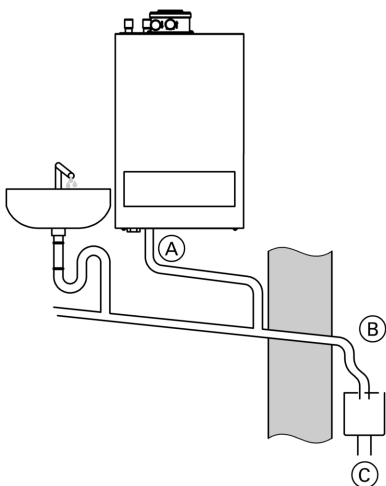
- (A) Ø22 mm plastic condensate pipe
- (B) External length of pipe 3 m max.
- (C) Open end direct into gully, below ground but above water level



Terminating into an external waste system

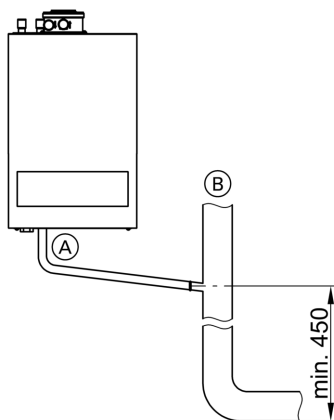
- (A) Ø22 mm plastic condensate pipe
- (B) External length of pipe 3 m max.
- (C) Open end direct into gully, below ground but above water level

Installing the boiler and making all connections (cont.)



Terminating into an external purpose made soakaway

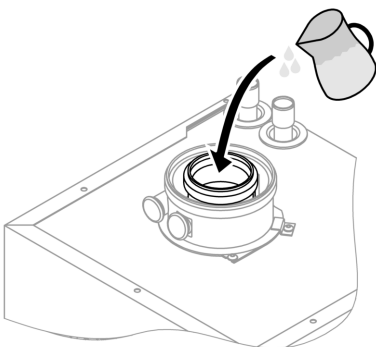
- (A) Ø22 mm plastic condensate pipe
- (B) External length of pipe 3 m max.
- (C) Open end direct into gully, below ground but above water level



Terminating into the rainwater system

- (A) Ø22 mm plastic condensate pipe
- (B) Internal soil and vent stack

Filling the siphon with water



Fill a minimum of 0.3 l of water into the boiler connect kit flue outlet.

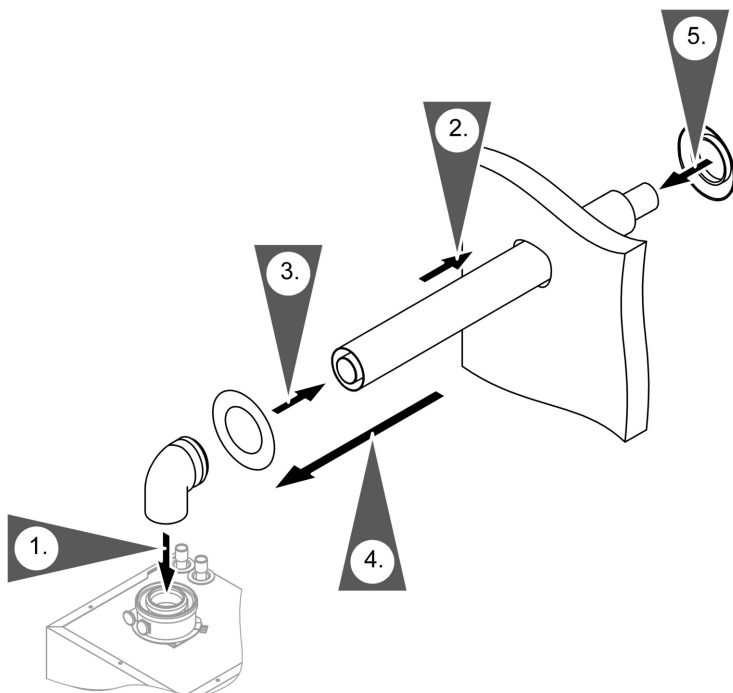


Please note

At initial start-up, flue gas may be emitted from the condensate drain.
Fill the siphon with water before start-up.

Flue outlet

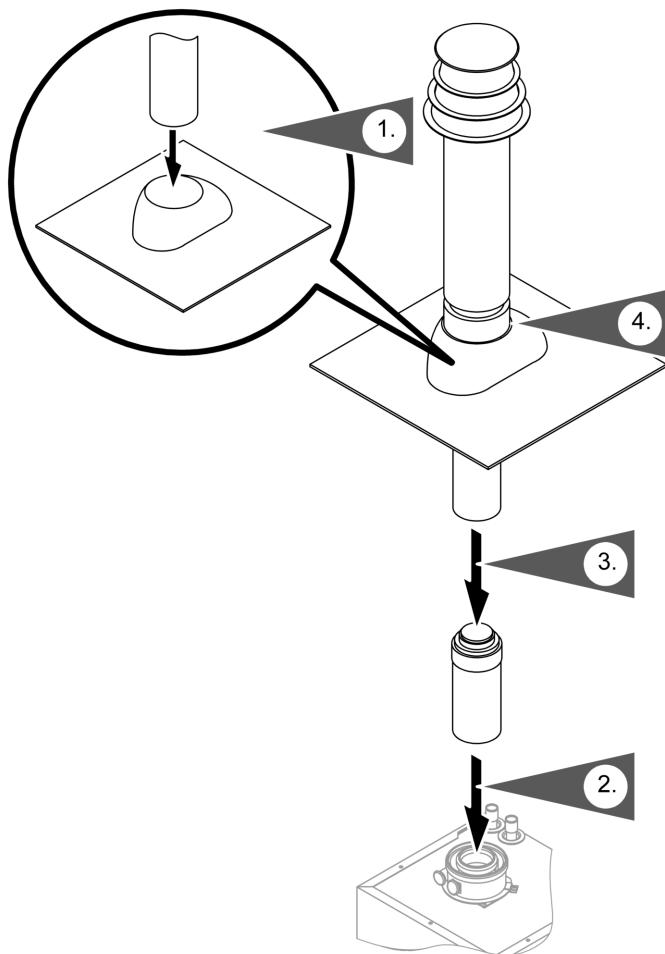
External wall terminal C13x



1. Insert pipe bend into the boiler flue outlet.
2. Insert external flue terminal into the wall outlet.
3. Secure the wall bezel internally.
4. Connect external flue terminal to pipe bend.
Install flue and supply pipes accordingly, with a minimum of 3° slope (ca. 50 mm/m) towards the boiler.
5. Secure the wall bezel externally.

Flue outlet (cont.)

Vertical roof terminal C33x



1. Install the universal roof tile.

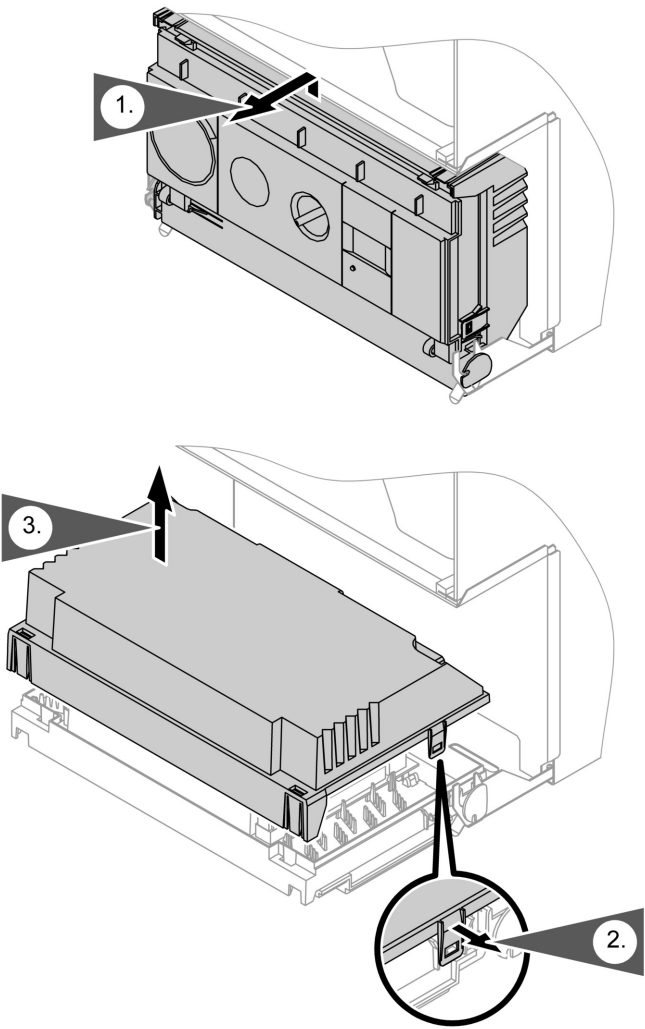
2. Install flue and supply pipes accordingly.

3. Push roof terminal through roof and insert into flue/supply pipe.

4. Seal roof terminal.

Electrical connections

Opening the control unit housing



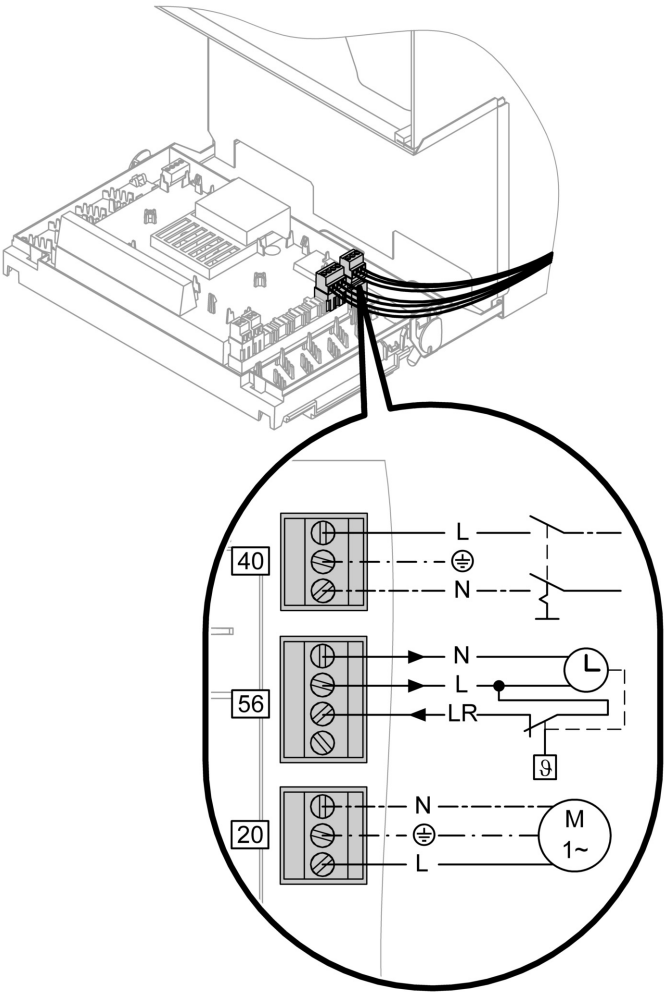
Electrical connections (cont.)**Making connections****Notes regarding the connection of accessories**

For details of accessories, also observe the separate installation instructions provided.

Notes regarding the connection of room temperature and DHW cylinder temperature control

For more information about the connection of on site temperature controls see page 21.

Electrical connections (cont.)



20 Circulation pump



Electrical connections (cont.)

- 40** Mains power connection 230 V ~ 50 Hz (green plug)

Do not interchange the supply conductors L1 and the neutral conductor N.

A two pole shut off switch with a contact separation of at least 3 mm must be fitted in the mains supply to the boiler with a maximum fuse value of 3 A.

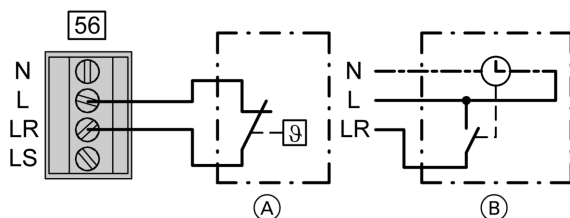
A 1.5 m power cable is part of the standard delivery.

- 56** Mains connection accessories/
room temperature control/DHW
cylinder control (black plug)

LR Connection of room temperature control

- Vitotrol 100 UTA
- Vitotrol 100 UTD

Connect Vitotrol 100



(A) Vitotrol 100 UTD

(B) Vitotrol 100 UTA

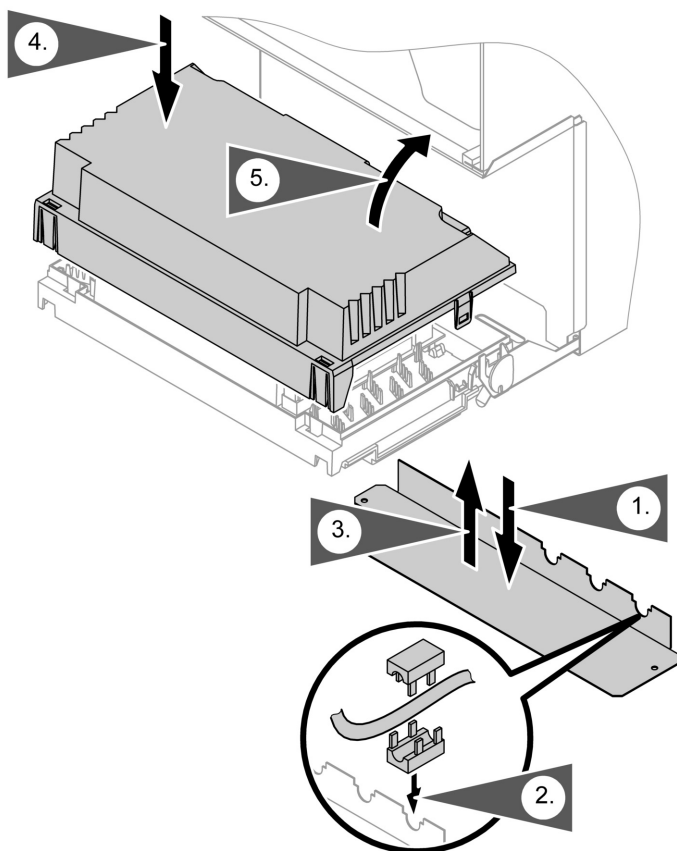
Electrical connections (cont.)

Routing connecting cables



Please note

Connecting cables can be damaged if they touch hot components. When routing and securing connecting cables on site, ensure that the maximum permissible cable temperatures are not exceeded.



1. Remove 2 screws on the underside of the boiler and remove cover panel.

2. Connect strain reliefs to the external cables and clip into the mounting plate aperture.

3. Fasten cover panel at the bottom.

Electrical connections (cont.)

4. Fit cover.

5. Pivot the control unit upwards.

Commissioning and testing

Before commissioning the appliance, the whole gas installation including the meter must be purged and tested for gas soundness in accordance with BS 6891: 1988.



Danger

Open all doors and windows; extinguish naked lights and **do not smoke** whilst purging the gas line.

Before commencing the commissioning procedure, ensure that the gas service cock is turned on, the electricity supply is isolated and that the DHW and CH pipework is complete.

Fill the system with cold water. Flush system pipework prior to filling boiler. Vent the system via the radiator valves and system air vents in accordance with normal practice, close all air vents and check for system soundness. Drain the entire system to flush out any debris.

Additives from the approved list below may be used. The use of non approved additives will invalidate the warranty on this product.

- Anti-scaling: Sentinel X200
- Anti-bacterial:
 - System Cleaner (Fernox)
 - Sentinel X300...
- Anti-freeze:
 - Glycol (30% max.)
 - Antifreeze (Fernox)
 - Sentinel X500...
- Anti-corrosion:
 - Inhibitor (Fernox)
 - Sentinel X100...
- Cleaner:
 - Cleanser (Fernox)
 - Sentinel X300...

Do not use non approved additives or any chemicals from the following list

- Boiler noise silencer
- Leak sealer



Commissioning and testing (cont.)

- Fuel, Oil, Grease, Washing powder/liquid
- pipe jointing compound (like boss white and boss green, Sentinel)
- Anti-blockage

Filling the heating system



Please note

Unsuitable fill water increases the level of deposits and corrosion and may lead to boiler damage.

- Thoroughly flush the entire heating system prior to filling with water.
- Only use fill water of potable quality.
- Soften fill water harder than 150 ppm temporary hardness.
- Inhibitors or antifreeze additives suitable for heating systems should be injected or added manually.

Fill and vent the the system ensuring that the air has been removed from all drain and vent points on the system.

Checking static and supply pressure



Danger

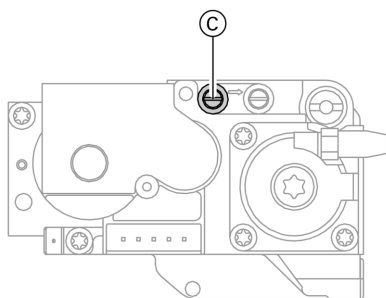
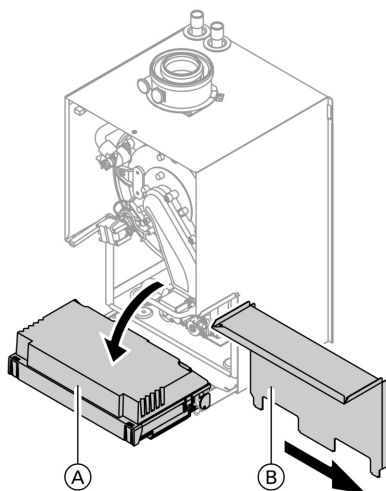
CO formation, as a result of incorrect burner adjustment, can lead to severe health problems.

Carry out a CO test prior to, and after, work on gas equipment.

1. Close the gas shut-off valve.



Commissioning and testing (cont.)



2. Pivot down control unit (A).
3. Remove 2 screws and remove cover panel (B).

4. Release the screw inside test nipple "IN" (C) on the gas combination valve, but do not remove, and connect the pressure gauge.
5. Open the gas shut-off valve.
6. Check the static pressure; it should be 20 mbar +/- 1mbar.
7. Switch on mains voltage and start up the boiler.

Note

During commissioning, the boiler can enter a fault state because of airlocks in the gas pipe.

To reset press "I" key. The ignition procedure will then be repeated.



Commissioning and testing (cont.)

8. Check the inlet working pressure = 20 mbar.
 - Minimum working pressure = 12 mbar
 - Maximum working pressure = 20 mbar

Note

Use suitable test equipment, with a resolution of at least 0.5 mbar, to measure the supply pressure.

9. Shut down the boiler, close the gas shut-off valve, remove the pressure gauge, and close test nipple ③ with the screw.
10. Open the gas shut-off valve and start the boiler.



Danger

Gas escaping from the test nipple leads to a risk of explosion.

Check test nipple ③ for soundness.

Setting the max. output

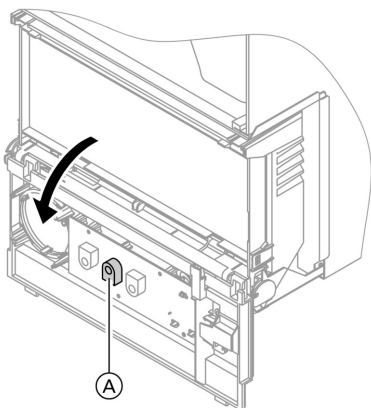
Note

The gas control is fully modulating and will normally facilitate a rapid heat up at maximum output followed by a continually controlled heat output. If the system has a particularly low heating load it is possible to restrict the maximum heating output to prevent short cycling.

You can limit the output via the modulation range.

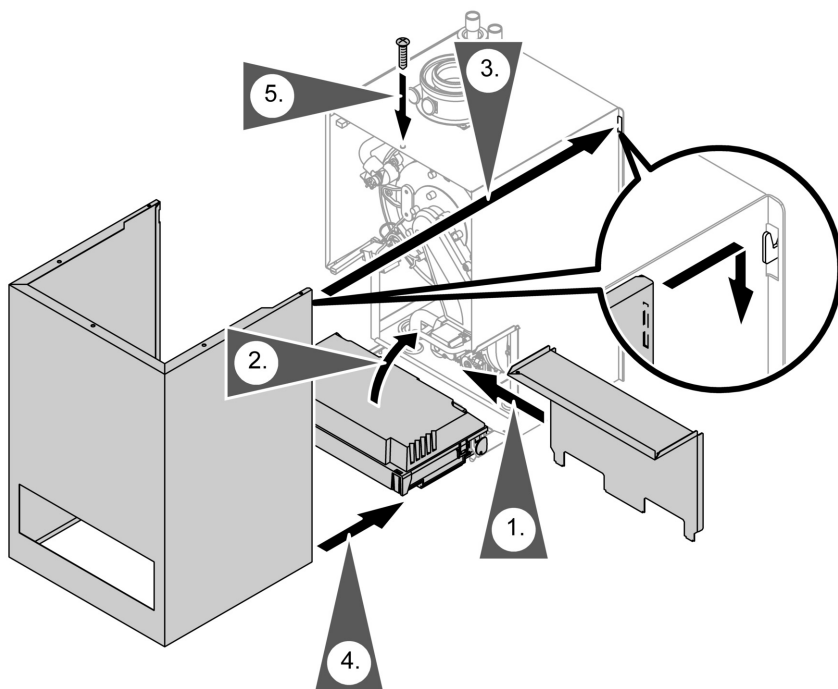
1. Switch OFF the mains power.
2. Unhook the front of the control unit and flip down.

Commissioning and testing (cont.)



3. Start up the boiler and at the potentiometer (A) select the maximum boiler output. Check the adjustment for the corresponding gas throughput.
4. Flip up the control unit front and snap into position.

Front panel installation



Commissioning and testing (cont.)

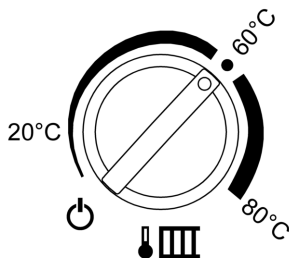
1. Fasten the cover panel onto the boiler.
2. Pivot the control unit upwards.
3. Hang the front panel to the wall mounting frame by the appropriate hook.
4. Press down the front panel at the bottom.
5. Insert the screw at the top of the boiler.

Note


The outer case forms a seal with the combustion box. It must therefore be securely fitted with the screw provided.

Adjusting the boiler water temperature

The boiler water temperature must be set at an adequate level to satisfy the requirements of the heating system.



Selecting the boiler water temperature:

Set rotary selector  to the desired CH temperature.

Final checks

1. If a time switch has been built into the control unit:
Set required activation periods as per the time switch operating instructions.
2. Fill in the relevant details for the installation in the benchmark logbook supplied in the instructions pack and affix the self adhesive bar code strip from the outside of the boiler packaging to this logbook.



Time switch operating instructions

Commissioning and testing (cont.)**User's instructions**

Upon completion of commissioning and testing, hand the appliance over to the user, with reference to the following.

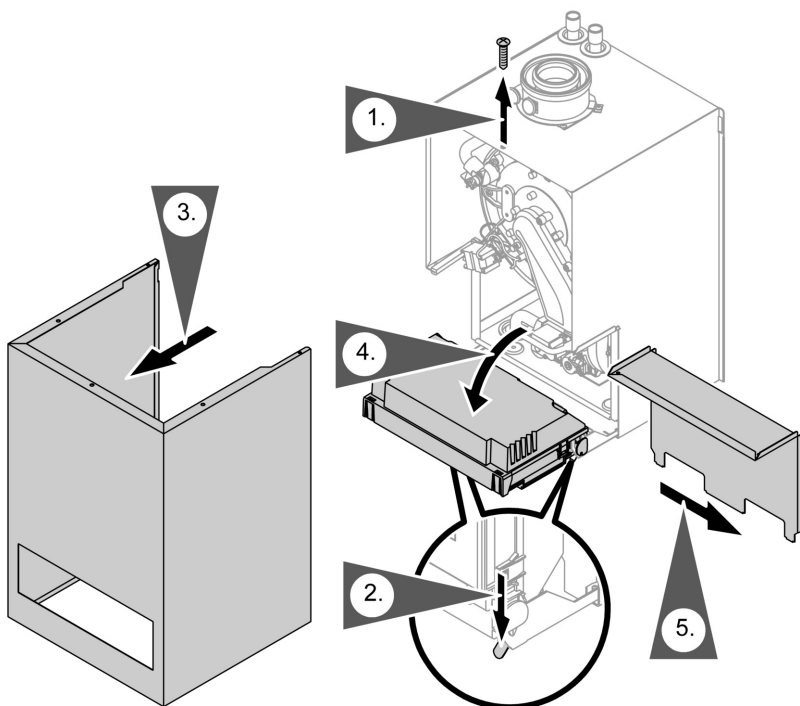
- Give the users instructions to the responsible person for the property and emphasise their responsibilities under the current edition of the Gas Safety (Installation and Use) Regulations.
- Explain and demonstrate the lighting and shutdown procedures.
- Advise the householder on the efficient use of the system, including the use and adjustment of all system controls for both DHW and CH.
- Advise the user of the precautions necessary to prevent damage to the system and to the building in the event of the system remaining inoperative during frost conditions.
- Explain the function of the boiler safety controls and how to reset them. Emphasise that if cut-out persists, the boiler should be turned off and a heating engineer consulted.
- Stress the importance of an annual service by a registered heating engineer.

Routine Servicing Instructions

To ensure continued efficient operation of the appliance, it is recommended that it is checked and serviced as necessary at regular intervals. The frequency of servicing will depend upon the particular installation conditions and usage but in general once a year should be adequate. It is the law that any service work must be carried out by a competent CORGI registered person.

The boiler incorporates a flue sampling point in front of the flue outlet. The flue gases can be analysed if required. The push fit cap may be removed and a sample tube fitted. The push fit cap must be replaced after use. The flue gas sample will enable the service engineer to judge whether any major action is required. Before commencing any service operation, isolate the mains electrical supply and turn off the gas supply at the main service cock.

Removing front panel



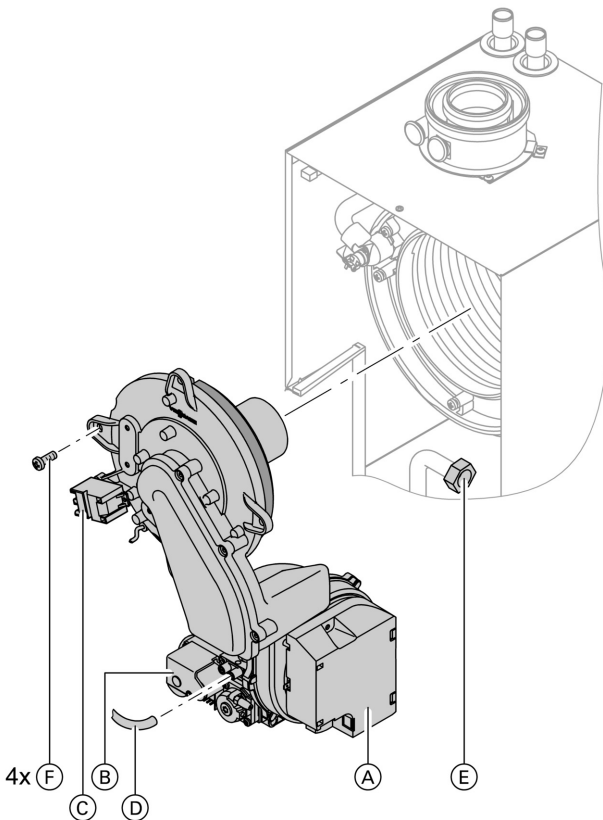
1. Remove the screw at the top of the boiler.

2. Press down the springs on the underside of the boiler.

Routine Servicing Instructions (cont.)

3. Lift the front panel from the wall mounting bracket.
4. Flip down the control unit.
5. Remove 2 screws and remove cover panel.

Burner removal



1. Close the gas shut-off valve and safeguard against reopening.
2. Pull electrical cables from fan motor (A), gas valve (B), and ignition unit (C).



Routine Servicing Instructions (cont.)

3. Remove connection hose from air pressure switch (D).
4. Release gas connection pipe (E).
5. Release four screws (F) and remove the burner.



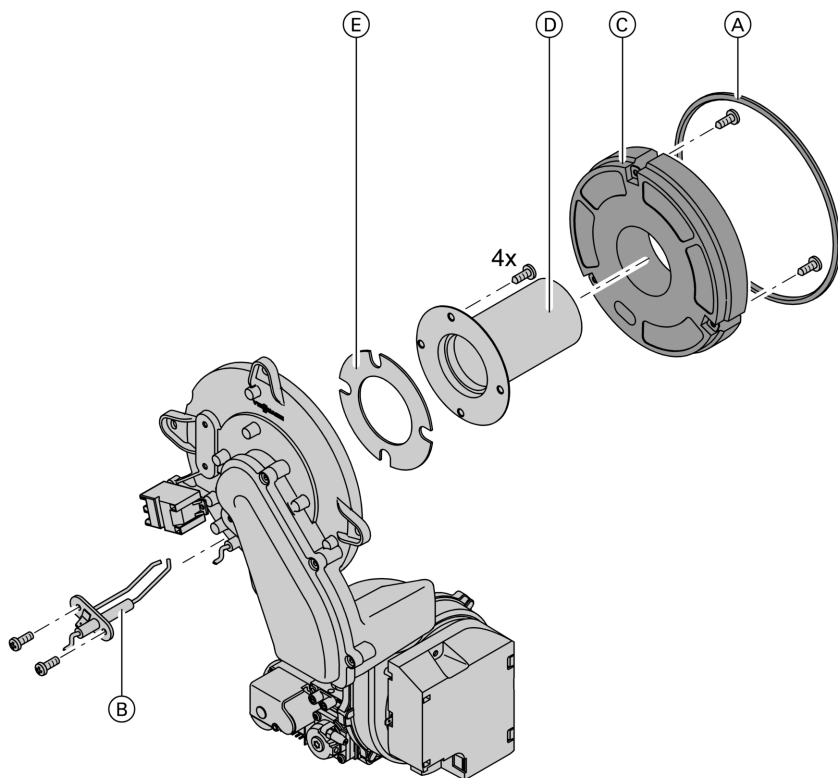
Please note

To prevent damage, never rest the burner on the gauze assembly.

Check the burner gasket and burner gauze assembly for damage.

Check the burner gasket (A) for damage and replace if necessary.

Replace the burner gauze assembly if it is damaged.



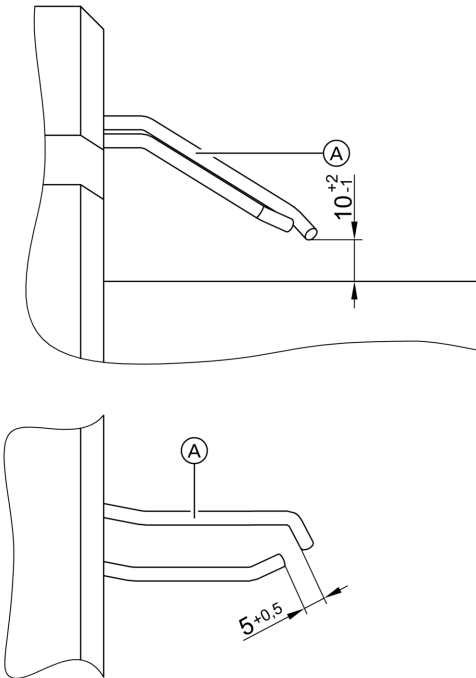
1. Remove electrode (B).



Routine Servicing Instructions (cont.)

2. Release the three Torx screws, and remove thermal insulating ring (C).
3. Release the four Torx screws, and remove burner gauze assembly (D) with its gasket (E).
4. Insert and secure a new burner gauze assembly (D) with a new gasket (E).
5. Refit the thermal insulation ring (C).
6. Refit the electrode (B).

Checking and adjusting the ignition and ionisation electrodes



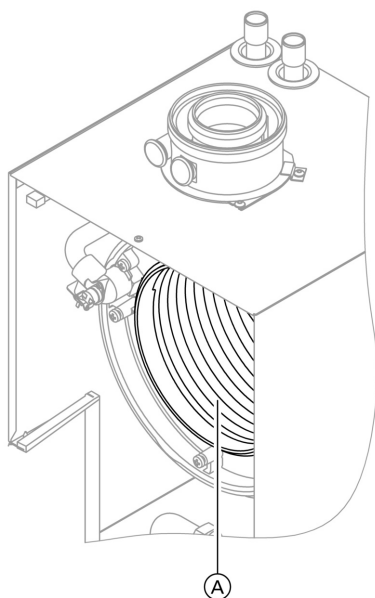
(A) Ignition and ionisation electrode

1. Check the electrode for wear and contamination.
2. Clean the electrode with a small brush (not with a wire brush) or emery paper.

Routine Servicing Instructions (cont.)

3. Check all clearances. If the gaps are not as specified or the electrode is damaged, replace and align the electrode together with new gaskets. Tighten the electrode fixing screws. (2.5 Nm approx.).

Cleaning the heating surfaces



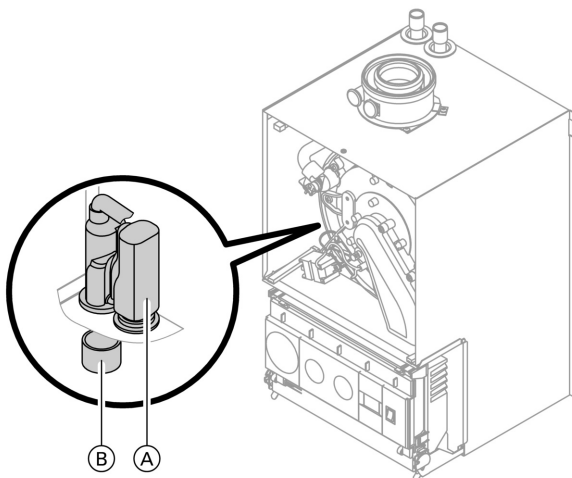
If required, clean heating surfaces (A) with a brush or flush with water.



Please note

Scratches on parts which are in contact with flue gases can lead to corrosion.

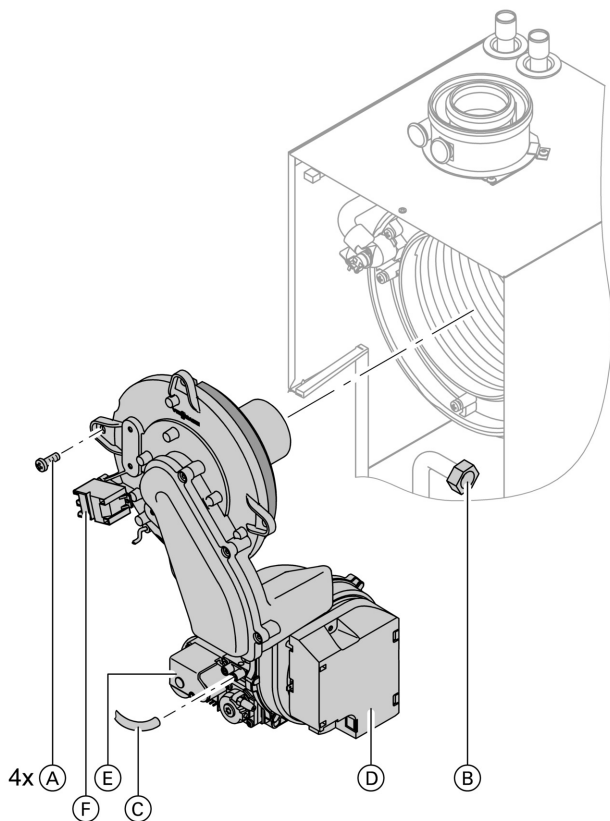
Only use plastic brushes and NOT wire brushes.

Routine Servicing Instructions (cont.)**Checking the condensate drain and cleaning the siphon**

1. Check at the siphon, that the condensate can freely drain.
2. Place an appropriate container under the siphon (A).
3. Remove the locking cap (B) and drain the siphon content.
4. Replace the locking cap (B).
5. Fill the siphon (A) with water by pouring about 0.3l of water into the combustion chamber.

Routine Servicing Instructions (cont.)

Burner installation



1. Install the burner and torque screws (A) diagonally.
2. Tighten the fittings on the gas connection pipe (B).
3. Insert air pressure switch connection pipe (C) onto the gas valve "Outlet" connector.
4. Replace electrical cables from fan motor (D), gas valve (E), and ignition unit (F).
5. Open gas shut-off valve and switch on the mains.

Routine Servicing Instructions (cont.)

6. Check the gas connections for soundness.



Danger

Escaping gas leads to a risk of explosion.

Check all fittings for soundness.

Routine Servicing Instructions (cont.)

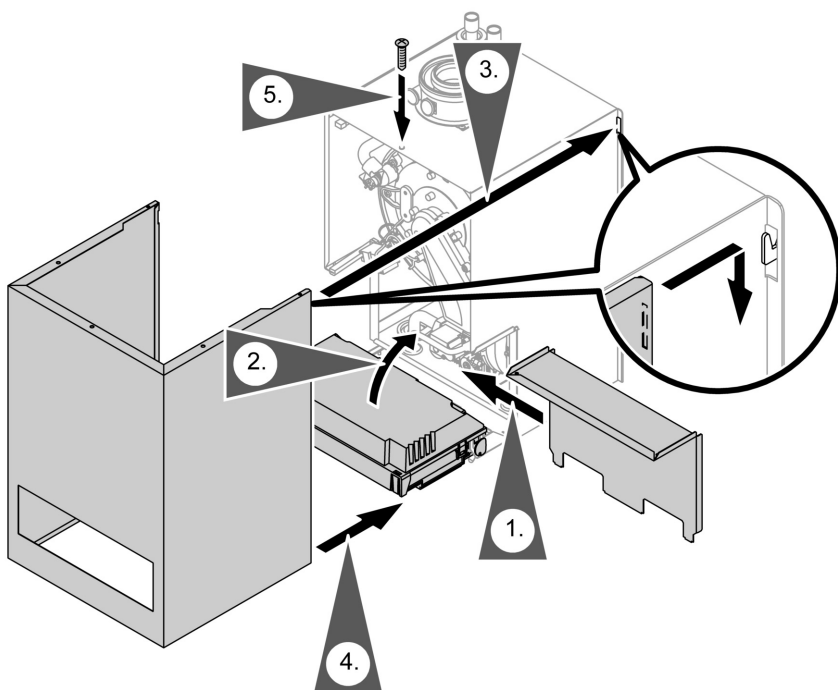
Check primary and secondary connections for leaks

Check function of all safety valves

Check tightness of electrical connections

Check static and supply pressure see page 42.

Front panel installation



1. Fasten cover panel on the boiler.

2. Pivot the control unit upwards.

3. Hang the front panel to the wall mounting frame by the appropriate hook.

Routine Servicing Instructions (cont.)

4. Press down the front panel at the bottom.
5. Insert the screw at the top of the boiler.

Note

The outer case forms a seal with the combustion box. It must therefore be securely fitted with the screw provided.

Start-up the boiler

1. Open gas shut-off valve and switch on mains voltage.
2. Check the operation of the appliance.

Checking all gas equipment for soundness at operating pressure



Danger

Escaping gas leads to a risk of explosion.
Check gas equipment for soundness.

Final checks

1. Check that the flue terminal is in good condition and clear of any obstructions.
2. Return all appliance and external controls (if fitted) to their original settings.

Fault finding

Note

It is the law that any service work must be carried out by a competent CORGI registered engineer.

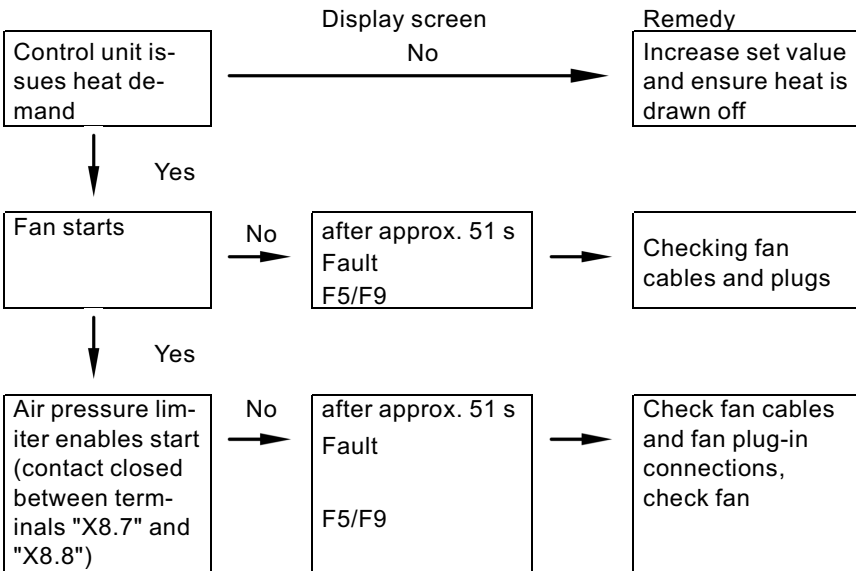
General

Before looking for a fault condition, check that:

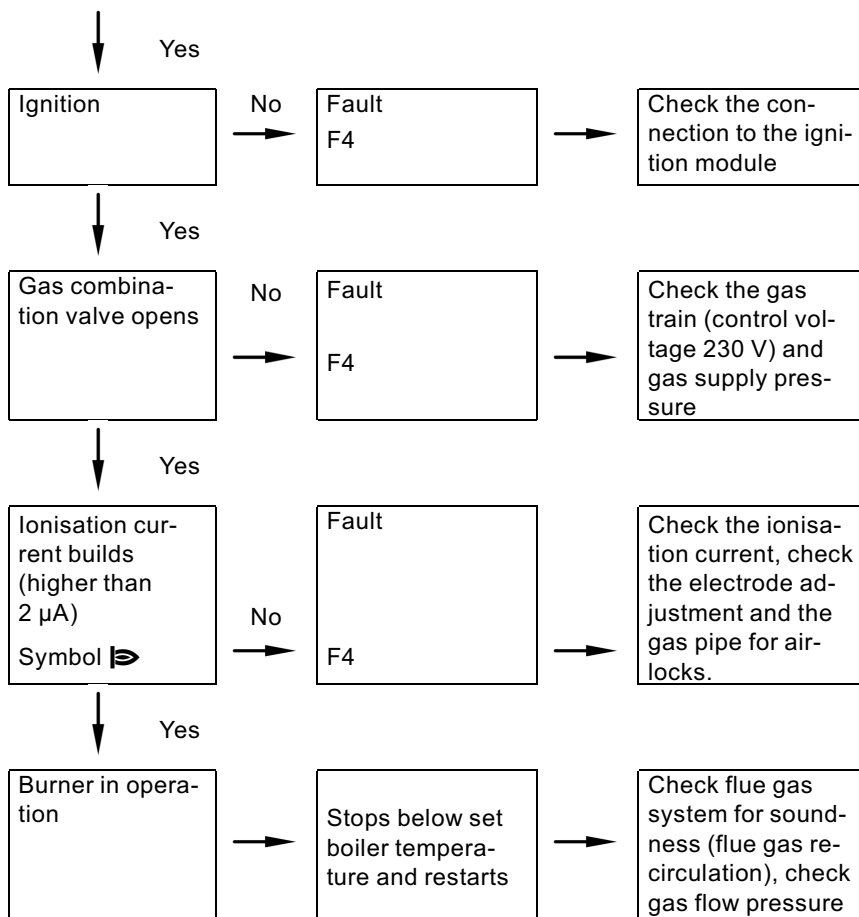
- The mains electrical supply is turned on.
- The clock and / or room thermostat (if fitted) are calling for heat (CH 'faults' only).
- The gas service cock is open.
- The CH isolation cocks are open.
- The system is at design pressure.

Before attempting any electrical fault finding, always conduct the preliminary electrical system safety checks. On completion of any service or fault finding operation involving making or breaking electrical connections always check for earth continuity, polarity and resistance to earth.

Function sequence and possible faults

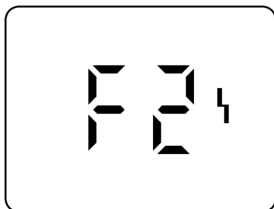


Fault finding (cont.)



Fault finding (cont.)

Fault messages in the display



Faults are indicated by a flashing fault code with fault symbol "F" and the reset key is illuminated.

For fault code explanations see the following table.

Display fault code	System characteristics	Cause	Remedy
30	Burner blocked	Boiler temperature sensor shorted out	Check the boiler temperature sensor (see page 64).
38	Burner blocked	Boiler temperature sensor lead break	Check the boiler temperature sensor (see page 64).
60	Control mode	Return temperature sensor shorted out	Check the return temperature sensor (see page 64).
68	Control mode	Return temperature sensor lead break	Check the return temperature sensor (see page 64).
b1	Control mode	Communication fault – programming unit (internal)	Check connections and replace the programming unit, if necessary.
b5	Control mode	Internal fault	Replace control unit.
E4	Burner blocked	Fault – supply voltage	Replace control unit.
E5	Burner blocked	Internal fault	Check the ionisation electrode and leads. Press "Reset".
F0	Burner blocked	Internal fault	Replace control unit.

Fault finding (cont.)

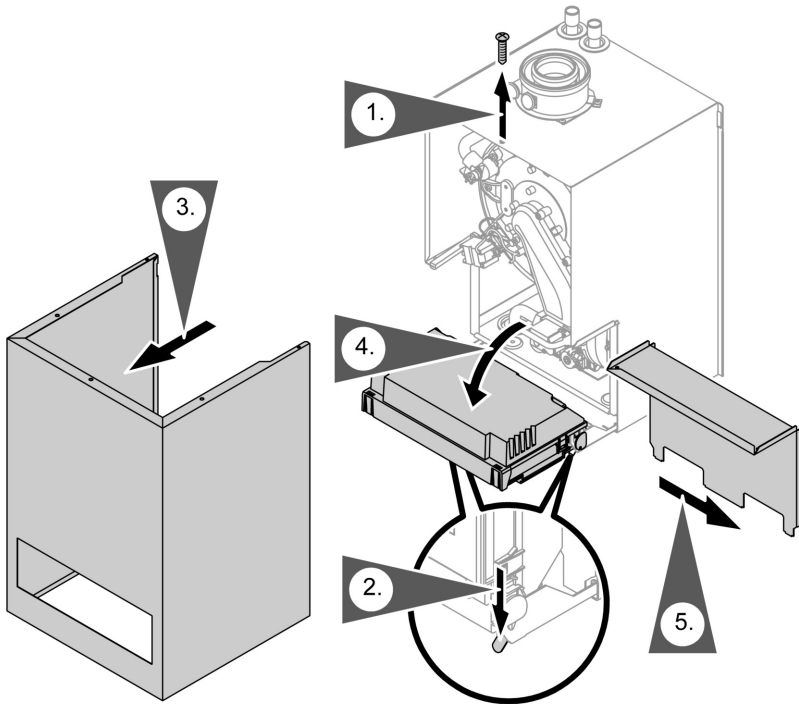
Display fault code	System characteristics	Cause	Remedy
F2	Burner in fault state	Temperature limiter has responded.	Check the heating system water level. Check the circulation pump. Vent the heating system. Check the temperature limiter and leads. Press "Reset".
F3	Burner in fault state	The flame signal is already present at burner start.	Check the ionisation electrode and leads. Press "Reset".
F4	Burner in fault state	No flame signal is present.	Check the ionisation electrode and leads, measure the ionisation current, check the gas pressure, check the gas combination valve, ignition, ignition module and condensate drain. Press "Reset".
F5	Burner blocked	Air pressure switch faulty	Check the air pressure switch and the interconnecting cable.
F8	Burner in fault state	Fuel valve closes too late	Check gas combination valve. Check both control paths. Press "Reset".
F9	Burner in fault state	Fan speed too low at burner start	Check the fan, check the fan cables and supply, check the fan control. Press "Reset".
FA	Burner in fault state	Fan not at standstill	Check the fan, check the fan cables, check the fan control. Press "Reset".

Fault finding (cont.)

Display fault code	System characteristics	Cause	Remedy
Fd	Burner blocked	Burner control unit fault	Check the ignition electrodes and leads. Check whether a strong interference (EMC) field exists near the equipment. Press "Reset". If the fault is not removed, replace the control unit.
FE	Burner blocked	Faulty main PCB	Switch OFF the control unit, if the equipment will not restart.

Repairs

Removing front panel

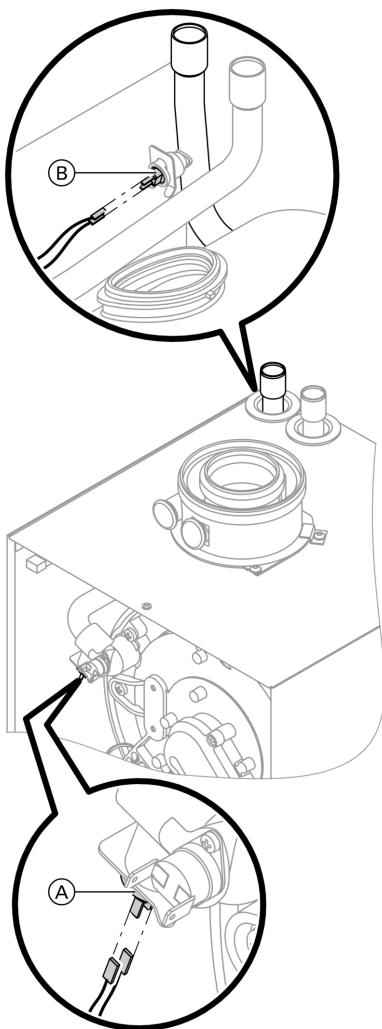


1. Remove the screw at the top of the boiler.
2. Press down the springs on the underside of the boiler and remove the front panel.
3. Lift the front panel from the wall mounting bracket.
4. Flip down control unit.
5. Remove 2 screws and remove cover panel.

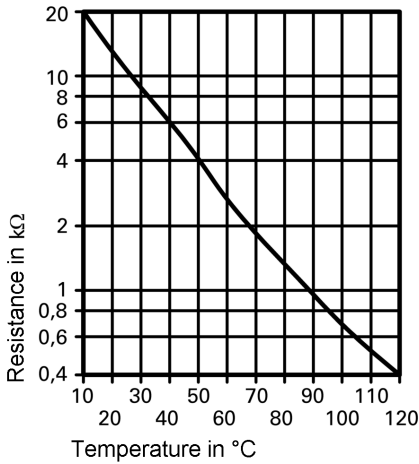
Repairs (cont.)

Boiler temperature sensor and return temperature sensor

1. Pull the leads from boiler temperature sensor (A) or return temperature sensor (B) and measure the resistance.



Repairs (cont.)



2. Check the sensor resistance and compare actual values with the curve.

3. In case of severe deviation, drain boiler and replace the sensor.



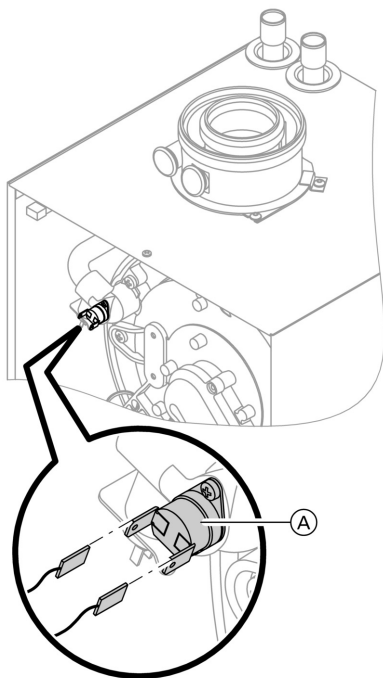
Danger

The sensor is immersed in the heating water (risk of scalding).
Drain the boiler before replacing the sensor.

Repairs (cont.)

Check the temperature limiter

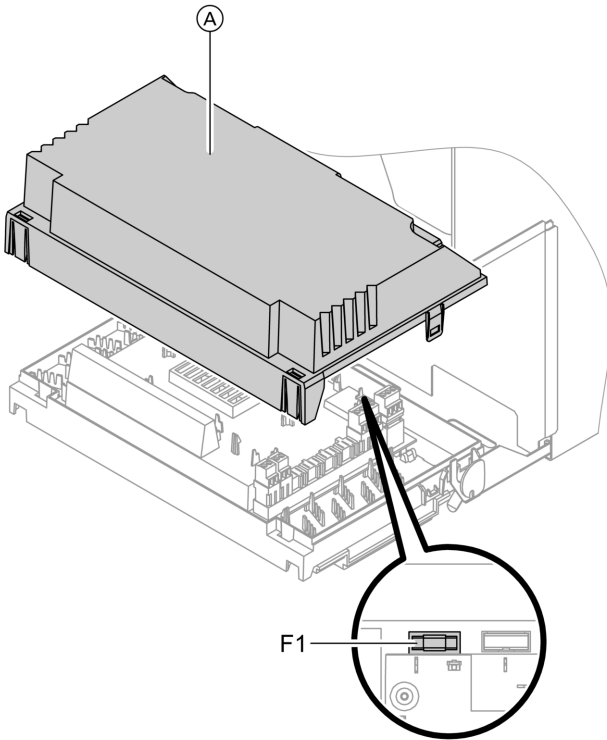
If the burner control unit cannot be reset after a fault shutdown, although the boiler water temperature is below approx. 75 °C, check the temperature limiter.



1. Pull the leads from temperature limiter (A).
2. Check the continuity of the temperature limiter with a multimeter.
3. Remove faulty temperature limiter.
4. Coat the replacement temperature limiter with heat conducting paste and install.
5. To reset press "Reset" key on the control unit.

Repairs (cont.)

Checking the fuse



1. Switch OFF the mains power.
2. Flip down control unit.
3. Remove cover (A).
4. Check fuse F1.



Connection and wiring diagram (cont.)

33	Flow switch	56	Mains connection accessories/ room temperature control
35	Gas solenoid valve		
40	Mains input 230V~/50Hz	100	A Fan
47	Temperature limiter	131	Air pressure switch
54	Ignition unit		

Parts lists

Spare parts information

Quote the type and serial no. (see data plate) and the item no. of the required part (as per this parts list).

Obtain standard parts from your local supplier.

001 Thermocouple
002 Temperature sensor
003 Pressure switch
004 Control cable
005 Boiler connection plug
006 Boiler adaptor
007 Ventilation seal Ø 100 mm
008 Lip seal Ø 60 mm
009 Flue gas gaskets (set)
010 Heat exchanger
011 Insulating block
012 Heat exchanger mounting (set)
013 Condensate hose
014 Siphon
015 Condensate pipe
016 Gas supply pipe
017 Cover gaskets
018 Heating water flow connection pipe
019 Heating water return connection pipe
020 Flow switch
021 Grommets
022 Gaskets (set)
024 Spring clips (set)
050 Burner gasket
051 Insulation ring
052 Burner gauze assembly

053 Burner gauze assembly gasket
058 Mixture damper
059 Radial fan
060 Venturi top
061 Gas train
062 Burner door
063 Ignition unit
080 Control unit
081 Cover – wiring chamber
200 Front panel
201 Spring tie
203 Viessmann logotype

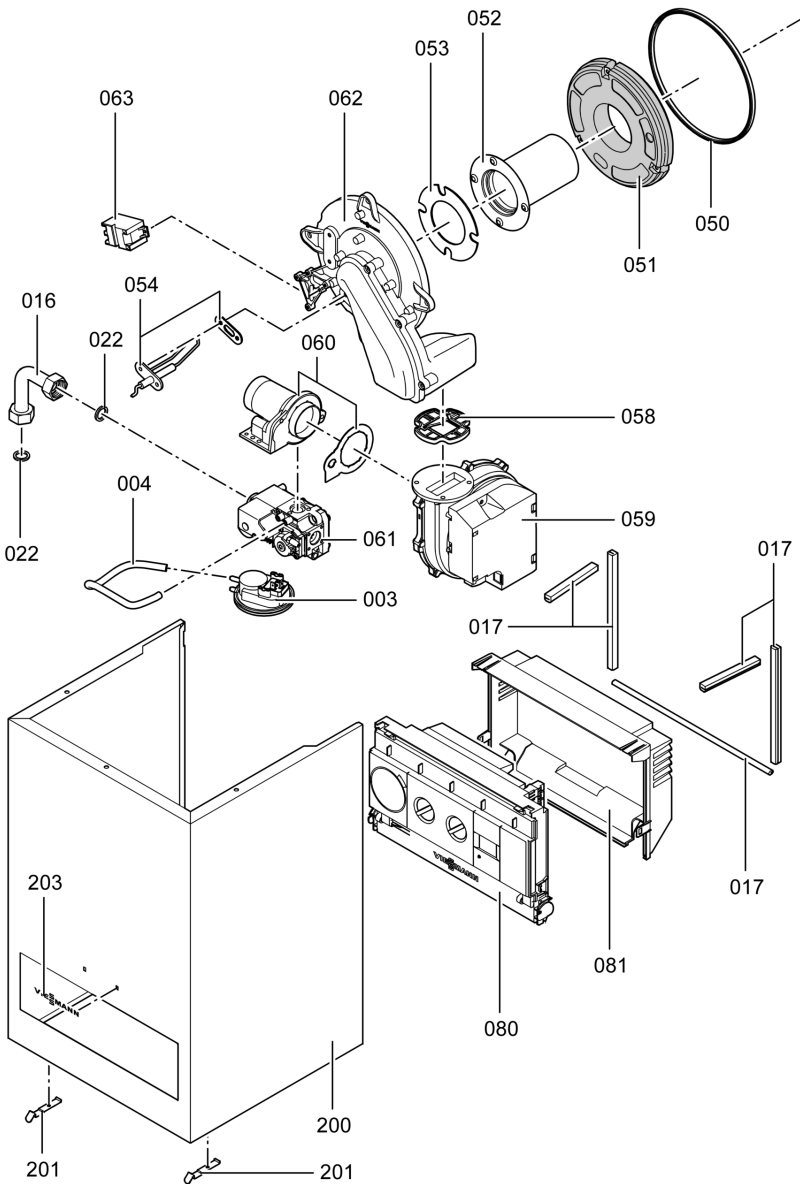
Wearing parts

054 Ignition and ionisation electrode

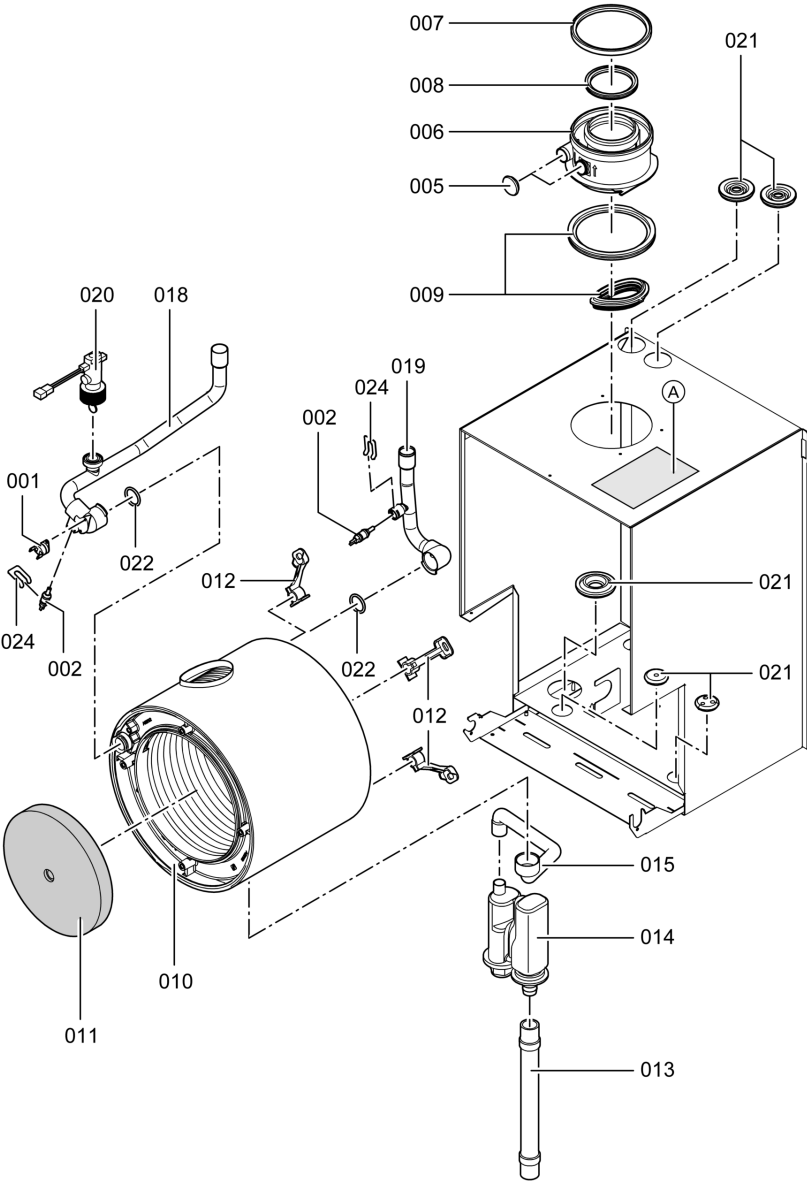
Parts not shown

023 Installation and service instructions
094 Mains Cable
095 Cable harness X8
096 Connecting cable fan 100
097 Gas valve connecting cable 35
098 Ignition transformer/ionisation connecting cable
300 Touch-up spray paint, Vitowhite
301 Touch-up paint stick, Vitowhite
Ⓐ Data plate

Parts lists (cont.)



Parts lists (cont.)



Commissioning/service reports



BENCHMARK No. | | | | |

GAS BOILER COMMISSIONING CHECKLIST

BOILER SERIAL No. _____

NOTIFICATION No. _____

CONTROLS To comply with the Building Regulations, each section must have a tick in one or other of the boxes

TIME & TEMPERATURE CONTROL TO HEATING	ROOM T/STAT & PROGRAMMER/TIMER	<input type="checkbox"/>	PROGRAMMABLE ROOMSTAT	<input type="checkbox"/>
TIME & TEMPERATURE CONTROL TO HOT WATER	CYLINDER T/STAT & PROGRAMMER/TIMER	<input type="checkbox"/>	COMBI BOILER	<input type="checkbox"/>
HEATING ZONE VALVES	FITTED	<input type="checkbox"/>	NOT REQUIRED	<input type="checkbox"/>
HOT WATER ZONE VALVES	FITTED	<input type="checkbox"/>	NOT REQUIRED	<input type="checkbox"/>
THERMOSTATIC RADIATOR VALVES	FITTED	<input type="checkbox"/>		
AUTOMATIC BYPASS TO SYSTEM	FITTED	<input type="checkbox"/>	NOT REQUIRED	<input type="checkbox"/>

FOR ALL BOILERS CONFIRM THE FOLLOWINGTHE SYSTEM HAS BEEN FLUSHED IN ACCORDANCE WITH THE BOILER MANUFACTURER'S INSTRUCTIONS? ☐

THE SYSTEM CLEANER USED _____

THE INHIBITOR USED _____

FOR THE CENTRAL HEATING MODE, MEASURE & RECORD

GAS RATE

 m³/hr ft³/hr

BURNER OPERATING PRESSURE (IF APPLICABLE)

☐ N/A mbar

CENTRAL HEATING FLOW TEMPERATURE

 °C

CENTRAL HEATING RETURN TEMPERATURE

 °C

Commissioning/service reports (cont.)

FOR COMBINATION BOILERS ONLY

HAS A WATER SCALE REDUCER BEEN FITTED? ☐ YES ☐ NO ☐

WHAT TYPE OF SCALE REDUCER HAS BEEN FITTED? _____

FOR THE DOMESTIC HOT WATER MODE, MEASURE & RECORD

GAS RATE	<input type="text"/>	<input type="text"/>	m ³ /hr	<input type="text"/>	ft ³ /hr
MAXIMUM BURNER OPERATING PRESSURE (IF APPLICABLE)	<input type="checkbox"/>	N/A	mbar	<input type="text"/>	mbar
COLD WATER INLET TEMPERATURE				<input type="text"/>	°C
HOT WATER OUTLET TEMPERATURE				<input type="text"/>	°C
WATER FLOW RATE				<input type="text"/>	l/s/min

FOR CONDENSING BOILERS ONLY CONFIRM THE FOLLOWING

THE CONDENSATE DRAIN HAS BEEN INSTALLED IN ACCORDANCE WITH THE MANUFACTURER'S INSTRUCTIONS? ☐ YES ☐

FOR ALL INSTALLATIONS CONFIRM THE FOLLOWING

THE HEATING AND HOT WATER SYSTEM COMPLIES WITH CURRENT BUILDING REGULATIONS ☐

THE APPLIANCE AND ASSOCIATED EQUIPMENT HAS BEEN INSTALLED AND COMMISSIONED IN ACCORDANCE WITH THE MANUFACTURER'S INSTRUCTIONS ☐

IF REQUIRED BY THE MANUFACTURER, HAVE YOU RECORDED A CO/CO₂ RATIO READING? ☐ N/A ☐ YES ☐ CO/CO₂ RATIO

THE OPERATION OF THE APPLIANCE AND SYSTEM CONTROLS HAVE BEEN DEMONSTRATED TO THE CUSTOMER ☐

THE MANUFACTURER'S LITERATURE HAS BEEN LEFT WITH THE CUSTOMER ☐

COMMISSIONING ENG'S NAME PRINT _____

CORGI ID No. _____

SIGN _____

DATE _____

Commissioning/service reports (cont.)

SERVICE INTERVAL RECORD

It is recommended that your heating system is serviced regularly and that you complete the appropriate Service Interval Record Below.

Service Provider. Before completing the appropriate Service Interval Record below, please ensure you have carried out the service as described in the boiler manufacturer's instructions. Always use the manufacturer's specified spare part when replacing all controls

SERVICE 1

DATE
ENGINEER NAME
COMPANY NAME
TEL No.
CORG I ID CARD SERIAL No.
COMMENTS
SIGNATURE

SERVICE 2

DATE
ENGINEER NAME
COMPANY NAME
TEL No.
CORG I ID CARD SERIAL No.
COMMENTS
SIGNATURE

SERVICE 3

DATE
ENGINEER NAME
COMPANY NAME
TEL No.
CORG I ID CARD SERIAL No.
COMMENTS
SIGNATURE

SERVICE 4

DATE
ENGINEER NAME
COMPANY NAME
TEL No.
CORG I ID CARD SERIAL No.
COMMENTS
SIGNATURE

Commissioning/service reports (cont.)

SERVICE 6	DATE
ENGINEER NAME	
COMPANY NAME	
TEL No.	
CORG ID CARD SERIAL No.	
COMMENTS	
SIGNATURE	

SERVICE 8	DATE
ENGINEER NAME	
COMPANY NAME	
TEL No.	
CORG ID CARD SERIAL No.	
COMMENTS	
SIGNATURE	

SERVICE 10	DATE
ENGINEER NAME	
COMPANY NAME	
TEL No.	
CORG ID CARD SERIAL No.	
COMMENTS	
SIGNATURE	

SERVICE 5	DATE
ENGINEER NAME	
COMPANY NAME	
TEL No.	
CORG ID CARD SERIAL No.	
COMMENTS	
SIGNATURE	

SERVICE 7	DATE
ENGINEER NAME	
COMPANY NAME	
TEL No.	
CORG ID CARD SERIAL No.	
COMMENTS	
SIGNATURE	

SERVICE 9	DATE
ENGINEER NAME	
COMPANY NAME	
TEL No.	
CORG ID CARD SERIAL No.	
COMMENTS	
SIGNATURE	

Declaration of conformity

Declaration of conformity for Vitodens 100

We, Viessmann Werke GmbH & Co KG, D-35107 Allendorf, declare as sole responsible body, that the product

Vitodens 100

conforms to the following standards:

DIN 4702-6
EN 297
EN 483
EN 625
EN 677
EN 50,165
EN 60,335
EN 61 000-3-2
EN 61 000-3-3

This product is designated in accordance with the following directives:

90/ 396/EEC
89/ 336/EEC
73/ 23/EEC
92/ 42/EEC

as follows:

CE-0085

EC Declaration of conformity by an authorised body according to EMVG article 10.2 Certificate number: E9 02 08 1730.

This product complies with the requirements of the Efficiency Directive (92/42/EEC) for:

Condensing boilers

Allendorf, 20.06.05

Viessmann Werke GmbH&Co KG



pp. Manfred Sommer

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Applicability

Gas fired condensing boiler

Type WB1A

8 to 18 kW

from serial no.

7179 920 5 00001

8 to 24 kW

from serial no.

7179 919 5 00001

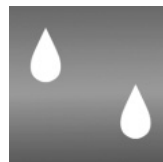
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Hortonwood 30, Telford, TF1 7YP, GB
Telephone: +44 1952 675000
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www.viessmann.com

Operating instructions

for system users

VIESSMANN

Gas fired wall mounted condensing boiler
with control unit for constant temperature operation



VITODENS 100



For your safety



Please follow these safety instructions closely to prevent accidents and material losses.

Safety instructions explained



Danger

This symbol warns against the risk of injury.



Please note

This symbol warns against the risk of material losses and environmental pollution.

Note

Details identified by the word "Note" contain additional information.

Target group

These operating instructions are designed for heating system users.



Danger

Incorrect work on the heating system can lead to life-threatening accidents.

- Electrical work carried out must be by a person qualified to work to Part P of the building regulations.
- Work on gas appliances must only be carried out by a CORGI registered gas engineer.

If you notice the smell of gas contact your heating installer or TRANSCO immediately.



Danger

Escaping gas can cause explosions which may lead to serious injury.

- Do not smoke. Prevent naked flames and sparks. Never operate light switches or those of electrical equipment.
- Open windows and doors.
- Shut off the gas supply at the meter control.
- Remove all personnel from the danger zone.
- Observe the safety regulations of your local gas supplier, found on the gas meter.

If you smell flue gas inside the property



Danger

Flue gases may lead to life-threatening poisoning.

- Shut down the boiler.
- Ventilate the area where the boiler is fitted.
- Close all doors leading to the living space.

For your safety (cont.)

If you notice fire from the appliance call the fire brigade. Do not attempt to extinguish the fire unless competent to do so.



Danger

Fire causes a risk of burns and explosion.

- Shut down the boiler.
- Close the fuel line shut-off valves.
- Use a tested fire extinguisher, class ABC.

Installation area conditions



Please note

Incorrect ambient conditions can lead to damage to the heating system and put safe operation at risk.

- Ensure ambient temperatures are higher than 0 °C and lower than 35 °C.
- Prevent the air becoming contaminated by halogenated hydrocarbons (e.g. as contained in paints, solvents or cleaning fluids) and excessive dust (e.g. through grinding/polishing work).
- Avoid continuously high humidity levels (e.g. through frequent drying of washing).
- Never close existing ventilation apertures.

Ancillary components, spare and wearing parts



Please note

Components which are not tested with the heating system may damage the heating system, or affect its functions. Installation or replacement must only be carried out by qualified personnel.

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Initial start-up

The initial start-up and matching of the control unit to local conditions and the structural characteristics of the building must be carried out by your heating contractor.

Your system is preset at the factory

Your boiler will provide both heating and hot water providing a cylinder is installed.

Your heating system is ready for use. You may change the factory settings in accordance with personal requirements.

Note

All data is saved in case of power failure.

The Vitodens 100 is certified to comply with the requirements of the relevant European Directives (90/396/EEC, 73/23 EEC and 92/42/EEC) for use in Great Britain and Ireland with gas category I2H (G20 with a governed gas supply at 20 mbar (8 in.wg) inlet pressure).

The appliance classification is either C_{13x} or C_{33x} depending upon whether a horizontal or vertical flue terminal is used.

General Description

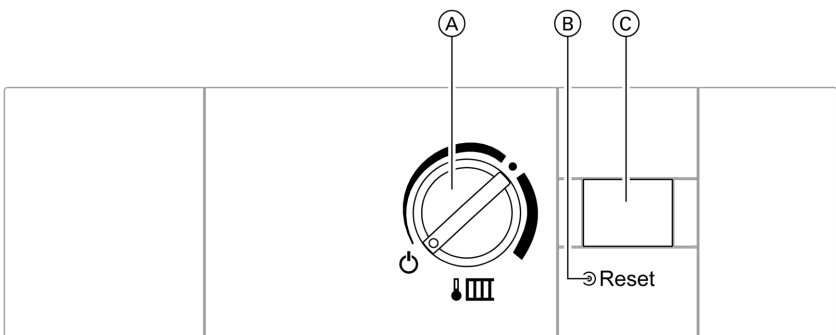
The Vitodens 100 is a fully automatic, wall mounted, fan assisted balanced, gas condensing boiler for use with natural gas (G20) at 20mbar (8 in.wg) for use on sealed or open vented systems.

The 2 units provide central heating at outputs between 8.0 kW to 18.0 kW/ 24.0 kW. If required, the central heating heat output can be range rated to suit the system requirements. Heat output is automatically controlled according to demand.

Summary of controls and indicators

Control and display elements

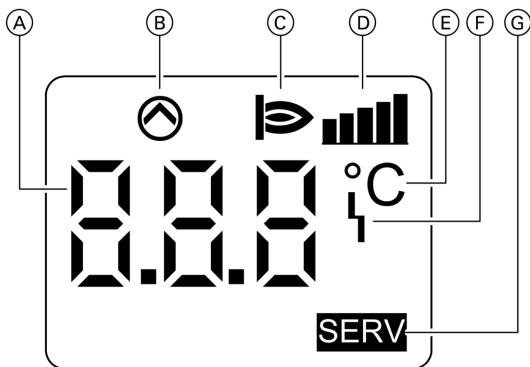
*The control unit is preset at the factory for standard operation.
Your heating system is ready for use.*



(A) 🌡️ 📊 Rotary selector "Boiler water temperature"

(B) Display, fault and reset button.
(C) LCD Display

Display indication



(A) Display value or fault code
(B) Circulation pump in operation
(C) Burner in operation
(D) Current burner output

(E) Boiler primary water temperature in °C (combined with display value)

Summary of controls and indicators (cont.)

- Ⓕ Fault
- Ⓖ Emissions test switch (only for qualified personnel)

Changing room temperature

In addition to the boiler control unit, a separate room temperature controller must be installed in one of the living rooms to comply with part L of the building regulations if the heating system is to be regulated in accordance with the required room temperature.

Make adjustments using the appropriate operating instructions.

Please also note:

It is not recommended that thermostatic radiator valves are installed in the same room as the room thermostat controller.

If thermostatic radiator valves are installed in the room where the controller is fitted they must be fully open.

Starting the heating system

The initial start-up and matching of the control unit to local conditions and structural characteristics of the building, must be carried out by your heating contractor.

Before you switch ON a heating system which has been switched OFF for longer periods, it would be advisable to contact your local heating contractor.

Switch ON the mains power.

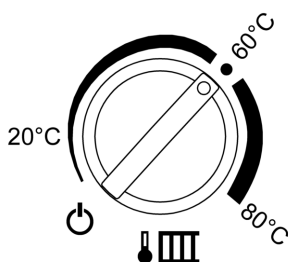
*Your heating system and, if installed,
your room temperature controller*

*Vitotrol 100 or similar programmable
room thermostat are now ready to
operate.*

Heating

If the room temperature controller Vitotrol 100, or similar programmable room thermostat, is connected, then the room temperature is controlled from there. Observe the separate operating instructions.

Should the room temperature controller not produce sufficient heat (e.g. when it's very cold), the boiler water temperature can be changed at the rotary selector "🌡️ III".



Switching ON:

Set rotary selector "🌡️ III" to the boiler water temperature.

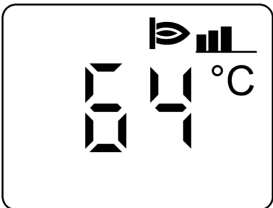
Switching OFF:

Turn heating rotary selector "🌡️ III" to "🔌".

DHW

When in operation with a separate DHW cylinder, DHW temperature is regulated at the temperature control on the DHW cylinder.

Heating water temperature and system pressure



Boiler water temperature

During operation, boiler water temperature is constantly displayed.

Switching OFF Vitodens with frost protection

Switch OFF the equipment if you don't want to use the boiler for a few days.



Turn rotary selector "❄️" to "⏻".
Boiler frost protection is active.

Heating system shutdown

Shut down your heating system completely, if it will not be needed for longer periods of time (several months).

Before you switch your heating system OFF for longer periods, it would be advisable to contact your local heating contractor. Your heating engineer will take any necessary measures, e.g. for frost protection of the system or to preserve the heating surfaces.

1. Close the main gas shut-off valve and safeguard against unauthorised reopening.
2. Switch OFF the mains power.
Now the system is idle.
Please note that the system is no longer frost protected.

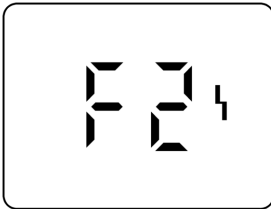
System characteristics

What to do if ...	Cause	Solution
... the heating system doesn't come on	System switch switched off	Switch on
	System controls including room thermostats not calling for heat.	Switch on System controls to create demand.
	Knob "🔥 IIII" is set to "🔥"	Set required heating water temperature (see page 9)
	Fuse has triggered (either at the fuse board or in the controls)	Contact your heating engineer
... the boiler does not switch on (or switches on infrequently)	No gas	Contact your gas utility supplier or heating engineer
	Control fault	Read off the fault codes in the display. Contact your heating engineer and report fault codes.
... the burner doesn't ignite, the fault symbol "I" is displayed and "Reset" flashes red	False start	Press "Reset" button. If this attempt to start is also unsuccessful contact your heating engineer.
... the burner doesn't ignite, display shows fault symbol "I"	Control fault	Read off the fault codes in the display. Contact the heating engineer and report fault codes.
... the burner switches off although the desired room temperature hasn't been reached	Fault in air supply or in the flue	Contact your heating engineer.
	Heating water temperature or room temperature is set too low	Increase heating water temperature by turning knob "🔥 IIII" (see page 9) or increase desired room temperature (see room thermostat control manual).

System characteristics (cont.)

What to do if ...	Cause	Solution
... the rooms are cold, even though the burner is working	Hot water priority	Switch off hot water demand or wait until demand is satisfied.
	Fault on Vitotrol 100 or similar programmable room thermostat	Contact your heating engineer.

Fault messages on the display



Any faults in your heating system are indicated on the display by a flashing fault symbol "I".

Read the fault code on the display and report it to your heating engineer.

Cleaning

The appliance casing can be cleaned using a damp cloth and a mild detergent. Do not use abrasive cleaners.

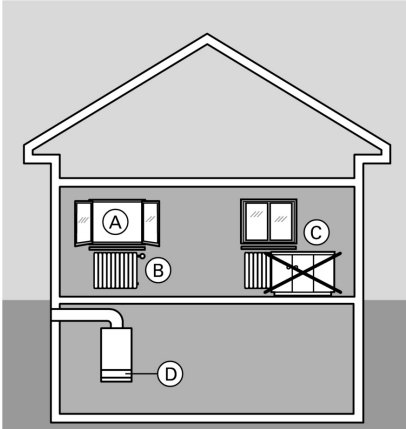
Inspection and maintenance

To ensure continued efficient operation of the appliance, it is recommended that it is checked and serviced at regular intervals. The frequency of servicing will depend upon the particular installation conditions and usage but in general once a year should be adequate. It is the law that any service work must be carried out by a competent CORGI registered engineer.

Energy saving tips

Along with using a modern heating system, you can save additional energy by your own actions.

For this, the following measures will help you:



- **Correct ventilation.**
If windows are left open (A) close thermostatic radiator valves (B) to prevent incorrect heat demand.
- **Do not overheat.**
Endeavour to reach a room temperature of 20 °C; every degree of room temperature reduction saves up to 6 % of your heating bills.
- **Close roller shutters (where installed) at dusk.**
- **Adjust thermostatic radiator valves (B) correctly.**
- **Do not cover radiators (C) or thermostatic radiator valves (B).**
- **Utilise the setting options offered by control unit (D).**
- **Controlled DHW consumption:** A shower generally uses less energy than a full bath.

Energy saving tips (cont.)

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Your contact

Contact your local heating contractor if you have any questions regarding the maintenance and repair of your heating system. You may, for example, find local heating contractors on the internet under www.viessmann.com.

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