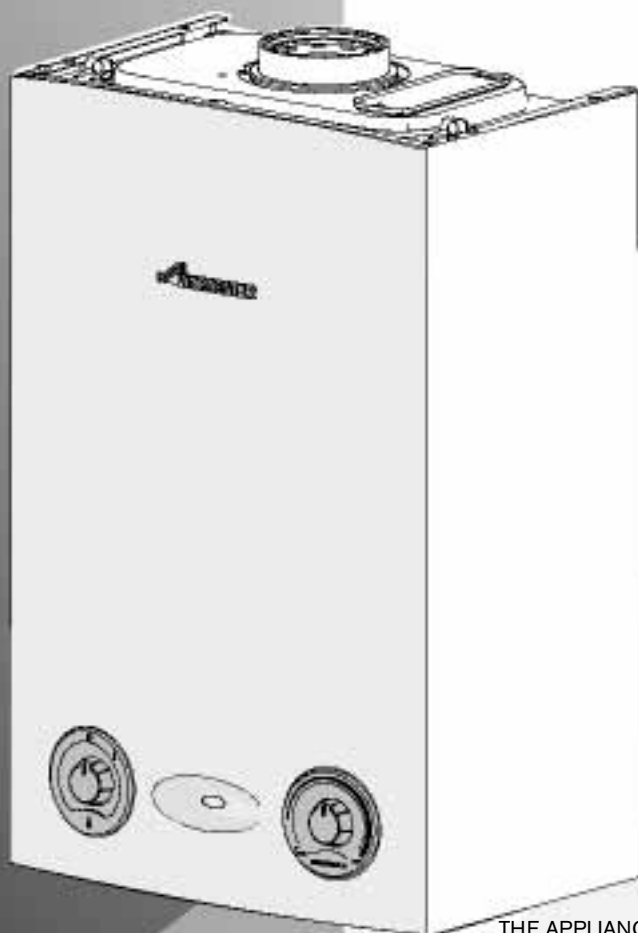


GREENSTAR Ri

WALL HUNG RSF GAS-FIRED CONDENSING BOILER

FOR OPEN VENTED AND SEALED CENTRAL HEATING SYSTEMS AND INDIRECT MAINS FED DOMESTIC HOT WATER



THE APPLIANCE IS FOR USE WITH
NATURAL GAS OR L.P.G. (Cat II 2H3P TYPE C13 & C33)

NATURAL GAS: 24Ri GC NUMBER 41-311-65
18Ri GC NUMBER 41-311-77
15Ri GC NUMBER 41-311-75
12Ri GC NUMBER 41-311-63

LIQUID PETROLEUM GAS: 24Ri GC NUMBER 41-311-66
18Ri GC NUMBER 41-311-78
15Ri GC NUMBER 41-311-76
12Ri GC NUMBER 41-311-64

GB/IE

INSTRUCTION MANUAL INSTALLATION, COMMISSIONING & SERVICING

benchmark CHECKLIST & service
interval record is printed at the rear of
this manual

CONTACT INFORMATION

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SERVICE: 08457 256206
SPARES: 01905 752571
LITERATURE: 01905 752556
TRAINING: 01905 752526
SALES: 01905 752640
WEBSITE: www.worcester-bosch.co.uk

WATER TREATMENT:

FERNOX 01799 550811
www.fernox.com

SENTINEL 0151 420 9595
www.betzdearborn.com/sentinel

FLUE TERMINAL GUARD:

TOWER FLUE COMPONENTS
VALE RISE
TONBRIDGE
TN9 1TB
TEL: 01732 351680
www.tfc-group.co.uk

STORE THE APPLIANCE IN A DRY AREA PRIOR TO INSTALLATION.

INSTALLATION & SERVICING INSTRUCTIONS

PLEASE READ THESE INSTRUCTIONS CAREFULLY BEFORE STARTING INSTALLATION.

THESE INSTRUCTIONS ARE APPLICABLE TO THE WORCESTER BOSCH APPLIANCE MODEL(S) STATED ON THE FRONT COVER OF THIS MANUAL ONLY AND MUST NOT BE USED WITH ANY OTHER MAKE OR MODEL OF APPLIANCE.

THE INSTRUCTIONS APPLY IN THE UK ONLY AND MUST BE FOLLOWED EXCEPT FOR ANY STATUTORY OBLIGATION.

THIS APPLIANCE MUST BE INSTALLED BY A COMPETENT PERSON. FAILURE TO INSTALL CORRECTLY COULD LEAD TO PROSECUTION.

IF YOU ARE IN **ANY DOUBT** CONTACT THE WORCESTER BOSCH TECHNICAL HELPLINE.

DISTANCE LEARNING AND TRAINING COURSES ARE AVAILABLE FROM WORCESTER BOSCH.

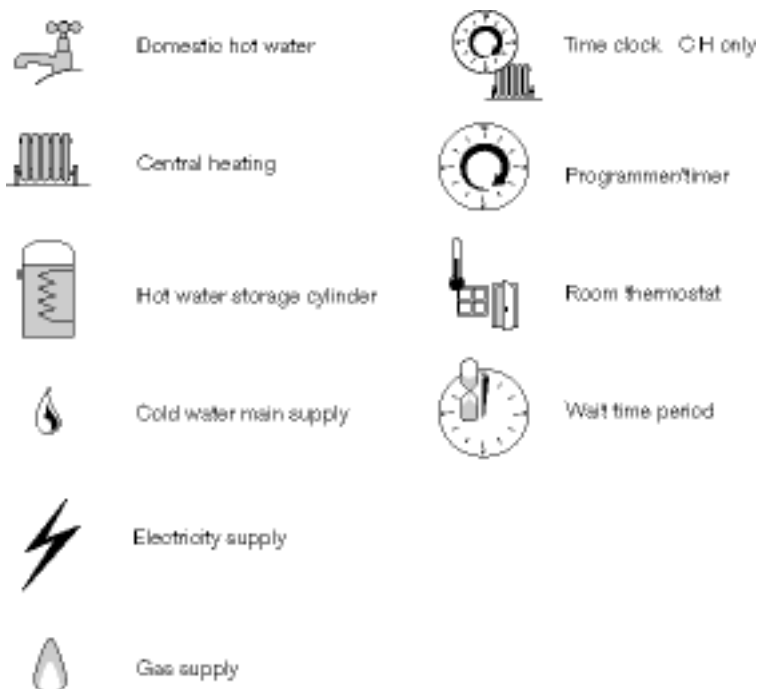
PLEASE LEAVE THESE INSTRUCTIONS WITH THE COMPLETED BENCHMARK CHECK-LIST (OR A CERTIFICATE CONFIRMING COMPLIANCE WITH IS 813 EIRE ONLY) AND USER GUIDE WITH THE USER OR AT THE GAS METER AFTER INSTALLATION OR SERVICING.

NOTE: THE BENCHMARK CHECKLIST & SERVICE INTERVAL RECORD CAN BE FOUND AT THE REAR OF THESE INSTRUCTIONS.

ABBREVIATIONS USED IN THIS MANUAL:

Ø Diameter
NG Natural Gas
LPG Liquid Petroleum Gas
CH Central Heating
DHW Domestic Hot Water
IP Ingress Protection
SEDBUK Seasonal Efficiency of Domestic Boilers in the United Kingdom

SYMBOLS USED IN THIS MANUAL:



LIFTING AND CARRYING PRECAUTIONS:

- Lift only a manageable weight, or ask for help.
- When lifting the boiler, bend the knees, and keep the back straight and feet apart.
- Do not lift and twist at the same time.
- Lift and carry the boiler close to the body
- Wear protective clothing and gloves to protect from any sharp edges

SAFETY & REGULATIONS

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SAFETY PRECAUTIONS

IF YOU SMELL GAS:

- X **DON'T** SMOKE OR STRIKE MATCHES
- X **DON'T** TURN ELECTRICAL SWITCHES ON OR OFF
- ✓ **DO** PUT OUT NAKED FLAMES
- ✓ **DO** OPEN DOORS AND WINDOWS
- ✓ **DO** KEEP PEOPLE AWAY FROM THE AREA AFFECTED
- ✓ **DO** TURN OFF THE CONTROL VALVE AT THE METER
- ✓ **DO** CALL YOUR GAS COMPANY



A Benchmark Checklist is provided by the manufacturer for the installer to complete including their **CORGI** registration number to confirm that the boiler has been installed, commissioned and serviced according to the manufacturer's instructions.

IMPORTANT: The completed Benchmark Checklist will be required in the event of any warranty work and may be required by the local Building Control Inspector.

HEALTH & SAFETY

The appliance contains no asbestos and no substances have been used in the construction process that contravene the COSHH Regulations (Control of Substances Hazardous to Health Regulations 1988).

COMBUSTIBLE AND CORROSIVE MATERIALS

Do not store or use any combustible materials (paper, thinners, paints etc.) inside or within the vicinity of the appliance.

Chemically aggressive substances, such as halogenated hydrocarbons containing chlorine or fluorine compounds can corrode the appliance and invalidate any warranty.

FITTING & MODIFICATIONS

Fitting the appliance and any controls to the appliance may only be carried out by a competent engineer in accordance with the current Gas Safety (Installation and Use) Regulations.

Flue systems must not be modified in any way other than as described in the fitting instructions. Any misuse or unauthorised modifications to the appliance, flue or associated components and systems could invalidate the warranty. The manufacturer accepts no liability arising from any such actions, excluding statutory rights.

SERVICING

Advise the user to have the system serviced annually by a competent, qualified engineer (such as British Gas or CORGI registered personnel) using approved spares, to help maintain the economy, safety and reliability of the appliance.

IMPORTANT - The service engineer must complete the Service Record on the Benchmark Checklist after each service.

INSTALLATION REGULATIONS

Current Gas Safety (Installation & Use) Regulations:

All gas appliances must be installed by a competent person in accordance with the above regulations. Failure to install appliances correctly could lead to prosecution.

The appliance must be installed in accordance with, and comply to, the current: Gas Safety Regulations, IEE Regulations, Building Regulations, Building Standards (Scotland) (Consolidation), Building Regulations (Northern Ireland), local water by-laws, Health & Safety Document 635 (The Electricity at Work Regulations 1989) and any other local requirements.

British Standards:

The relevant British Standards should be followed, including:

BS7074:1 : Code of practice for domestic and hot water supply

BS6891 : Installation of low pressure gas pipework up to 28mm (R1)

BS5546 : Installation of gas hot water supplies for domestic purposes

EN:12828 : Central heating for domestic premises

BS5440:1 : Flues and ventilation for gas appliances of rated heating not exceeding 70kW (net) : Flues

BS5440:2 : Flues and ventilation for gas appliances of rated heating not exceeding 70kW (net) : Air Supply

BS7593 : Treatment of water in domestic hot water central heating systems

BS 6798 : Installation of gas fired boilers of rated input up to 70kW (net)

Where no specific instruction is given, reference should be made to the relevant British Standard codes of Practice.

L.P.G. Installation:

An appliance using L.P.G. must not be installed in a room or internal space below ground level unless one side of the building is open to the ground.

Timber framed buildings:

Where the boiler is to be fitted to a timber framed building the guidelines laid down in BS5440: Part 1 and IGE "Gas Installations in Timber Frame Buildings" should be adhered to.

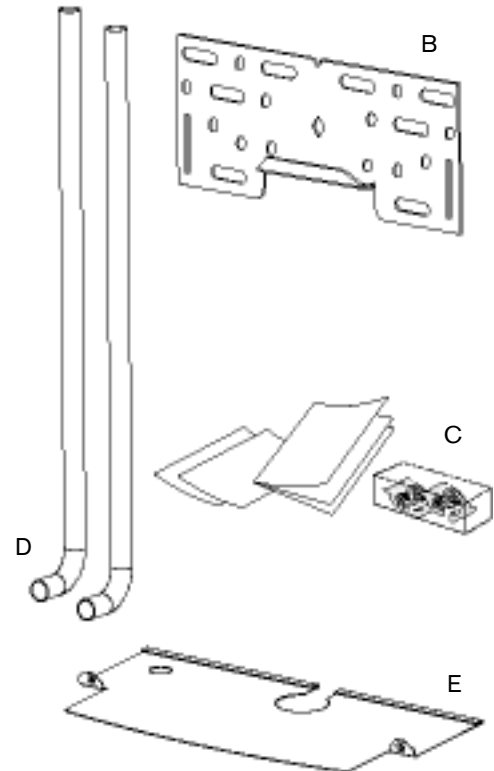
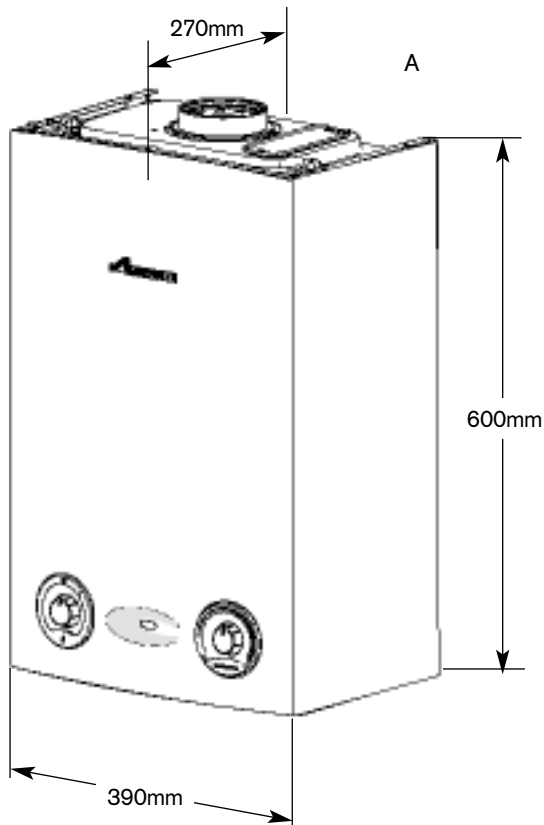
Potable water:

All seals, joints and compounds (including flux and solder) and components used as part of the secondary domestic water system must be approved by WRAS.

GENERAL INFORMATION

STANDARD PACKAGE:

- A - Wall hung gas fired condensing boiler for central heating and indirect domestic hot water
- B - Wall plate
- C - Hardware literature pack
- D - Tail pipes - water
- E - Bottom Panel



SPECIFICATIONS:

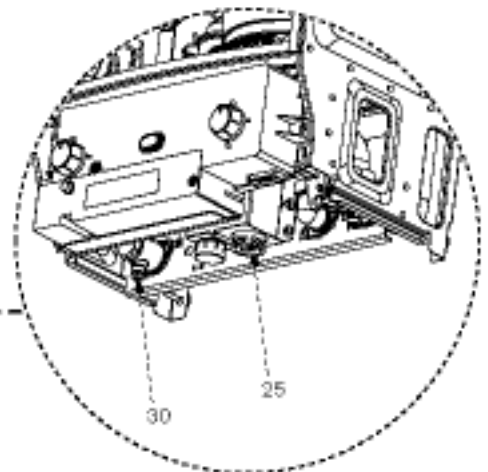
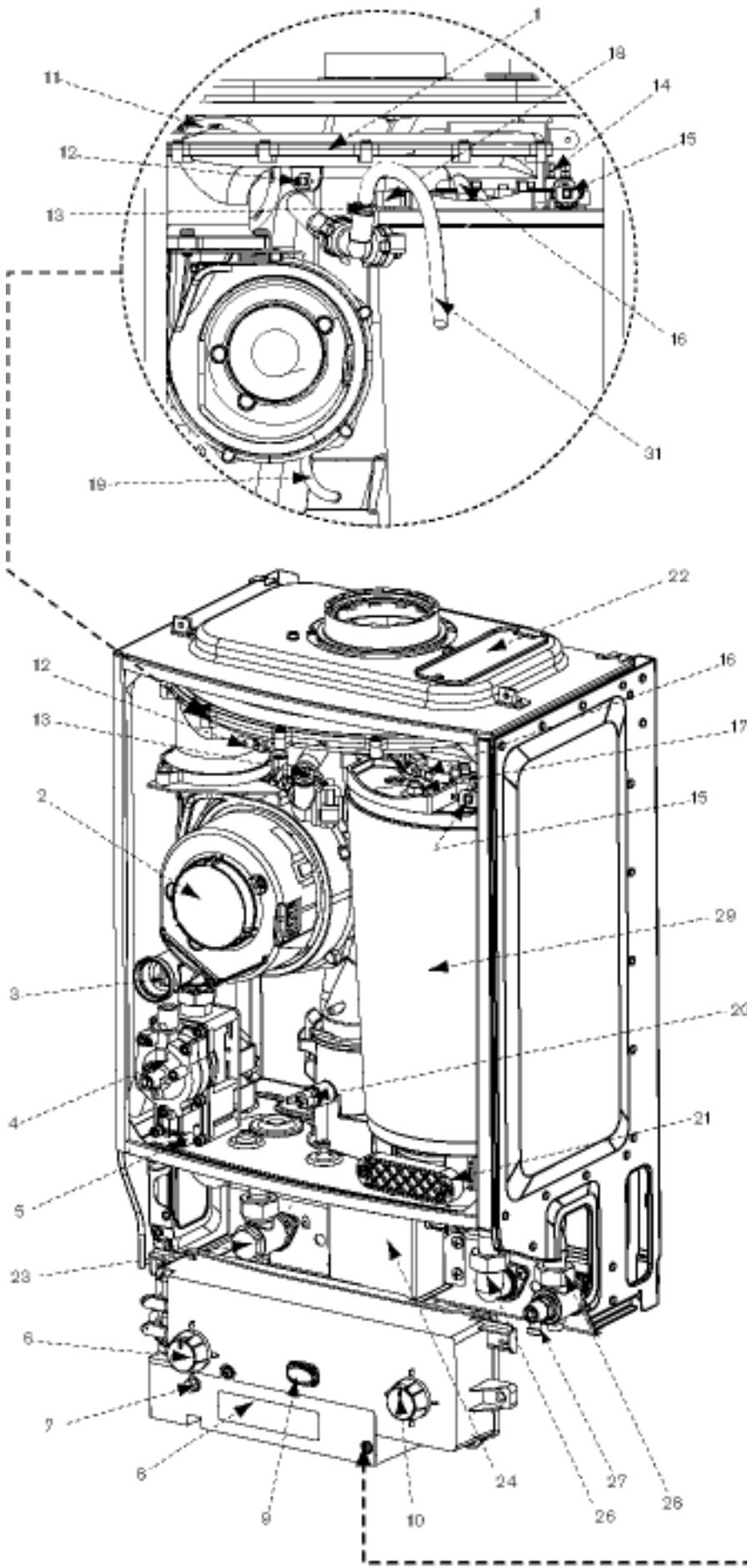
- Pre-wired and pre-plumbed
- Galvanised steel inner frame
- Digital control system
- Automatic ignition
- Direct burner ignition electrodes
- Built-in frost thermostat
- Built-in fault finding diagnostics
- Modulating automatic gas valve
- Combustion air fan with speed regulator
- CH temperature sensor & control
- External pump anti-seizure protection
- Flue gas temperature limiter
- Condensate trap & syphon

| DESCRIPTION | UNITS | NATURAL GAS | | | | L.P.G. | | | |
|---|--------|-------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| | | 12Ri | 15Ri | 18Ri | 24Ri | 12Ri | 15Ri | 18Ri | 24Ri |
| Central Heating | | | | | | | | | |
| Max. rated heat output net 40/30°C | KW | 12.85 | 16.06 | 19.28 | 25.67 | 12.85 | 16.06 | 19.28 | 25.67 |
| Max. rated heat output net 50/30°C | KW | 12.74 | 15.92 | 19.11 | 25.45 | 24.74 | 15.92 | 19.11 | 25.45 |
| Max. rated heat output net 80/60°C | KW | 12.0 | 15.0 | 18.0 | 24.0 | 12.0 | 15.0 | 18.0 | 24.0 |
| Max. rated heat input net | KW | 12.32 | 15.40 | 18.48 | 24.62 | 12.32 | 15.40 | 18.48 | 24.62 |
| Max. flow temperature | °C | 82 | 82 | 82 | 82 | 82 | 82 | 82 | 82 |
| Max. permissible operating pressure | bar | 2.5 | 2.5 | 2.5 | 2.5 | 2.5 | 2.5 | 2.5 | 2.5 |
| Gas flow rate - Max. 10 minutes from lighting | | | | | | | | | |
| Natural Gas G20 | m3/h | 1.3 | 1.63 | 1.96 | 2.6 | - | - | - | - |
| Propane Gas (LPG) | kg/h | - | - | - | - | 0.96 | 1.20 | 1.44 | 1.91 |
| Flue | | | | | | | | | |
| Flue Gas Temp. 80/60°C, rated min. load | °C | 62/56 | 66/58 | 70/60 | 78/63 | 62/57 | 66/59 | 71/61 | 79/64 |
| Flue Gas Temp. 40/30°C, rated min. load | °C | 41/33 | 44/33 | 48/34 | 54/35 | 43/35 | 46/36 | 49/37 | 55/38 |
| CO ₂ level at max. rated heat output | % | 9.8 | 9.8 | 9.8 | 9.8 | 11.0 | 11.0 | 11.0 | 11.0 |
| CO ₂ level at min. rated heat output | % | 9.2 | 9.2 | 9.2 | 9.2 | 10.5 | 10.5 | 10.5 | 10.5 |
| NOx - class | | 5 | 5 | 4 | 5 | 5 | 5 | 4 | 5 |
| Condensate | | | | | | | | | |
| Max. condensation rate | l/h | 0.93 | 1.2 | 1.5 | 2.0 | 0.7 | 0.9 | 1.2 | 1.5 |
| pH value, approx. | | 4.8 | 4.8 | 4.8 | 4.8 | 4.8 | 4.8 | 4.8 | 4.8 |
| Electrical | | | | | | | | | |
| Electrical power supply voltage | AC...V | 230 | 230 | 230 | 230 | 230 | 230 | 230 | 230 |
| Frequency | Hz | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 50 |
| Max. power consumption | W | 50 + pump | 50 + pump | 50 + pump | 50 + pump | 50 + pump | 50 + pump | 50 + pump | 50 + pump |
| General Data | | | | | | | | | |
| SEDBUK | band | A | A | A | A | A | A | A | A |
| Appliance protection rating | IP | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 |
| Permissible ambient temperatures | °C | 0-50 | 0-50 | 0-50 | 0-50 | 0-50 | 0-50 | 0-50 | 0-50 |
| Nominal capacity of appliance | l | 1.1 | 1.1 | 1.1 | 1.1 | 1.1 | 1.1 | 1.1 | 1.1 |
| Noise output level | dB(A) | 39 | 42.7 | 43.7 | 41 | 39 | 42.7 | 43.7 | 41 |
| Packaged boiler weight | kg | 31 | 31 | 31 | 31 | 31 | 31 | 31 | 31 |
| Total boiler weight | kg | 27.4 | 27.4 | 27.4 | 27.4 | 27.4 | 27.4 | 27.4 | 27.4 |
| Lift weight | kg | 22.6 | 22.6 | 22.6 | 22.6 | 22.6 | 22.6 | 22.6 | 22.6 |
| SEDBUK | % | 90.1 | 90.1 | 90.1 | 90.2 | 91.4 | 91.4 | 91.4 | 92.0 |

LAYOUT & COMPONENTS

The diagram opposite shows the controls in the servicing position and excludes the outer case, inner covers and fascia panel.

- 1 AIR / GAS MANIFOLD
- 2 FAN
- 3 AIR / GAS ADJUSTMENT SCREW
- 4 GAS VALVE
- 5 INLET PRESSURE TEST POINT
- 6 BOILER POWER SWITCH
- 7 FLAME INDICATOR (GREEN)
- 8 COVER FOR EXTERNAL WIRING CONNECTIONS
- 9 POWER AND FAULT INDICATOR (BLUE)
- 10 BOILER THERMOSTAT AND RESET KNOB
- 11 FLUE PRESSURE SWITCH
- 12 FAN PRESSURE TEST POINT
- 13 MANUAL VENT POINT
- 14 IGNITION AND FLAME SENSE ELECTRODES
- 15 OVER-HEAT THERMOSTAT
- 16 FLAME VIEWING MIRROR
- 17 SECURING NUT, AIR / GAS MANIFOLD CLAMP
- 18 SENSOR - BOILER FLOW
- 19 FLUE AIR PRESSURE SWITCH CONNECTION
- 20 FLUE OVERHEAT THERMOSTAT
- 21 ACCESS POINT FOR CLEANING HEAT EXCHANGER
- 22 REMOVABLE TOP CASE PANEL FOR SERVICING
- 23 GAS INLET CONNECTION 22mm COMPRESSION
- 24 TRAP / SYPHON
- 25 TRAP / SYPHON OUTLET CONNECTION (3/4" PLASTIC PIPE)
- 26 FLOW CONNECTION 22mm COMPRESSION
- 27 DRAIN POINT
- 28 RETURN CONNECTION 22mm COMPRESSION
- 29 HEAT EXCHANGER
- 30 GAS COCK (ACCESS POINT)
- 31 SILICONE TUBE (USE TO VENT AIR FROM HEAT EXCHANGER)

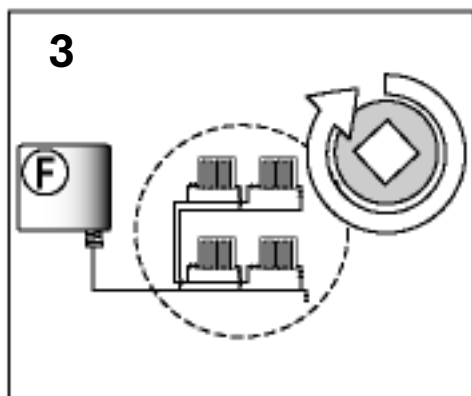
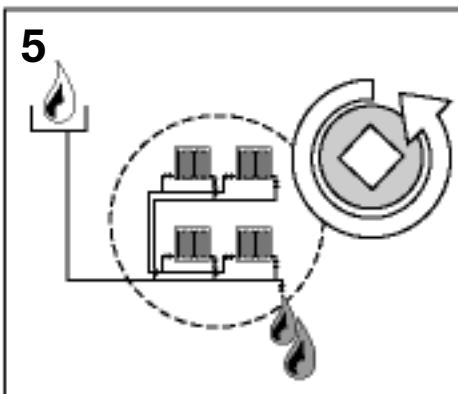
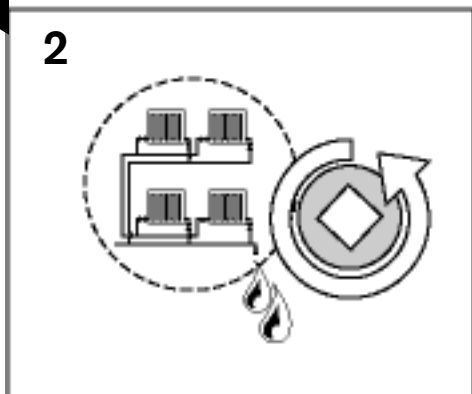
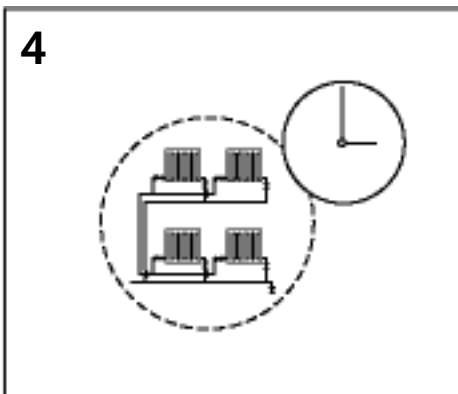
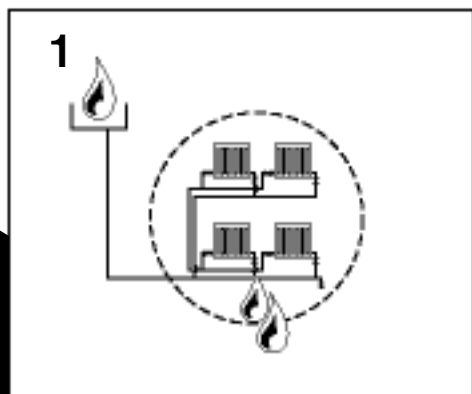


IMPORTANT: All the following Pre-Installation sections must be read and requirements met before starting boiler or flue installation.

CAUTION: ISOLATE THE MAINS SUPPLIES BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS.

CLEANING PRIMARY SYSTEMS

IMPORTANT: Debris from the system can damage the boiler and reduce efficiency. Failure to comply with the guidelines for the use of water treatment with the appliance will invalidate the appliance warranty.



BEFORE CLEANING THE SYSTEM:

ENSURE THE SYSTEM AND PIPEWORK IS IN GOOD WORKING ORDER

KEEP THE EXISTING BOILER/ CIRCULATING PUMP WHERE POSSIBLE OR USE A POWER FLUSHING MACHINE TO AID THE CLEANSING PROCEDURE BEFORE INSTALLING A NEW BOILER.

CLEANING THE PRIMARY SYSTEM:

- 1 Fill the system with cold water and check for leaks.
- 2 Open all drain cocks and drain the system.
- 3 Close drain cocks and add a suitable flushing agent at the correct strength for the system condition in accordance with the manufacturer's instructions.
 - ▶ Circulate the flushing agent before the boiler is fired up.
- 4 Run the boiler/system at normal operating temperature as directed by the manufacturer of the flushing agent.
- 5 Drain and thoroughly flush the system to remove the flushing agent and debris.

KEY



Valve



Flushing Agent



ELECTRIC SUPPLY:

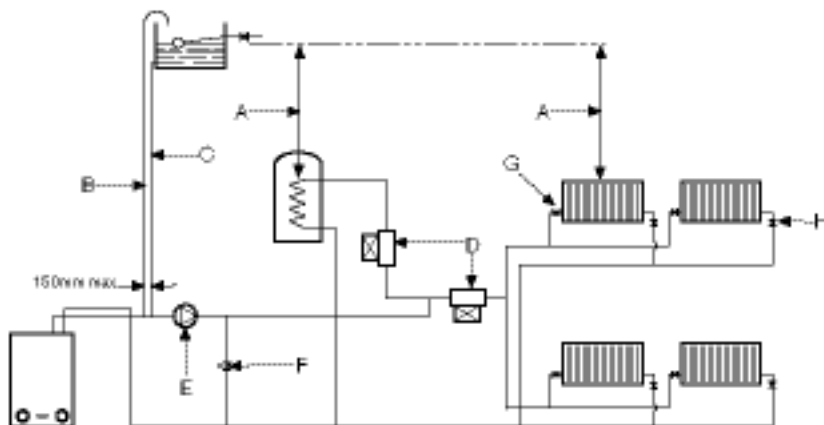
- Supply: 230V - 50Hz, 50 watts not including pump.
- Cable: PVC insulated 0.75mm² (24 x 0.2mm) temperature rated to 90°C.
- External 3A fuse to BS1362.
- The appliance must be earthed.
- All pipes to the boiler must be cross-bonded.
- Mains supply to the boiler and system wiring centre must be through one common fused double pole isolator situated adjacent to the appliance.
- Wiring must comply with IEE wiring regulations and any local regulations which may apply to fixed wiring to a stationary appliance.

GAS SUPPLY:

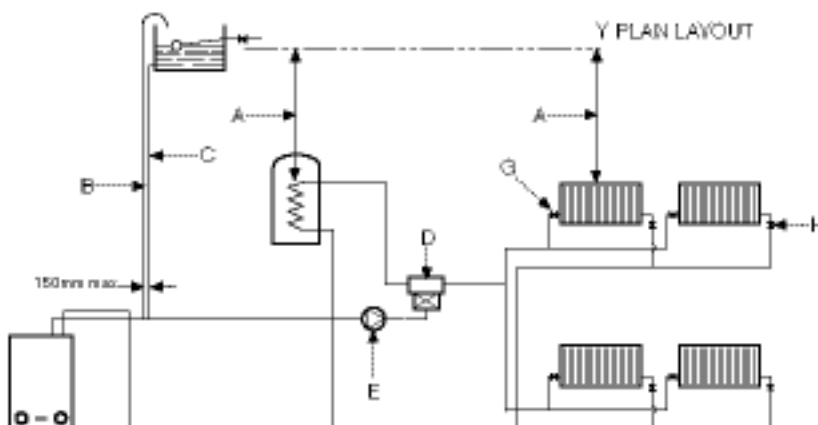
- Boilers using NG must be connected to a governed meter.
- LPG boilers must be connected to a regulator.
- Installation and connection of the gas supply to the boiler must be in accordance with BS6891.
- Under no circumstances should the size of the gas supply pipe be less than that of the appliance inlet connection.
- The meter or regulator and pipework to the meter must be checked, preferably by the gas supplier, to ensure it is in good working order and can meet the gas flow and pressure requirements in addition to the demand from any other appliance being served. This does not include the pipework from the meter to the boiler.



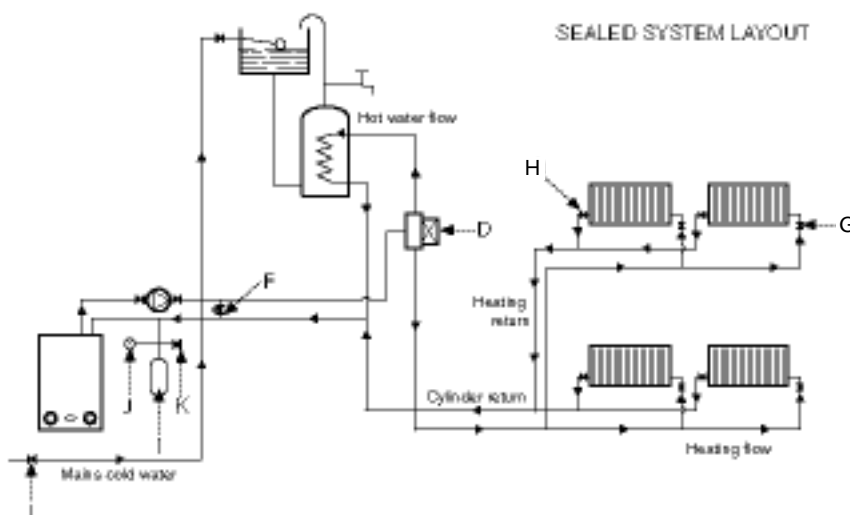
S PLAN LAYOUT



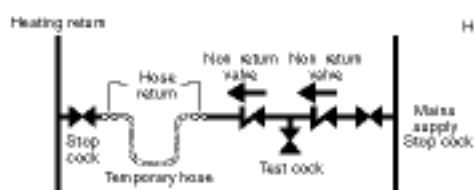
Y PLAN LAYOUT



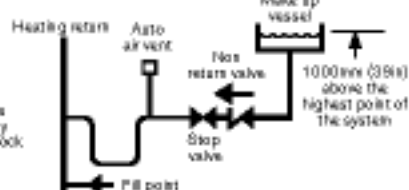
SEALED SYSTEM LAYOUT



SYSTEM FILL



SYSTEM MAKE UP



WATER SYSTEMS & PIPEWORK

PLASTIC PIPEWORK & UNDER FLOOR HEATING:

- Any plastic pipework must have a polymeric barrier with 600mm (minimum) length of copper or steel pipe connected to the boiler.
- Plastic pipework used for underfloor heating must be correctly controlled with a thermostatic blending valve limiting the temperature of the circuits to approx. 50°C.

CONNECTIONS/VALVES:

- All system connections, taps and mixing valves must be capable of sustaining a pressure up to 3 bar.
- Radiator valves should conform to BS2767:10.
- All other valves should conform to BS1010.
- On new installations TRV's must be used on all radiators except where a room thermostat is sited. On all installations they should at least be fitted in the sleeping areas. See note below on open radiator/bypass
- A drain cock is required at the lowest point on the system.
- An air vent is required at the highest point on the system.

S and Y PLAN SYSTEM:

- NB Generally a bypass is not necessary on a Y plan system as one of the ports is open to flow.**

A Static Head - Minimum static head 250mm measured from the highest point in the heating system (top surface of the appliance or highest point in the heating system) to the water level in the feed and expansion tank.

B Heating Vent (22mm minimum)

C Primary Cold Feed (15mm minimum)

D Diverter Valve and Zone Valves

E Pump

F Automatic Bypass

G Radiator Valve (Flow)

H Lockshield Valve (Return)

- NB A drain cock should be fitted at the lowest point of the heating circuit and beneath the appliance.**

FULLY PUMPED SEALED SYSTEM:

- The CH sealed system must be filled using a WRAS approved filling loop or comply with the diagram opposite for System fill
- Do not use galvanised pipes or radiators.

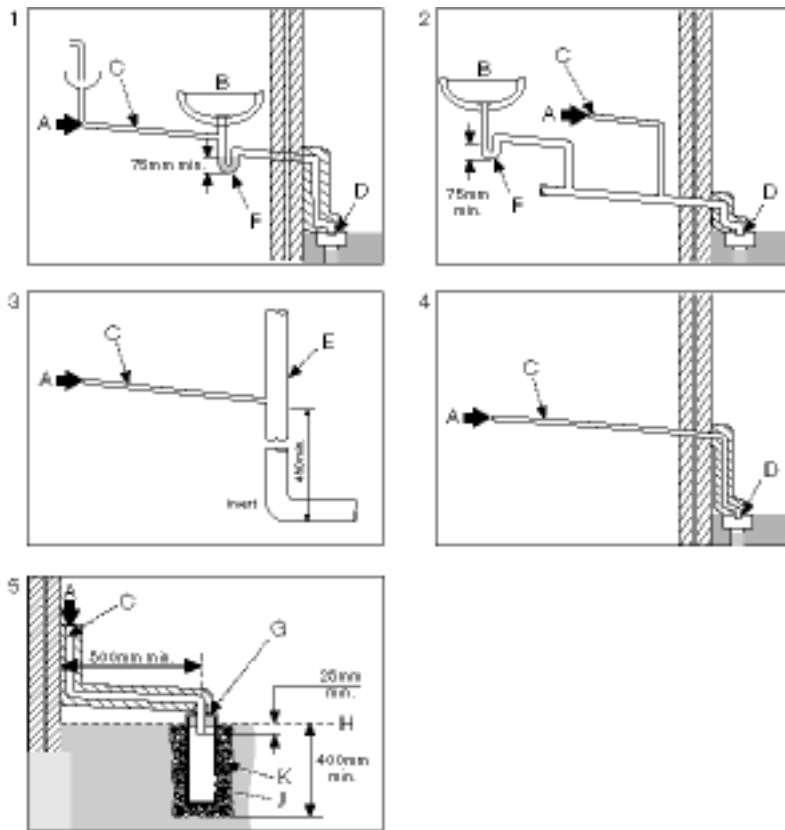
I Expansion Vessel

J Pressure Gauge

K Relief Valve

L Stop Valve Fixed Cylinder Type or sealed systems approved connection

- NB A drain cock should be fitted at the lowest point of the heating circuit and beneath the appliance.**



CONDENSATE PIPEWORK:

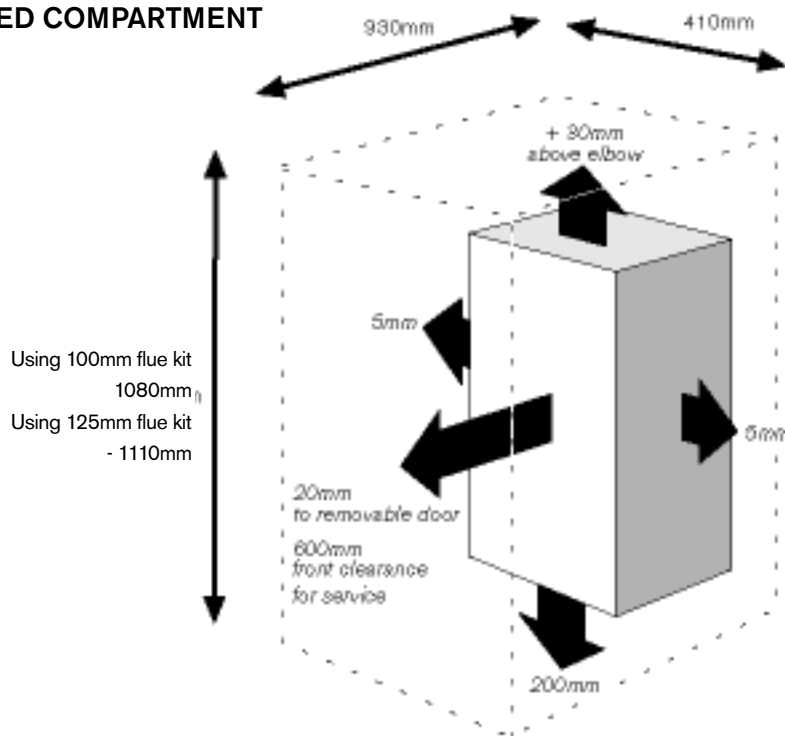
- The condensate pipe must be a minimum of 22mmØ plastic pipe.
- **The condensate pipework must fall at least 50mm per metre towards the outlet and should take the shortest practicable route.**
- The pipework must follow one of the options shown opposite into an internal serviceable trap (min. 75mm) such as a sink/washing machine waste or discharge direct into a vent stack (E) 450mm min. above pipe invert, or into a gulley (D) below ground but above the water level.
- **Use waterproof pipe insulation in exposed positions and for external pipework.**

IMPORTANT: Ensure there are no blockages in the pipe run.

- 1 Internal sink/washing machine drain
- 2 Internal waste drainage system
- 3 Soil/vent stack
- 4 External drainage system
- 5 External condensate absorption point

- A - Condensate from boiler
 B - Sink
 C - 22mmØ plastic condensate pipe
 D - Gulley
 E - Internal soil and vent stack
 F - Serviceable waste trap (75mm min)
 G - 300mm x 100mmØ sealed plastic tube
 H - Ground level
 J - Drainage holes 50mm from base of tube (12mmØ at 25mm centres) facing away from building
 K - Limestone chippings

SERVICING CLEARANCES VENTED COMPARTMENT



BOILER LOCATION & CLEARANCES

This boiler is only suitable for installing internally within a property at a suitable location onto a fixed, rigid non-combustible surface at least the same size as the boiler and capable of supporting the boiler weight.

COMPARTMENTS:

Follow the requirements of BS6798 and BS5440 Part 2 and note:

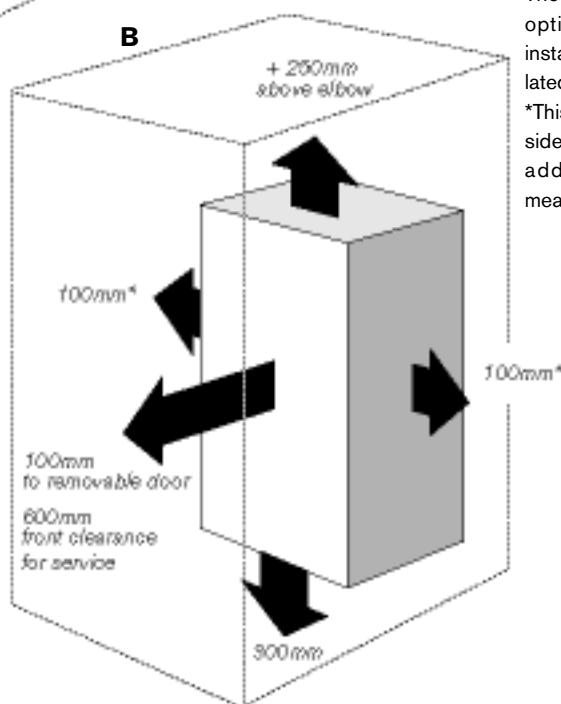
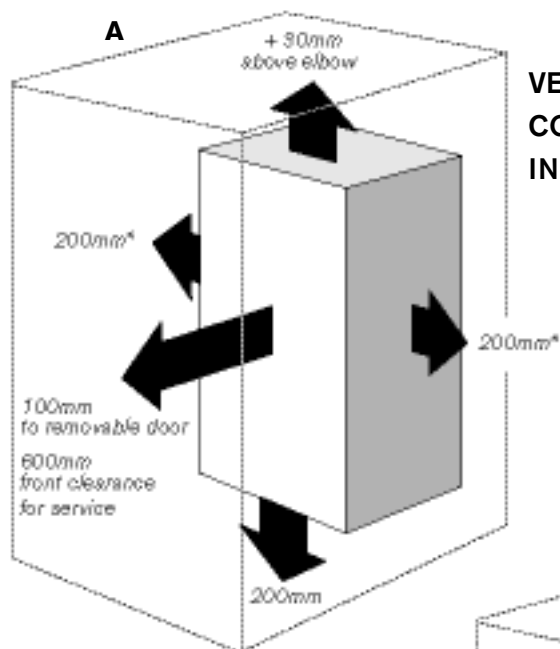
- Minimum clearances must be maintained
- An access door is required to install, service and maintain the boiler and any ancillary equipment.
- If fitting the boiler into an airing cupboard use a non-combustible perforated material (maximum hole sizes of 13mm) to separate the boiler from the airing space.

BOILER CLEARANCES:

The diagram opposite shows the minimum space required to install and service the boiler.

If a boiler is installed in a compartment with clearances less than shown in the diagrams A and B, ventilation is required. Refer to tables below for ventilation requirements.

VENTILATION FREE COMPARTMENTS INSTALLATION CLEARANCES



| Ri | | |
|---------------|---------------------------------------|--------------------------------------|
| Vent position | To room or internal space | Direct to outside |
| High level | Minimum free area 122 cm ² | Minimum free area 61 cm ² |
| Low level | Minimum free area 122 cm ² | Minimum free area 61 cm ² |

BOILER CLEARANCES - UNVENTILATED COMPARTMENTS:

The diagrams (A and B) opposite show two options for the minimum space required to install and service the boiler inside an unventilated compartment.

*This space can be reduced to 50mm for one side only as long as both the side clearances add up to the total of both the side measurements shown or more.

CLEARANCES

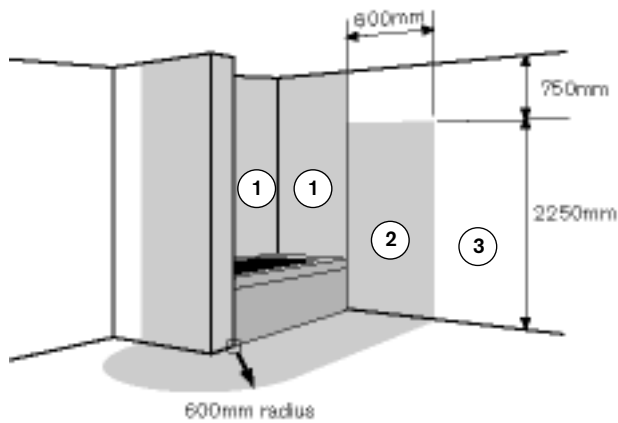
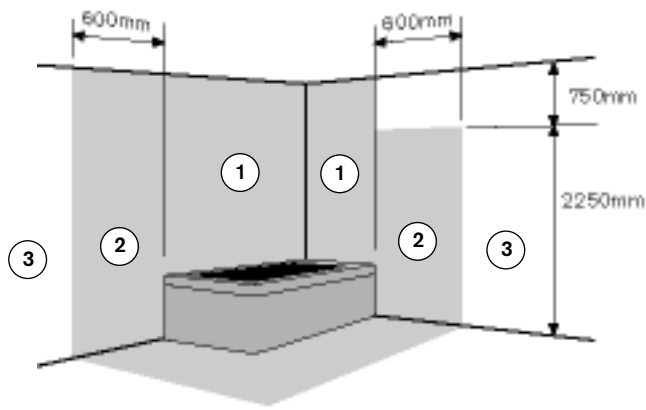
BATHROOMS:

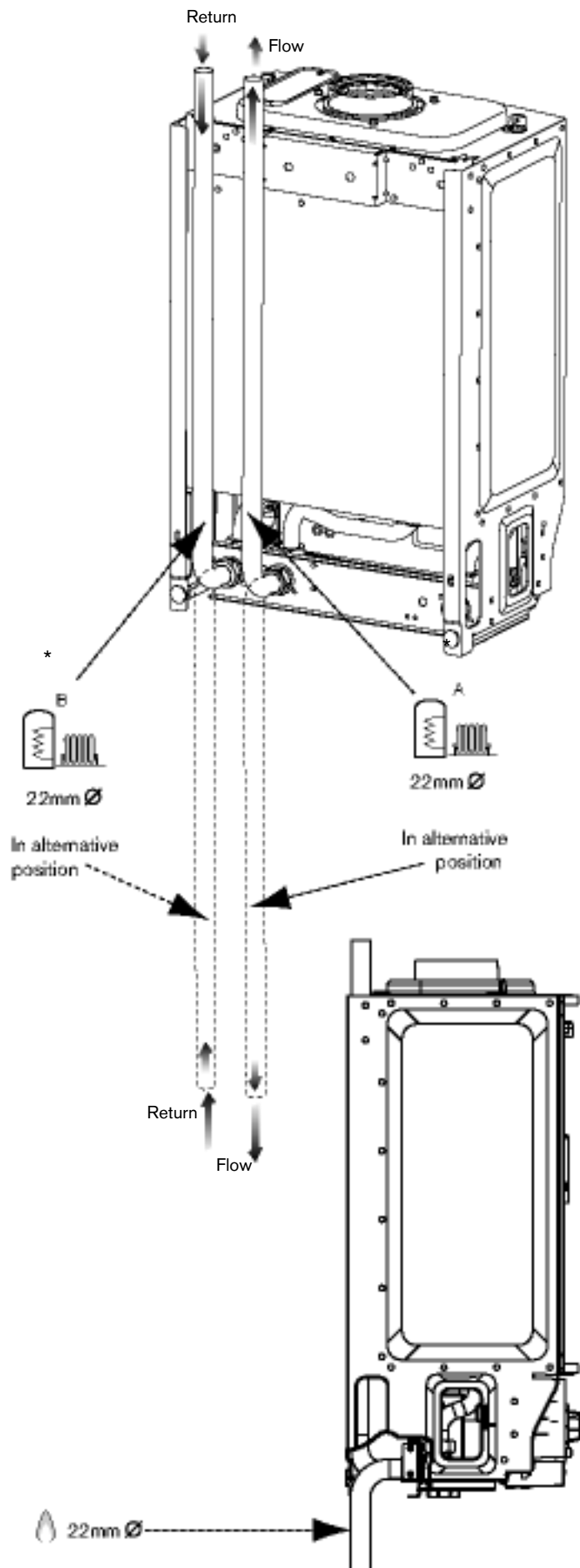
The boiler can be installed outside the shaded areas shown opposite. (Zone ③ according to IEE Wiring Regulations).

(See Technical Data for IP ratings.)

IMPORTANT: any switch or appliance control using mains electricity must not be able to be touched by a person using the bath or shower.

Electrical switches, fused spur and socket outlets must not be situated in the bathroom.





CONNECTIONS:

Heating System: 22mm compression fittings*

Gas: 22mm

* Use the 22mm copper pipes provided with the appliance.
Use the fittings supplied in the Lit/Hardware pack.

- If the flow and return pipes are to be run behind the appliance it may be an advantage to connect the pipes before hanging on the wall especially if space is limited.

Minimum dimensions of flue terminal positions for balanced room sealed flues with fanned draught:

| DRWG. REF: | TERMINAL POSITION | DISTANCE |
|----------------|---|----------|
| A ¹ | Directly below an opening, air brick, opening windows, etc. | 300mm |
| B ¹ | Above an opening, air brick, opening window, etc. | 300 mm |
| C ¹ | Horizontally to an opening, air brick, opening window, etc. | 300 mm |
| D | Below gutters, soil pipes or drain pipes | 75mm |
| E | Below eaves | 200mm |
| F ² | Below balconies or car port roof (lowest point) | 200mm |
| G | From a vertical drain pipe or soil pipe | 150mm |
| H | From internal or external corner or to a boundry alongside the terminal | 300mm ** |
| I | Above ground, roof or balcony | 300mm |
| J | From a surface or boundry facing the terminal | 600mm ** |
| K | From a terminal facing the terminal | 1200mm |
| L ² | From an opening in the car port (e.g. door, window) into the dwelling | 1200mm |
| M | Vertically from a terminal on the same wall | 1500mm |
| N | Horizontally from a terminal on the same wall | 300mm |
| O | From a non combustible vertical structure on the roof | * |
| P | Above intersection with the roof | * |

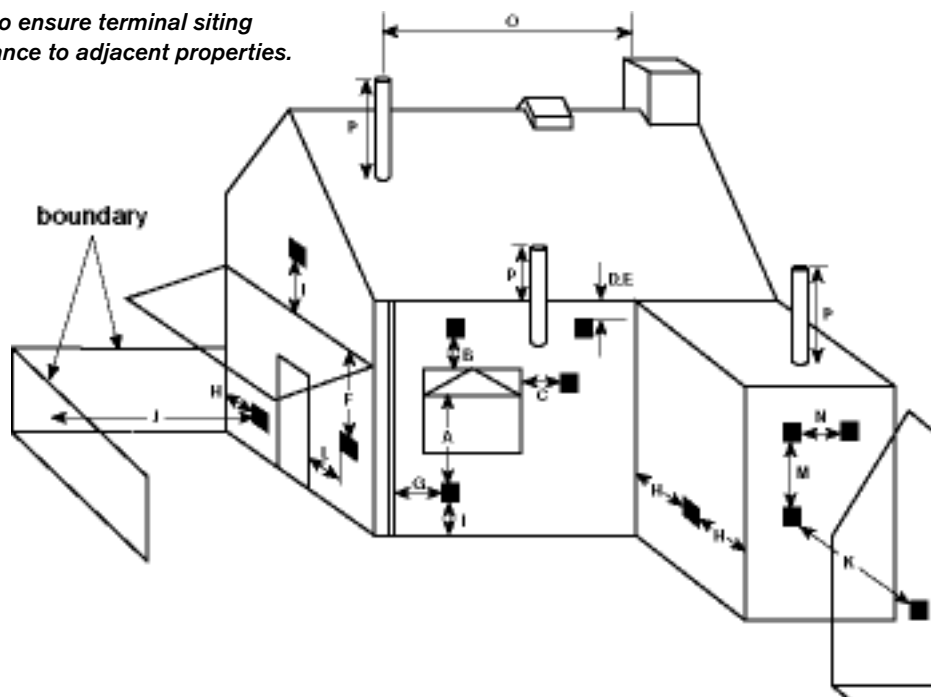
- The flue must be fitted and terminated in accordance with the recommendations of BS5440 : Part 1.
- The flue must not cause an obstruction.
- Discharge and any noise from the flue outlet must not cause a nuisance.
- Flue gases have a tendency to plume and in certain weather conditions a white plume of condensation will be discharged from the flue outlet. This could be a nuisance, for example, near security lighting.
- The air inlet/outlet duct and the terminal of the boiler must not be closer than 25mm to any combustible material.
Detailed recommendations on protection of combustible materials are given in BS 5440:1.
- A protective terminal guard must be fitted if the terminal is 2m or less above a surface to which people have access.
The guard must be spaced equally (minimum 50mm) around the flue and fixed to the wall with plated screws.
See Contact Information (inside front cover).

1 In addition, the terminal should not be nearer than 150mm (fanned draught) to an opening in the building fabric formed for the purpose of accommodating a built-in element such as a window frame.

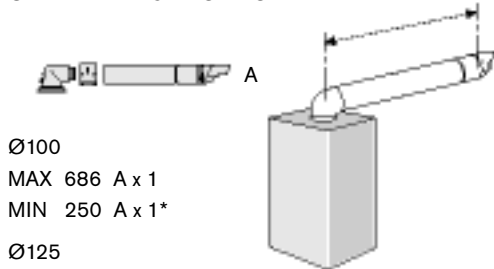
2 Not recommended.

* See instructions supplied with vertical flue kits.

** Care should be taken to ensure terminal siting does not cause a nuisance to adjacent properties.



STANDARD FLUE HORIZONTAL

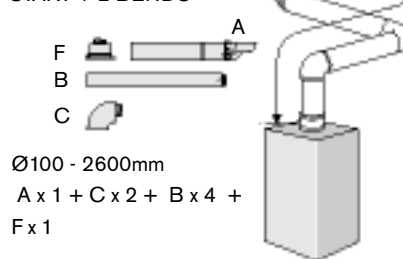


Ø100
MAX 686 A x 1
MIN 250 A x 1*

Ø125
MAX 1070 A x 1
MIN 250 A x 1*

* Requires cutting

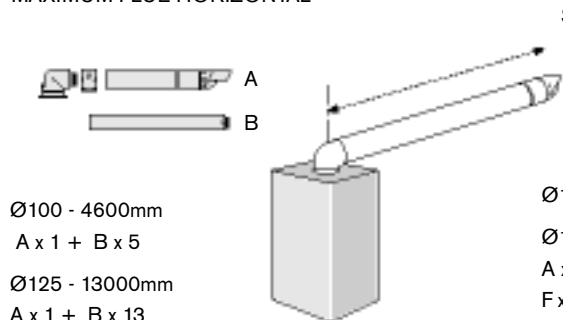
MAXIMUM FLUE VERTICAL START + 2 BENDS



Ø100 - 2600mm
A x 1 + C x 2 + B x 4 +
F x 1

Ø125 - 11000mm
A x 1 + C x 2 + B x 13 +
F x 1

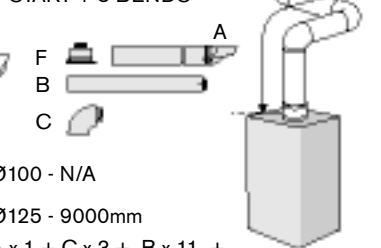
MAXIMUM FLUE HORIZONTAL



Ø100 - 4600mm
A x 1 + B x 5

Ø125 - 13000mm
A x 1 + B x 13

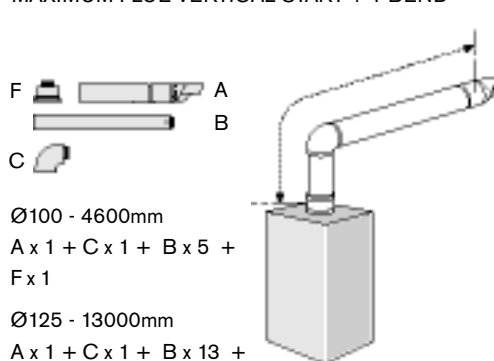
MAXIMUM FLUE VERTICAL START + 3 BENDS



Ø100 - N/A

Ø125 - 9000mm
A x 1 + C x 3 + B x 11 +
F x 1

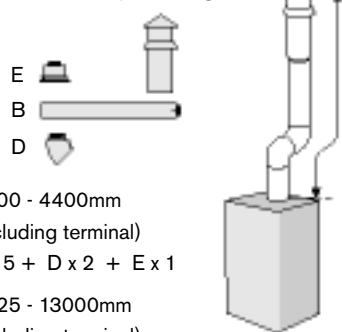
MAXIMUM FLUE VERTICAL START + 1 BEND



Ø100 - 4600mm
A x 1 + C x 1 + B x 5 +
F x 1

Ø125 - 13000mm
A x 1 + C x 1 + B x 13 +
F x 1

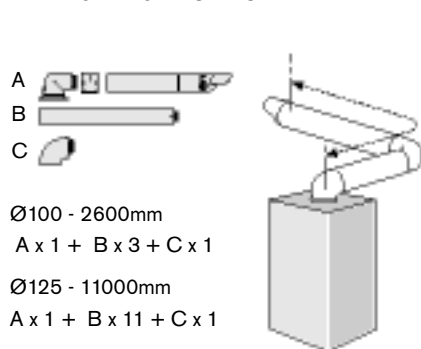
MAXIMUM FLUE VERTICAL WITH 2 x 45° BENDS



Ø100 - 4400mm
(including terminal)
B x 5 + D x 2 + E x 1

Ø125 - 13000mm
(including terminal)
B x 13 + D x 2 + E x 1

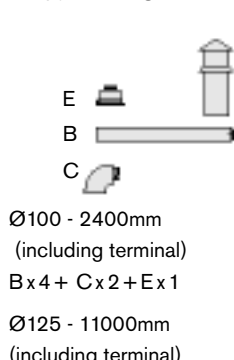
MAXIMUM FLUE HORIZONTAL + 1 BEND



Ø100 - 2600mm
A x 1 + B x 3 + C x 1

Ø125 - 11000mm
A x 1 + B x 11 + C x 1

VERTICAL FLUE WITH 2 x 90° BENDS

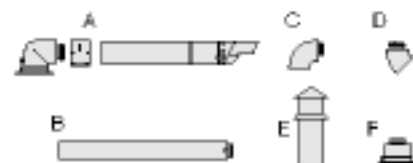


Ø100 - 2400mm
(including terminal)
B x 4 + C x 2 + E x 1

Ø125 - 11000mm
(including terminal)
B x 13 + C x 2 + E x 1

FLUE OPTIONS

- The diagrams (opposite) show the components used and the maximum flue length for each configuration of 100mm and 125mm flues.
- Shaded flue components indicate the standard 100mm horizontal flue.
- Only straight flue sections can be reduced in length and cut.
- The flue terminal end can be fitted from the inside or outside of the building.
- Fixing kits are supplied with the flue extension kits.
- Horizontal 125mm and Vertical 100mm and 125mm flue kits are available with separate instructions. Contact your supplier or Worcester Bosch.



A - Standard horizontal flue (100mm diameter shown)

B - Straight flue extension

C - Flue bend 90°

D - Flue bend, 45°

E - Vertical terminal (vertical adaptor supplied with terminal)

F - Vertical adaptor (used with horizontal terminal)

Calculating the flue length:

Measure the total flue length required, noting that the maximum straight flue length including the terminal is:

Horizontal 60/100mm: 4600mm
Horizontal 80/125mm: 13000mm
Vertical 60/100mm: 6400mm
Vertical 80/125mm: 15000mm

Then reduce the total straight flue length for each extra flue bend (excluding the flue elbow) by:

2000mm for 90°
1000mm for 45°

Flue Extension lengths:

Horizontal & Vertical 60/100mm: 960mm
Horizontal & Vertical 80/125mm: 1000mm

Flue Terminal lengths:

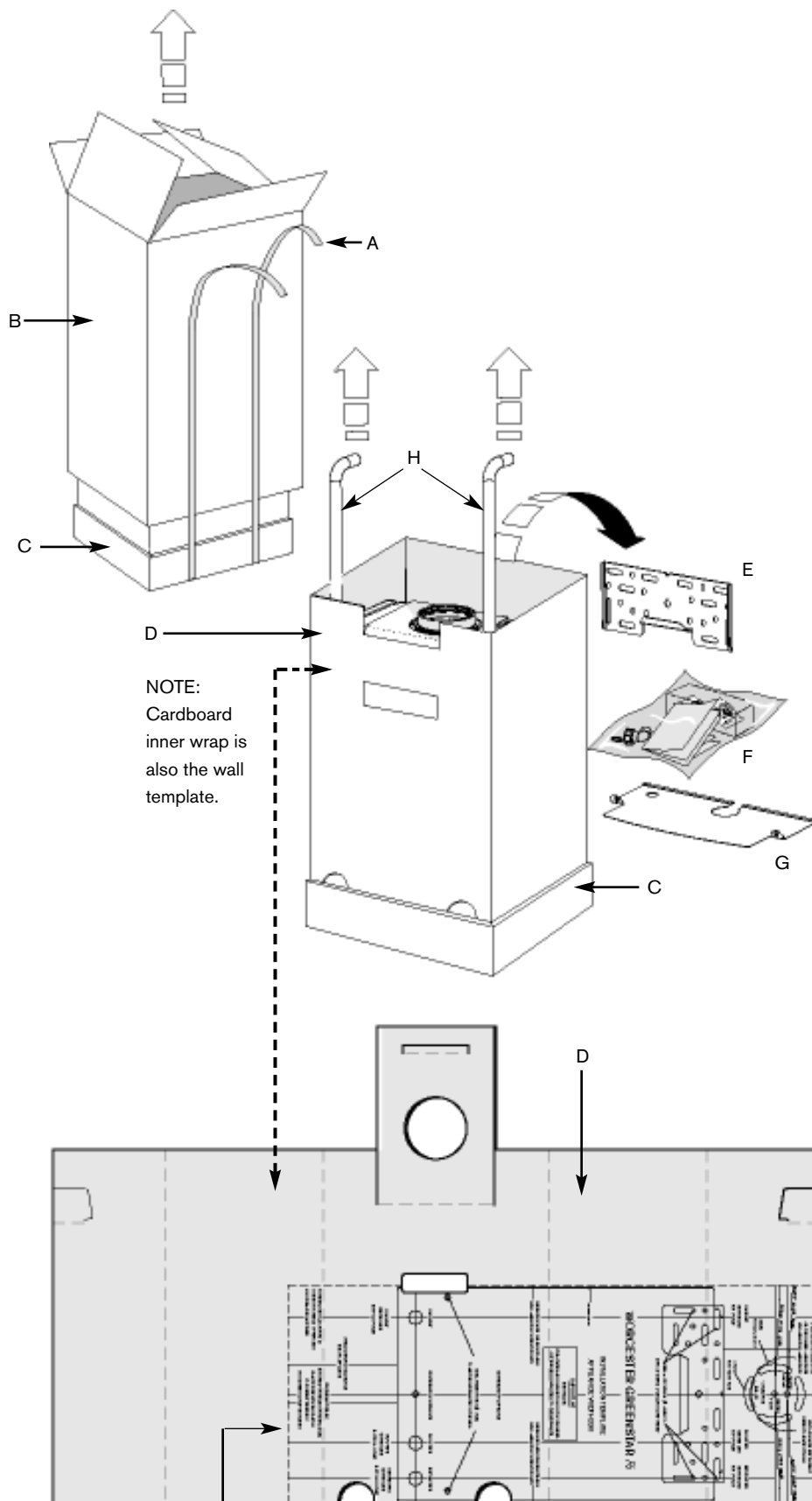
Horizontal 60/100mm: 800mm including terminal
Horizontal 80/125mm: 1200mm
Vertical 60/100mm: 1140mm to top of terminal
Vertical 80/125mm: 1365mm to top of terminal

IMPORTANT: All the previous Pre-Installation sections must be read and requirements met before starting boiler or flue installation.

UNPACKING THE BOILER

LIFTING AND CARRYING PRECAUTIONS:

- Lift only a manageable weight, or ask for help.
- When lifting or putting things down, bend the knees, and keep the back straight and feet apart.
- Do not lift and twist at the same time.
- Lift and carry objects close to the body



A - Straps

B - Outer carton

C - Base tray

D - Inner wrap and **wall template**

E - Wall mounting plate

F - Installer pack

G - Base Panel

H - 22mm pipes (2) (system flow and return)

IMPORTANT HANDLING INSTRUCTIONS

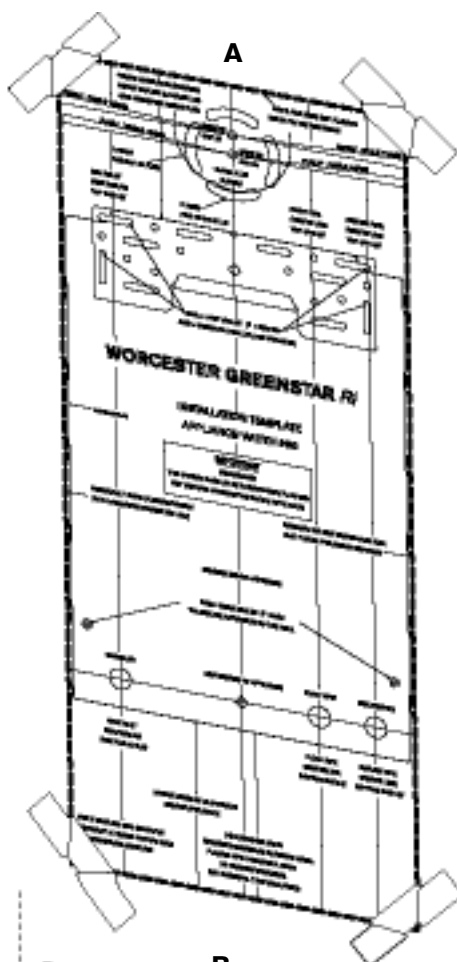
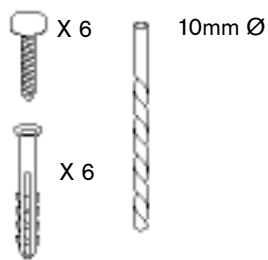
- It is advised that two people are used to carry the carton from the van to the point of delivery.
- Once the carton has been delivered, the outer carton is removed first. Care should be taken when releasing the straps. If a sharp implement is used make sure the outer carton is not pierced and that the implement is used in such a way so that it may not cause personal injury. All sharp objects must be covered or the blade retracted after use and put away in a safe place. The wall mounting plate, the 2 X 22mm pipes and the Lit/Hardware pack are now removed making sure that no damage occurs to the internal wrap which doubles as the Wall Template. Care should be taken when lifting the boiler from the base and the proper technique for safe lifting of any heavy object should be strictly observed.

Additional requirements for roof space installation:

- The boiler should be first unpacked before ascending ladder to loft space.
- Two sets of steps should be used.
- Two people should share the lifting of the boiler up to the loft hatch, where the boiler is entered into the loft space tilted and slid on its back into the loft.

Once the appliance is removed from its packaging check the contents against the packing list.

Before installing appliance ensure system has been cleaned as explained on page 8.



WALL MOUNTING PLATE

FLUE OPENING

CAUTION: Ensure there are no pipes, electric cables, damp proof courses or other hazards before drilling.

SAFETY:

All relevant safety precautions must be undertaken. Protective clothing, footwear, gloves and safety goggles must be worn as appropriate.

FIXING THE MOUNTING FRAME:

- The boiler template shows the relative positions of the flue and pipes to the boiler. Also clearances around the appliance.
- ▶ Fix the template to the wall in the desired position (**A**).
- ▶ Mark the clearance around the boiler and the position of gas and system pipes (**2**) and (**3**).
- ▶ Drill 4 holes for the wall mounting plate through the template.
- ▶ Drill 2 holes for bottom fixing screws.
- ▶ Drill hole for flue duct through the wall.

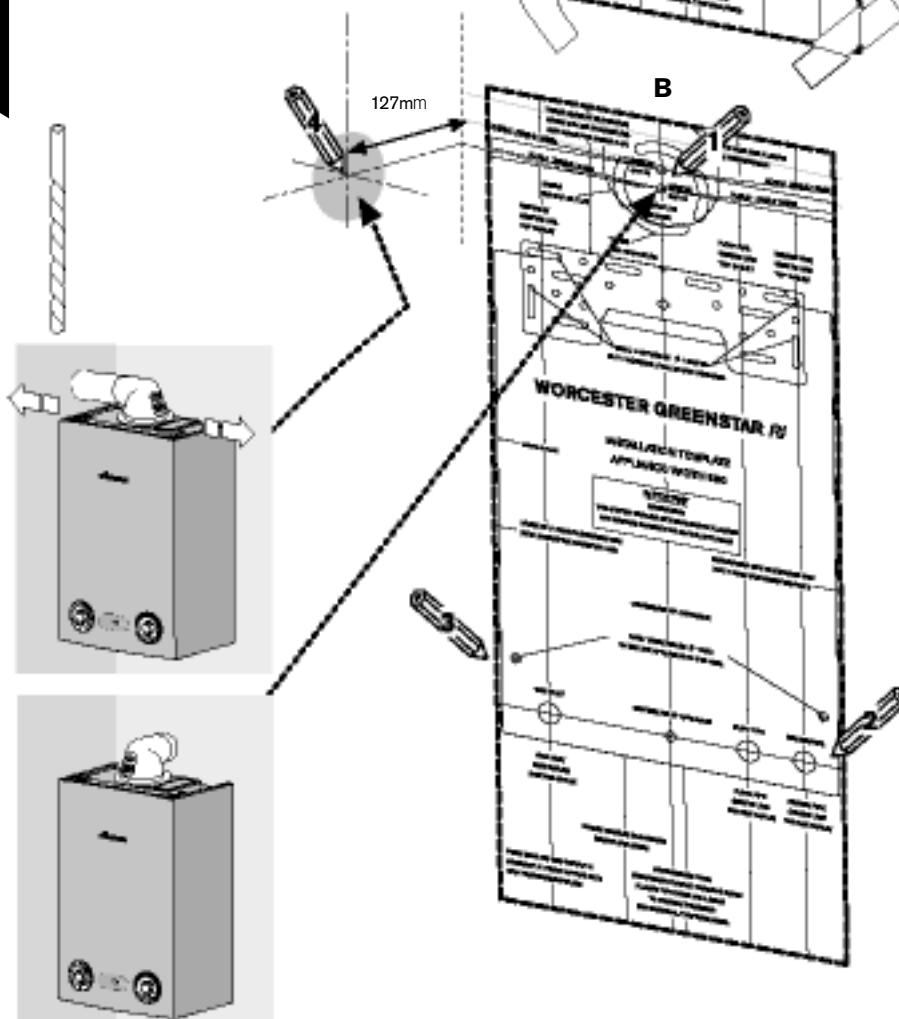
NOTE: The template has been sized to allow for minimum clearances of 5mm sides, 200mm base and 30mm above a Ø100 flue elbow.

REAR FLUE OUTLET

- The drawing (**B**) opposite shows the boiler template with the flue centre lines of both the 100mm and 125mm flue systems.
- ▶ Mark centreline of flue to be used (**1**).
- If a Ø100mm diameter flue is to be used, a 125mm diameter hole is required. However, if using the weather sealing collar by pushing it through from inside the property, then a 150mm diameter hole is required to accommodate this.
- The terminal section of the 100mm flue has an inbuilt 3° angle. If extensions are to be added then the complete flue must rise at an angle of 3°.
- The 125mm Ø flue system will require the flue to rise at an angle of 3°.
- ▶ Drill hole using a core drill or similar.

SIDE OUTLET:

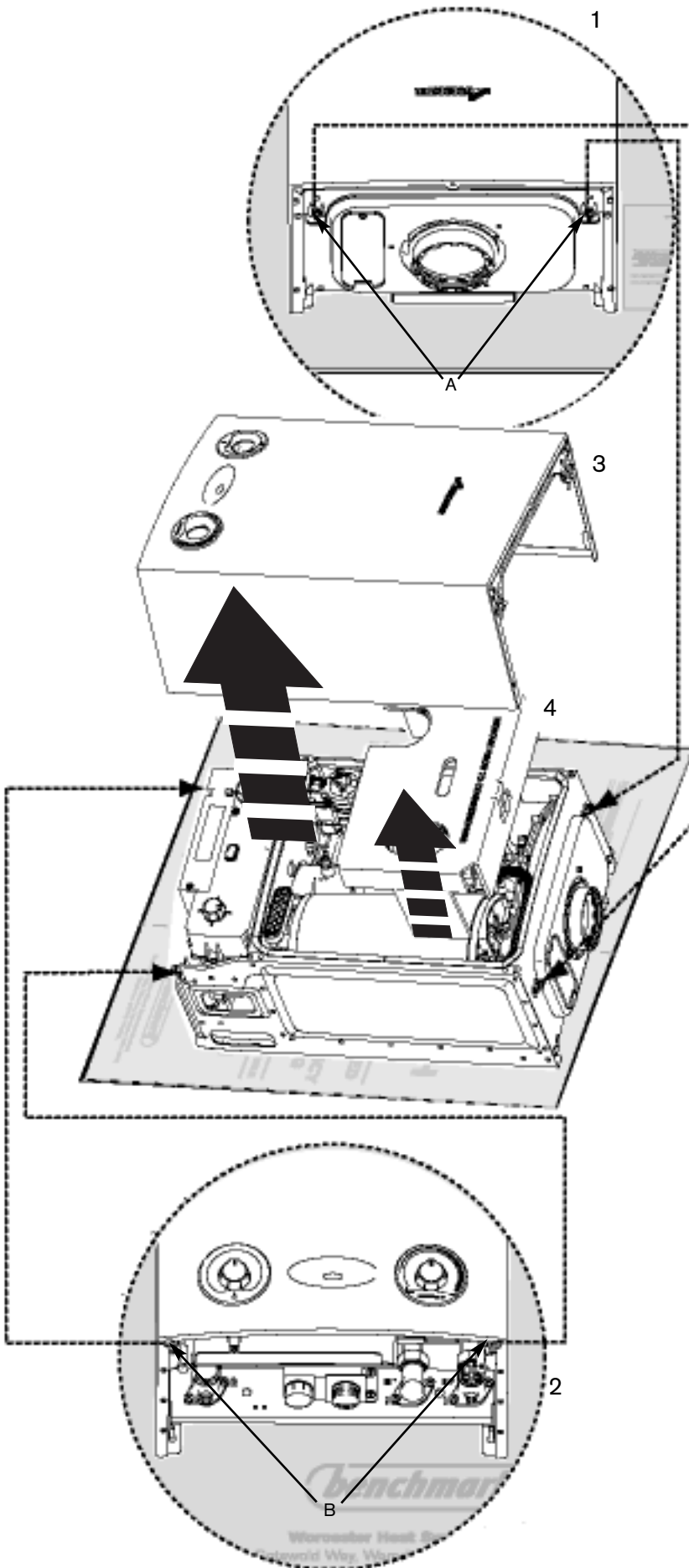
- ▶ Mark from the centre line of the wall template to the wall which the flue will pass through (**4**).
- ▶ Allow for a rise of 52mm per metre length of flue, to give a 3° angle.
- ▶ Clear any debris from the site.



OUTER CASE REMOVAL

REMOVING OUTER CASE

1. Undo and remove 2 screws (A) securing boiler casing at the top of the appliance.
 2. Undo the 2 captive screws (B) securing boiler casing at the bottom of the appliance.
 3. Pull case upwards.
 4. Remove cardboard packing piece from appliance.
- With the outer case removed the appliance is suitable for a 1 man lift (<25kg).



CAUTION: ISOLATE THE MAINS GAS SUPPLY BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS.

GAS AND WATER CONNECTIONS:

- ▶ Remove template and secure the wall mounting plate to the wall with the fixings supplied.
 - If there is greater than 600mm clearance below the appliance it is possible to fit the flow and return pipes, supplied, with the boiler installed on the wall.
- If clearance is less than 600mm below the appliance it may be necessary to fit the flow and return pipes before hanging the appliance.

A - flow (22mm)

B - return (22mm)

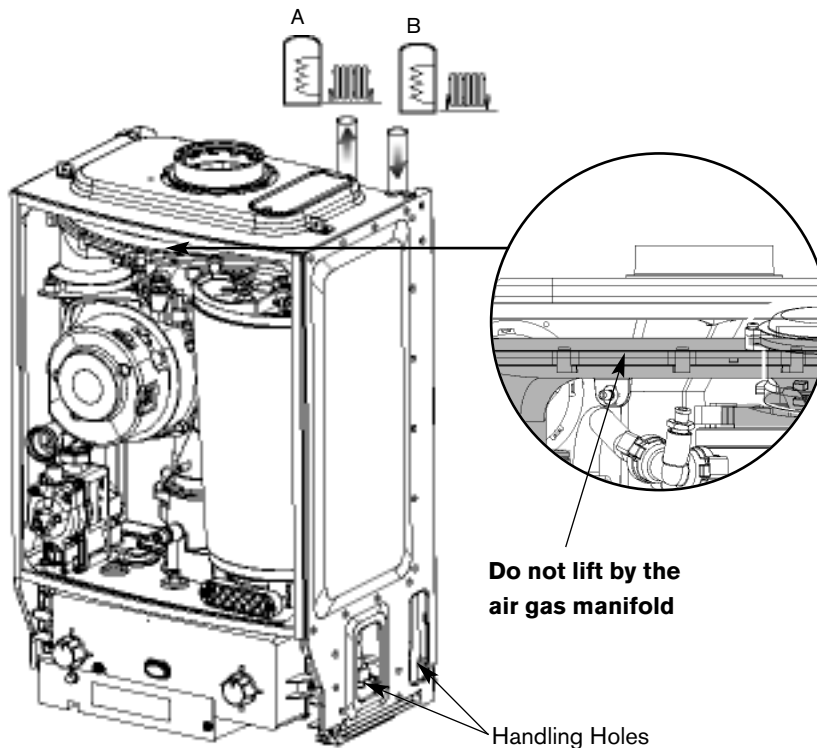
C - Gas inlet (22mm)

NOTE: The boiler is best lifted using the handling holes either side of the unit. Do not lift the boiler by the air gas manifold or control box.

- ▶ System pipes may be run vertically upwards behind the boiler or below it.

NOTE: If pipes require reducing in length this is best done before they are fitted to the boiler.

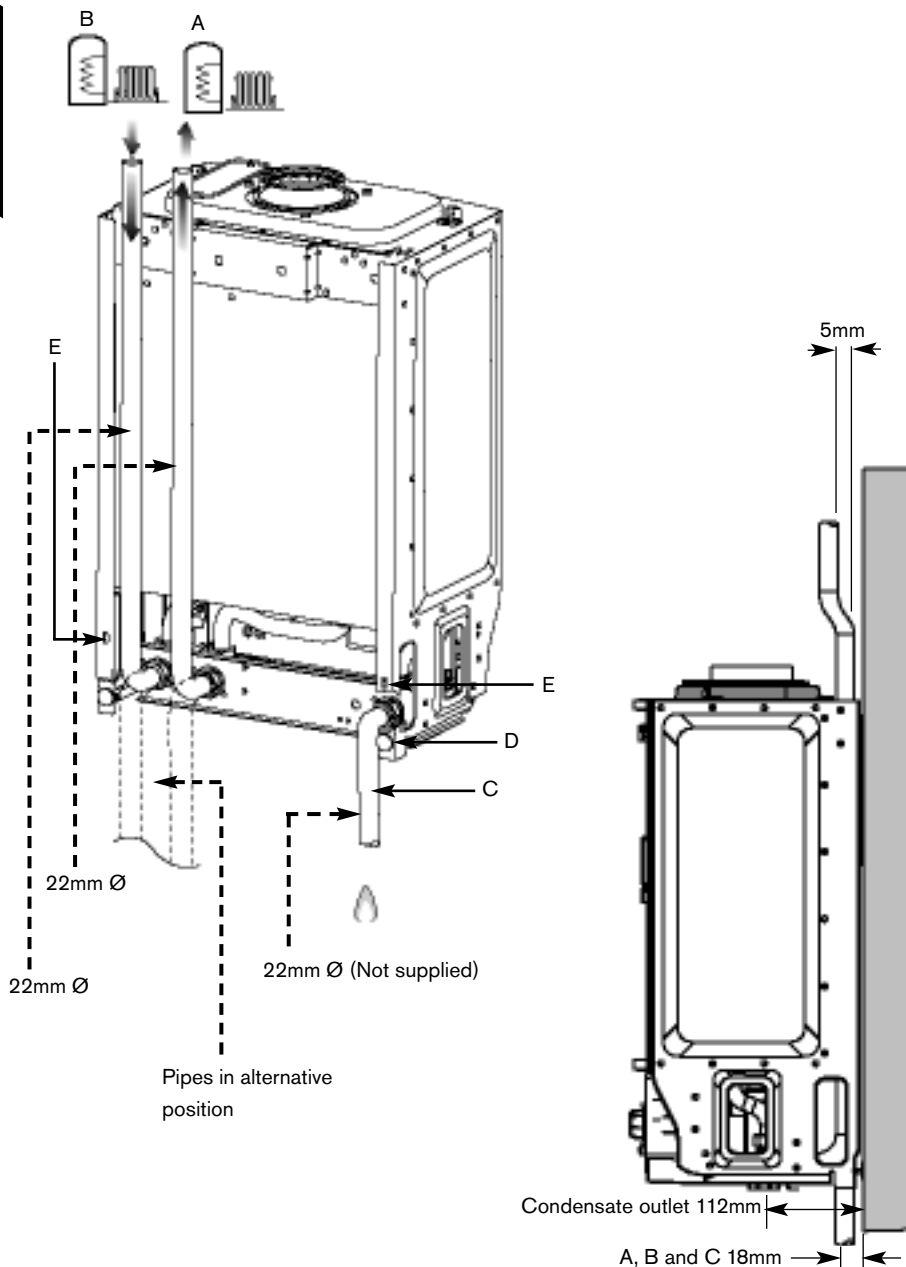
- ▶ Lift the boiler onto the wall plate and level using the feet (D) at the bottom rear of the boiler casing.
- ▶ Fit retaining screws through the boiler frame (E).
- ▶ Make connections to the heating system pipes.
- ▶ Connect the gas supply to the boiler gas cock 22mm compression fitting (pipe not supplied).



Do not lift by the air gas manifold

Handling Holes

INSTALLATION



Condensate outlet 112mm

A, B and C 18mm

FLUE INSTALLATION

HORIZONTAL FLUE

(60/100mm diameter)

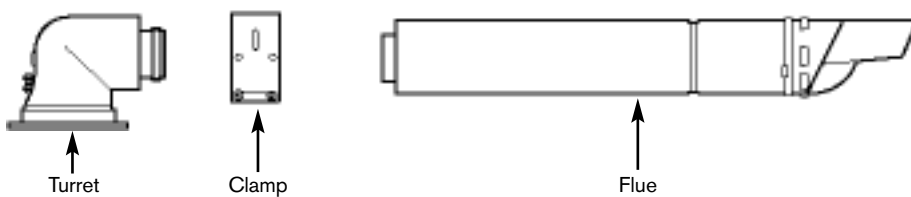
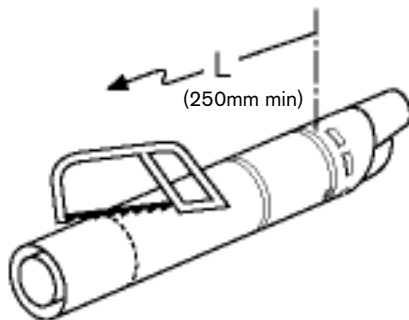
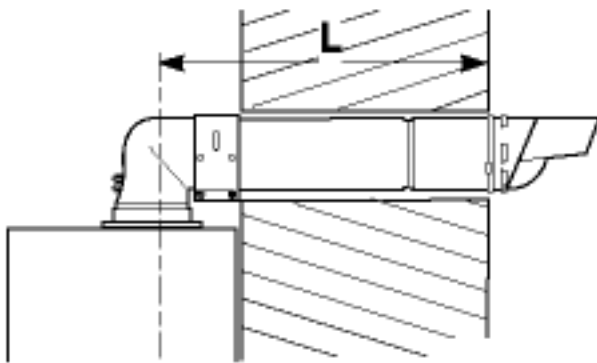
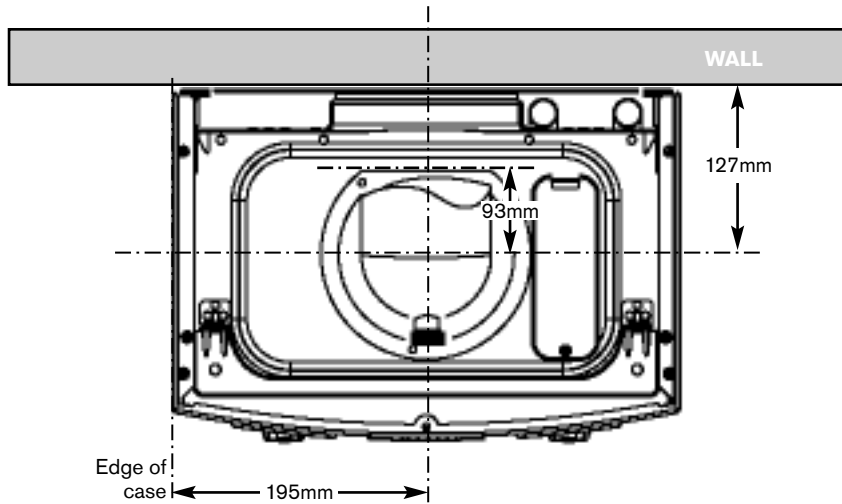
For vertical flues and 80/125mm horizontal flues, please refer to separate instructions supplied with the flue kits.

NOTE: to ease the assembly of flue components, apply silicone lubricant to sealing surfaces.

The instructions for the 60/100mm diameter flue are shown below.

MEASURING THE FLUE (Standard Flue):

- ▶ Measure from the outside wall to the centre line of the flue turret.
- ▶ Subtract 93mm from the length L to give the correct dimension to the flue elbow connection.
- ▶ The terminal section should be cut to this dimension, however it must not be shorter than 250mm.
- ▶ After cutting the end must be square and free from burrs to prevent damage to the flue seals.



MEASURING THE FLUE (Extension Flue Kits):

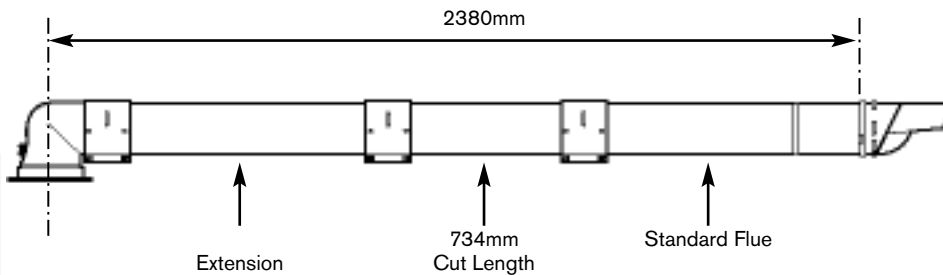
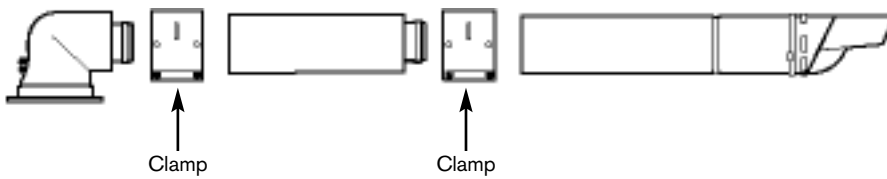
ONLY CUT EXTENDED FLUE LENGTHS

- ▶ As with the Standard Flue measure from the outside wall to the centre line of the flue turret.
- ▶ Subtract the length of the Standard Flue and turret (725mm) from length L.
- ▶ Subtract the full length 1m extension(s) from the figure.
- ▶ Cut one of the 1m extensions to the remainder.
- ▶ Cut both tubes square taking care not to distort the tubes.
- ▶ Remove any burrs.

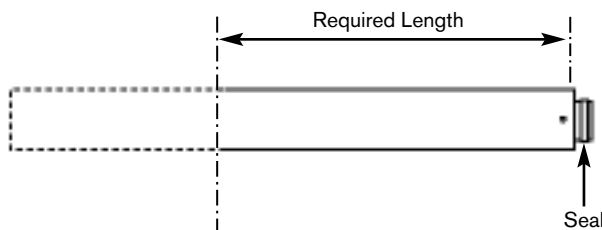
EXAMPLE:

| | | |
|-------------------------------|---|--------|
| Length L | = | 2380mm |
| Subtract Standard Flue+Turret | = | 686mm |
| Subtract Full Extension | = | 960mm |
| Cut Length | = | 734mm |

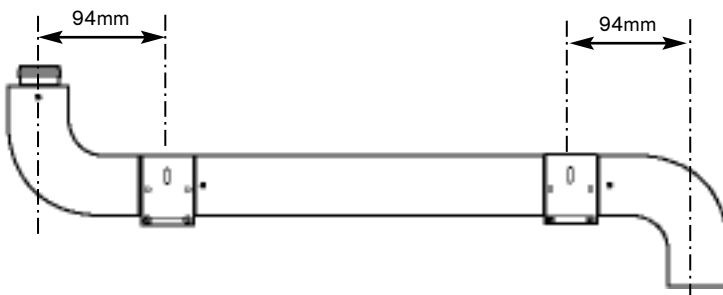
NOTE: The minimum length a flue extension can be cut to is 100mm



INSTALLATION



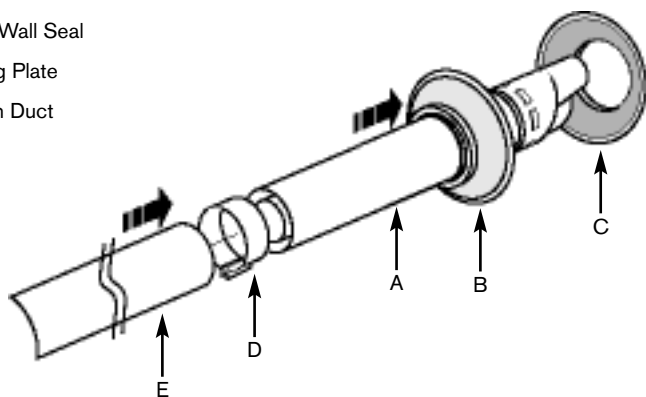
NOTE: Where extensions are reduced, cut length which **DOES NOT** contain the seal.



ADDITION OF FLUE BENDS:

When flue bends are being used an allowance of 98mm per bend must be allowed from the centre line of the bend. In the example shown using a flue extension with 2 bends will achieve a total length of 1148mm.

- A - Standard Flue
- B - Internal Wall Seal
- C - External Wall Seal
- D - Clamping Plate
- E - Extension Duct



FLUE INSTALLATION

ASSEMBLING THE FLUE

- 1 Slide inner collar (B) onto terminal (A)
- 2 Additional extensions or bends:
Push fit all extensions/bends/terminal together and secure connections with clamps (D). The slope of the terminal outlet must face downwards.

FITTING THE FLUE

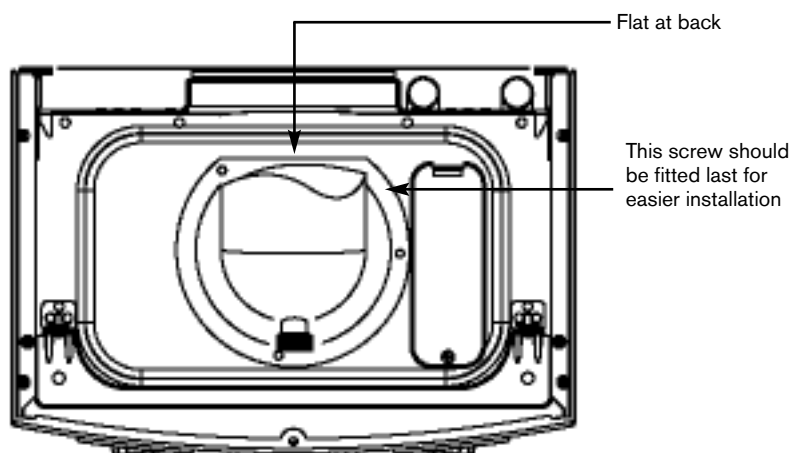
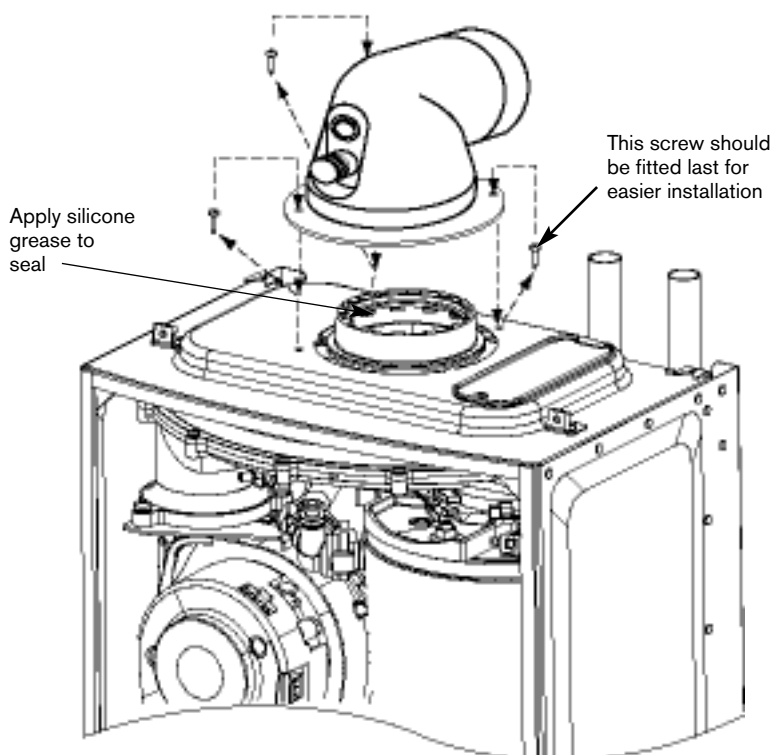
- 3 Fit the terminal (A) through the flue opening in the wall, exposing the plastic outlet section to the outside and fit the outer flue collar (C) over the notches to secure.
- 4 Assemble elbow to boiler using the three screws (see below).
Note: Screws are in boiler not in flue kit.

FITTING THE ELBOW:

- Flue elbow should push directly down and not be twisted into correct position.
- ▶ Remove the 3 inner flue tube retaining screws. The inner tube will be held in place in the appliance.
- ▶ Fit turret onto appliance and retain with the three removed screws.
NOTE: The clamping plate flat should be at the rear of the appliance.

ADDITIONAL NOTES AND REMINDERS:

- Ensure that all cut lengths are square and free from burrs.
- The flue, when assembled, is fully sealed and components are pushed home.
- The flue is set at an angle 3° or 52mm per 1m length.



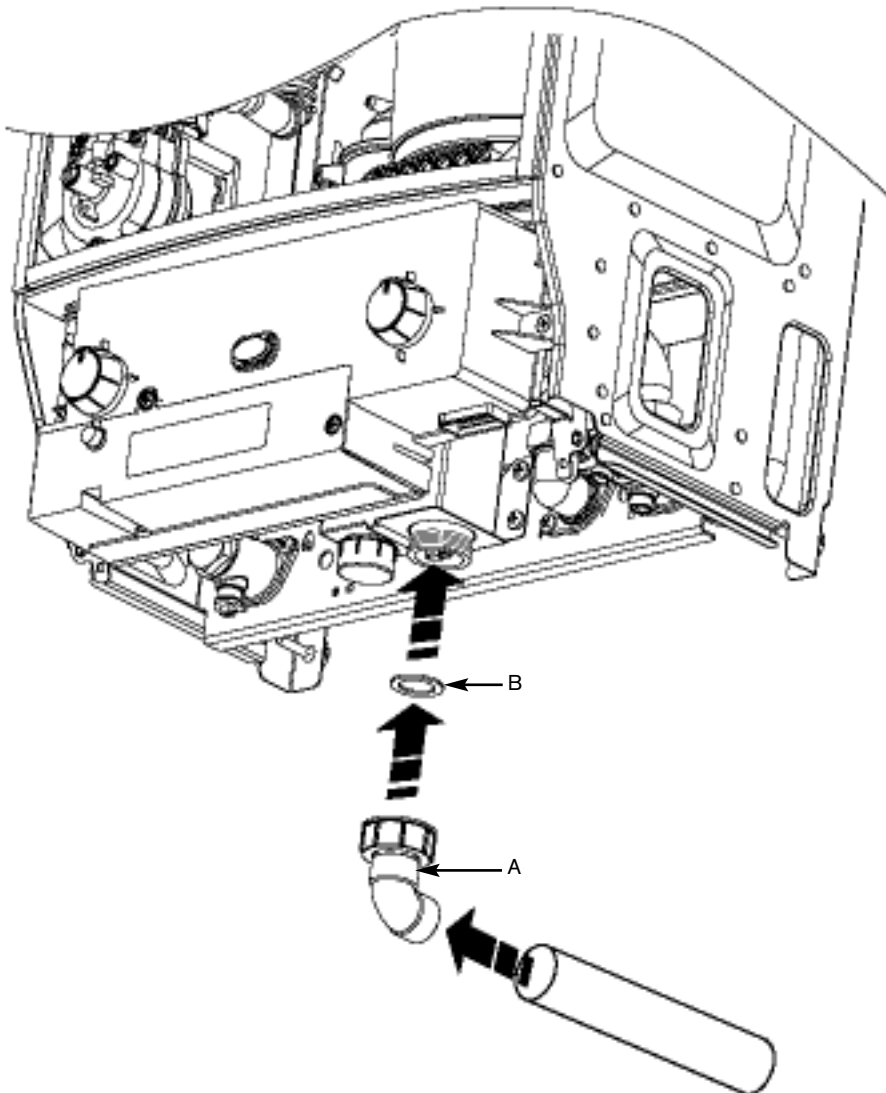
CONNECTIONS

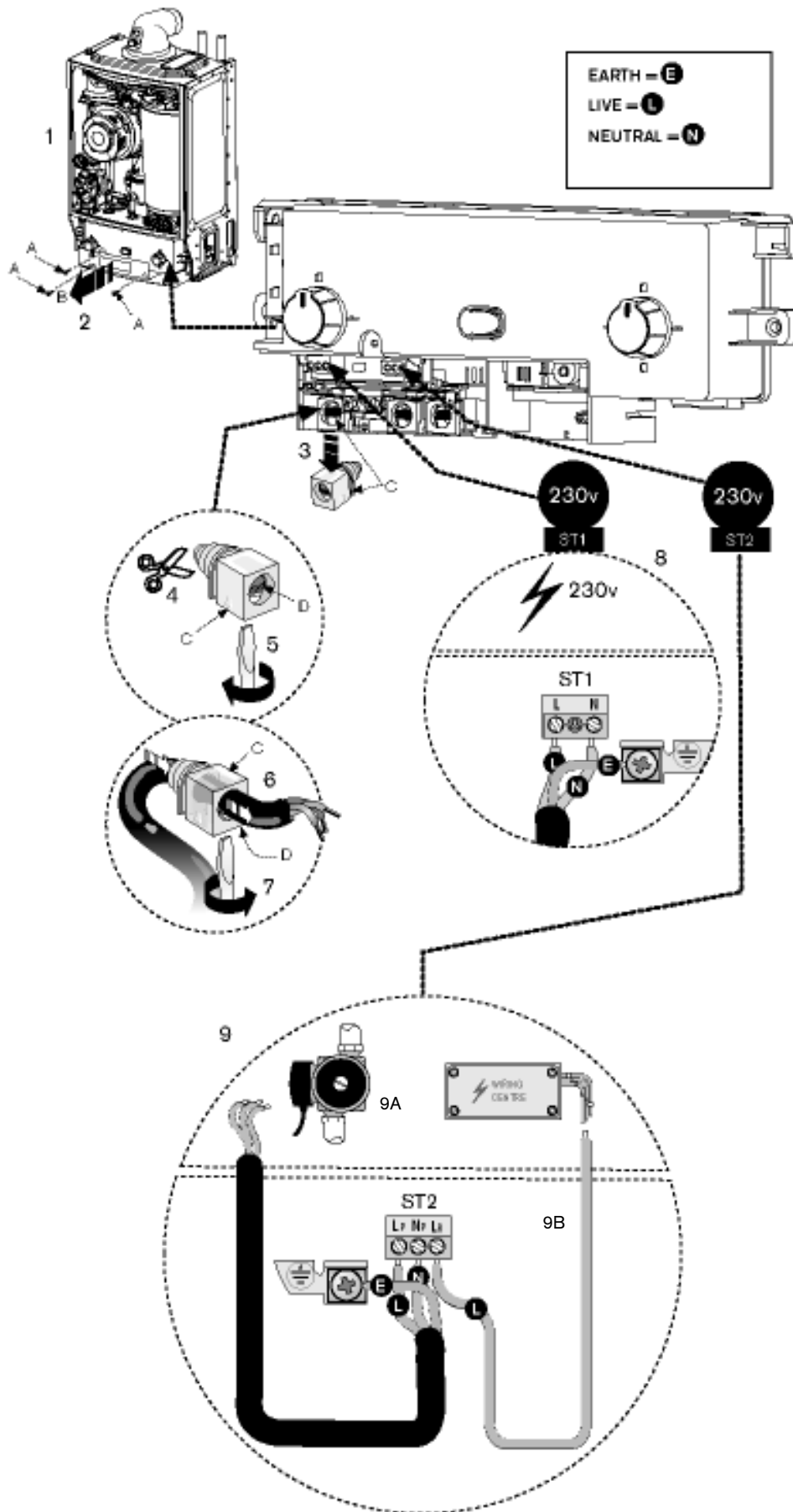
CONDENSATE CONNECTION:

Never terminate or discharge into any open source, including; sink, bath, shower, bidet, toilet etc.

Note: any external condensate pipework should be protected with weather resistant insulation to help prevent freezing.

- Ensure that the condensate drain is 22mm diameter plastic pipe. It must fall at least 50mm per metre towards the outlet.
- An adapter in 22mm pipe is contained in the fitting pack (A) along with sealing washer (B).





CAUTION: ISOLATE THE MAINS ELECTRICITY SUPPLY BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS

Note: Mains supply to the boiler and system wiring centre must be through a common sed double pole isolator situated adjacent the appliance. The isolator must have a intact separation of 3mm minimum in all places. A switched live signal should be wired the boiler from the wiring centre.

Access to electric control panel:

Remove boiler casing to access control panel. Unscrew the three screws (A) in the control panel and pull off the connections cover (B). Unclip cable clamp (C).

Cut off the tapered cable entry to fit cable diameter required.

Turn cable retaining screw (D) anti-clockwise. Run cable over the main crossbar and through the cable clamp (C), ensure there is ample cable to reach the connectors.

Turn cable clamping screw (D) clockwise to secure cable and replace clamp (C) into control panel.

Mains power 230v connection (ST1):

Separate wires from cable end and strip to 6mm

Connect LIVE wire to terminal (L)

Connect NEUTRAL wire to the terminal (N)

Connect EARTH wire to the connector (E)

External Pump (ST2):

Connect NEUTRAL wire to terminal (Np)

Connect LIVE wire to terminal (Lp)

Connect EARTH wire to earth bracket (E)

Boiler Demand Live (from external wiring

centre) (ST2):

Connect DEMAND LIVE wire to terminal (LR).

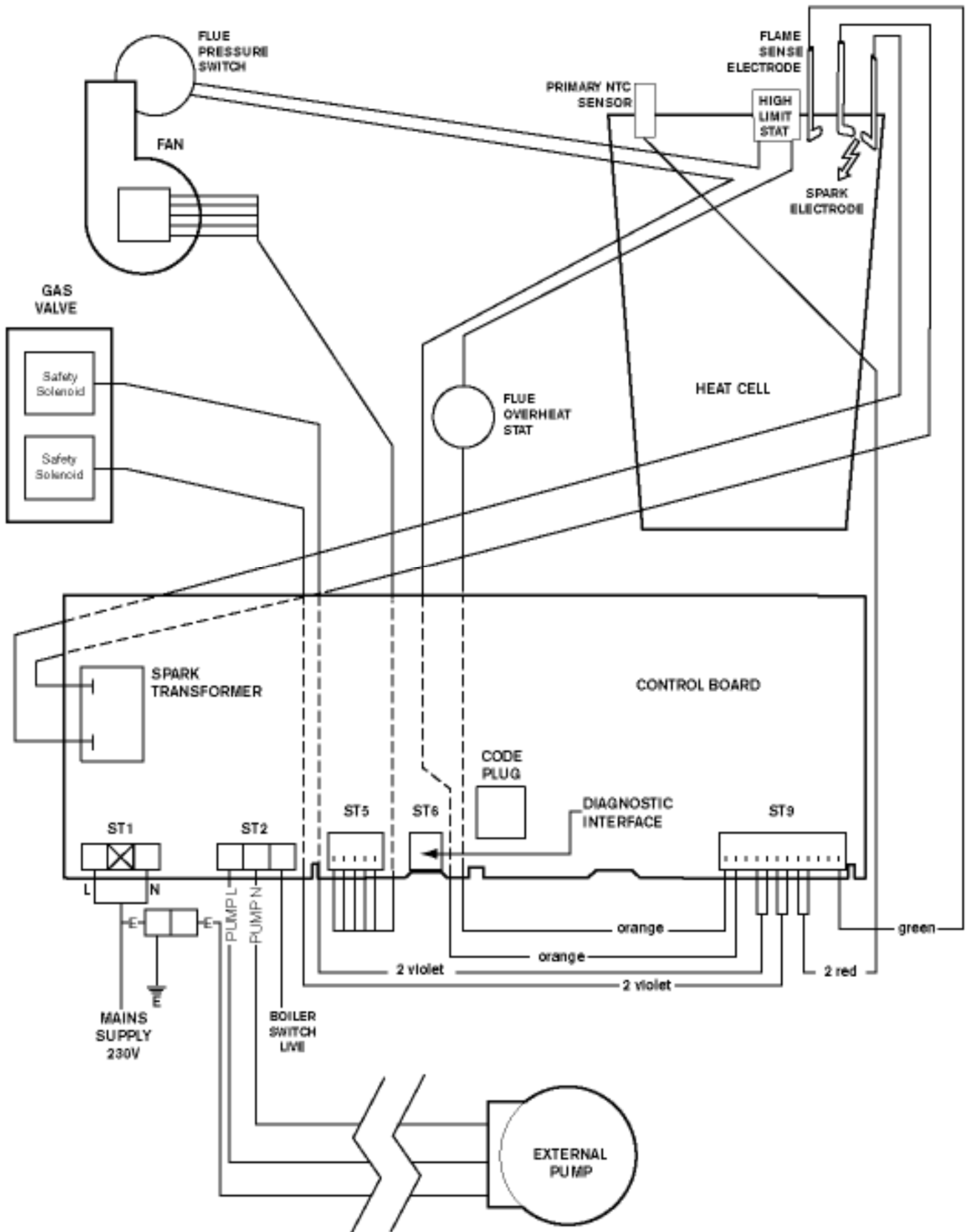
NOTE: THE SYSTEM PUMP MUST BE CONNECTED TO THE APPLIANCE CONTROL FOR THE PUMP OVER-RUN FACILITY.

Refit electric control panel covers:

Refit panel (B) and secure with screws.

Locate lugs at top edge of panel (A) and clip in at base.

POSITION OF WIRED COMPONENTS



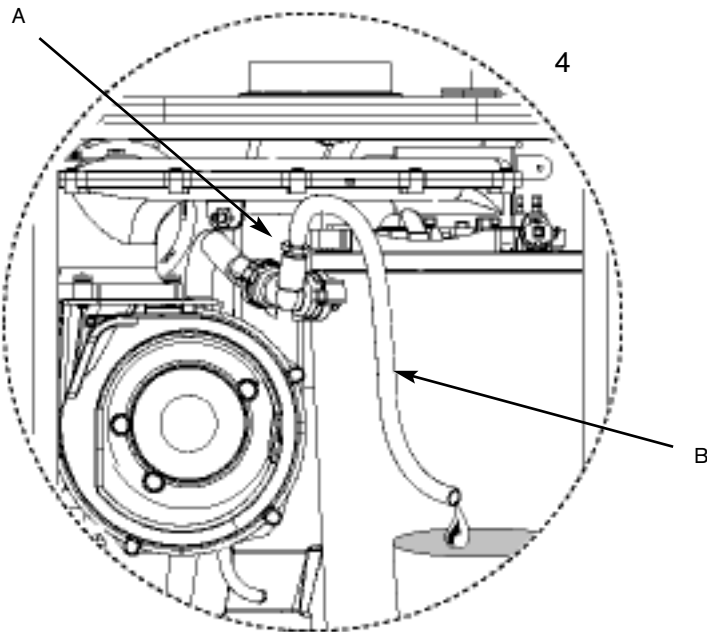
INSTALLATION

CHECKS

CAUTION: ISOLATE THE MAINS SUPPLIES BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS

- 1 Check that the service and water pipes are connected to the correct position on the manifold.
 - A - Flow (22mm)
 - B - Return (22mm)
 - C - Gas inlet (22mm)
- 2 Check the gas type specified on the identification plate matches that of the gas supply. Turn on the main gas supply, check the gas pipework, connections and rectify any leaks.
- 3 Check that the condensate pipe has been connected to the syphon.

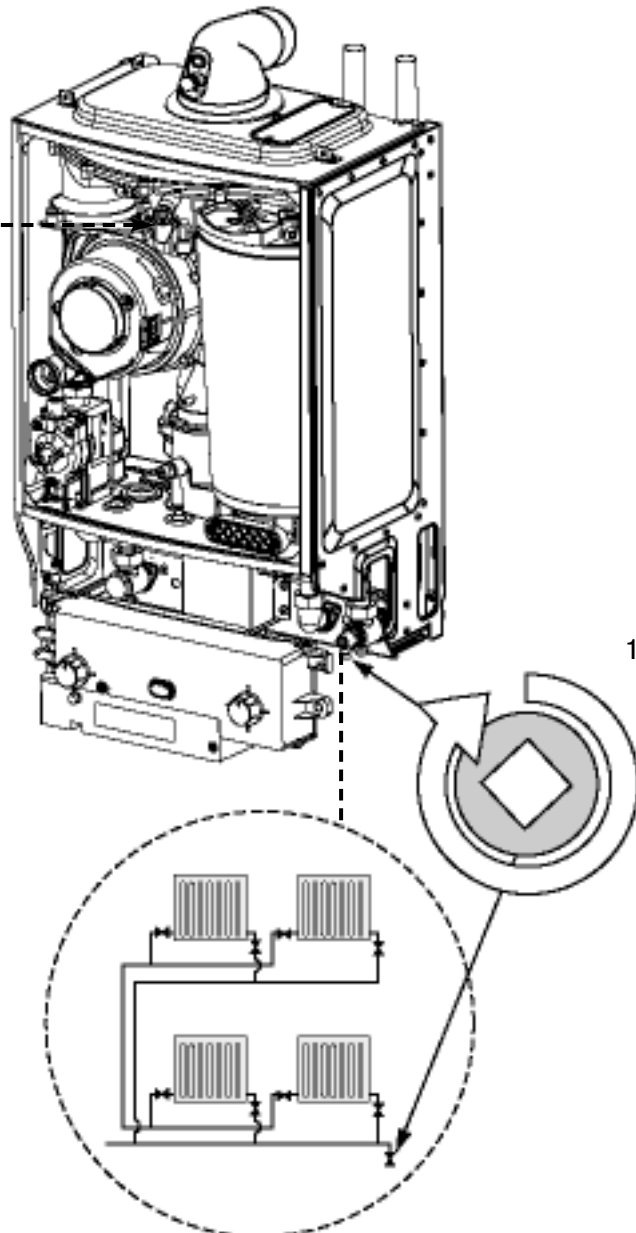
IMPORTANT: If the boiler is not to be commissioned immediately then: after successfully completing all of the checks and any rectification work, close the gas and water valves, shut off the gas supply and electrically isolate the boiler.



- 1 Ensure all system and boiler drain points are closed.
- 2 If connected to an open vented system turn on the water supply to system header tank and allow to fill the system.
- 3 For sealed systems fill the system using a WRAS approved filling loop to a pressure of 1 bar.
- 4 Vent (A) any air from the boiler heat exchanger using a suitable container to collect any water. Ensure tube outlet (B) is directed away from the fan or any other electrical component to prevent any water damage. Also place a suitable cover over the fan to prevent any spillage of water onto electrical connections. **Ensure the cover is removed after venting.**
- 5 Vent all radiators and primary side of the hot water cylinder.

GAS SUPPLY

- ▶ Open gas cock on the boiler and purge the gas supply to the boiler ensuring that the room is well ventilated.
- ▶ Test for gas supply for soundness as described in BS 6891.



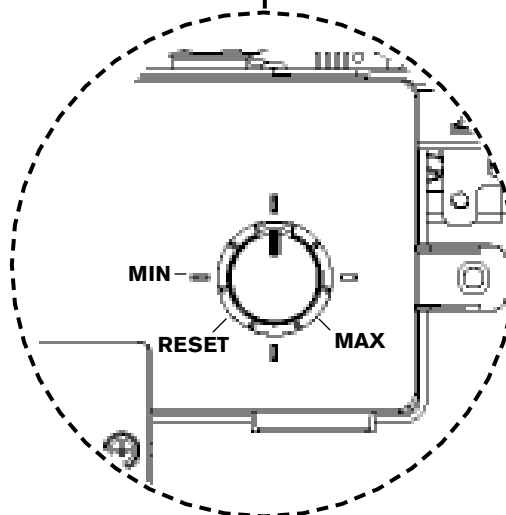
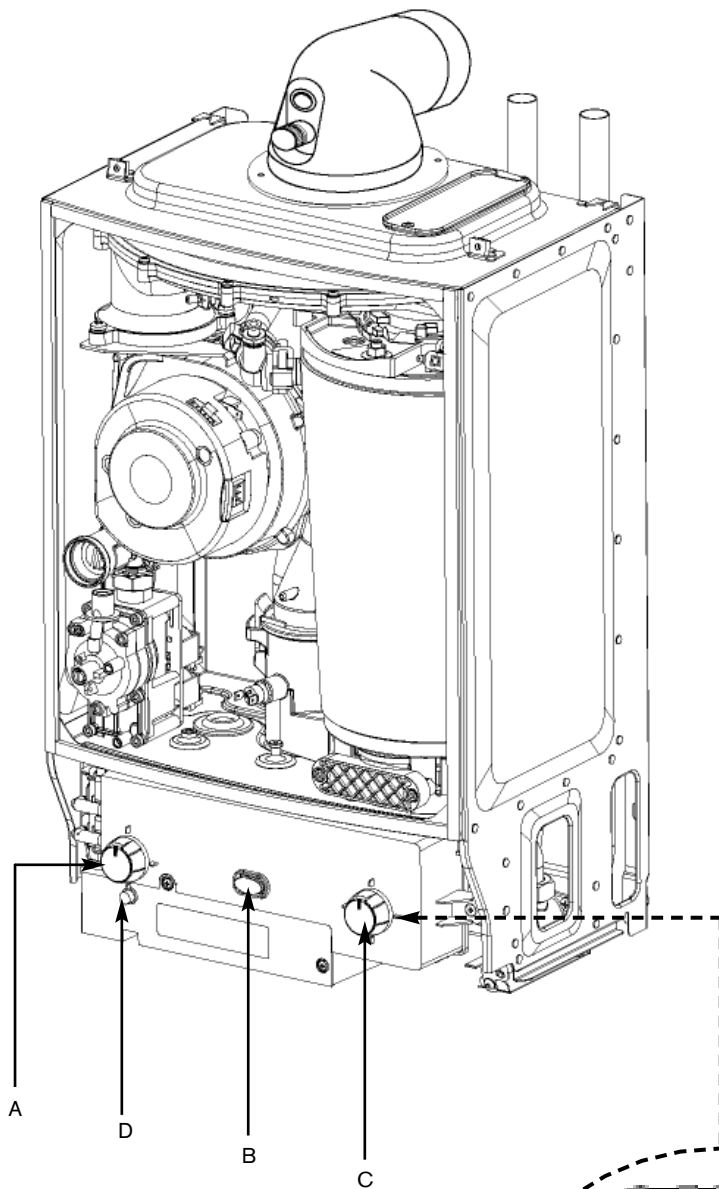
STARTING THE APPLIANCE

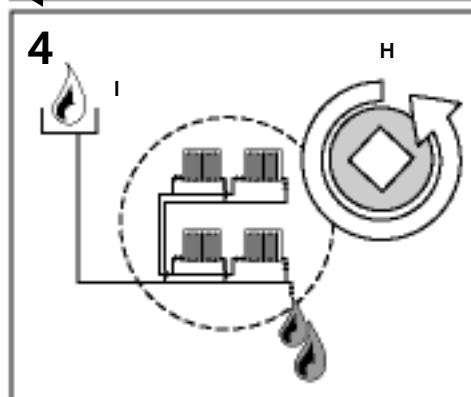
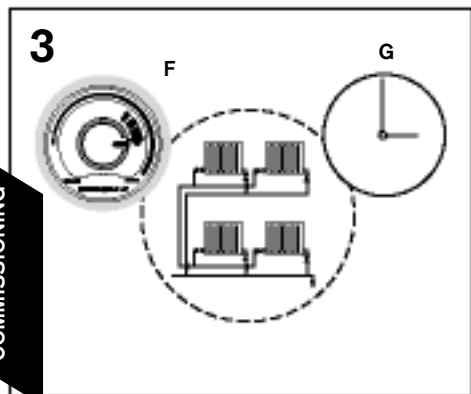
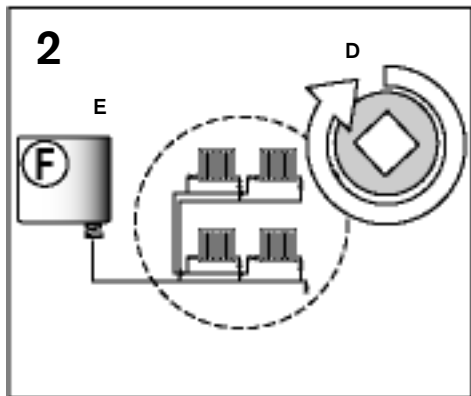
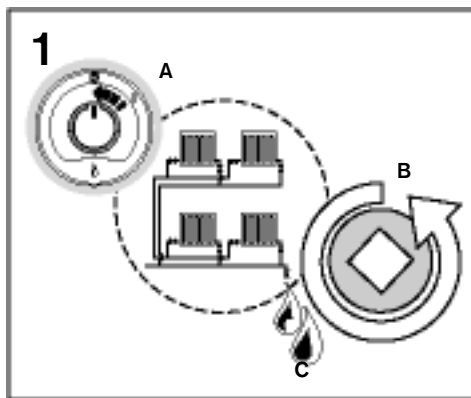
IMPORTANT: Never run the appliance when the appliance/system is empty or partially filled.

Switching the appliance on/off:

- 1 ▶ Turn on mains power supply
 - ▶ Turn on any external controls
 - Set the thermostatic radiator controls to maximum temperature
 - Set the clock/programmer to continuously ON and the room thermostat to maximum temperature
- 2 ▶ Turn control (A) from 0 (off position) to I (on position) the power on indicator (B) illuminates BLUE.
- 3 ▶ Turn the boiler thermostat control (C) to maximum. The burner on indicator (D) illuminates GREEN.
- 4 ▶ If the boiler fails to light and the boiler goes to flame lock-out the BLUE power indicator (B) will flash twice a second. To reset the lockout turn the boiler thermostat control to minimum, then past minimum where the control will click at reset position, wait 2 seconds then turn to maximum. The boiler will be reset.

CAUTION: DO NOT PRESS POWER INDICATOR (B) TO RESET BOILER.



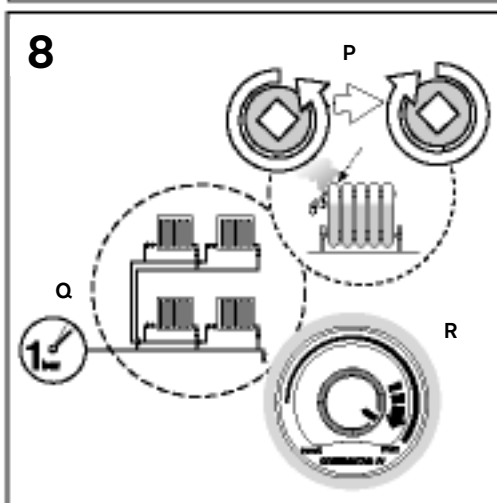
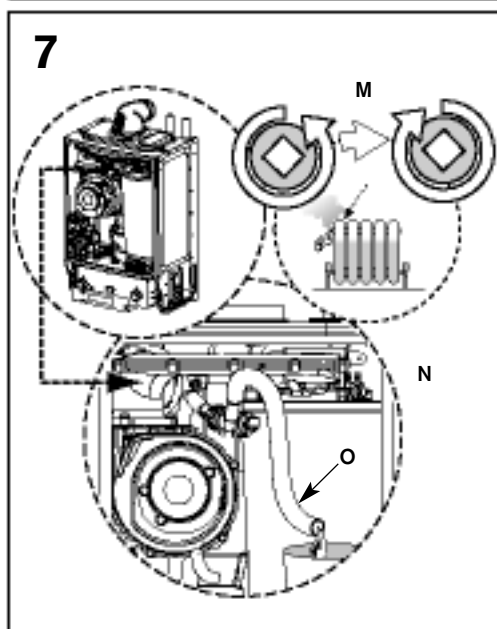
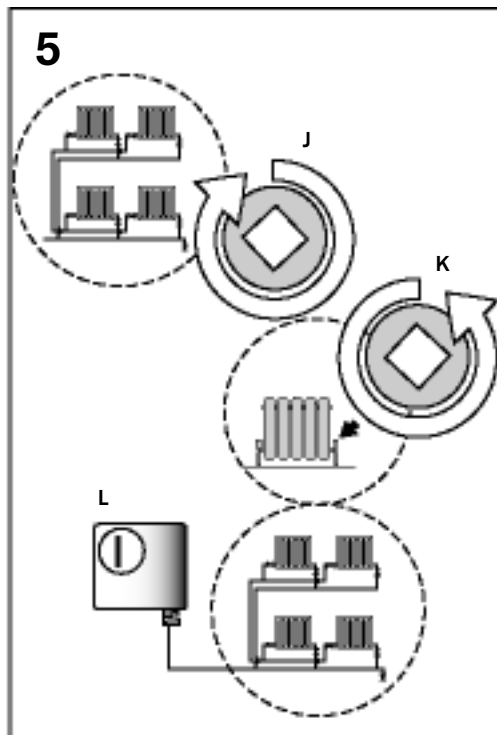


KEY

Valve

Flushing Agent

Inhibitor



WATER TREATMENT

IMPORTANT: Debris from the system can damage the boiler and reduce efficiency. Failure to comply with the guidelines for the use of water treatment with the appliance will invalidate the appliance warranty.

ENSURE THAT THE SYSTEM HAS BEEN CLEANED AS ON PAGE 7 OF THESE INSTRUCTIONS.

FLUSHING (Central Heating):

- 1 Switch off the boiler (A). If connected to an open vented system turn OFF the water supply to the system header tank
- ▶ Open all drain cocks (B) and drain the system (C) while the appliance is hot.
- 2 Close drain cocks (D) and add a suitable flushing agent (E) at the correct strength for the system condition in accordance with the manufacturer's instructions.
- 3 Run the boiler/system at normal operating temperature (F) for the time stated by the manufacturer of the flushing agent (G).
- 4 Drain (H) and thoroughly flush the system to remove the flushing agent and debris (I).

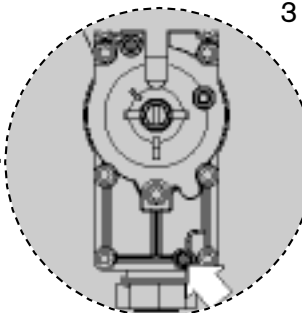
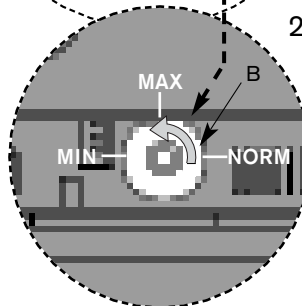
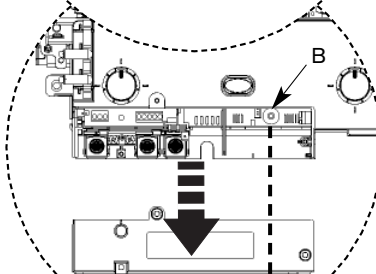
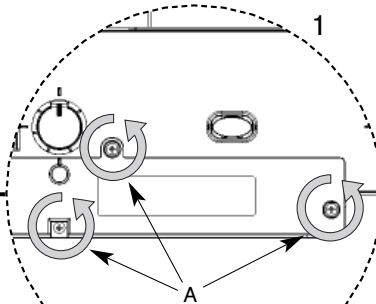
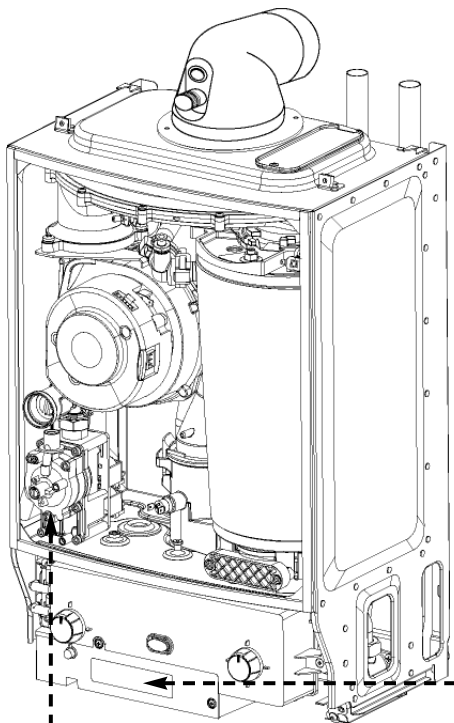
INHIBITOR (Central Heating):

- 5 Check drain cocks are closed (J) and all radiator valves are open (K) before adding a suitable*inhibitor (or combined inhibitor/anti-freeze if the system is exposed to freezing conditions) to the heating system water (L) in accordance with the manufacturers instructions.
- 6 If connected to an open vent system turn on the water supply to the system header tank and allow to fill the system.
If connected to a sealed system fill via a WRAS approved filling loop to between 1 and 2 bar.
- 7 Vent all radiators; retighten vents when complete (M). Vent any air from the boiler heat exchanger using a suitable container to collect any water (N).
▶ **Ensure tube outlet (O) is directed away from the fan or any other electrical component to prevent damage.**
- 8 Vent all radiators and the primary side of the hot water tank (P).
▶ For sealed systems re-pressurise if necessary.
▶ Turn pressure relief valve anti-clockwise until the pressure is 1 bar (Q).
▶ Set all controls to maximum (R).
▶ Record the date when the inhibitor was added to the system on the guarantee card.

NOTE: The concentration level of inhibitor in the system should be checked every 12 months or sooner if system content is lost.

The addition of sealing agents to the system water is not recommended as this can cause problems with deposits left in the heat exchanger.

*** compatible with aluminium. The pH value of the system water must be less than 8 or the appliance guarantee will be invalidated.**



Inlet Test Nipple

THE COMBUSTION FOR THE APPLIANCE IS FACTORY SET. NO ADJUSTMENT IS REQUIRED IF THE GAS INLET PRESSURE IS CORRECT.

CHECKING GAS INLET PRESSURE:

The inlet pressure to the appliance must be checked using the following procedure:

SETTING THE BOILER TO MAXIMUM:

- 1 Remove the three screws (A) retaining the control cover.
 - Clipped inside the cover is a plastic tool used to change the position of the mode switch (B).
- 2 Using the tool set the mode switch to maximum.
 - The power indicator will flash and the boiler will stay in this mode for 15 minutes if no further change is made to the switch.

MEASURING THE INLET PRESSURE:

- 3 Slacken the screw in the inlet pressure test point and connect a manometer.
 - ▶ Measure the pressure with the boiler running at maximum.
 - ▶ Check the gas supply working pressure at the gas valve inlet point is no less than:
 - N.G. 18.5 mbar
 - L.P.G. 37 mbar
 - ▶ Ensure inlet pressure is satisfactory with all other gas appliances working.

IMPORTANT: Do not continue commissioning until the correct gas pressure is achieved.

- ▶ The gas rate should be measured at the gas meter after 10 minutes operation at maximum. See technical data section at the front of this manual.
- ▶ If pressure is satisfactory turn the mode switch (B) to norm and remove the manometer.
- ▶ Re-seal the screw in the gas inlet pressure test point.
- ▶ Replace controls cover.

Note: This boiler is designed with differential of 20°C across the heating system.

FINISHING COMMISSIONING

The boiler has been factory set, so there could be no need to adjust any controls.

Install bottom panel.

The cut out in the bottom panel fits easily over the syphon elbow and outlet, however care should be taken not to disturb any sealed components.

Hook the lip at the back of the bottom panel over the angled edge at the base of the connections manifold.

Gently push up into position.

Secure in place with the two screws supplied (D).

Replace outer casing.

Replace outer casing making sure that the securing points are properly located.

Replace top two screws (E).

Retighten bottom two screws (F).

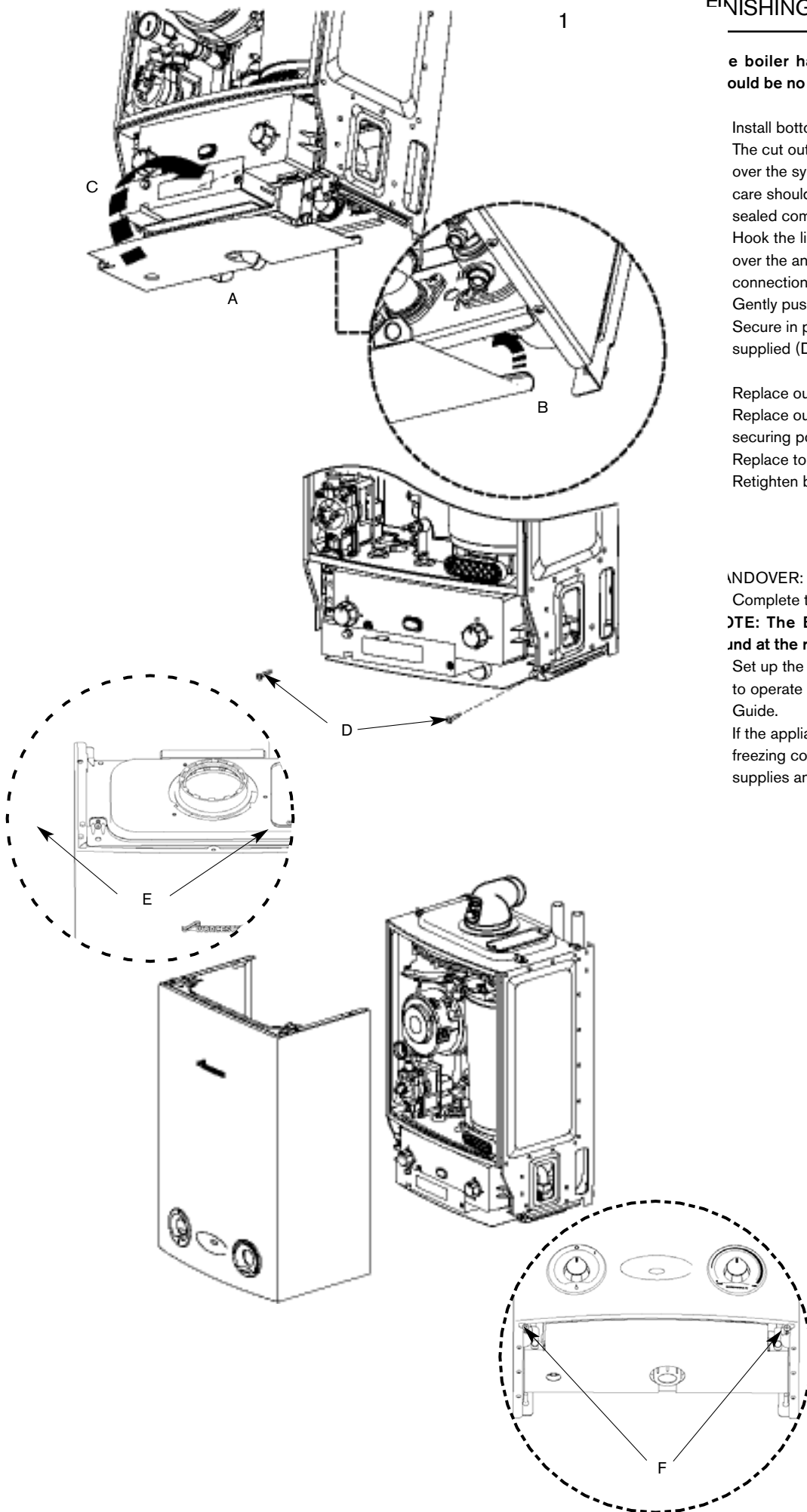
HANDOVER:

Complete the Benchmark checklist.

NOTE: The Benchmark Checklist can be found at the rear of these instructions.

Set up the controls and show the user how to operate all the controls shown in the User Guide.

If the appliance is unused and exposed to freezing conditions; shut off all the mains supplies and drain the system and boiler.



CAUTION: TURN OFF THE GAS SUPPLY AND ISOLATE THE MAINS SUPPLIES BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS.

IMPORTANT: AFTER REPLACEMENT OF ANY COMPONENTS ALWAYS CHECK FOR GAS SOUNDNESS WHERE RELEVANT AND CARRY OUT FUNCTIONAL CHECKS AS DESCRIBED IN COMMISSIONING. ANY O-RING OR GASKET THAT APPEARS DAMAGED MUST BE REPLACED.

INSPECTION AND SERVICE

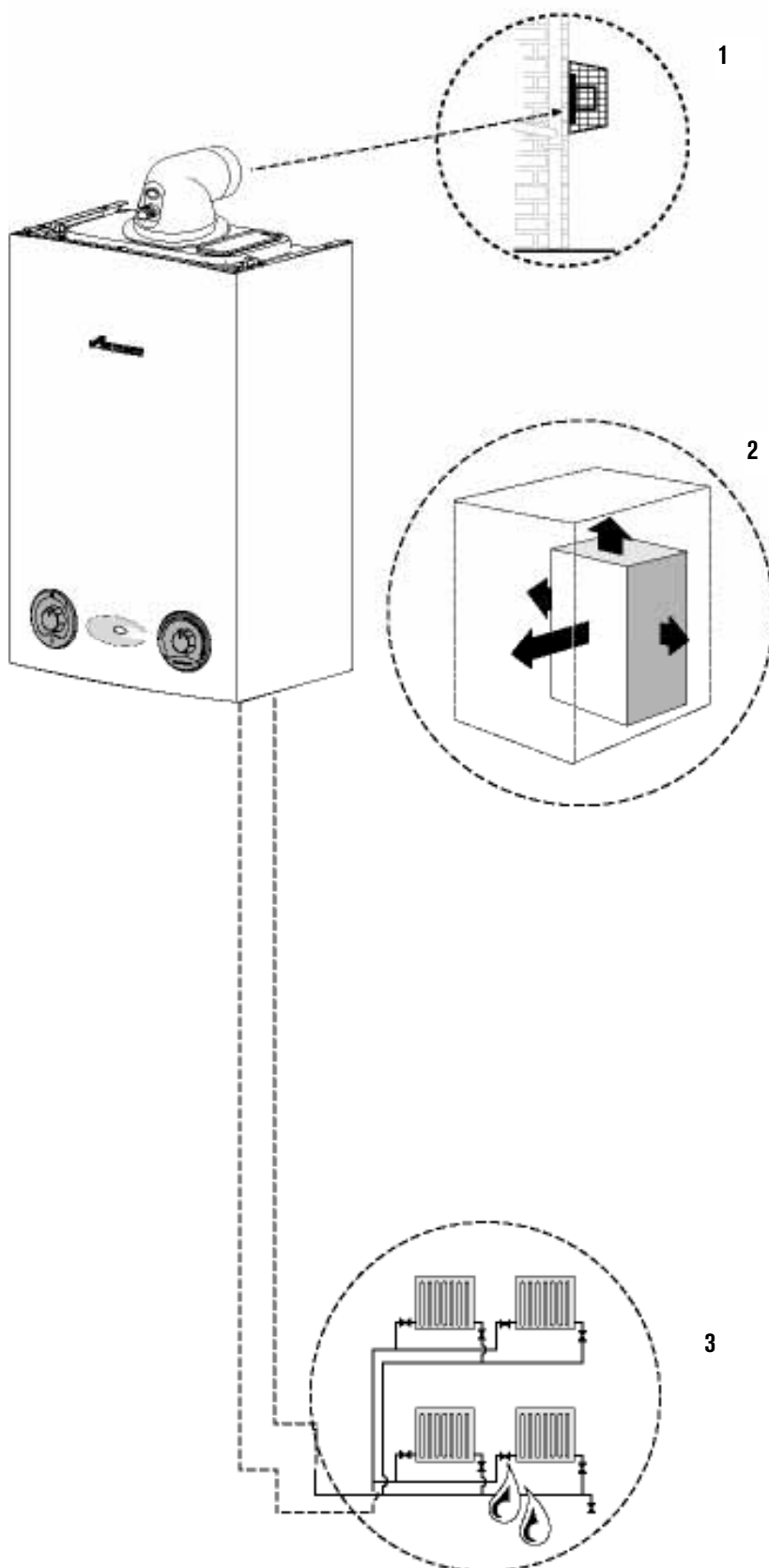
IMPORTANT: Any service work must be carried out by competent registered engineers such as British Gas or Corgi registered personnel.

- To ensure the continued efficient operation of the appliance it must be checked at regular intervals.
- The frequency of servicing will depend upon the particular installation conditions and usage however, an annual service is recommended.
- The extent of the service required by the appliance is determined by the operating condition of the appliance when tested by **fully qualified engineers**.
- The service interval record sheet at the rear of these instructions **must** be completed after each service.

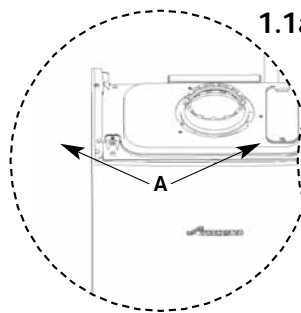
Inspection

- 1 Check that the terminal and the terminal guard, if fitted, are clear and undamaged.
- 2 If the appliance is in a compartment or cupboard check that the specified service space around the appliance is clear. Refer to page 11 for information.
- 3 Check all the joints and connections in the system and remake any that show signs of leakage. Refill and re-pressurise if applicable as described in Commissioning.
 - ▶ Operate the appliance and take note of any irregularities.
 Refer to Fault Finding for rectification procedures.

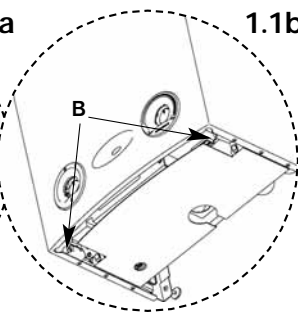
SERVICING
& SPARES



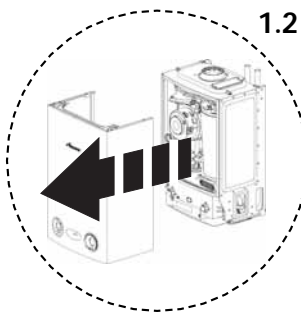
1.1a



1.1b



1.2



INSPECTION AND SERVICE

Component Access

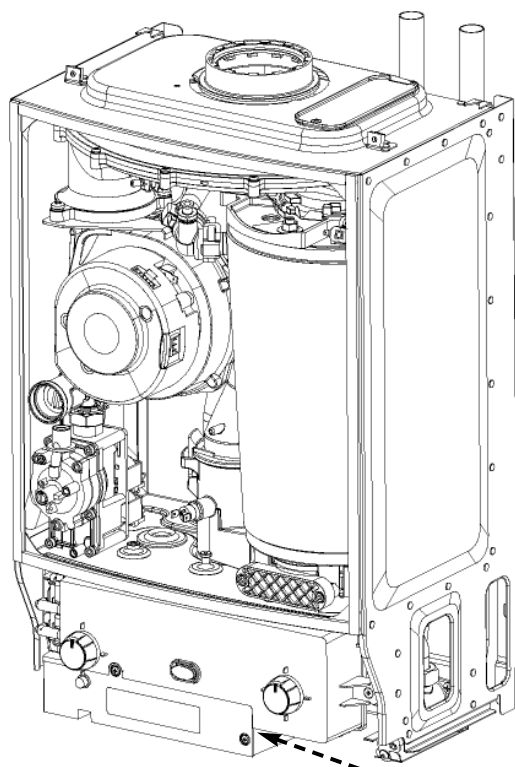
1. Removing outer case

1.1a Undo and remove 2 screws (A) securing boiler casing at the top of the appliance.

1.1b Undo but do not remove the 2 screws (B) securing boiler casing at the bottom of the appliance.

1.2 Pull case forward and remove.

► It is necessary to remove bottom tray if action 2 to 2.2 is done, this is retained by two screws at the front and hooks over the bottom frame work of the boiler.

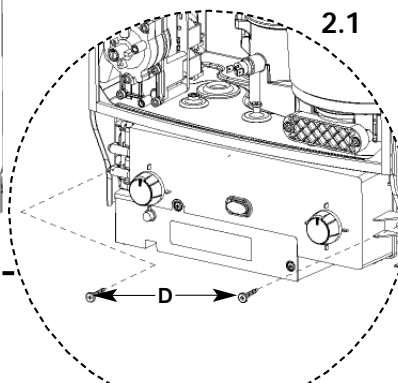


2. Adjusting boiler control to service position

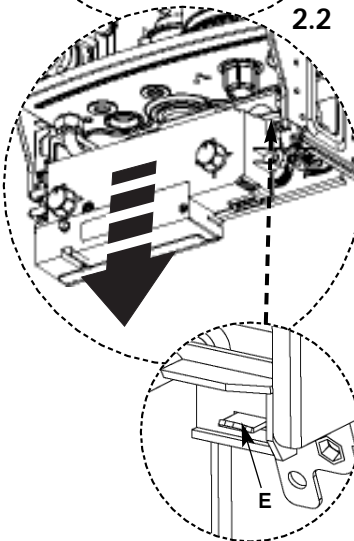
2.1 Remove two screws (D) securing control.

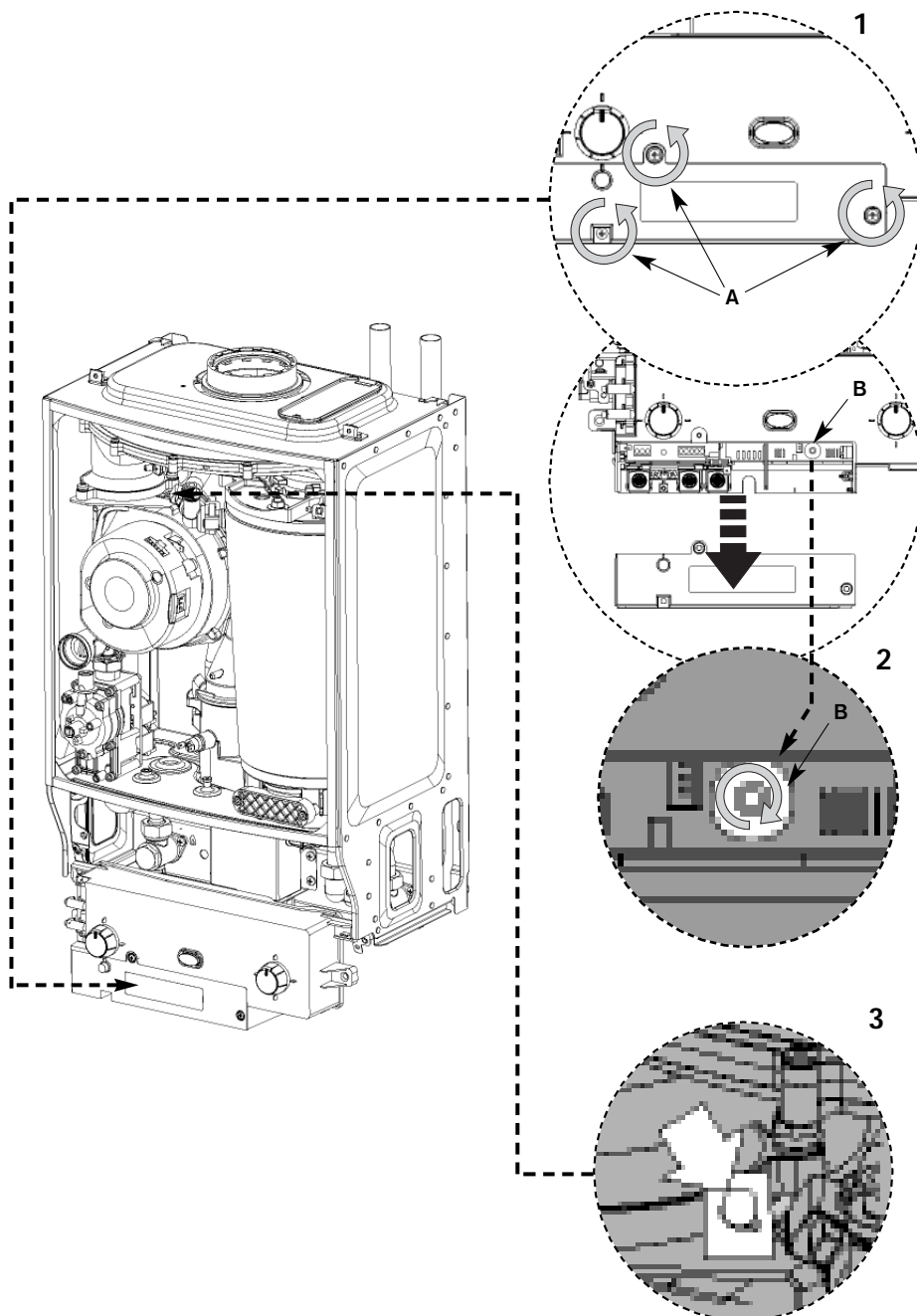
2.2 Hang control on two lugs (E) on boiler framework.

2.1



2.2





Primary Heat Exchanger

There is a special accessory kit available specifically designed for cleaning the heat exchanger. If required order 7 716 192 312.

- 3 Check fan pressure at the test point next to the fan using an electronic manometer
- ▶ The boiler must be run at maximum output. Pressure will read **negative** and be greater than:

| NG | LPG |
|-----------------|------------|
| 12kW - 3.6 mbar | - 3.9 mbar |
| 15kW - 5.5 mbar | - 5.8 mbar |
| 18kW - 7.4 mbar | - 8.0 mbar |
| 24kW - 3.1 mbar | - 4.1 mbar |

- ▶ Pressures measured below these figures will indicate that the heat exchanger will require cleaning

Setting Boiler to Maximum.

- 1 Remove the three screws (A) retaining the control cover.
- ▶ Clipped inside the cover is a plastic tool used to change the mode switch setting (B).
- 2 Using the tool set the mode switch to maximum.
- ▶ The power indicator will flash and the boiler will stay in this mode for 15 minutes if no further change is made to the switch.
- 3 Pull cover off and connect manometer to the fan pressure test point.
- ▶ Pressure will read negative and be greater than:

| NG | LPG |
|-----------------|------------|
| 12kW - 3.6 mbar | - 3.9 mbar |
| 15kW - 5.5 mbar | - 5.8 mbar |
| 18kW - 7.4 mbar | - 8.0 mbar |
| 24kW - 3.1 mbar | - 4.1 mbar |

- ▶ After measurement replace test point cover and return mode switch to normal.
- ▶ Replace controls cover.

COMBUSTION TESTING MUST BE CARRIED OUT BY A COMPETENT PERSON. IT MUST **NOT** BE ATTEMPTED UNLESS THE PERSON CARRYING OUT THE COMBUSTION CHECK IS EQUIPPED WITH A COMBUSTION ANALYSER CONFORMING TO BS 7927 AND IS COMPETENT IN IT'S USE.

IMPORTANT: IF THE JOINT BETWEEN THE AIR/GAS MANIFOLD AND THE HEAT EXCHANGER IS DISTURBED THE SEALING GASKET MUST BE REPLACED.

To Clean the Heat Exchanger

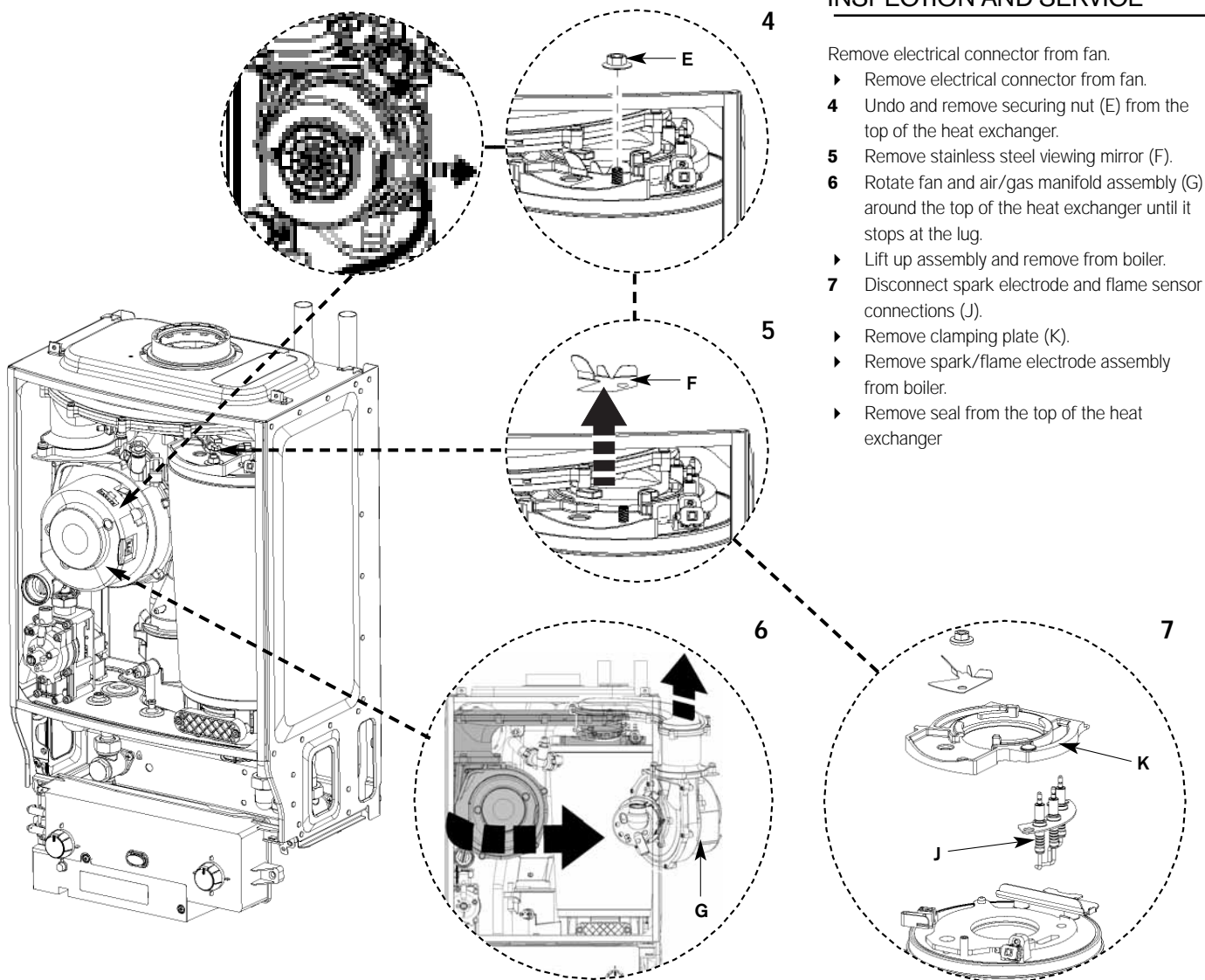
- 1 With outer case and base panel removed and the power isolated from the appliance, remove the cover panel (A) by removing the retaining screw (B).
- 2 Remove clip (C) from gas valve outlet.
 - ▶ Pull gas adjustment assembly (D) free from the plastic connection on the gas valve.
 - ▶ Pull gas adjustment assembly (D) forward to clear case.

Removing Syphon

- 3.1 Undo plastic nut (E) on the syphon outlet. Drop condensate tube away from syphon.
- 3.2 Remove two screws (F).
- 3.3 Remove syphon

Syphon

- The syphon body is transparent so contents can be examined for any blockage.
- ▶ If necessary flush with clean water.



Remove electrical connector from fan.

▶ Remove electrical connector from fan.

4 Undo and remove securing nut (E) from the top of the heat exchanger.

5 Remove stainless steel viewing mirror (F).

6 Rotate fan and air/gas manifold assembly (G) around the top of the heat exchanger until it stops at the lug.

▶ Lift up assembly and remove from boiler.

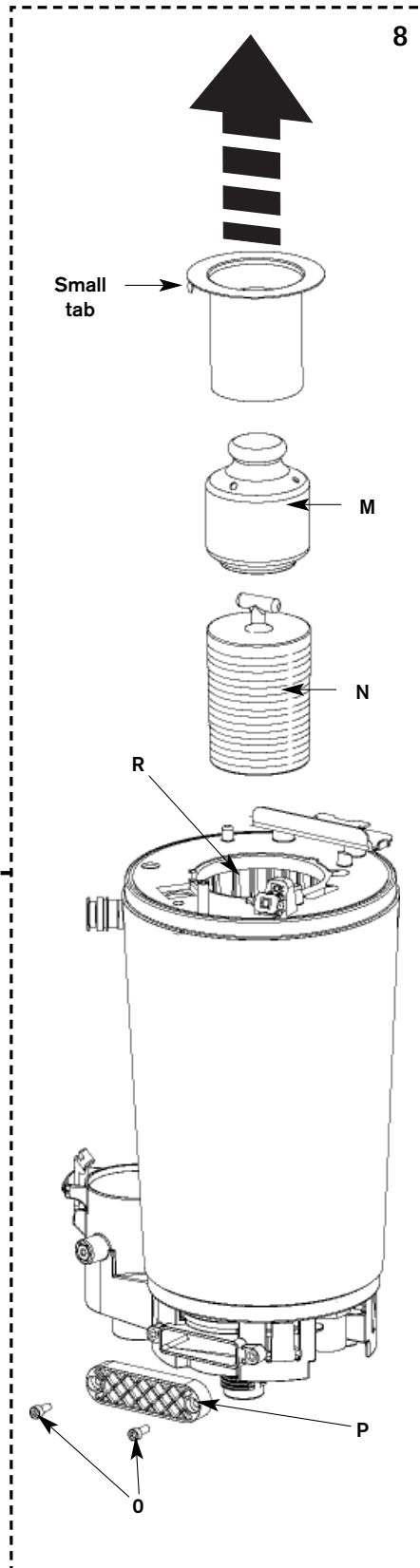
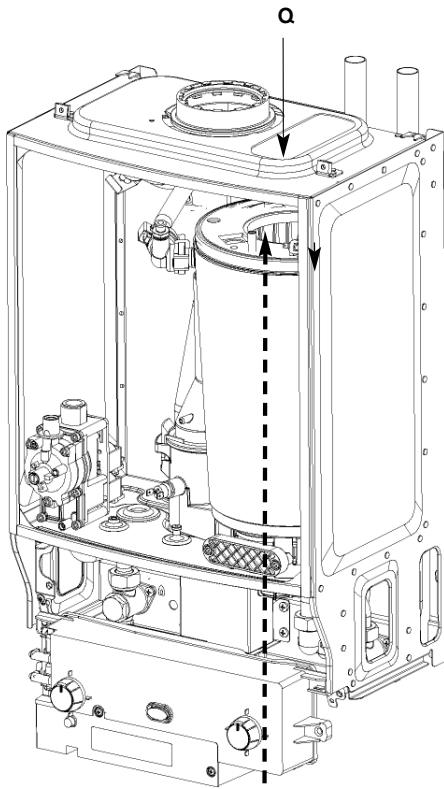
7 Disconnect spark electrode and flame sensor connections (J).

▶ Remove clamping plate (K).

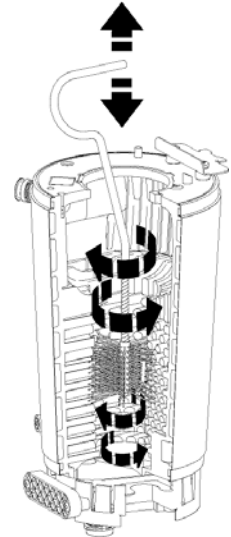
▶ Remove spark/flame electrode assembly from boiler.

▶ Remove seal from the top of the heat exchanger

INSPECTION AND SERVICE



- 8**
- ▶ Remove burner (L).
 - ▶ Remove top baffle (M).
 - ▶ Remove baffle (N).
 - ▶ Remove the two hexagon headed screws (O) retaining the access cover (P) on the sump.
 - ▶ Access the heat exchanger flue ways by inserting the cleaning brush (7 716 192 312) through the top access hole in the casing (Q).
 - ▶ Clean heat exchanger flue ways (R) using the cleaning brush (7 716 192 312) removing any debris from the access point in the sump.



Clean around sealing surface on sump and replace access cover (P). Using a suitable container to collect water from syphon connection at the base of the boiler flush heat exchanger with water.

- ▶ Re-assemble ensuring that the lower baffle (N) and the top baffle (M) are refitted correctly.
- ▶ When re-fitting the burner ensure that it fits centrally within the heat exchanger and location tabs are situated in location holes.
- ▶ **Ensure seal is replaced with new seal and is correctly fitted.**
- ▶ Check the syphon unit for blockage before refitting to boiler.
- ▶ **Reassemble and check combustion as stated in the gas conversion section.**

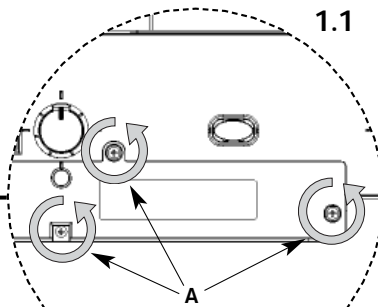
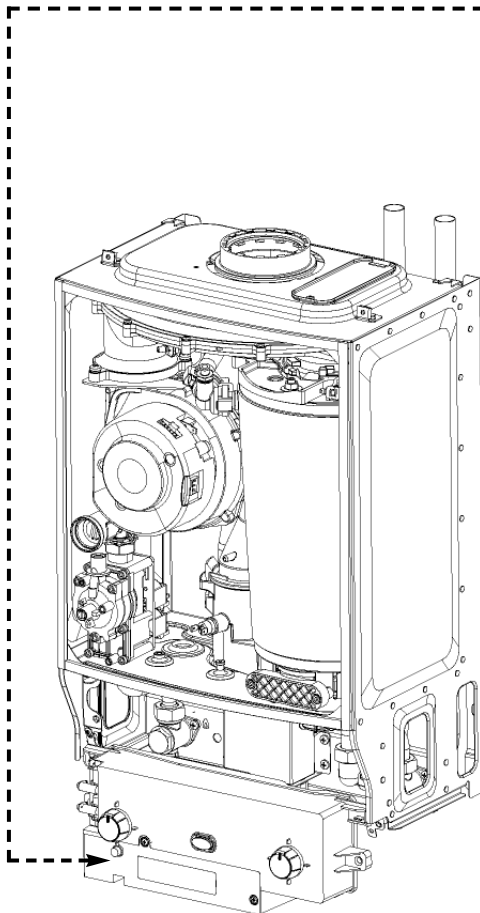
NOTE: To show the heat exchanger more clearly it has been shown external to the appliance

THE BAFFLES (N) AND (M) MUST BE REFITTED INTO THE HEAT EXCHANGER AS SHOWN IN 9. FAILURE TO DO SO MAY RESULT IN DAMAGE TO THE BOILER

IMPORTANT: IF THE JOINT BETWEEN THE AIR/GAS MANIFOLD AND THE HEAT EXCHANGER IS DISTURBED THE SEALING GASKET MUST BE REPLACED.

THE BOILER IS FACTORY SET. ADJUSTMENT OF AIR / GAS RATIO IS ONLY REQUIRED IF STATED IN THE SERVICING OR REPLACEMENT PARTS SECTION OF THE MAIN INSTRUCTIONS

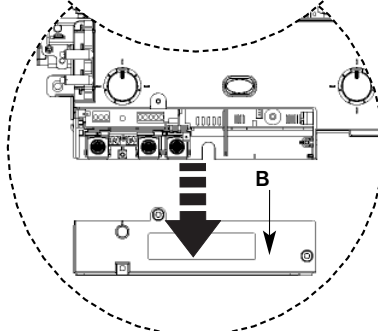
ISOLATE MAINS ELECTRICAL SUPPLY AND REMOVE OUTER CASE AS SHOWN IN THE INSTALLATION, COMMISSIONING & SERVICING INSTRUCTIONS



1.1

1.1 Remove 3 screws (A) and cover (B) from control box.

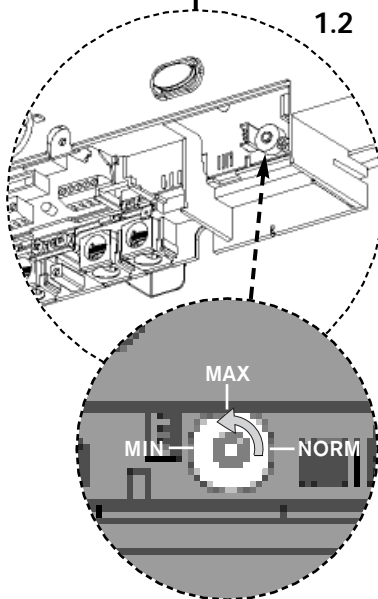
- ▶ Clipped inside the cover is a plastic tool used to change the mode switch setting.
- ▶ Re-connect mains electrical supply.



1.2

1.2 Using the tool set the mode switch to maximum.

- ▶ The power indicator will flash and the boiler will stay in this mode for 15 minutes if no further change is made to the switch.



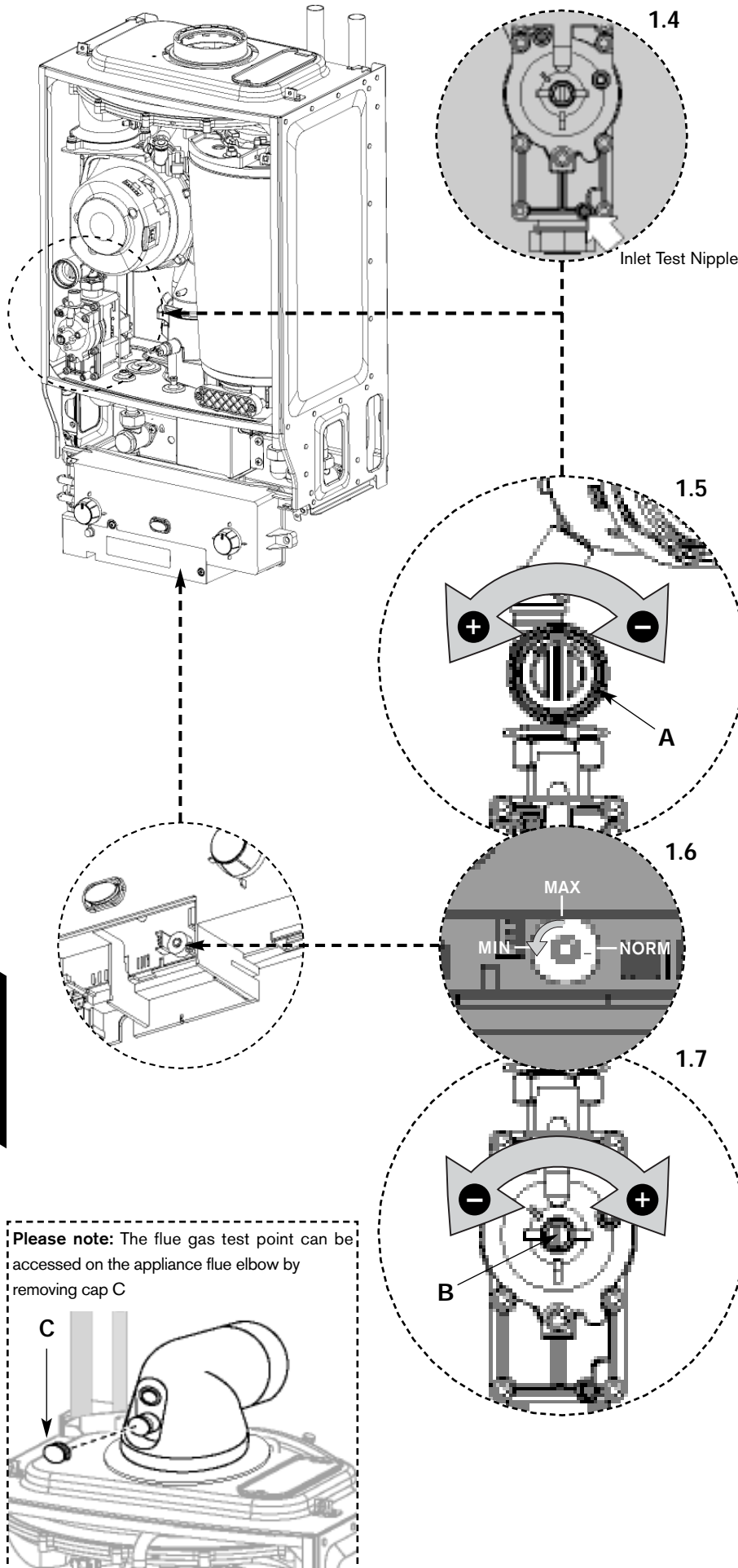
THE SETTING OF THE GAS RATIO MUST BE CARRIED OUT BY A COMPETENT PERSON. SETTING OF THE GAS RATIO MUST **NOT** BE ATTEMPTED UNLESS THE PERSON CARRYING OUT THE CONVERSION IS EQUIPPED WITH A COMBUSTION ANALYSER CONFORMING TO BS 7927 AND IS COMPETENT IN ITS USE.

- 1.4** Remove covers from the air/gas outlet adjuster and gas valve adjuster. Connect manometer to inlet pressure point on the gas valve.
- ▶ The boiler should be run for 10 minutes before taking a CO₂ measurement and compared with the figure in the table below.
- 1.5** If required, use a flat blade screwdriver to set the CO₂ (A) to the figure in the table below.

CO₂ settings for Greenstar Ri

| Gas type | CO ₂ setting maximum | CO ₂ setting minimum |
|-------------|---------------------------------|---------------------------------|
| Natural gas | 9.8% +/- 0.2 | 9.2% +/- 0.2 |
| LPG | 11.0% +/- 0.2 | 10.5% +/- 0.2 |

- ▶ The CO must also be checked and be below 200ppm (0.002 ratio)
 - ▶ Measure the inlet pressure, it should be no less than 18.5mb for natural gas and 37mb for LPG.
- 1.6** Set the mode switch to minimum
- 1.7** Measure the CO₂, it should now be at the figure for minimum output. If not adjust (B) on the gas valve until correct.
- ▶ Return to maximum and re-check the CO₂. If correct set the mode switch to normal and isolate mains supply.
 - ▶ Remove manometer and re-seal inlet pressure point on gas valve.
 - ▶ Re-assemble and refit boiler case.
 - ▶ Re-connect mains electrical supply and check boiler operation as stated in the commissioning section of the Installation, commissioning & Servicing Instructions.



CAUTION: TURN OFF THE GAS SUPPLY AND ISOLATE THE MAINS SUPPLIES BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS.

IMPORTANT: AFTER REPLACEMENT OF ANY COMPONENTS ALWAYS CHECK FOR GAS SOUNDNESS WHERE RELEVANT AND CARRY OUT FUNCTIONAL CHECKS AS DESCRIBED IN COMMISSIONING. ANY O-RING OR GASKET THAT APPEARS DAMAGED MUST BE REPLACED.

REPLACEMENT OF PARTS

1. Removing outer case

- 1.1 Undo 4 screws (A) securing boiler casing.
- 1.2 Pull case forward and remove.
 - ▶ If it is necessary to remove bottom tray, this is retained by two screws (B) at the front and hooks over the bottom frame work of the boiler.

The following components can be replaced with the outer case removed:
Primary sensor
Overheat thermostat
Flue limit thermostat

2. Primary sensor

- ▶ Remove electrical connection (C) by pulling upwards. Squeeze retaining clip on plastic moulding (D) and pull sensor (E) upwards until clear of pocket in heat exchanger.
- ▶ Coat new sensor with heat conductive paste and replace.

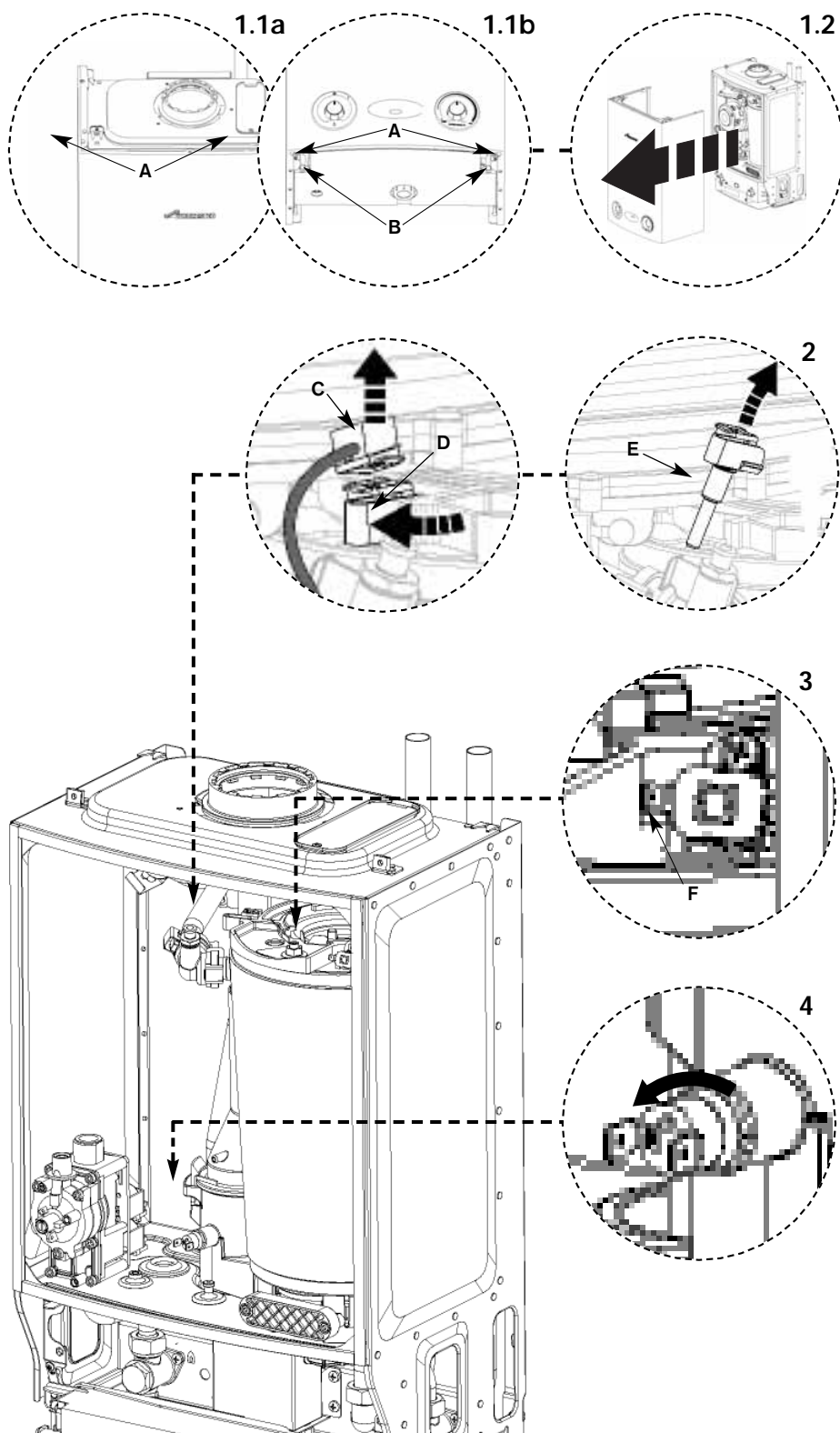
3. Overheat thermostat

- ▶ Remove two electrical connectors from thermostat.
- ▶ Slacken and remove fixing screw and thermostat.
- ▶ When replacing ensure thermostat sits correctly on surface of the casing with the left hand side of thermostat sitting up against the shoulder (F).

Note: It is essential that the mating surface of the thermostat is coated with heat conductive paste.

4. Flue limit thermostat

- ▶ Remove electrical connections.
- ▶ Unscrew thermostat from flue.



The following components require the control to be moved in to the service position and the bottom tray removed:

Gas valve
Syphon
PCB fuse
Transformer

5. Moving boiler control to service position

5.1 Remove two screws (A) securing control.

5.2 Hang control on two lugs (B) on boiler framework.

6. Gas valve

▶ Isolate gas supply at boiler gas cock.

6.1 Remove wire clip from gas valve outlet then pull gas adjustment assembly free from plastic connector and pull forward clear of case.

6.2 Undo bottom gas connection to gas valve.

6.3 Undo two securing screws (C) on the underside of casing.

▶ Pull valve up and forward out of boiler.

▶ Disconnect electrical connections.

▶ Replace valve with new seals and check for gas soundness.

7. Gas adjuster

▶ Isolate gas supply at boiler gas cock and repeat step 6.1 above.

▶ Twist retaining clip (D) to release then remove clip and tube.

▶ Refit new adjuster and secure with clip.

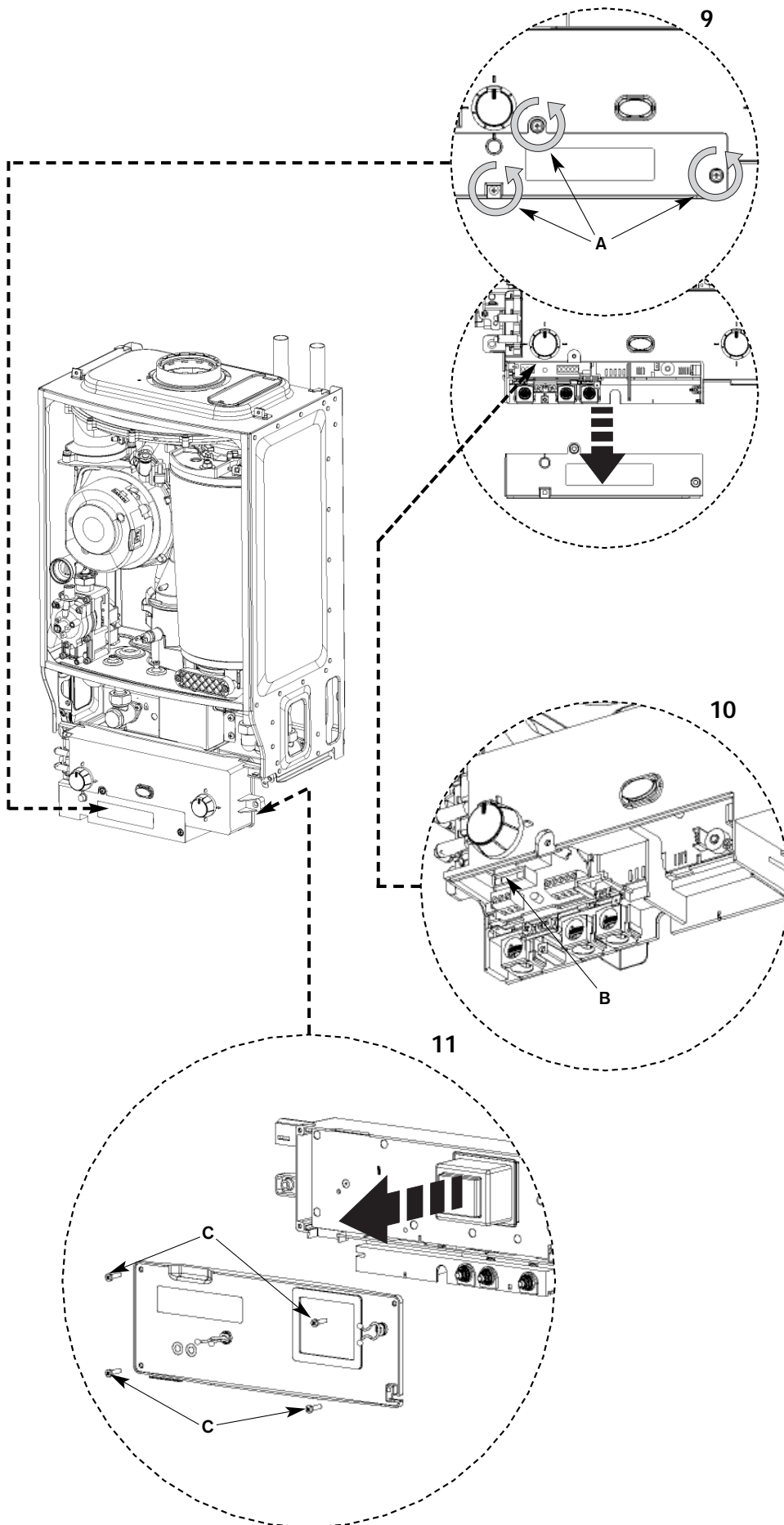
Note: The valve will require setting, follow procedure "Setting the gas/air ratio".

8. Syphon

8.1 Undo plastic nut (E) on the syphon outlet. Drop condensate tube away from syphon.

8.2 Remove two screws (F) retaining the bracket.

8.3 Rotate syphon 90° to the left and remove.



9. Access to boiler control components

- ▶ Move control to the service position.
- ▶ Remove 3 screws (A) and remove cover from control.

10. PCB fuse

- ▶ Remove fuse in plastic housing (B) from the PCB and replace.
- ▶ There is a spare fuse clipped into the cover.

11. Transformer / PCB

- ▶ Disconnect all electrical connections from the control.
- ▶ Remove 4 screws (C) retaining the rear panel of the control and remove panel.

IMPORTANT: ENSURE CODE PLUG IS RE-FITTED TO THE NEW CONTROL. IF THIS IS NOT DONE THE BOILER WILL INDICATE ERROR AND WILL NOT FUNCTION.

12.1

REPLACEMENT OF PARTS

The following components require the air / gas manifold and fan assembly to be removed:

Pressure switch
Fan
Electrode assembly
Burner
Heat exchanger

12.2

IMPORTANT: IF THE JOINT BETWEEN THE AIR/GAS MANIFOLD AND THE HEAT EXCHANGER IS DISTURBED THE SEALING GASKET MUST BE REPLACED.

12. Air / gas manifold and fan assembly

- ▶ Remove electrical connector from fan.
- ▶ Remove wire clip from gas valve outlet then pull gas adjustment assembly free from plastic connector and pull clear of case. See 6.1.

12.1 Undo and remove securing nut (A) from the top of the heat exchanger.

12.2 Remove stainless steel viewing mirror (B).

12.3 Rotate fan and air/gas manifold assembly (shaded) around the top of the heat exchanger until the lug on the air/gas manifold is visible.

- ▶ Lift up assembly and remove from boiler.

13. Pressure switch

13.1 Remove electrical connections (C).

13.2 Slacken top retaining screw and remove bottom screw (D).

13.3 Remove tube (E).

13.4 Remove 2 screws (F) retaining pressure switch to bracket.

- ▶ Refit new pressure switch to bracket.

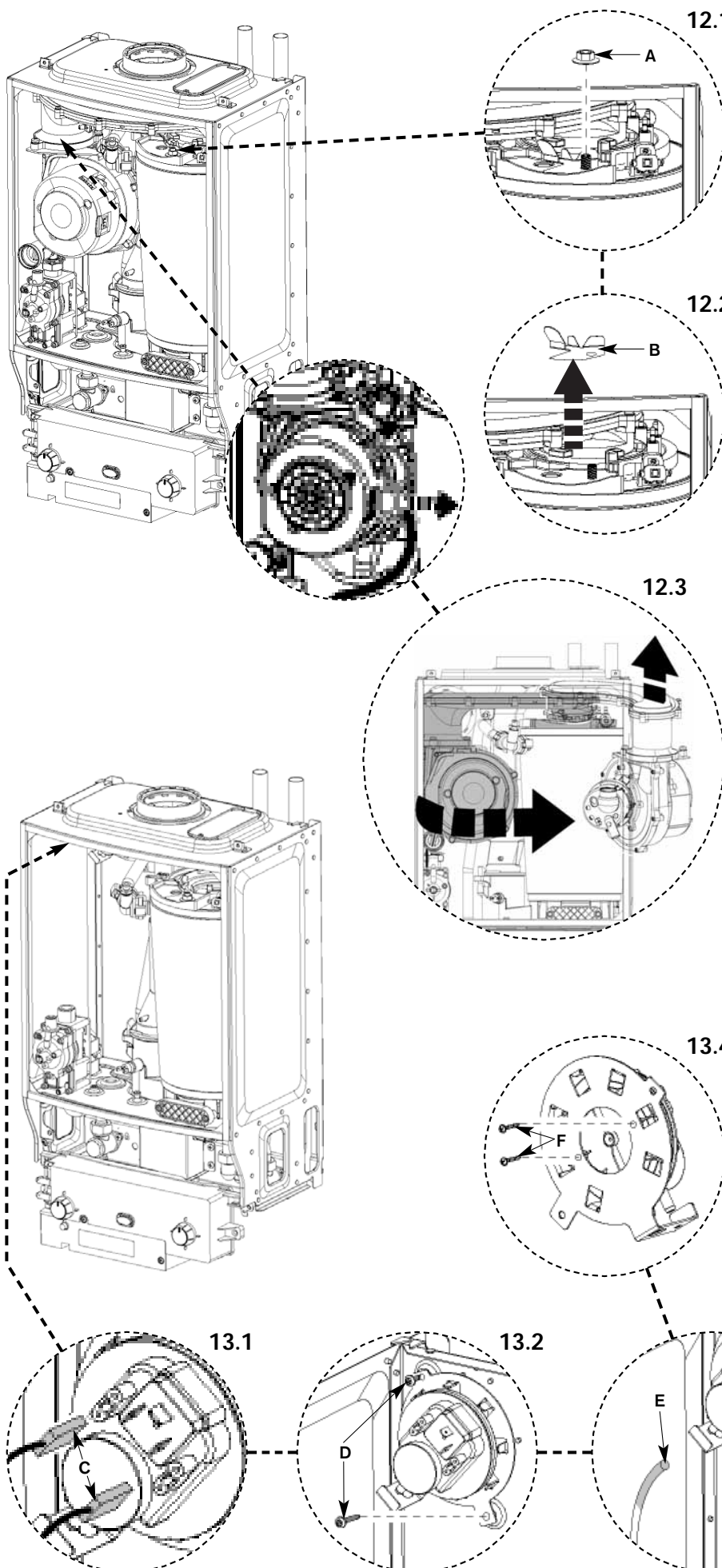
IMPORTANT: ENSURE TUBE IS REFITTED TO PRESSURE SWITCH

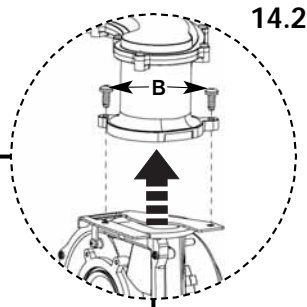
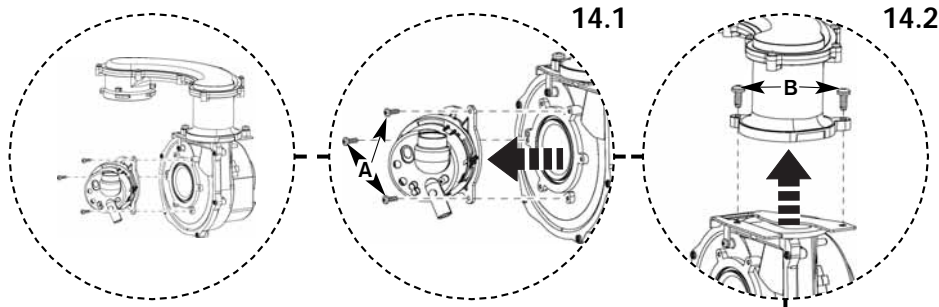
13.4

13.1

13.2

13.3





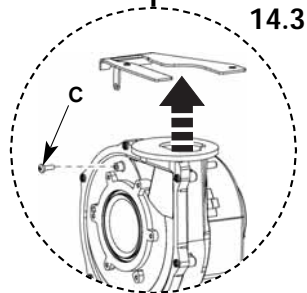
14. Fan

14.1 Remove 3 screws (A) retaining mixing chamber.

14.2 Remove 2 screws (B) retaining the fan to the air/gas manifold.

14.3 Remove screw (C) retaining plate and remove.

▶ Re-assemble with new fan ensuring seals are correctly fitted.

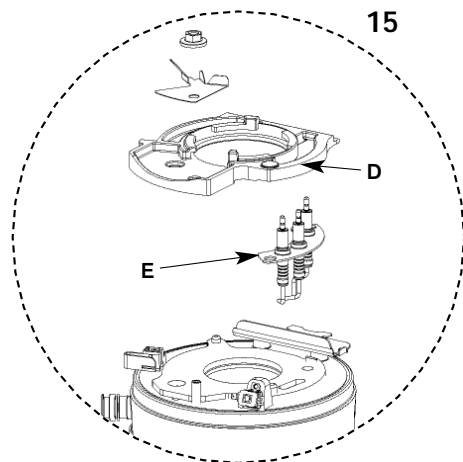


15. Electrode assembly

▶ Disconnect spark electrodes and flame sensor connection.

▶ Remove clamping plate (D).

▶ Remove spark/flame electrode assembly (E) from heat exchanger.



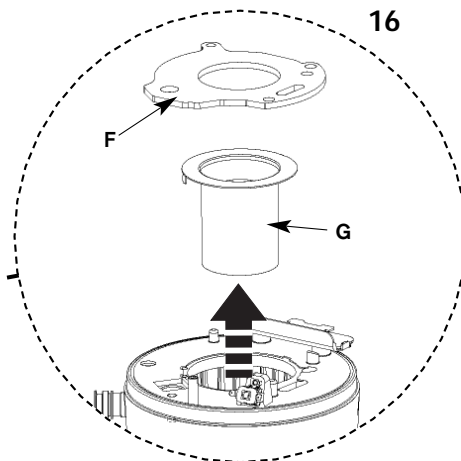
16. Burner

▶ Remove seal (F) from the top of the heat exchanger.

▶ Remove burner (G).

▶ Replace new burner in correct position.

▶ Ensure that burner tab fits correctly into hole.



17. Heat Exchanger

▶ Remove syphon.

17.1 Disconnect flow pipe elbow (H) clip and move flow pipe to the side.

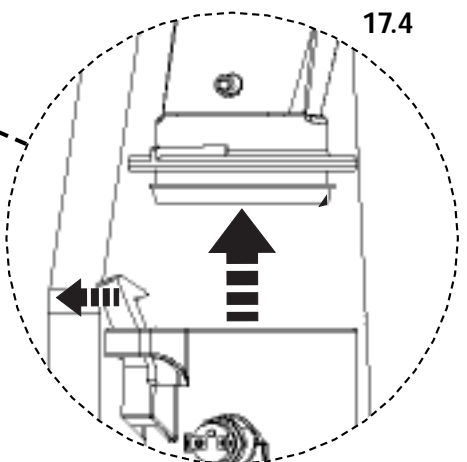
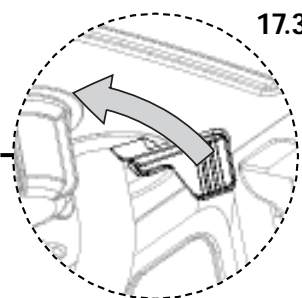
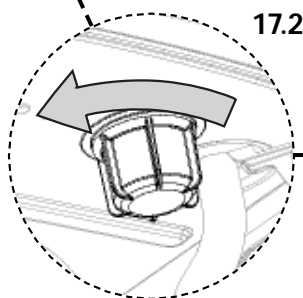
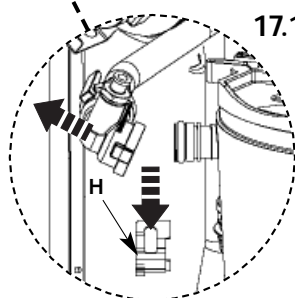
17.2 Remove plastic nut from the bottom of the boiler.

17.3 Remove grommet.

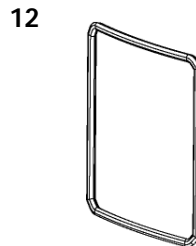
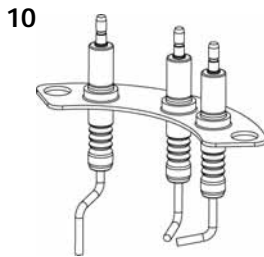
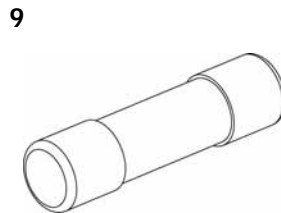
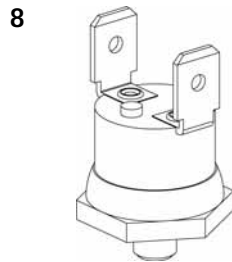
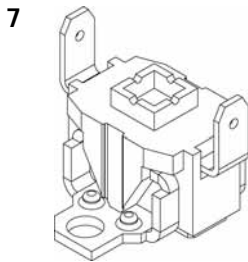
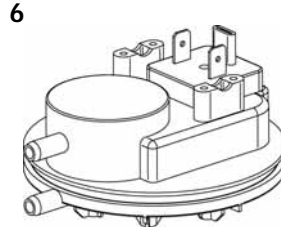
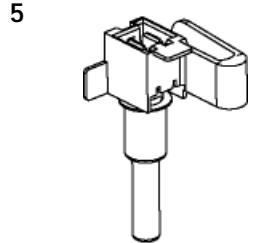
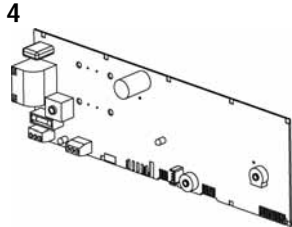
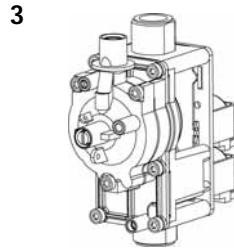
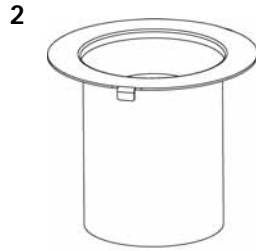
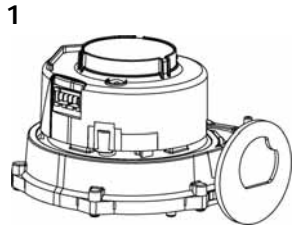
17.4 Undo flue connection from sump.

▶ Pull heat exchanger assembly up to clear.

▶ Reassemble and check combustion as stated in the gas conversion section.

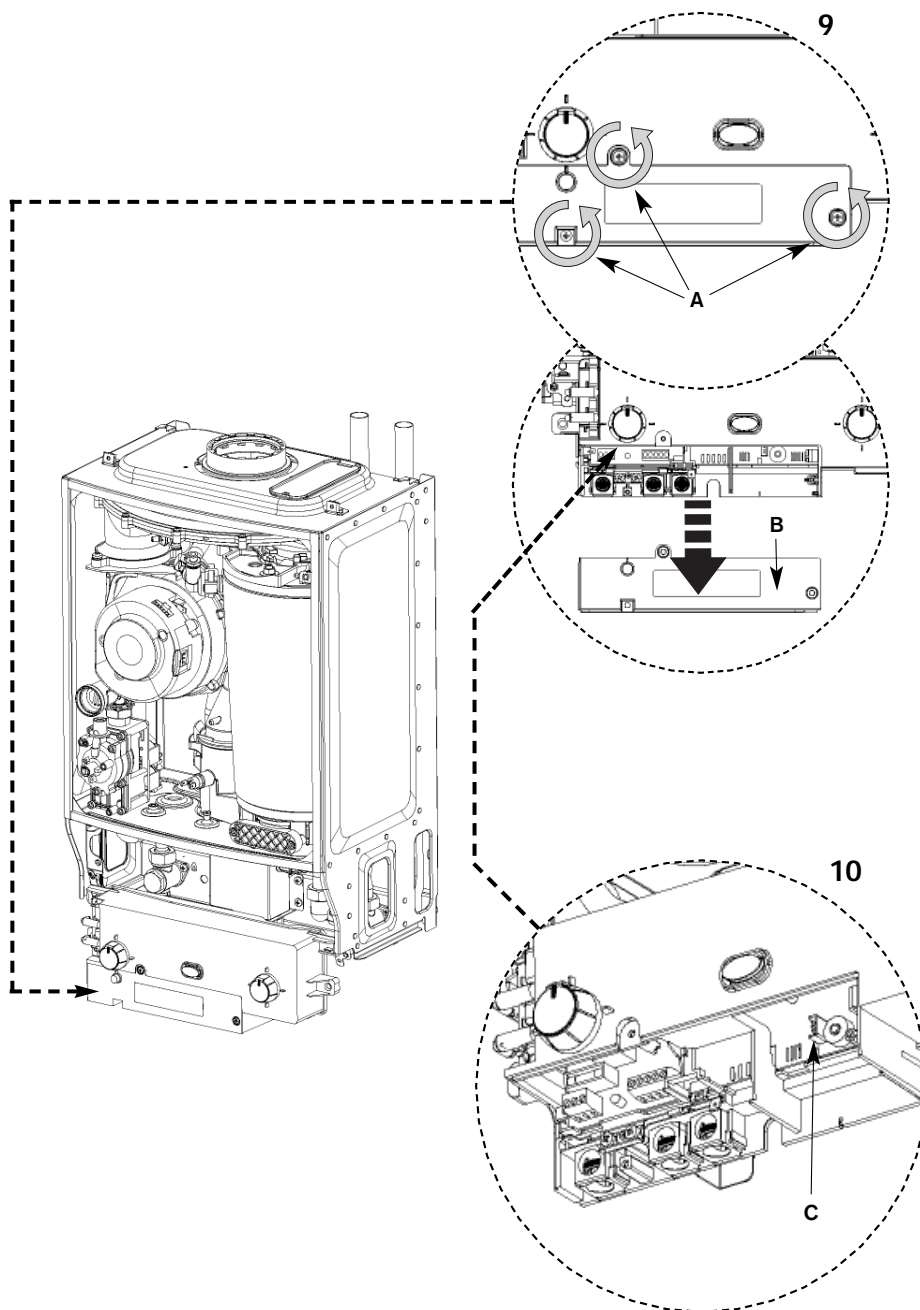


SHORT PARTS LIST



- 1 Fan**
WHS Part No. **8 717 204 453 0**
GC No. **H26-536**
- 2 Burner**
12Ri WHS Part No. **8 718 120 616 0**
12Ri GC No. **H26-537**
15Ri WHS Part No. **8 718 120 616 0**
15Ri GC No. **H26-537**
18Ri WHS Part No. **8 718 120 619 0**
18Ri GC No. **H26-538**
24Ri WHS Part No. **8 718 120 619 0**
24Ri GC No. **H26-538**
- 3 Gas valve**
12Ri WHS Part No. **8 716 107 053 0**
12Ri GC No. **H26-539**
15Ri WHS Part No. **8 716 107 053 0**
15Ri GC No. **H26-539**
18Ri WHS Part No. **8 716 107 053 0**
18Ri GC No. **H26-539**
24Ri WHS Part No. **8 716 107 053 0**
24Ri GC No. **H26-539**
- 4 Control board**
WHS Part No. **8 716 106 399 0**
GC No. **H26-541**
- 5 Control primary temperature sensor**
WHS Part No. **8 716 106 688 0**
GC No. **H26-542**
- 6 Pressure switch**
WHS Part No. **8 716 106 633 0**
GC No. **H26-543**
- 7 Overheat thermostat - heat exchanger**
WHS Part No. **8 707 206 196 0**
GC No. **H26-584**
- 8 Overheat thermostat - flue**
WHS Part No. **8 722 963 858 0**
GC No. **H08-291**
- 9 Fuse**
WHS Part No. **8 716 156 000 0**
GC No. **E26-716**
- 10 Ignition and flame sense electrodes**
WHS Part No. **8 718 107 087 0**
GC No. **H26-544**
- 11 Seal - air gas manifold to heat exchanger**
WHS Part No. **8 716 106 506 0**
GC No. **H26-545**
- 12 Seal - door**
WHS Part No. **8 716 106 635 0**
GC No. **H26-546**

CAUTION: TURN OFF THE GAS SUPPLY AND ISOLATE THE MAINS SUPPLIES BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS.



GAS CONVERSION

THE SETTING OF THE GAS RATIO MUST BE CARRIED OUT BY A COMPETENT PERSON. SETTING OF THE GAS RATIO MUST **NOT** BE ATTEMPTED UNLESS THE PERSON CARRYING OUT THE CONVERSION IS EQUIPPED WITH A COMBUSTION ANALYSER CONFORMING TO BS 7927 AND IS COMPETENT IN ITS USE.

12kW & 15kW conversion

- ▶ Remove outer casing as described in **Servicing & Spares** section.
- 1 Remove 3 screws (A) retaining cover.
- 2 Remove cover (B) from control box.
- 3 Gently pull code plug (C) from control box and replace with new one from LPG conversion kit.

For code plug numbers see table at the foot of the page.

The CO₂ level must be reset:

See 'Setting the gas/air ratio' under **Servicing & Spares** section. After resetting replace arrow on data label to the LPG position.

- ▶ Reassemble control box and replace outer case.

18kW & 24kW conversion

- ▶ Remove outer casing and adjust control to service position as described in **Replacement of Parts** section.
- 1 Remove 3 screws (A) retaining cover.
- 2 Remove cover (B) from control box.
- 3 Gently pull code plug from control box and replace with new one from LPG conversion kit.

For code plug numbers see table at the foot of the page.

- ▶ Replace Gas Adjuster as described in the **Replacement of Parts** section.
RED for LPG
BLACK for NATURAL GAS

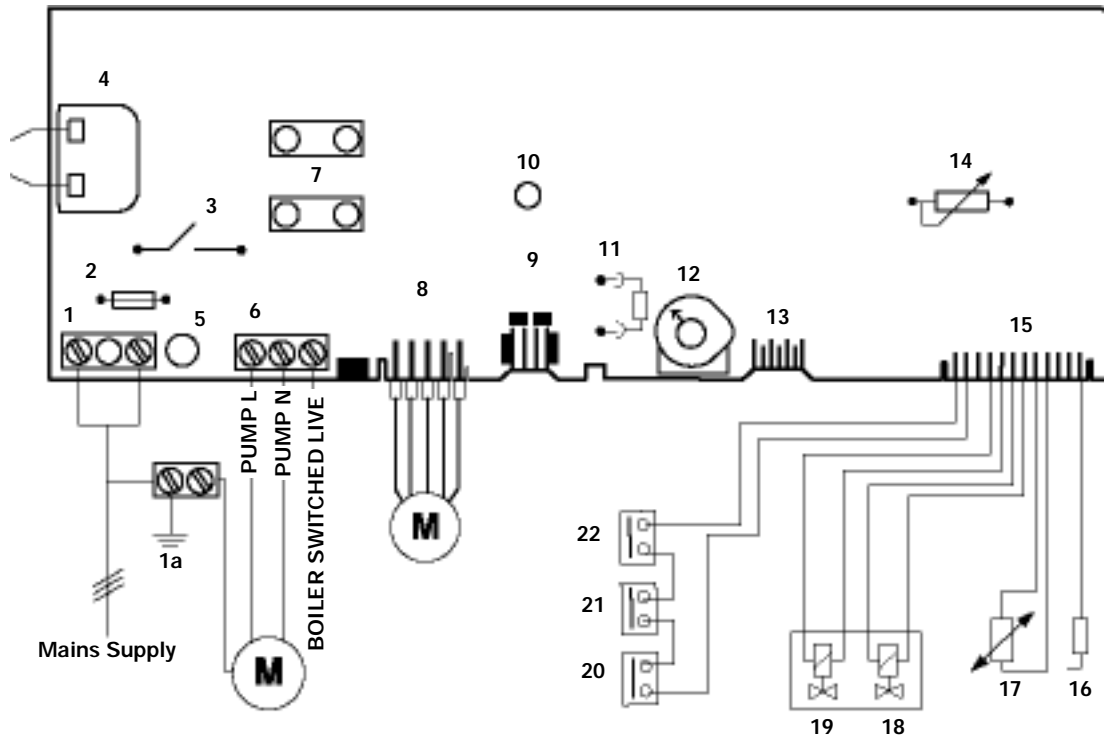
The CO₂ level must be reset:

See 'Setting the gas/air ratio' under **Servicing & Spares** section. After resetting replace arrow on data label to the LPG position.

- ▶ Reassemble control box and replace outer case.

Code plugs

| | | |
|----------|---|-----|
| 12kW NG | - | 034 |
| 12kW LPG | - | 035 |
| 15kW NG | - | 036 |
| 15kW LPG | - | 037 |
| 18kW NG | - | 038 |
| 18kW LPG | - | 039 |
| 24kW NG | - | 040 |
| 24kW LPG | - | 041 |



1. ST1, Terminal block, 230VAC mains supply.
- 1a. Control box earth connection.
2. Fuse F1 (T2A, H250V).
3. Boiler mains supply on/off switch.
4. Spark transformer.
5. Flame indicator.
6. ST2, Terminal block for pump & switched live.
7. Transformer connectors.
8. ST5, Fan 230VAC.
9. ST6, Diagnostic interface.
10. Indicator lamp for power supply.
11. ST7, Code plug.
12. S2, Service mode selector switch
13. ST8, No connection.
14. Temperature control and lockout reset.
15. ST9 connector
16. Flame sense electrode,
Pin 1 = green.

17. Primary NTC sensor,
Pin 4 = red, Pin 5 = red.
18. Solenoid valve 1,
Pin 6 = violet, Pin 7 = violet.
19. Solenoid valve 2,
Pin 8 = violet, Pin 9 = violet.
20. Flue overhear sensor,
Pin 11 = orange.
21. High limit stat, (wired in series with flue overhear
sensor & blocked flue protection sensor).
22. Blocked flue protection sensor,
Pin 12 = orange.

NOTE : This fault finding information is for guidance only. Worcester, Bosch cannot be held responsible for costs incurred by persons not deemed to be competent.

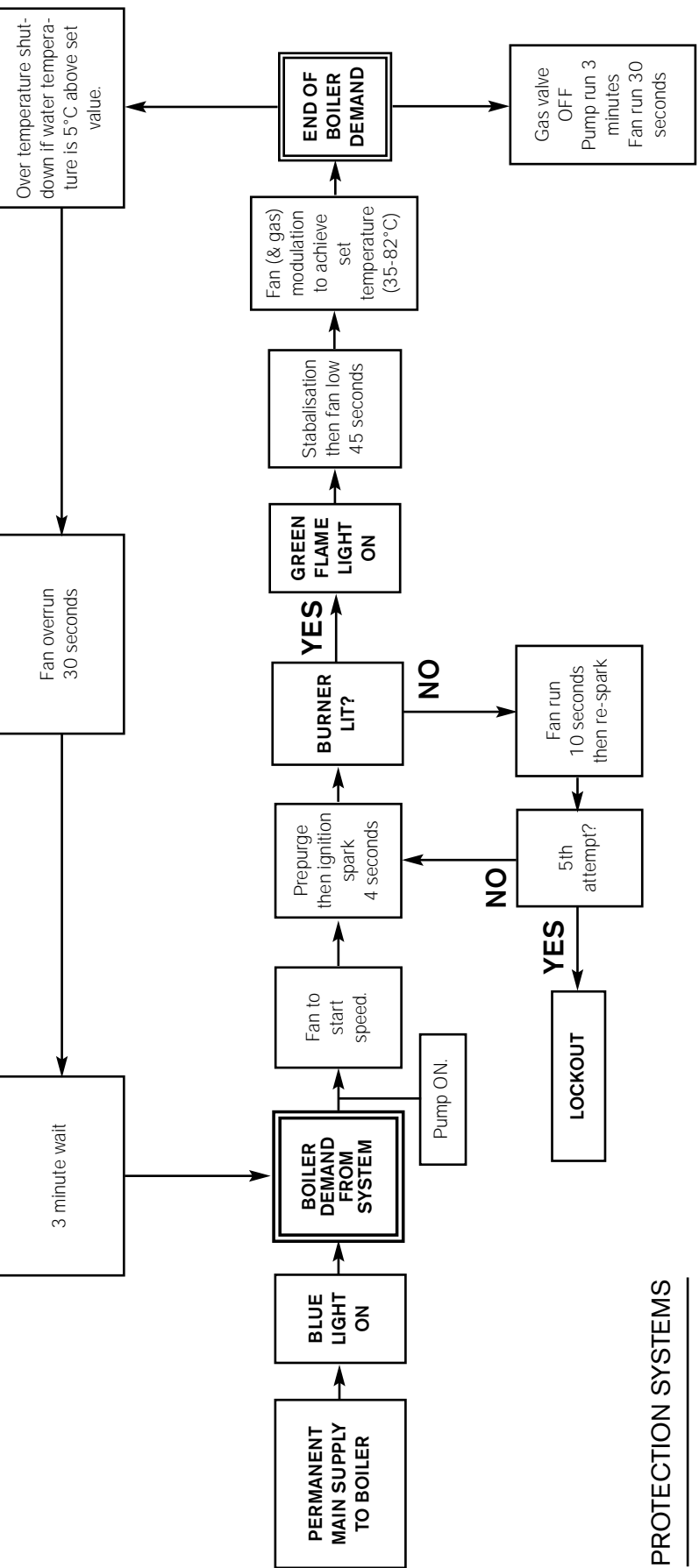
The electronic control system for this boiler incorporates a blue central indicator. This normally confirms the permanent mains supply but, by flashing at different rates during a fault, provides a guide to the cause as listed.

This fault finding system assumes that the appliance has been operating normally until the time of failure (i.e. not a first installation error).

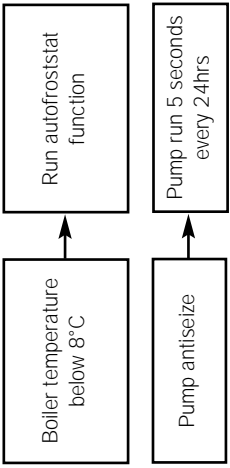
PRELIMINARY CHECKS : Preliminary electrical system checks are the first electrical checks to be carried out during a fault-finding procedure. On completion of the Service/Fault-Finding task which has required the breaking and remaking of electrical connections, check (a) EARTH CONTINUITY, (b) SHORT CIRCUIT CHECK, (c) POLARITY and (d) RESISTANCE TO EARTH.

| Indication | Fault | Possible solution/check |
|---|--|--|
| No light | | Permanent mains supply to boiler. Boiler mains switch on. Fuse F1. Transformer (both coils below 100Ω). Otherwise replace control board (if boiler does not operate correctly). |
| Light on but boiler not operating during demand | | Boiler demand live at ST2 terminal LR (is there a demand) By pass is open If either only HW or CH is operating check diverter valve/frost stat/room stat/programmer. Otherwise replace control board. |
| *Slow flash (normally off, flashes on) | Ignition lockout | Gas present and at correct pressure. Combustion CO2 level. Flue condition Ignition electrodes/cables/connections Flame sense electrode/cables/connections Gas valve (coils 140-190Ω). Otherwise replace control board. |
| *Slow flash (normally on, flashes off) | Flue overheat | Flue temperature too high. Heat exchanger baffles have been removed and not refitted. |
| | Heat exchanger overheat | Water pressure/dry All air vented Pump/cables/connections Water leaks/blockages Safety thermostats/cables/connections Otherwise replace control board |
| | Flue pressure switch | Blockage in flue system |
| Fast flash | Volatile lockout (sensor, fan or code plug) | Temperature sensor (8000 - 20000Ω). Wiring/connections to sensor. Fan/cable/connections. Code plug fitted. |
| 2 pulses | | Service mode switch in min position. |
| 5 pulses | | Service mode switch in max position. |

*Reset via the user control.



PROTECTION SYSTEMS





BENCHMARK No. | | | | | | |

GAS BOILER COMMISSIONING CHECKLIST

BOILER SERIAL No. _____ NOTIFICATION No. _____

CONTROLS To comply with the Building Regulations, each section must have a tick in one or other of the boxes

| | | |
|---|---|--|
| TIME & TEMPERATURE CONTROL TO HEATING | ROOM T/STAT & PROGRAMMER/TIMER <input type="checkbox"/> | PROGRAMMABLE ROOMSTAT <input type="checkbox"/> |
| TIME & TEMPERATURE CONTROL TO HOT WATER | CYLINDER T/STAT & PROGRAMMER/TIMER <input type="checkbox"/> | COMBI BOILER <input type="checkbox"/> |
| HEATING ZONE VALVES | FITTED <input type="checkbox"/> | NOT REQUIRED <input type="checkbox"/> |
| HOT WATER ZONE VALVES | FITTED <input type="checkbox"/> | NOT REQUIRED <input type="checkbox"/> |
| THERMOSTATIC RADIATOR VALVES | FITTED <input type="checkbox"/> | |
| AUTOMATIC BYPASS TO SYSTEM | FITTED <input type="checkbox"/> | NOT REQUIRED <input type="checkbox"/> |

FOR ALL BOILERS CONFIRM THE FOLLOWING

THE SYSTEM HAS BEEN FLUSHED IN ACCORDANCE WITH THE BOILER MANUFACTURER'S INSTRUCTIONS? ☐

THE SYSTEM CLEANER USED _____

THE INHIBITOR USED _____

FOR THE CENTRAL HEATING MODE, MEASURE & RECORD

GAS RATE _____ m³/hr _____ ft³/hr

BURNER OPERATING PRESSURE (IF APPLICABLE) ☐ N/A _____ mbar

CENTRAL HEATING FLOW TEMPERATURE _____ °C

CENTRAL HEATING RETURN TEMPERATURE _____ °C

FOR COMBINATION BOILERS ONLY

HAS A WATER SCALE REDUCER BEEN FITTED? YES ☐ NO ☐

WHAT TYPE OF SCALE REDUCER HAS BEEN FITTED? _____

FOR THE DOMESTIC HOT WATER MODE, MEASURE & RECORD

GAS RATE _____ m³/hr _____ ft³/hr

MAXIMUM BURNER OPERATING PRESSURE (IF APPLICABLE) ☐ N/A _____ mbar

COLD WATER INLET TEMPERATURE _____ °C

HOT WATER OUTLET TEMPERATURE _____ °C

WATER FLOW RATE _____ lts/min

FOR CONDENSING BOILERS ONLY CONFIRM THE FOLLOWING

THE CONDENSATE DRAIN HAS BEEN INSTALLED IN ACCORDANCE WITH THE MANUFACTURER'S INSTRUCTIONS? YES ☐

FOR ALL INSTALLATIONS CONFIRM THE FOLLOWING

THE HEATING AND HOT WATER SYSTEM COMPLIES WITH CURRENT BUILDING REGULATIONS ☐

THE APPLIANCE AND ASSOCIATED EQUIPMENT HAS BEEN INSTALLED AND COMMISSIONED IN ACCORDANCE WITH THE MANUFACTURER'S INSTRUCTIONS ☐

IF REQUIRED BY THE MANUFACTURER, HAVE YOU RECORDED A CO/CO₂ RATIO READING? N/A ☐ YES ☐ CO/CO₂ RATIO _____

THE OPERATION OF THE APPLIANCE AND SYSTEM CONTROLS HAVE BEEN DEMONSTRATED TO THE CUSTOMER ☐

THE MANUFACTURER'S LITERATURE HAS BEEN LEFT WITH THE CUSTOMER ☐

COMMISSIONING ENG'S NAME PRINT _____ CORGI ID No. _____

SIGN _____ DATE _____

SERVICE INTERVAL RECORD

It is recommended that your heating system is serviced regularly
and that you complete the appropriate Service Interval Record Below.

Service Provider. Before completing the appropriate Service Interval Record below, please ensure you have carried out the service as described in the boiler manufacturer’s instructions. Always use the manufacturer’s specified spare part when replacing all controls

SERVICE 1 DATE

ENGINEER NAME

COMPANY NAME

TEL No.

CORGID CARD SERIAL No.

COMMENTS

SIGNATURE

SERVICE 2 DATE

ENGINEER NAME

COMPANY NAME

TEL No.

CORGID CARD SERIAL No.

COMMENTS

SIGNATURE

SERVICE 3 DATE

ENGINEER NAME

COMPANY NAME

TEL No.

CORGID CARD SERIAL No.

COMMENTS

SIGNATURE

SERVICE 4 DATE

ENGINEER NAME

COMPANY NAME

TEL No.

CORGID CARD SERIAL No.

COMMENTS

SIGNATURE

SERVICE 5 DATE

ENGINEER NAME

COMPANY NAME

TEL No.

CORGID CARD SERIAL No.

COMMENTS

SIGNATURE

SERVICE 6 DATE

ENGINEER NAME

COMPANY NAME

TEL No.

CORGID CARD SERIAL No.

COMMENTS

SIGNATURE

SERVICE 7 DATE

ENGINEER NAME

COMPANY NAME

TEL No.

CORGID CARD SERIAL No.

COMMENTS

SIGNATURE

SERVICE 8 DATE

ENGINEER NAME

COMPANY NAME

TEL No.

CORGID CARD SERIAL No.

COMMENTS

SIGNATURE

SERVICE 9 DATE

ENGINEER NAME

COMPANY NAME

TEL No.

CORGID CARD SERIAL No.

COMMENTS

SIGNATURE

SERVICE 10 DATE

ENGINEER NAME

COMPANY NAME

TEL No.

CORGID CARD SERIAL No.

COMMENTS

SIGNATURE

INSTRUCTION MANUAL

INSTALLATION, COMMISSIONING

& SERVICING

EXCELLENCE COMES AS STANDARD

Worcester, Bosch Group

Cotswold Way, Warndon, Worcester WR4 9SW.

Tel. 01905 754624 Fax. 01905 754619

Worcester, Bosch Group is a trading name of BBT

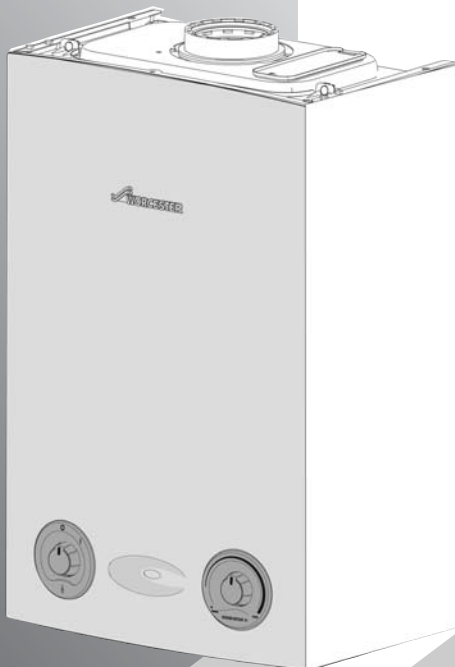
Thermotechnology UK Ltd.

www.worcester-bosch.co.uk

Greenstar Ri

WALL HUNG GAS-FIRED BOILER

FOR OPEN VENT & SEALED CENTRAL HEATING SYSTEMS & INDIRECT FED DOMESTIC HOT WATER



THIS APPLIANCE IS FOR USE WITH
NATURAL GAS OR LPG (Cat II 2H3P TYPE C13 & C33)

NATURAL GAS: 24 Ri GC NUMBER 41-311-65
18 Ri GC NUMBER 41-311-77
15 Ri GC NUMBER 41-311-75
12 Ri GC NUMBER 41-311-63

LIQUID PETROLEUM GAS: 24 Ri GC NUMBER 41-311-66
18 Ri GC NUMBER 41-311-78
15 Ri GC NUMBER 41-311-76
12 Ri GC NUMBER 41-311-64

 **WORCESTER**
Bosch Group

USER INSTRUCTIONS & CUSTOMER CARE GUIDE



CONTACT INFORMATION

WORCESTER BOSCH:

TECHNICAL: 08705 266241
SERVICE: 08457 256206
SPARES: 01905 752571
LITERATURE: 01905 752556
TRAINING: 01905 752526
SALES: 01905 752640
WEBSITE: www.worcester-bosch.co.uk

WATER TREATMENT:

FERNOX 01799 550811
www.fernox.com
SENTINEL 0151 420 9595
www.betzdearborn.com/sentinel

FLUE TERMINAL GUARDS:

TOWER FLUE COMPONENTS
Vale Rise, Tonbridge TN9 1TB
TEL: 01732 351680
www.tfc-group.co.uk

USER INSTRUCTIONS & CUSTOMER CARE GUIDE

PLEASE READ THESE INSTRUCTIONS CAREFULLY BEFORE OPERATING YOUR APPLIANCE

THESE INSTRUCTIONS ARE APPLICABLE TO THE WORCESTER BOSCH APPLIANCE MODEL(S) STATED ON THE FRONT COVER OF THIS MANUAL ONLY AND MUST NOT BE USED WITH ANY OTHER MAKE OR MODEL OF APPLIANCE.

THE INSTRUCTIONS APPLY IN THE UK ONLY AND SHOULD BE FOLLOWED EXCEPT FOR ANY STATUTORY OBLIGATION.

IF YOU ARE IN **ANY DOUBT** CONTACT THE WORCESTER BOSCH TECHNICAL HELPLINE.

DISTANCE LEARNING AND TRAINING COURSES ARE AVAILABLE FROM WORCESTER BOSCH.

THIS APPLIANCE MUST BE INSTALLED BY A COMPETENT PERSON. FAILURE TO INSTALL CORRECTLY COULD LEAD TO PROSECUTION.

PLEASE LEAVE THIS GUIDE, THE INSTALLATION INSTRUCTIONS AND THE COMPLETED BENCHMARK CHECKLIST WITH THE USER OR AT THE GAS METER AFTER INSTALLATION.

NOTE: THE BENCHMARK CHECKLIST AND SERVICE INTERVAL RECORD CAN BE FOUND AT THE REAR OF THE INSTALLATION, COMMISSIONING AND SERVICE INSTRUCTIONS.

ABBREVIATIONS USED IN THIS BOOK:

NG - Natural Gas
LPG - Liquid Petroleum Gas
CH - Central Heating
SEDBUK - Seasonal Efficiency of Domestic Boilers in the United Kingdom

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EXCELLENCE COMES AS STANDARD

Thank you for purchasing a Greenstar Ri gas-fired condensing boiler manufactured by Worcester Bosch. The company prides itself on manufacturing boilers to the strictest quality control standards throughout every stage of production. Worcester Bosch has led the field in innovative appliance design and performance for more than 40 years. This heritage means all products are of exceptional quality and proven reliability.

The Greenstar range in particular, is extremely energy efficient, offering low running costs and value for money. It sits in SEDBUK Band A, and is therefore amongst the top energy rated appliances available.

There is also the reassurance of our no-nonsense 2 years parts and labour guarantee - backed up by Worcester Total Cover, an optional complete maintenance scheme, to keep your boiler operating at peak condition and efficiency.

To find out more about Worcester Bosch log on to www.worcester-bosch.co.uk.

IF YOU SMELL GAS:

- X DON'T** SMOKE OR STRIKE MATCHES
- X DON'T** TURN ELECTRICAL SWITCHES ON OR OFF
- ✓ **DO** PUT OUT NAKED FLAMES
- ✓ **DO** OPEN DOORS AND WINDOWS
- ✓ **DO** KEEP PEOPLE AWAY FROM THE AREA AFFECTED
- ✓ **DO** TURN OFF THE CONTROL VALVE AT THE METER
- ✓ **DO** CALL YOUR GAS COMPANY

BENCHMARK STANDARD 

'Benchmark' is a code of practice for correctly installing, commissioning and servicing of domestic water heating appliances.

A Benchmark checklist is provided by the manufacturer for the installer to complete ALL details together with their CORGI registration number and sign to confirm that the boiler has been installed and commissioned according to the manufacturer's instructions.

IMPORTANT: The completed Benchmark checklist will be required in the event of any warranty work and may be required by the local Building Control Inspector.

NOTE: The Benchmark checklist and service interval record can be found at the rear of the installation, commissioning and servicing instructions.

HEALTH & SAFETY

The appliance contains no asbestos and no substances used in the construction process contravene the COSHH Regulations (Control of Substances Hazardous To Health Regulations 1988).

SAFETY PRECAUTIONS**COMBUSTIBLE AND CORROSIVE MATERIALS**

Do not store or use any combustible materials (paper, thinners, paints etc.) inside or within the vicinity of the appliance.

Chemically aggressive substances, such as halogenated hydrocarbons containing chlorine or fluorine compounds can corrode the appliance and invalidate any warranty.

FITTING & MODIFICATIONS

Fitting the appliance and any controls to the appliance or removal of the outer casing may only be carried out by a competent engineer in accordance with the Gas Safety (Installation and Use) Regulations.

Flue systems must not be modified in any way other than as described in the fitting instructions and any misuse or unauthorised modifications to the appliance, flue or associated components and systems could invalidate the warranty. The manufacturer accepts no liability arising from any such actions. This does not affect your statutory rights.

SERVICING

The user is recommended to have the system regularly serviced by a competent, qualified engineer (such as British Gas or CORGI registered personnel) using original spares, to help maintain the economy, safety and reliability of the appliance and to have the Service Record completed in the Benchmark checklist.

The appliance should be serviced annually after installation unless the particular installation conditions and usage demand more frequent services.

IMPORTANT - ensure that the service engineer completes the Service Record in the Benchmark checklist after each service.

NOTE: The Benchmark checklist and service interval record can be found at the rear of the installation, commissioning and servicing instructions.

To get the best from your appliance please read these instructions carefully.

SEALED HEATING SYSTEMS

If the appliance is fitted to a sealed heating system, which is pre-pressurised, your installer will advise you of the minimum and maximum pressure which should be indicated on the pressure gauge.

Check regularly that the pressure is maintained and contact your installer or maintenance engineer if a permanent significant drop in pressure is indicated on the pressure gauge. If the system loses pressure it should be re-pressurised and the cause of the fall investigated.

CENTRAL HEATING SYSTEMS

During the first few hours of operation of the central heating system, check that all radiators are being heated at an even rate. If the top of a radiator is at a lower temperature than the bottom then it should be vented by releasing air through the venting screw at the top of the radiator. Ask your installer to show you how this is done.

If the boiler is fitted to a sealed system, repeated venting will reduce the quantity of water in the system and this must be replenished for safe and satisfactory operation of the appliance.

Should water leaks be found in the system or excessive venting is required, then a service engineer must be contacted to inspect the installation and rectify any fault.

Only additives that are compatible with aluminium may be used in the system. Any incompatible additive used will invalidate the guarantee.

CONDENSATE DRAIN

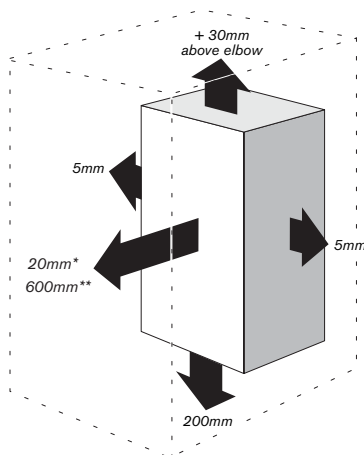
This is a condensing appliance and the terminal will, at times give out a plume of water vapour. This is quite normal.

The appliance also produces quantities of condensate which is discharged regularly, by a syphon within the boiler, to drain.

GENERAL NOTES

CLEARANCES - VENTILATED COMPARTMENT

Your installer will have provided adequate space around the appliance for safety and servicing access. Do not restrict this space with the addition of cupboards, shelves etc. next to the appliance.



*20mm from removable door or panel

**600mm service clearance required

ROOM THERMOSTAT

A room temperature controller and programmer should be fitted to control the central heating. Refer to the instructions supplied with the thermostat for information on siting and setting.

THERMOSTATIC RADIATOR VALVES

It is recommended that this type of valve is fitted to all but one of the radiators (or at least those in the sleeping accommodation). The remaining radiator, which must be where the room thermostat is located, should be un-controlled and must be left open. The thermostatic radiator valves should conform to the requirements of BS2767:10.

GENERAL NOTES

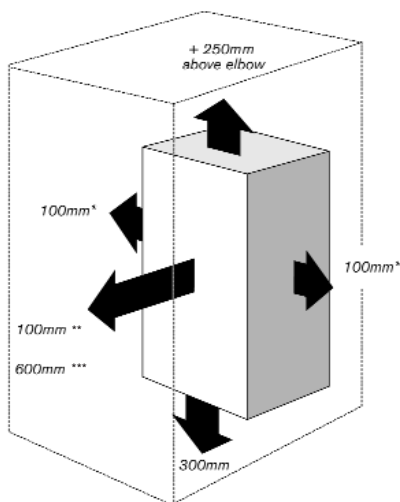
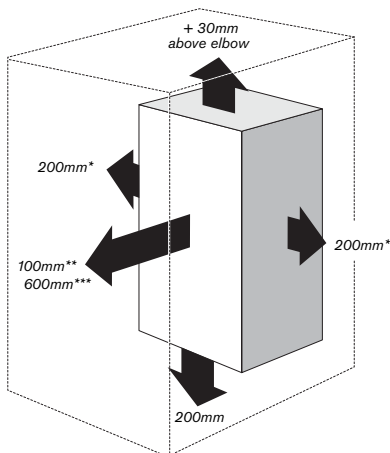
BOILER CLEARANCES - UNVENTILATED COMPARTMENT

The diagrams opposite show two options for the minimum space required to install and service the boiler inside an unventilated compartment.

** Space required for unventilated areas with a removable door or panel.

*** 600mm clearance required to a fixed surface for servicing.

* This space can be reduced to 50mm for one side only provided that the side clearances add up to the total of both the side measurements shown or more.



VENTILATION

This is a room sealed appliance and does not require any air for combustion from inside the property. If the appliance is fitted into a cupboard or a compartment is built around the appliance after installation, then the compartment must be separated from the boiler space by a perforated non-combustible partition as described in BS 6798.

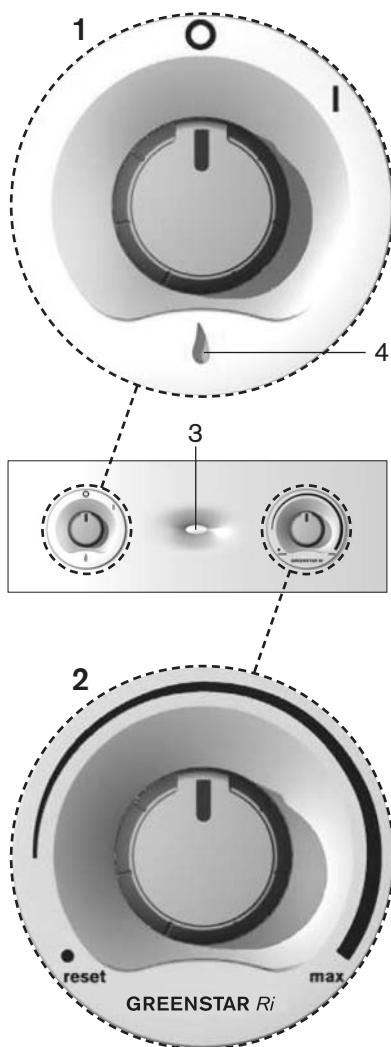
Notwithstanding the requirements of BS 6798 and BS 5440 there is no need for ventilation openings to be provided in the compartment because of the low heat loss from the appliance casing, if the clearances shown are maintained.

Do not operate the appliance if the flue terminal fitted on the outside wall or roof is obstructed or damaged.

PUMP ANTI-SEIZURE

If there has been no heating demand for 24 hours the boiler will run the system pump for a few seconds to reduce the possibility of pump seizure during long periods of inactivity, which is usually more frequent during the summer months.

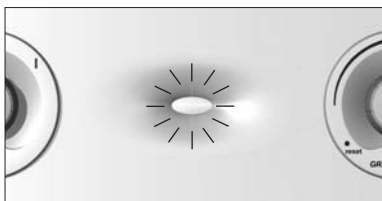
CONTROLS



1. MASTER SWITCH FOR "OFF/ON"
2. CENTRAL HEATING TEMPERATURE CONTROL
3. INDICATOR/DIAGNOSTICS LAMP "MAINS ON/OFF" (BLUE)
4. BURNER "ON" INDICATOR LAMP (GREEN)

IMPORTANT: DO NOT PRESS THE INDICATOR LAMP TO RESET THE APPLIANCE

OPERATING THE APPLIANCE



SWITCHING THE APPLIANCE ON/OFF

Switching on

- Switch on the appliance at the master switch (I).

The indicator lamp shows blue

Switching off

- Switch off the appliance at the master switch (O).

The blue indicator lamp goes out.

SETTING THE CENTRAL HEATING TEMPERATURE

- Turn the central heating temperature control to the desired level, between 35 and 82°C

When the burner is lit, the **green** indicator lamp underneath the on/off switch is illuminated.

CONTROLLING CENTRAL HEATING

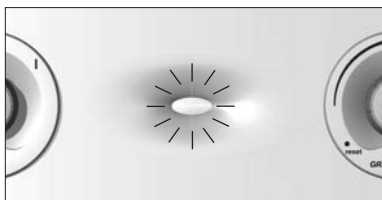
- Set the timer to the correct time.
- Set room thermostat to the desired room temperature.
- Set the thermostatic radiator valves to the desired settings.

FROST PROTECTION

- Leave master switch on.

If the temperature falls to 5°C within the boiler it will fire to avoid the possibility of freezing.

- Add a suitable anti-freeze fluid to the water in the central heating system.
- If remote pipework is likely to become frozen ensure the installer has added a frost thermostat.



OPERATING THE APPLIANCE

FAULT CONDITION

In the unlikely event of a fault occurring while the appliance is in operation:

The mains indicator will flash at different speeds dependant on fault.

- ▶ To reset fault turn the thermostat / reset knob anticlockwise then return to desired temperature setting.
- ▶ The indicator will stop flashing and the boiler will function normally, dependant on programmer and room thermostat settings.

If the fault remains and cannot be cleared:

- ▶ Call Worcester Bosch for assistance, giving a description of the fault and, if possible the fault flashing sequence from the mains indicator.

TIPS ON ENERGY SAVING

Heating economically

The boiler is designed to provide a high level of comfort while keeping gas consumption and the resulting environmental effect as low as possible. The gas supply to the burner is controlled according to the level of demand for heat. The boiler continues to operate with a low flame if the demand for heat reduces. The technical term for this process is modulating control. Modulating control reduces temperature fluctuations and provides even distribution of heat throughout the home. This means that the boiler may stay on for relatively long periods but will use less gas than an appliance that continually switches on and off.

Central heating systems with room thermostats/thermostatic radiator valves

The central heating control on the boiler should be set to the maximum rated design temperature of the central heating system.

The temperature of each room can be set individually (except primary room with the room thermostat) using the thermostatic radiator valves.

Roof insulation

Around 30% of the heat loss from a property is through the roof. Replace any old insulation with new insulation, preferably of around 200mm thickness or more.

Window frames

Single glazed windows, particularly those with steel frames, can lose a great deal of heat. Consideration should be given to replacement with PVCu or wooden framed double glazed units.

Curtains

Lined curtains, or heavier full length curtains can provide excellent insulation. However, always ensure that the curtains do not drape over radiators.

Draughts

Try to ensure that draughts around doors, windows, letterboxes and keyholes etc. are reduced by using a suitable draught excluder. Warning - Do not block or seal any air vents that are installed to ensure the central heating boiler operates safely.

Room thermostats

Reducing the setting of the room thermostat by 1°C can reduce fuel consumption by up to 10%.

New control systems

Upgrade your heating control system if necessary with the latest equipment available. The minimum level of control is a programmer, interlocking room thermostat and thermostatic radiator valves.

Radiators

More than often that not radiators will be sited underneath a window, so the warm air from the radiator heats the colder incoming air from the window. The performance of the radiator will be affected if the curtains are allowed to drape over the radiator or shelves are fitted above it. The positioning of furniture and tables in front of the radiator should also be avoided.

It is advisable to manually adjust all radiator valves every 2-3 months to prevent them sticking. It is also important that the plastic tops of all valves are always in position and not cracked or damaged to prevent accidents. Care should be taken when vacuum cleaning carpets to avoid damage to valves and pipework.

The heating system and the outputs of the radiators have been carefully selected by your installer. The temperature obtainable in any given room is dependent on all radiators being operated at the same time. If you decide to turn off radiators in unused rooms, spare bedrooms etc., you may experience slightly lower room temperatures in rooms adjacent to unheated rooms.

MAINTAINING YOUR APPLIANCE

Your new Greenstar Ri gas-fired appliance represents a long term investment in a reliable, high quality product.

In order to realise its maximum working life, and to ensure it continues to operate at peak efficiency and performance, it is essential that your boiler receives regular servicing and maintenance checks from a competent person beyond the initial 2 year guarantee period.

If you would like to know more about a Worcester Bosch service contract, please tick the appropriate box on your warranty registration card.

If your Greenstar Ri should fail to operate correctly or requires servicing please contact the Worcester Bosch Service Department, (see inside front cover for details).

FAULT FINDING

| Problem | Cause | Remedy |
|---|---|--|
| Desired room temperature is not reached | Thermostatic radiator valve(s) set too low | Increase thermostatic radiator valve setting(s) |
| | Temperature control for CH flow on boiler set too low | Increase CH flow temperature control setting |
| | Air trapped in heating system | Bleed radiators and, if fitted to a sealed system, recharge heating system |
| Desired room temperature exceeded by large amount | Radiators are too hot | Turn down thermostatic radiator valves / room stat |
| Temperature rises instead of falling | Clock is incorrectly set | Check setting |
| No on/off indicator | Momentary power failure | Switch off appliance at master switch, wait a few seconds then switch on again |
| Hot water temperature too low | Cylinder thermostat temperature set too low Programmer setting Diverter valve | Check setting |
| Hot water temperature too high | Cylinder thermostat set too high Diverter valve | Adjust cylinder thermostat |

FAULT OR BREAKDOWN

This appliance is supported in the UK by Worcester, Bosch Group. Part of BBT Thermotechnology UK Ltd.

Specialist factory trained Service Engineers are available to attend a breakdown occurring on this appliance.

No charge will be made for parts and/or labour providing:

- An appliance fault is found and the appliance has been installed within the past 24 months. Reasonable evidence of this must be supplied on request. i.e. the Benchmark Checklist and the warranty card has been returned.

A call-out charge will be made where:

- The appliance has been installed for over 24 months

OR

- Our Field Service Engineer finds no fault with the appliance (see **Note**).

OR

- The cause of breakdown is misuse or with other parts of your plumbing/heating system, or with equipment not supplied by Worcester Bosch.

Note. NO APPLIANCE FAULT IS FOUND ON OVER 30% OF ALL SERVICE CALL OUTS.

Please read this guide carefully to gain a good understanding of the operation of your appliance. In the case of a suspected fault, refer to the fault finding section of this guide.

If in doubt contact our Technical Helpline

In the event of an appliance fault or breakdown please contact our Service Department. Your service administrator will arrange for an engineer to call with the minimum of delay; under normal circumstances this will be from 1 to 3 working days (excluding weekends) for priority breakdown situations (no hot water and/or heating).

Invoices for attendance and repair work carried out on this appliance by any third party will not be accepted.

YOUR GUARANTEE

This appliance is guaranteed against faulty material or workmanship for a period of 2 years from the date of installation subject to the following terms and conditions:

- ▶ During the period of this guarantee any components of the unit which are proven to be faulty or defective in manufacture will be exchanged or repaired free of charge by BBT Thermotechnology UK Ltd.
- ▶ The householder may be asked to prove the date of installation, that the appliance was correctly commissioned and, where appropriate, the first years service has been carried out to the satisfaction of BBT Thermotechnology UK Ltd. when requested. These should be part of the Benchmark checklist.
- ▶ Any product or part returned for servicing under the guarantee must be accompanied by a claim stating the model, serial number, date of installation.
- ▶ BBT Thermotechnology UK Ltd will not accept responsibility for damage caused by faulty installation, neglect, misuse or accidental damage or the non observance of the instructions contained in the Installation and Servicing Manual and users instructions.
- ▶ The appliance has been used only for normal domestic purposes for which it was designed.
- ▶ This guarantee applies only to equipment purchased and used in the United Kingdom.

This guarantee does not affect your statutory rights.

GUARANTEE REGISTRATION

You should complete and return the postpaid Guarantee Registration Card within 14 days of purchase.

Returning the card will register you as the owner of your new Greenstar Ri appliance and will assist us in maintaining an effective and efficient customer service by establishing a reference and permanent record for your boiler.

This does not affect your statutory rights.

For your own record:

Model _____

Serial No. _____

(See identity label inside appliance casing)

Type / size _____

Date of installation _____

Check that the Benchmark "checklist" has been completed by your installer or service engineer.

NOTE: The Benchmark checklist and service interval record can be found at the rear of the installation, commissioning and servicing instructions.

USER INSTRUCTIONS & CUSTOMER CARE GUIDE

EXCELLENCE COMES AS STANDARD

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Worcester Bosch Group is a trading name of BBT Thermotechnology UK Ltd.

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