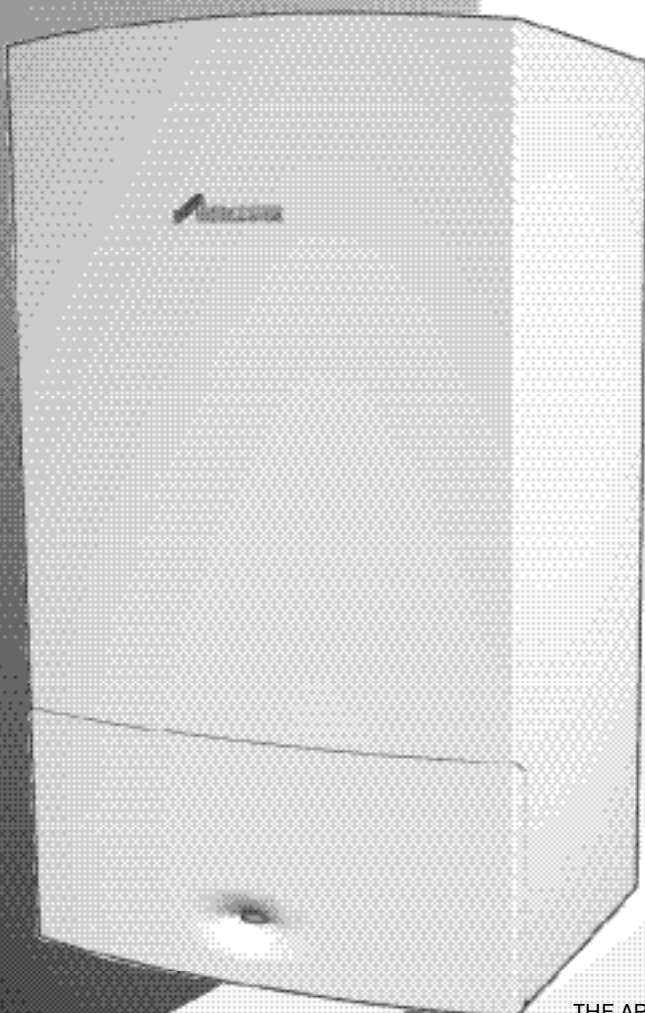


GREENSTAR 25Si/30Si

WALL HUNG RSF GAS-FIRED CONDENSING COMBINATION BOILER
FOR SEALED CENTRAL HEATING SYSTEMS AND MAINS FED
DOMESTIC HOT WATER



THE APPLIANCE IS FOR USE WITH
NATURAL GAS OR L.P.G. (Cat II 2H3P TYPE C13 & C33)

NATURAL GAS: WORCESTER GREENSTAR 25Si GC NUMBER 47-311-84

WORCESTER GREENSTAR 30Si GC NUMBER 47-311-85

LIQUID PETROLEUM GAS: WORCESTER GREENSTAR 25Si GC NUMBER 47-311-88

WORCESTER GREENSTAR 30Si GC NUMBER 47-311-89

GB/IE

INSTRUCTION MANUAL INSTALLATION, COMMISSIONING & SERVICING



CHECKLIST & service
interval record, printed within this
manual

 **WORCESTER**
Bosch Group

CONTACT INFORMATION

WORCESTER:

TECHNICAL: 08705 266241
SERVICE: 08457 256206
SPARES: 01905 752571
LITERATURE: 01905 752556
TRAINING: 01905 752526
SALES: 01905 752640
WEBSITE: www.worcester-bosch.co.uk

WATER TREATMENT:

FERNOX 01799 550811
www.fernox.com

SENTINEL 0151 420 9595
www.betzdearborn.com/sentinel

FLUE TERMINAL GUARD:

TOWER FLUE COMPONENTS
VALE RISE
TONBRIDGE
TN9 1TB
TEL: 01732 351680
FAX: 01732 354445

**STORE THE APPLIANCE IN A DRY
AREA PRIOR TO INSTALLATION.**

INSTALLATION & SERVICING INSTRUCTIONS

PLEASE READ THESE INSTRUCTIONS CAREFULLY BEFORE STARTING INSTALLATION.

THESE INSTRUCTIONS ARE APPLICABLE TO THE WORCESTER APPLIANCE MODEL(S) STATED ON THE FRONT COVER OF THIS MANUAL ONLY AND MUST NOT BE USED WITH ANY OTHER MAKE OR MODEL OF APPLIANCE.

THE INSTRUCTIONS APPLY IN THE UK ONLY AND MUST BE FOLLOWED EXCEPT FOR ANY STATUTORY OBLIGATION.

THIS APPLIANCE MUST BE INSTALLED BY A COMPETENT PERSON. FAILURE TO INSTALL CORRECTLY COULD LEAD TO PROSECUTION.

IF YOU ARE IN **ANY DOUBT** CONTACT WORCESTER TECHNICAL HELPLINE.

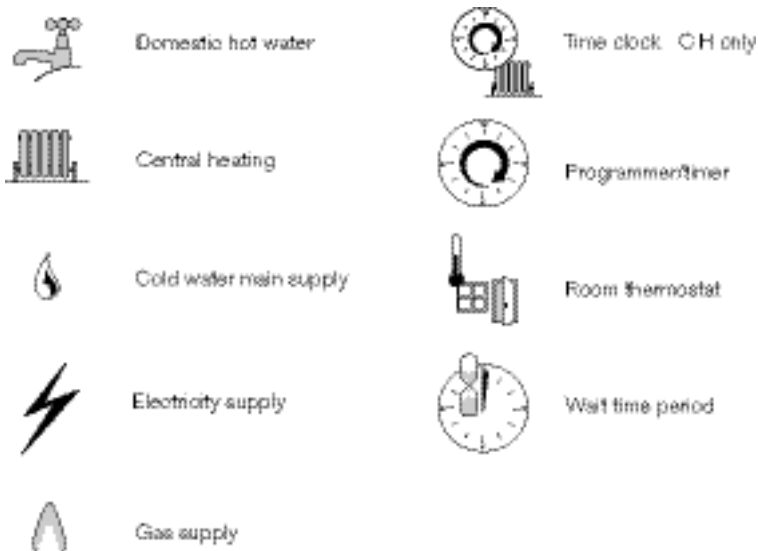
DISTANCE LEARNING AND TRAINING COURSES ARE AVAILABLE FROM WORCESTER.

PLEASE LEAVE THESE INSTRUCTIONS WITH THE COMPLETED BENCHMARK CHECKLIST, (OR A CERTIFICATE CONFIRMING COMPLIANCE WITH IS 813, EIRE ONLY) AND THE USER MANUAL WITH THE OWNER OR AT THE GAS METER AFTER INSTALLATION OR SERVICING. THE BENCHMARK CHECKLIST CAN BE FOUND IN THE BACK TWO PAGES OF THE INSTALLATION MANUAL..

ABBREVIATIONS USED IN THIS MANUAL:

Ø Diameter
NG Natural Gas
LPG Liquid Petroleum Gas
CH Central Heating
DHW Domestic Hot Water
IP Ingress Protection
SEDBUK Seasonal Efficiency of Domestic Boilers in the United Kingdom

SYMBOLS USED IN THIS MANUAL:



LIFTING AND CARRYING PRECAUTIONS:

- Lift only a manageable weight, or ask for help.
- When lifting the boiler, bend the knees, and keep the back straight and feet apart.
- Do not lift and twist at the same time.
- Lift and carry the boiler close to the body
- Wear protective clothing and gloves to protect from any sharp edges

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SAFETY PRECAUTIONS

IF YOU SMELL GAS:

- ✗ **DON'T** SMOKE OR STRIKE MATCHES
- ✗ **DON'T** TURN ELECTRICAL SWITCHES ON OR OFF
- ✓ **DO** PUT OUT NAKED FLAMES
- ✓ **DO** OPEN DOORS AND WINDOWS
- ✓ **DO** KEEP PEOPLE AWAY FROM THE AREA AFFECTED
- ✓ **DO** TURN OFF THE CONTROL VALVE AT THE METER
- ✓ **DO** CALL YOUR GAS COMPANY



A Benchmark Checklist is provided by the manufacturer for the installer to complete including their **CORGI** registration number to confirm that the boiler has been installed, commissioned and serviced according to the manufacturer's instructions.

IMPORTANT: The completed Benchmark Checklist will be required in the event of any warranty work and may be required by the local Building Control Inspector.

HEALTH & SAFETY

The appliance contains no asbestos and no substances have been used in the construction process that contravene the COSHH Regulations (Control of Substances Hazardous to Health Regulations 1988).

COMBUSTIBLE AND CORROSIVE MATERIALS

Do not store or use any combustible materials (paper, thinners, paints etc.) inside or within the vicinity of the appliance.

Chemically aggressive substances, such as halogenated hydrocarbons containing chlorine or fluorine compounds can corrode the appliance and invalidate any warranty.

FITTING & MODIFICATIONS

Fitting the appliance and any controls to the appliance may only be carried out by a competent engineer in accordance with the current Gas Safety (Installation and Use) Regulations.

Flue systems must not be modified in any way other than as described in the fitting instructions. Any misuse or unauthorised modifications to the appliance, flue or associated components and systems could invalidate the warranty. The manufacturer accepts no liability arising from any such actions, excluding statutory rights.

SERVICING

Advise the user to have the system serviced annually by a competent, qualified engineer (such as British Gas or CORGI registered personnel) using approved spares, to help maintain the economy, safety and reliability of the appliance.

IMPORTANT - The service engineer must complete the Service Record on the Benchmark Checklist after each service.

INSTALLATION REGULATIONS

Gas Safety (Installation & Use) Regulations 1998:
All gas appliances must be installed by a competent person in accordance with the above regulations. Failure to install appliances correctly could lead to prosecution.

The appliance must be installed in accordance with, and comply to, the current: Gas Safety Regulations, IEE Regulations, Building Regulations, Building Standards (Scotland) (Consolidation), Building Regulations (Northern Ireland), local water by-laws, Health & Safety Document 635 (The Electricity at Work Regulations 1989) and any other local requirements.

British Standards:

The relevant British Standards should be followed, including:

BS7074:1 : Code of practice for domestic and hot water supply

BS6891 : Installation of low pressure gas pipework up to 28mm (R1)

BS5546 : Installation of gas hot water supplies for domestic purposes

EN:12828 : Central heating for domestic premises

BS5440:1 : Flues and ventilation for gas appliances of rated heating not exceeding 70kW (net) : Flues

BS5440:2 : Flues and ventilation for gas appliances of rated heating not exceeding 70kW (net) : Air Supply

BS7593 : Treatment of water in domestic hot water central heating systems

BS 6798 : Installation of gas fired boilers of rated input up to 70kW (net)

Where no specific instruction is given, reference should be made to the relevant British Standard codes of Practice.

L.P.G. Installation:

An appliance using L.P.G. must not be installed in a room or internal space below ground level unless one side of the building is open to the ground.

Timber framed buildings:

Where the boiler is to be fitted to a timber framed building the guidelines laid down in BS5440: Part 1 and IGE "Gas Installations in Timber Frame Buildings" should be adhered to.

Potable water:

All seals, joints and compounds (including flux and solder) and components used as part of the secondary domestic water system must be approved by WRAS.

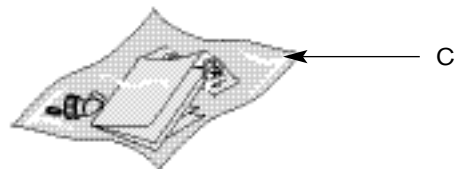
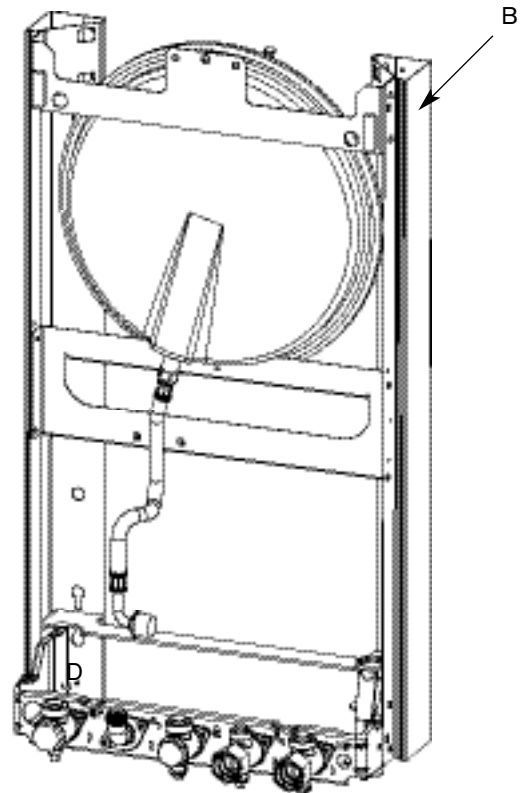
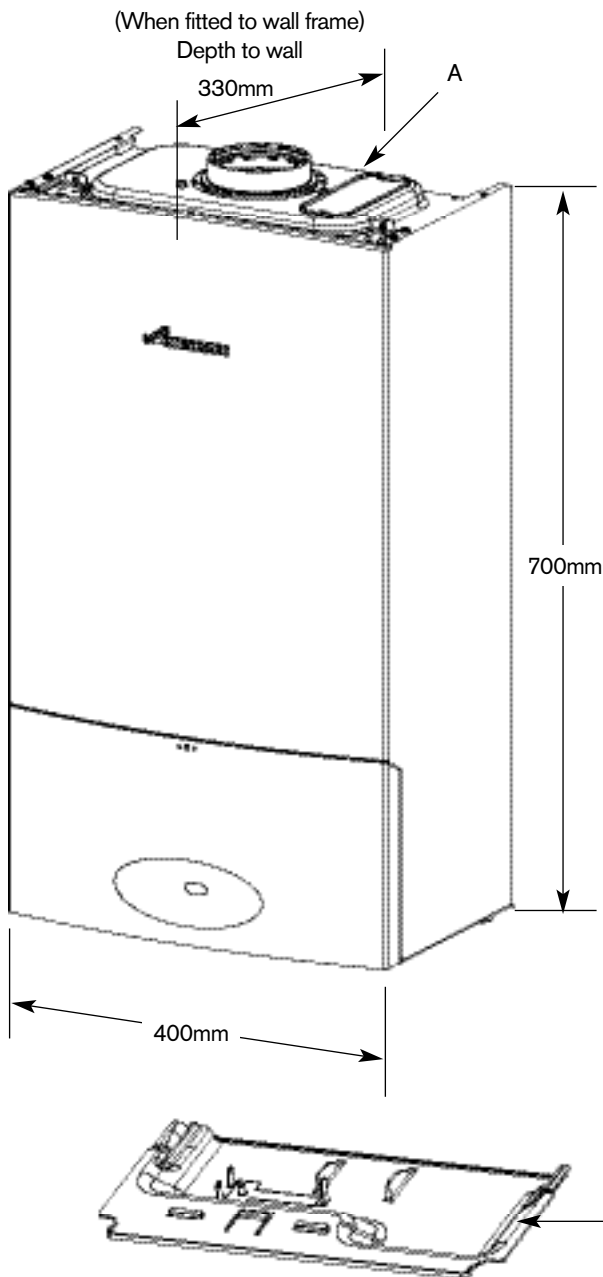
CH water:

Artificially softened water must not be used to fill the central heating system.

GENERAL INFORMATION

STANDARD PACKAGE:

- A - Wall hung gas fired condensing combi boiler for central heating and domestic hot water
- B - Boiler support frame
- C - Hardware literature pack
- D - Bottom Panel



SPECIFICATIONS:

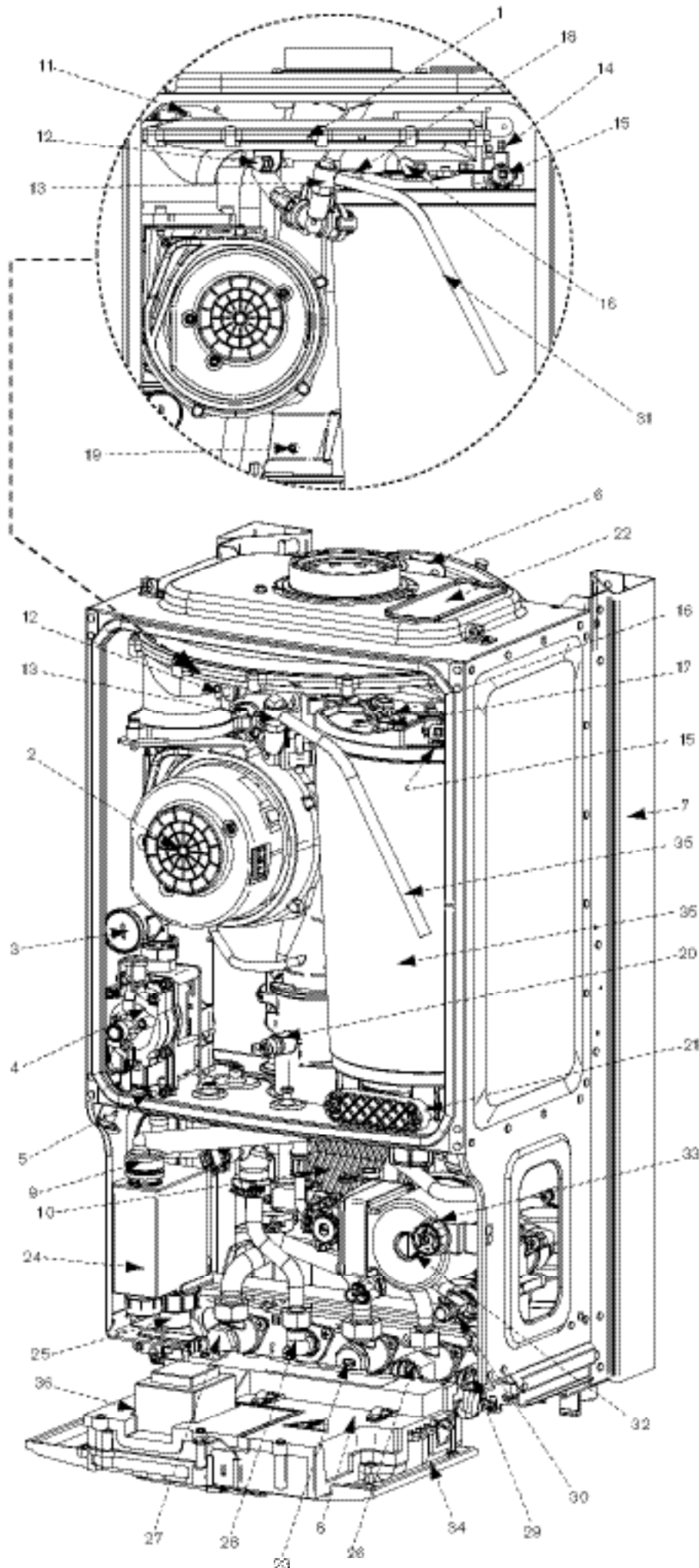
- Pre-wired and pre-plumbed
- Galvanised steel inner frame
- Digital control system
- Automatic ignition
- Direct burner ignition electrodes
- Built-in frost thermostat
- Built-in fault finding diagnostics
- Modulating automatic gas valve
- Combustion air fan with speed regulator
- CH temperature sensor & control
- Pump anti-seizure protection
- Flue gas temperature limiter
- Condensate trap & syphon
- DHW flow sensor & temperature control
- Plate type DHW heat exchanger

TECHNICAL DATA

DESCRIPTION		NATURAL GAS		L.P.G.	
Domestic Hot Water	UNITS	25Si	30Si	25Si	30Si
Min. heat input	KW	7.38	7.38	9.64	9.64
Max. rated heat output	KW	25	30	25	30
Max. rated heat input	KW	25.51	30.61	25.51	30.61
Gas flow rate - Max. 10 minutes from lighting					
Natural Gas G20	m³/h	2.7	3.24	-	-
Propane Gas (LPG)	kg/h	-	-	1.98	2.38
Max. mains inlet pressure	bar	10	10	10	10
Min. mains inlet pressure (working) for max flow	bar	1.3	2	1.3	2
Min. mains inlet pressure (working) for operation	bar	0.2	0.2	0.2	0.2
Domestic Hot Water temperature range	°C	40-60	40-60	40-60	40-60
Domestic Hot Water specific rate - 30°C rise	l/min	12	14.3	12	14.3
Max. Domestic Hot Water flow rate - 40°C rise +/- 15%	l/min	9	10.8	9	10.8
Central Heating					
Max. rated heat input	KW	24.62	24.62	24.62	24.62
Max. rated heat output 40/30°C	KW	25.67	25.67	25.67	25.67
Max. rated heat output 50/30°C	KW	25.45	25.45	25.45	25.45
Max. rated heat output 80/60°C	KW	24	24	24	24
Max. flow temperature	°C	82	82	82	82
Max. permissible operating pressure	bar	2.5	2.5	2.5	2.5
Available pump head at 21°C system temperature rise	m	2.0	2.0	2.0	2.0
Flue					
Flue Gas Temp. 80/60°C, rated/min. load	°C	78/65	78/66	79/66	79/67
Flue Gas Temp. 40/30°C, rated min. load	°C	54/37	54/38	55/40	55/41
CO ₂ level at max. rated heat output	%	9.8	9.8	11.0	11.0
CO ₂ level at min. rated heat output	%	9.2	9.2	10.5	10.5
NOx - class		5	5	5	5
Condensate					
Max. condensation rate	l/h	2.0	2.0	2.0	2.0
pH value, approx.		4.8	4.8	4.8	4.8
Electrical					
Electrical power supply voltage	AC...V	230	230	230	230
Frequency	Hz	50	50	50	50
Max. power consumption	W	140	140	140	140
General Data					
SEDBUK	band	A	A	A	A
Appliance protection rating	IP	X4D	X4D	X4D	X4D
Appliance protection rating with mechanical or RF mechanical timer fitted IP		20	20	20	20
Permissible ambient temperatures	°C	0-50	0-50	0-50	0-50
Nominal capacity of appliance	ltr	3.9	3.9	3.9	3.9
Noise output level (Max central heating)	dB(A)	42	42	42	42
Packaged boiler weight	kg	44.4	44.4	44.4	44.4
Total boiler weight	kg	39.5	39.5	39.5	39.5
Lift weight	kg	27.1	27.1	27.1	27.1
SEDBUK	%	90.1	90.1	91.8	91.8

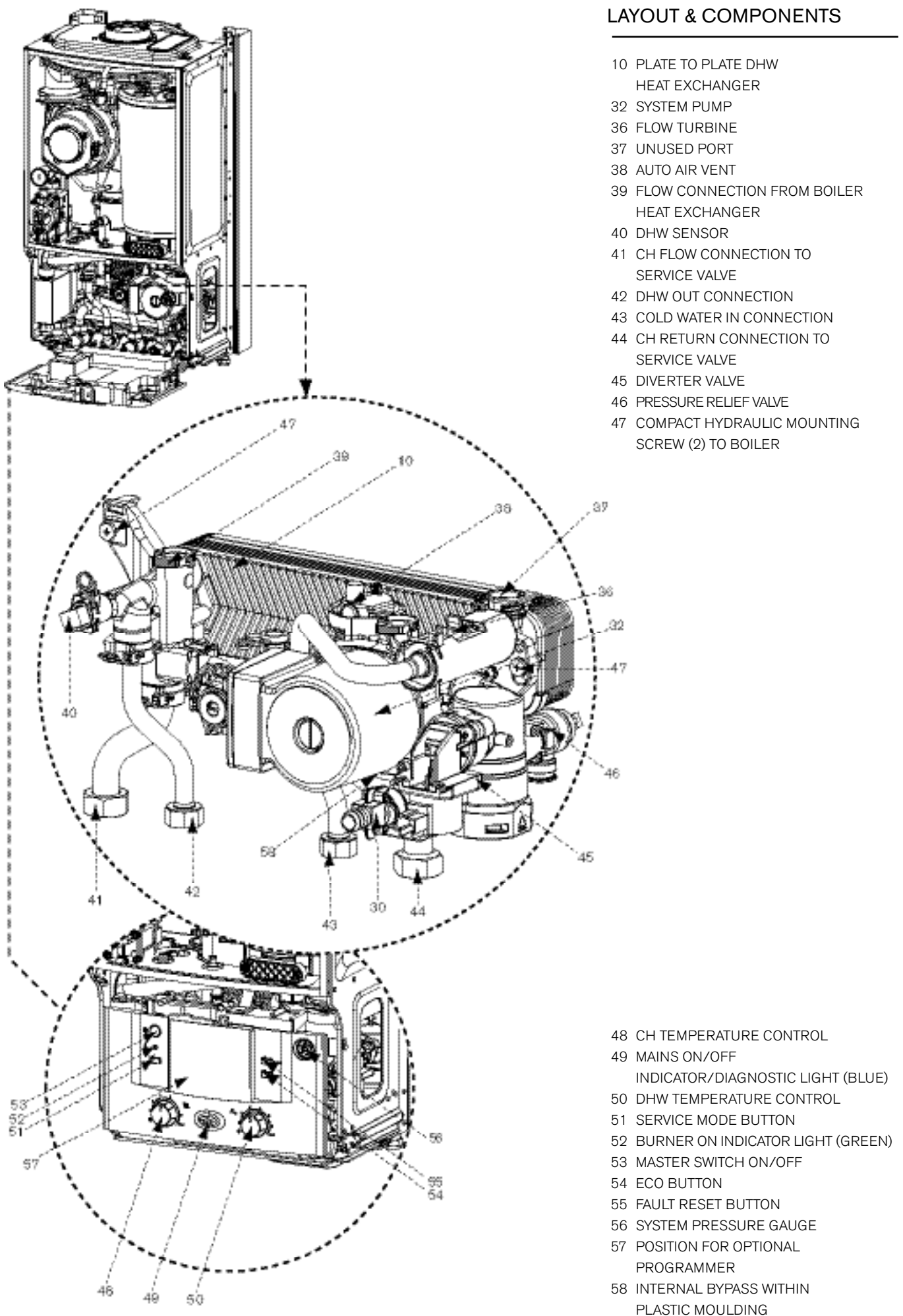
LAYOUT & COMPONENTS

The diagram opposite shows the controls in the servicing position and excludes the outer case.



- 1 AIR / GAS MANIFOLD
- 2 FAN
- 3 AIR / GAS ADJUSTMENT SCREW
- 4 GAS VALVE
- 5 INLET PRESSURE TEST POINT
- 6 EXPANSION VESSEL
- 7 WALL MOUNTING FRAME
- 8 COVER FOR EXTERNAL WIRING CONNECTIONS
- 9 CONDENSATE CONNECTION FROM HEAT EXCHANGER
- 10 PLATE TO PLATE DHW HEAT EXCHANGER
- 11 FLUE PRESSURE SWITCH
- 12 FAN PRESSURE TEST POINT
- 13 MANUAL VENT POINT
- 14 IGNITION AND FLAME SENSE ELECTRODES
- 15 OVERHEAT THERMOSTAT
- 16 FLAME VIEWING MIRROR
- 17 SECURING NUT, AIR / GAS MANIFOLD CLAMP
- 18 SENSOR - BOILER FLOW
- 19 FLUE AIR PRESSURE SWITCH CONNECTION
- 20 FLUE OVERHEAT THERMOSTAT
- 21 ACCESS POINT FOR CLEANING HEAT EXCHANGER/SUMP
- 22 REMOVABLE TOP CASE PANEL FOR SERVICING
- 23 GAS INLET CONNECTION 22mm COMPRESSION
- 24 TRAP / SYPHON
- 25 TRAP / SYPHON OUTLET CONNECTION (22mm PLASTIC PIPE)
- 26 MAINS COLD WATER IN
- 27 CH FLOW
- 28 DHW OUT
- 29 CH RETURN
- 30 DRAIN POINT
- 31 SILICONE TUBE (USE TO VENT AIR FROM HEAT EXCHANGER)
- 32 PUMP
- 33 SYSTEM PRESSURE GAUGE
- 34 CONTROL PANEL IN SERVICE POSITION
- 35 HEAT EXCHANGER
- 36 ACCESS COVER FOR TRANSFORMER & PCB

LAYOUT & COMPONENTS



IMPORTANT: All the following Pre-Installation sections must be read and requirements met before starting boiler or flue installation.

CAUTION: ISOLATE THE MAINS SUPPLIES BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS.

CLEANING PRIMARY SYSTEMS

IMPORTANT: Debris from the system can damage the boiler and reduce efficiency. Failure to comply with the guidelines for the use of water treatment with the appliance will invalidate the appliance warranty.

BEFORE CLEANING THE SYSTEM:

ENSURE THE SYSTEM AND PIPEWORK IS IN GOOD WORKING ORDER

KEEP THE EXISTING BOILER/ CIRCULATING PUMP WHERE POSSIBLE OR USE A POWER FLUSHING MACHINE TO AID THE CLEANSING PROCEDURE BEFORE INSTALLING A NEW BOILER.

CLEANING THE PRIMARY SYSTEM:

- 1 Fill the system with cold water and check for leaks.
- 2 Open all drain cocks and drain the system.
- 3 Close drain cocks and add a suitable flushing agent **compatible with aluminium** at the correct strength for the system condition in accordance with the manufacturer's instructions.
The PH value of the system water must be less than 8 or the appliance guarantee will be invalidated.
 - ▶ Circulate the flushing agent before the boiler is fired up.
- 4 Run the boiler/system at normal operating temperature as directed by the manufacturer of the flushing agent.
- 5 Drain and thoroughly flush the system to remove the flushing agent and debris.

PRE -
INSTALLATION

MAINS SUPPLY



ELECTRIC SUPPLY:

- Supply: 230V - 50Hz, 140 watts
- Cable: PVC insulated 0.75mm² (24 x 0.2mm) temperature rated to 90°C.
- External 3A fuse to BS1362.
- The appliance must be earthed.
- IPX4D. NOTE: this is reduced to IP20 if the following mechanical timers are fitted:
7 716 192 036 or 7 716 192 037.
- All pipes to the boiler must be cross-bonded.
- Wiring must comply with IEE wiring regulations.



GAS SUPPLY:

- Boilers using NG must be connected to a governed meter.
- LPG boilers must be connected to a regulator.
- Installation and connection of the gas supply to the boiler must be in accordance with BS6891.
- Under no circumstances should the size of the gas supply pipe be less than that of the appliance inlet connection.
- The meter or regulator and pipework to the meter must be checked, preferably by the gas supplier, to ensure it is in good working order and can meet the gas flow and pressure requirements in addition to the demand from any other appliance being served.



WATER SUPPLY:

Water mains pressure:

- Minimum mains water pressure 1.3 bar 25Si, 2.0 bar 30Si, for maximum performance.
- Maximum mains fed water pressure 10 bar. If necessary, fit a pressure reducing valve.

IMPORTANT: Non-return, back flow prevention devices (including those associated with water meters) fitted to the mains water supply can cause a pressure build up which could damage the boiler and other household appliances.

- Where the mains water supply has a non-return, back flow prevention valve fitted, a mini expansion vessel (A) should be connected to the mains water inlet pipe (B) between the non-return valve (C) and the boiler (D) as shown opposite.

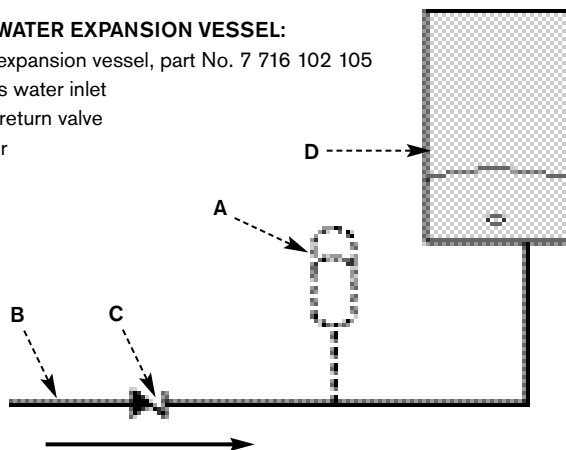
Use in hard water areas:

Normally there is no need for water treatment to prevent scale formation as the maximum temperature of the DHW heat exchanger is limited in the electronic circuit.

In areas where temporary water hardness exceeds 200ppm, consideration may need to be given to the fitting of a scale prevention device. In such circumstances, the advice of the local water authority should be sought.

MAINS WATER EXPANSION VESSEL:

- A - Mini expansion vessel, part No. 7 716 102 105
- B - Mains water inlet
- C - Non-return valve
- D - Boiler



PLASTIC PIPEWORK:

- Any plastic pipework must have a polymeric barrier with 600mm (minimum) length of copper or steel pipe connected to the boiler.
- Plastic pipework used for underfloor heating must be correctly controlled with a thermostatic blending valve limiting the temperature of the circuits to approx. 50°C. The pipework from the boiler to the blending valve must be in copper or steel (protected from corrosion).

PRIMARY SYSTEMS CONNECTIONS/VALVES:

- All system connections, taps and mixing valves must be capable of sustaining a pressure up to 3 bar.
- Radiator valves should conform to BS2767:10.
- All other valves should conform to BS1010.
- Thermostatic radiator valves (TRV's) must be used on all radiators within the sleeping accommodation but not the radiator where the room thermostat is sited. This must be fitted with lockshield valves and left open.
- A drain cock is required at the lowest point in the system.
- An air vent is required at all the high points in the system.

NOTE: The boiler is equipped with an automatic internal by-pass.

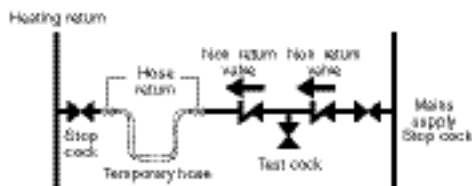
SHOWERS/BIDETS:

- If a shower head can be immersed in water or comes closer than 25mm from the top edge of a bath or shower tray spill over level then an anti-siphon device must be fitted to the shower hose.
- Bidets with direct hot and cold mains water can be used (with the approval of the local water authority) and must be the over rim flushing type with shrouded outlets to prevent the fitting of hand held sprays.

SEALED PRIMARY SYSTEM:

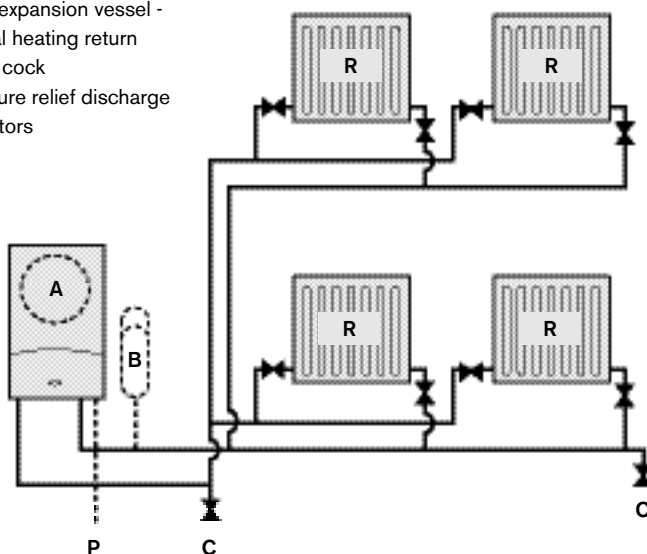
- The CH sealed system must be filled using a WRAS approved filling loop or comply with the diagram opposite for system fill.
- Where the system volume is more than 100 litres or exceeds 2.65 bar at maximum heating temperature, an extra expansion vessel (B) must be fitted as close as possible to the appliance in the central heating return.
- Pressurise the extra expansion vessel (B) to the same figure as the expansion vessel built into the appliance.
- Do not use galvanised pipes or radiators.**

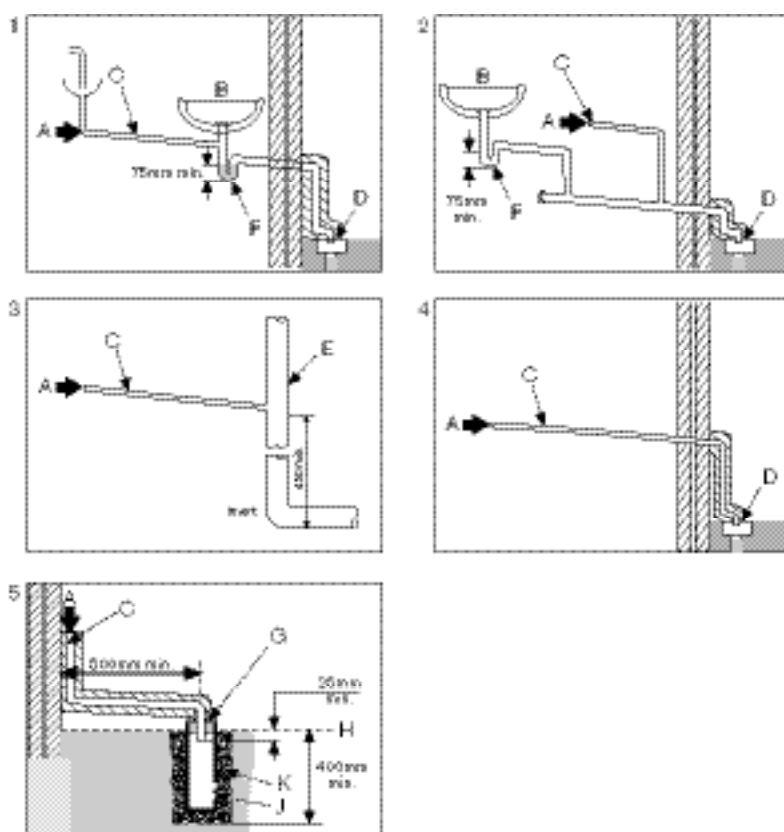
SYSTEM FILL



TYPICAL SEALED SYSTEM

- A - Appliance expansion vessel - central heating
- B - Extra expansion vessel - central heating return
- C - Drain cock
- P - Pressure relief discharge
- R - Radiators





CONDENSATE PIPEWORK:

- The condensate pipe must be a minimum of 22mmØ plastic pipe.
- The condensate pipework must fall at least 50mm per metre towards the outlet and should take the shortest practicable route.
- The pipework must follow one of the options shown opposite into an internal serviceable trap (min. 75mm) such as a sink/washing machine) and discharge direct into a vent stack (E) min. 450mm above pipe invert or into a gully (D) below ground but above the water level.
- Use waterproof pipe insulation in exposed positions and for external pipework.

IMPORTANT: Ensure there are no blockages in the pipe run.

- 1 Internal sink/washing machine drain
- 2 Internal waste drainage system
- 3 Soil/vent stack
- 4 External drainage system
- 5 External condensate absorption point

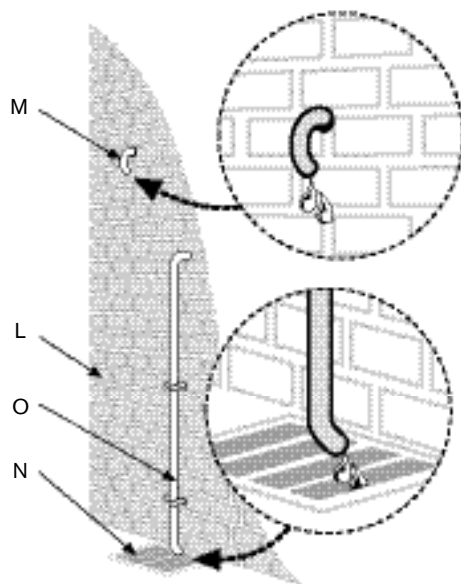
- A - Condensate from boiler
 B - Sink
 C - 22mmØ plastic condensate pipe
 D - gully
 E - Internal soil and vent stack
 F - serviceable waste trap (75mm min)
 G - 300mm x 100mmØ sealed plastic tube
 H - Ground level
 J - Drainage holes 50mm from base of tube (12mmØ at 25mm centres) facing away from building
 K - Limestone chippings

PRESSURE RELIEF PIPEWORK:

IMPORTANT: The pressure relief valve is a safety device for the boiler and if activated may discharge boiling water steam through the relief valve drain pipe.

Care should be taken when siting the outlet pipe so that it does not cause an obstruction or discharge above a window, entrance or other public access where it could cause a hazard.

- The pressure relief drain pipe (M) from the boiler should be at least 15mm diameter copper pipe and run downwards, away from any electrics or other hazard, preferably to an external drain or soakaway.
- Pipe (M) should be finished with a partial bend, near the outlet to face the external wall (as shown) to help prevent freezing.

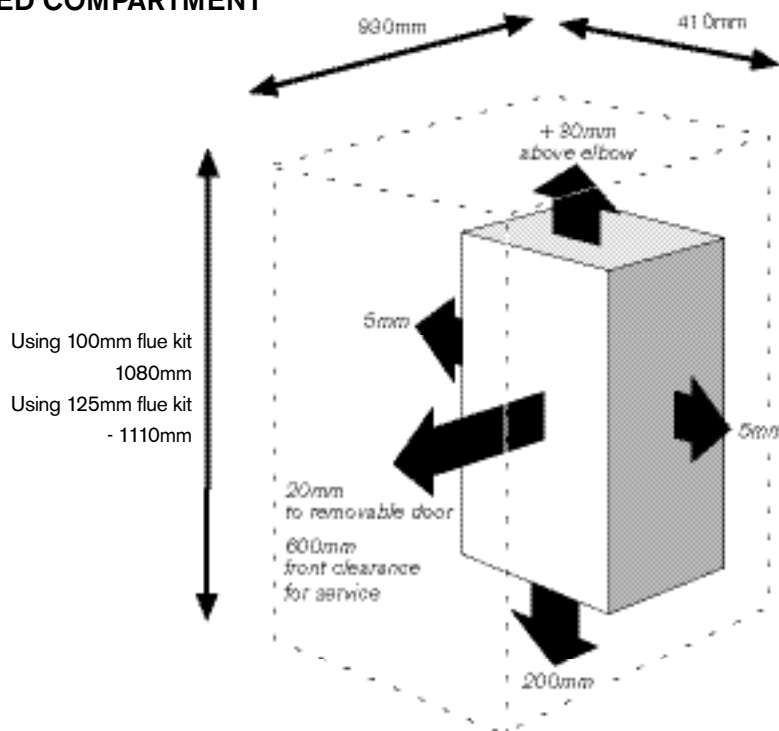


L - Outside wall

O,M - Drain pipe

N - External drain

SERVICING CLEARANCES VENTED COMPARTMENT



BOILER LOCATION & CLEARANCES

This boiler is only suitable for installing internally within a property at a suitable location onto a fixed, rigid non-combustible surface at least the same size as the boiler and capable of supporting the boiler weight.

COMPARTMENTS:

Follow the requirements of BS6798 and BS5440 Part 2 and note:

- Minimum clearances must be maintained
- An access door is required to install, service and maintain the boiler and any ancillary equipment.
- If fitting the boiler into an airing cupboard use a non-combustible perforated material (maximum hole sizes of 13mm) to separate the boiler from the airing space.

BOILER CLEARANCES:

The diagram opposite shows the minimum space required to install and service the boiler.

If a boiler is installed in a compartment with clearances less than shown in the tables opposite, ventilation is required. Refer to tables below for ventilation requirements.

VENTILATION FREE COMPARTMENTS INSTALLATION CLEARANCES

Ventilation Free Compartments Installation Clearances				
The suggested total unventilated compartment minimum clearances are:				
Side	Above	Below	Front (to removable door)	
400mm	170mm approx. (30mm above the elbow)	200mm		100mm
(Note: Top and bottom clearances must not be reduced below these values as they are the minimum required for servicing).				

If Side Clearances are Reduced			
If total side clearance is reduced to:	Then overall height clearances must be increased to (approx):	OR	Front clearance (to removable door) must be increased to:
350mm	441mm		129mm
300mm	523mm		161mm
250mm	617mm		200mm
200mm	727mm		243mm
150mm	856mm		295mm
100mm	1012mm		358mm
50mm	1202mm		434mm

If Front Clearance is Reduced			
If front clearance (to removable door) is reduced to:	Then overall height clearances must be increased to (approx):	OR	Total side clearance must be increased to:
50mm	511mm		505mm
25mm	596mm		569mm

25 & 30 kW		
Vent position	To room or internal space	Direct to outside
High level	Minimum free area 122 cm ²	Minimum free area 61 cm ²
Low level	Minimum free area 122 cm ²	Minimum free area 61 cm ²

BOILER CLEARANCES - UNVENTILATED COMPARTMENTS:

The tables opposite show the options for the minimum space required to install and service the boiler inside an unventilated compartment.

BOILER LOCATION &

CLEARANCES

BATHROOMS:

If the appliance is fitted in conjunction with a mechanical or RF mechanical timer, the appliance can only be fitted in zone ③.

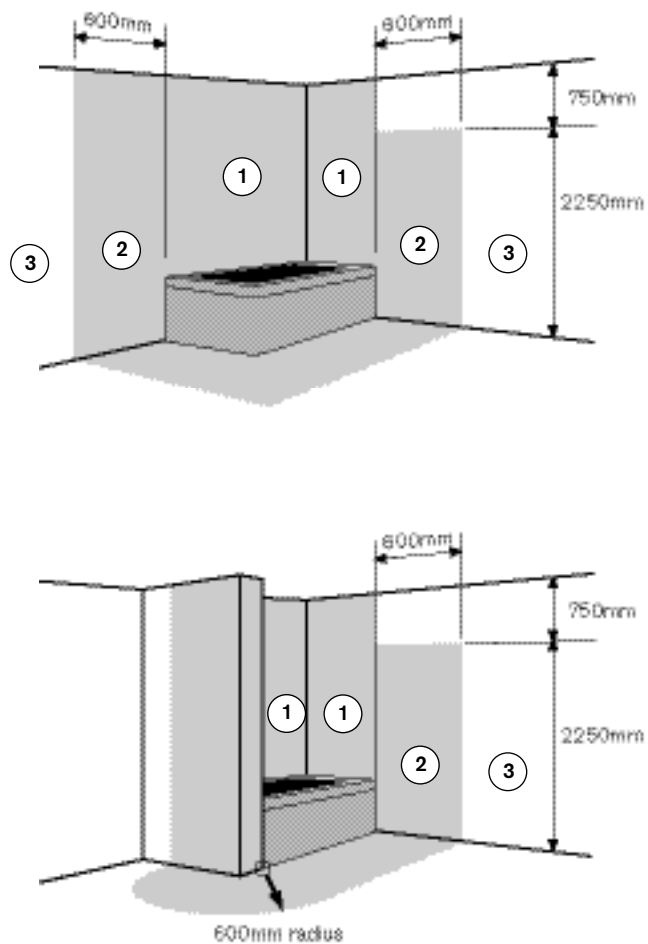
Otherwise the appliance can be fitted in both zones ② and ③.

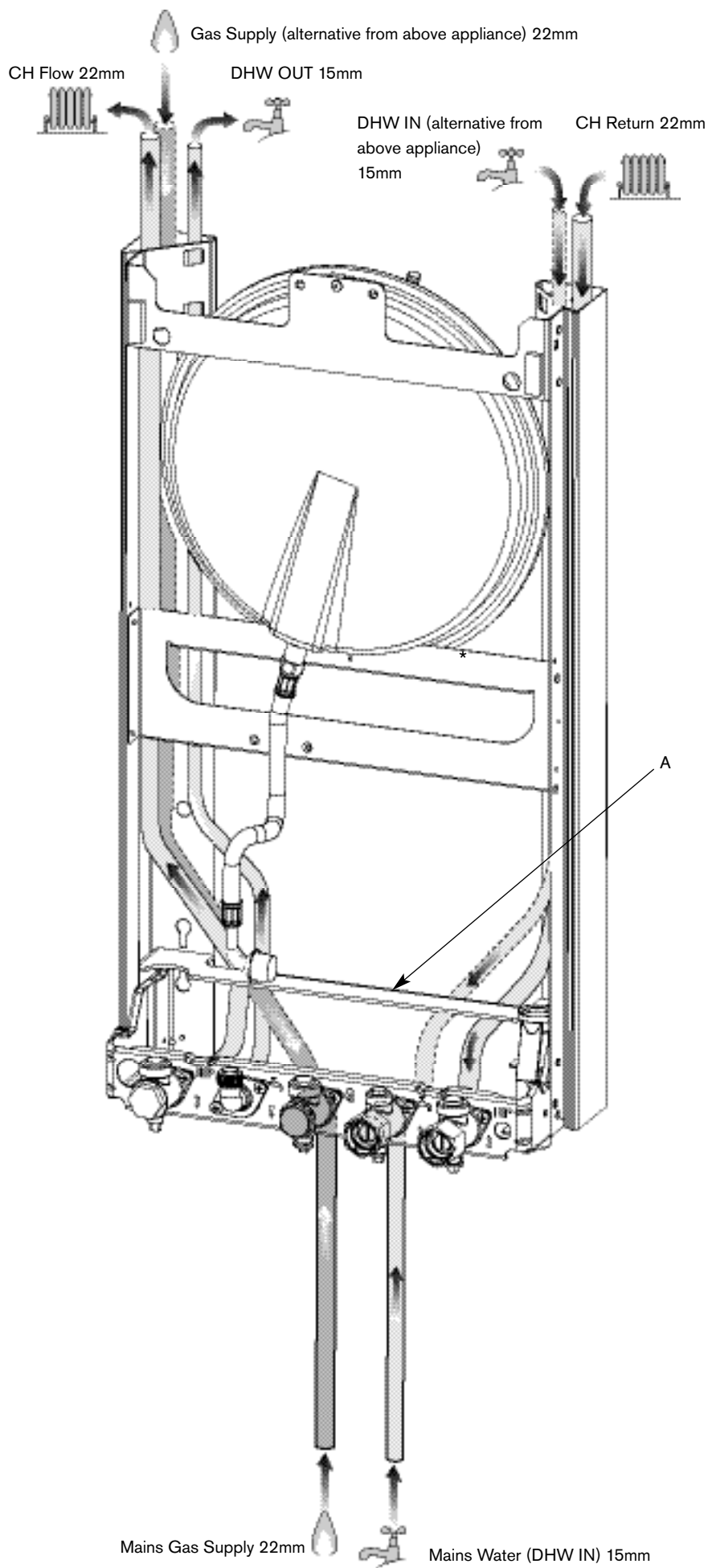
See IEE wiring regulations.

IMPORTANT: any switch or appliance control using mains electricity must not be able to be touched by a person using the bath or shower.

Electrical switches, fused spur and socket outlets must not be situated in the bathroom.

PRE -
INSTALLATION





PLUMBING MANIFOLD

CONNECTIONS:

Heating System: 22mm compression fittings

DHW: 15mm compression fittings

Gas: 22mm

Use the fittings supplied in the Lit/Hardware pack.

- If the boiler pipes are to be run behind the appliance ensure that the pipes pass through the slot in the yellow plastic guide (A). This is fitted to the boiler frame.

Further guidance on pipe routing can be found printed on the boiler template (supplied with the boiler).

Minimum dimensions of flue terminal positions for balanced room sealed flues with fanned draught:

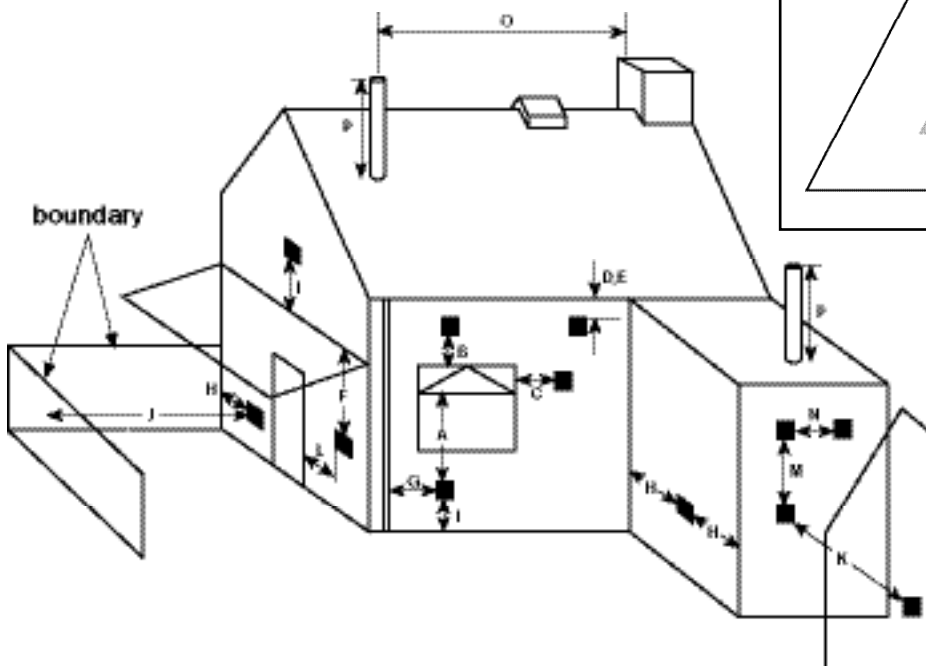
DRWG. REF:	TERMINAL POSITION	DISTANCE
A ¹	Directly below an opening, air brick, opening windows, etc.	300mm
B ¹	Above an opening, air brick, opening window, etc.	300 mm
C ¹	Horizontally to an opening, air brick, opening window, etc.	300 mm
D	Below gutters, soil pipes or drain pipes	75mm
E	Below eaves	200mm
F ²	Below balconies or car port roof (lowest point)	200mm
G	From a vertical drain pipe or soil pipe	150mm
H	From internal or external corner or to a boundary alongside the terminal	300mm **
I	Above ground, roof or balcony	300mm
J	From a surface or boundary facing the terminal	600mm **
K	From a terminal facing the terminal	1200mm
L ²	From an opening in the car port (e.g. door, window) into the dwelling	1200mm
M	Vertically from a terminal on the same wall	1500mm
N	Horizontally from a terminal on the same wall	300mm
O	From a non combustible vertical structure on the roof	*
P	Above intersection with the roof	*

1 In addition, the terminal should not be nearer than 150mm (fanned draught) to an opening in the building fabric formed for the purpose of accommodating a built-in element such as a window frame.

2 Not recommended.

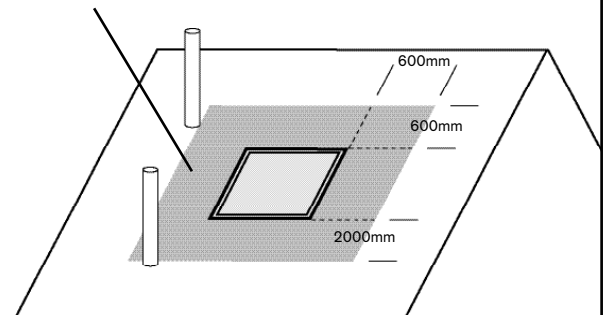
* See instructions supplied with vertical flue kits.

** Care should be taken to ensure terminal siting does not cause a nuisance to adjacent properties.



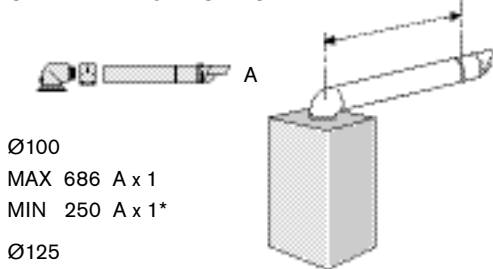
Terminals adjacent to windows or openings on pitched and flat roofs.

The flue should not penetrate the shaded area.



- The flue must be fitted and terminated in accordance with the recommendations of BS5440 : Part 1.
- The flue must not cause an obstruction.
- Discharge and any noise from the flue outlet must not cause a nuisance.
- Flue gases have a tendency to plume and in certain weather conditions a white plume of condensation will be discharged from the flue outlet. This could be a nuisance, for example, near security lighting.
- The air inlet/outlet duct and the terminal of the boiler must not be closer than 25mm to any combustible material. Detailed recommendations on protection of combustible materials are given in BS 5440:1.
- A protective terminal guard must be fitted if the terminal is 2m or less above a surface to which people have access. The guard must be spaced equally (minimum 50mm) around the flue and fixed to the wall with plated screws. See Contact Information (inside front cover).

STANDARD FLUE HORIZONTAL



Ø100

MAX 686 A x 1

MIN 250 A x 1*

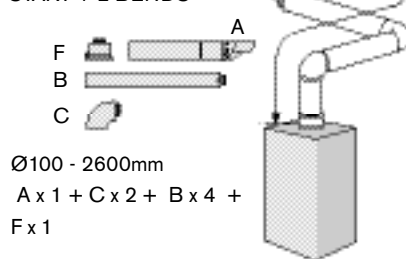
Ø125

MAX 1070 A x 1

MIN 250 A x 1*

* Requires cutting

MAXIMUM FLUE VERTICAL START + 2 BENDS



Ø100 - 2600mm

A x 1 + C x 2 + B x 4 +

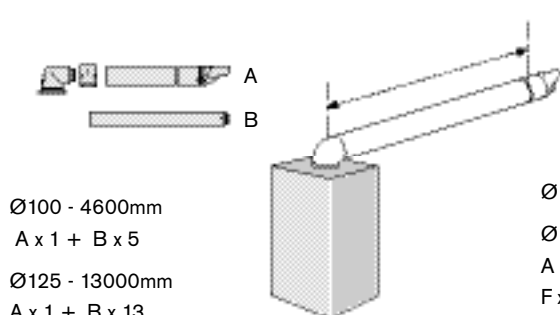
F x 1

Ø125 - 11000mm

A x 1 + C x 2 + B x 13 +

F x 1

MAXIMUM FLUE HORIZONTAL



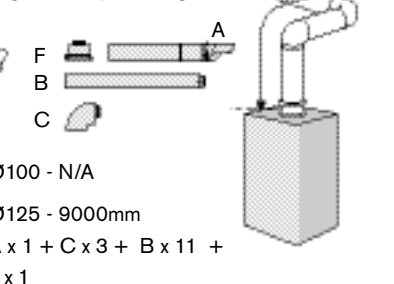
Ø100 - 4600mm

A x 1 + B x 5

Ø125 - 13000mm

A x 1 + B x 13

MAXIMUM FLUE VERTICAL START + 3 BENDS



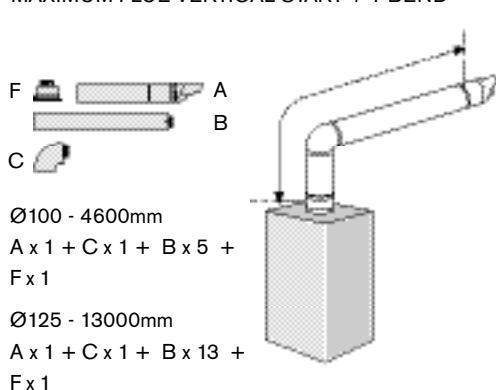
Ø100 - N/A

Ø125 - 9000mm

A x 1 + C x 3 + B x 11 +

F x 1

MAXIMUM FLUE VERTICAL START + 1 BEND



Ø100 - 4600mm

A x 1 + C x 1 + B x 5 +

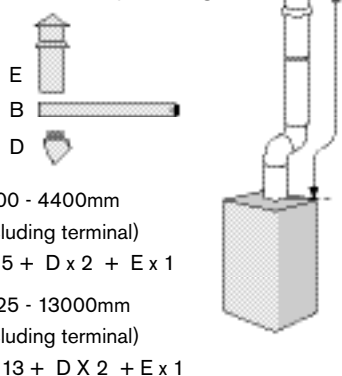
F x 1

Ø125 - 13000mm

A x 1 + C x 1 + B x 13 +

F x 1

MAXIMUM FLUE VERTICAL WITH 2 x 45° BENDS



Ø100 - 4400mm

(including terminal)

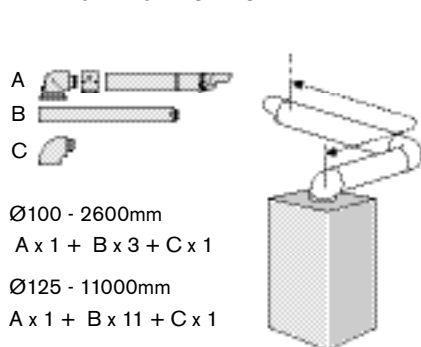
B x 5 + D x 2 + E x 1

Ø125 - 13000mm

(including terminal)

B x 13 + D x 2 + E x 1

MAXIMUM FLUE HORIZONTAL + 1 BEND



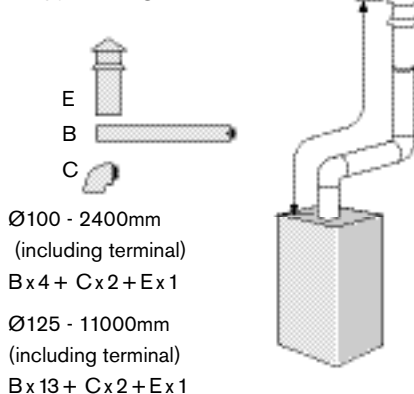
Ø100 - 2600mm

A x 1 + B x 3 + C x 1

Ø125 - 11000mm

A x 1 + B x 11 + C x 1

VERTICAL FLUE WITH 2 x 90° BENDS



Ø100 - 2400mm

(including terminal)

B x 4 + C x 2 + E x 1

Ø125 - 11000mm

(including terminal)

B x 13 + C x 2 + E x 1

FLUE OPTIONS

- The diagrams (opposite) show the components used and the maximum flue length for each configuration of 100mm and 125mm flues.
- Shaded flue components indicate the standard 100mm horizontal flue.
- Only straight flue sections can be reduced in length and cut.
- The flue terminal end can be fitted from the inside or outside of the building.
- Fixing kits are supplied with the flue extension kits.
- Horizontal 125mm and Vertical 100mm and 125mm flue kits are available with separate instructions. Contact your supplier or Worcester.



A - Standard horizontal flue (100mm diameter shown)

B - Straight flue extension

C - Flue bend 90°

D - Flue bend 45°

E - Vertical terminal (vertical adaptor supplied with terminal)

F - Vertical adaptor (used with horizontal terminal)

Calculating the flue length:

Measure the total flue length required, noting that the maximum straight flue length including the terminal is:

Horizontal 60/100mm: 4600mm

Horizontal 80/125mm: 13000mm

Vertical 60/100mm: 6400mm

Vertical 80/125mm: 15000mm

Then reduce the total straight flue length for each extra flue bend (excluding the flue elbow) by:

2000mm for 90°

1000mm for 45°

Flue Extension lengths:

Horizontal & Vertical 60/100mm: 960mm

Horizontal & Vertical 80/125mm: 1000mm

Flue Terminal lengths:

Horizontal 60/100mm: 800mm including terminal

Horizontal 80/125mm: 1200mm including terminal

Vertical 60/100mm: 1140mm to top of terminal

Vertical 80/125mm: 1365mm to top of terminal

IMPORTANT: All the previous Pre-Installation sections must be read and requirements met before starting boiler or flue installation.

UNPACKING WALL FRAME AND ANCILLARY ITEMS

LIFTING AND CARRYING PRECAUTIONS:

- Lift only a manageable weight, or ask for help.
- When lifting or putting things down, bend the knees, and keep the back straight and feet apart.
- Do not lift and twist at the same time.
- Lift and carry objects close to the body

- A - Straps
- B - Outer carton
- C - Installer pack
- D - Bottom panel
- E - Wall mounting frame
- F - Wall template
- G - Inner packaging

IMPORTANT HANDLING INSTRUCTIONS

- It is advised that two people are used to carry the carton from the van to the point of delivery.
- Once the carton has been delivered, the outer carton is removed first. Care should be taken when releasing the straps. If a sharp implement is used make sure the outer carton is not pierced and that the implement is used in such a way so that it may not cause personal injury. All sharp objects must be covered or the blade retracted after use and put away in a safe place. The wall mounting frame, Installer pack, template and bottom panel are now removed. Care should be taken when lifting the boiler from the base and the proper technique for safe lifting of any heavy object should be strictly observed.

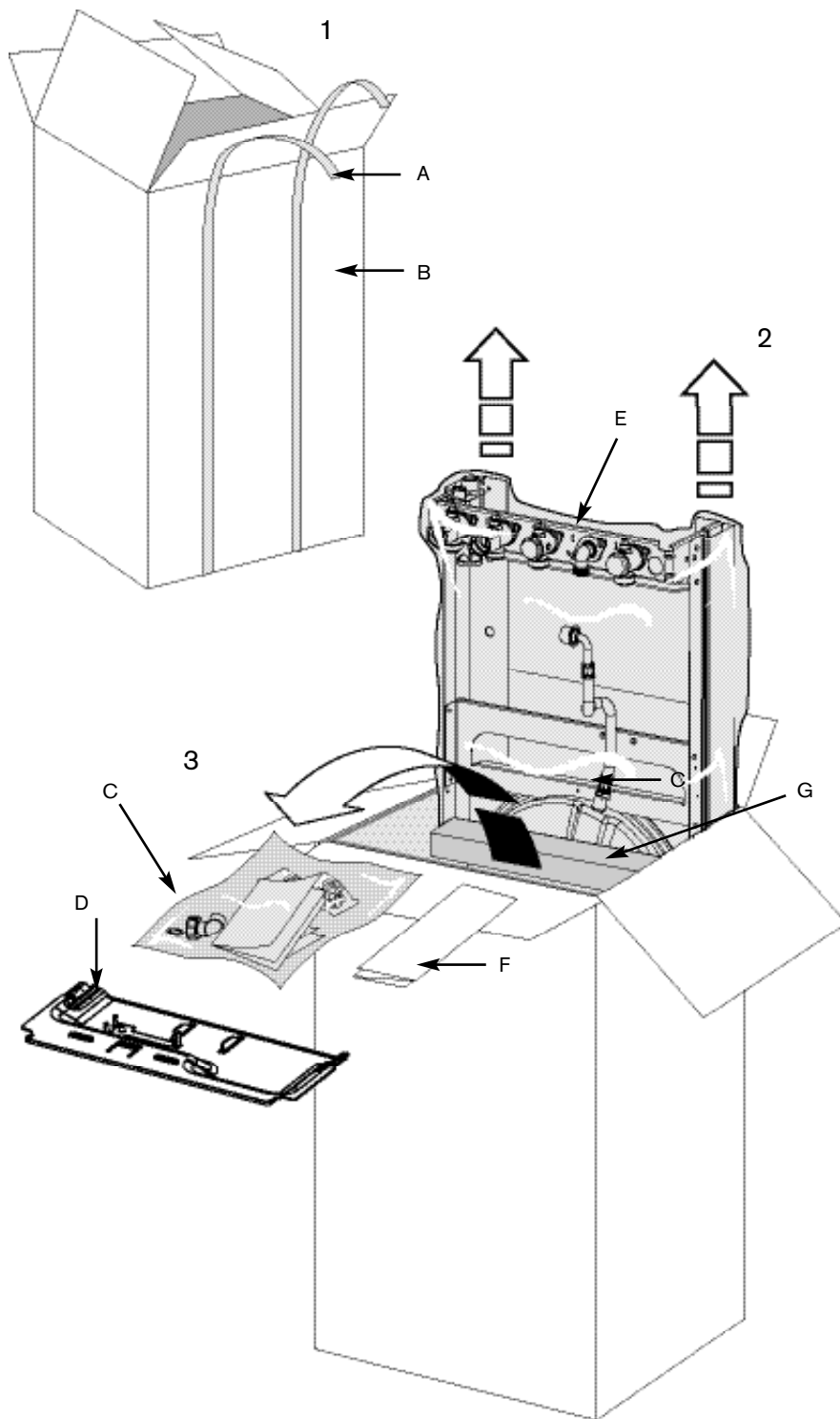
Additional requirements for roof space installation:

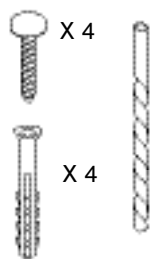
- The boiler should be first unpacked before ascending ladder to loft space.
- Two sets of steps should be used.
- Two people should share the lifting of the boiler up to the loft hatch, where the boiler is entered into the loft space tilted and slid on its back into the loft.

Once the appliance is removed from its packaging check the contents against the packing list.

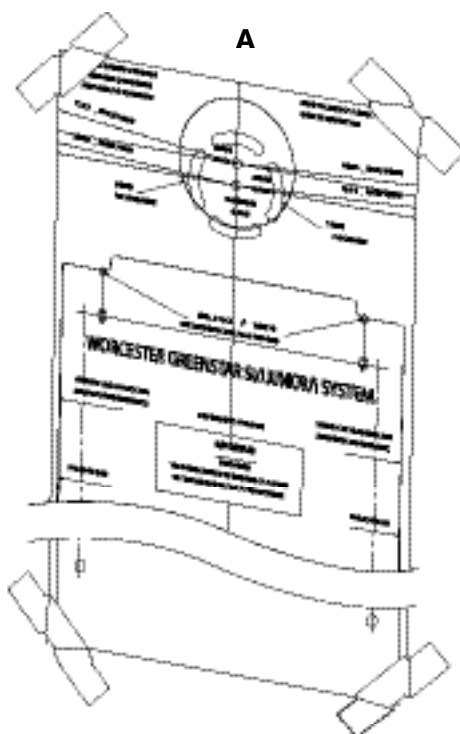
Before installing appliance ensure system has been cleaned as explained on page 8.

- ▶ **1.** Remove straps (A) and open the top of the boiler packaging.
- ▶ **2.** Remove template (F) and wall mounting frame (E) from the packaging.
- ▶ **3.** Remove boiler bottom panel (D) and installer pack (C).





USE APPROPRIATE
FIXINGS FOR
WEIGHT AND
WALL TYPE



WALL MOUNTING TEMPLATE

FLUE OPENING

CAUTION: Ensure there are no pipes, electric cables, damp proof courses or other hazards before drilling.

SAFETY:

All relevant safety precautions must be undertaken. Protective clothing, footwear, gloves and safety goggles must be worn as appropriate.

FIXING THE MOUNTING FRAME:

- The boiler template shows the relative positions of the flue and the top and bottom fixing of the mounting frame.
- Fix the template to the wall in the desired position (A).
- Drill 4 holes for the wall mounting frame through the template (2).

NOTE: The template has been sized to allow for minimum clearances of 5mm sides, 200mm base and 30mm above a Ø100mm flue elbow.

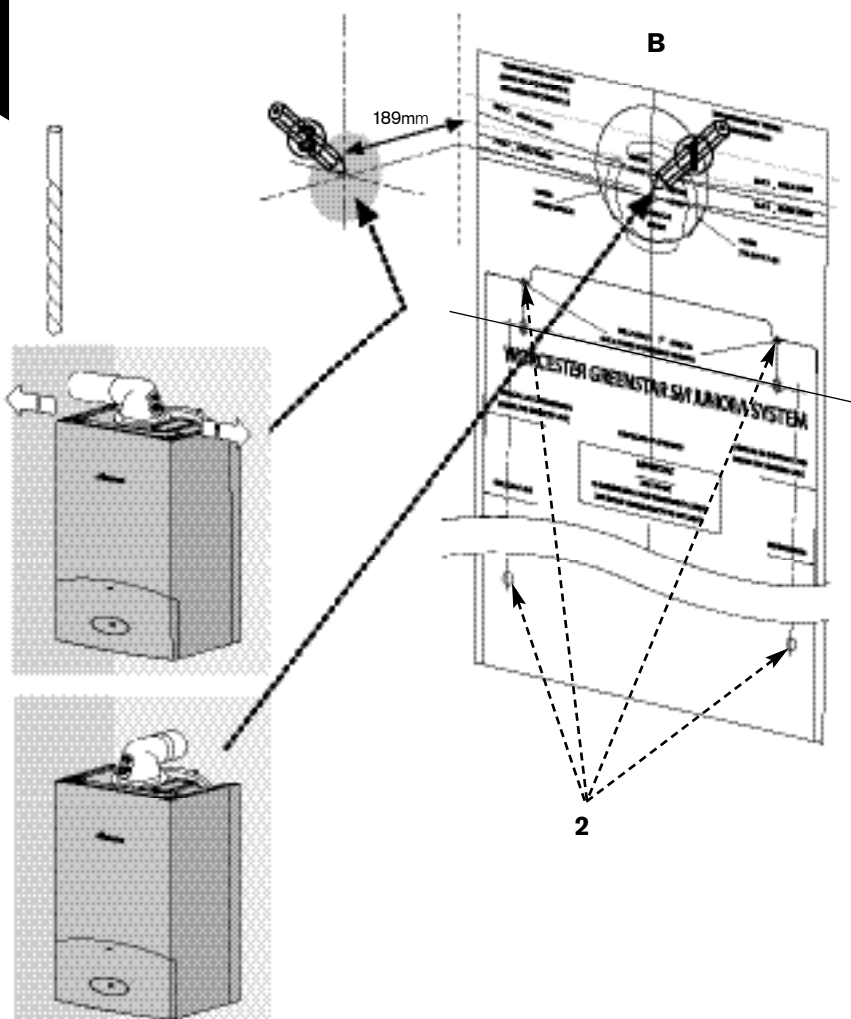
REAR FLUE OUTLET

- The drawing (B) opposite shows the boiler template with the flue centre lines of both the 100mm and 125mm flue systems.
- Mark centreline of flue to be used (1); the external diameter of the hole can also be marked if required.
- If a Ø100mm diameter flue is to be used, a 125mm diameter hole is required. However, if using the weather sealing collar by pushing it through from inside the property, then a 150mm diameter hole is required to accommodate this.
- The terminal section of the 100mm flue has an inbuilt 3° angle. If extensions are to be added then the complete flue must rise at an angle of 3°.
- The 125mm Ø flue system will require the flue to rise at an angle of 3°.
- Drill hole using a core drill or similar.

SIDE OUTLET:

- Mark from the centre line of the wall template to the wall which the flue will pass through (3).
- Allow for a rise of 52mm per metre length of flue, to give a 3° angle.
- Clear any debris from the site.
- A pre-filling kit 7 716 192 282 is available for installations where the boiler will not be fitted immediately to the heating system. This allows the heating system and mains water connections to be filled and checked prior to boiler installation.

This kit can be used in conjunction with the optional filling loop 7 716 192 281 (not supplied with the boiler).

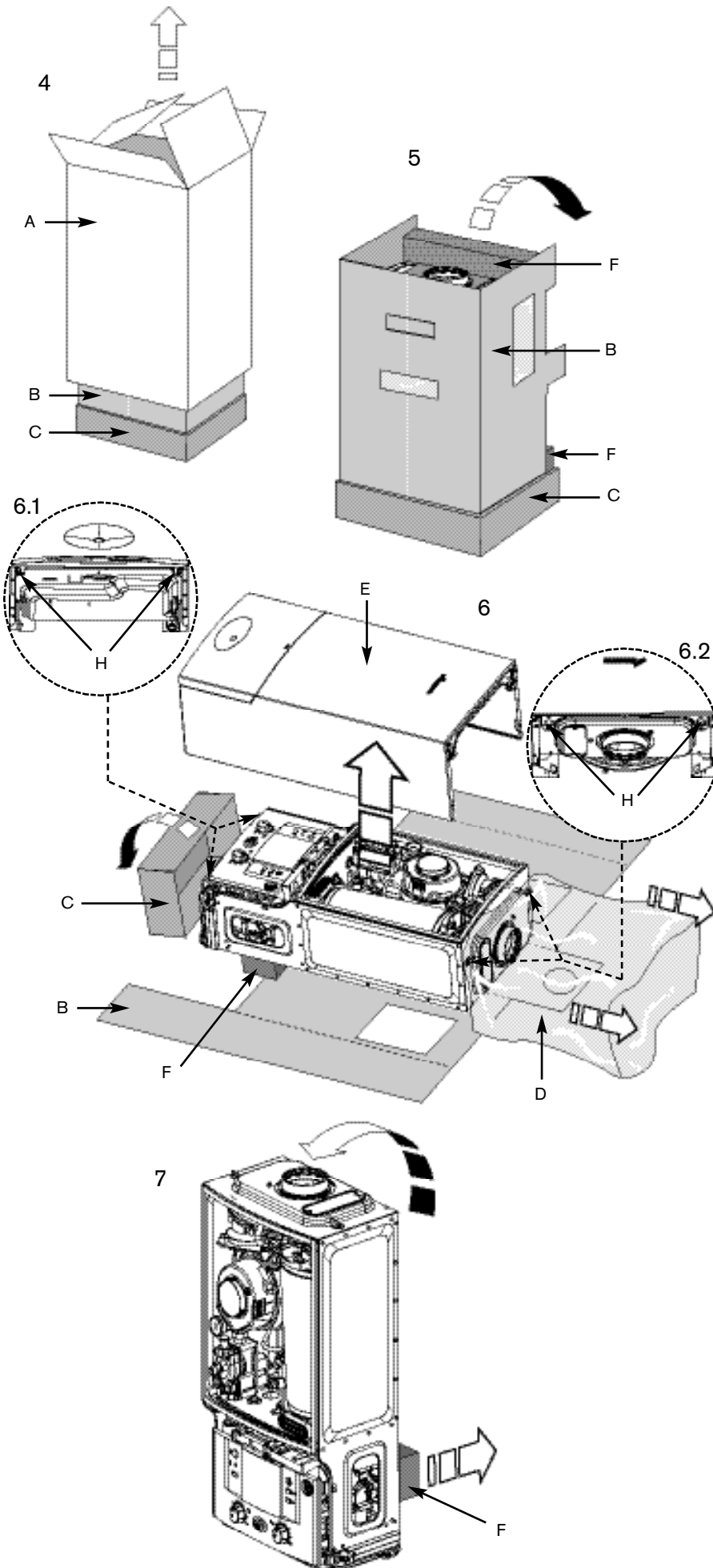


UNPACKING THE APPLIANCE

UNPACKING THE APPLIANCE

- A - Outer carton
- B - Inner sleeve (unwraps from front)
- C - Packaging base
- D - Protective wrapping
- E - Appliance outer case
- F - Protective inner packaging

- ▶ **4.** Remove outer carton (A) and place safely away from the working area.
- ▶ **5.** With the outer packaging removed and the inner sleeve (B) still in place gently lay the boiler on its back.
- ▶ **6.** The boiler will lie at an angle to the floor to allow the boiler outer casing (E) to be removed. The inner sleeve (B) opens as shown. Remove the protective wrapping (D) and undo the four screws, two at the bottom of the boiler (H) and two at the top (H) (see diagrams 6.1 and 6.2). Remove any packaging within the boiler and the packaging base (C).
- ▶ **7.** Stand boiler upright and remove the protective inner packaging (F) at the rear of the boiler.



CAUTION: Caps fitted to pipes must be removed before hanging the boiler.

Do not lift by the
air gas manifold.

3

BOILER CONNECTIONS

CAUTION: ISOLATE THE MAINS GAS SUPPLY BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS.

GAS AND WATER CONNECTIONS:

- ▶ Remove template and secure the wall mounting frame to the wall with the fixings supplied.
 - ▶ System pipes may be run vertically upwards behind the boiler or below it. See Plumbing Manifold Section on page 15.
- A** - CH flow (22mm), **B** - CH return (22mm),
C - Gas inlet (22mm), **D** - Mains water inlet (15mm), **E** - DHW outlet (15mm)
- ▶ **1.** If using the optional filling loop 7 716 192 281 (not supplied with the boiler) fit it before hanging the boiler on the wall frame.
 - ▶ **1A.** Fit sealing washers to service valves before hanging boiler.

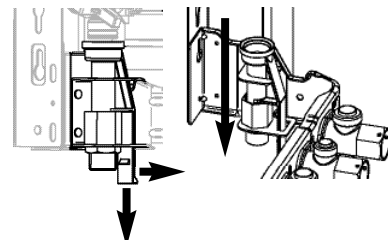
NOTE: The bonded washer supplied is for the Gas connection only.

IMPORTANT:

Before hanging the boiler onto the wall mounting frame ensure that the pressure relief valve connection is in the DOWN position. This is located on the right hand side of the wall frame at the rear.

- ▶ **2.** Pull the extended tab/lever forward and down until there is no further travel.

2



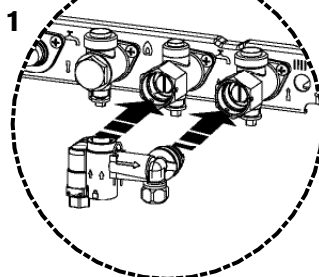
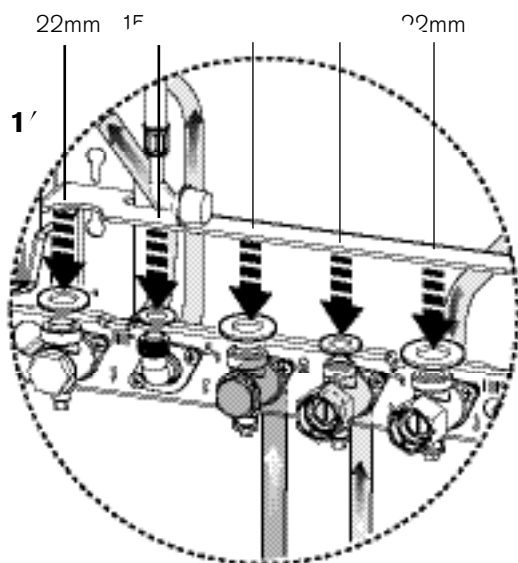
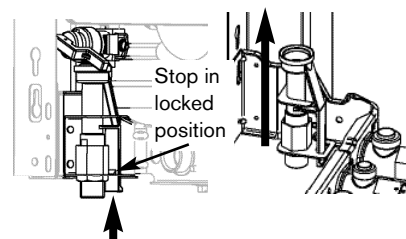
- ▶ **3.** Hang the boiler on to the wall mounting frame by the two brackets positioned left and right at the top rear of the appliance. Do not lift the appliance by the air gas manifold. There are two handling holes incorporated into the inner casing left and right in the lower section of the appliance.

IMPORTANT:

The pressure relief connector must be repositioned after the boiler has been correctly mounted to the wall mounting frame.

- ▶ **4.** Push the lever on the pressure relief connector **UP** until the stop on the inside of the handle is over the shoulder of the metal bracket to secure in place.

4



BOILER CONNECTIONS

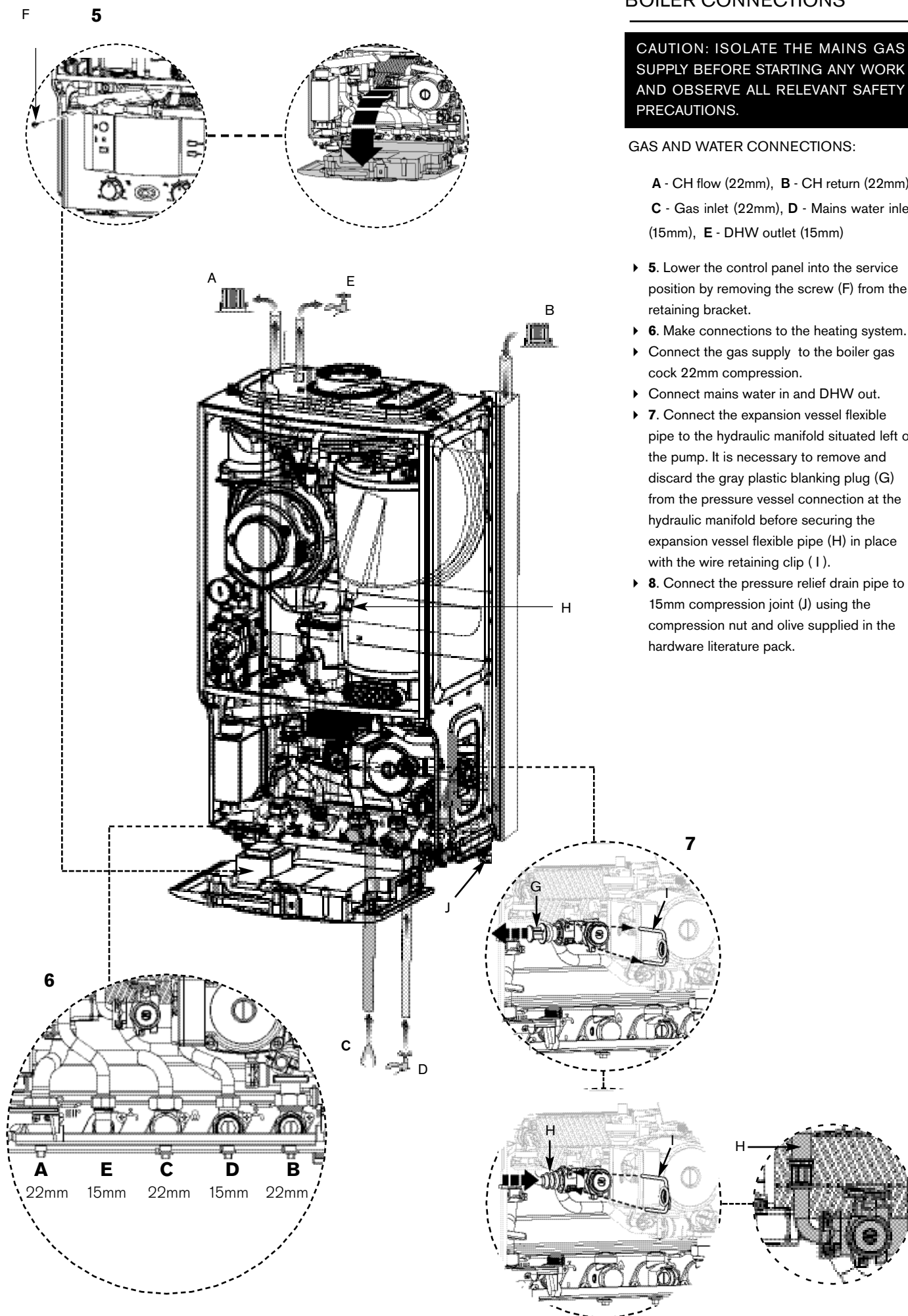
CAUTION: ISOLATE THE MAINS GAS SUPPLY BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS.

GAS AND WATER CONNECTIONS:

A - CH flow (22mm), B - CH return (22mm),
C - Gas inlet (22mm), D - Mains water inlet
(15mm), E - DHW outlet (15mm)

- ▶ **5.** Lower the control panel into the service position by removing the screw (F) from the retaining bracket.
- ▶ **6.** Make connections to the heating system.
- ▶ Connect the gas supply to the boiler gas cock 22mm compression.
- ▶ Connect mains water in and DHW out.
- ▶ **7.** Connect the expansion vessel flexible pipe to the hydraulic manifold situated left of the pump. It is necessary to remove and discard the gray plastic blanking plug (G) from the pressure vessel connection at the hydraulic manifold before securing the expansion vessel flexible pipe (H) in place with the wire retaining clip (I).
- ▶ **8.** Connect the pressure relief drain pipe to 15mm compression joint (J) using the compression nut and olive supplied in the hardware literature pack.

INSTALLATION



FLUE INSTALLATION

HORIZONTAL FLUE

(60/100mm diameter)

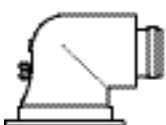
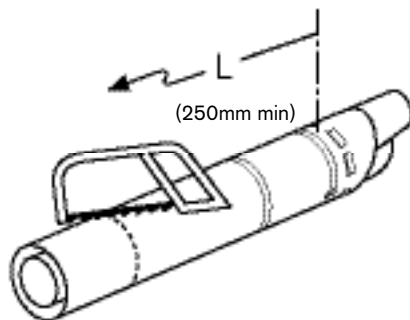
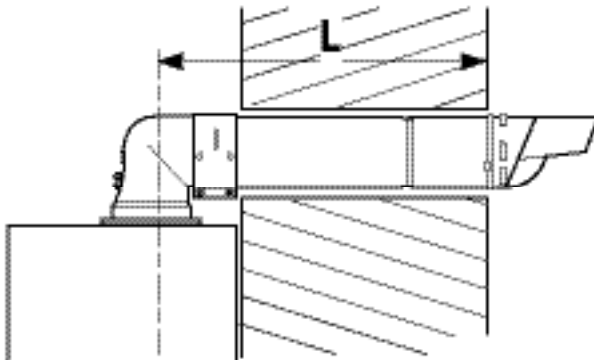
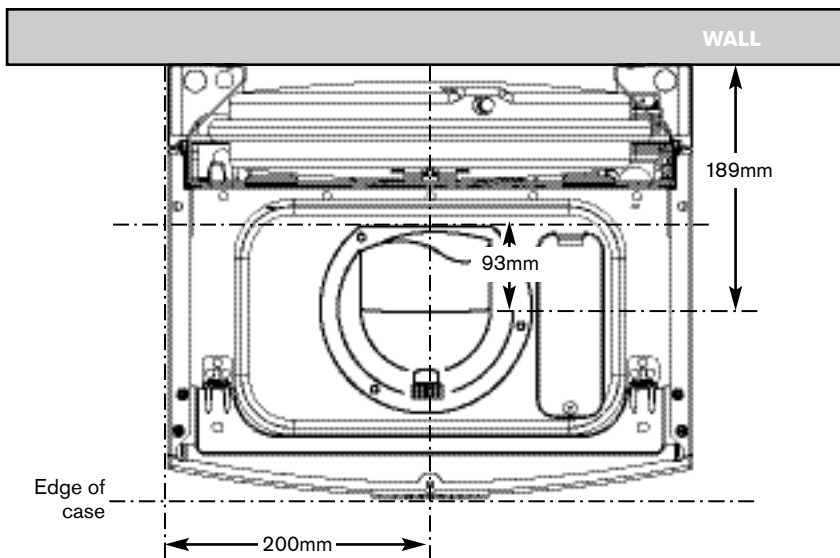
For vertical flues and 80/125mm horizontal flues, please refer to separate instructions supplied with the flue kit.

NOTE: to ease the assembly of flue components, apply silicone lubricant to sealing surfaces.

The instructions for the 60/100mm diameter flue are shown below.

MEASURING THE FLUE (Standard Flue):

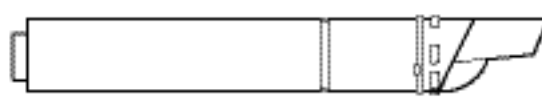
- ▶ Measure from the outside wall to the centre line of the flue turret.
- ▶ Subtract 93mm from the length L to give the correct dimension to the flue elbow connection.
- ▶ The terminal section should be cut to this dimension, however it must not be cut shorter than 250mm.
- ▶ After cutting, the end must be square and free from burrs to prevent damage to the flue seals.



Turret



Clamp



Flue

MEASURING THE FLUE (Extension Flue Kits):

ONLY CUT EXTENDED FLUE LENGTHS

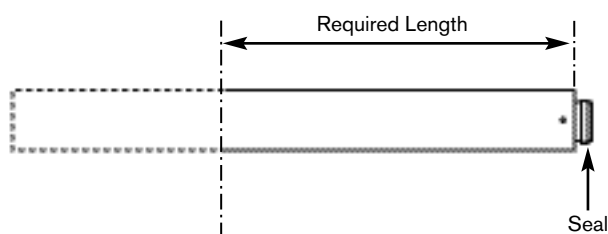
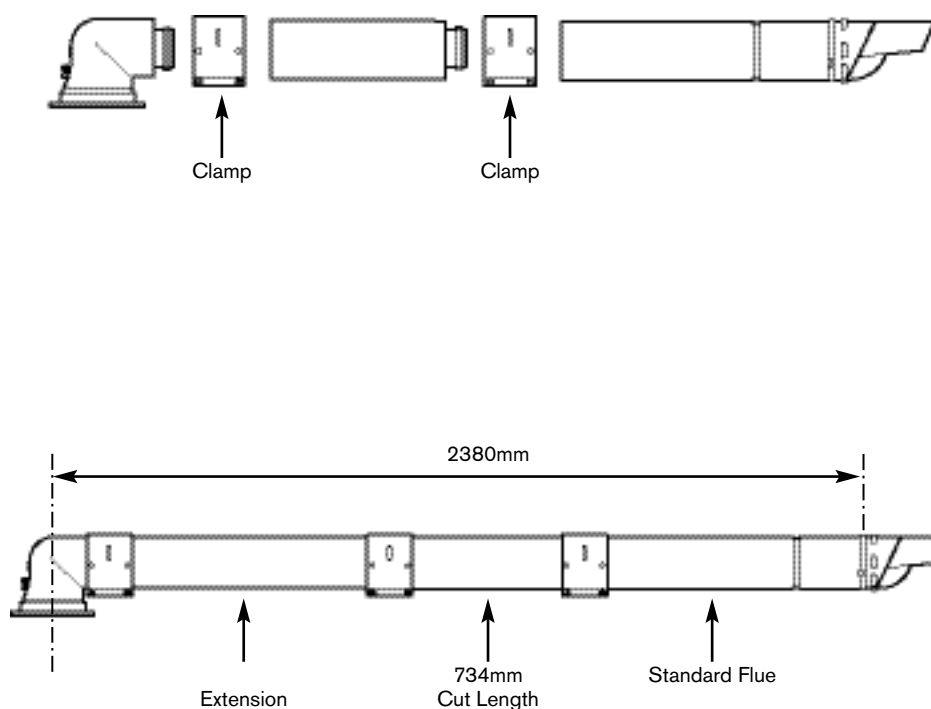
- ▶ As with the Standard Flue measure from the outside wall to the centre line of the flue turret.
- ▶ Subtract the length of the Standard Flue and turret (725mm) from length L.
- ▶ Subtract the full length 1m extension(s) from the figure.
- ▶ Cut one of the 1m extensions to the remainder.
- ▶ Cut both tubes square taking care not to distort the tubes.
- ▶ Remove any burrs.

EXAMPLE:

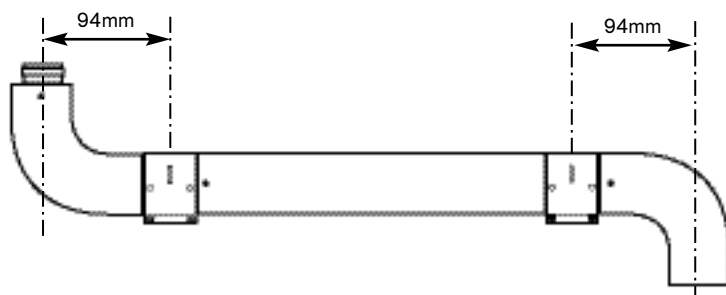
Length L	=	2380mm
Subtract Standard Flue+Turret	=	686mm
Subtract Full Extension	=	960mm
Cut Length	=	734mm

NOTE: The minimum length a flue extension can be cut to is 100mm

INSTALLATION



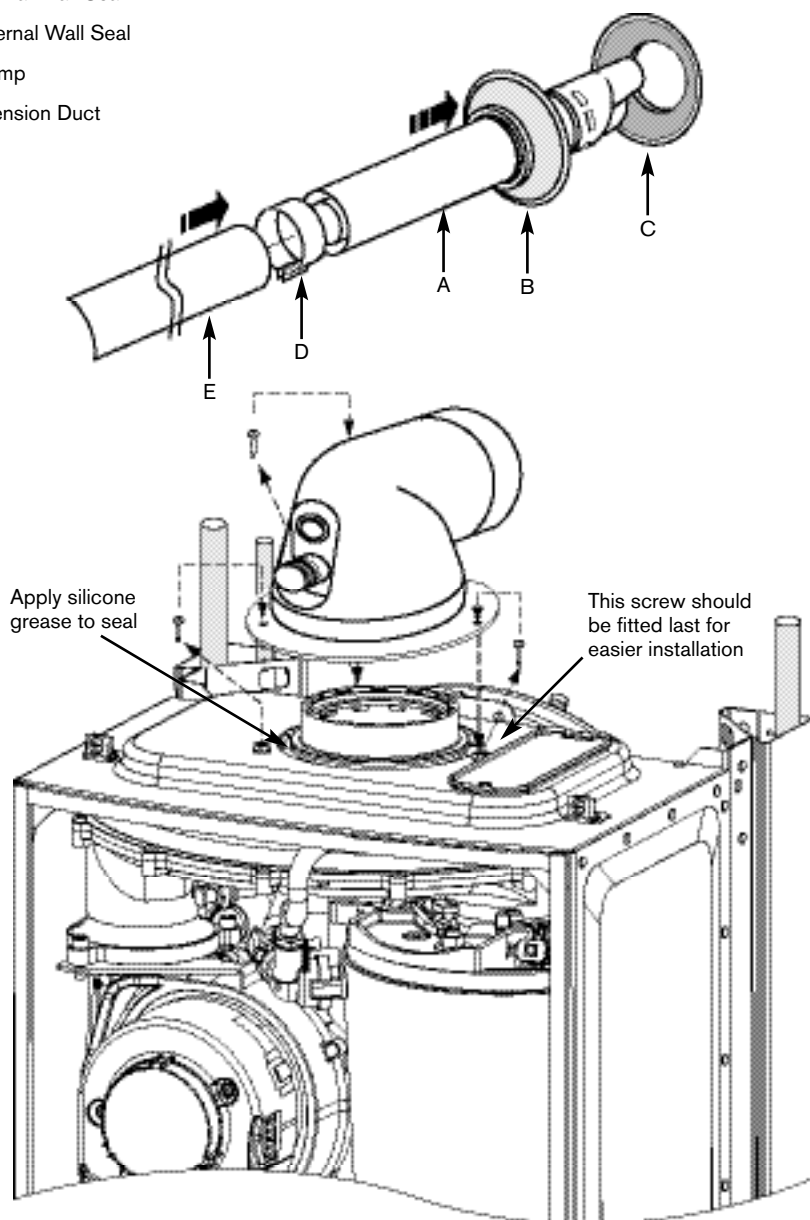
NOTE: Where extensions are reduced, cut length which **DOES NOT** contain the seal.



ADDITION OF FLUE BENDS:

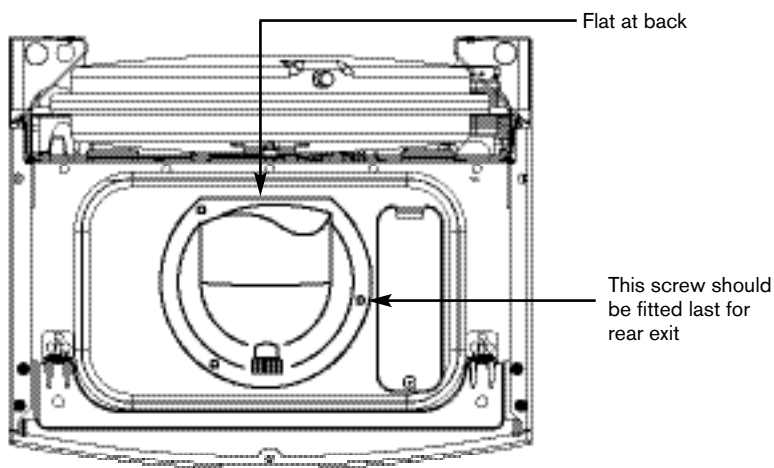
When flue bends are being used an allowance of 98mm per bend must be allowed from the centre line of the bend. In the example shown using a flue extension with 2 bends will achieve a total length of 1148mm.

- A - Standard Flue
- B - Internal Wall Seal
- C - External Wall Seal
- D - Clamp
- E - Extension Duct



Apply silicone grease to seal

This screw should be fitted last for easier installation



Flat at back

This screw should be fitted last for rear exit

FLUE INSTALLATION

ASSEMBLING THE FLUE

- 1 Slide inner collar (B) onto terminal (A)
- 2 Additional extensions or bends:
Push fit all extensions/bends/terminal together and secure connections with clamps (D). The slope of the terminal outlet must face downwards.

FITTING THE FLUE

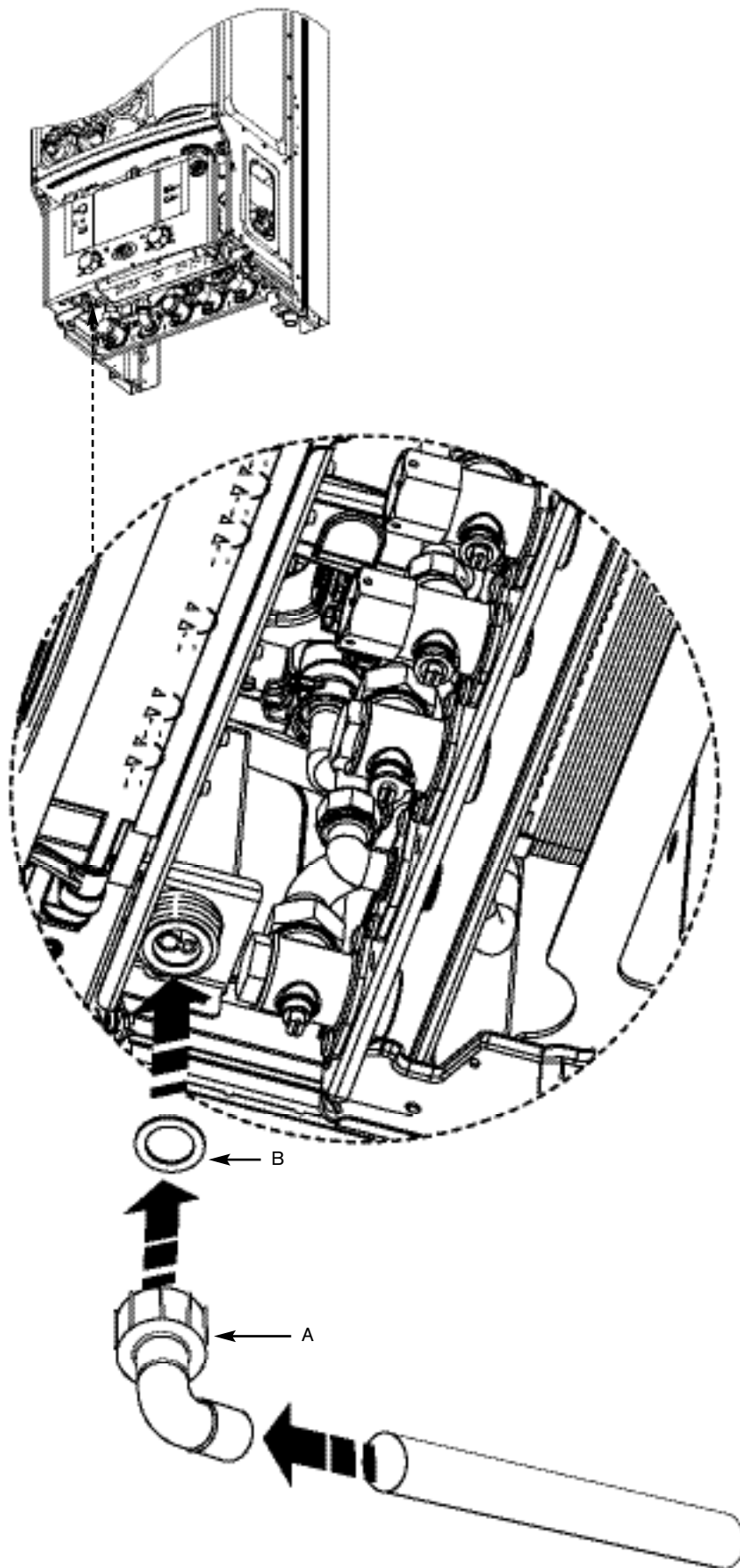
- 3 Fit the terminal (A) through the flue opening in the wall, exposing the plastic outlet section to the outside and fit the outer flue collar (C) over the notches to secure.
- 4 Assemble elbow to boiler using the three screws (see below).
Note: Screws are in boiler not in flue kit.

FITTING THE ELBOW:

- Flue elbow should push directly down and not be twisted into correct position.
- ▶ Remove the 3 inner flue tube retaining screws. The inner tube will be held in place in the appliance.
- ▶ Fit turret onto appliance and retain with the three removed screws.
NOTE: The clamping plate flat should be at the rear of the appliance.

ADDITIONAL NOTES AND REMINDERS:

- Ensure that all cut lengths are square and free from burrs.
- The flue, when assembled, is fully sealed and components are pushed home.
- The flue is set at an angle of 3° or 52mm per 1m length.



CONDENSATE CONNECTION:

Never terminate or discharge into any open source, including; sink, bath, shower, bidet, toilet etc.

Note: any external condensate pipework should be protected with weather resistant insulation to help prevent freezing.

- Ensure that the condensate drain is 22mm diameter plastic pipe. It must fall at least 50mm per metre towards the outlet.
- An adaptor in 22mm pipe is contained in the fitting pack (A) along with sealing washer (B).

CAUTION: ISOLATE THE MAINS ELECTRICITY SUPPLY BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS

Mains supply to the boiler must be through a fused double pole isolator situated adjacent to the appliance. The isolator must have a contact separation of 3mm minimum in all poles. External fuse rating 3A.


When stripping wires always ensure copper strands do not fall into the control box.

Access to electrical connections:

Remove boiler casing to access control panel.

- 1 Unscrew screw (A) and lower the control box into the horizontal position.
- 2 Unscrew the three screws (B) in the control panel and pull off the connections cover.
- 3 Unclip cable clamp (C).
- 4 Cut off the tapered cable entry to fit cable diameter required.
- 5 Turn cable retaining screw (D) anti-clockwise.
 - ▶ Run cable over the main crossbar and through the cable clamp (C), ensuring there is ample cable to reach the connectors.
 - ▶ Turn cable clamping screw (D) clockwise to secure cable.
 - ▶ After wiring to connectors is complete, snap cable clamp (C) into control box.

- 6 Mains power 230v connection (ST10):

- ▶ Separate wires from cable end and strip to 6mm
- ▶ Connect LIVE wire to terminal (L)
- ▶ Connect NEUTRAL wire to the terminal (N)
- ▶ Connect EARTH wire to the bracket 

NOTE: Earth cable to be longer so that it pulls out last if mains cable is snagged.

- 7 230V room stat/clock (ST10):

The diagram shows the option of roomstat with programmer or roomstat only.

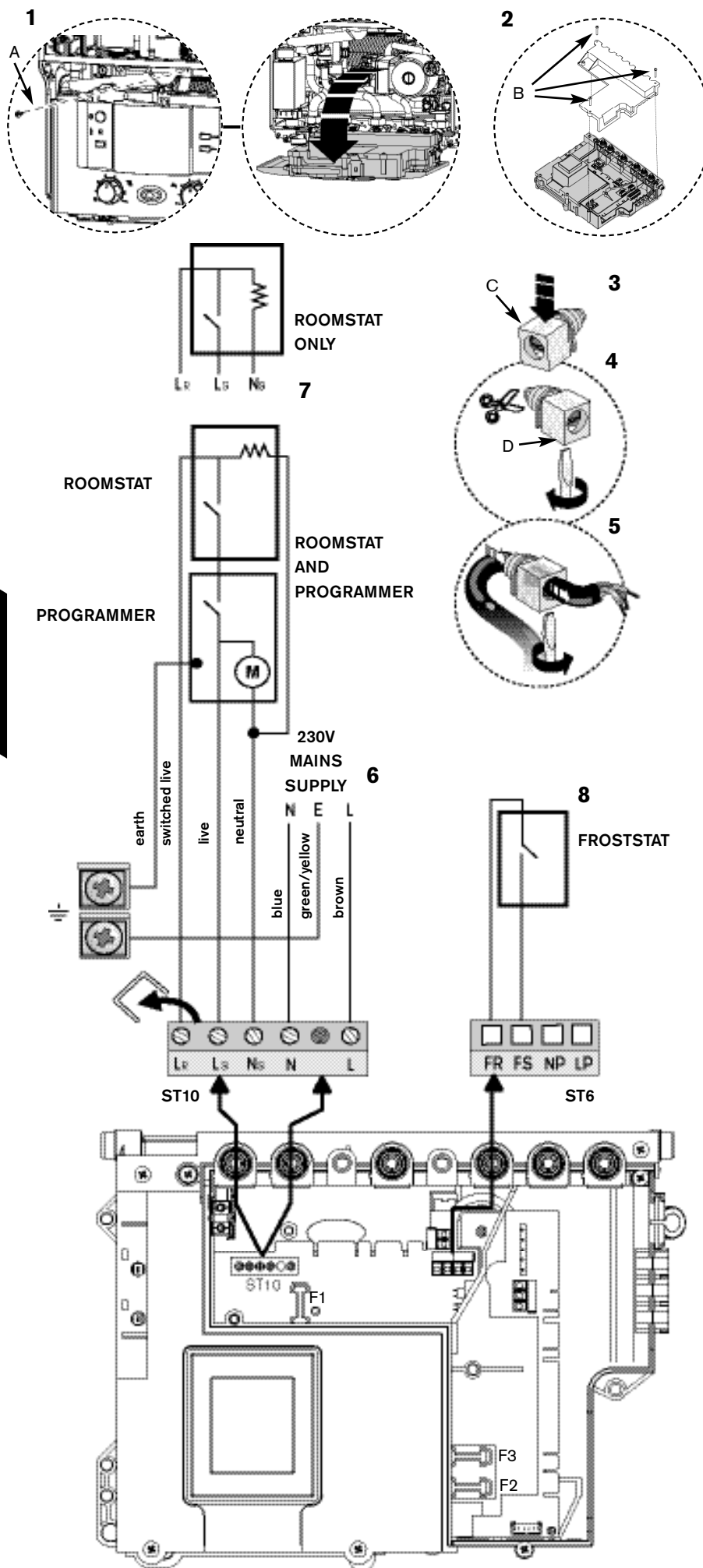
- ▶ Remove link.
 - ▶ Connect LIVE supply to terminal (Ls).
 - ▶ Connect SWITCHED LIVE to terminal (Lr),
- NOTE:** This is sometimes referred to as 'call for heat' or 'heating load'.
- ▶ Connect NEUTRAL to terminal (Ns).

NOTE: Some devices do not require this.

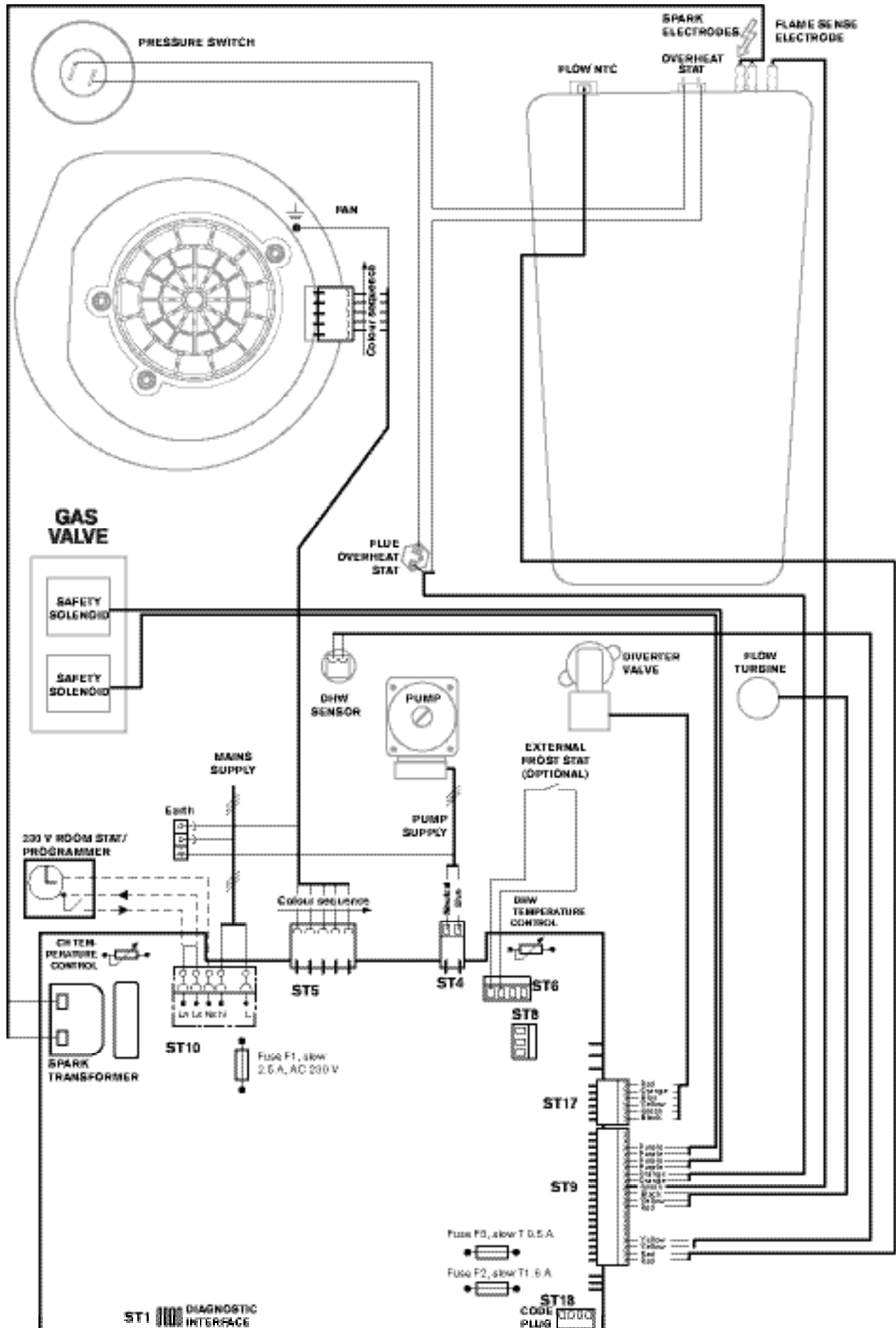
- 8 Optional external frost stat connection (ST6):

- ▶ Connect froststat cables to terminals (FS) and (FR). These are not polarity sensitive.

- 9 Refit panels.

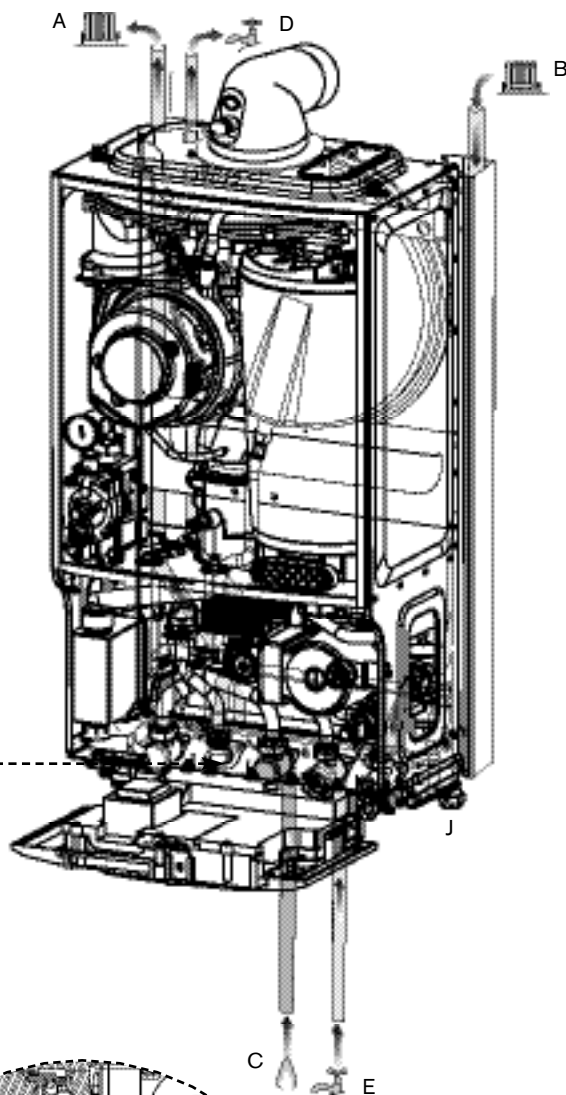


POSITION OF WIRED COMPONENTS



INSTALLATION

1



PRE-COMMISSIONING

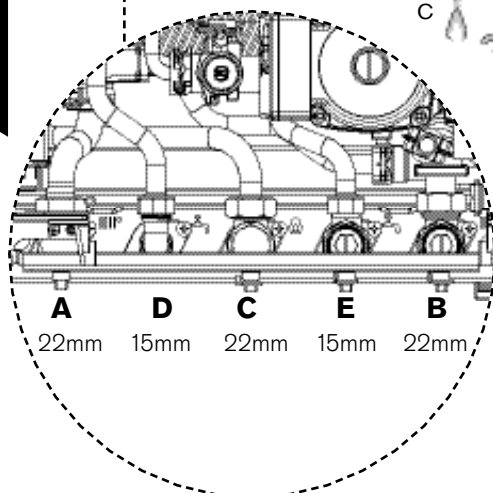
CHECKS

CAUTION: ISOLATE THE MAINS SUPPLIES BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS

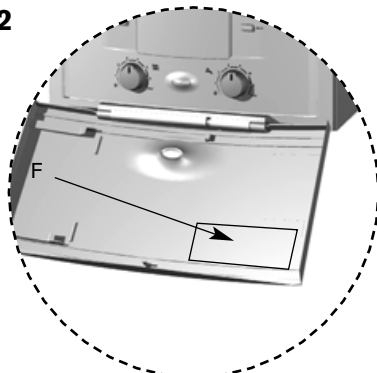
- 1 Check that the service and water pipes are connected to the correct position on the manifold.
 - A - CH Flow (22mm)
 - B - CH Return (22mm)
 - C - Gas inlet (22mm)
 - D - DHW (15mm)
 - E - Water in (15mm)
- 2 Check the gas type specified on the identification plate (F) matches that of the gas supply. Turn on the main gas supply, check the gas pipework, connections and rectify any leaks.
- 3 Check that the condensate pipe has been connected to the syphon.
- 4 Check pressure relief drain pipe (J) is correctly fitted and securely tightened.

IMPORTANT: If the boiler is not to be commissioned immediately then: after successfully completing all of the checks and any rectification work, close the gas and water valves, shut off the gas supply and electrically isolate the boiler and label appropriately.

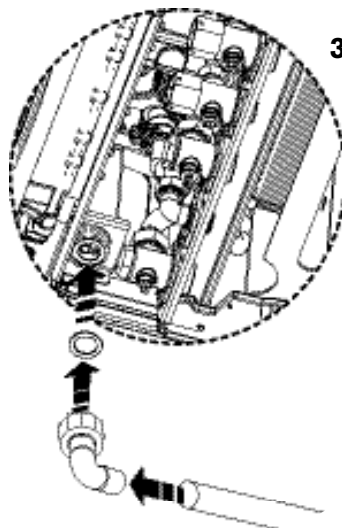
COMMISSIONING

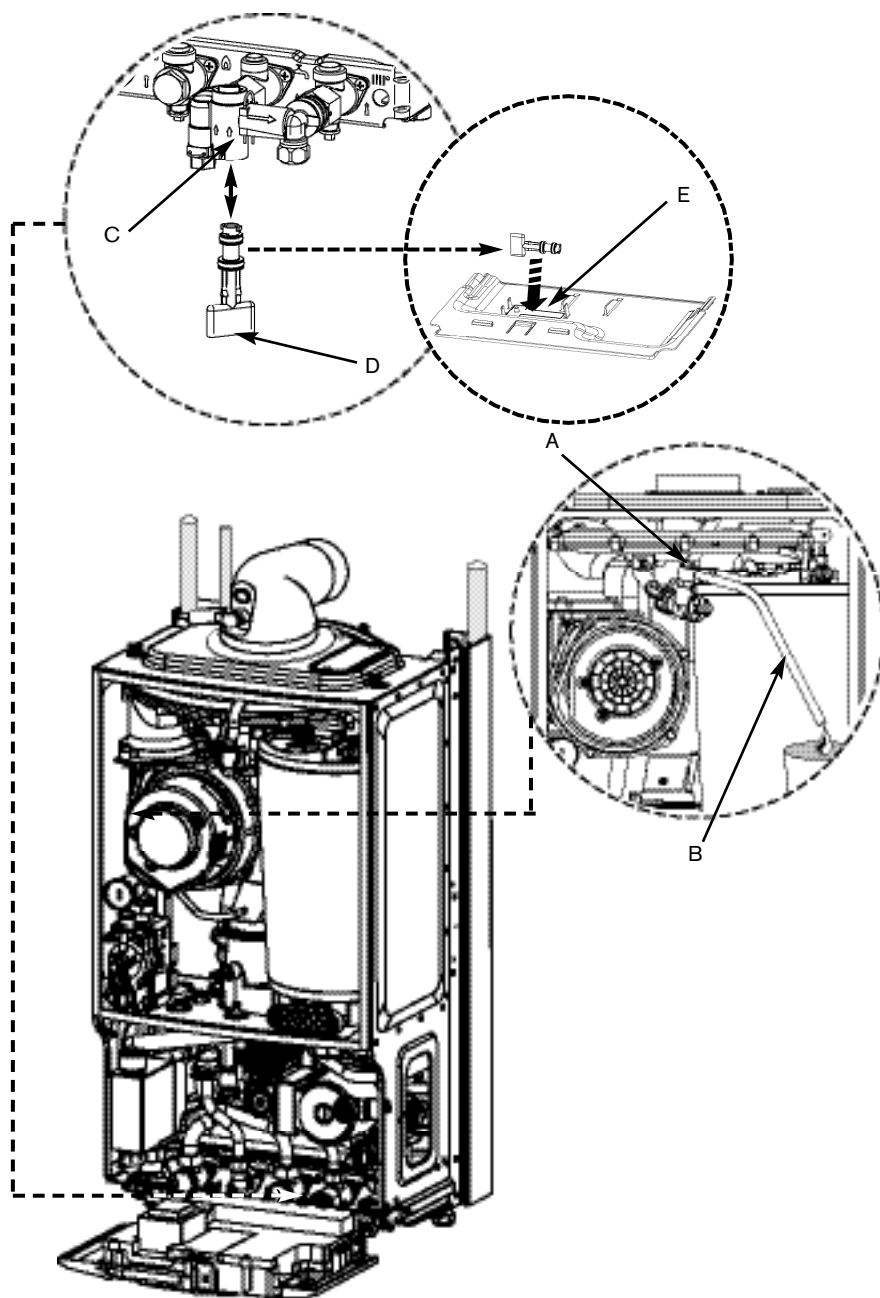


2



3





- 1 Turn on the water main and open the system valves.
 - 2 Open all radiator valves.
 - 3 Fill the system via a WRAS approved filling loop to 1 bar then turn the valve anti-clockwise to close.
 - 4 Vent (A) any air from the boiler heat exchanger using a suitable container to collect any water. Ensure tube outlet (B) is directed away from the fan or any other electrical component to prevent any water damage. Also place a suitable cover over the fan to prevent any spillage of water on to electrical connections. **Ensure the cover is removed after venting.**
 - 5 Vent all radiators, retighten when completed and check the system and correct any leaks.
 - The boiler integral expansion vessel is pre-charged to 0.75 bar (equal to a static head of 7.5m (22ft). A Schraeder type valve is fitted to the expansion vessel to allow for pressure adjustment if required.
 - If an extra expansion vessel is fitted to the central heating return, adjust this to the **same pressure** as the appliance internal expansion vessel, refer to separate instructions with the extra expansion vessel.
 - 6 Briefly open the pressure relief valve to test its operation.
 - 7 If required increase system pressure back to 1 bar.
 - 8 Rotate the adjustable pointer on the pressure gauge to record the set system pressure.
 - 9 Isolate and remove filling loop connection to system or if using the optional integral filling connection (C) (**not supplied with the boiler**) remove key (D) and place in its storage position (E) on the bottom cover of the boiler.
 - A pre-filling kit 7 716 192 282 is available for installations where the boiler will not be fitted immediately to the heating system. This allows the heating system and mains water connections to be filled and checked prior to boiler installation.
- This kit can be used in conjunction with the optional filling loop 7 716 192 281 (not supplied with the boiler).

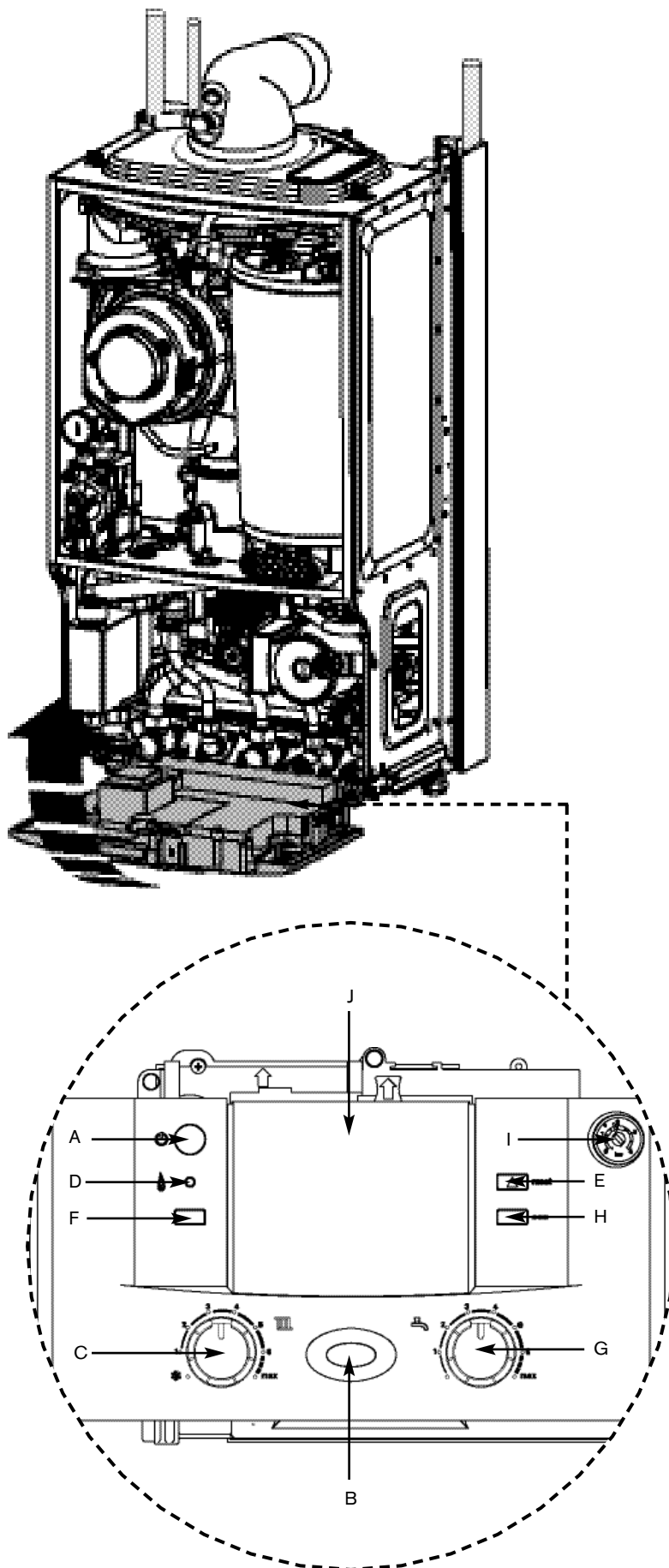
STARTING THE APPLIANCE

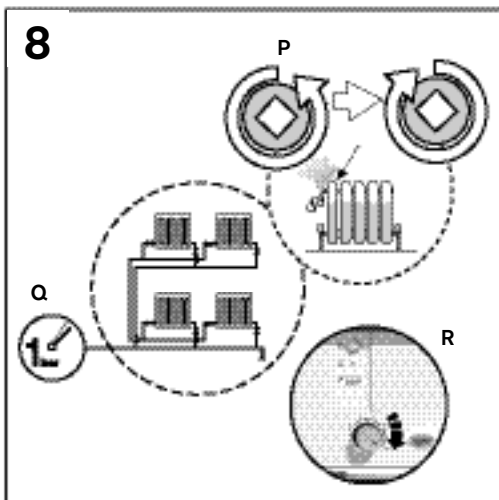
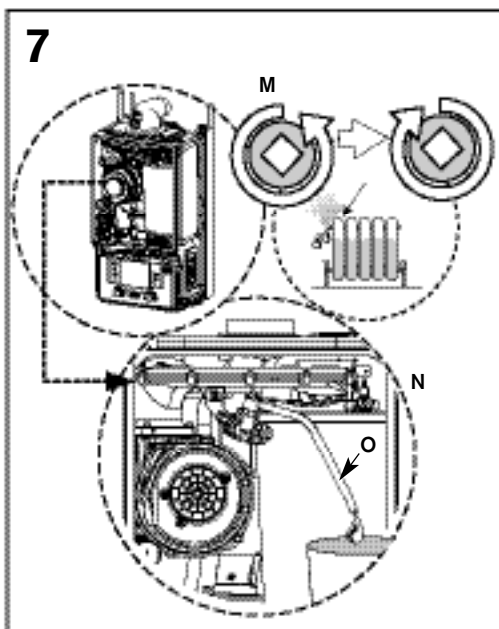
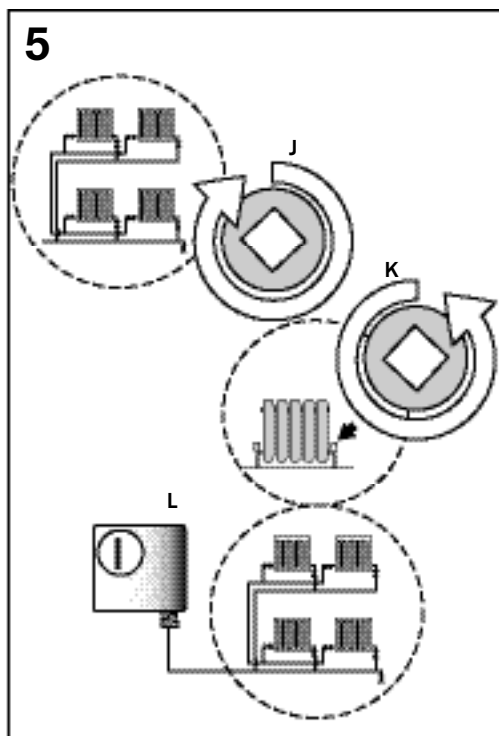
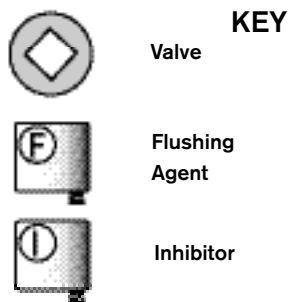
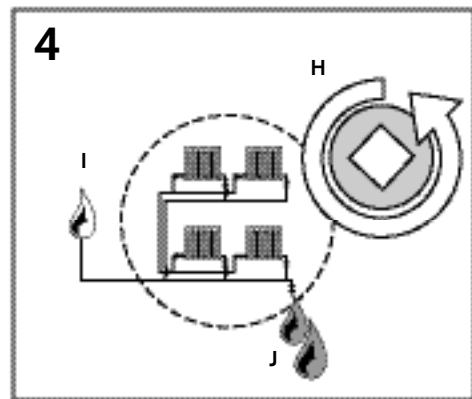
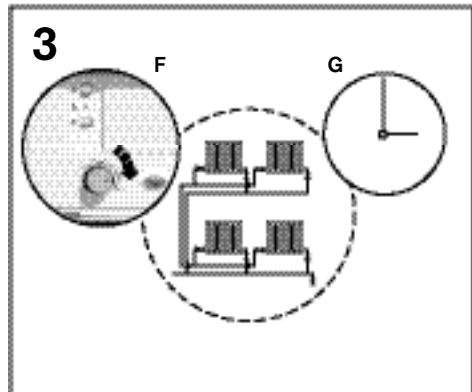
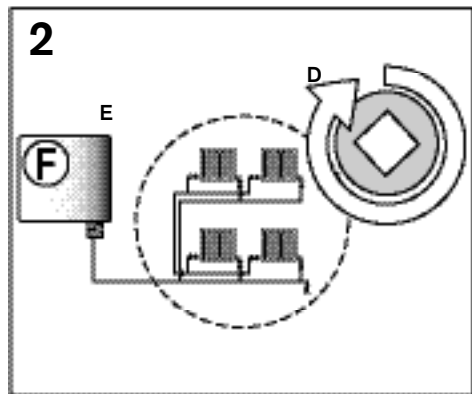
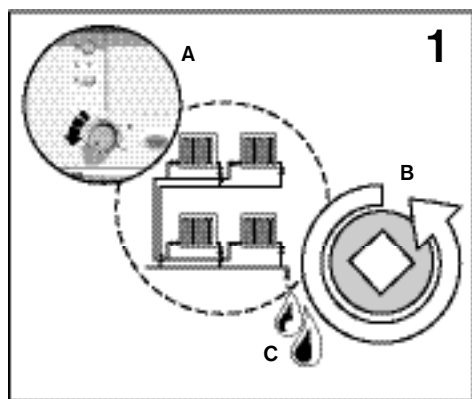
IMPORTANT: Never run the appliance when the appliance/system is empty or partially filled.

Switching the appliance on/off:

- 1 ▶ Turn on mains power supply
 - ▶ Turn on any external controls
 - Set the thermostatic radiator controls to maximum temperature
 - Set the clock/programmer to continuously ON and the room thermostat to maximum temperature
- 2 A - On/off button
 B - On/off and fault indicator (BLUE)
 C - Central heating temperature control
 D - Burner indicator (GREEN)
 E - Reset button
 F - Service button
 G - DHW temperature control
 H - ECO button
 I - System pressure gauge
 J - Cover or optional programmer
- ▶ Press power button (A) and the power on indicator (B) illuminates BLUE.
- 3 ▶ Turn the boiler thermostat control (C) to maximum. The burner on indicator (D) illuminates GREEN when the burner has lit.
- 4 ▶ If the boiler fails to light the BLUE power indicator (B) and reset button (E) will flash alternately.
 To reset press and hold the reset button (E) for 2 seconds. The boiler will be reset.

CAUTION: DO NOT PRESS POWER INDICATOR (B) TO RESET BOILER.





WATER TREATMENT

IMPORTANT: Debris from the system can damage the boiler and reduce efficiency. Failure to comply with the guidelines for the use of water treatment with the appliance will invalidate the appliance warranty.

ENSURE THAT THE SYSTEM HAS BEEN CLEANED AS ON PAGE 8 OF THESE INSTRUCTIONS.

FLUSHING (Central Heating):

- 1 Switch off the boiler (A).
- ▶ Open all drain cocks (B) and drain the system (C) while the appliance is hot.
- 2 Close drain cocks (D) and add a suitable flushing agent (E) at the correct strength for the system condition in accordance with the manufacturer's instructions.
- 3 Run the boiler/system at normal operating temperature (F) for the time stated by the manufacturer of the flushing agent (G).
- 4 Drain (H) and thoroughly flush the system to remove the flushing agent and debris (I).

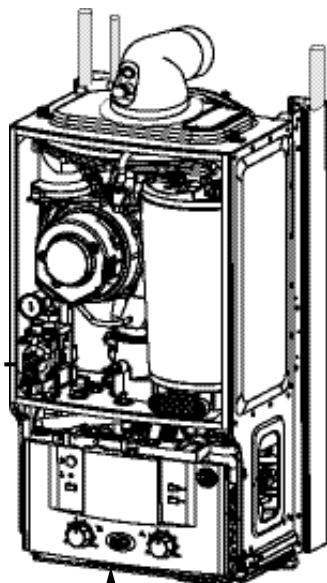
INHIBITOR (Central Heating):

- 5 Check drain cocks are closed (J) and all radiator valves are open (K) before adding a suitable*inhibitor (or combined inhibitor/anti-freeze if the system is exposed to freezing conditions) to the heating system water (L) in accordance with the manufacturers instructions.
- 6 Fill system via a WRAS approved filling loop to between 1 and 2 bar.
- 7 Vent all radiators; retighten vents when complete (M). Vent any air from the boiler heat exchanger using a suitable container to collect any water (N).
- ▶ Ensure tube outlet (O) is directed away from the fan or any other electrical component to prevent damage. Also place a suitable cover over the fan to prevent any spillage of water onto electrical connections. Ensure the cover is removed after venting.
- 8 Vent all radiators (P).
- ▶ Re-pressurise if necessary to 1 bar (Q).
- ▶ Set all controls to maximum (R).
- ▶ Record the date when the inhibitor was added to the system on the guarantee card.

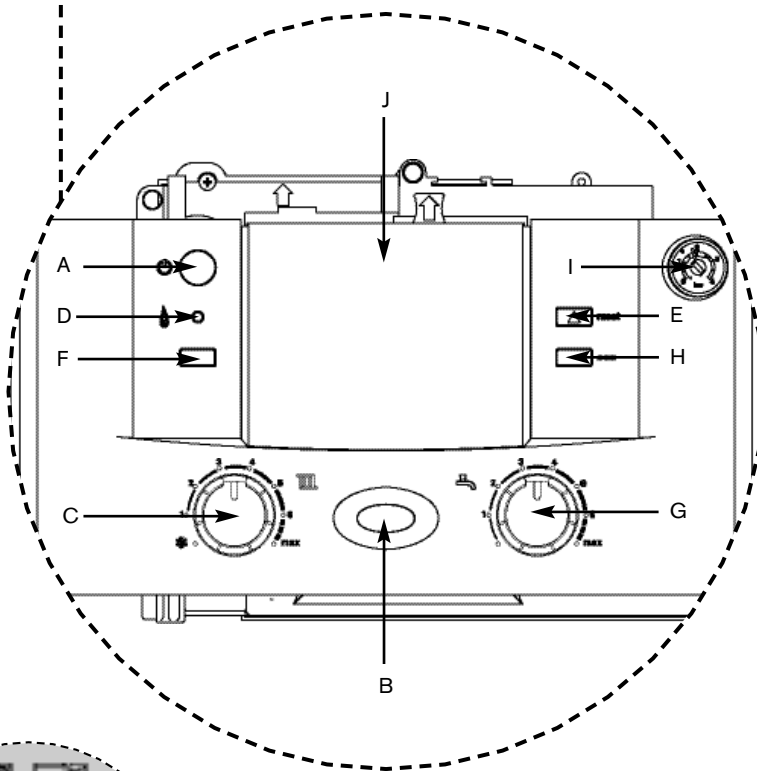
NOTE: The concentration level of inhibitor in the system should be checked every 12 months or sooner if system content is lost.

The addition of sealing agents to the system water is not recommended as this can cause problems with deposits left in the heat exchanger.

* compatible with aluminium. The pH value of the system water must be less than 8 or the appliance guarantee will be invalidated.



NOTE: When running in the service mode, the boiler will operate both the central heating and the domestic hot water circuits. This is to allow sufficient time for this part of the commissioning procedure. It will be necessary to run water through the domestic hot water circuit to ensure that the boiler will not cycle on low heating demands.



- A - On/off button
- B - On/off and fault indicator (BLUE)
- C - Central heating temperature control
- D - Burner indicator (GREEN)
- E - Reset button
- F - Service button
- G - DHW and pre-heat temperature control
- H - ECO button
- I - System pressure gauge
- J - Cover or optional programmer

Inlet Test Nipple

THE COMBUSTION FOR THE APPLIANCE IS FACTORY SET.

NO ADJUSTMENT IS REQUIRED IF THE GAS INLET PRESSURE IS CORRECT.

CHECKING GAS INLET PRESSURE:

The inlet pressure to the appliance must be checked using the following procedure:

SETTING THE BOILER TO MAXIMUM:

- 1 Press service button (F) for ten seconds and set Central Heating temperature to maximum.
- The service button will illuminate continually and the blue power indicator will flash quickly.

MEASURING THE INLET PRESSURE:

- 2 Slacken the screw in the inlet pressure test point and connect a manometer.
- ▶ Measure the pressure with the boiler running at maximum.
- ▶ Check the gas supply working pressure at the gas valve inlet point is no less than:
N.G. 18.5 mbar
L.P.G. 37 mbar
- ▶ The gas rate should be measured at the gas meter after 10 minutes operation at maximum. See technical data section at the front of this manual.
- ▶ Ensure inlet pressure is satisfactory with all other gas appliances working.
- ▶ Replace controls cover. **NOTE:** This boiler is designed with a differential of 20°C across the heating system.

IMPORTANT: Do not continue commissioning until the correct gas pressure is achieved.

- ▶ If pressure is satisfactory press the service button (F) again and the boiler will return to normal operation.
- If left in the service mode the control will return to normal operation after 15 minutes.
- ▶ Re-seal the screw in the gas inlet pressure test point.

DOMESTIC HOT WATER:

Controlling the hot water temperature

- ▶ The hot water temperature can be set to between approximately 40°C and 60°C using the temperature control (G).

DOMESTIC HOT WATER PRE-HEAT:

Pre-heat reduces the time taken to produce hot water at the tap and is controlled by the ECO button (H).

- ▶ Press the ECO button to select either:

When the ECO button is **not illuminated** the boiler will be in pre-heat mode (which will reduce the time taken to produce hot water at the tap).

OR

When the ECO button is **illuminated** the boiler will be in Economy mode with pre-heat no longer active.

The boiler has been factory set, so there should be no need to adjust any controls.

REPLACE OUTER CASING:

- 1 Replace outer casing making sure that the securing points are properly located.
 - ▶ Replace top two screws (A).
 - ▶ Retighten bottom two screws (B).

INSTALLING BOTTOM PANEL:

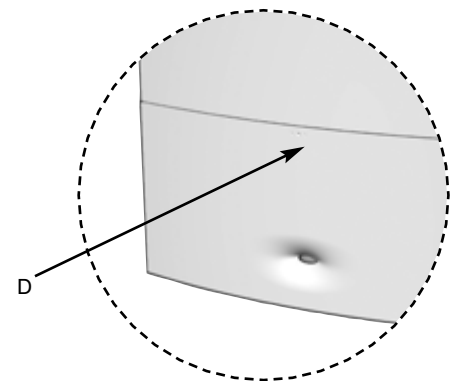
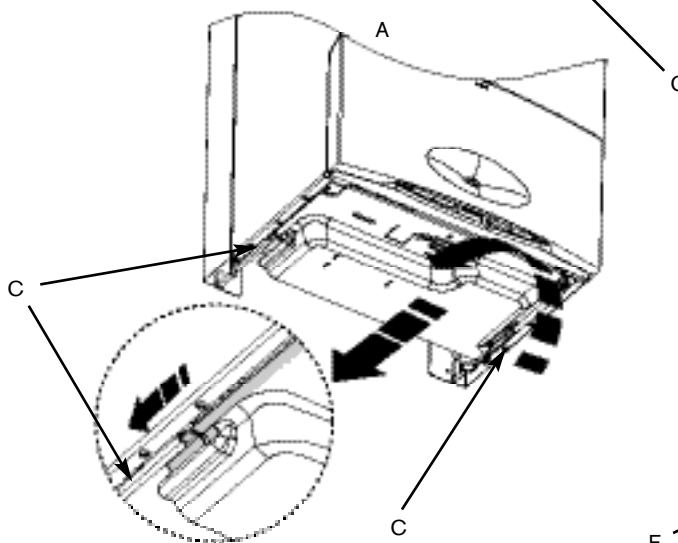
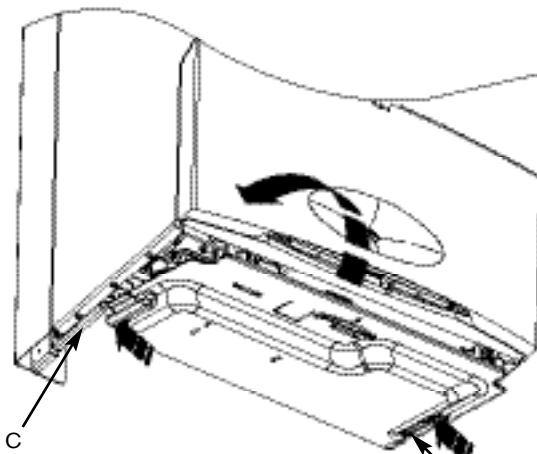
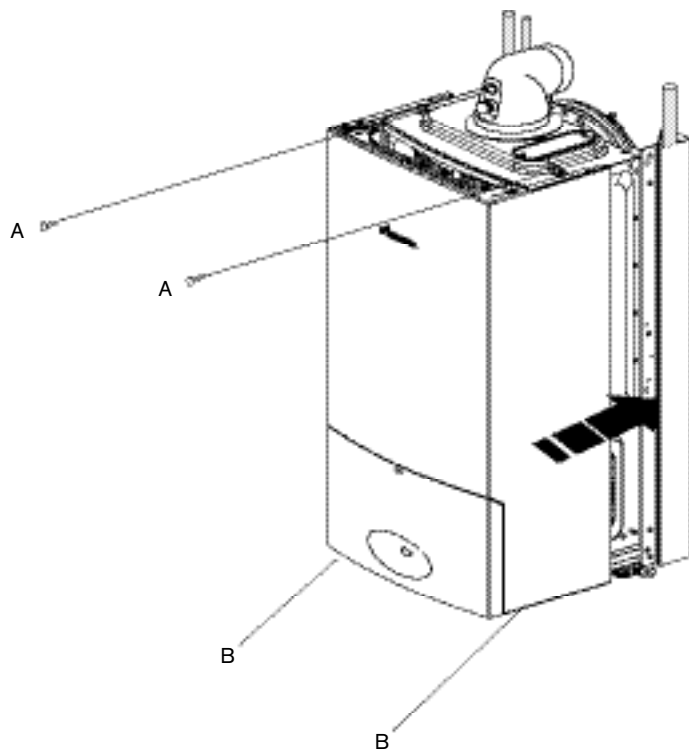
- 2 The bottom panel slides onto two ledges (C) either side of the boiler frame.
 - ▶ Hold the panel up against the underside of the boiler and slide towards the rear until it is fully engaged.

HANDOVER:

- ▶ Complete the Benchmark checklist.

NOTE: The Benchmark Checklist can be found at the rear of these instructions.

- ▶ Open the fascia cover by gently pressing the centre top of the cover (D).
- ▶ Set up the controls and show the user how to operate all the controls shown in the User Guide.
- ▶ Place the user guide into the tray (E) on the inside of the fascia cover.
- ▶ If the appliance is unused and exposed to freezing conditions, shut off all the mains supplies and drain the system and boiler.



CAUTION: TURN OFF THE GAS SUPPLY AND ISOLATE THE MAINS SUPPLIES BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS.

IMPORTANT: AFTER REPLACEMENT OF ANY COMPONENTS ALWAYS CHECK FOR GAS SOUNDNESS WHERE RELEVANT AND CARRY OUT FUNCTIONAL CHECKS AS DESCRIBED IN COMMISSIONING. ANY O-RING OR GASKET THAT APPEARS DAMAGED MUST BE REPLACED.

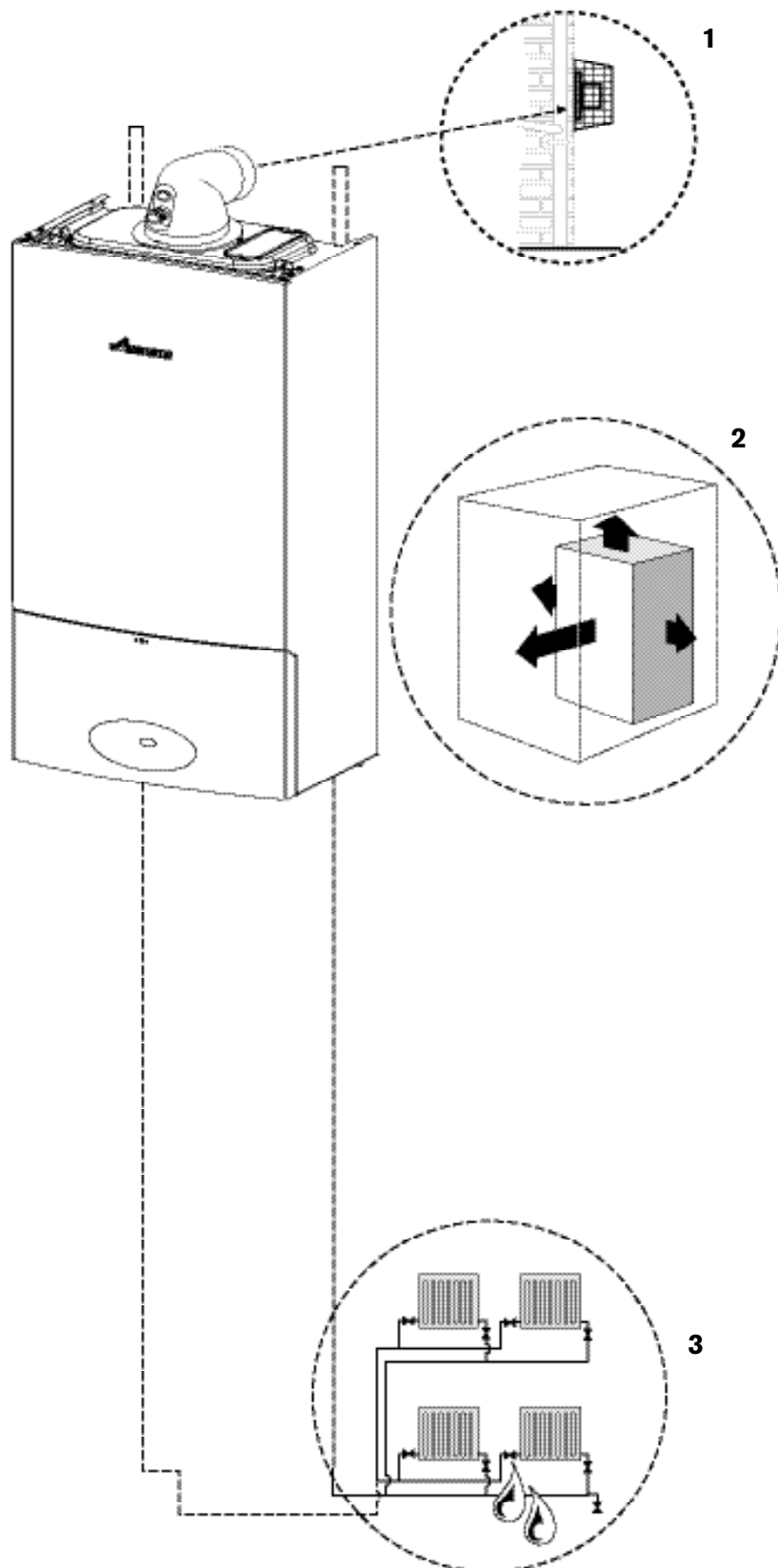
INSPECTION AND SERVICE

IMPORTANT: Any service work must be carried out by competent registered engineers such as British Gas or Corgi registered personnel.

- To ensure the continued efficient operation of the appliance it must be checked at regular intervals.
- The frequency of servicing will depend upon the particular installation conditions and usage however, an annual service is recommended.
- The extent of the service required by the appliance is determined by the operating condition of the appliance when tested by **fully qualified engineers**.
- The service interval record sheet at the rear of these instructions **must** be completed after each service.

Inspection

- 1 Check that the terminal and the terminal guard, if fitted, are clear and undamaged.
 - 2 If the appliance is in a compartment or cupboard check that the specified service space around the appliance is clear.
 - 3 Check all the joints and connections in the system and remake any that show signs of leakage. Refill and re-pressurise if applicable as described in Commissioning.
- ▶ Operate the appliance and take note of any irregularities.
- Refer to Fault Finding for rectification procedures.



Component Access

1. Removing outer case

1. Remove bottom panel by pulling it forward and off.
- 1.1 Undo and remove 2 screws (A) securing boiler casing at the top of the appliance.
- 1.2 Undo but do not remove the 2 screws (B) securing boiler casing at the bottom of the appliance.
- 1.3 Pull case forward and remove.

2. Adjusting boiler control to service position

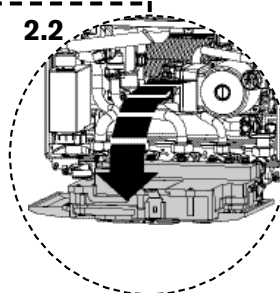
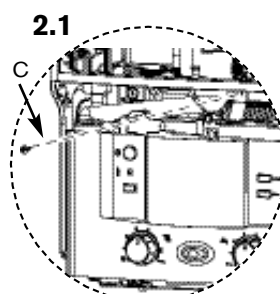
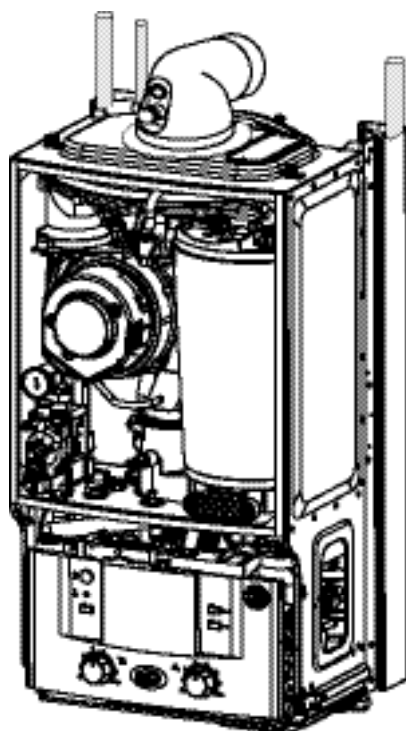
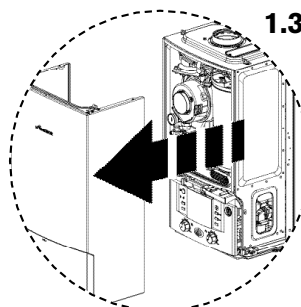
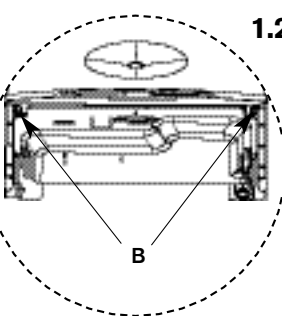
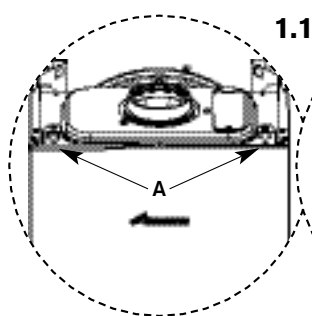
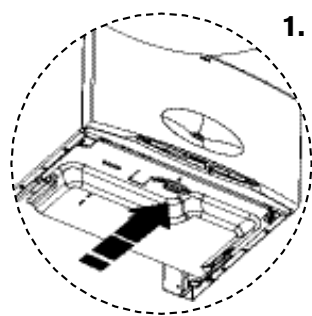
- 2.1 Remove screw (C) securing control.
- 2.2 Gently pull forward until it comes to rest in service position.

Primary Heat Exchanger

There is a special accessory kit available specifically designed for cleaning the heat exchanger. If required order 7 716 192 312.

- 3 Check fan pressure at the test point next to the fan using an electronic manometer
 - ▶ The boiler must be run at maximum output. Pressure will read negative and be greater than:

Natural gas	LPG
25Si - 3.3 mbar	25Si - 3.7 mbar
30Si - 4.5 mbar	30Si - 5.2 mbar
 - ▶ Pressures measured below these figures will indicate that the heat exchanger will require cleaning



Setting Boiler to Maximum.

NOTE: When running in the service mode, the boiler will operate both the Central Heating and DHW circuits. This is to allow sufficient time for setting procedure.

It will be necessary to run water through the DHW circuit to ensure that the boiler will not cycle on low heating demands.

- A - On/off button
- B - On/off and fault indicator (BLUE)
- C - Central heating temperature control
- D - Burner indicator (GREEN)
- E - Reset button
- F - Service button
- G - DHW and pre-heat temperature control
- H - ECO button
- I - System pressure gauge
- J - Cover or optional programmer

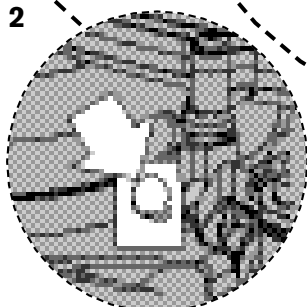
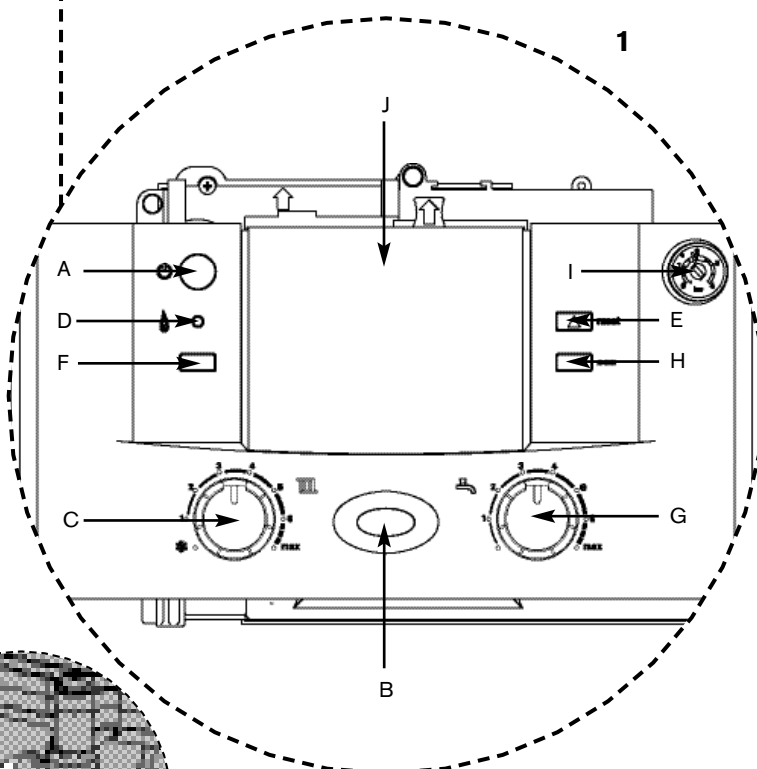
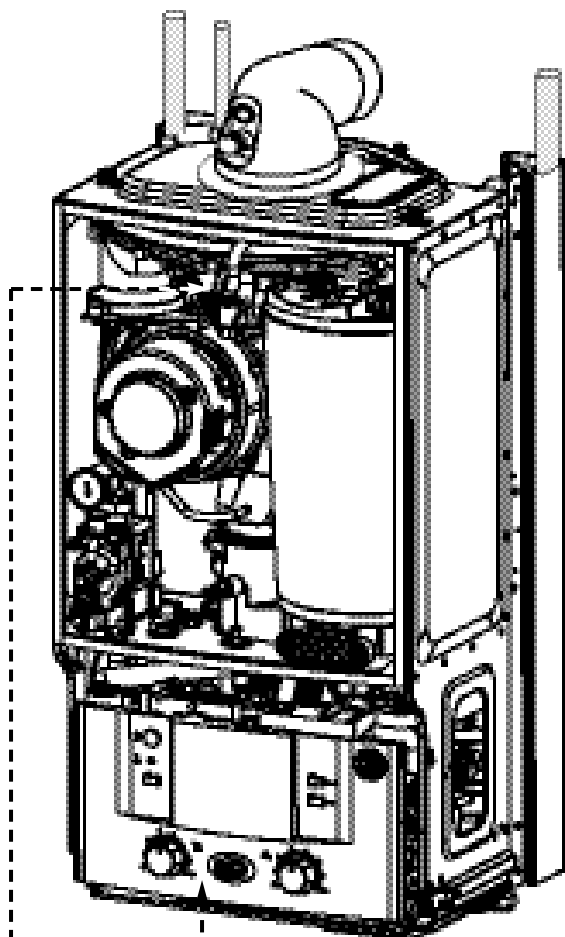
- 1 Press and HOLD service button (F) for 10 seconds and set Central Heating temperature to maximum.
 - The service button will illuminate continually and the blue power indicator will flash quickly.
 - The boiler will stay in this mode for 15 minutes unless the service button is pressed again.
- 2 Pull the cover off and connect a manometer to the fan pressure test point.
 - ▶ After measurement replace test point cover.

Pressure will read **negative** and be greater than:

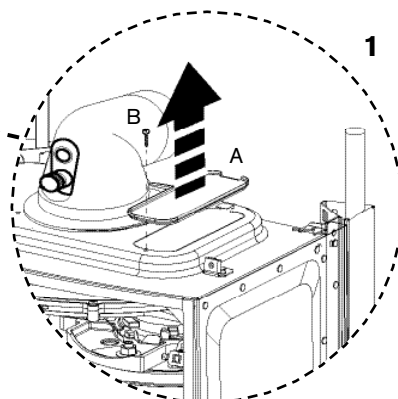
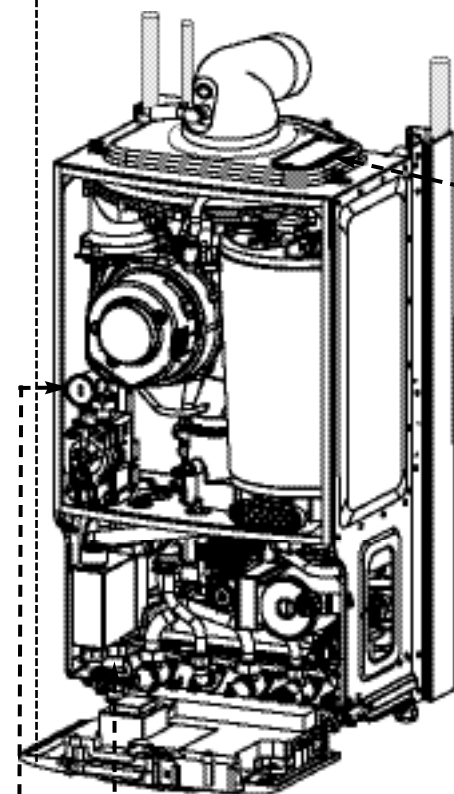
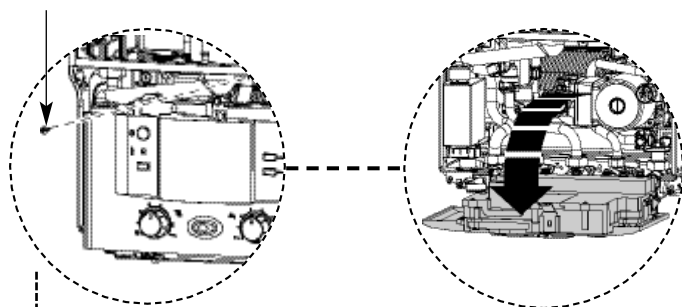
Natural gas	LPG
25Si - 3.3 mbar	25Si - 3.7 mbar
30Si - 4.5 mbar	30Si - 5.2 mbar

- Pressures measured below these figures will indicate that the heat exchanger will require cleaning.

There is a special accessory kit available specifically designed for cleaning the heat exchanger. If required order 7 716 192 312.



Remove control retaining screw



INSPECTION AND SERVICE

COMBUSTION TESTING MUST BE CARRIED OUT BY A COMPETENT PERSON. IT MUST **NOT** BE ATTEMPTED UNLESS THE PERSON CARRYING OUT THE COMBUSTION CHECK IS EQUIPPED WITH A COMBUSTION ANALYSER CONFORMING TO BS 7927 AND IS COMPETENT IN IT'S USE.

IMPORTANT: IF THE JOINT BETWEEN THE AIR/GAS MANIFOLD AND THE HEAT EXCHANGER IS DISTURBED THE SEALING GASKET MUST BE REPLACED.

To Clean the Heat Exchanger

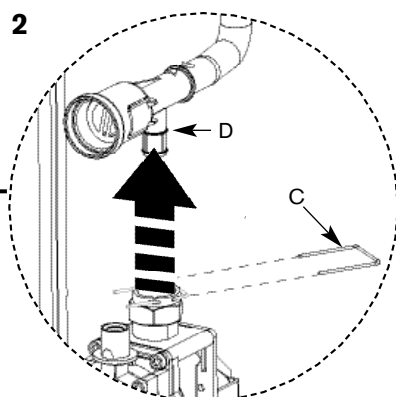
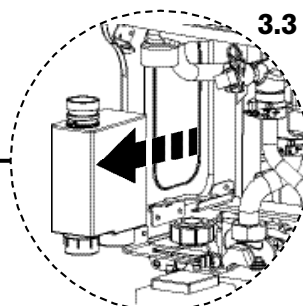
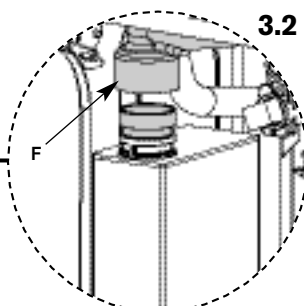
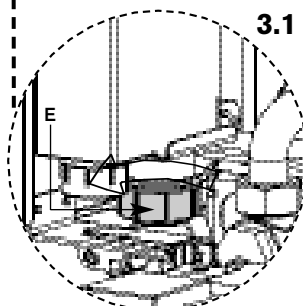
- 1 With outer case and base panel removed and the power isolated from the appliance, remove the cover panel (A) by removing the retaining screw (B).
- 2 Remove clip (C) from gas valve outlet.
 - ▶ Pull gas adjustment assembly (D) free from the plastic connection on the gas valve.
 - ▶ Pull gas adjustment assembly (D) forward to clear case.

Removing Siphon

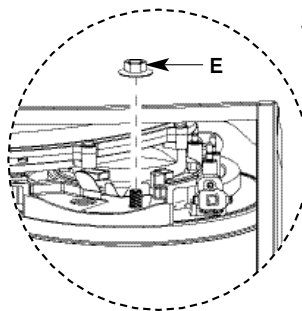
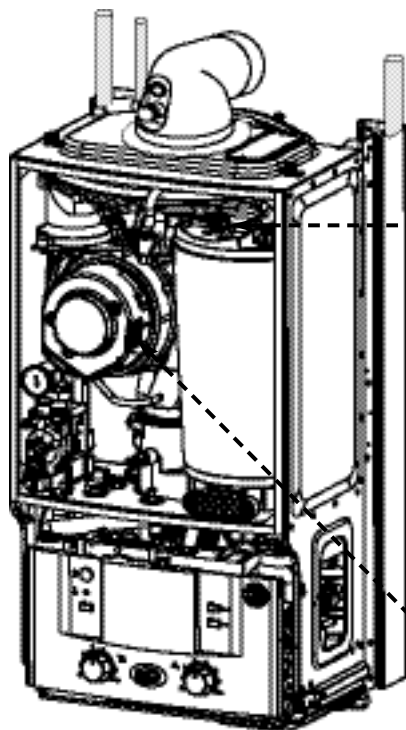
- 3.1 Undo plastic nut (E) on the siphon outlet. Drop condensate tube away from siphon.
- 3.2 Remove hose (F).
- 3.3 Remove siphon

Siphon

- The siphon body is transparent so contents can be examined for any blockage.
- ▶ If necessary flush with clean water.

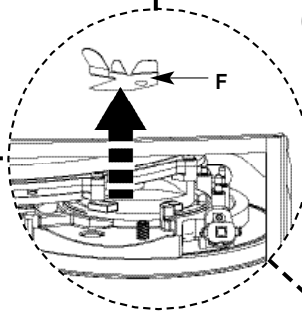


SERVICING
& SPARES

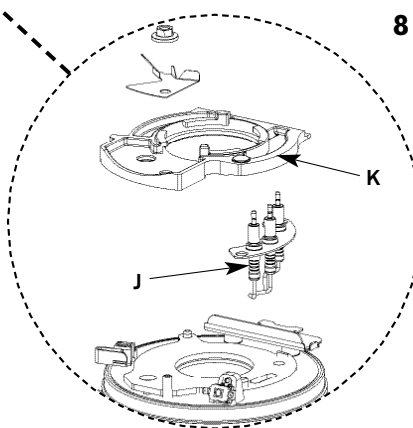


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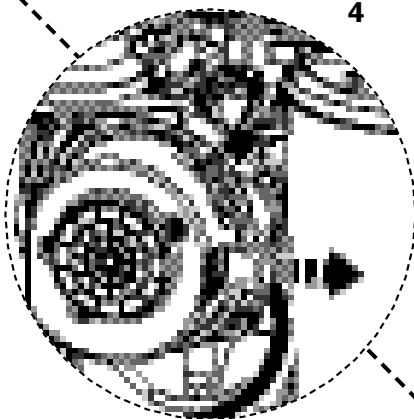
- 4 Remove electrical connector from fan.
- 5 Undo and remove securing nut (E) from the top of the heat exchanger.
- 6 Remove stainless steel viewing mirror (F).
- 7 Rotate fan and air/gas manifold assembly (G) around the top of the heat exchanger until it stops at the lug.
 ▶ Lift up assembly and remove from boiler.
- 8 Disconnect spark electrode and flame sensor connections (J).
 ▶ Remove clamping plate (K).
 ▶ Remove spark/flame electrode assembly from boiler.
 ▶ Remove seal from the top of the heat exchanger



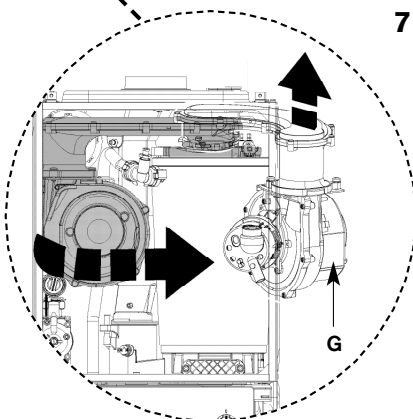
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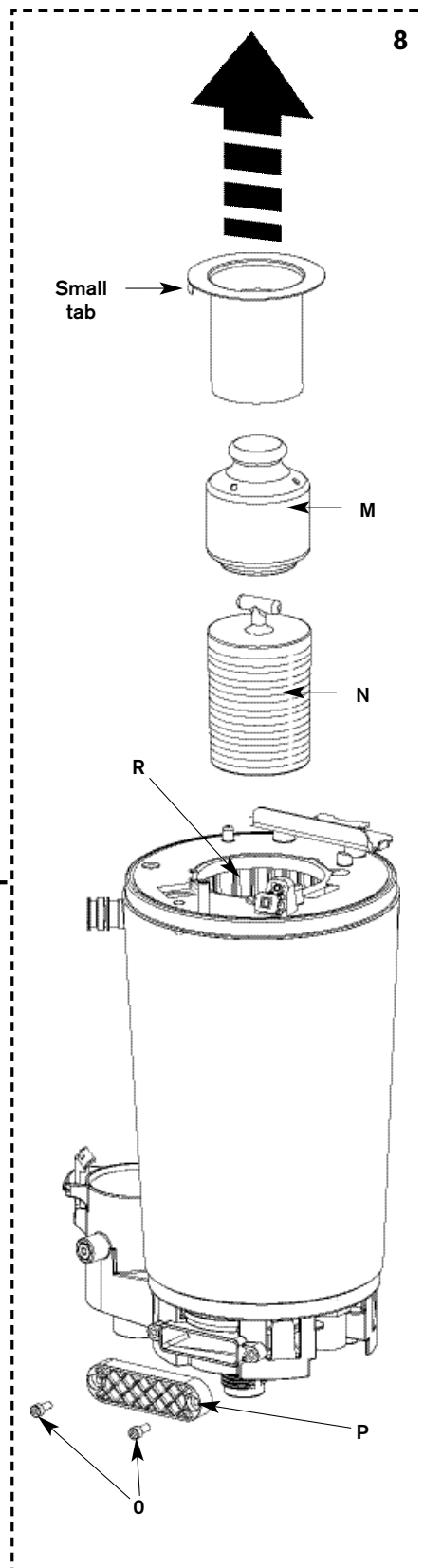
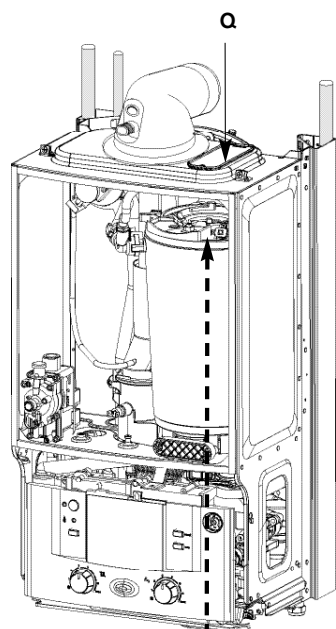
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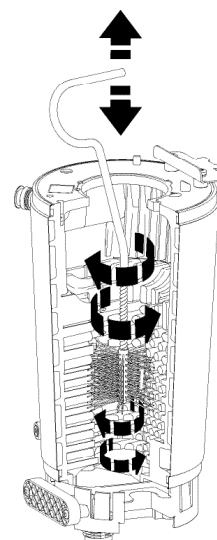
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7



- 8
- ▶ Remove burner (L).
 - ▶ Remove top baffle (M).
 - ▶ Remove baffle (N).
 - ▶ Remove the two hexagon headed screws (O) retaining the access cover (P) on the sump.
 - ▶ Access the heat exchanger flue ways by inserting the cleaning brush (7 716 192 312) through the top access hole in the casing (Q).
 - ▶ Clean heat exchanger flue ways (R) using the cleaning brush (7 716 192 312) removing any debris from the access point in the sump.



Clean around sealing surface on sump and replace access cover (P). Using a suitable container to collect water from syphon connection at the base of the boiler flush heat exchanger with water.

- ▶ Re-assemble ensuring that the lower baffle (N) and the top baffle (M) are refitted correctly.
- ▶ When re-fitting the burner ensure that it fits centrally within the heat exchanger and location tabs are situated in location holes.
- ▶ **Ensure seal is replaced with new seal and is correctly fitted.**
- ▶ Check the syphon unit for blockage before refitting to boiler.
- ▶ **Reassemble and check combustion as stated in the gas conversion section.**

NOTE: To show the heat exchanger more clearly it has been shown external to the appliance

THE BAFFLES (N) AND (M) MUST BE REFITTED INTO THE HEAT EXCHANGER AS SHOWN IN 9. FAILURE TO DO SO MAY RESULT IN DAMAGE TO THE BOILER

IMPORTANT: IF THE JOINT BETWEEN THE AIR/GAS MANIFOLD AND THE HEAT EXCHANGER IS DISTURBED THE SEALING GASKET MUST BE REPLACED.

CAUTION: TURN OFF THE GAS SUPPLY AND ISOLATE THE MAINS SUPPLIES BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS.

IMPORTANT: AFTER REPLACEMENT OF ANY COMPONENTS ALWAYS CHECK FOR GAS SOUNDNESS WHERE RELEVANT AND CARRY OUT FUNCTIONAL CHECKS AS DESCRIBED IN COMMISSIONING. ANY O-RING OR GASKET THAT APPEARS DAMAGED MUST BE REPLACED.

REPLACEMENT OF PARTS

1. Removing outer case

- 1.1 Undo 4 screws (A) securing boiler casing.
- 1.2 Pull case forward and remove.
 - ▶ To remove bottom tray, pull forward on the tag on the underside of the tray.

The following components can be replaced with the outer case removed:

Primary sensor
Overheat thermostat
Flue limit thermostat

2. Primary sensor

- ▶ Remove electrical connection (B) by pulling upwards. Squeeze retaining clip on plastic moulding (C) and pull sensor (D) upwards until clear of pocket in heat exchanger.
- ▶ Coat new sensor with heat conductive paste and replace.

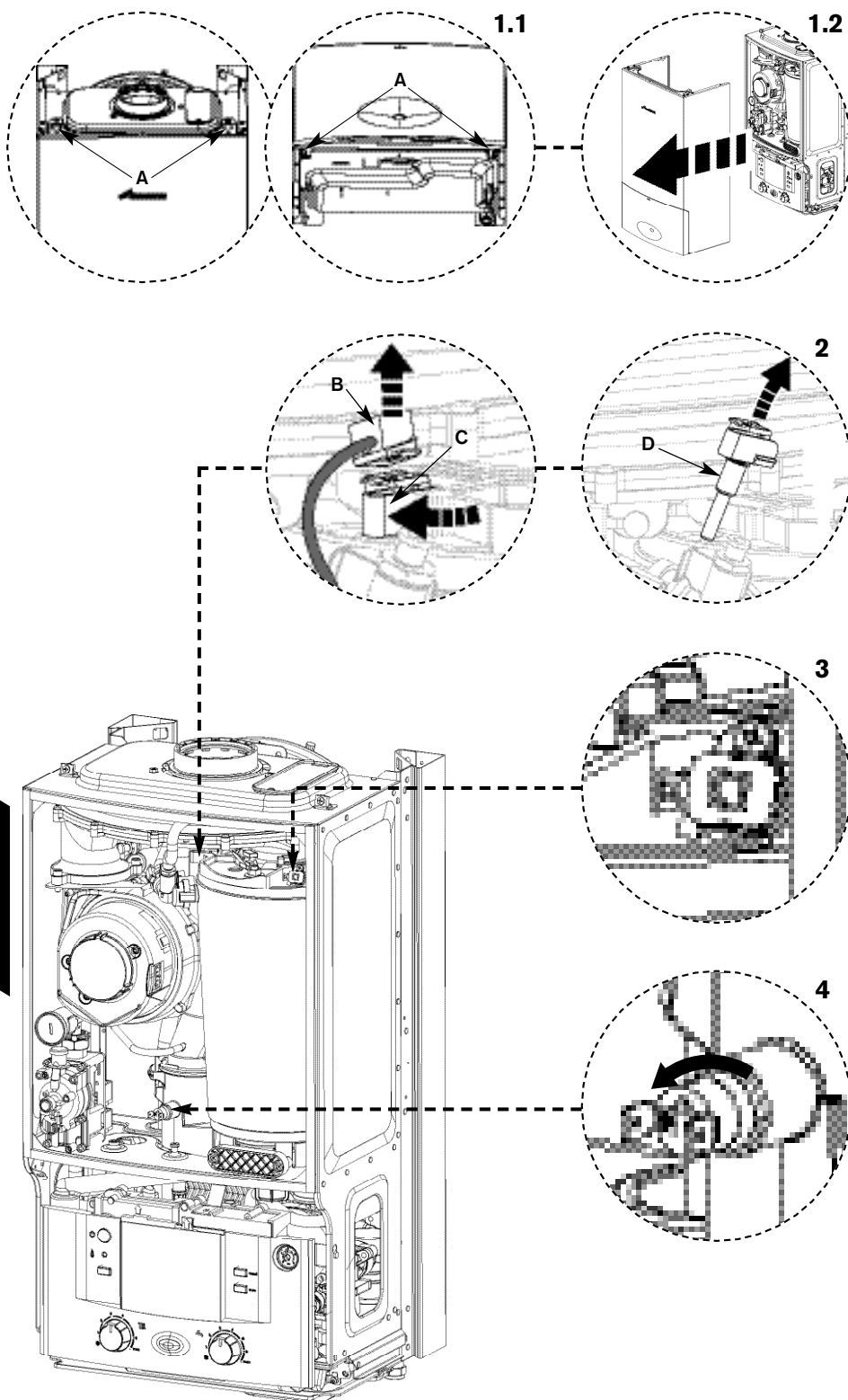
3. Overheat thermostat

- ▶ Remove two electrical connectors from thermostat.
- ▶ Slacken and remove fixing screw and thermostat.
- ▶ When replacing ensure thermostat sits correctly on surface of the casting with the left hand side of thermostat sitting up against the shoulder.

NOTE: It is essential that the mating surface of the thermostat is coated with heat conductive paste.

4. Flue overheat thermostat

- ▶ Remove electrical connections.
- ▶ Unscrew thermostat from flue.



The following components require the control to be moved in to the service position:

- Gas valve
- Siphon
- PCB fuse
- Transformer

5. Moving boiler control to service position

5.1 Remove screw (A) securing control.

5.2 Gently pull forward.

6. Gas valve

▶ Isolate gas supply at boiler gas cock.

6.1 Remove wire clip from gas valve outlet then pull gas adjustment assembly free from plastic connector and pull forward clear of case.

6.2 Undo bottom gas connection to gas valve.

6.3 Undo two securing screws (C) on the underside of casing.

▶ Pull valve up and forward out of boiler.

▶ Disconnect electrical connections.

▶ Replace valve with new seals and check for gas soundness.

NOTE: The valve will require setting, follow procedure "Setting the gas/air ratio" in the gas conversion section.

7. Gas adjuster

▶ Isolate gas supply at boiler gas cock.

▶ Repeat step 6.1 above.

▶ Twist retaining clip (D) to release then remove clip and tube.

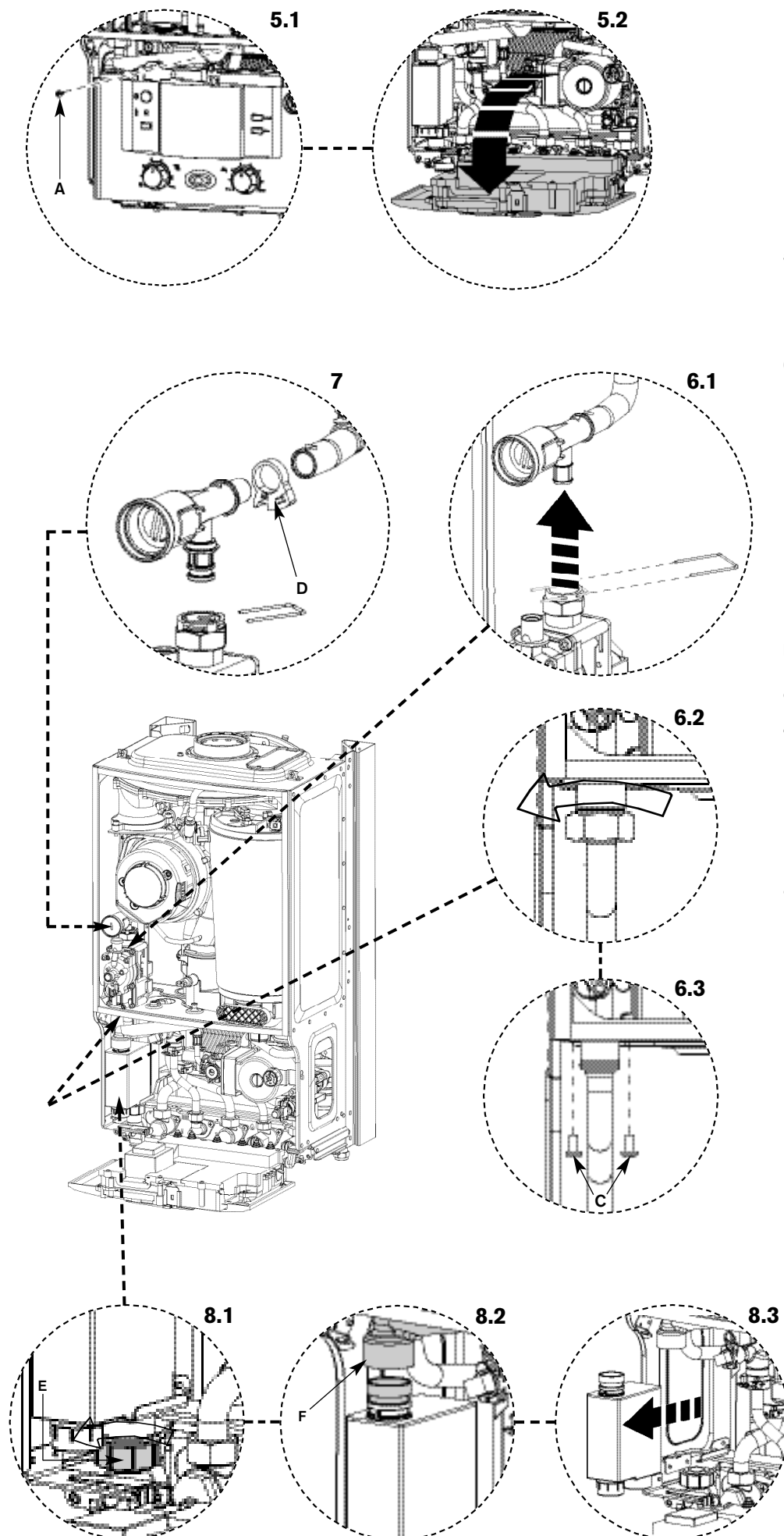
▶ Refit new adjuster and secure with clip.

8. Siphon

8.1 Undo plastic nut (E) on the siphon outlet. Drop condensate tube away from siphon.

8.2 Remove hose (F).

8.3 Remove siphon.



9. Access to boiler control components

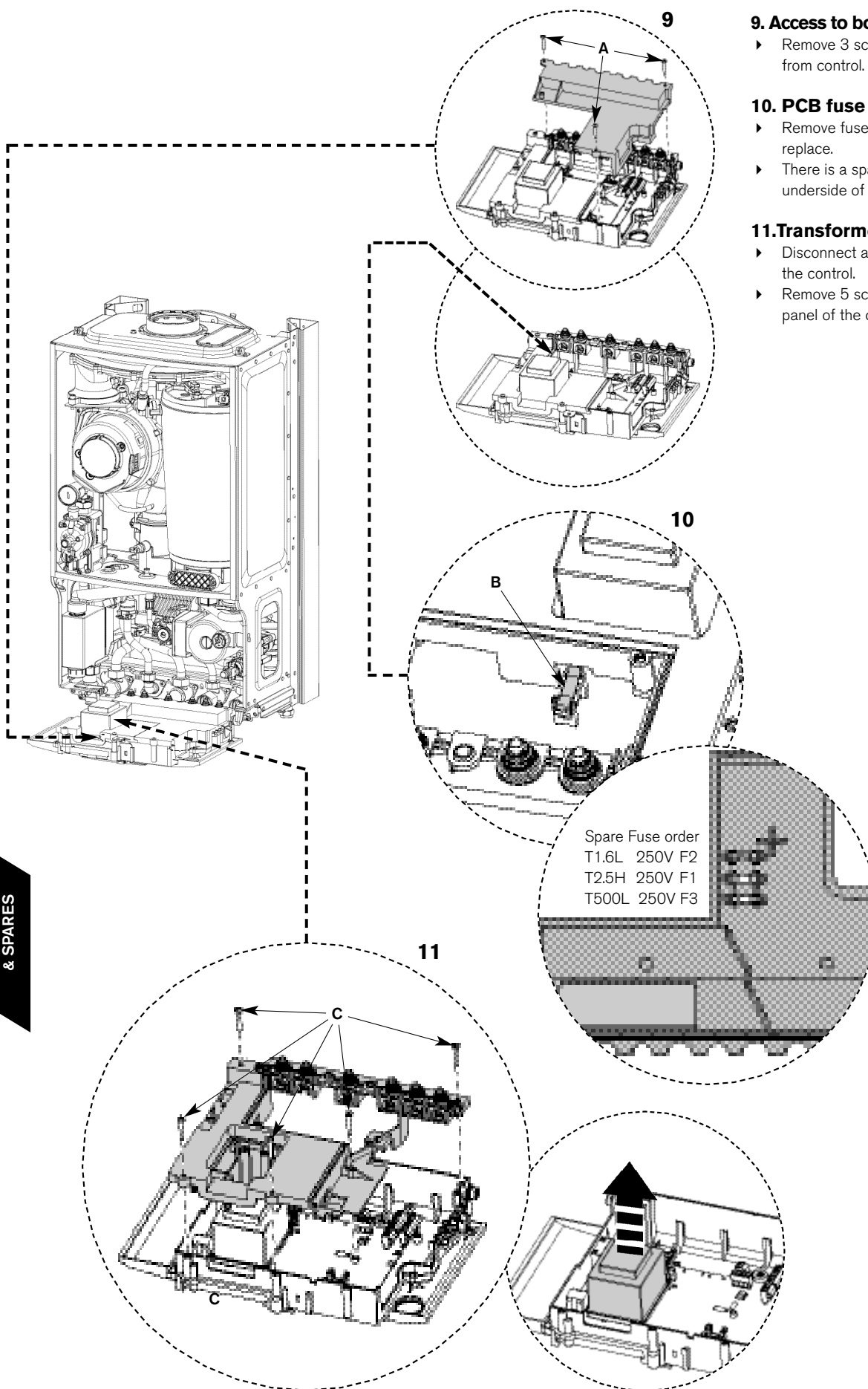
- ▶ Remove 3 screws (A) and remove cover from control.

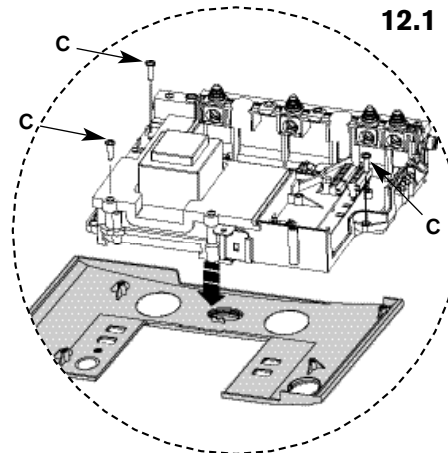
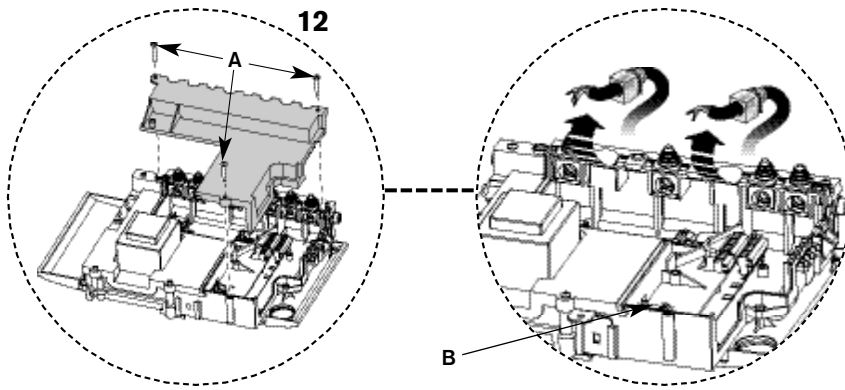
10. PCB fuse

- ▶ Remove fuse F1 (B) from the PCB and replace.
- ▶ There is a spare fuse clipped into the underside of the electrical cover.

11. Transformer / PCB

- ▶ Disconnect all electrical connections from the control.
- ▶ Remove 5 screws (D) retaining the rear panel of the control and remove panel.





12. Replacing control

The control is supplied within its plastic housing. The complete unit must be replaced.

- ▶ Remove ALL electrical connections from the control PCB including where cables run through restraints. These can be unclipped from the plastic moulding noting their position.

- ▶ Remove the code plug (B). The code plug should be left attached to the frame of the boiler by its plastic safety thread.

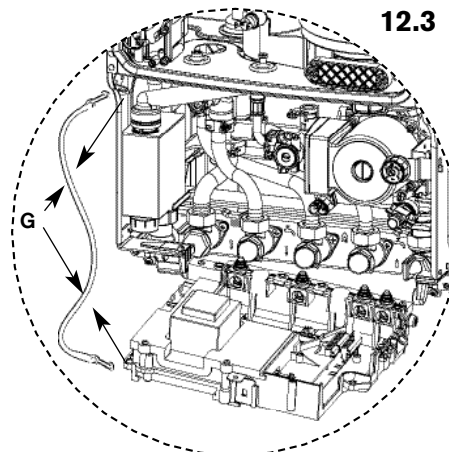
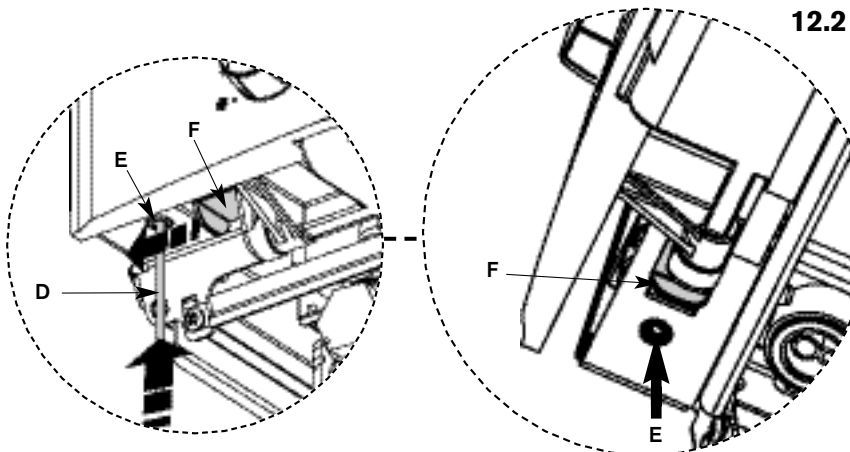
12.1 Remove the 3 screws (C) retaining the front facia making sure to support the facia when removing the last screw.

12.2 Using a suitable tool (D), press the button (E) upwards and slide the control support bracket (F) to the left.

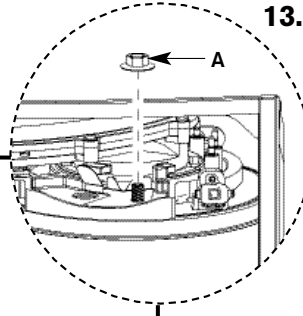
12.3 Support the control and unclip control support cable (G) from the boiler frame.

- ▶ Remove the support cable and fit to the new control.
- ▶ Remove appropriate cable restraints from the new control box.
- ▶ Fit control to the boiler.
- ▶ Re-connect support cable to the boiler and all electrical connections to the new control.

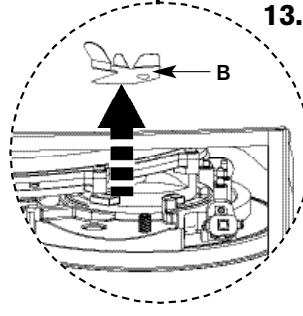
IMPORTANT: ENSURE CODE PLUG IS RE-FITTED TO THE NEW CONTROL. IF THIS IS NOT DONE THE BOILER WILL INDICATE ERROR AND WILL NOT FUNCTION.



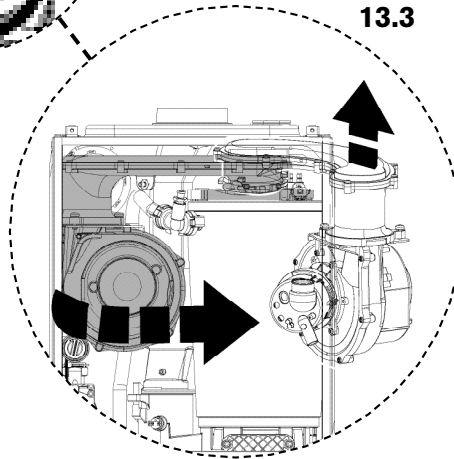
13.1



13.2



13.3



The following components require the air / gas manifold and fan assembly to be removed:

- Pressure switch
- Fan
- Electrode assembly
- Burner
- Heat exchanger

IMPORTANT: IF THE JOINT BETWEEN THE AIR/GAS MANIFOLD AND THE HEAT EXCHANGER IS DISTURBED THE SEALING GASKET MUST BE REPLACED.

IMPORTANT: AFTER REASSEMBLY THE COMBUSTION MUST BE CHECKED USING THE PROCEDURE IN THE SECTION "SETTING THE GAS AIR RATIO". MEASUREMENT AND SETTING (IF NECESSARY) OF THE GAS RATIO MUST NOT BE ATTEMPTED UNLESS THE PERSON IS EQUIPPED WITH A COMBUSTION ANALYSER CONFORMING TO BS 7927 AND IS COMPETENT IN ITS USE.

13. Air / gas manifold and fan assembly

- ▶ Remove electrical connector from fan.
- ▶ Remove wire clip from gas valve outlet then pull gas adjustment assembly free from plastic connector and pull clear of case (see 6.1).

13.1 Undo and remove securing nut (A) from the top of the heat exchanger.

13.2 Remove stainless steel viewing mirror (B).

13.3 Rotate fan and air/gas manifold assembly (shaded) around the top of the heat exchanger until the lug on the air/gas manifold is visible.

- ▶ Lift up assembly and remove from boiler.

14. Pressure switch

14.1 Remove electrical connections (C).

14.2 Slacken top retaining screw and remove bottom screw. (D).

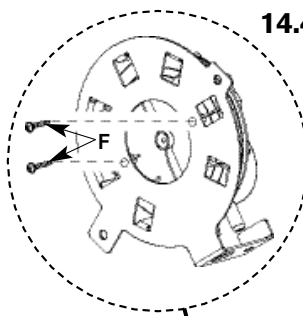
14.3 Remove tube (E).

14.4 Remove 2 screws (F) retaining pressure switch to bracket.

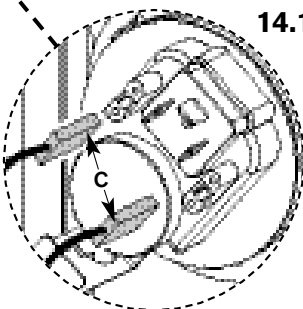
- ▶ Refit new pressure switch to bracket.

IMPORTANT: ENSURE TUBE IS REFITTED TO PRESSURE SWITCH

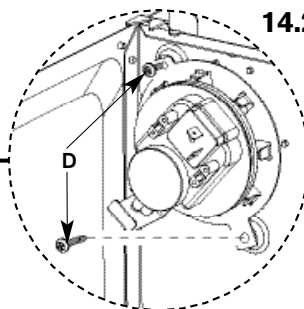
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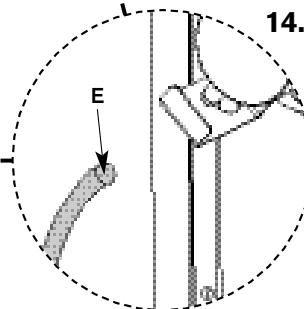
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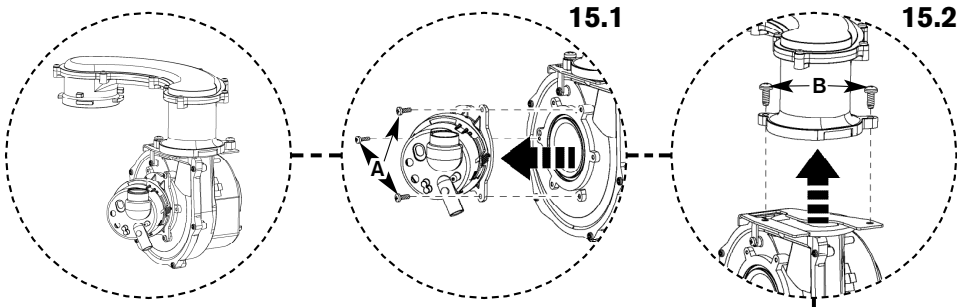


14.2



14.3



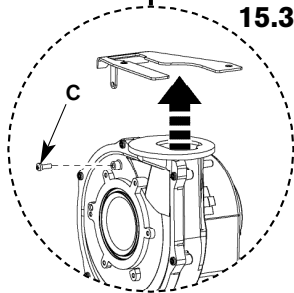
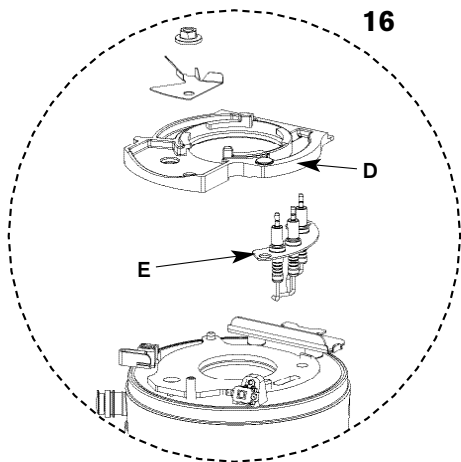


15. Fan

- 15.1** Remove 3 screws (A) retaining mixing chamber.
- 15.2** Remove 2 screws (B) retaining the fan to the air/gas manifold.
- 15.3** Remove screw (C) retaining plate and remove.
 - ▶ Re-assemble with new fan ensuring seals are correctly fitted.

16. Electrode assembly

- ▶ Disconnect spark electrodes and flame sensor connection.
- ▶ Remove clamping plate (D).
- ▶ Remove spark/flame electrode assembly (E) from heat exchanger.

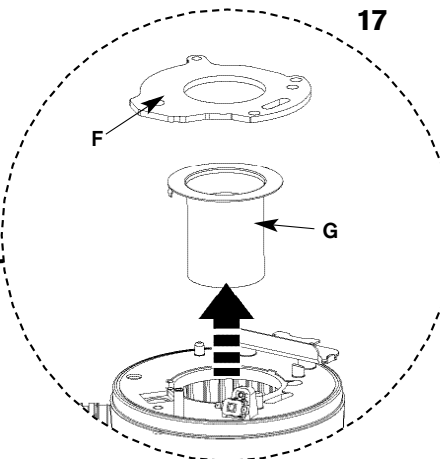
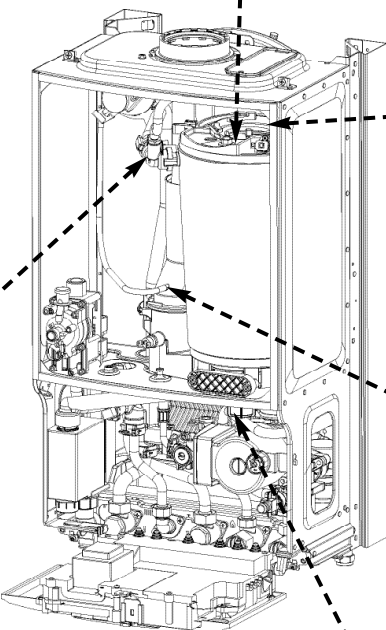


17. Burner

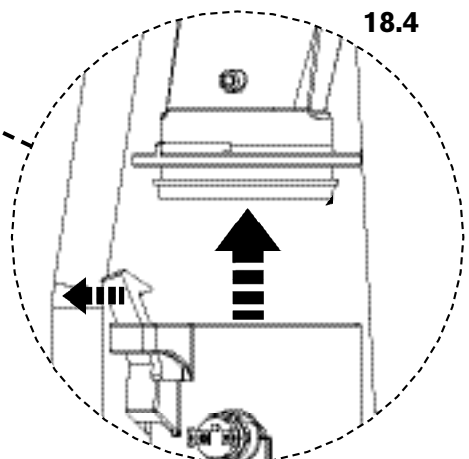
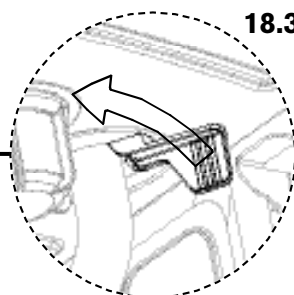
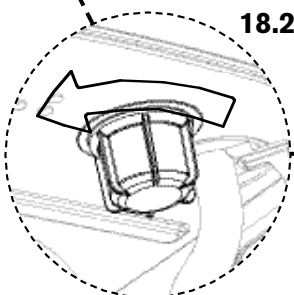
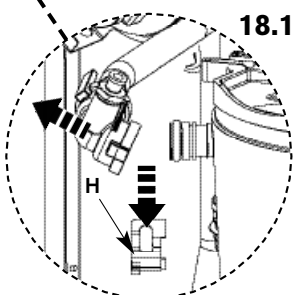
- ▶ Remove seal (F) from the top of the heat exchanger.
- ▶ Remove burner (G).
- ▶ Replace new burner in correct position.
- ▶ Ensure that burner tab fits correctly into hole.
- ▶ Ensure that the seal is replaced with a new one.

18. Heat Exchanger

- ▶ Isolate flow and return valves then drain the boiler.
- ▶ Remove siphon.
- 18.1** Remove clip from plastic elbow on the flow pipe and pull flow pipe away from heat exchanger.
- 18.2** Remove plastic nut from the bottom of the boiler.
- 18.3** Rotate lever to release return pipe.
- 18.4** Undo flue connection from sump.
 - ▶ Pull heat exchanger assembly up to clear.
 - ▶ Reassemble and check combustion as stated in the gas conversion section.



IMPORTANT: IF THE JOINT BETWEEN THE AIR/GAS MANIFOLD AND THE HEAT EXCHANGER IS DISTURBED THE SEALING GASKET MUST BE REPLACED.



19. Diverter valve motor

- ▶ Ensure the appliance is in service mode (there is no need to drain the appliance).
- ▶ Disconnect the electrical connector from the diverter valve motor.

18.1 Pull the motor assembly (A) towards you. The assembly will slide free from the valve.

- ▶ To refit, follow the above in reverse.

20. Diverter valve

- ▶ Ensure the appliance has been fully drained.
- ▶ Disconnect the electrical connector from the diverter valve motor.
- ▶ Undo the two screws holding the valve to the plastic housing.

20.1 Withdraw the valve (B) and clean the valve chamber if necessary.

- ▶ To refit, follow the above in reverse. Ensure any seals that have been disturbed are renewed.

21. Auto air vent

- ▶ Ensure the appliance has been fully drained.

21.1 Use a screwdriver or similar to rotate the air vent anticlockwise.

21.2 Lift the air vent (C) out of the housing and remove.

- ▶ To refit, follow the above in reverse.

22. DHW temperature sensor

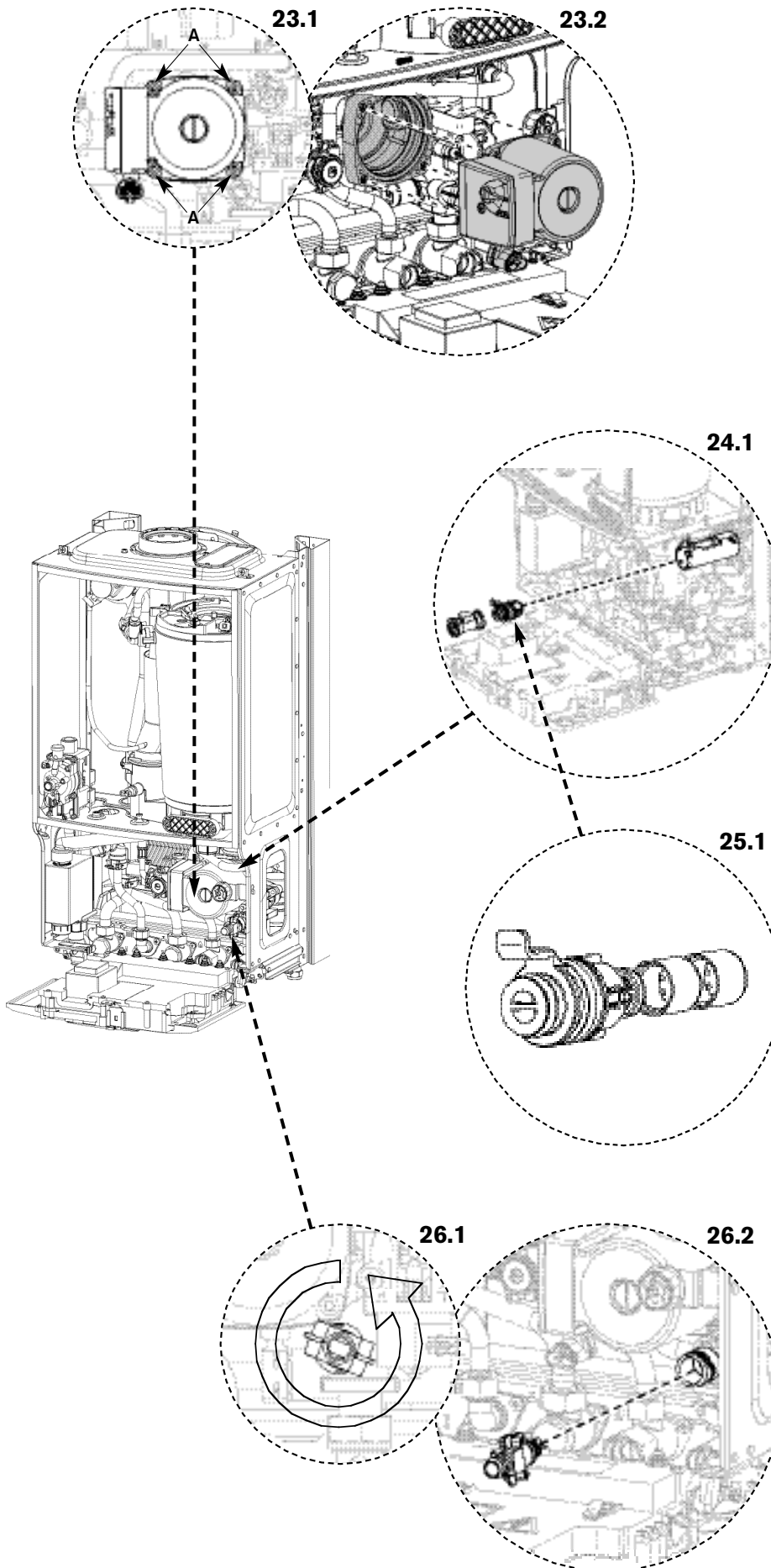
- ▶ Ensure the domestic hot water circuit is fully drained.

- ▶ Disconnect the electrical connection from the sensor.

22.1 Withdraw the spring clip.

22.2 Withdraw the sensor (D) from the housing.

- ▶ To refit, follow the above in reverse.



23. Pump head

- ▶ Ensure the boiler is fully drained.
- ▶ Disconnect the electrical connection from the bottom of the pump.

23.1 Remove the four Allen bolts (A) securing the pump at each corner.

23.2 Gently pull the pump towards you and remove.

- ▶ To refit, follow the above in reverse.

Pressure gauge

- ▶ Ensure the appliance has been fully drained.
- ▶ Withdraw the spring clip from the pressure sensing head housing.
- ▶ Undo the nut on the rear of the pressure gauge.
- ▶ Remove the pressure sensing head and pressure gauge capillary from the housing.
- ▶ To refit, follow the above in reverse. DO NOT omit the washer from the capillary when fitting a replacement gauge.

24. Flow sensor, flow restrictor housing and filter

- ▶ Ensure the domestic hot water circuit is fully drained.
- ▶ Disconnect the electrical connection to the turbine.
- ▶ Remove the spring clip from the housing and move the brass pipe to one side.

24.1 Withdraw the flow sensor and filter from the housing.

- ▶ Using the cartridge tag, withdraw the flow restrictor housing. If the regulator housing has become stuck, a pair of long nosed pliers may be used to grip the housing.
- ▶ To refit, follow the above in reverse. Ensure any seals that have been disturbed are renewed.

25. Flow regulator

- ▶ Remove the flow restrictor housing (See Removing the flow sensor, flow restrictor housing and filter).

25.1 Using a small Allen key or similar, push the flow restrictor cartridge out of it's housing.

- ▶ To refit, follow the above in reverse. Ensure any seals that have been disturbed are renewed.

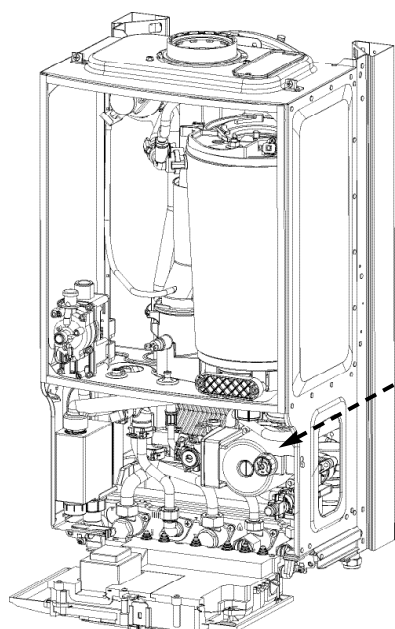
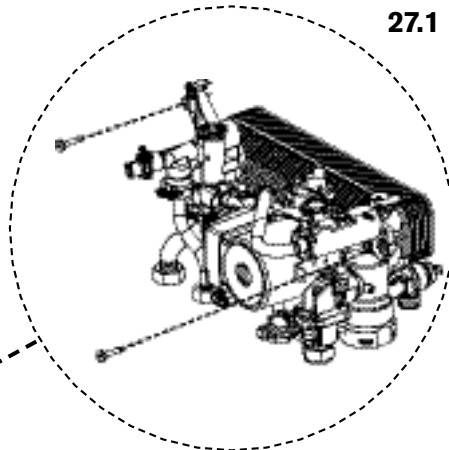
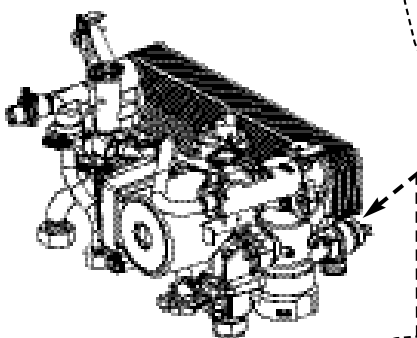
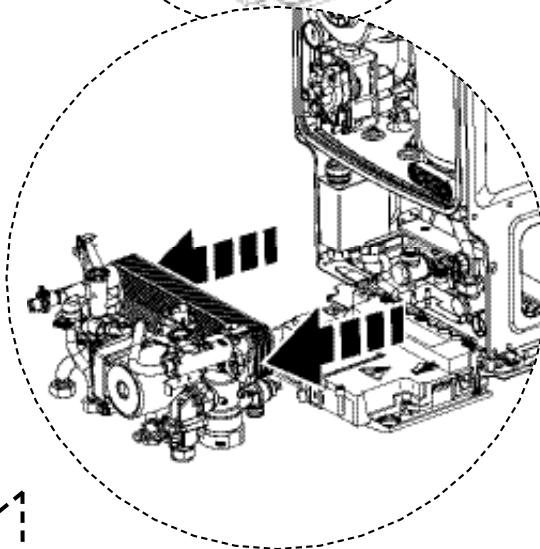
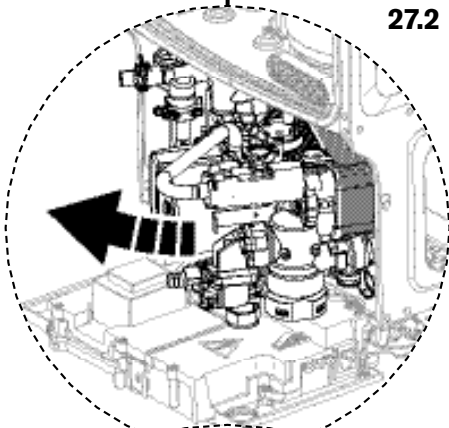
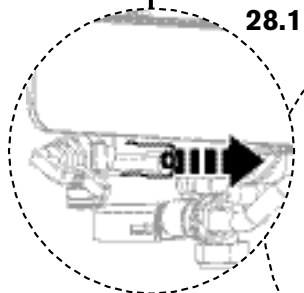
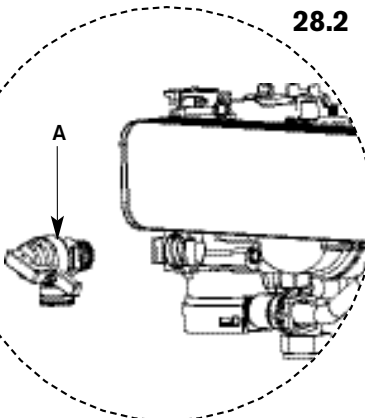
26. Drain tap

- ▶ Ensure the appliance has been fully drained.

26.1 Rotate the drain tap fully anticlockwise.

26.2 Withdraw the drain tap from its housing

- ▶ To refit, follow the above in reverse. Ensure any seals that have been disturbed are renewed.

**27.1****27.2****28.1****28.2**

REPLACEMENT OF PARTS

27. Hydraulic Block

- ▶ Ensure the appliance has been fully drained.
- ▶ Disconnect the electrical connections to the NTC, Turbine and pump.
- ▶ Undo the nuts securing the copper water pipes to the manifold (there is no need to remove the gas pipe).
- ▶ Release the spring clips securing these water pipes to the plastic housing and remove the pipes.
- ▶ Release the spring clip securing the expansion vessel pipe to the plastic housing and remove the pipe.
- ▶ Undo the nut securing the pressure gauge to its bracket and remove the gauge.
- ▶ Release the locking devices that secure the two copper water pipes leading to the combustion chamber by squeezing the two tabs together and rotating anticlockwise (viewed from above).
- ▶ Remove the rubber pipe connecting the sump and remove the syphon.

NOTE: this is not essential but makes the removal of the block easier.

27.1 Undo the two screws securing the hydraulic block to the chassis (located top left / top right of the housing)

27.2 Lift the left hand side of the block slightly, then manoeuvre the block out, starting with the right hand side.

- ▶ Take care not to snag the harness or pressure gauge bracket.

NOTE: the block will still contain a small amount of water, which will spill if the block is tilted.

- ▶ To refit, follow the above in reverse. Ensure any seals that have been disturbed are renewed.

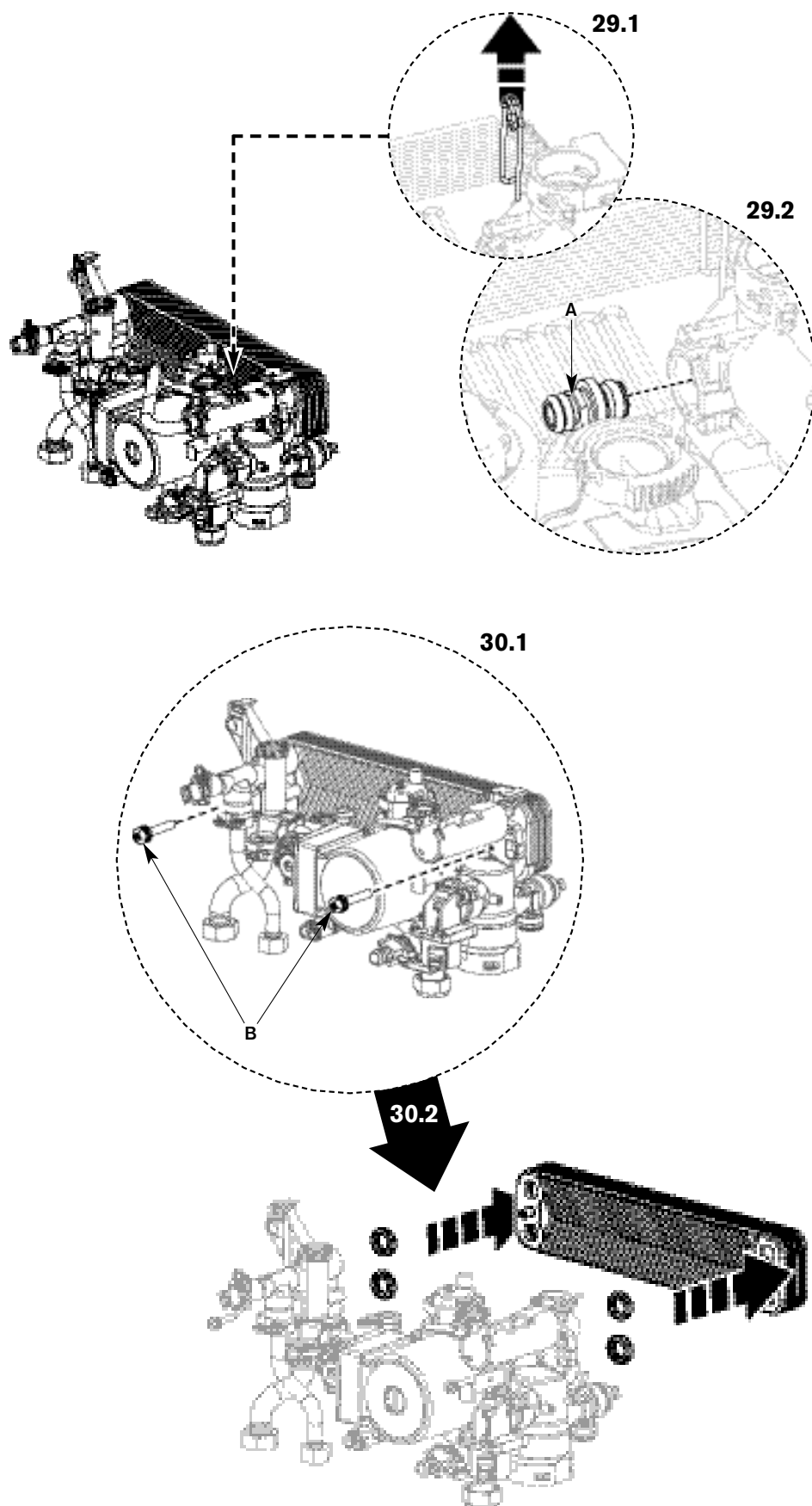
28. CH pressure relief valve

- ▶ Remove the hydraulic block from the boiler (See Removing the Hydraulic Block).

28.1 Remove the spring clip from the Pressure relief valve housing.

28.2 Withdraw the pressure release valve (A) from its housing.

- ▶ To refit, follow the above in reverse. Ensure any seals that have been disturbed are renewed.



29. Plastic protection device

- ▶ Ensure the system is fully drained (see draining the appliance).
- ▶ Disconnect all pipes connected to the pump housing.
- ▶ Remove the electrical connection to the pump.
- ▶ Withdraw the metal clip to the right of the pump head to release the pump housing.
- ▶ Slide the device to the left and then withdraw it from the appliance.

29.1 Remove the spring clip from the pressure relief valve housing.

29.2 Withdraw the pressure relief valve (A).

- ▶ To refit, follow the above in reverse. Ensure any seals that have been disturbed are renewed.

30. DHW Heat exchanger

- ▶ Remove the Hydraulic block from the boiler (See Removing the Hydraulic Block).

30.1 Undo the two screws (B) securing the plastic housings to the heat exchanger.

30.2 Remove the heat exchanger

- ▶ To refit, follow the above in reverse. Ensure any seals that have been disturbed are renewed.

31. Bypass valve

- ▶ Remove the Hydraulic block from the boiler (See Removing the Hydraulic Block).
- 31.1** Remove the two spring clips at either end of the copper bypass pipe.
- ▶ Undo the screw securing the left hand plastic housing to the heat exchanger
 - ▶ Move the housing to the left to free up the one end of the pipe.
 - ▶ Remove the pipe from the right hand housing to reveal the bypass valve
- 31.2** Using a pair of pliers, pull out the bypass valve (A) from the housing
- ▶ To refit, follow the above in reverse. Ensure any seals that have been disturbed are renewed.

32. Expansion vessel

The expansion vessel can be replaced with the boiler in position if there is a side exit flue fitted and there is a minimum clearance of 340mm above the boiler casing. If vertical flue is fitted then a similar clearance to one side and the flue is required.

If clearance is not available, the boiler will need to be removed from the mounting frame to gain access to the expansion vessel.

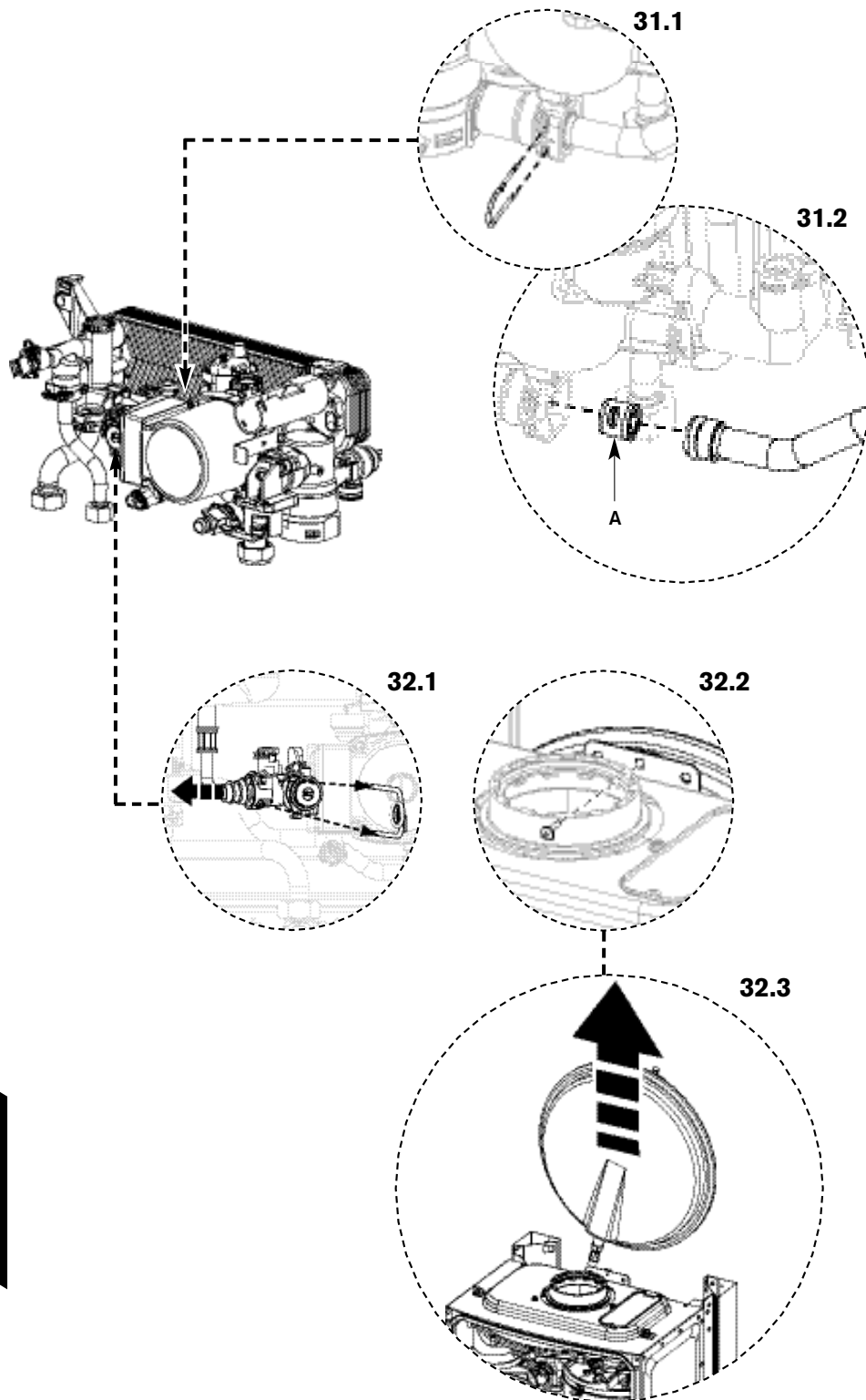
Alternatively a second vessel of at least the capacity of 7lts can be fitted to the return from the heating system as close as possible to the boiler.

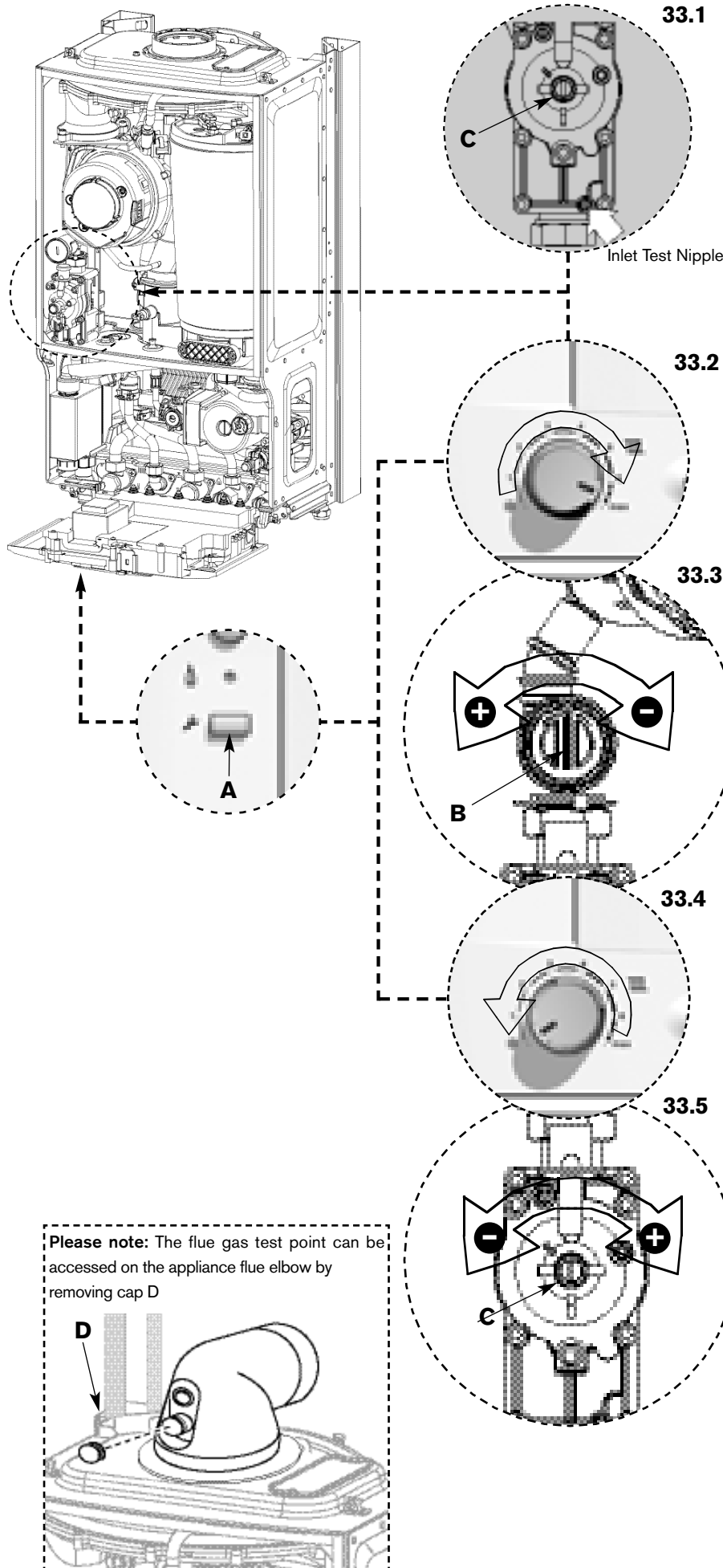
Expansion vessel replacement (Boiler in place)

- ▶ Isolate mains power from the boiler.
 - ▶ Place the controls in service position.
 - ▶ Isolate the boiler from the heating system (and cylinder return if internal diverter valve is fitted) using service valves.
 - ▶ Drain boiler.
- 32.1** Remove clip from expansion vessel connection.
- 32.2** Remove screw retaining the vessel to the top of the boiler casing.
- 32.3** Pull the vessel up and out over the flue system or to one side if fitted with a vertical flue.
- ▶ Remove the flexible hose from the expansion vessel and fit to the replacement vessel using a new seal. Ensure that the connection to the boiler will be pointing to the right hand side of the appliance when fitted.
 - ▶ Reassemble expansion vessel into boiler and connect flexible pipe to boiler.

Removing boiler

- ▶ Isolate electrical supply.
- ▶ Isolate system and gas connections at the service valves.
- ▶ Drain boiler.
- ▶ Disconnect electrical supply and any external controls.
- ▶ Disconnect flue connection from the boiler.
- ▶ Undo connection to boiler at the service valves.
- ▶ Remove clip from expansion vessel connection to the boiler.
- ▶ Gently raise the boiler off the mounting frame.
- ▶ Replace expansion vessel and refit the boiler to the mounting frame.
- ▶ Follow the commissioning procedure in this manual.





THE SETTING OF THE GAS RATIO MUST BE CARRIED OUT BY A COMPETENT PERSON. SETTING OF THE GAS RATIO MUST **NOT** BE ATTEMPTED UNLESS THE PERSON CARRYING OUT THE CONVERSION IS EQUIPPED WITH A COMBUSTION ANALYSER CONFORMING TO BS 7927 AND IS COMPETENT IN ITS USE.

33. Setting the CO₂

Note: When running in the service mode, the boiler will operate both the central heating & DHW circuits. This is to allow sufficient time for the setting procedure. It will be necessary to run water through the DHW circuit to ensure that the boiler will not cycle on low heating demands.

33.1 Connect manometer to inlet pressure point on the gas valve.

- ▶ To adjust the CO₂ it will be necessary to first operate the boiler at maximum output.
- ▶ Press and hold down the service button (A) for 10 seconds until illuminated. The blue power indicator will flash.

33.2 Turn central heating control to maximum; the boiler will then go to maximum output.

NOTE: The control will resume normal operation after 15 minutes or if the service button is pressed for over a second.

33.3 Using a flat blade screwdriver set the CO₂ via adjuster (B) using table below.

CO₂ settings for Greenstar 25Si and 30Si

NOTE. CO₂ should be measured after 10 minutes

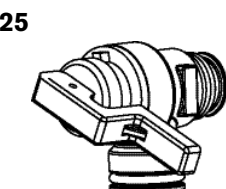
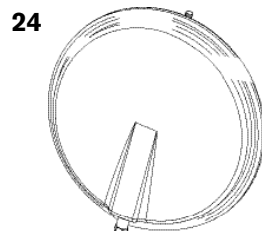
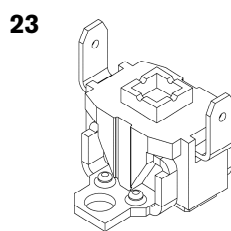
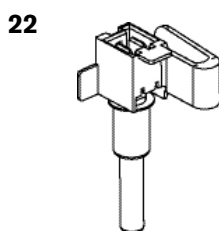
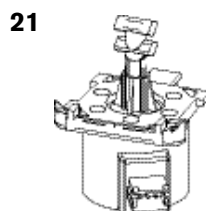
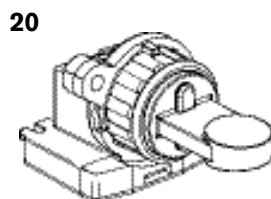
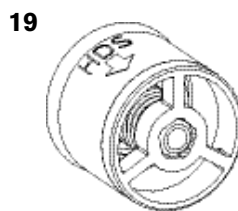
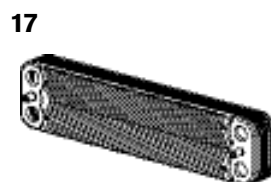
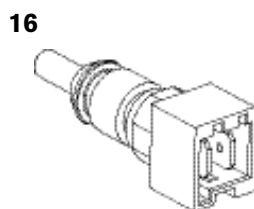
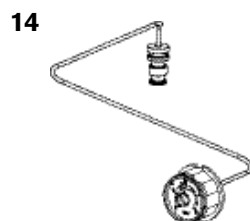
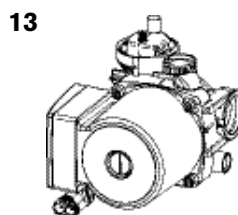
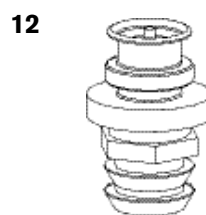
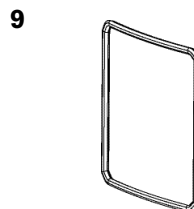
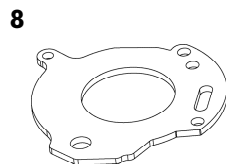
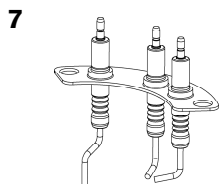
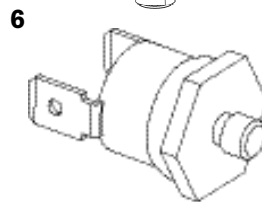
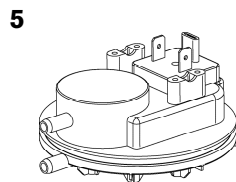
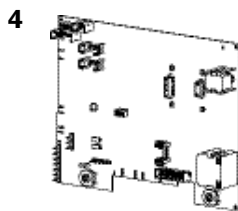
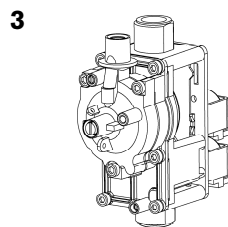
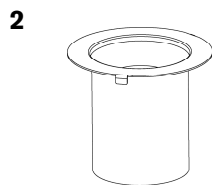
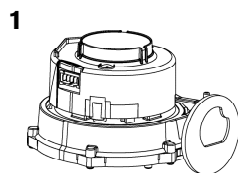
Gas type	CO ₂ setting maximum	CO ₂ setting minimum
Natural gas	9.8% ±0.2	9.2% ±0.2
LPG	11.0% ±0.2	10.5% ±0.2

- ▶ Check CO is less than 200ppm.
- ▶ Measure the inlet pressure; it should be no less than 18.5mb for natural gas and 37mb for LPG.

33.4 Set the central heating control to minimum. This will make the boiler go to minimum power.

33.5 Measure the CO₂; it should now be at the figure for minimum output. If not adjust (C) on the gas valve until correct.

- ▶ Return to maximum and re-check the CO₂. If correct press and hold down the service button for 2 seconds; the button will cease to be illuminated and the blue power indicator will be permanently illuminated.
- ▶ Remove manometer and re-seal inlet pressure point on gas valve.
- ▶ Fit new plastic sealing cover on to outlet adjuster (B).
- ▶ Fit white cover over valve adjuster (C) and secure with black security tag.
- ▶ Remove red arrow from data plate and fit new one in correct position for gas type.
- ▶ Re-assemble and refit boiler case.
- ▶ Re-connect mains electrical supply and check boiler operation as stated in the commissioning section.
- ▶ Fit new label from kit over existing label on the appliance bottom panel.



SHORT PARTS LIST

1 Fan	WORCESTER Part No.	8 717 204 453 0
	GC No.	H26 536
2 Burner	WORCESTER Part No.	8 718 120 609 0
	GC No.	H26 538
3 Gas valve	WORCESTER Part No.	8 716 107 052 0
NG	GC No.	H26 540
LPG	WORCESTER Part No.	8 716 107 053 0
LPG	GC No.	H26 539
4 Control board	WORCESTER Part No.	8 716 109 540 0
	GC No.	H31 408
5 Air pressure switch	WORCESTER Part No.	8 716 106 633 0
	GC No.	H26 543
6 Temperature limit sensor	WORCESTER Part No.	8 722 963 858 0
	GC No.	H08 291
7 Electrodes	WORCESTER Part No.	8 718 107 087 0
	GC No.	H26 544
8 Gasket - burner/electrodes	WORCESTER Part No.	8 716 106 506 0
	GC No.	H26 545
9 Seal - inner case/mantel	WORCESTER Part No.	8 716 106 635 0
	GC No.	H26 546
10 Flow reg. Type E 9litre orange	WORCESTER Part No.	8 716 141 143 0
	GC No.	324 823
11 Flow reg. Type E 11litre brown	WORCESTER Part No.	8 716 107 044 0
	GC No.	H22 460
12 Pressure relief valve DHW	WORCESTER Part No.	8 717 401 029 0
	GC No.	H02 526
13 Pump assembly 3 speed	WORCESTER Part No.	8 716 106 355 0
	GC No.	H02 527
14 Pressure gauge	WORCESTER Part No.	8 717 208 107 0
	GC No.	H02 528
15 Flow sensor	WORCESTER Part No.	8 716 107 223 0
	GC No.	H02 529
16 DHW temperature sensor	WORCESTER Part No.	8 714 500 081 0
	GC No.	H02 538
17 Heat exchanger 12 plate	WORCESTER Part No.	8 716 106 686 0
	GC No.	H02 538
18 Heat exchanger 16 plate	WORCESTER Part No.	8 716 106 685 0
	GC No.	H02 531
19 By-pass valve	WORCESTER Part No.	8 716 106 434 0
	GC No.	H02 532
20 Diverter valve assembly	WORCESTER Part No.	8 716 106 845 0
	GC No.	H02 533
21 Diverter valve motor	WORCESTER Part No.	8 716 106 847 0
	GC No.	H02 534
22 Control sensor - primary	WORCESTER Part No.	8 716 106 688 0
	GC No.	H26 542
23 High limit stat	WORCESTER Part No.	8 707 206 196 0
	GC No.	H26 584
24 Expansion vessel	WORCESTER Part No.	8 716 105 545 0
	GC No.	H05 206
25 Pressure relief valve	WORCESTER Part No.	8 716 106 431 0
	GC No.	H09 750

L.P.G. CONVERSION

ISOLATE MAINS ELECTRICAL SUPPLY AND REMOVE OUTER CASE AS SHOWN IN THE INSTALLATION, COMMISSIONING & SERVICING INSTRUCTIONS

THE CONVERSION MUST BE CARRIED OUT BY A COMPETENT PERSON. IT MUST **NOT** BE ATTEMPTED UNLESS THE PERSON CARRYING OUT THE CONVERSION IS EQUIPPED WITH A COMBUSTION ANALYSER CONFORMING TO BS 7927 AND IS COMPETENT IN ITS USE.

Important: The appliance shall not be installed into a room or internal space below ground level when it is intended for use with LPG (propane - G31). This does not preclude the installation into a room or space which is a basement on one side of the building but open to ground on the opposite side.

Installation Regulations

In addition to those specified in the main booklet the following standard applies when converting to an LPG appliance: **BS 5842 Domestic Propane Gas Burning Installations.**

All conversions will require the air gas ratio to be set correctly for the gas used. The procedure for setting the air gas ratio is on page 52.

1. Moving boiler control to service position

- ▶ Remove boiler case, as described on page 36.

- 1.1 Remove screw (A) from retaining bracket.
- 1.2 Lower control panel into service position.

2. Gas valve

- ▶ Isolate gas supply at boiler gas cock.
- 2.1 Remove wire clip from gas valve outlet then pull gas adjustment assembly free from plastic connector and pull forward clear of case.
 - 2.2 Undo bottom gas connection to gas valve.
 - 2.3 Undo two securing screws (B) on the underside of casing.
 - ▶ Pull valve up and forward out of boiler.
 - ▶ Disconnect electrical connections.
 - ▶ Fit plastic retaining nut to the outlet of the gas valve from the kit and hand tighten.
 - ▶ Replace valve with new seals.
 - ▶ Check for gas soundness.

3. Gas adjuster

- ▶ Twist retaining clip (C) to release then remove clip and tube.
- ▶ Refit new adjuster and secure with clip. Coloured red for LPG or black for NG.

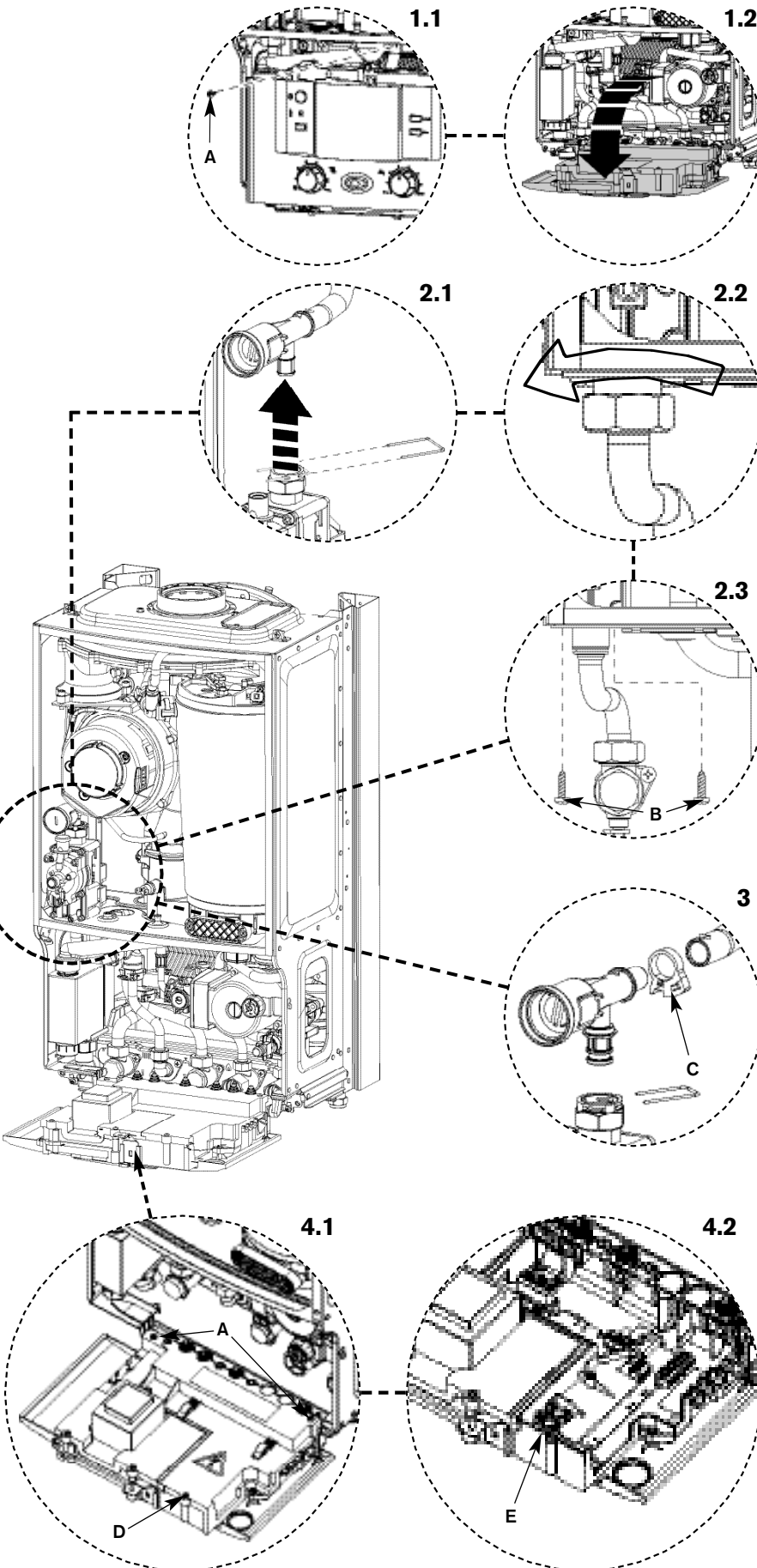
4. Code plug

- 4.1 Remove 3 screws (D) retaining plastic cover at rear of control box and remove.
- 4.2 Replace code plug (E) with new one supplied with conversion kit.
 - ▶ Replace plastic cover.
 - ▶ Place control in normal position and secure with screw.

Code plugs

25kW NG	-	104
25kW LPG	-	105
30kW NG	-	106
30kW LPG	-	107

THE GAS / AIR RATIO MUST BE RESET AFTER CONVERSION. THE PROCEDURE CAN BE FOUND IN THE REPLACEMENT PARTS SECTION OF THIS MANUAL.



NOTE : This fault finding information is for guidance only. Worcester cannot be held responsible for costs incurred by persons not deemed to be competent.

The electronic control system for this boiler incorporates a blue central indicator. This normally confirms the permanent mains supply but, by flashing at different rates during a fault, provides a guide to the cause as listed.

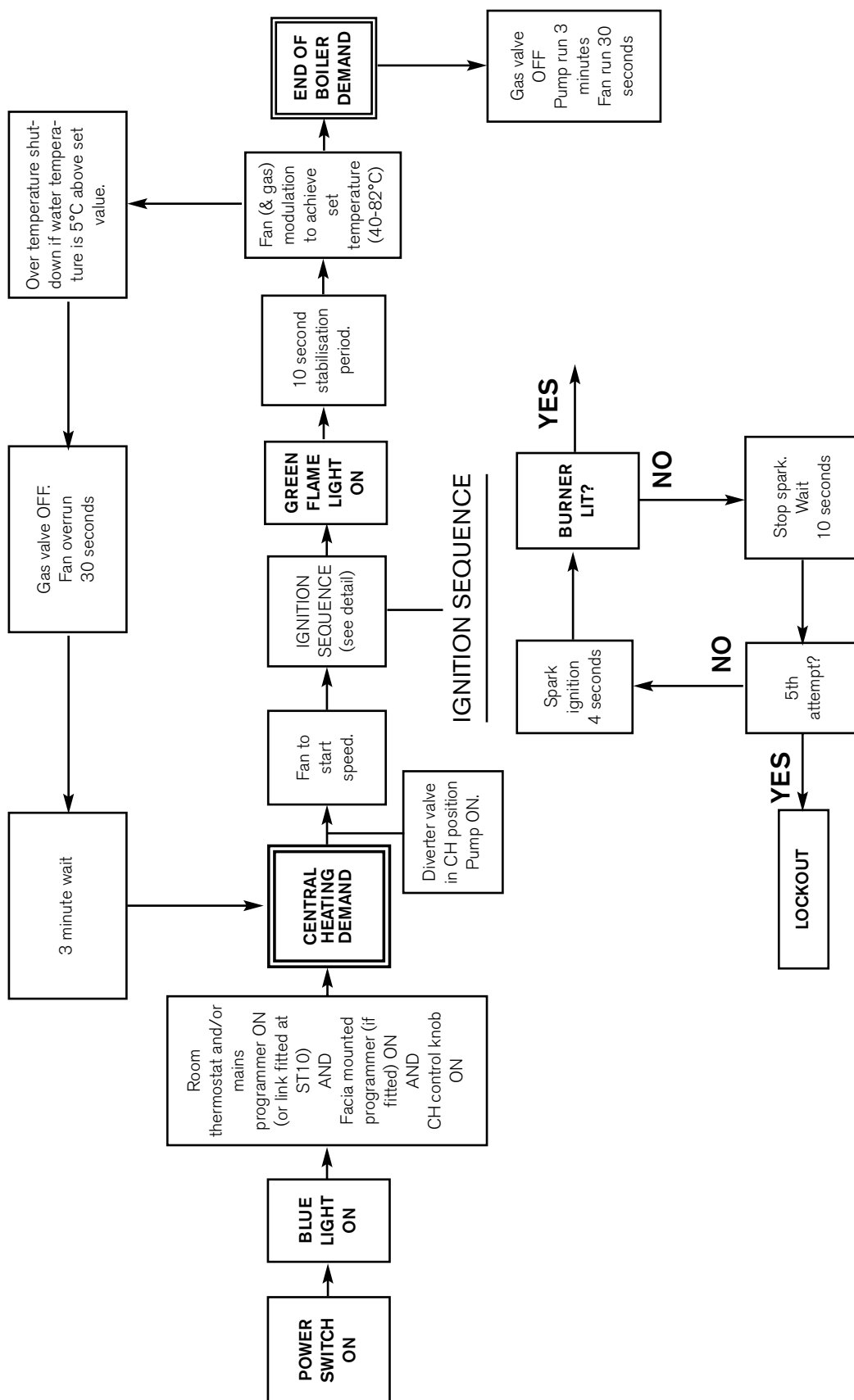
This fault finding system assumes that the appliance has been operating normally until the time of failure (i.e. not a first installation error).

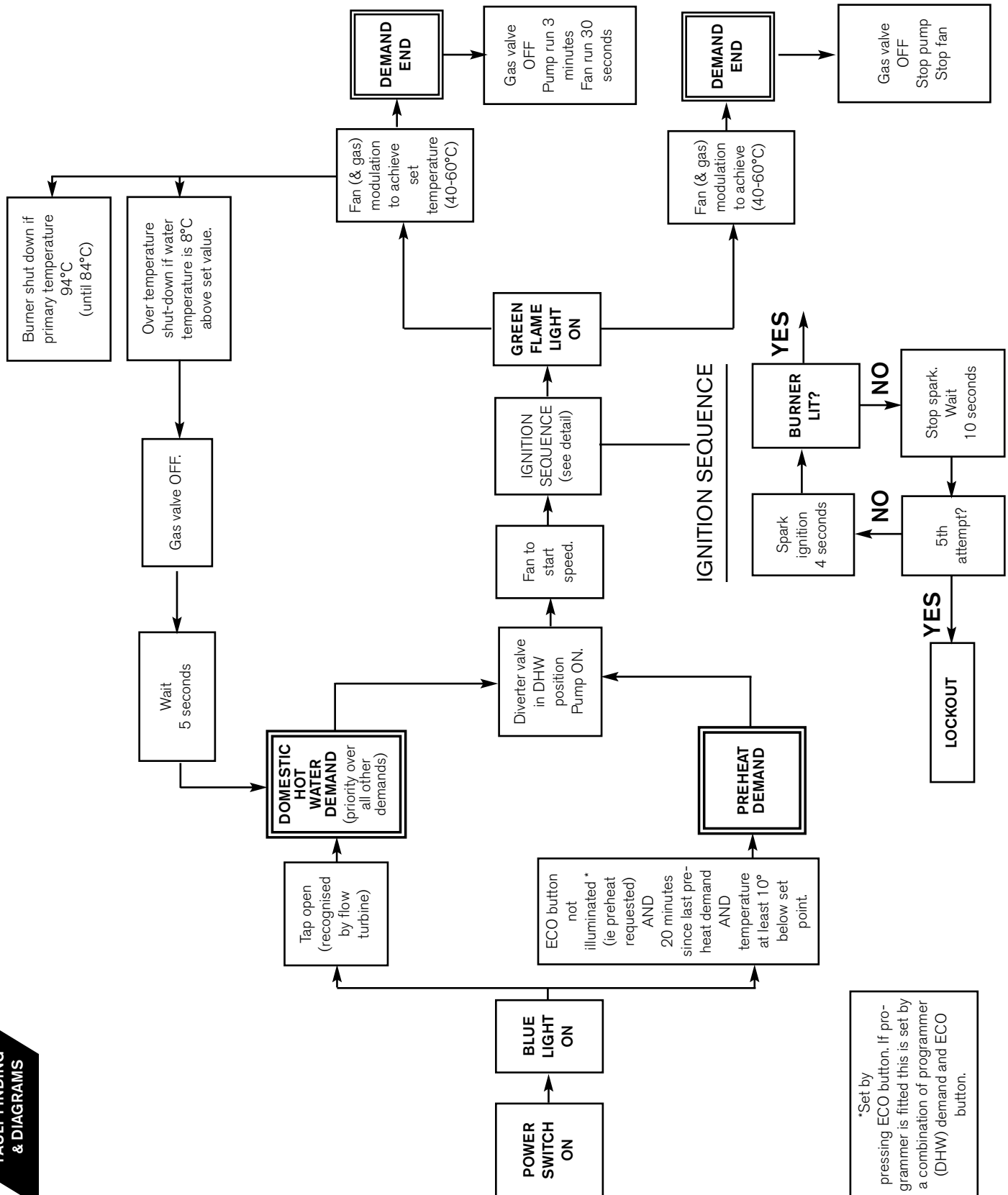
PRELIMINARY CHECKS : Preliminary electrical system checks are the first electrical checks to be carried out during a fault-finding procedure. On completion of the Service/Fault-Finding task which has required the breaking and remaking of electrical connections, check (a) EARTH CONTINUITY, (b) SHORT CIRCUIT CHECK, (c) POLARITY and (d) RESISTANCE TO EARTH.

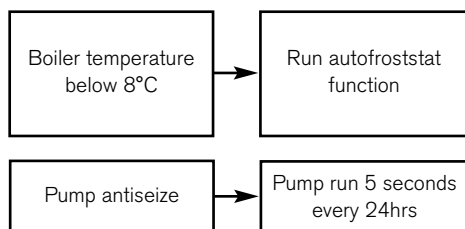
Blue light indication	Lockout reset button	Fault	Possible solution/check
Off	Off	No power at control board	Permanent mains supply to boiler. Boiler mains switch. Fuse F1, 2.5A or Fuse F3, 0.5A Transformer (both coils below 100Ω). Otherwise replace control board.
On	Off	Boiler not operating during central heating demand (HW ok)	Live demand at ST10-LR (from external roomstat/timer). Facia mounted timer (if fitted). CH knob in winter position. Diverter valve. Control board.
		Boiler operating without live demand at ST10-LR (from external roomstat timer).	Some older thermostats (containing capacitors) may give a low voltage return at ST10-LR when the thermostat contacts are open. Check that there is not a permanent live at ST10-LR from another source.
		Boiler not operating during hot water demand (CH ok).	See Flow Sensor Test below. or Diverter valve. Control board.
		Boiler not operating during any demand.	Fan. Control board.
Slow flash (normally off, flashes on)	Flashing (reset required)	Ignition lockout	Gas present and at correct pressure. Combustion CO ₂ level. Flue condition. Ignition electrodes / harness / connections. Gas valve (coils 140-190Ω) / low voltage harness connection. Otherwise replace control board.
Slow flash (normally on, flashes off)	Flashing (reset required)	Flue overheat	Heat exchanger blocked. Heat exchanger baffles removed and not refitted.
		Heat exchanger overheat	Water pressure. All air vented. Pump / harness / connections. Water leaks / blockages. Safety thermostats / low voltage wiring harness / connections. Otherwise replace control board.
		Flue blockage	Blockage in flue system.
Fast flash	Off	Volatile lockout	Temperature sensor (8000-20,000Ω). Low voltage wiring harness / connections to sensor. Fan / fan harness / connections to fan. Code plug fitted.
Fast flash	Flashing	Internal fault	Replace control board
2 pulses	No light	Not a fault code	Service mode selected to min, press service button to return to normal.
5 pulses	No light	Not a fault code	Service mode selected to max, press service button to return to normal.

Flow Sensor Test

:Replace control board if: 5V is not across the red and black cables.
:1.5V-3.5V is across the yellow and black cables (with water flowing).
Otherwise replace flow sensor.







GAS BOILER COMMISSIONING CHECKLIST

BOILER SERIAL No. _____

NOTIFICATION No. _____

CONTROLS To comply with the Building Regulations, each section must have a tick in one or other of the boxes

TIME & TEMPERATURE CONTROL TO HEATING	ROOM T/STAT & PROGRAMMER/TIMER <input type="checkbox"/>	PROGRAMMABLE ROOMSTAT <input type="checkbox"/>
TIME & TEMPERATURE CONTROL TO HOT WATER	CYLINDER T/STAT & PROGRAMMER/TIMER <input type="checkbox"/>	COMBI BOILER <input type="checkbox"/>
HEATING ZONE VALVES	FITTED <input type="checkbox"/>	NOT REQUIRED <input type="checkbox"/>
HOT WATER ZONE VALVES	FITTED <input type="checkbox"/>	NOT REQUIRED <input type="checkbox"/>
THERMOSTATIC RADIATOR VALVES	FITTED <input type="checkbox"/>	
AUTOMATIC BYPASS TO SYSTEM	FITTED <input type="checkbox"/>	NOT REQUIRED <input type="checkbox"/>

FOR ALL BOILERS CONFIRM THE FOLLOWINGTHE SYSTEM HAS BEEN FLUSHED IN ACCORDANCE WITH THE BOILER MANUFACTURER'S INSTRUCTIONS? ☐

THE SYSTEM CLEANER USED _____

THE INHIBITOR USED _____

FOR THE CENTRAL HEATING MODE, MEASURE & RECORD

GAS RATE	<input type="text"/>	m ³ /hr	<input type="text"/>	ft ³ /hr
BURNER OPERATING PRESSURE (IF APPLICABLE)	<input type="checkbox"/>	N/A	<input type="text"/>	mbar
CENTRAL HEATING FLOW TEMPERATURE			<input type="text"/>	°C
CENTRAL HEATING RETURN TEMPERATURE			<input type="text"/>	°C

FOR COMBINATION BOILERS ONLYHAS A WATER SCALE REDUCER BEEN FITTED? YES ☐ NO ☐

WHAT TYPE OF SCALE REDUCER HAS BEEN FITTED? _____

FOR THE DOMESTIC HOT WATER MODE, MEASURE & RECORD

GAS RATE	<input type="text"/>	m ³ /hr	<input type="text"/>	ft ³ /hr
MAXIMUM BURNER OPERATING PRESSURE (IF APPLICABLE)	<input type="checkbox"/>	N/A	<input type="text"/>	mbar
COLD WATER INLET TEMPERATURE			<input type="text"/>	°C
HOT WATER OUTLET TEMPERATURE			<input type="text"/>	°C
WATER FLOW RATE			<input type="text"/>	lts/min

FOR CONDENSING BOILERS ONLY CONFIRM THE FOLLOWINGTHE CONDENSATE DRAIN HAS BEEN INSTALLED IN ACCORDANCE WITH THE MANUFACTURER'S INSTRUCTIONS? YES ☐**FOR ALL INSTALLATIONS CONFIRM THE FOLLOWING**

THE HEATING AND HOT WATER SYSTEM COMPLIES WITH CURRENT BUILDING REGULATIONS	<input type="checkbox"/>
THE APPLIANCE AND ASSOCIATED EQUIPMENT HAS BEEN INSTALLED AND COMMISSIONED IN ACCORDANCE WITH THE MANUFACTURER'S INSTRUCTIONS	<input type="checkbox"/>
IF REQUIRED BY THE MANUFACTURER, HAVE YOU RECORDED A CO/CO ₂ RATIO READING? N/A <input type="checkbox"/> YES <input type="checkbox"/>	CO/CO ₂ RATIO <input type="text"/>
THE OPERATION OF THE APPLIANCE AND SYSTEM CONTROLS HAVE BEEN DEMONSTRATED TO THE CUSTOMER	<input type="checkbox"/>
THE MANUFACTURER'S LITERATURE HAS BEEN LEFT WITH THE CUSTOMER	<input type="checkbox"/>

COMMISSIONING ENG'S NAME PRINT _____

CORGI ID No. _____

SIGN _____

DATE _____

SERVICE INTERVAL RECORD

It is recommended that your heating system is serviced regularly
and that you complete the appropriate Service Interval Record Below.

Service Provider. Before completing the appropriate Service Interval Record below, please ensure you have carried out the service as described in the boiler manufacturer's instructions. Always use the manufacturer's specified spare part when replacing all controls

SERVICE 1 DATE

ENGINEER NAME

COMPANY NAME

TEL No.

CORG ID CARD SERIAL No.

COMMENTS

SIGNATURE

SERVICE 2 DATE

ENGINEER NAME

COMPANY NAME

TEL No.

CORG ID CARD SERIAL No.

COMMENTS

SIGNATURE

SERVICE 3 DATE

ENGINEER NAME

COMPANY NAME

TEL No.

CORG ID CARD SERIAL No.

COMMENTS

SIGNATURE

SERVICE 4 DATE

ENGINEER NAME

COMPANY NAME

TEL No.

CORG ID CARD SERIAL No.

COMMENTS

SIGNATURE

SERVICE 5 DATE

ENGINEER NAME

COMPANY NAME

TEL No.

CORG ID CARD SERIAL No.

COMMENTS

SIGNATURE

SERVICE 6 DATE

ENGINEER NAME

COMPANY NAME

TEL No.

CORG ID CARD SERIAL No.

COMMENTS

SIGNATURE

SERVICE 7 DATE

ENGINEER NAME

COMPANY NAME

TEL No.

CORG ID CARD SERIAL No.

COMMENTS

SIGNATURE

SERVICE 8 DATE

ENGINEER NAME

COMPANY NAME

TEL No.

CORG ID CARD SERIAL No.

COMMENTS

SIGNATURE

SERVICE 9 DATE

ENGINEER NAME

COMPANY NAME

TEL No.

CORG ID CARD SERIAL No.

COMMENTS

SIGNATURE

SERVICE 10 DATE

ENGINEER NAME

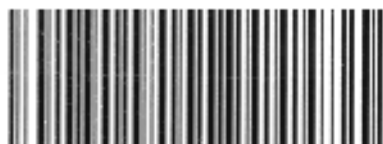
COMPANY NAME

TEL No.

CORG ID CARD SERIAL No.

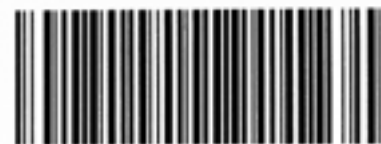
COMMENTS

SIGNATURE



8716107333

Pack Number



8716107337

Check List

Greenstar 25Si/30Si Hardware/Literature Pack

Item	Qty
Greenstar 25Si /30Si Installation/Servicing Instructions.....	1
Users Instructions	1
Consumer Guarantee Card	1
Sealing Pack	1
Compression Nut 22mm	3
Compression Ring 22mm	3
Compression Nut 15mm	3
Compression Ring 15mm	3
Fibre Washer 18.6 x 13.5 x 1.5	2
Fibre Washer 23.9 x 17.2 x 1.5.....	2
Bonded Washer 3/4	1
Elbow Assembly Pack	
(may already be fitted to the appliance - if so, be sure to remove sealing cap before connecting condensate drain pipe)	1
Elbow Assembly	1
Fibre Washer	1
Irish Guidelines Leaflet	1
Warranty Return Envelope	1

INSTRUCTION MANUAL INSTALLATION, COMMISSIONING & SERVICING

EXCELLENCE COMES AS STANDARD

Worcester, Bosch Group

Cotswold Way, Warndon, Worcester WR4 9SW.

Tel. 01905 754624 Fax. 01905 754619

Worcester, Bosch Group is a trading name of BBT Thermotechnology UK Ltd.

www.worcester-bosch.co.uk

Greenstar 25Si/30Si

WALL HUNG GAS-FIRED CONDENSING COMBINATION BOILER
FOR SEALED CENTRAL HEATING SYSTEMS & DOMESTIC HOT WATER



THIS APPLIANCE IS FOR USE WITH
NATURAL GAS OR LPG (Cat II 2H3P TYPE C13 & C33)

25 Si NATURAL GAS: 47 311 84

25 Si LIQUID PETROLEUM GAS: 47 311 88

30 Si NATURAL GAS: 47 311 85

30 Si LIQUID PETROLEUM GAS: 47 311 89

USER INSTRUCTIONS & CUSTOMER CARE GUIDE

 **WORCESTER**
Bosch Group

 **benchmark**TM

CONTACT INFORMATION

WORCESTER BOSCH:

TECHNICAL: 08705 266241
SERVICE: 08457 256206
SPARES: 01905 752571
LITERATURE: 01905 752556
TRAINING: 01905 752526
SALES: 01905 752640
WEBSITE: www.worcester-bosch.co.uk

WATER TREATMENT:

FERNOX 01799 550811
www.fernox.com
SENTINEL 0151 420 9595
www.betzdearborn.com/sentinel

FLUE TERMINAL GUARDS:

TOWER FLUE COMPONENTS
Vale Rise, Tonbridge TN9 1TB

USER INSTRUCTIONS & CUSTOMER CARE GUIDE

PLEASE READ THESE INSTRUCTIONS CAREFULLY BEFORE OPERATING YOUR APPLIANCE

THESE INSTRUCTIONS ARE APPLICABLE TO THE WORCESTER BOSCH APPLIANCE MODEL(S) STATED ON THE FRONT COVER OF THIS MANUAL ONLY AND MUST NOT BE USED WITH ANY OTHER MAKE OR MODEL OF APPLIANCE.

THE INSTRUCTIONS APPLY IN THE UK ONLY AND SHOULD BE FOLLOWED EXCEPT FOR ANY STATUTORY OBLIGATION.

IF YOU ARE IN **ANY DOUBT** CONTACT THE WORCESTER BOSCH TECHNICAL HELPLINE.

DISTANCE LEARNING AND TRAINING COURSES ARE AVAILABLE FROM WORCESTER BOSCH.

THIS APPLIANCE MUST BE INSTALLED BY A COMPETENT PERSON. FAILURE TO INSTALL CORRECTLY COULD LEAD TO PROSECUTION.

PLEASE LEAVE THIS GUIDE, THE INSTALLATION INSTRUCTIONS AND THE COMPLETED BENCHMARK LOG BOOK WITH THE USER OR AT THE GAS METER AFTER INSTALLATION.

ABBREVIATIONS USED IN THIS BOOK:

NG - Natural Gas
LPG - Liquid Petroleum Gas
CH - Central Heating
SEDBUK - Seasonal Efficiency of Domestic Boilers in the United Kingdom

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EXCELLENCE COMES AS STANDARD

Thank you for purchasing a Greenstar 25Si/30Si gas-fired condensing combination boiler manufactured by Worcester Bosch. The company prides itself on manufacturing boilers to the strictest quality control standards throughout every stage of production.

Worcester Bosch has led the field in innovative appliance design and performance for more than 40 years. This heritage means all products are of exceptional quality and proven reliability.

The Greenstar range in particular is extremely energy efficient, converting up to 97% of gas consumed into heat, offering you economical running costs and value for money. It sits in SEDBUK Band A, and is therefore amongst the top energy rated appliances available.

There is also the reassurance of our no-nonsense 2 years parts and labour guarantee - backed up by Worcester Total Cover, an optional complete maintenance scheme to keep your boiler operating at peak condition and efficiency.

To find out more about Worcester Bosch log onto www.worcester-bosch.co.uk.

IF YOU SMELL GAS:

- X DON'T** SMOKE OR STRIKE MATCHES
- X DON'T** TURN ELECTRICAL SWITCHES ON OR OFF
- ✓ **DO** PUT OUT NAKED FLAMES
- ✓ **DO** OPEN DOORS AND WINDOWS
- ✓ **DO** KEEP PEOPLE AWAY FROM THE AREA AFFECTED
- ✓ **DO** TURN OFF THE CONTROL VALVE AT THE METER
- ✓ **DO** CALL YOUR GAS COMPANY

BENCHMARK STANDARD

'Benchmark' is a code of practice for correctly installing, commissioning and servicing of domestic water heating appliances.

A Benchmark Checklist is provided by the manufacturer for the installer to complete ALL details together with their CORGI registration number and sign to confirm that the boiler has been installed and commissioned according to the manufacturer's instructions.

IMPORTANT: The completed Benchmark Checklist will be required in the event of any warranty work and may be required by the local Building Control Inspector.

HEALTH & SAFETY

The appliance contains no asbestos and no substances used in the construction process that contravene the COSHH Regulations (Control of Substances Hazardous to Health Regulations 1988).

COMBUSTIBLE AND CORROSIVE MATERIALS

Do not store or use any combustible materials (paper, thinners, paints etc.) inside or within the vicinity of the appliance.

Chemically aggressive substances, such as halogenated hydrocarbons containing chlorine or fluorine compounds can corrode the appliance and invalidate any warranty.

SAFETY PRECAUTIONS

FITTING & MODIFICATIONS

Fitting the appliance, any controls to the appliance and removal of the outer casing may only be carried out by a competent engineer in accordance with the Gas Safety (Installation and Use) Regulations.

Flue systems must not be modified in any way other than as described in the Installation instructions and any misuse or unauthorised modifications to the appliance, flue or associated components and systems could invalidate the warranty. The manufacturer accepts no liability arising from any such actions. This does not affect your statutory rights.

SERVICING

The user is recommended to have the system regularly serviced by a competent, qualified engineer (such as British Gas or CORGI registered personnel) using original spares, to help maintain the economy, safety and reliability of the appliance and to have the Service Record completed in the Benchmark Checklist.

The appliance should be serviced annually after installation unless the particular installation conditions and usage demand more frequent services.

IMPORTANT - ensure that the service engineer completes the Service Record in the Benchmark Checklist after each service.

To get the best from your appliance please read these instructions carefully.

SEALED HEATING SYSTEMS

This appliance is fitted to a sealed heating system which is pre-pressurised. Your installer will advise you of the minimum and maximum pressure which should be indicated on the pressure gauge.

Check regularly that the pressure is maintained and contact your installer or maintenance engineer if a permanent significant drop in pressure is indicated on the pressure gauge. If the system loses pressure it should be re-pressurised and the cause of the fall investigated.

CENTRAL HEATING SYSTEMS

During the first few hours of operation of the central heating system, check that all radiators are being heated at an even rate. If the top of a radiator is at a lower temperature than the bottom then it should be vented by releasing air through the venting screw at the top of the radiator. Ask your installer to show you how this is done.

This boiler is fitted to a sealed system; repeated venting will reduce the quantity of water in the system and this must be replenished for safe and satisfactory operation of the appliance.

Should water leaks be found in the system or if excessive venting is required, then a service engineer must be contacted to inspect the installation and rectify any fault.

Only additives that are compatible with aluminium may be used in the system. Any incompatible additive used will invalidate the guarantee.

CONDENSATE DRAIN

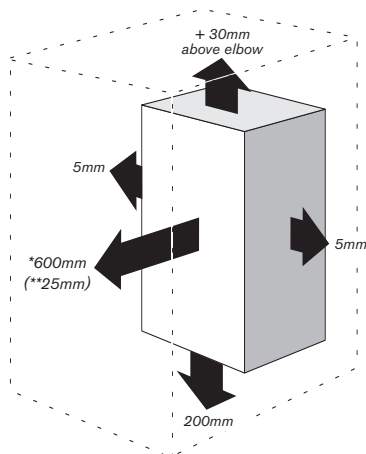
This is a condensing appliance and the terminal will, at times give out a plume of water vapour. This is quite normal.

The appliance also produces quantities of condensate which is discharged regularly by a siphon within the boiler via a pipe to drain. This pipe must not be blocked or altered in any way.

GENERAL NOTES

CLEARANCES - VENTILATED COMPARTMENT

Your installer will have provided adequate space around the appliance for safety and servicing access. Do not restrict this space with the addition of cupboards, shelves etc. next to the appliance.



*600mm service clearance required to a fixed surface
(**25mm from removable door or panel)

ROOM THERMOSTAT

A room temperature controller and programmer should be fitted to control the central heating. Refer to the instructions supplied with the thermostat for information on siting and setting.

THERMOSTATIC RADIATOR VALVES

It is recommended that this type of valve is fitted to all but one of the radiators (or at least those in the sleeping accommodation). The remaining radiator, which must be where the room thermostat is located, should be un-controlled and must be left open. The thermostatic radiator valves should conform to the requirements of BS2767:10.

GENERAL NOTES

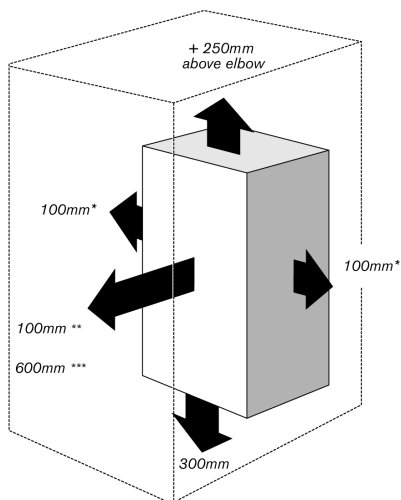
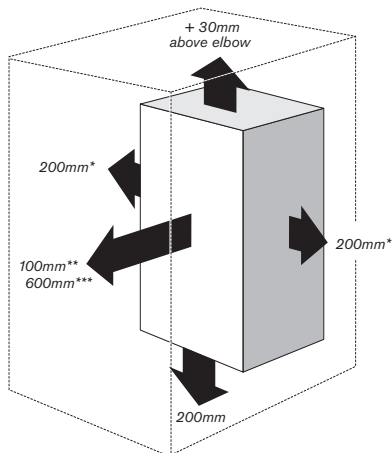
BOILER CLEARANCES - UNVENTILATED COMPARTMENT

The diagram opposite shows the minimum space required to install and service the boiler inside an unventilated compartment.

** Space required for unventilated areas with a removable door or panel.

*** 600mm clearance required to a fixed surface for servicing.

* This space can be reduced to 50mm for one side only provided that the total side clearances add up to 400mm or more.



VENTILATION

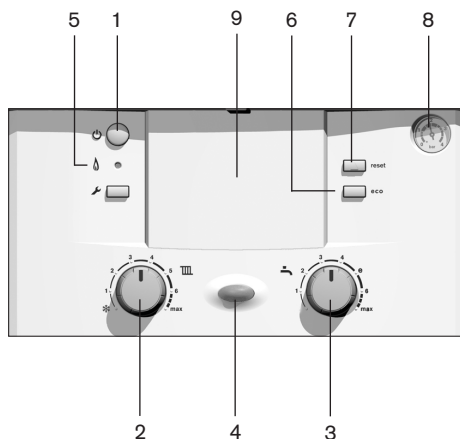
This is a room sealed appliance and does not require any air for combustion from inside the property. If the appliance is fitted into a cupboard or a compartment is built around the appliance after installation, then the compartment must be separated from the boiler space by a perforated non-combustible partition as described in BS 6798.

Notwithstanding the requirements of BS 6798 and BS 5440 there is no need for ventilation openings to be provided in the compartment because of the low heat loss from the appliance casing, if the clearances shown are maintained.

Do not operate the appliance if the flue terminal fitted on the outside wall or roof is obstructed or damaged.

PUMP ANTI-SEIZURE

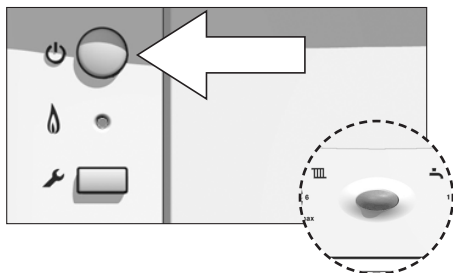
If there has been no heating demand for 24 hours the boiler will run the system pump for a few seconds to reduce the possibility of pump seizure during long periods of inactivity, which is usually more frequent during the summer months.



CONTROLS

1. MASTER SWITCH FOR ON/OFF
2. CENTRAL HEATING TEMPERATURE CONTROL
3. DOMESTIC HOT WATER TEMPERATURE CONTROL
4. MAINS ON/OFF INDICATOR + FAULT DIAGNOSTIC LIGHT
5. BURNER ON INDICATOR LIGHT (GREEN)
6. ECO BUTTON (DOMESTIC HOT WATER PRE-HEAT ON/OFF)
7. FAULT RESET BUTTON
8. SYSTEM PRESSURE GAUGE
9. POSITION FOR OPTIONAL PROGRAMMER

OPERATING THE APPLIANCE



SWITCHING THE APPLIANCE ON/OFF

Switching on

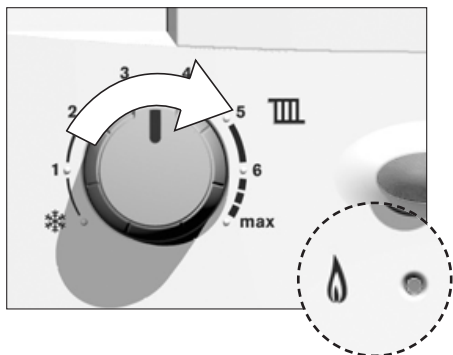
- Switch on the appliance by pressing the master switch.

The indicator light shows blue

Switching off

- Switch off the appliance by pressing the master switch.

The blue indicator light goes out.



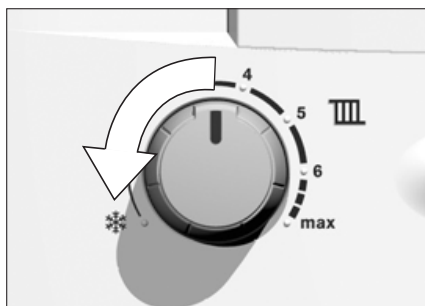
SETTING THE CENTRAL HEATING TEMPERATURE

- Turn the central heating temperature control to the desired level, between 40°C and 82°C

When the burner is lit, the **green** indicator light underneath the on/off switch is illuminated.

CONTROLLING CENTRAL HEATING

- Set the timer to the correct time.
- Set room thermostat to the desired room temperature.
- Set the thermostatic radiator valves to the desired settings.

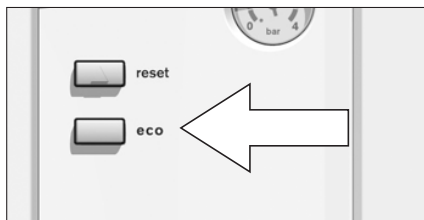
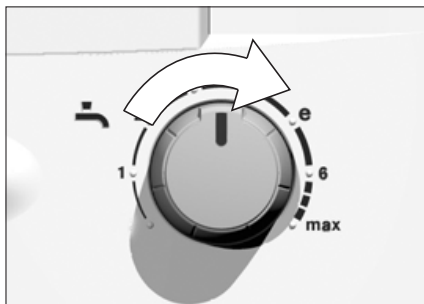


FROST PROTECTION

- Leave master switch on.
- Turn the central heating temperature control to. ❄️


If the temperature falls to 5°C within the boiler it will fire to avoid the possibility of freezing.

- Add a suitable anti-freeze fluid to the water in the central heating system.
- If remote pipework is likely to be subjected to freezing conditions, ensure the installer has fitted a frost thermostat in the area to protect the pipework.



OPERATING THE APPLIANCE

CONTROLLING THE HOT WATER TEMPERATURE

The hot water temperature can be set to between approx. 40°C and 60°C using the temperature control. 

DOMESTIC HOT WATER PRE-HEAT

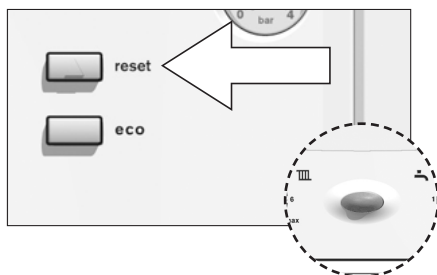
Pre-heat reduces the time taken to produce hot water at the tap and is controlled by the ECO button.

► Press the ECO button to select either:

When the ECO button is **not illuminated** the boiler will be in pre-heat mode (which will reduce the time taken to produce hot water at the tap).

OR

When the ECO button is **illuminated** the boiler will be in ECO mode with no pre-heat available.



OPERATING THE APPLIANCE

FAULT CONDITION

In the unlikely event of a fault occurring while the appliance is in operation:

The reset button will flash once per second and the mains indicator (blue light) will flash at different speeds dependent on fault.

► To reset boiler press the reset button.

The reset button will no longer be illuminated and the mains indicator will stop flashing.

The boiler will function normally, dependent on programmer and room thermostat settings.

If the fault remains and cannot be cleared by pressing the reset button, or if fault persists contact Worcester Bosch for assistance, giving a description of the fault and, if possible, the fault flashing sequence from the mains indicator.

Heating economically

The boiler is designed to provide a high level of comfort while keeping gas consumption and the resulting environmental effect as low as possible. The gas supply to the burner is controlled according to the level of demand for heat. The boiler continues to operate with a low flame if the demand for heat reduces. The technical term for this process is modulating control. Modulating control reduces temperature fluctuations and provides even distribution of heat throughout the home. This means that the boiler may stay on for relatively long periods but will use less gas than an appliance that continually switches on and off.

Central heating systems with room thermostats/thermostatic radiator valves

The central heating control on the boiler should be set to the maximum rated temperature of the central heating system.

The temperature of each room can be set individually (except primary room with the room thermostat) using the thermostatic radiator valves.

TIPS ON ENERGY SAVING

Roof insulation

Around 30% of the heat loss from a property is through the roof. Replace any old insulation with new insulation, preferably of around 200mm thickness or more.

Window frames

Single glazed windows, particularly those with steel frames, can lose a great deal of heat. Consideration should be given to replacement with PVCu or wooden framed double glazed units.

Curtains

Lined curtains, or heavier full length curtains can provide excellent insulation. However, always ensure that the curtains do not drape over radiators.

Draughts

Try to ensure that draughts around doors, windows, letterboxes and keyholes etc. are reduced by using a suitable draught excluder. Warning - Do not block or seal any air vents that are installed to ensure the central heating boiler operates safely.

Room thermostats

Reducing the setting of the room thermostat by 1°C can reduce fuel consumption by up to 10%.

New control systems

Upgrade your heating control system if necessary with the latest equipment available. The minimum level of control is a programmer, interlocking room thermostat and thermostatic radiator valves.

Radiators

More often than not radiators will be sited underneath a window, so the warm air from the radiator heats the colder incoming air from the window. The performance of the radiator will be affected if the curtains are allowed to drape over the radiator or shelves are fitted above it. The positioning of furniture and tables in front of the radiator should also be avoided.

It is advisable to manually adjust all radiator thermostatic valves every 2-3 months to prevent them sticking. It is also important that the plastic tops of all valves are always in position and not cracked or damaged to prevent accidents. Care should be taken when vacuum cleaning carpets to avoid damage to valves and pipework.

The heating system and the outputs of the radiators have been carefully selected by your installer. The temperature obtainable in any given room is dependent on all radiators being operated at the same time. If you decide to turn off radiators in unused rooms, spare bedrooms etc., you may experience slightly lower room temperatures in rooms adjacent to unheated rooms.

MAINTAINING YOUR APPLIANCE

Your new Greenstar 25Si/30Si gas-fired appliance represents a long term investment in a reliable, high quality product.

In order to realise its maximum working life, and to ensure it continues to operate at peak efficiency and performance, it is essential that your boiler receives regular servicing and maintenance checks from a competent person beyond the initial 2 year guarantee period.

If you would like to know more about a Worcester Bosch service contract, please tick the appropriate box on your warranty registration card.

If your Greenstar 25Si/30Si should fail to operate correctly or requires servicing please contact the Worcester Bosch Service Department (see inside front cover for details).

Details of the boiler including the Gas Council number can be found under the controls cover flap on the boiler.

FAULT FINDING

This table gives information on basic operating system problems.

In the unlikely event of a boiler fault please read the following page thoroughly before contacting Worcester Bosch.

Problem	Cause	Remedy
Desired room temperature is not reached	Thermostatic radiator valve(s) set too low	Increase thermostatic radiator valve setting(s)
	Temperature control for CH flow on boiler set too low	Increase CH flow temperature control setting
	Air trapped in heating system	Bleed radiators and recharge heating system
Desired room temperature exceeded by large amount	Radiators are too hot	Turn down thermostatic radiator valves / room thermostat Reduce central heating temperature on boiler
Heating stays on for too long	Clock is incorrectly set	Check setting
No on/off indicator	Momentary power failure	Switch off appliance at master switch, wait a few seconds then switch on again
Hot water temperature too low	Temperature set too low	Check setting
	Programmer setting	Check setting
	Water flow at tap too high	Reduce flow rate at tap
Hot water temperature too high	Temperature set too high	Check setting

FAULT OR BREAKDOWN

This appliance is supported in the UK by Worcester, Bosch Group.

Specialist factory trained Service Engineers are available to attend a breakdown occurring on this appliance.

No charge will be made for parts and/or labour providing:

- ▶ An appliance fault is found and the appliance has been installed within the past 24 months. Reasonable evidence of this must be supplied on request. i.e. the Benchmark Checklist.

A call-out charge will be made where:

- ▶ The appliance has been installed for over 24 months

OR

- ▶ Our Field Service Engineer finds no fault with the appliance (see **Note**).

OR

- ▶ The cause of breakdown is misuse or with other parts of your plumbing/heating system, or with equipment not supplied by Worcester Bosch.

Note. NO APPLIANCE FAULT IS FOUND ON OVER 30% OF ALL SERVICE CALL OUTS.

Please read this guide carefully to gain a good understanding of the operation of your appliance. In the case of a suspected fault, refer to the fault finding section of this guide.

If in doubt contact our Technical Helpline

In the event of an appliance fault or breakdown please contact our Service Department. Your service administrator will arrange for an engineer to call with the minimum of delay; under normal circumstances this will be from 1 - 3 working days (excluding weekends) for priority breakdown situations (no hot water and/or heating).

Invoices for attendance and repair work carried out on this appliance by any third party will not be accepted.

YOUR GUARANTEE

This appliance is guaranteed against faulty material or workmanship for a period of 2 years from the date of installation subject to the following terms and conditions.

- You Guarantee Registration Card must be returned within 30 days for the second year of you guarantee to become valid.

During the period of this guarantee any components of the unit which are proven to

- be faulty or defective in manufacture will be exchanged or repaired free of charge by BBT Thermotechnology UK Ltd.

The householder may be asked to prove the date of installation, that the appliance was correctly commissioned and, where appropriate, the first year's service inspection

- has been carried out to the satisfaction of BBT Thermotechnology UK Ltd. when requested. These should be part of the Benchmark Checklist.
- Any product or part returned for servicing under the guarantee must be accompanied by a claim stating the model, serial number & date of installation.

BBT Thermotechnology UK Ltd. will not accept responsibility for damage caused by

- faulty installation, neglect, misuse or accidental damage or the non-observance of the instructions contained in the Installation and Servicing Manual and User Instructions.

The appliance has been used only for the normal domestic purposes for which it was designed.

This guarantee applies only to equipment purchased and used in the United Kingdom.

This guarantee does not affect your statutory rights.

GUARANTEE REGISTRATION

You should complete and return the postpaid Guarantee Registration Card within 14 days of purchase.

Returning the card will register you as the owner of your new Greenstar 25Si/30Si appliance and will assist us in maintaining an effective and efficient customer service by establishing a reference and permanent record for your boiler.

This does not affect your statutory rights.

For your own record:

Model _____

Serial No. _____

(See guarantee card)

Type / size _____

Date of installation _____

Check that the Benchmark Checklist has been completed by your installer or service engineer.

GUARANTEE

USER INSTRUCTIONS & CUSTOMER CARE GUIDE

Worcester, Bosch Group
Cotswold Way, Warndon, Worcester WR4 9SW.
Tel. 01905 754624 Fax. 01905 754619
www.worcester-bosch.co.uk

Worcester Bosch Group is a trading name of BBT Thermotechnology UK Ltd.

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